

Situation Report Number: 04.11.20	
Incident Name: COVID-19 - MultCo Coordination	
OERS Number: 2020-0279	
EOC: Activated	Incident Commander: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health
Date: 04.11.2020	Please review the Multnomah County Coronavirus FAQs or call 211 . If you can't find an answer, submit your questions to Multnomah County.
Time: 1715	Situation Reports will be released daily at approximately 8:00 pm. > Purple text reflects new or updated information

- **> The [County COVID-19 website](#) continues to be updated. The website now includes [an interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.**
- Multnomah County hosts an updated [website](#) showing which County services/buildings are open or closed.
- **To submit updates/actions to this report, email the Multnomah County EOC Situation Unit (eoc.situationunit@multco.us) with the subject line: *Update for COVID-19 Situation Report*.**
- **For resource requests**, please use [the instructions on this webpage](#). The page has the form and guidance as to where specific types of requests should be directed. **Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19 - not for individuals.**
- **Any offers of goods and services** can be directed to [complete this form](#).
- Multnomah County and the City of Portland have launched the Joint Volunteer Information Center (JVIC) to **coordinate volunteers and donations** to support the COVID-19 emergency response. We are accepting [volunteer interest form](#) and Personal Protective Equipment, PPE donations. [Learn more online](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.

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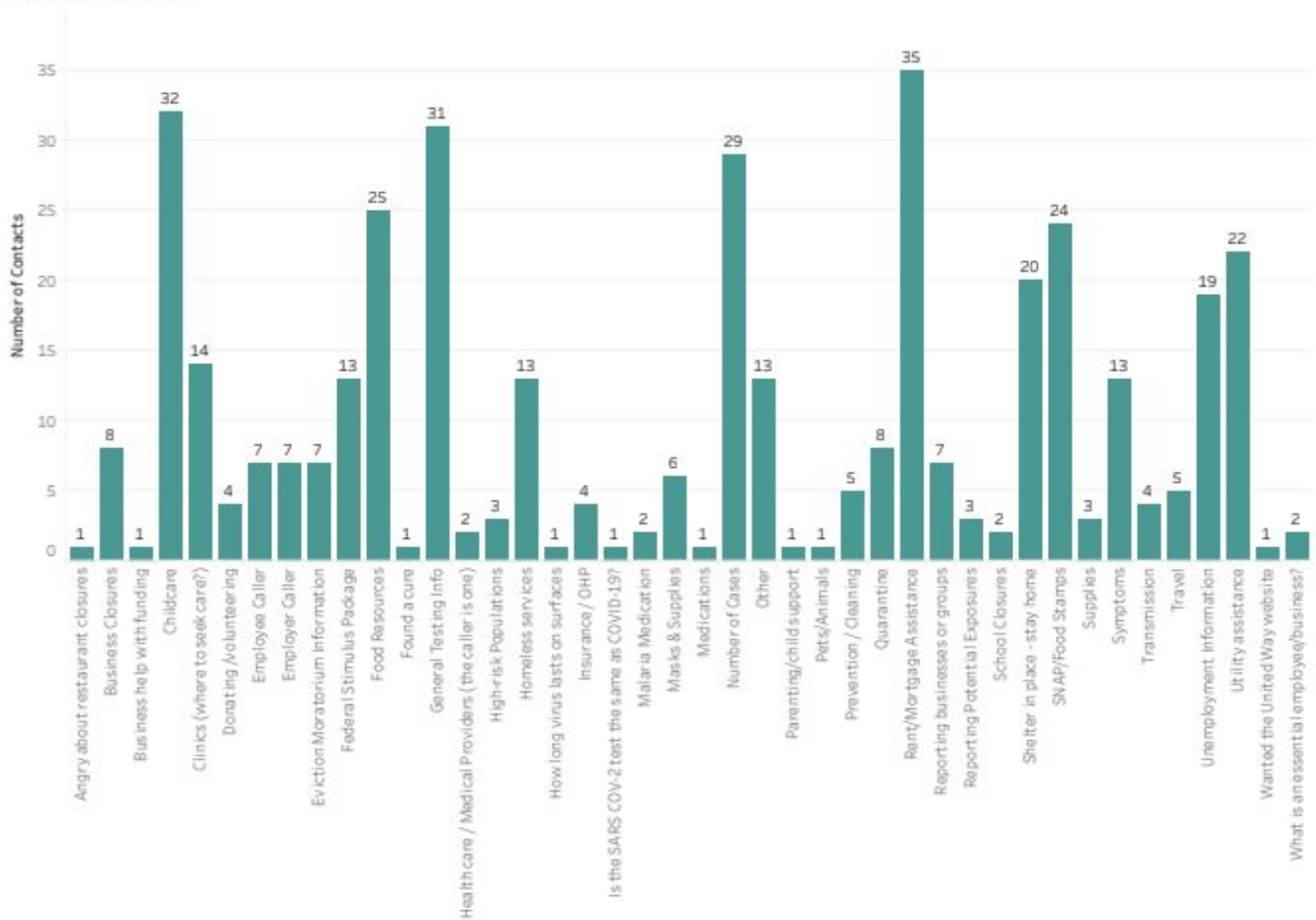
- **> Physical Distancing Shelters** to reduce the capacity of existing shelters are currently serving 191 guests. Medical Motels - for shelter guests with undiagnosed respiratory ailments - are currently serving 49 guests.
- **> Updated County COVID-19 website pages:**
 - [Local food support resources](#)
 - [When to seek care](#)

