

<b>Situation Report Number:</b> 03.27.20	
<b>Incident Name:</b> COVID-19 - MultCo Coordination	
<b>OERS Number:</b> 2020-0279	
<b>EOC:</b> Activated	<b>Incident Commander:</b> Alice Busch, Multnomah County Emergency Management
<b>Date:</b> 03.27.2020	Please review the <a href="#">Multnomah County Coronavirus FAQs</a> or call <b>211</b> . If you can't find an answer, submit <a href="#">your questions</a> to Multnomah County.
<b>Time:</b> 2230	<b>Situation Reports will be released daily at approximately 8:00 pm.</b> <b>&gt; Purple text reflects new or updated information</b>
<b>General</b>	
<ul style="list-style-type: none"> <li>• <b>EOC Liaison officer</b> holds weekly check-ins with partner liaisons to address questions and concerns, as well as share guidance as it is released.</li> <li>• The EOC is guided by the equity considerations created by the Multnomah County Office of Diversity and Equity.</li> <li>• The County Website continues to be updated: <a href="https://multco.us/novel-coronavirus-covid-19">https://multco.us/novel-coronavirus-covid-19</a></li> <li>• <b>Multnomah County Clinics: Operating hours and telemedicine options for county clinics, student health centers, pharmacies, and dental offices have changed and can be found here: <a href="#">Primary Care, Dental &amp; Pharmacy Service Changes</a></b></li> </ul>	
<b><u>COUNTY RESPONSE ACTIONS</u></b>	
<ul style="list-style-type: none"> <li>• Multnomah County is working with local hotels to establish emergency shelters for people living in group housing who become sick with respiratory illness. These locations are designed to provide shelter while helping isolate sick individuals.</li> <li>• <b>&gt;Multnomah County is coordinating with health care providers, the state, and others to determine how to build capacity for supporting those who have a positive test for COVID-19 but do not need hospitalization, who would otherwise be living in group housing.</b></li> <li>• In order to create social distancing in current homeless shelter systems, two spaces have been opened as social distancing shelters, and a third has a planned opening this Friday. These locations do not add additional beds to the shelter system. However, they do help our shelter system to space people out more in the current environment and better meet the guidance on spacing provided by health officials. These shelters will be accessed through an intake process only, not through walk-ups or drop-offs.</li> </ul>	

- A call center has been established to manage overflow calls currently being received by 211 info, the health department, and other information and referral lines from the public related to COVID-19.
- Posted a plain language page with guidance and rules for individuals, businesses, social services and others from local, state and federal authorities and health officials. ([COVID-19 Guidance](#))
- Updated webpage contains resources to support our communities as we experience the COVID-19 pandemic and get through this together. ([Community Resources](#))
- Published article about [Coping with Anxiety During COVID-19](#)
- Published article about [How older adults can stay positive while staying home.](#)
- Created video emphasizing remaining connected while practicing social distancing - includes messaging in multiple languages. ([Twitter Video](#))
- Created video explaining “Stay Home, Save Lives” executive order. ([Twitter Video](#))
- Released a video on how the Multnomah County Sheriff is responding to “Stay Home, Save Lives” order ([YouTube](#))
- Developing resources webpage for local businesses including information on disaster relief loans, utilities assistance, resources for laying off employees, business interruption insurance coverage and more.

### **Important Updates**

- ➤ Confirmed COVID-19 cases in the United States surpassed 100,000 today.
- ➤ The Federal Drug Administration has approved testing the use of plasma from recovered patients in seriously ill ones. Plasma contains antibodies that may fight the COVID-19 virus. ([Washington Post](#))
- ➤ The United States House of Representatives passed the coronavirus stimulus package. [CNN](#)
- ➤ Donald Trump signed the stimulus package.
- ➤ The Center for Disease Control is holding a conference call Monday, March 30 at 1500ET to talk about the response. The call is targeted towards the private sector but the public section is encouraged to attend as well.
  - The signup for this call is at:  
[https://www.zoomgov.com/webinar/register/WN\\_Zy6Zm7qETOSbOFjGZNocXQ](https://www.zoomgov.com/webinar/register/WN_Zy6Zm7qETOSbOFjGZNocXQ)
  - The recording will be posted:  
<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>
- ➤ U.S. Department Of Labor [Announces Additional Guidance](#) explaining paid sick leave and expanded family and medical leave under the families first Coronavirus Response Act.
- ➤ [Letter from FEMA Administrator Pete Gaynor](#) to the nation’s emergency managers with key points on best managing the COVID-19 response.
- Information was published regarding [Coronavirus Disease 2019 \(COVID-19\) Surge Response Program & Memorandum of Understanding](#).

