Situation Report

Situation Report Number: 04.22.20		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	**Incident Commanders**: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health	
Date: 4/22/2020	**Time:** 18:37	Situation Reports will be released daily at approximately 8:00 pm on **Mondays, Wednesdays and Fridays**. Click here to view all posted Situation Reports.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.
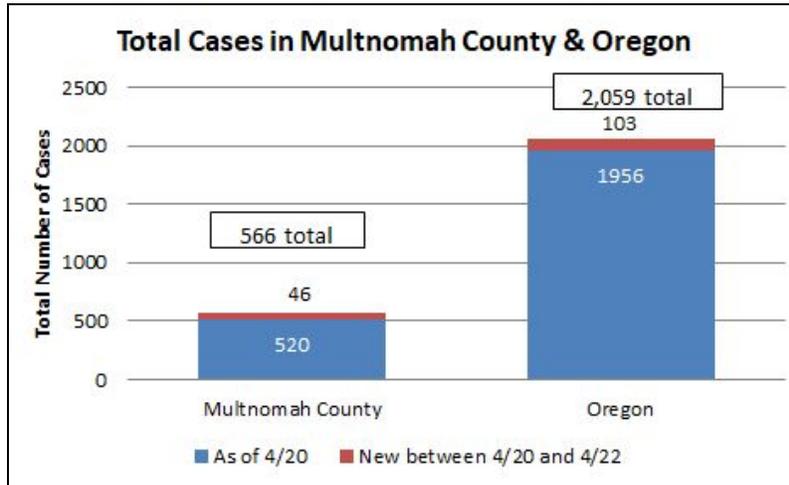
Multnomah County Updates

Media and Announcements

- On April 21, Multnomah County Board of County Commissioners held a board briefing on the impact of COVID-19 on food access and the county's role in long-term care facilities. See here for agenda and video recording.

- Regional Health Officers support testing guidelines outlined in the clinician alert issued by Multnomah County Health Officer, Dr. Jennifer Vines that includes updated criteria for who should be tested for COVID, including residents and staff in congregate settings, essential front line workers, people of color and people with disabilities.

- The CARES Act's Coronavirus Relief Fund was announced that has slated Multnomah County to receive around $28 million.

- On April 21, the city-county Joint Office of Homeless Services opened the second of three temporary Outdoor Emergency Shelters located at SE Main St and SE Water Ave near the first one that opened on April 16. A third shelter located at NW Broadway and NW Hoyt St is likely to open later this week.

Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing.

As of April 22, 2020, 8:00 AM, there were a total of **546 confirmed COVID-19 cases in Multnomah County** and 2,059 cases in Oregon. **27% of Oregon's cases are in Multnomah County.** (click here for source)

There has been **1 new death in Multnomah County** since the last Situation Report (now at 29 deaths). Three new deaths occurred statewide (now at 78 deaths). (click here for source)
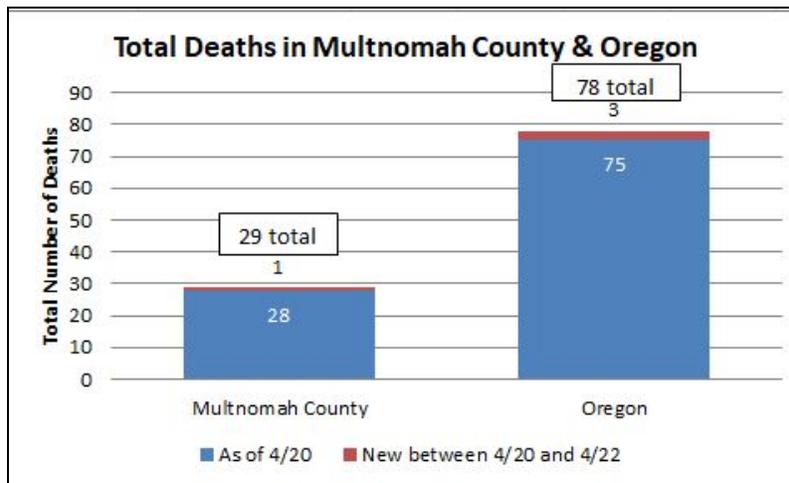
Regional COVID-19 Data Dashboard

Multnomah County hosts a [Regional COVID-19 data dashboard](#).

The data shown below are questions we asked cases about potential exposure to and spread of COVID-19. We asked cases if they were aware of being around a lab confirmed case in the 14 days before they became sick. We also asked what public settings they may have exposed others during their contagious period, which includes the 48 hours before their symptoms started. Additional details on congregate settings cases may live or work in are also shown here.

