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| Situation Report Number: 2020-OERS - 03.20.20 | |
| Incident Name: COVID-19 - MultCo Coordination | |
| OERS Number: 2020-0279 | |
| EOC: Activated | Incident Commanders: Alice Busch, Multnomah County Emergency Management |
| Date: 03.20.2020 | Please review the Multnomah County Coronavirus FAQs or call 211 . If you can't find an answer, submit your questions to Multnomah County. |
| Time: 1900 | Situation Reports will be released daily at approximately 6:00 pm. > Purple text reflects new or updated information |

General

- **Regional health press conferences** are now scheduled every Monday and Thursday at 2pm to provide COVID-19 updates.
- **EOC Liaison officer** holds weekly check-ins with stakeholders to address questions and concerns, as well as share guidance as it is released.
- The EOC is guided by the equity considerations created by the Multnomah County Office of Diversity and Equity.
- The County Website continues to be updated: <https://multco.us/novel-coronavirus-covid-19>

COUNTY RESPONSE ACTIONS

- Multnomah County is working with local hotels to establish alternate medical care locations. These locations are an attempt to prevent the spread of illness by increasing social distancing for people living in group housing and who are currently experiencing acute respiratory symptoms. Multnomah County is also establishing a location for those who have a positive test for COVID-19 but do not need hospitalization.
- **> In order to create social distancing in current shelter systems, Charles Jordan Community Center opened as a shelter with a 125 bed capacity. This does not add additional beds to the shelter system. It allows the shelter system to space people out more in the current environment and better meet the guidance on spacing provided by Health officials. Additionally, the Convention Center opens as a shelter this evening with a capacity of 100. These are also not new beds, they are allowing for social distancing in the current shelter system. These shelters will be serving people experiencing homelessness in a continuing effort to help accomplish social distancing designed to help [flatten the curve](#). These shelters will not add capacity to the community's shelter system but will allow some shelters to resume intakes.**

Even then, as intakes resume, these shelters will be accessed through reservation only, not through walk-ups or drop-offs.

- A call center will begin to manage overflow calls currently being received 211 info, the health department, and other information and referral lines currently receiving calls from the public related to COVID-19.
- >A collaborative volunteer and donations management unit has been established between the City of Portland and Multnomah County to coordinate COVID-19-related donations and volunteers. The unit has already received boxes of disinfecting wipes, gloves, hand sanitizer and masks. Offers of assistance can be communicated through the Volunteer and Donations Unit by emailing esf15.volunteerdonations@multco.us ([Press Release](#))
- The Public Information team has established messaging, please share widely these simple strategies for coping with COVID-19:
 - Stay Connected While We Stay Apart
 - Call Somebody, Get Some Fresh Air, Offer to Help
- >Collaborated with the City of Portland and Multnomah County to create a new poster developed to be accessible to all literacy levels and is coming soon in other languages. ([Attached](#))
- A news conference was held to discuss strategies to create and maintain physical distancing ([Facebook Video](#)).

Important Updates

- Portland Public Schools ([PPS](#)) has posted a list of sites where they will be distributing breakfast and lunch.
- >DMV partners with law enforcement to keep Oregonians at home, allows grace period for expired credentials such as drivers license, vehicle registration, and disability parking permits ([Press Release](#))
- >The 2020 Portland Rose Festival has been postponed due to coronavirus crisis ([Oregon Live](#))
- >Oregon Gov. Kate Brown wants to halt evictions, income verification for Medicaid ([Oregon Live](#))
- >Temporary camping closures announced for Oregon state parks, forests, and wildlife areas ([Press Release](#))
- >Free emergency food boxes are being offered by the Sunshine Division. They are located at 12436 SE Stark St, Portland, OR 97233. For hours and more information, please visit sunshinedivision.org or call (971) 255-0834

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested**

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in serving as a liaison, please contact the Liaison Group Supervisor. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

➤ Several new Liaisons have been added to the group to address specialized questions, concerns, etc. that we are receiving from the community: HIV Services, LGBTQ+, Grocery Stores, Food/Pool/Lodging/Hospitality, and Pharmacies.

➤ HIV Services Liaison: Started a daily digest emailed to HIV Service Providers with confirmed service closures and resources

- Gathering information from health systems regarding intake process for people that are newly diagnosed with HIV.
- Created an emergency preparedness template for service providers that did not have one created and are quickly working through impacts of limited services and teleworking.