- ➤ Many businesses have suffered severe economic hardship because of the global pandemic. Resources are available at the federal, state and local level to help businesses during this difficult time. Therefore, Multnomah County created a [Business Resources](#) page. This information changes rapidly. We recommend you check regularly to make sure you stay up to date with the latest information.
- ➤ On Monday, March 30, Prosper Portland and partners will launch the first phase of the Small Business Relief Fund to provide relief to approximately 150-200 small businesses in Portland. Using \$1 million in general fund dollars allocated by the City Council, the fund will provide small grants of \$2,000-\$10,000 to businesses impacted by the COVID-19 pandemic. For more information or to apply, visit [Prosper Portland website](#). Applications for grants will open on Monday, March 30 at 9:00 a.m.
- ➤ **The state COVID-19 JIC** issued a [news release](#) outlining the state and hospitals' COVID-19 plan, with patient outcomes for different scenarios, based on success with social distancing.
- ➤ **Public Health:** The regional Public Health officers have approved **new guidance on COVID-19 mitigation**, including these tools. We hope to have translations next week:
  - Topline COVID-19 Public Health Messages - *attachment included*
  - What to do if you have confirmed or suspected COVID-19 and are recovering at home - *attachment included*
  - What to do if you have symptoms or are worried about COVID-19 - *attachment included*
  - What to do if you were potentially exposed to someone with confirmed COVID-19 - *attachment included*
- ➤ **First Responders:** Multnomah County Public Health issued new COVID-19 guidance for first responders and law enforcement, emphasizing PPE for EMT's and other self-protection steps for law enforcement. *attachment included*
- ➤ **Public Transit:**
  - TriMet is [no longer taking cash fares](#) on buses.
  - TriMet is posting social distance signage on its buses and MAX trains.
  - TriMet expects to announce service changes in the next day or so.
- ➤ **Library Cards Online:** Multnomah County Library is [issuing library cards online](#) and seeing an increase in use of digital resources.
- ➤ **Government Layoffs:** [Portland Tribune reports](#) on Metro laying off 40% of staff, and notes other government agencies where layoffs may occur.
- ➤ **City of Portland and Multnomah County** respond to COVID-19 challenge by [deferring 2019 business income tax payments](#)
- ➤ Charles Jordan Community Center and the Oregon Convention Center are continuing to operate at full capacity. East Portland Community Center is scheduled to open Monday, March 30. Central Medical Motel Shelter continues to operate and options to expand capacity are under review. Planning for additional capacity at Mt. Scott Community Center and SW Portland Community Center.
- Crime and Call Trends (911 calls, [PPB Bulletin](#)):
  - **Domestic violence arrests for 3/12-3/23 were up 27% from previous year.**

- **Suicide threats are up 41% from 2019 and up 23% from ten days prior to the state of emergency.**
- Portland Parks Access and Supplies:
  - Park road gates will be closed at 10 local parks to help maintain social distancing. Parks remain open for walking, rolling, or strolling.
  - Working to open & maintain all Parks restrooms by March 30 (54 restrooms).
  - Soap and trash cans have been installed in almost all public restrooms but theft has become an issue and crews are striving to replenish supplies.
- Don't Call 911 for Non-Emergencies: Portland 911 sent this ([Tweet](#)) as guidance: For a known safety issue related to the Governor's #StayAtHome order, the non-emergency dispatch line at 503-823-3333 can be used.
- Governor Brown's stay-home order ([Executive Order](#))
- State delays tax filing deadline 7/15 ([Oregonlive](#))
- OHSU shared simple messages about the risk of COVID-19 infection for younger people ([Twitter](#))
- Coronavirus hotline from OHSU will answer patients' COVID-19 questions ([Oregonlive](#))
- Oregon Poison Center at OHSU warns against dangerous COVID-19 remedies circulating on social media ([OHSU](#))
- Oregon State Police release FAQ's about Oregon's Stay Home order: ([Enforcement FAQ](#))
- Portland approves \$3 million in coronavirus-related aid, including for impacted businesses ([Oregonlive](#))