Locations that cases reported having contact to a confirmed COVID-19 case
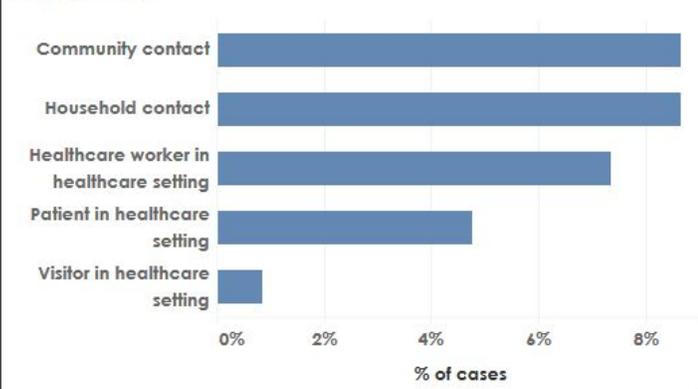
Public setting cases may have exposed others during contagious period (which includes 48 hours before symptoms started)
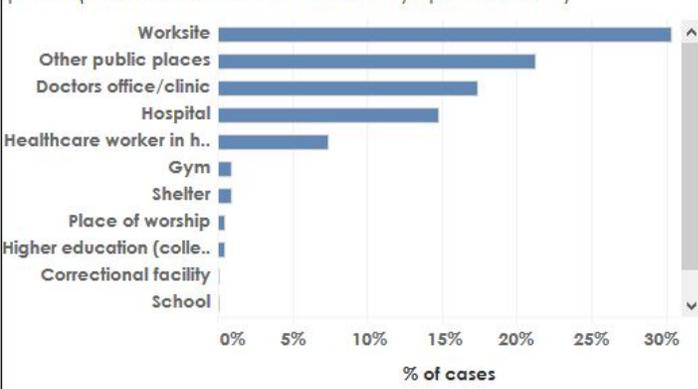
Congregate settings that cases lived or worked in two weeks before their diagnosis
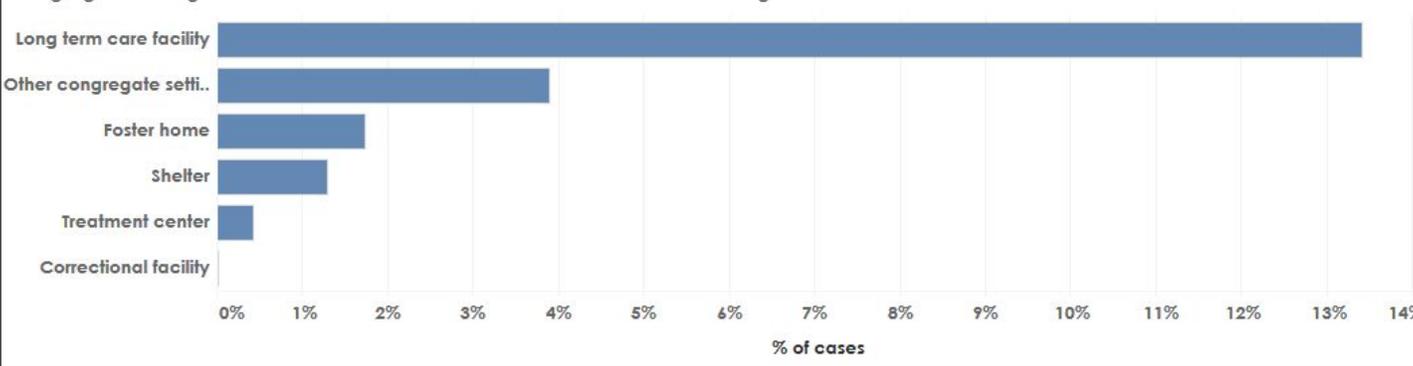
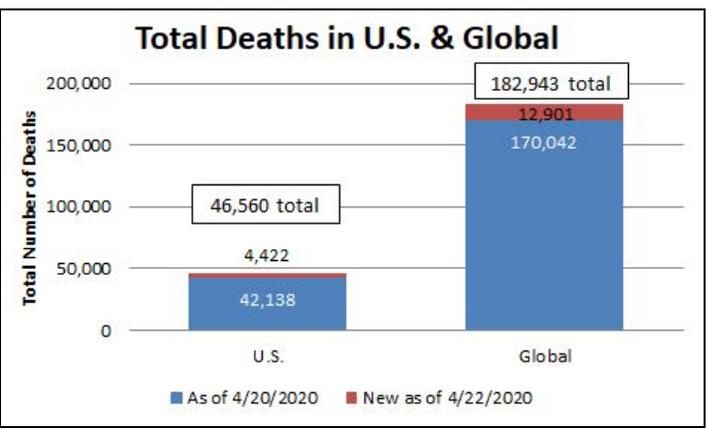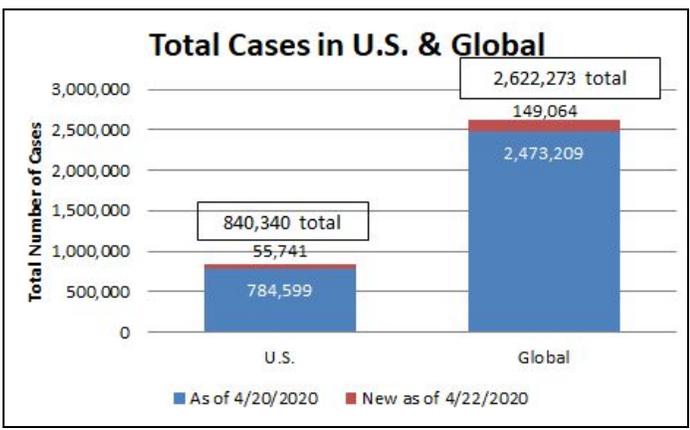To put these data in broader context, the charts below show the total number of cases in the U.S. and across the world [(click here for source)](#).