➤ Table Updated 3/20/20

LIAISON GROUP CONTACTS

| Liaison Unit Leader | Taylor Pinsent | eoc.liaisonofficer@multco.us | 503-988-0071 |
|---|-----------------------|-------------------------------------|---------------------|
| Schools Liaison (K-12, Childcare, Universities) | Molly Franks | eoc.liaisonschools@multco.us | 503-988-0061 |
| Aging & Disabilities | Erin Grahek | advsd.covid@multco.us | 503-988-0057 |
| Homeless Congregate Housing | Celeste Duvall | JOHS-em-duty@multco.us | 503-349-9946 |
| Law Enforcement | Harry Smith | LawEnforce.covid19@multco.us | 503-988-8943 |
| Fire Departments | Scott Lewis | Fire.covid19@multco.us | 503-988-0059 |
| Emergency Medical Services | Jan Acebo | EMS.covid19@multco.us | 503-988-8936 |
| Hospitals | Kathryn Richer | kathryn.a.richer@multco.us | 503-988-8385 |
| Faith-Based and Secular Community Organizations | Pilar Montejo | fbcocovid19@multco.us | 503-988-0067 |
| Neighborhood Emergency Teams | Jeremy Van Keuren | net@portlandoregon.gov | 503-988-9429 |
| Federal, State, Local, and Tribal Governments & Served Agencies | Taylor Steenblock | taylor.steenblock@multco.us | 503-988-0063 |
| Licensed Residential Facilities | Leticia Sainz | BehavioralHlth.covid19@multco.us | 503-988-9956 |

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| Affordable Housing | Carolina Gomez | affordhousing.covid19@multco.us | 503-988-0056 |
| Event Venues | Chris Oxley | eventvenues.covid19@multco.us | 503-988-0074 |
| County Clinics (ICS) | Dawn Shatzel, Ryan Linskey | outpatientclinic@multco.us | 503-988-6546 |
| Outpatient Clinics | Christine Bernsten | outpatientclinic@multco.us | 503-988-6475 |
| Culturally Specific Communities | Regina Ingabire | community.covid19@multco.us | 503-988-7352 |
| Public Health Multi-Agency Coordination (PH MAC) | Melissa McKinney | PHMAC@multco.us | |
| Food, pool, lodging, and hospitality | Jeff Martin | FPLH.COVID19@multco.us | 503-988-9317 |
| Pharmacies | Jim Slater | pharm.covid19@multco.us | 503-988-9126 |
| HIV Services | Amanda Hurley | HIVsvc.COVID19info@multco.us | 503-988-5926 |
| LGBTQ + | Tyler TerMeer | LGBTQ.COVID19info@multco.us | 503-988-5942 |
| Businesses-Grocery | Kristi McFarland, Debbie Herron | business.covid19@multco.us | 503-988-0064 |

Situational News Outside Oregon

- >Cases in Washington State jump to 1,524 with 83 reported deaths ([CSSE at JHU](#))
- >Trump administration limits non-essential travel between US and Mexico ([CNN](#))
- >California Governor announces statewide stay a home executive order ([CA.GOV](#))
- >New York State Governor orders all non-essential New York workers to stay home ([CNN](#))
- >Illinois governor orders residents to stay at home ([CNN](#))
- >All non-life-sustaining businesses in Pennsylvania to close physical locations ([PA.GOV](#))
- >Nevada to close non-essential businesses ([Declaration](#))

Emergency Support Function 8: Health & Medical

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

Epidemiology Updates

>Global :: 3/20/20 1500 PDT ([click here for source](#))

- >Total cases: 259,215
- >Total deaths: 11,283

➤ **United States :: 3/20/20 1500 PDT (click here for source)**

- ➤ Total cases: 17,303 (3,623 new)
- ➤ Total deaths: 221 (21 new)

