

# Situation Report

<b>Situation Report Number:</b> 04.20.20		
<b>Incident Name:</b> COVID-19 MultCo Coordination		
<b>OERS Number:</b> 2020-0279		
<b>EOC:</b> Activated	<b>Incident Commanders:</b> Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health	
<b>Date:</b> 4/20/2020	<b>Time:</b> 22:18	Situation Reports will be released daily at approximately 6:00 pm on <b>Mondays, Wednesdays and Fridays.</b> Click here to view <a href="#">all posted Situation Reports.</a>

## Multnomah County Updates

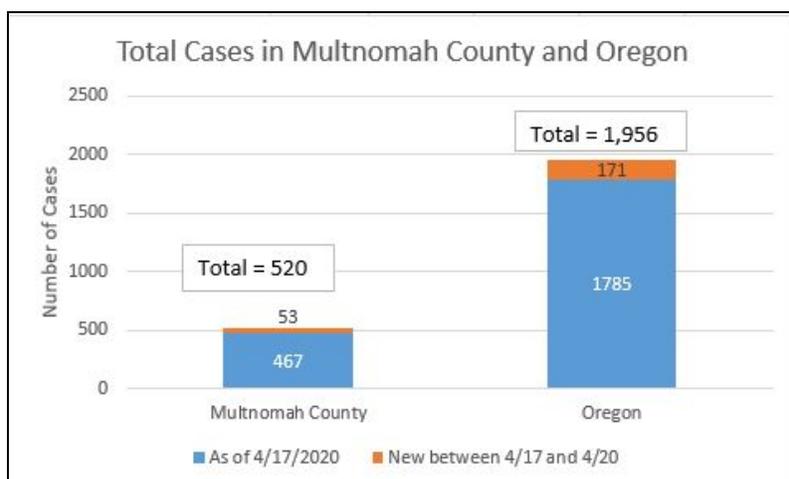
### Media and Announcements

- Multnomah County Health Officer, Dr. Jennifer Vines, and Oregon Health Authority director, Patrick Allen, spoke on [Oregon Public Broadcasting, Think Out Loud, Monday, April 20, 2020](#), about the factors Governor Brown will consider before lifting orders for Oregon residents to stay at home.
- Dr. Jennifer Vines provided recommendations for updating testing priority populations (from [Updated guidance issued April 16 for SARS-CoV-2 infection, COVID-19](#)) for symptomatic individuals who identify as African-American, Black, Latinx, or Native American. Early data shows these communities are at particularly high risk of infection and severe complications of COVID-19.

### Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. See the [Regional COVID-19 Data Dashboard](#) for more local detail.

- As of April 20, 2020, 8:00 AM, there were a total of **520 confirmed COVID-19 cases in Multnomah County** and 1,956 cases in Oregon. **27% of Oregon's cases are in Multnomah County.**



- **There have been no new deaths in Multnomah County** since the last Situation Report (still currently 28 deaths). **Five new deaths occurred statewide** (75 deaths as of April 20, 8:00 AM, up from 70 on April 17). **37% of deaths in Oregon have been in Multnomah County.** ([click here for source](#))
- New data added to data dashboard about congregate shelter settings, other settings for possible exposure: <https://multco.us/novel-coronavirus-covid-19/regional-covid-19-data-dashboard>
- To put these data in broader context:
  - **United States** :: 4/20/2020; 2:38 pm ([click here for source](#))
    - Total cases: 784,599 (92,430 new since 4/17/2020)
    - Total deaths: 42,138 (5,417 new since 4/17/2020)
  - **Global** :: 4/20/2020; 2:38 pm ([click here for source](#))
    - Total cases: 2,473,209 (248,783 new since 4/17/2020)
    - Total deaths: 170,042 (16,685 new since 4/17/2020)

## Multnomah County Emergency Operations Center Section Updates

### [Safety](#)

Safety Group Supervisor: Catherine Walker

- Was invited to provide walk through infection control consultations for six supportive housing and family shelters
- Completed safety walk throughs of the County's shelters with a multidisciplinary team
- Reviewed and updated safety plans for shelter operations and the Emergency Operations Center

### [Public Information](#)

Public Information Group Supervisor: Jamie Smeland

- Drafted, approved, and posted social media messages:
  - clarifying the ask to refrain from unnecessary fires
  - promoting the Senior Loneliness Line for aging adults experiencing loneliness, isolation, etc
  - amplifying Trimet grocery delivery service for LIFT customers
  - SNAP enrollment information
  - reminder to respect trail and park closures
  - information about child care
- Coordinated with liaison team and determined a strategy and next steps regarding continuing messaging for in store shoppers
- The Emergency Operations Center Accessibility Coordinator provided facial best practices for effective communication with people who read lips & rely on facial cues when wearing a mask, editing this content and preparing it for posting on the website.