Total Cases in U.S. & Global

Total Deaths in U.S. & Global

Multnomah County Emergency Operations Center Updates

EOC Section: Public Information

- Added a subscribe here link to the culturally-specific resources section of the webpage for people to subscribe to the Community COVID/Culturally-Specific team's newsletter/email:
  - Sign up to receive a newsletter (link is external) with COVID-19 resources sent out by our Culturally-specific Liaison team.

- Edited and re-posted Preparedness Advocate videos in Spanish, Vietnamese, Chinese, Russian, and Arabic to reflect updated guidance about face coverings and when to stop isolation after experiencing COVID-19 symptoms.

- Reorganized guidance pages in a way that we can provide information and also track user interaction, and reached out to the liaison team to ask if they would like to include liaison contact information on guidance pages.

- Enhanced content on language-specific landing pages: added links to the face covering pages and to each Preparedness Advocate video.

- Posted webpage including tips for communicating with people when wearing face coverings and masks. Facial coverings and masks can make it difficult for some people to communicate. People who are deaf or hard of hearing and rely on facial cues may not understand you when your face is covered.

- Identified key concerns, messages, and strengths to amplify via public communications with new youth liaisons.

- Posted on social media about considerate shopping, supporting seniors' mental health, and the importance of continued physical distancing in English and Spanish: https://twitter.com/MultCoHealth and https://www.facebook.com/MultCoHealth/

- Drafted social media messages to explain underlying conditions in a way that resonates with culturally-specific communities

EOC Section: Operations

Health and Medical

- CD Investigations are adequately staffed and follow-up efforts are occurring for all identified close contacts
- CD continues to support long term care facilities to manage outbreaks
- Epidemiologists working with Community Advisors to make meaning of data and make data understandable.
- Identifying culturally specific and multilingual community health workers to provide cases and their households wrap around support in coordination with case investigation/contact tracing team..Pilot will begin with Latinx CHW.

Call Center

- Trends: calls from people seeking general information on a variety of topics. Mostly asking about testing and general community concerns about safety

Mass Care and Shelter

- Four Physical Distancing Shelters (SDS) with a total capacity of 390 are currently serving 205 people.
- Two Medical Motels with a total capacity of 120, are currently providing support for 21 people.
- The chart below shows the number of people housed in these facilities over the past six days.

Number of People in Physical Distancing Shelters and Medical Motels

● SDS ● MM
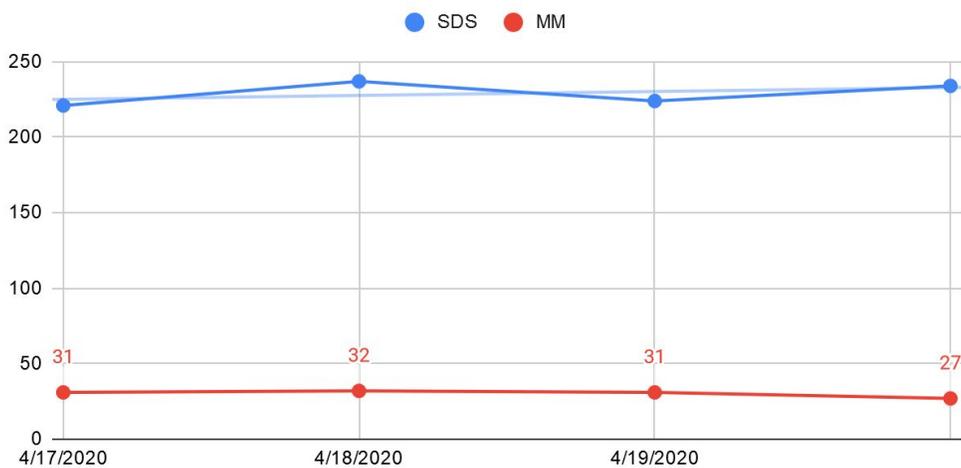
Physical Distancing Shelters

Serving as shelter for up to 140 people experiencing homelessness temporary shelter

- For individuals who are asymptomatic, by referral from existing shelters
- Guests are moved out of the shelter if they show any symptoms to one of the medical motels.