➤ **Oregon :: 3/20/20 0800 PDT (click here for source)**

- ➤ Total cases: 114 (26 new)
- ➤ Total deaths: 3

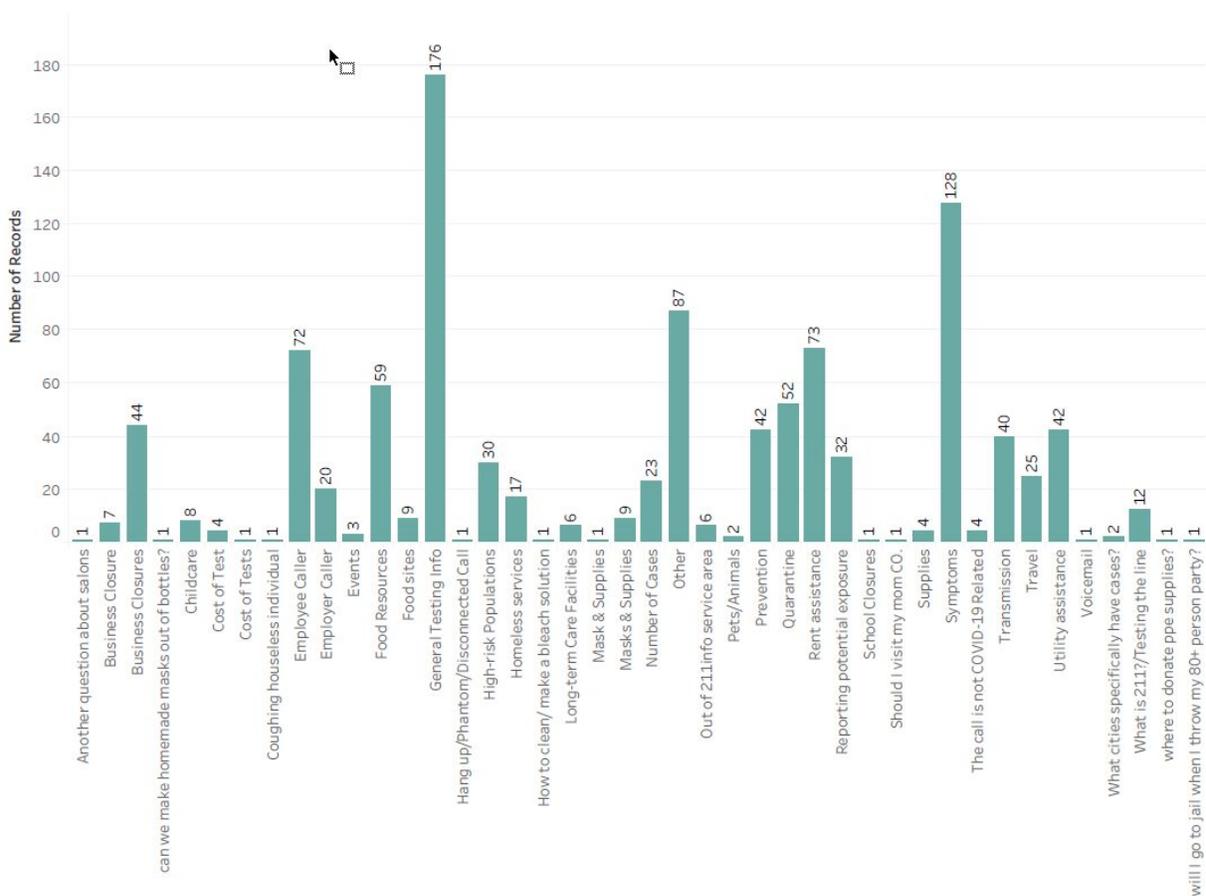
➤ **Multnomah County :: 3/20/20 0800 PDT (click here for source)**

- ➤ Total cases: 12 (5 new)
- ➤ Total deaths: 1

Emergency Support Function 14: Public Information

For media inquiries related to COVID-19 please contact: Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

➤ **211 Call Data for 3/19/2020 :: COVID-19 Related Reasons for Call**



➤ [Data for Multnomah County COVID-19 Page Views: As of Friday, 3/20, 307,512 page views across all COVID-related webpages.](#)

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

Resources:

- [Main Multnomah County website for COVID-19](#): Public-facing website containing FAQs, situation reports, poster links, and more resources.
 - [Multnomah County Coronavirus FAQs](#): Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
 - [Novel Coronavirus Questions Submittal Form](#): Still have a question about this virus? Ask our health experts through this online form.
 - [Public Health Alerts](#): Read current and past public health alerts.
- [Oregon Health Authority Crisis and Emergency Risk Communication](#): COVID-19 fact sheets, flyers, and templates in multiple languages.
- [Oregon Health Authority Novel Coronavirus Updates \(COVID-19\)](#): Latest updates, case reports and additional resources including informational videos
- [CDC Coronavirus Disease 2019 Information](#): Information for specific audiences, situation reports, and information about COVID-19.
- [CDC Myths and Facts Page](#): Simple key facts about coronavirus disease 2019
- [WHO Coronavirus Disease 2019 Information](#): Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- [Johns Hopkins Coronavirus Global Map](#): John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- [OEM Oregon Coronavirus Map](#): Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- [COVID-19 GIS Hub](#): A catalog of GIS applications and data related to COVID-19.
- [Oregon Live Coronavirus at a glance](#): The latest numbers, maps and headlines from the Oregonian.
- [Portland Emergency Hygiene Stations Map](#): The Portland Homeless and Urban Camping Impact Reduction Program has placed portable toilets with interior handwashing stations and standalone handwashing stations with water and soap around the city. The interactive map shows hygiene station locations and will be updated as new locations are added.
- [TriMet Updates](#): TriMet is maintaining a web page with COVID-19 updates.
- [Portland State University Updates](#): Page updating Portland State University's response to and plans for COVID-19.