**Liaisons** with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested in serving as a liaison, please contact the Liaison Group Supervisor.** Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization. [Every Tuesday at 9am, the Liaison Sector Leaders have a meeting to share EOC updates, public information updates, and liaison activities update.](#)

#### **Faith Based and Community Organizations Liaisons**

[Today, the Faith Based and Community Organizations Liaisons held a webinar to answer questions posed by the community, review the Governor's Executive Order, and provide guidance on "going virtual" transitioning from in-person to virtual services & meetings. To be included in future faith based and community organizations webinar announcements, please email \[fbcocovid19@multco.us\]\(mailto:fbcocovid19@multco.us\).](#)

#### **Event Venues Liaison**

Next week, the Event Venue network will connect via phone to discuss recovery planning. For details, contact [eventvenues.covid19@multco.us](mailto:eventvenues.covid19@multco.us)

**School Liaison Update**

- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Some are providing meals during Spring Break week (3/23-3/27). Following are links to the school districts:
  - [Corbett](#)
  - [Centennial](#)
  - [David Douglas](#) (Spring Break)
  - [Gresham-Barlow](#) (Spring Break)
  - [Parkrose](#)
  - [Portland Public Schools](#)
  - [Reynolds](#)
- **Multnomah County Student Health Centers** - Parkrose Student Health Center is open during school closures, including during Spring Break week (3/23-3/27). Other Multnomah County Student Health Centers are closed.

> [Table Updated 3/27/20](#)

**LIAISON GROUP CONTACTS**

<b>Liaison Unit Leader</b>	<b>Sophia Grimm</b>	<b>eoc.liaisonofficer@multco.us</b>	<b>503-988-0071</b>
<b>Deputy Liaison Unit Leader</b>	<b>Tiffany Colburn</b>	<b>eoc.liaisonofficer@multco.us</b>	<b>503-988-0071</b>
Schools Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Aging & Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Law Enforcement	Harry Smith	LawEnforce.covid19@multco.us	503-988-8943
Fire Departments	Scott Lewis	Fire.covid19@multco.us	503-988-0059
Emergency Medical Services	Jan Acebo	EMS.covid19@multco.us	503-988-8936
Hospitals	Kathryn Richer Robin Holm	kathryn.a.richer@multco.us robin.m.holm@multco.us	503-988-8385
Faith-Based and Secular Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-988-9429
Federal, State, Local, and Tribal Governments & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063

**Multnomah County Emergency Operations Center**

Licensed Residential Facilities	Leticia Sainz	BehavioralHlth.covid19@multco.us	503-988-9956
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Culturally Specific Communities	Regina Ingabire, Beth Poteet	community.covid19@multco.us	503-988-7352
Food, pool, lodging, and hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Pharmacies	Jim Slater	pharm.covid19@multco.us	503-988-9126
HIV Services	Amanda Hurley	HIVsvc.COVID19@multco.us	503-988-5926
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Businesses-Grocery	Kristi McFarland, Debbie Herron	business.covid19@multco.us	503-988-0064
Parks	Tate White	parks.covid19@multco.us	503-988-5928