- [Primary care, dental, and pharmacy service changes](#)
- > Tri-County Health Officer Dr. Jennifer Vines joins Sheriff Michael Reese in a [short video podcast](#) for a conversation about when to use face coverings and masks to help prevent the spread of COVID-19.
- > When getting outdoors this weekend, remember these tips to keep safe from COVID-19:
 - Stay close to home, except for essential trips.
 - Stick with your household contacts.
 - Keep at least 6 feet of physical distance from anyone who is not part of your household.
 - Wear a face covering or a mask when you cannot maintain 6 feet of physical distance - but know that a mask is not a free pass to socialize with people who are not household contacts.
- > Multnomah County Health department officials tell restaurant owners not to provide financial information over the phone, even if the caller identifies themselves as a health department employee. ([KPTV](#))
- > Portland Public Schools will [resume a second round of device pickup](#) Monday, April 13 for students in need to complete their home-based distance learning.
- The Multnomah County Emergency Operations Center (EOC) is seeking volunteers who are interested in working at the EOC for a period of time. If you are interested, please [fill out this interest form](#).
 - Filling out this form will not sign you up for a shift - once you fill out the form, someone will contact you to discuss possible positions within the Emergency Operations Center.
- Portland opens three outdoor homeless camps to try to contain the spread of coronavirus. ([Oregonlive](#)). **To reserve a spot, call 211; no walk-ups.**
- The [Oregonian published instructions](#) on how to use the c19 symptom checker tool.
- Due to COVID-19, [Multnomah County Vector Control](#) is not accepting insect samples from the public. Please use one of the identification resources for the website. You may email a picture to vector.nuisance@multco.us and they will try to identify it.
- The Public Information Office staff reached out to Spanish language media to inform them of and confirm participation in the Latinx press conference on Monday.
- [Multnomah County WIC is open to families for telehealth appointments](#). This is an important resource especially for people who are pregnant and breastfeeding, or with young children who are experiencing worsening food or economic security due to COVID19-related job loss or school closures.
- [Domestic violence service providers are still offering protective and emergency services](#).
- LGBTQIA COVID19-Related Resources: [Trevor Project](#), [Trans People & Navigating COVID-19](#), [PDX Trans Housing Coalition](#)
- **Library Cards Online:** Multnomah County Library is [issuing library cards online](#).
- **Public Transit:**
 - TriMet is limiting passengers on buses to 10-15 people to follow physical distancing guidelines. ([TriMet](#))
 - TriMet is [no longer taking cash fares](#) on buses.

- TriMet has posted physical distance signage on its buses and MAX trains.
- TriMet implemented service reductions that began Sunday, April 5. ([TriMet](#))

211 Calls by subject

Reason for Call



➤ [Resource Requests as of 1400 - 4.11.20](#)

Agencies and organizations operating in Multnomah County that need resources and have demonstrably exhausted all other avenues for acquiring the resources, can visit our [Resource Request](#) page. Reading and following the directions closely will help ensure that your request is processed in a timely manner. Resource requests are not guaranteed to be filled. Supplies are scarce and will be allocated based on life safety priority.

