

Situation Report Number: 04.14.20	
Incident Name: COVID-19 - MultCo Coordination	
OERS Number: 2020-0279	
EOC: Activated	Incident Commander: Alice Busch, Multnomah County Emergency Management Lisa Corbly, Multnomah County Emergency Management Jessica Guernsey, Multnomah County Public Health
Date: 04.14.2020	Please review the Multnomah County Coronavirus FAQs or call 211 . If you can't find an answer, submit your questions to Multnomah County.
Time: 1920	Situation Reports will be released daily at approximately 8:00 pm. > Purple text reflects new or updated information
<ul style="list-style-type: none"> ● > The County COVID-19 website continues to be updated. The website now includes an interactive data dashboard with COVID-19 regional health statistics that is updated in real-time. ● Multnomah County hosts an updated website showing which County services/buildings are open or closed. ● To submit updates/actions to this report, email the Multnomah County EOC Situation Unit (eoc.situationunit@multco.us) with the subject line: <i>Update for COVID-19 Situation Report.</i> ● For resource requests, please use the instructions on this webpage. The page has the form and guidance as to where specific types of requests should be directed. Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19 - not for individuals. ● Any offers of goods and services can be directed to complete this form. ● Multnomah County and the City of Portland Joint Volunteer Information Center (JVIC) coordinate volunteers and donations to support the COVID-19 emergency response. We are accepting volunteer interest form and Personal Protective Equipment, PPE donations. Learn more online or call 503-406-3696 to volunteer, donate supplies and services, or for more information. 	
Multnomah County Situation Report	
<ul style="list-style-type: none"> ● > Physical Distancing Shelters to reduce the capacity of existing shelters are currently serving 206 guests. Medical Motels - for shelter guests with undiagnosed respiratory ailments - are currently serving 38 guests. 	