- Working with partners to determine next steps for Spanish-speaking media outreach including strategy to amplify and partner with the Library via their newly relaunched Spanish Facebook page, a collaborative project among community partners
- Collaborated with Liaisons and Communicable Disease team to review draft handout for law enforcement Personal Protective Equipment, PPE
- Conducted research and drafted messaging for health organizations and businesses supporting agricultural workers
- Updated guidance section of COVID-19 website to be more accessible and easy to navigate
- Created a shared document for Liaison, Equity, and PIO teams to gather needs/concerns we hear from Black, Indigenous, and People of Color, BIPOC communities. This document also includes the important work already being accomplished by BIPOC community members, BIPOC-led organizations, and the Emergency Operations Center, EOC to address needs
- Hosted information session for 15 prospective new team members (both Multnomah County employees and community volunteers)

## Operations

Section Manager: Malachi Hindle

- Multnomah County continues to operate four Social Distancing Shelters (SDS) with a total capacity of 390 individuals and two Medical Motels (MM). See the chart below for the number of people housed in these facilities since the last Multnomah County Situation Report.



## Logistics

Section Manager: Barry Zimmerman

<b>Resource Request Totals</b>		
<b>Tab Title</b>	<b>Total In</b>	<b>%</b>
Allocated	6	2%

Ordered	12	3%
<b>Closed</b>	<b>337</b>	<b>93%</b>
Continual	7	2%
<b>Total</b>	<b>362</b>	
<b>Type of Request</b>	<b>Total #</b>	<b>%</b>
PPE	211	58%
Shelter	70	19%
EOC	40	11%
County	21	6%
Non-PPE External	11	3%
<b>Total</b>	<b>362</b>	

## Volunteers and Donations

Multnomah County and the City of Portland have launched the Joint Venture Information Center (JVIC) to coordinate volunteers and donations to support the COVID-19 emergency response. Nearly 400 people have expressed interest in helping. Handmade face coverings continue to be requested and the makerspace

- We are accepting [volunteer interest forms](#) and [Personal Protective Equipment \(PPE\) donations](#).

[Learn more online](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.

## Community Liaisons

Liaison Group Supervisor: Tiffany Colburn

- Multnomah County HIV Grant Administration & Planning received ~\$205,000 in CARES Act funding to prevent, prepare and respond to COVID19 specifically to be used for services for people living with HIV. Identified needs include housing/shelter, food, emergency financial assistance, and hygiene kits. The HIV Planning Council will approve final service allocations.
- The US Department of Veterans Affairs released a new app called [COVID Coach](#) meant to help cope with stress, stay well, and access relevant resources. It is currently available through the app store, and it can be accessed by the public even if they are not specifically veterans.
- Hosted a webinar for the Affordable Housing sector with: Kim Toevs, Unified Command and Communicable Disease Director for Multnomah County Health Department; Tony Ramirez and Laure Rawson (HUD updates); Nathan Sweet (OSHA updates); and Taylor Smiley Wolfe and Brian Hoop with a Policy review and overview of policy ideas
- Webinar on **Thursday, April 23, 4:00-5:00 pm**: Facing Death and Life All Together: COVID-19 Impacting Burials, Funeral and Grieving Practices. This multifaceted discussion on how services are

changing for both religious and secular practices following the death of a loved one, and how through compassion and empathy we can still find connection while following state guidance. Hosted by the Faith-Based/Community Organizations Liaison ([fbccovid19@multco.us](mailto:fbccovid19@multco.us))

- Webinar on **April 21 from 2:00 – 3:30 pm**: Discussion with LGBTQ+ community leaders, housing and other service providers to learn from one another. For more information contact our LGBTQ + Liaison at [LGBTQ.COVID19@multco.us](mailto:LGBTQ.COVID19@multco.us)
  - what LGBTQ+ community members are experiencing
  - what LGBTQ-specific organizations and resources are available locally and nationally
  - where we see gaps in what’s available for LGBTQ+ community members
  - where we could better collaborate or align existing resources
  - how we might wish to continue to strengthen collaboration

## Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 23 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

### Regularly Scheduled Liaison Calls:

- Liaison Sector Leaders have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.
- Parks Liaison holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Tuesday at 1pm**.
- Business Liaisons participate on the FEMA Regional Grocer calls **every Wednesday 11-12pm**.
- Culturally Specific Communities Liaisons hold a Communities of Color call **every Thursday 2-3pm**.
- School & Childcare Liaison holds calls with public K-12 schools **daily at 1pm**.
- School & Childcare Liaison holds calls with private K-12 schools **Wednesdays at 11am**.
- School & Childcare Liaison communicates with child care providers through email **daily**.

LIAISON GROUP CONTACTS See contact list without names [here](#)

<b>Liaison Unit Leader</b>	Molly Franks	<a href="mailto:eoc.liaisonofficer@multco.us">eoc.liaisonofficer@multco.us</a>	<b>503-988-0071</b>
<b>Deputy Liaison Unit Co-Leader</b>	Tiffany Colburn	<a href="mailto:eoc.liaisonofficer@multco.us">eoc.liaisonofficer@multco.us</a>	<b>503-988-0071</b>
<b>Deputy Liaison Unit Co-Leader</b>	Shalynn Robinette	<a href="mailto:eoc.liaisonofficer@multco.us">eoc.liaisonofficer@multco.us</a>	<b>503-988-0071</b>
<b>Deputy Liaison Unit Co-Leader</b>	Devin Wilde	<a href="mailto:eoc.liaisonofficer@multco.us">eoc.liaisonofficer@multco.us</a>	<b>503-988-0071</b>

<b>Deputy Liaison Unit Co-Leader</b>	Vanessa Tharp	<a href="mailto:eoc.liaisonofficer@multco.us">eoc.liaisonofficer@multco.us</a>	<b>503-988-0071</b>
School Liaison (K-12, Childcare, Universities)	Beth Appert	<a href="mailto:eoc.liaisonschools@multco.us">eoc.liaisonschools@multco.us</a>	503-988-0061
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	<a href="mailto:advsd.covid@multco.us">advsd.covid@multco.us</a>	503-988-0057
Homeless Congregate Housing	Celeste Duvall	<a href="mailto:JOHS-em-duty@multco.us">JOHS-em-duty@multco.us</a>	503-349-9946
Law Enforcement	Harry Smith	<a href="mailto:lawenforce.covid19@multco.us">lawenforce.covid19@multco.us</a>	503-988-8943
Fire	Scott Lewis	<a href="mailto:fire.covid19@multco.us">fire.covid19@multco.us</a>	503-988-0059
Hospitals - primary	Kathryn Richer	<a href="mailto:kathryn.a.richer@multco.us">kathryn.a.richer@multco.us</a>	503-988-8385
Hospitals - backup	Robin Holm	<a href="mailto:robin.m.holm@multco.us">robin.m.holm@multco.us</a>	503-988-8385
Pharmacies	James Slater	<a href="mailto:pharm.covid19@multco.us">pharm.covid19@multco.us</a>	503-988-9126
Faith-Based/Community Organizations	Pilar Montejo	<a href="mailto:fbcocovid19@multco.us">fbcocovid19@multco.us</a>	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	<a href="mailto:net@portlandoregon.gov">net@portlandoregon.gov</a>	503-988-9429
Businesses-Grocery	Debbie Herron Kristi McFarland	<a href="mailto:business.covid19@multco.us">business.covid19@multco.us</a>	503-988-0064
Affordable Housing	Carolina Gomez	<a href="mailto:affordhousing.covid19@multco.us">affordhousing.covid19@multco.us</a>	503-988-0056
County Clinics (ICS)	Dawn Shatzel Ryan Linskey	<a href="mailto:outpatientclinic@multco.us">outpatientclinic@multco.us</a>	503-988-6546
Outpatient Clinics	Christine Bernsten Peg King	<a href="mailto:outpatientclinic@multco.us">outpatientclinic@multco.us</a>	503-988-6475
Event Venues	Chris Oxley	<a href="mailto:eventvenues.covid19@multco.us">eventvenues.covid19@multco.us</a>	503-988-0074
Culturally Specific Communities	Regina Ingabire Beth Poteet Virginia Luka	<a href="mailto:community.covid19@multco.us">community.covid19@multco.us</a>	503-988-7352
Licensed Residential Facilities	Leticia Sainz	<a href="mailto:behavioralhlth.covid19@multco.us">behavioralhlth.covid19@multco.us</a>	503-988-9956
Food, Pools, Lodging, & Hospitality	Jeff Martin	<a href="mailto:FPLH.COVID19@multco.us">FPLH.COVID19@multco.us</a>	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	<a href="mailto:taylor.steenblock@multco.us">taylor.steenblock@multco.us</a>	503-988-0063