**Situational News Outside Oregon**

- >Over 500 people have died in New York due to COVID-19
- >Airline travel impact continues to increase from COVID-19 concerns and restrictions, the TSA screened only 8% of the passengers on the same day last year.
- >Apple releases an iOS COVID-19 screening [app](#) and [website](#) developed in conjunction with the CDC
- >Armani switches production in factories to make overalls for health workers. ([CNN](#))
- >The UK will convert two more convention centers into temporary hospitals. ([CNN](#))
- >President Donald Trump invokes the Defense Production Act on General Motors to supply ventilators. ([CNN](#))
- >Several States announce that schools will be closed for the remainder of the current academic year

**Emergency Support Function 8: Health & Medical**

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

**Epidemiology Updates**

> **Global :: 3/27/20 1519 PDT ([click here for source](#))**

- > Total cases: 591,802 (62,709 new)
- > Total deaths: 26,996 (3,040 new)

> **United States :: 3/27/20 1519 PDT ([click here for source](#))**

- > Total cases: 101,657 (18,150 new)
- > Total deaths: 1,581 (380 new)

> **Oregon :: 3/27/20 0930 PDT ([click here for source](#))**

- > Total cases: 414 (98 new)
- > Total deaths: 12 (1 new)

> **Multnomah County :: 3/27/20 0930 PDT ([click here for source](#))**

- > Total cases: 67 (23 new)
- > Total deaths: 2 (0 new)

## Emergency Support Function 14: Public Information

**For media inquiries related to COVID-19 please contact:** Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

### Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

### Resources:

- [Main Multnomah County website for COVID-19](#): Public-facing website containing FAQs, situation reports, poster links, and more resources.
  - [Multnomah County Coronavirus FAQs](#): Read FAQs related to COVID-19 topics, such as general health, traveler health, provider health, and animal health.
  - [Novel Coronavirus Questions Submittal Form](#): Still have a question about this virus? Ask our health experts through this online form.
  - [Public Health Alerts](#): Read current and past public health alerts.
  - [Multnomah County What's Open](#): Which County offices and services are open and closed during the COVID-19 outbreak
  - [Newsroom page](#): Contacts for media requests for interviews and information during the COVID-19 outbreak.
- [Oregon Health Authority Crisis and Emergency Risk Communication](#): COVID-19 fact sheets, flyers, and templates in multiple languages.

- [Oregon Health Authority Novel Coronavirus Updates \(COVID-19\)](#): Latest updates, case reports and additional resources including informational videos
- [CDC Coronavirus Disease 2019 Information](#): Information for specific audiences, situation reports, and information about COVID-19.
- [CDC Myths and Facts Page](#): Simple key facts about coronavirus disease 2019
- [WHO Coronavirus Disease 2019 Information](#): Information about protecting yourself, Q&A's, travel advice, situation reports, technical guidance, and global research.
- [Johns Hopkins Coronavirus Global Map](#): John Hopkins University Center for Systems Science and Engineering map of the global outbreak (updated daily).
- [OEM Oregon COVID-19 Hub](#): Site that includes Oregon case counts, maps, GIS data, resources and social media updates.
  - [OEM Oregon Coronavirus Map](#): Oregon Office of Emergency Management's web map of Coronavirus cases in Oregon. Data and information in this dashboard updates every 5 minutes.
- [OEM Form](#) for direct donations and personal protective equipment (PPE) sales
- [COVID-19 GIS Hub](#): A catalog of GIS applications and data related to COVID-19.
- [Oregon Live Coronavirus at a glance](#): The latest numbers, maps and headlines from the Oregonian.
- [Portland Emergency Hygiene Stations Map](#): The Portland Homeless and Urban Camping Impact Reduction Program has placed portable toilets with interior handwashing stations and standalone handwashing stations with water and soap around the city. The interactive map shows hygiene station locations and will be updated as new locations are added.
- [TriMet Updates](#): TriMet is maintaining a web page with COVID-19 updates.
- [Portland State University Updates](#): Page updating Portland State University's response to and plans for COVID-19.
- [Port of Portland Updates](#): The Port of Portland is maintaining a web page with information about their response to COVID-19.
- [FEMA National Business Emergency Operations Center \(NBEOC\) Dashboard](#): A two-way clearinghouse for public-sector and private-sector stakeholders to exchange information during an incident.
- [FEMA Rumor Control](#): a page to help the public distinguish between rumors and facts regarding the response to coronavirus (COVID-19) pandemic
- [FEMA COVID-19 Materials in Spanish](#): press releases, fact sheets, rumor control and more in Spanish.
- [OSHA Coronavirus Resources](#): The Occupational Safety and Health Administration (OSHA) has resources to help employers and workers prepare for and respond to coronavirus in the workplace.
- [Oregon Food Finder](#): Oregon Food Bank's interactive web application for finding food pantries and food assistance sites.
- [Guidance for Public Health Professionals Managing People With COVID-19 in Home Care and Isolation Who Have Pets or Other Animals](#)
- Many public facilities and events have been closed or cancelled. The Oregonian is maintaining a regularly updated list: Link to [website](#).
- [Flattening the Curve](#): Article and visualization describing which countries are flattening their COVID-19 curves
- [Tips for Avoiding COVID-19 related scams targeting vulnerable communities \(Press Release\)](#)