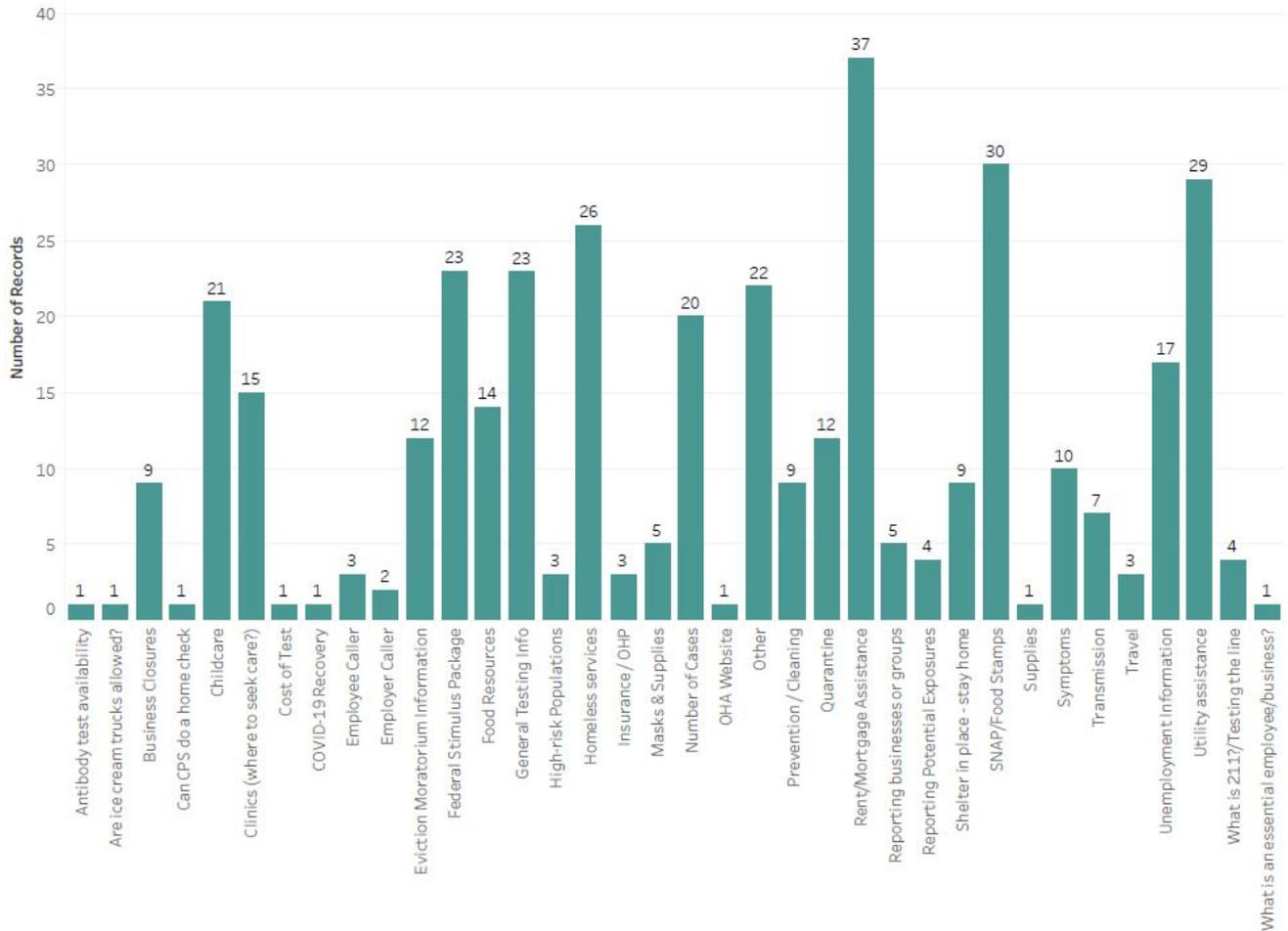
- ➤ The City of Portland will open three outdoor shelters to try to contain the spread of coronavirus. Those interested in a spot, can fill out an on-line form. For anyone without access to the internet, they can call 211. Forms:
 - English: <https://tinyurl.com/c3pointake>
 - Spanish: <https://tinyurl.com/c3pointakespanish>
- ➤ Portland Fire & Rescue teamed up with Multnomah County to deliver prescription meds to vulnerable adults. They held a press briefing today at 9 am. ([Oregonlive](#))
- ➤ Governor Brown held a [press conference](#) today at 11:00 am to discuss the [Western States Pact announced yesterday](#) which included her Framework for Reopening Oregon - [attachment included with this report](#).
- ➤ The Internal Revenue Service (IRS) payments to individuals have started to be issued. Most individuals who receive social security benefits, filed 2018 or 2019 federal income taxes, or receive Railroad Retirement benefits will automatically receive payments without taking additional steps. The IRS launched a new platform for people who do not normally file taxes to be able to submit information so that they can get their benefit. To determine eligibility visit <https://www.irs.gov/coronavirus/economic-impact-payments>.
- ➤ The Centers for Disease Control posted Interim Guidance for [Conserving and Extending Filtering Facepiece Respirator Supply in Non-Healthcare Sectors](#).
- ➤ Last week Multnomah County's facebook pages had 19,440 unique visitors.
- ➤ The Regional Joint Information System issued new messaging graphics for the Stay Home Save Lives campaign. [OHSU tweet displays one example](#)
- ➤ The Multnomah County call center added one more bilingual, bicultural Spanish speaker to the team and another DCHS employee.
- ➤ Portland Bureau of Emergency Communications (9-1-1) received 82 complaints about physical distancing over the weekend of April 11-12; the bureau said "total number is low" [Oregonian story with BOEC statement/numbers](#)
- ➤ In order to ensure the accuracy of the 2020 Census, the U.S Census Bureau has [announced](#) that it has requested an extension of the self-response period to October 31, 2020 and that Congress approve a 120 day extension to deliver final apportionment figures. The extension will allow for apportionment counts to be delivered to the President by April 30, 2021, and redistricting data to be delivered to the states no later than July 31, 2021.
- The Multnomah County Emergency Operations Center (EOC) is seeking volunteers who are interested in working at the EOC for a period of time. If you are interested, please [fill out this interest form](#).
 - Filling out this form will not sign you up for a shift - once you fill out the form, someone will contact you to discuss possible positions within the Emergency Operations Center.
- [Multnomah County WIC program is open to families for telehealth appointments](#). This is an important resource especially for people who are pregnant and breastfeeding, or with young children who are experiencing worsening food or economic security due to COVID19-related job loss or school closures.
- [Domestic violence service providers are still offering protective and emergency services](#).

- LGBTQIA COVID19-Related Resources: [Trevor Project](#), [Trans People & Navigating COVID-19](#), [PDX Trans Housing Coalition](#)
- **Library Cards Online:** Multnomah County Library is [issuing library cards online](#)

211 Calls by subject

➤ [Updated calls for 4.13.20](#)

Reason for Contact



➤ [Resource Requests as of 1515 - 4.14.20](#)

Agencies and organizations operating in Multnomah County that need resources and have demonstrably exhausted all other avenues for acquiring the resources, can visit our [Resource Request](#) page. Reading and following the directions closely will help ensure that your request is processed in a timely manner. Resource requests are not guaranteed to be filled. Supplies are scarce and will be allocated based on life safety priority.

