

Situation Report Number: 03.26.20	
Incident Name: COVID-19 - MultCo Coordination	
OERS Number: 2020-0279	
EOC: Activated	Incident Commanders: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Health Department
Date: 03.26.2020	Please review the Multnomah County Coronavirus FAQs or call 211 . If you can't find an answer, submit your questions to Multnomah County.
Time: 2230	Situation Reports will be released daily at approximately 8:00 pm. > Purple text reflects new or updated information

General

- **EOC Liaison officer** holds weekly check-ins with partner liaisons to address questions and concerns, as well as share guidance as it is released.
- The EOC is guided by the equity considerations created by the Multnomah County Office of Diversity and Equity.
- The County Website continues to be updated: <https://multco.us/novel-coronavirus-covid-19>

COUNTY RESPONSE ACTIONS

- Multnomah County is working with local hotels to establish emergency shelters for people living in group housing who become sick with respiratory illness. These locations are designed to provide shelter while helping isolate sick individuals. This first Hotel Emergency Shelter opened this week, and a second is poised and ready to open next if needed. Multnomah County is also establishing a location for those who have a positive test for COVID-19 but do not need hospitalization.
- In order to create social distancing in current homeless shelter systems, two spaces have been opened as social distancing shelters, and a third has a planned opening this Friday. These locations do not add additional beds to the shelter system. However, they do help our shelter system to space people out more in the current environment and better meet the guidance on spacing provided by health officials. These shelters will be accessed through an intake process only, not through walk-ups or drop-offs.
- A call center has been established to manage overflow calls currently being received by 211 info, the health department, and other information and referral lines from the public related to COVID-19.
- Created a newsroom page <https://multco.us/novel-coronavirus-covid-19/covid-19-newsroom>

- Posted a plain language page with guidance and rules for individuals, businesses, social services and others from local, state and federal authorities and health officials. ([COVID-19 Guidance](#))
- Updated webpage contains resources to support our communities as we experience the COVID-19 pandemic and get through this together. ([Community Resources](#))
- Published article about [Coping with Anxiety During COVID-19](#)
- Published article about [How older adults can stay positive while staying home.](#)
- Created video explaining “Stay Home, Save Lives” executive order. ([Twitter Video](#))
- Created video emphasizing remaining connected while practicing social distancing - includes messaging in multiple languages. ([Twitter Video](#))
- Developing resources webpage for local businesses including information on disaster relief loans, utilities assistance, resources for laying off employees, business interruption insurance coverage and more.
- Multnomah County Clinics: Operating hours and telemedicine options for county clinics, student health centers, pharmacies, and dental offices have changed and can be found here: [Primary Care, Dental & Pharmacy Service Changes](#)
- **Multnomah County posted an [online signup](#) for volunteer and paid opportunities to help during the COVID-19 response. For more information about what these opportunities look like visit:**
<https://multco.us/jobs/your-community-needs-you-help-support-our-emergency-shelters>
- Released a video on how the Multnomah County Sheriff is responding to “Stay Home, Save Lives” order ([YouTube](#))

Important Updates

- **➤ *The United States now has more cases than any other country in the world.***
- **➤ DHS has extended the REAL ID enforcement deadline (originally scheduled for 1 Oct 2020) for 12 months due to the unique circumstances stemming from the COVID-19 situation. The new deadline is 1 Oct 2021. The full statement from DHS is below, and can be found at: <https://www.dhs.gov/news/2020/03/26/acting-secretary-chad-wolf-statement-real-id-enforcement-deadline>**
- **➤ The state fielded 76,500 new unemployment claims last week (an all-time record), up from 4,900 the prior week, according to data out Thursday morning from the Oregon Employment Department. ([Oregonlive](#))**
- **➤ Confirmed COVID-19 cases surpassed 500,000 worldwide.**
- **➤ [Portland Neighborhood Emergency Team](#) (NET) volunteers are posting COVID-19 informational posters throughout the community today (3/26), additional posters are planned for printing and distribution.**
- **➤ Crime and Call Trends (911 calls, [PPB Bulletin](#)):**
 - **Domestic violence arrests for 3/12-3/23 were up 27% from previous year.**
 - **Suicide threats are up 41% from 2019 and up 23% from ten days prior to the state of emergency.**
- **➤ [Portland City Council](#) approved \$3M in emergency funding. Estimated \$2M approved for emergency response and \$1M for small businesses.**