Resource Request Totals		
Tab Title	Total In	%
Allocated	17	6%
Ordered	7	2%
Closed	255	90%
Continual	5	2%
Total	284	

Type of Request	Total #	%
PPE	163	57%
Shelter	53	19%
EOC	39	14%
County	17	6%
Non-PPE External	11	4%
Total	284	

Donated Inventory I/O Totals	Total In	Total Out	% Allocated	Remaining Stock
N95 Masks & Greater	38,007	30,232	80%	7,775
Non N95 Mask	32,500	26,561	82%	5,939
Handmade Masks	11,383	1943	17%	9,440
Gloves	438,606	158,442	36%	280,164
Cleaning Supplies	34	25	74%	9
Dust Mask	1556	545	35%	1,011

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Equipment Cleaning	383	2	1%	381
Face Shields	851	404	47%	447
Filter Adapter/Retainer	473	32	7%	441
Flu Kit	121	31	26%	90
Gowns	2,297	2294	100%	3
Hand Sanitizer	1,017	384	38%	633
Lab Coats	32	19	59%	13
Liquid Disinfectant	242	70	29%	172
Miscellaneous	2,415	13	1%	2,402
Miscellaneous Medical Supplies	1182	299	25%	883
Medical	7,883	202	3%	7,681
MISC First Aid	1,121	221	20%	900
Safety-Glasses Goggles	2752	415	15%	2,337
Sanitizing Wipes	1348	1040	77%	308
Sharps Container	10	0	0%	10
Shoe Cover	3,732	600	16%	3,132
Splash Guards	44	0	0%	44
Suits	2,117	314	15%	1,803
Tissues	279	241	86%	38

Liaison updates

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested in serving as a liaison, please contact the Liaison Unit Leader.** Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 23 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

Regularly Scheduled Calls:

- Every Tuesday at 9am, the **Liaison Sector Leaders** have a meeting to share updates related to the EOC, public information, and activities.
- The **Culturally Specific Communities Liaisons** are holding a Communities of Color call on Thursdays 2-3pm.
- **Business Liaisons** participate on the FEMA Regional Grocer calls each Wednesday from 11am-Noon.
- The **School & Childcare Liaison** joins 1 pm calls on Tuesdays and Thursdays with public K-12 schools, hosts a weekly call on Wednesdays at 11 am with private K-12 schools, as well as communicating daily with child care providers through email and as needed with higher education.

Affordable Housing Liaison

- A housing conference call was hosted on Monday, April 6th from 10-11 am.

Aging & Disabilities, Veteran Services, Intellectual & Developmental Disabilities

- Reached out to buildings that have large senior populations, but are not licensed care facilities to provide information and links to resources regarding COVID-19
- Facilitating weekly conference calls with community non-profits who are delivering services to older adults
- [How older adults can stay positive while staying at home](#)

Culturally Specific/Communities of Color Liaisons

- Familias en Accion is offering a [webinar in Spanish on food access](#) during COVID-19. For more information and to register, please contact Alejandra Gurrola at alejandra@familiasenaccion.org

Event Venues Liaison

- Next week, the Event Venue network will connect via phone to discuss recovery planning. For details, contact eventvenues.covid19@multco.us

Government Liaison

- [COVID-19 public awareness videos](#) are now available in 23 languages - thank you City of Portland!

- Portland Water Bureau - Shutoffs for non-payment have been suspended. If service was disconnected for non-payment, you may request to have it restored by calling **503-823-4874** during business hours.

HIV Services Liaison:

- Have you tested positive for COVID-19? You can use this site to notify your contacts about possible exposure to the virus - <https://tellyourpartner.org/>
- Agencies who provide harm reduction and peer recovery services, Syringe Service Programs, community agencies serving people in recovery and Substance Use Disorder treatment programs: <https://register.gotowebinar.com/rt/1354223797914224653>

Law Enforcement Liaison

- Portland Police Bureau have updated their [enforcement of the stay-at-home](#) order to include a section that addresses equitable enforcement of the order.

Outpatient Liaison

- ➤ Outpatient Liaisons have been compiling questions from their provider communities to inform a [Health Share provider guidance site](#) linking to various local resources.

Pharmacy Liaison

- Participating in weekly calls with state and pharmacy leadership.
- Chain pharmacies are adapting their policies and protocols to include curbside walk-up, free mail order options, and “senior hours”.

Schools Liaison

- In light of the announcement that Oregon schools will be closed for the remainder of the school year, Oregon Department of Education released Graduation Pathways 2020 guidance in the [Distance Learning for All Guidance](#).
- There has been a reduction in child abuse reporting. Please share these ideas to help people who are mandated reporters continue to assess for safety via interactions they have with children or families online, by phone, or in person.
 - [Prompt questions](#) that educators and others can consider asking families to assess safety issues
 - [DHS website](#) with resources for educators and community members on supporting child safety during the time of COVID-19.
- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Following are links to the school districts:
 - [Corbett](#)
 - [Centennial](#)
 - [David Douglas](#)
 - [Gresham-Barlow](#)
 - [Parkrose](#)

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- [Portland Public Schools](#)
- [Reynolds](#)
- [Multnomah County Student Health Centers](#) - Parkrose Student Health Center is open during school closures. Other Multnomah County Student Health Centers are closed.