Resource Request Totals		
Tab Title	Total In	%
Allocated	20	7%
Ordered	4	1%
Closed/Completed	262	90%
Continual	5	2%
Total	291	
Type of Request	Total #	%
PPE	169	58%
Shelter	54	19%
EOC	39	13%
County	17	6%
Non-PPE External	11	4%
Total	291	

Donated Inventory I/O Totals	Total In	Total Out	% Allocated	Remaining Stock
N95 Masks & Greater	38,183	30,258	79%	7,925
Non N95 Mask	32,980	27,360	83%	5,620
Gloves	442,072	201,692	46%	240,380
Cleaning Supplies	34	25	74%	9
Dust Mask	1556	545	35%	1,011
Equipment Cleaning	383	2	1%	381
Face Shields	890	405	46%	485

Filter Adapter/Retainer	441	0	0%	441
Flu Kit	121	31	26%	90
Gowns	2,327	2294	99%	33
Hand Sanitizer	1,013	484	48%	529
Lab Coats	32	19	59%	13
Liquid Disinfectant	242	70	29%	172
Miscellaneous	2,419	13	1%	2,406
Miscellaneous Medical Supplies	631	534	85%	97
Medical	10,167	286	3%	9,881
MISC First Aid	1,121	492	44%	629
Safety-Glasses Goggles	2752	415	15%	2,337
Sanitizing Wipes	1358	1040	77%	318
Sharps Container	10	0	0%	10
Shoe Cover	3,750	2898	77%	852
Splash Guards	44	0	0%	44
Suits	527	314	60%	213
Tissues	279	241	86%	38

Liaison updates

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested in serving as a liaison, please contact the Liaison Unit Leader.** Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 23 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any

questions to the EOC. Over 6,597 people participate in the liaison program and help spread accurate information throughout our community and beyond.

Regularly Scheduled Calls:

- Every Tuesday at 9am, the **Liaison Sector Leaders** have a meeting to share updates related to the EOC, public information, and activities.
- The **Culturally Specific Communities Liaisons** are holding a Communities of Color call on Thursdays 2-3pm.
- **Business Liaisons** participate on the FEMA Regional Grocer calls each Wednesday from 11am-Noon.
- The **School & Childcare Liaison** joins 1 pm calls on Tuesdays and Thursdays with public K-12 schools, hosts a weekly call on Wednesdays at 11 am with private K-12 schools, as well as communicating daily with child care providers through email and as needed with higher education.

Aging & Disabilities, Veteran Services, Intellectual & Developmental Disabilities

- Reached out to buildings that have large senior populations, but are not licensed care facilities to provide information and links to resources regarding COVID-19
- Facilitating weekly conference calls with community non-profits who are delivering services to older adults
- Continue to promote the resource: [How older adults can stay positive while staying at home](#)

Culturally Specific/Communities of Color Liaisons

- Familias en Accion is offering a [webinar in Spanish on food access](#) during COVID-19. For more information and to register, please contact Alejandra Gurrola at alejandra@familiasenaccion.org

Food and Hospitality Liaison Liaison

- Our liaison in conjunction with other County Health Inspectors has done outreach to more than 3,000 food and hospitality providers to discuss the latest updates about COVID-19.

Government Liaison

- Portland Water Bureau - Shutoffs for non-payment have been suspended. If service was disconnected for non-payment, you may request to have it restored by calling **503-823-4874** during business hours.

HIV Services Liaison:

- Have you tested positive for COVID-19? You can use this site to notify your contacts about possible exposure to the virus - <https://tellyourpartner.org/>
- Agencies who provide harm reduction and peer recovery services, Syringe Service Programs, community agencies serving people in recovery and Substance Use Disorder treatment programs: <https://register.gotowebinar.com/rt/1354223797914224653>

Outpatient Liaison

- Outpatient Liaisons have been compiling questions from their provider communities to inform a [Health Share provider guidance site](#) linking to various local resources.

Pharmacy Liaison

- Participating in weekly calls with state and pharmacy leadership.