- >Prosper Portland adopted [Resolution No.7363](#) to authorize creation of \$2M Portland Small Business Relief Fund.
- >[Video update](#) from Director Dr. Smith, Office of Equity and Human Rights on equity efforts embedded in City of Portland's COVID-19 response.
- >Portland Parks Access and Supplies:
 - Park road gates will be closed at [10 local parks](#) to help maintain social distancing. Parks remain open for walking, rolling, or strolling.
 - Working to open & maintain all Parks restrooms by March 30 (54 restrooms).
 - Soap and trash cans have been installed in almost all public restrooms but theft has become an issue and crews are striving to replenish supplies.
- >Law Enforcement:
 - Stay Home Order: The Portland Police Bureau issued FAQ's (*sent with yesterday's situation report*) on enforcement of Oregon's Stay Home order, as did Multnomah County Sheriff's Office (*included as an attachment today*). The Sheriff's Office also issued a statement addressing equity concerns related to enforcing the order (*included as an attachment today*).
 - 911 Calls: Portland's Police, Fire and 911/Emergency Management bureaus issued a fact sheet about response to public safety calls during COVID-19 (*sent with yesterday's situation report*) .
- >All National Forest lands in the Columbia Gorge are closed. ([NFS PDF](#))
- >Multnomah County Unified Commanders joined approximately 200 Portland Bureau of Emergency Management's Neighborhood Emergency Team members on a COVID-19 informational call. Unified Command encouraged NETs to engage their neighborhoods and safely support seniors and other vulnerable individuals by helping with grocery shopping, accessing health care if sick, and reducing social isolation by visiting over the fence or on the phone.
- >Don't Call 911 for Non-Emergencies: Portland 911 sent this ([Tweet](#)) as guidance: For a known safety issue related to the Governor's #StayAtHome order, the non-emergency dispatch line at 503-823-3333 can be used.
- >4,284 donations of Personal Protective Equipment (PPE) and cleaning supplies were received today.
- Governor Brown's stay-home order ([Executive Order](#))
- State delays tax filing deadline 7/15 ([Oregonlive](#))
- OHSU shared simple messages about the risk of COVID-19 infection for younger people ([Twitter](#))
- Coronavirus hotline from OHSU will answer patients' COVID-19 questions ([Oregonlive](#))
- Oregon Poison Center at OHSU warns against dangerous COVID-19 remedies circulating on social media ([OHSU](#))
- Oregon State Police release FAQ's about Oregon's Stay Home order: ([Enforcement FAQ](#))
- Portland approves \$3 million in coronavirus-related aid, including for impacted businesses ([Oregonlive](#))

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested in serving as a liaison, please contact the Liaison Group Supervisor.** Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

Event Venues Liaison

Next week, the Event Venue network will connect via phone to discuss recovery planning. For details, contact eventvenues.covid19@multco.us

School Liaison Update

- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Some are providing meals during Spring Break week (3/23-3/27). Following are links to the school districts:
 - [Corbett](#)
 - [Centennial](#)
 - [David Douglas](#) (Spring Break)
 - [Gresham-Barlow](#) (Spring Break)
 - [Parkrose](#)
 - [Portland Public Schools](#)
 - [Reynolds](#)
- **Multnomah County Student Health Centers** - Parkrose Student Health Center is open during school closures, including during Spring Break week (3/23-3/27). Other Multnomah County Student Health Centers are closed.