EOC Section: Logistics

Resource Request Totals		
Tab Title	**Total In**	**%**
Allocated	16	4%
Ordered	12	3%
Closed	341	90%
Continual	8	2%
Total	377	

Type of Request	Total #	%
PPE	225	60%
Shelter	71	19%
EOC	40	11%
County	21	6%
Non-PPE External	11	3%
Total	377	

Volunteers and Donations

Multnomah County and the City of Portland have launched the Joint Venture Information Center (JVIC) to coordinate volunteers and donations to support the COVID-19 emergency response.
- Nearly 400 people have expressed interest in helping
- Handmade face coverings continue to be requested and the makerspace

EOC Section: Community Liaisons

Faith-based
- Facing Death and Life All Together: COVID-19 impacting Burials, Funeral and Grieving Practices will be happening on **Thursday, April 23rd at 4pm**. If you'd like to be added to the official invite, please email eoc.liaisonofficer@multco.us

LGBTQ+
- LGBTQ+ sector held a webinar to share ways the community is organizing to meet evolving needs. Access to gender affirming medical care and having to shelter-in-place in spaces that aren't affirming are issues for this group. Many support services are available - contact lgbtq.covid19@multco.us for more info.

Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities
- The US Department of Veterans Affairs released a new app called COVID Coach meant to help cope with stress, stay well, and access relevant resources. It is currently available through the app store, and it can be accessed by the public even if they are not specifically veterans.

Schools (K-12, Childcare, Universities)
- The Northwest Evaluation Association (NWEA) released research indicating students are likely to be behind in education outcomes due to COVID-19 shutdowns particularly in mathematics.
- The Oregon Department of Education announced that high school students will not receive letter grades for classes taken in the latter half of the year but will receive a pass or incomplete.

Webinars
- CDC is hosting a webinar class, Psychological First Aid: Addressing Mental Health Distress During Disaster, on **April 23rd from 10 am to 11 am PST**.

Regularly Scheduled Liaison Calls

- <u>Fire Department Liaison</u> joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm.**

- <u>Liaison Sector Leaders</u> have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.

- <u>Parks Liaison</u> holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Tuesday at 1pm**.

- <u>Law Enforcement Liaison</u> hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3pm.**

- <u>Business Liaisons</u> participate on the FEMA Regional Grocer calls **every Wednesday 11-12pm**.

- <u>Culturally Specific Communities Liaisons</u> hold a Communities of Color call **every Thursday 2-3pm**.

- <u>School & Childcare Liaison</u> holds calls with private K-12 schools **Wednesdays at 11am**.

- <u>School & Childcare Liaison</u> holds calls with public K-12 schools **daily at 1pm**.

- <u>School & Childcare Liaison</u> communicates with child care providers through email **daily**.

- <u>Licensed Residential Facilities Liaison</u> holds phone calls with providers **twice a week**.

Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 23 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS: See contact list without names here.

Liaison Unit Leader	Molly Franks	eoc.liaisonofficer@multco.us	**503-988-0071**
Deputy Liaison Unit Co-Leader	Tiffany Colburn	eoc.liaisonofficer@multco.us	**503-988-0071**
Deputy Liaison Unit Co-Leader	Shalynn Robinette	eoc.liaisonofficer@multco.us	**503-988-0071**
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	**503-988-0071**
Deputy Liaison Unit Co-Leader	Vanessa Tharp	eoc.liaisonofficer@multco.us	**503-988-0071**

School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Hospitals - primary	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8385
Hospitals - backup	Robin Holm	robin.m.holm@multco.us	503-988-8385
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-988-9429
Businesses-Grocery	Debbie Herron Kristi McFarland	business.covid19@multco.us	503-988-0064
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
County Clinics (ICS)	Dawn Shatzel Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Outpatient Clinics	Christine Bernsten Peg King	outpatientclinic@multco.us	503-988-6475
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
Culturally Specific Communities	Regina Ingabire Beth Poteet Virginia Luka	community.covid19@multco.us	503-988-7352
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942

HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942

Local Updates

Media and Announcements

- Portland International Airport will get $72 million in recovery funds from the federal government.

- Clackamas County is hosting a "Crime and Justice during and after coronavirus: Listening Session" at 1:00 on Thursday. 4/23. The event will be held on Zoom (link to Zoom or telephone call-in: 669-900-6833; 346-248-7799; or 408-638-0968. Webinar ID: 976 1481 9415).