➤ [Table Updated 4/11/20](#)

LIAISON GROUP CONTACTS See contact list without names [here](#)

Liaison Unit Leader	Tiffany Collburn	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Vanessa Tharp	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Shalynn Robinette	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Gabrielle Rhett	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Molly Franks	eoc.liaisonofficer@multco.us	503-988-0071
School Liaison (K-12, Childcare, Universities)	Molly Franks	eoc.liaisonschools@multco.us	503-988-0061
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Hospitals - primary	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8385
Hospitals - backup	Robin Holm	robin.m.holm@multco.us	503-988-8385
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
Faith-Based/Community Organizations	Kenton Johnson	fbcocovid19@multco.us	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-988-9429

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Businesses-Grocery	Debbie Herron	business.covid19@multco.us	503-988-0064
	Kristi McFarland		503-988-0064
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
County Clinics (ICS)	Dawn Shatzel	outpatientclinic@multco.us	503-988-6546
	Ryan Linskey		
Outpatient Clinics	Tiffany Colburn	outpatientclinic@multco.us	503-988-6475
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
Culturally Specific Communities	Regina Ingabire	community.covid19@multco.us	503-988-7352
			503-988-7352
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Parks	Tate White	parks.covid19@multco.us	503-988-5928
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Food Access	Jennifer Masotja	foodaccess.covid19@multco.us	503-988-8942

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

Epidemiology Updates

- Global :: 4/11/20 2:41 pm ([click here for source](#))
 - ➤ Total cases: 1,767,855 (76,136 new)
 - ➤ Total deaths: 108,281 (5,756 new)

- United States :: 4/11/20 2:41 pm ([click here for source](#))
 - ➤ Total cases: 524,903 (28,368 new)
 - ➤ Total deaths: 20,389 (1,803 new)

- Oregon :: 4/11/20 8:00 am ([click here for source](#))
 - ➤ Total cases: 1447 (76 new)
 - ➤ Total deaths: 51 (3 new)

- Multnomah County :: 4/11/20 8:00 am ([click here for source](#))
 - ➤ Total cases: 343 (26 new)
 - ➤ Total deaths: 18 (1 new)

Updates from outside the County

State

- ➤ The [State of Oregon COVID-19 site](#) has frequently updated State level statistics, information, videos and guidance.
- ➤ Governor Brown released [a video](#) thanking public health workers at the end of the 25th annual Public Health Week. In the video, Governor Brown also thanks all Oregonians for following social distance guidelines and urges continued observance as the weather gets nicer.
- ➤ As of Friday, April 10 there were [140 current Coronavirus hospitalizations in Oregon](#), earlier this week OHA began releasing these numbers on a daily basis.
- Elections Officials Urge Oregonians To Stay Home, Vote By Mail Using Free Postage ([OPB](#))

Federal/National

- The CDC launched [COVIDView](#), a weekly report that summarizes and interprets key indicators from a number of existing surveillance systems.

Media

For media inquiries related to COVID-19 please contact: Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

- Check out our [list](#) of trustworthy resources for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

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Social Media Sites <ul style="list-style-type: none"> • Multnomah County Facebook • Multnomah County Twitter • Multnomah County Health Department Facebook • Multnomah County Health Department Twitter • Multnomah County Emergency Management Facebook • Multnomah County Emergency Management Twitter 		
Activated Call Centers		
<i>Call Center</i>	<i>Phone Number</i>	<i>Hours</i>
Mental Health Call Center https://multco.us/mhas/mental-health-crisis-intervention	503-988-4888	24/7 Toll-free: 800-716-9769 Hearing-impaired dial: 711
211 help@211info.org	211	24/7 https://www.211info.org/corona-virus
Aging & Disabilities Resource Connection adrc@multco.us	503-988-3646	24-hour information and assistance to seniors (older people), people with disabilities, and caregivers. https://multco.us/ads
City County Information and Referral https://www.portlandoregon.gov/civic/28398	503-823-4000	M-F 8am - 5pm
Document Development Information		
Prepared By (Name & Position): Sandy Morgan/Situation Unit Leader		
Date / Time Approved: 04.11.20 / 1715		
Date / Time of Next Situation Report: 04.12.20 / 2000		