> [Table Updated 3/26/20](#)

LIAISON GROUP CONTACTS

Liaison Unit Leader	Sophia Grimm	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Leader	Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
Schools Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Aging & Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Law Enforcement	Harry Smith	LawEnforce.covid19@multco.us	503-988-8943
Fire Departments	Scott Lewis	Fire.covid19@multco.us	503-988-0059

Multnomah County Emergency Operations Center

Emergency Medical Services	Jan Acebo	EMS.covid19@multco.us	503-988-8936
Hospitals	Kathryn Richer Robin Holm	kathryn.a.richer@multco.us robin.m.holm@multco.us	503-988-8385
Faith-Based and Secular Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-988-9429
Federal, State, Local, and Tribal Governments & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
Licensed Residential Facilities	Leticia Sainz	BehavioralHlth.covid19@multco.us	503-988-9956
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Culturally Specific Communities	Regina Ingabire, Beth Poteet	community.covid19@multco.us	503-988-7352
Food, pool, lodging, and hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Pharmacies	Jim Slater	pharm.covid19@multco.us	503-988-9126
HIV Services	Amanda Hurley	HIVsvc.COVID19@multco.us	503-988-5926
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Businesses-Grocery	Kristi McFarland, Debbie Herron	business.covid19@multco.us	503-988-0064
Parks	Tate White	parks.covid19@multco.us	503-988-5928

Situational News Outside Oregon

- >3.3 million unemployment claims filed in the US last week, the highest in US history. ([CNN](#))
- >Spain's death toll surpasses 4,000, second largest in Europe ([CNN](#))
- >The FDA has shared an email address for sharing reports of fraudulent COVID-19 products. **Please share widely** and help keep us all safe in this crisis: FDA-COVID-19-Fraudulent-Products@fda.hhs.gov

- >Due to the rising number of imported cases of COVID-19 China will ban most foreigners from entering. ([CNN](#))
- >The Indy 500 has been rescheduled to August. ([Indy website](#))
- >Chrysler plant closures are extended until April 14th ([CNN](#))

Emergency Support Function 8: Health & Medical

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

Epidemiology Updates

>Global :: 3/26/20 1545 PDT ([click here for source](#))

- >Total cases: 529,093 (68,843 new) 460,250
- >Total deaths: 23,956 (3,099 new) 20,857

>United States :: 3/26/20 1545 PDT ([click here for source](#))

- >Total cases: 83,507(20,634 new) 62,873
- >Total deaths: 1,201 (307 new) 894

>Oregon :: 3/26/20 0800 PDT ([click here for source](#))

- >Total cases: 316 (50 new)
- >Total deaths: 11 (1 new)

>Multnomah County :: 3/26/20 0800 PDT ([click here for source](#))

- >Total cases: 45 (12 new)
- >Total deaths: 2 (0 new) 2

Emergency Support Function 14: Public Information

For media inquiries related to COVID-19 please contact: Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

Resources:

Multnomah County Emergency Operations Center

- Main Multnomah County website for COVID-19: Public-facing website containing FAQs, situation reports, poster links, and more resources.
 - Multnomah County Coronavirus FAQs: Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
 - Novel Coronavirus Questions Submittal Form: Still have a question about this virus? Ask our health experts through this online form.
 - Public Health Alerts: Read current and past public health alerts.
 - Multnomah County What's Open: Which County offices and services are open and closed during the COVID-19 outbreak
- Oregon Health Authority Crisis and Emergency Risk Communication: COVID-19 fact sheets, flyers, and templates in multiple languages.
- Oregon Health Authority Novel Coronavirus Updates (COVID-19): Latest updates, case reports and additional resources including informational videos
- CDC Coronavirus Disease 2019 Information: Information for specific audiences, situation reports, and information about COVID-19.
- CDC Myths and Facts Page: Simple key facts about coronavirus disease 2019
- WHO Coronavirus Disease 2019 Information: Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- Johns Hopkins Coronavirus Global Map: John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- OEM Oregon COVID-19 Hub: Site that includes Oregon case counts, maps, GIS data, resources and social media updates.
 - OEM Oregon Coronavirus Map: Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- OEM Form for direct donations and personal protective equipment (PPE) sales
- COVID-19 GIS Hub: A catalog of GIS applications and data related to COVID-19.
- Oregon Live Coronavirus at a glance: The latest numbers, maps and headlines from the Oregonian.
- Portland Emergency Hygiene Stations Map: The Portland Homeless and Urban Camping Impact Reduction Program has placed portable toilets with interior handwashing stations and standalone handwashing stations with water and soap around the city. The interactive map shows hygiene station locations and will be updated as new locations are added.
- TriMet Updates: TriMet is maintaining a web page with COVID-19 updates.
- Portland State University Updates: Page updating Portland State University's response to and plans for COVID-19.
- Port of Portland Updates: The Port of Portland is maintaining a web page with information about their response to COVID-19.
- FEMA National Business Emergency Operations Center (NBEOC) Dashboard: A two-way clearinghouse for public-sector and private-sector stakeholders to exchange information during an incident.
- FEMA Rumor Control: a page to help the public distinguish between rumors and facts regarding the response to coronavirus (COVID-19) pandemic
- FEMA COVID-19 Materials in Spanish: press releases, fact sheets, rumor control and more in Spanish.