LGBTQ +	Tyler TerMeer	<a href="mailto:LGBTQ.COVID19@multco.us">LGBTQ.COVID19@multco.us</a>	503-988-5942
HIV Services	Amanda Hurley	<a href="mailto:hivsvc.covid19@multco.us">hivsvc.covid19@multco.us</a>	503-988-5926
Parks	Shelby Coshow	<a href="mailto:parks.covid19@multco.us">parks.covid19@multco.us</a>	503-988-5928
Maternal and Child Health	Ronnie Meyers	<a href="mailto:mch.covid19@multco.us">mch.covid19@multco.us</a>	503-988-5946
Food Access	Danielle Jedinj-Racies	<a href="mailto:foodaccess.covid19@multco.us">foodaccess.covid19@multco.us</a>	503-988-8942

## Local Updates & Resources

### Media and Announcements

#### City of Portland

- Reminder that Portland City Council will hold a CARES Act Council Work Session on Tuesday, April 21 at 9:30 a.m. During this presentation, the Office of Government Relations will explain guidelines on the CARES Act and other federal funding in response to COVID-19. The presentation will be followed by a press conference from the Mayor's office on economic relief at noon.
- [Portland To Open 3 Temporary Emergency Outdoor Shelters](#). The City of Portland is working with the nonprofit JOIN, a Portland-based organization that helps people transition into permanent housing, and a number of advocacy groups to open three temporary outdoor emergency shelters starting as early as next week. The shelters are necessary to help the most vulnerable unhoused people safely shelter-in-place during the coronavirus pandemic.