Multnomah County Emergency Operations Center

- CISA Guidance on Essential Workers: Cybersecurity and Infrastructure Security Agency (CISA) released guidance to help state and local jurisdictions and the private sector identify and manage their essential workforce while responding to COVID-19.
- Greater Portland Inc.: Greater Portland is maintaining a page of resources for Portland-area businesses impacted by COVID-19.
- Small Business Administration (SBA) for disaster loan assistance. Businesses can apply online
- Governor’s website provides detail on the “Stay Home, Save Lives” executive order (Website)
- COVID-19 Public Messages: The Regional Disaster Preparedness Organization’s COVID-19 web page shares public campaign resources like posters, social media messages, and links to multilingual materials.

**Partner Updates**

Partner departments, divisions, and any activated Branch/Group/Unit/Section **please submit updates/actions taken related to COVID-19 by 2:00pm**. Information submitted will be included in that afternoon’s Multnomah County COVID-19 Situation Report.

**To submit updates/actions, email the Multnomah County EOC Situation Unit** ([eoc.situationunit@multco.us](mailto:eoc.situationunit@multco.us)) with the subject line: *Partner Update for COVID-19 Situation Report*.

**Declarations of Emergency**

State of Oregon, March 8 (in effect for 60 days, could be extended if necessary)

Multnomah County, March 11 (declaration [executive rule #388](#))

City of Portland, March 12 ([declaration](#))

City of Gresham, March 12

City of Wood Village, March 13

City of Troutdale, March 16

City of Fairview, March 16

**Activated EOCs/ICPs**

<i>Operations Center</i>	<i>Status of Activation</i>
Oregon Health Authority	Enhanced
Oregon Emergency Management	ECC is open Monday through Friday 8:00am-5:00pm, virtually on weekends
City of Portland	Full
Clackamas County	Full
Metro	Partial
Washington County	Partial - Open 7 days a week 8:00am-5:00pm

*Multnomah County Emergency Operations Center*

Clark Regional EOC	Full	
Columbia County	Monitoring	
Yamhill County	DOC	
Bonneville Power Administration, Pacific Power, Portland General Electric, NW Natural	Incident Management Teams	
US Army Corps of Engineers	Crisis Action Team	
FEMA National Business Emergency Operations Center (NBEOC)	Monday-Friday 8:00am-5:00pm	
City of Gresham	Partial	
Portland Air National Guard Base Emergency Operations Center	Activated	
<b>Activated Call Centers</b>		
<i>Call Center</i>	<i>Phone Number</i>	<i>Hours</i>
COVID-19 Communicable Disease Health Care Provider Hotline	503-988-3406	24/7
Mental Health Call Center	503-988-4888	24/7
211	211	7 days a week 8am-11pm
<b>Document Development Information</b>		
<b>Prepared By (Name &amp; Position):</b> Stan Johnson / Situation Unit Leader		
<b>Date / Time Approved:</b> 03.27.20 / 2145		
<b>Date / Time of Next Situation Report:</b> 03.28.20 / 2000		