- [OSHA Coronavirus Resources](#): The Occupational Safety and Health Administration (OSHA) has resources to help employers and workers prepare for and respond to coronavirus in the workplace.
- [Oregon Food Finder](#): Oregon Food Bank’s interactive web application for finding food pantries and food assistance sites.
- [Guidance for Public Health Professionals Managing People With COVID-19 in Home Care and Isolation Who Have Pets or Other Animals](#)
- Many public facilities and events have been closed or cancelled. The Oregonian is maintaining a regularly updated list: Link to [website](#).
- [Flattening the Curve](#): Article and visualization describing which countries are flattening their COVID-19 curves
- Tips for Avoiding COVID-19 related scams targeting vulnerable communities ([Press Release](#))
- [CISA Guidance on Essential Workers](#): Cybersecurity and Infrastructure Security Agency (CISA) released guidance to help state and local jurisdictions and the private sector identify and manage their essential workforce while responding to COVID-19.
- [Greater Portland Inc.](#): Greater Portland is maintaining a page of resources for Portland-area businesses impacted by COVID-19.
- Small Business Administration (SBA) for disaster loan assistance. Businesses can apply [online](#)
- Governor’s website provides detail on the “Stay Home, Save Lives” executive order ([Website](#))
- COVID-19 Public Messages: The Regional Disaster Preparedness Organization’s COVID-19 [web page](#) shares public campaign resources like posters, social media messages, and links to multilingual materials.

Partner Updates

Partner departments, divisions, and any activated Branch/Group/Unit/Section **please submit updates/actions taken related to COVID-19 by 2:00pm**. Information submitted will be included in that afternoon’s Multnomah County COVID-19 Situation Report.

To submit updates/actions, email the Multnomah County EOC Situation Unit (eoc.situationunit@multco.us) with the subject line: *Partner Update for COVID-19 Situation Report*.

Declarations of Emergency

State of Oregon, March 8 (in effect for 60 days, could be extended if necessary)

Multnomah County, March 11 (declaration [executive rule #388](#))

City of Portland, March 12 ([declaration](#))

City of Gresham, March 12

City of Wood Village, March 13

City of Troutdale, March 16

City of Fairview, March 16

Activated EOCs/ICPs

Multnomah County Emergency Operations Center

<i>Operations Center</i>		<i>Status of Activation</i>
Oregon Health Authority		Enhanced
Oregon Emergency Management		ECC is open Monday through Friday 8:00am-5:00pm, virtually on weekends
City of Portland		Full
Clackamas County		Full
Metro		Partial
Washington County		Partial - Open 7 days a week 8:00am-5:00pm
Clark Regional EOC		Full
Columbia County		Monitoring
Yamhill County		DOC
Bonneville Power Administration, Pacific Power, Portland General Electric, NW Natural		Incident Management Teams
US Army Corps of Engineers		Crisis Action Team
FEMA National Business Emergency Operations Center (NBEOC)		Monday-Friday 8:00am-5:00pm
City of Gresham		Partial
Portland Air National Guard Base Emergency Operations Center		Activated
Activated Call Centers		
<i>Call Center</i>	<i>Phone Number</i>	<i>Hours</i>
COVID-19 Communicable Disease Health Care Provider Hotline	503-988-3406	24/7
Mental Health Call Center	503-988-4888	24/7
211	211	7 days a week 8am-11pm
Document Development Information		
Prepared By (Name & Position): Stan Johnson / Situation Unit Leader		
Date / Time Approved: 03.26.20 / 2230		
Date / Time of Next Situation Report: 03.27.20 / 1800		