### Activated Call Centers

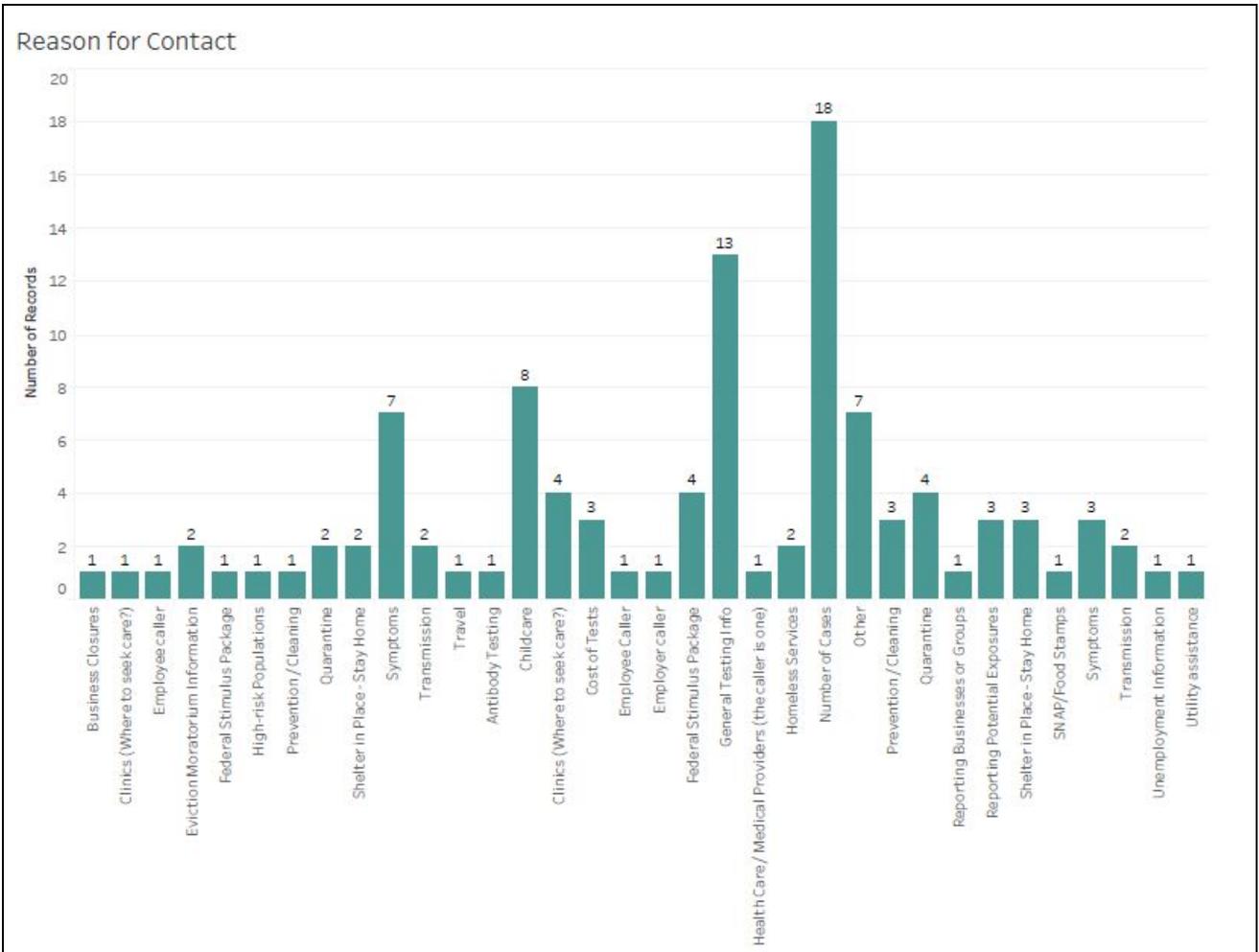
Call Center	Phone Number	Email	Hours
<a href="#">211 Call Center</a>	211	<a href="mailto:help@211info.org">help@211info.org</a>	7 days a week 8am-11pm
<a href="#">Mental Health Call Center</a>	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
<a href="#">Aging &amp; Disabilities Resource Connection</a>	503-988-3646	<a href="mailto:adrc@multco.us">adrc@multco.us</a>	24-hour information and assistance to older people, people with disabilities, and caregivers

<a href="#">City County Information and Referral</a>	503-823-4000		M-F 8am - 5pm
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## 211 Calls

- Overall call volume was lower over the weekend compared to the preceding weekdays.
- The most frequent reason for calls was to ask about the total number of cases, followed by general testing information.

*For April 19, 2020*



## Public Service Updates

- Beginning April 20, [Trimet LIFT-eligible customers can get orders from grocery stores and food banks](#) delivered to their front door by LIFT.
- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Following are links to the school districts:
  - [Corbett](#)
  - [Centennial](#)
  - [David Douglas](#)
  - [Gresham-Barlow](#)

- [Parkrose](#)
- [Portland Public Schools](#)
- [Reynolds](#)
- [Multnomah County Student Health Centers](#) - Parkrose Student Health Center is open during school closures. Other Multnomah County Student Health Centers are closed
- On April 16, Portland Parks & Recreation announced that it has [cancelled](#) all outdoor movies and concerts this summer.