- On April 21, City Council held a CARES Act Council Work Session and the Office of Government Relations explained guidelines on the CARES Act and other federal funding in response to COVID-19.
    - The presentation was followed by a press conference from the Mayor's office on economic relief and included other local jurisdictions and public agencies on economic relief.
    - The City received $114 million in federal funds for COVID-19 response this week. The City is still awaiting additional federal guidance on how it can disperse the funds. The money cannot be used to cover lost revenue or unbudgeted expenses between March 1 and December 30.

- The Portland Housing Bureau is reallocating $1 million from its budget into a COVID-19 Emergency Household Stabilization Fund for households suffering a loss of income due to the COVID-19 pandemic.
    - The fund will provide limited direct cash assistance to at least 2,000 households to help cover urgent needs like groceries, rent, utilities, and medical expenses.
    - Households can apply for $250 in emergency assistance beginning Monday, April 27 at 10 a.m. by contacting 2-1-1 or going to https://www.211info.org/covid19.

- The City of Portland has recently been coordinating with a number of community organizations to support food assistance efforts, including:
    - Partnering HAKI Community Organization, which connects newly arrived East African immigrants to community resources. This is especially critical right now as many families they serve are celebrating Ramadan and this helps families receive culturally significant and celebratory food.
    - Expanding the existing Sunshine Division program to include deliveries to keep community members and first responders safe.
    - Providing logistical support to Portland Public Schools while they offer free lunch to students and their families, including providing tents and traffic management plans for pickups.

○ Partnering with local organizations such as Blanchet House, Free Hot Soup, the Free Lunch Collective and Portland Rescue Mission to provide food to the temporary Outdoor Emergency Shelters.

● Portland Parks and Recreation created a video on how to make a face covering that is accessible to all languages.

● Portland Fire & Rescue is now tracking suspected COVID-19 cases that crews respond to using the Fire Information System software platform. The Oregon Health Authority has required agencies providing EMS to track any suspected cases.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8am - 5pm

211 Calls

- Overall call volume was higher than it was on Monday, 4/20.
- The most frequent reason for calls was to ask about rent/mortgage assistance, followed by utility assistance.

Updated April 21, 2020

Reason for Contact
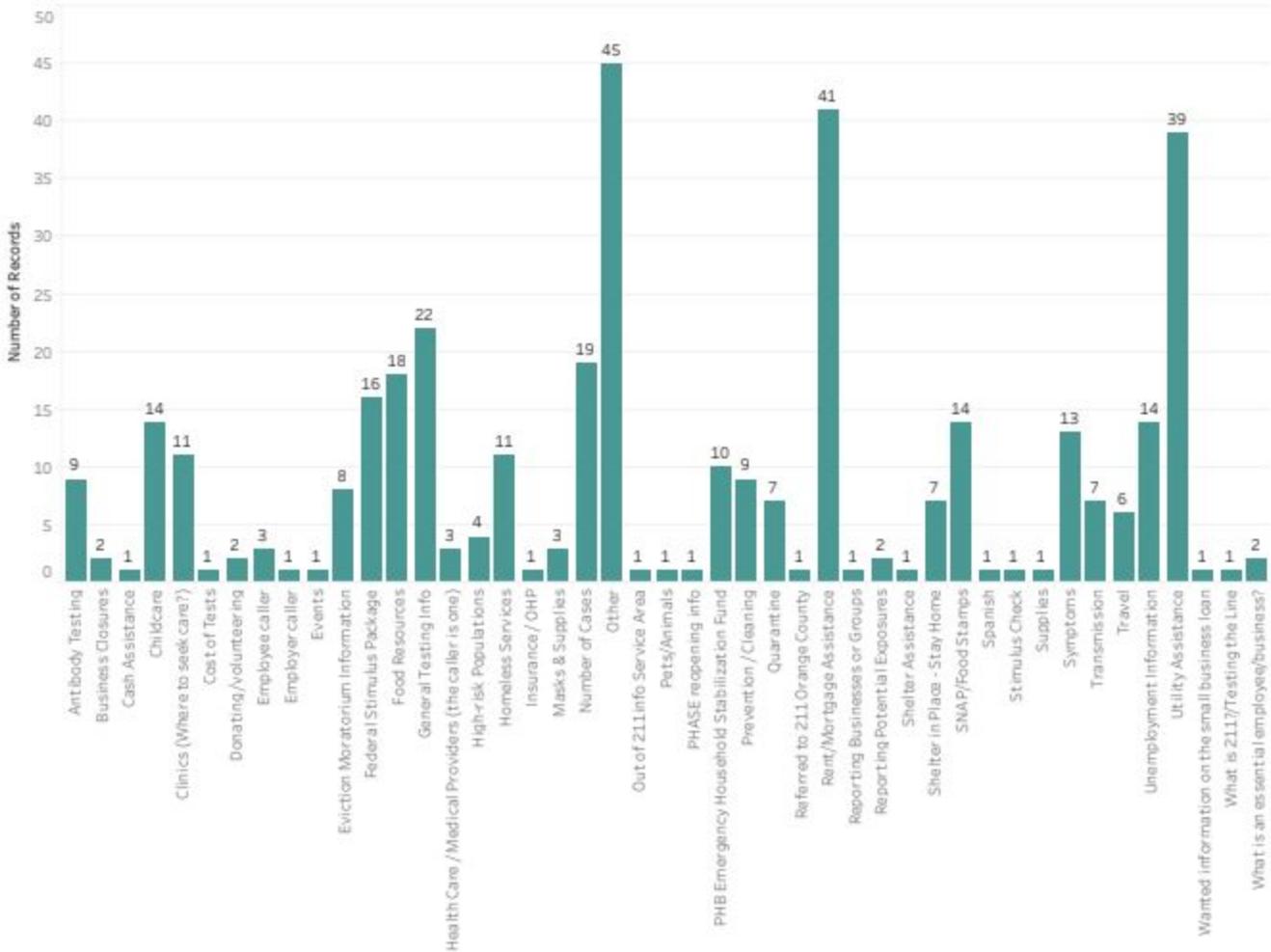
Public Service Updates