Schools Liaison

- In light of the announcement that Oregon schools will be closed for the remainder of the school year, Oregon Department of Education released Graduation Pathways 2020 guidance in the [Distance Learning for All Guidance](#).
- There has been a reduction in child abuse reporting. Please share these ideas to help people who are mandated reporters continue to assess for safety via interactions they have with children or families online, by phone, or in person.
 - [Prompt questions](#) that educators and others can consider asking families to assess safety issues
 - [DHS website](#) with resources for educators and community members on supporting child safety during the time of COVID-19.
- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Following are links to the school districts:
 - [Corbett](#)
 - [Centennial](#)
 - [David Douglas](#)
 - [Gresham-Barlow](#)
 - [Parkrose](#)
 - [Portland Public Schools](#)
 - [Reynolds](#)
- [Multnomah County Student Health Centers](#) - Parkrose Student Health Center is open during school closures. Other Multnomah County Student Health Centers are closed.

➤ [Table Updated 4/14/20](#)

LIAISON GROUP CONTACTS See contact list without names [here](#)

Liaison Unit Leader	Gabrielle Rhett	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Vanessa Tharp	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Molly Franks	eoc.liaisonofficer@multco.us	503-988-0071
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061

Multnomah County Emergency Operations Center

Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Hospitals - primary	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8385
Hospitals - backup	Robin Holm	robin.m.holm@multco.us	503-988-8385
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
Faith-Based/Community Organizations	Pilar Montejo	fbccovid19@multco.us	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-988-9429
Businesses-Grocery	Debbie Herron	business.covid19@multco.us	503-988-0064
	Kristi McFarland		503-988-0064
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
County Clinics (ICS)	Dawn Shatzel	outpatientclinic@multco.us	503-988-6546
	Ryan Linskey		
Outpatient Clinics	Christine Bernsten	outpatientclinic@multco.us	503-988-6475
	Peg King		
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
Culturally Specific Communities	Regina Ingabire	community.covid19@multco.us	503-988-7352
	Beth Poteet		503-988-7352
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956

Multnomah County Emergency Operations Center

Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Food Access	Jennifer Masotja	foodaccess.covid19@multco.us	503-988-8942

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

Epidemiology Updates

>Global :: 4/14/20 3:31 pm ([click here for source](#))

- >Total cases: 1,970,879 (57,956 new)
- >Total deaths: 125,678 (6,712 new)

>United States :: 4/14/20 3:31 pm ([click here for source](#))

- >Total cases: 602,989 (25,147 new)
- >Total deaths: 25,575 (2,343 new)

>Oregon :: 4/14/20 8:00 am ([click here for source](#))

- >Total cases: 1,633 (49 new)
- >Total deaths: 55 (2 new)

>Multnomah County :: 4/14/20 8:00 am ([click here for source](#))

- >Total cases: 420 (22 new)
- >Total deaths: 20 (1 new)

Updates from outside the County

State

- ➤As of Tuesday, April 14 there are [150 current confirmed Coronavirus hospitalizations in Oregon](#), earlier this week OHA began releasing these numbers on a daily basis.
- The [State of Oregon COVID-19 site](#) has frequently updated State level statistics, information, videos and guidance.
- Governor Brown released [a video](#) thanking public health workers at the end of the 25th annual Public Health Week. In the video, Governor Brown also thanks all Oregonians for following physical distance guidelines and urges continued observance as the weather gets nicer.
- Elections Officials Urge Oregonians To Stay Home, Vote By Mail Using Free Postage ([OPB](#))

Federal/National

- The CDC launched [COVIDView](#), a weekly report that summarizes and interprets key indicators from a number of existing surveillance systems.

Media

For media inquiries related to COVID-19 please contact:

Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

- Check out our [list](#) of trustworthy resources for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

Activated Call Centers

<i>Call Center</i>	<i>Phone Number</i>	<i>Hours</i>
Mental Health Call Center https://multco.us/mhas/mental-health-crisis-intervention	503-988-4888	24/7 Toll-free: 800-716-9769 Hearing-impaired dial: 711
211 help@211info.org	211	24/7 https://covid19.211info.org/
Aging & Disabilities Resource Connection adrc@multco.us	503-988-3646	24-hour information and assistance to seniors (older people), people with disabilities, and caregivers. https://multco.us/ads

Multnomah County Emergency Operations Center

City County Information and Referral https://www.portlandoregon.gov/civic/28398	503-823-4000	M-F 8am - 5pm
Document Development Information		
Prepared By (Name & Position): Stan Johnson/Situation Unit Leader		
Date / Time Approved: 04.14.20 / 1920		
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