## State of Oregon Updates

### Media Announcements

- On April 17, Governor Brown extended the order that colleges and universities cannot hold in-person classes. The order is now in place through June 13, 2020.
- Gov. Kate Brown [issued an order](#) Friday preventing creditors and debt collectors from claiming federal stimulus checks sent to Oregonians.
- Oregon's U.S. Senators Jeff Merkley and Ron Wyden announced today that [Oregon will receive nearly \\$38.6 million in Child Care and Development Block Grant funding](#) to help support families' child care needs and child care providers throughout the coronavirus pandemic.
- Oregon Health Authority released [COVID-19 Resources for Families of Children and Youth with Special Health Care Needs](#).
- Statewide Mitigation Efforts are Working! [Epidemiologic modeling report](#) indicates physical distancing measures are working. On 04/17/20 OHA released an update to its epidemic modeling report, which helps leaders understand the progression and projections for the outbreak.
  - State epidemiologist Dean Sidelinger, MD, said, "Today's modeling update tells us that statewide mitigation efforts are keeping the caseload and hospitalizations well below the numbers we would have seen absent our efforts as a state. We are encouraged by the continued success of our mitigation efforts, which are allowing us to begin planning for suppression strategies for when the statewide measure can begin to be lifted."
- OHA now has a [COVID-19 weekly testing summary](#) that provides updates on test results and supplies. The Oregon State Public Health Laboratory continues to provide testing; several hospital laboratories and commercial laboratories provide external testing capacity for the state.
  - Short-term goals for COVID-19 testing include:
    - 1. Protect health care providers, first responders and critical infrastructure workers.
    - 2. Increase access to testing in health care settings to appropriately assess, triage and treat patients.
    - 3. Identify and control the spread of disease in congregate care settings.
    - 4. Eliminate racial and ethnic disparities in COVID-19 health outcomes.

## Health System Capacity

<b>Hospital Capacity and Usage in Oregon as reported to HOSCAP*</b>					
<b>Overall Capacity</b>	<b>Available</b>	<b>Total</b>	<b>COVID-19 Details</b>	<b>Patients with Suspected or Confirmed COVID-19</b>	<b>Only Patients with Confirmed COVID-19</b>
Adult ICU beds	326	821	Current hospitalized patients	303	131
Adult non-ICU beds	2,089	7,279	Current patients in ICU Beds	74	39
Pediatric NICU/PICU beds	107	251	Current patients on ventilators	35	26
Pediatric non-ICU beds	188	347			
Ventilators	797				

\*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

## National

### Media and Announcements

- The Cybersecurity and Infrastructure Security Agency (CISA) released [Version 3.0 of the Essential Critical Infrastructure Workers list](#).
  - [Version 3.0](#) provides clarity around a range of positions needed to support the critical infrastructure functions laid out in the original guidance and Version 2.0.
  - This iteration includes a reorganization of the section around Healthcare and Public Health and more detail to clarify essential workers; emphasis for Emergency Medical Services workers; and adds lawyers and legal aid workers.
- Last week, NACCHO [released](#) the position paper: [Building COVID-19 Contact Tracing Capacity in Health Departments to Support Reopening American Society Safely](#), describing the investments, supports, and services that will be needed to surge contact tracing nationally to safely dial back social distancing orders, while ensuring local health departments are supported to lead the way.
- The [FEMA Civil Rights Bulletin](#), authored by Ms. Jolinda Johnson, Director, Office of Equal Rights (OER) provides information pertaining to the responsibility to provide equal access to all FEMA programs and services, especially to our most vulnerable populations in our communities during the COVID-19 incident/pandemic.
- Beneficial Designs, a company that engineers solutions for persons with mobility impairments, released [Wheelchair and Assistive Technology Users ATTENTION: PRECAUTIONS for COVID-19](#).

- FEMA and the U.S. Department of Health and Human Services (HHS) are collecting and sharing best practices and lessons learned from the whole-of-America response to the coronavirus (COVID-19) pandemic. The best practices are intended to help medical practitioners, emergency managers, and other critical stakeholders learn from each other's approaches and apply solutions to current response and recovery operations.
    - [FEMA Coronavirus Emergency Management Best Practices](#)
    - [HHS Novel Coronavirus Resources](#)
  - FDA released [guidance for consumers on Shopping for Food](#)
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## STAY INFORMED, GET INVOLVED

### COVID-19 Response

- **Local response:** The [County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

### Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

### Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)
- Multnomah County Library Facebook in [English](#) and [Spanish](#)

## Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization’s (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

## Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

## Contact

- **To submit updates/actions to this report**, email the Multnomah County EOC Situation Unit ([eoc.situationunit@multco.us](mailto:eoc.situationunit@multco.us)) with the subject line: Update for COVID-19 Situation Report.
- **Questions?** Below are some useful resources:
  - [Multnomah County COVID-19 FAQs](#)
  - [Call 211](#)
  - Still can’t find the answer you’re looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County

Document Development Information	
Prepared By (Name & Position)	Jennifer Moore and Claire Nystrom, Situation Unit
Approved By (Name & Position)	Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Health Department
Date / Time Approved	4/20/2020 / 22:16
Date / Time of Next Situation Report	4/22/2020 / 20:00