New Updates

- All Metro parks/natural areas remain open, except for camping areas which are closed through July 1.

- PBOT has reduced SmartPark rates to bring relief to residents and visitors who must travel downtown by car. All-day parking rate in the city's five SmartPark garages is $5, the same cost as a round-trip TriMet ticket.

- BIKETOWN, the city's bikeshare system, is [offering significantly discounted pricing](#) through April 30 to provide all Portlanders who need to complete essential trips with a convenient and affordable transportation option that allows for physical distancing.

- [Portland Streetcar service](#) is reduced to every 20 minutes on weekdays. OHSU Aerial Tram limited to hospital employees and patients.

- The City of Portland created a [map of public restrooms and hygiene stations](#) to help stop the spread of coronavirus.

- For Legal Aid / Oregon Law Center Public Benefits hotline: 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.

- For Child Care for Essential Employees: 1-800-246-2154, [211 website](#), or the following:
  - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
  - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
  - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)

- [What's closed — and what is open — at MultCo during COVID-19 outbreak](#).
  - Many services are modified to prioritize the health and safety of both the public and Multnomah County staff.
  - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.

Posted in Previous Reports

- [Multnomah County Student Health Centers](#)
  - Parkrose Student Health Center is open during school closures.
  - Other Multnomah County Student Health Centers are closed.
- Beginning April 20, [Trimet LIFT-eligible customers can get orders from grocery stores and food banks](#) delivered to their front door by LIFT.
- Portland Fire & Rescue and the Multnomah County Aging, Disability and Veterans Services launched a [Meds on Wheels](#) program on April 14.

State of Oregon Updates

Media and Announcements

- [Oregon Health Authority Guidance for providers regarding COVID-19 testing](#). OHA has [expanded recommendations](#) for testing to new groups of people with symptoms:
  - Residents, staff, children, or others in a care facility or group living setting, including asymptomatic people when clinical laboratories have sufficient testing capacity.
  - Essential front-line service workers (who display symptoms) who have regular contact with large numbers of people.

- ○ People from communities of color and the disability community (who display symptoms), because of higher risk for COVID-19 and associated complications due to longstanding social and health inequities.

- On April 20, Governor Brown announced that Oregon National Guard will distribute approximately 395,000 pieces of PPE to all long-term care facilities across Oregon including surgical masks, gloves, N95 masks, face shields and gowns. Deliveries began on Saturday, 4/18.

- Oregon officials are expecting to receive $2.45 billion from the federal CARES Act. About $1.6 billion will be passed to local jurisdictions this week to pay for unbudgeted COVID-19 expenses.

- Oregon's Department of Human Services is issuing emergency extra Supplemental Nutrition Assistance Program (SNAP) benefits to many SNAP households to help buy food. Amounts up to the household maximum will be added to EBT cards in April and May (April 10, English and Spanish).

- On April 17, Oregon Health Authority shared an update to Oregon's epidemic modeling report from the Institute for Health Metrics and Evaluation at the University of Washington, which continues to indicate that statewide mitigation efforts are keeping caseload and hospitalizations well below what they would have been with no interventions. The modeling webpage indicates that Oregon reached its peak on April 19, and presents a Containment Strategy that after May 25, it may be possible to relax social distancing with containment strategies that include testing, contact tracing, isolation and limiting gathering size.