- [Port of Portland Updates](#): The Port of Portland is maintaining a web page with information about their response to COVID-19.
- [Greater Portland Inc.](#): Greater Portland is maintaining a page of resources for Portland-area businesses impacted by COVID-19.
- [FEMA National Business Emergency Operations Center \(NBEOC\) Dashboard](#): A two-way clearinghouse for public-sector and private-sector stakeholders to exchange information during an incident.
- [OSHA Coronavirus Resources](#): The Occupational Safety and Health Administration (OSHA) has resources to help employers and workers prepare for and respond to coronavirus in the workplace.
- [Oregon Food Finder](#): Oregon Food Bank's interactive web application for finding food pantries and food assistance sites.
- [Multnomah County What's Open](#): Which County offices and services are open and closed during the COVID-19 outbreak
- [Guidance for Public Health Professionals Managing People With COVID-19 in Home Care and Isolation Who Have Pets or Other Animals](#)
- [OEM Oregon COVID-19 Hub](#): Site that includes Oregon case counts, maps, GIS data, resources and social media updates.
- Many public facilities and events have been closed or cancelled. The Oregonian is maintaining a regularly updated list: Link to [website](#).
- > [Flattening the Curve](#): Article and visualization describing which countries are flattening their COVID-19 curves
- > [CISA Guidance on Essential Workers](#): Cybersecurity and Infrastructure Security Agency (CISA) released guidance to help state and local jurisdictions and the private sector identify and manage their essential workforce while responding to COVID-19.
- > [Tips for Avoiding COVID-19 related scams targeting vulnerable communities \(Press Release\)](#)

Partner Updates

Partner departments, divisions, and any activated Branch/Group/Unit/Section **please submit updates/actions taken related to COVID-19 by 2:00pm**. Information submitted will be included in that afternoon's Multnomah County COVID-19 Situation Report.

To submit updates/actions, email the Multnomah County EOC Situation Unit

(eoc.situationunit@multco.us) with the subject line: *Partner Update for COVID-19 Situation Report*.

- > [City Of Portland](#)
 - [The Portland Building is closed for cleaning \(March 20\)](#).
 - [Stanton Yard \(except for the Dispatch essential function\), Albina Yard, and Sunderland Yard have been closed for precautionary deep cleaning. The Kerby Building will be closed to all staff except Dispatch for cleaning on the weekend.](#)
 - [Development Services, at the 1900 Building, is temporarily closed to walk-in customers, limited services by appointment only beginning March 23rd.](#)
 - [Mayor Wheeler has provided direction that as we move to recovery, we will focus on core City services including repurposing assets to serve communities in crisis](#)

Multnomah County Emergency Operations Center

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| Declarations of Emergency | | |
| State of Oregon, March 8 (in effect for 60 days, could be extended if necessary) | | |
| Multnomah County, March 11 (declaration executive rule #388) | | |
| City of Portland, March 12 (declaration) | | |
| City of Gresham, March 12 | | |
| City of Wood Village, March 13 | | |
| City of Troutdale, March 16 | | |
| City of Fairview, March 16 | | |
| Activated EOCs/ICPs | | |
| <i>Operations Center</i> | <i>Status of Activation</i> | |
| Oregon Health Authority | Enhanced | |
| Oregon Emergency Management | ECC is open Monday through Friday 8:00am-5:00pm, virtually on weekends | |
| City of Portland | Full | |
| Clackamas County | Full | |
| Metro | Partial | |
| Washington County | Partial - Open 7 days a week 8:00am-5:00pm | |
| Clark County | To Be Terminated on 3/18/2020 | |
| Clark Regional EOC | Unknown | |
| Columbia County | Monitoring | |
| Yamhill County | DOC | |
| Bonneville Power Administration, Pacific Power, Portland General Electric, NW Natural | Incident Management Teams | |
| US Army Corps of Engineers | Crisis Action Team | |
| FEMA National Business Emergency Operations Center (NBEOC) | Monday-Friday 8:00am-5:00pm | |
| City of Gresham | Partial | |
| Portland Air National Guard Base Emergency Operations Center | Activated | |
| Activated Call Centers | | |
| <i>Call Center</i> | <i>Phone Number</i> | <i>Hours</i> |

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| COVID-19 Communicable Disease Health Care Provider Hotline | 503-988-3406 | 24/7 |
| Mental Health Call Center | 503-988-4888 | 24/7 |
| 211 | 211 | 7 days a week 8am-11pm |
| Document Development Information | | |
| Prepared By (Name & Position): Michael Eaves / Situation Unit | | |
| Date / Time Approved: 03.20.20 / 1900 | | |
| Date / Time of Next Situation Report: 03.21.20 / 1800 | | |