- Oregon may soon add presumed cases of COVID-19 to the official death toll to reconcile how different methodologies for counting COVID-19 related deaths. The Centers for Disease Control and Prevention is expected to release new forthcoming guidance.

- Google is producing Public Community Mobility Reports. The reports chart movement trends over time across the US and the world, so you can see how movement has changed at retail, parks, workplaces, grocery stores and the like in your state during the pandemic. See Oregon data (updated 4/11), including county level data.

Health System Capacity

| Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	326	821	Current hospitalized patients	303	131
Adult non-ICU beds	2,089	7,279	Current patients in ICU Beds	74	39
Pediatric NICU/PICU beds	107	251	Current patients on ventilators	35	26
Pediatric non-ICU beds	188	347			
Ventilators	797				

*Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

Portland Metro Area HOSCAP Resource Tracking Report

Multnomah County Health Department EMS Program publishes the Portland Metro Area HOSCAP Resource Tracking Report. The purpose of this report is to provide situational awareness as to the number of ventilators and beds available in the Portland Metro Area (Multnomah, Washington, and Clackamas Counties), as documented by hospital supervisors. This report tracks availability on a daily basis using information in HOSCAP and is run between 2-4pm PST daily (Monday - Friday) using information as reported at 1pm daily. The data provided below was updated 4/22/20.

Lab-confirmed, admitted COVID-19 patients by day and county

% Patients in ICU (gray chart))
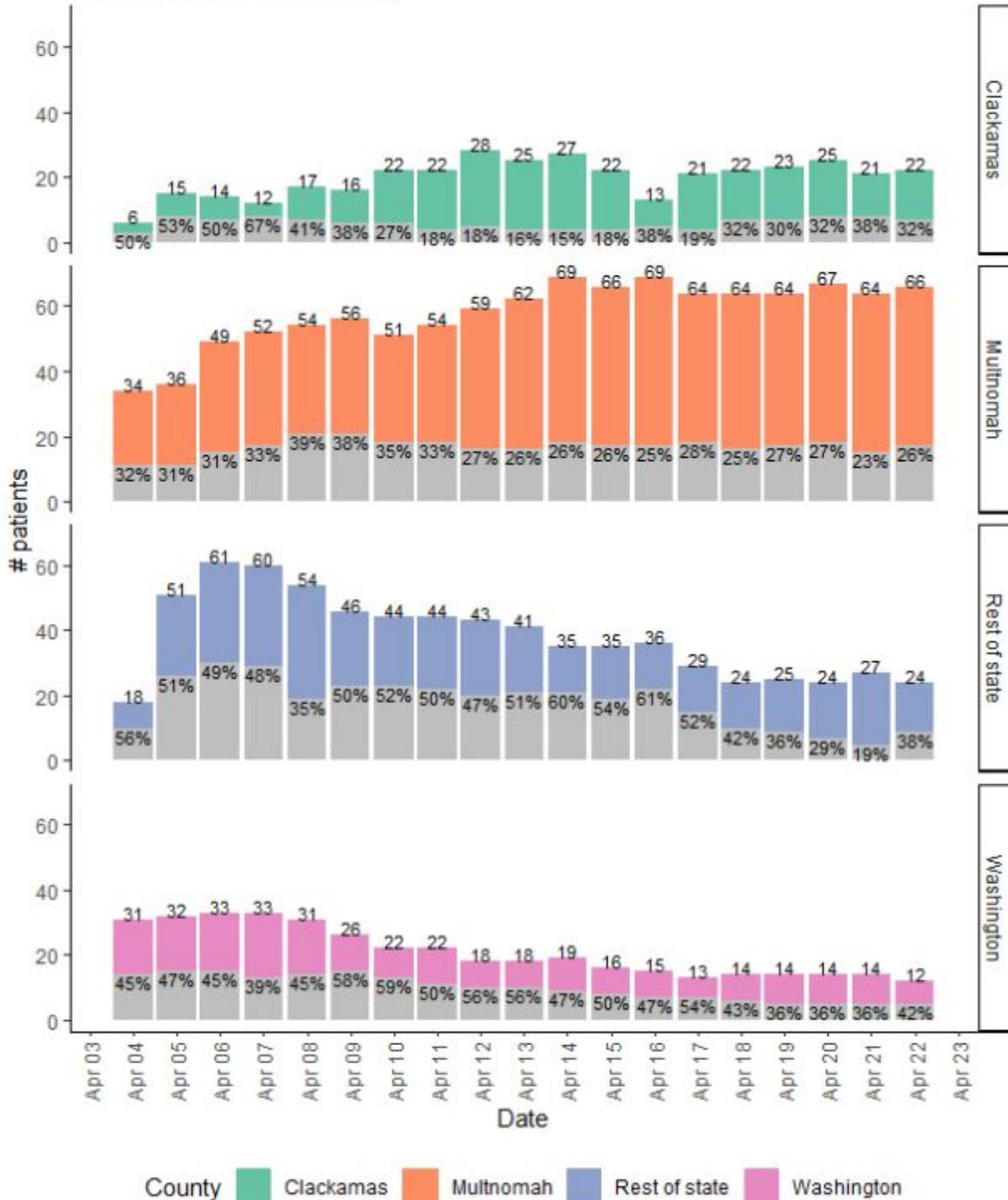
National Updates

Media and Announcements

- On April 20, the CDC released a new report showing that calls to U.S. poison centers about disinfectant and cleaner exposure have increased by 20 percent.

- On April 17, FEMA launched a PPE Exchange dashboard that connects private sector sellers and buyers of PPE

- On April 16, New York City Mayor de Blasio announced they are partnering with Open Society Foundations to create a $20 million relief fund for immigrant workers who have been excluded from federal relief funds.

- On April 16, the FDA is asking people who have recovered from COVID-19 to donate their blood plasma for research on blood-related therapies.

- The Federal Reserve has announced that it is establishing a Main Street Lending Program (Program) (https://www.federalreserve.gov/monetarypolicy/mainstreetlending.htm) to support lending to small and medium-sized businesses that were in good financial standing before the onset of the COVID-19 pandemic.

- National Business Emergency Operations Center (NBEOC) produces a daily Snapshot on business and industry domestic supply chains. You can find these each morning on the NBEOC Dashboard in the 'Snapshot' pod.

- In order to ensure the accuracy of the 2020 Census, the U.S Census Bureau has announced that it has requested an extension of the self-response period to October 31, 2020 and that Congress approve a 120-day extension to deliver final apportionment figures. The extension will allow for apportionment counts to be delivered to the President by April 30, 2021, and redistricting data to be delivered to the states no later than July 31, 2021.

- HHS has a comprehensive Novel Coronavirus Resources page that highlights technical resources and information for the medical community and emergency responders.

- COVID-19 Email Phishing Against US Healthcare Providers. Following a global increase in malicious cyber activity exploiting fear derived from the COVID-19 pandemic, the FBI was notified of targeted email phishing attempts against US-based medical providers.

- Online extortion scams are increasing during the COVID-19 crisis. The Internet Crime Complaint Center (IC3) has seen an increase in reports of online extortion scams during the current "stay-at-home" orders due to the COVID-19 crisis. Because large swaths of the population are staying at home and likely using the computer more than usual, scammers may use this opportunity to find new victims and pressure them into sending money.

Stay Informed, Get Involved

COVID-19 Response

- **Local response**: Multnomah County COVID-19 website continues to be updated, including an interactive data dashboard with COVID-19 regional health statistics updated in real-time.
- **State response**: Oregon Health Authority COVID-19 website
- **National response**: CDC website

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our list of trustworthy resources for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- Multnomah County Facebook
- Multnomah County Twitter
- Multnomah County Health Department Facebook
- Multnomah County Health Department Twitter
- Multnomah County Emergency Management Facebook
- Multnomah County Emergency Management Twitter
- Multnomah County Library Facebook in English and Spanish

Learning Opportunities

- CERC Corner: Addressing Stigma: Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- Taking Care of Your Behavioral Health During an Infectious Disease Outbreak: This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- OpenWHO Offers Free Online Courses for Responders: OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Schools and Universities

Portland Area K-12 Public School Districts: Resources and Information

Below are links to school district resources to support families during COVID-19 closures. Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures.

- Centennial School District
  - [Resources and Information](#)
  - [School Meals](#)
- Corbett School District
  - [Resources and Information](#)
  - [School Meals](#)
- David Douglas School District
  - [Resources and Information](#)
  - [School Meals](#)
- Gresham-Barlow School District
  - [Resources and Information](#)
  - [School Meals](#)
- Parkrose School District
  - [Resources and Information](#)
  - [School Meals](#)
- Portland Public Schools
  - [Resources and Information](#)
  - [School Meals](#)
- Reynolds School District
  - [Resources and Information](#)
  - [School Meals](#)
- Riverdale School District
  - [Resources and Information](#)

Portland Area Universities: Resources and Information

- [Portland State University](#)
- [University of Portland](#)
- [University of Oregon – Portland Campus](#)
- [Portland Community Colleges](#)
- [Concordia University](#)
- [Pacific Northwest College of Art](#)
- [Lewis & Clark College](#)
- [Reed College](#)
- [Multnomah University](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Help and Resources

- **Questions?** Below are some useful resources:
  - [Multnomah County COVID-19 FAQs](#)
  - [Call 211](#)
  - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

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