

Situation Report

Situation Report Number: 04.27.20		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health Jonna Papaefthimiou, City of Portland	
Date: 4/27/2020	Time: 17:56	Situation Reports will be released daily at approximately 8:00 pm on Mondays, Wednesdays and Fridays. Click here to view all posted Situation Reports.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

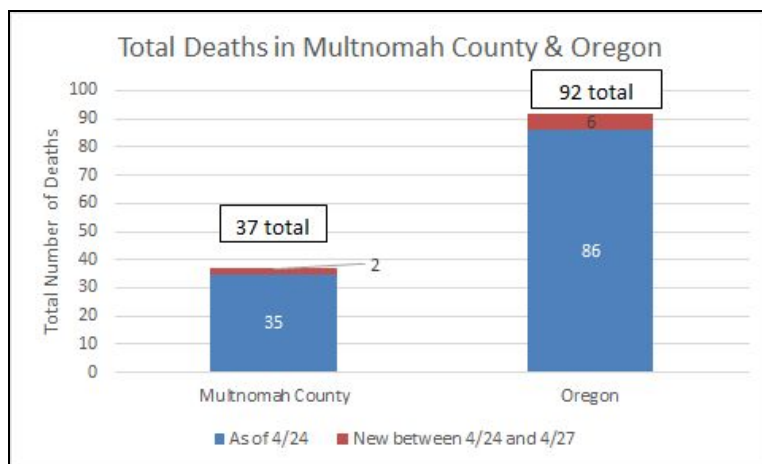
To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Updates

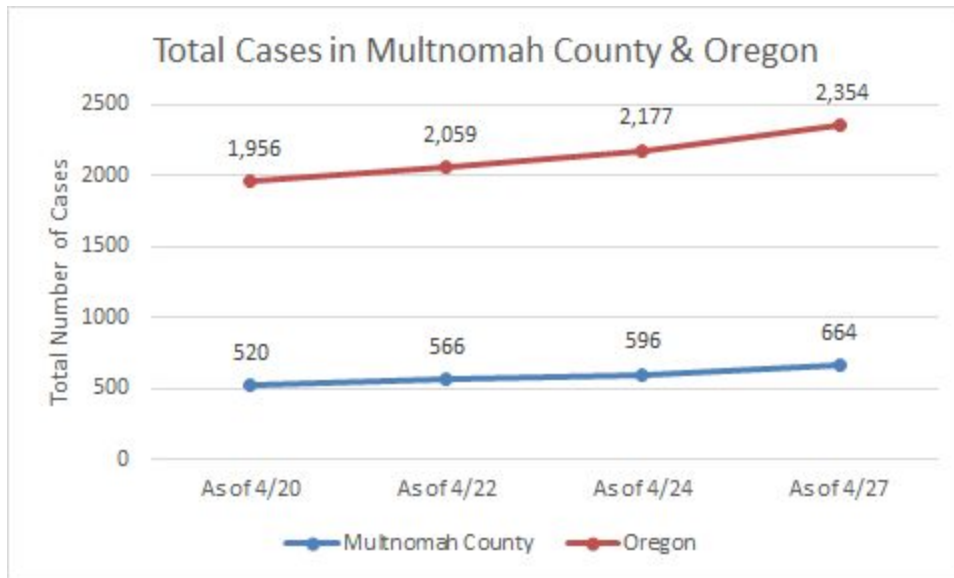
Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For more information visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

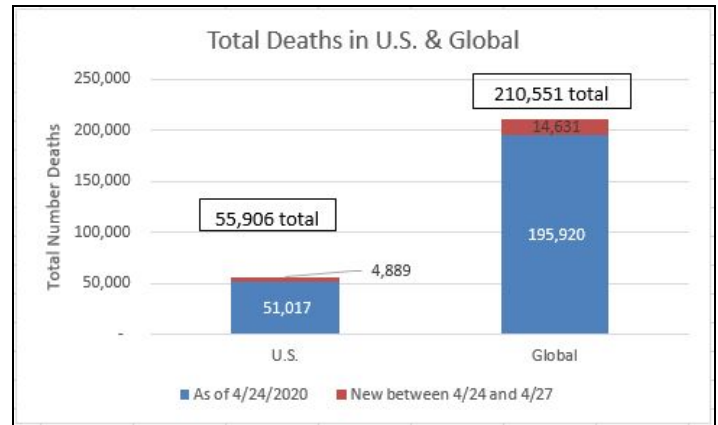
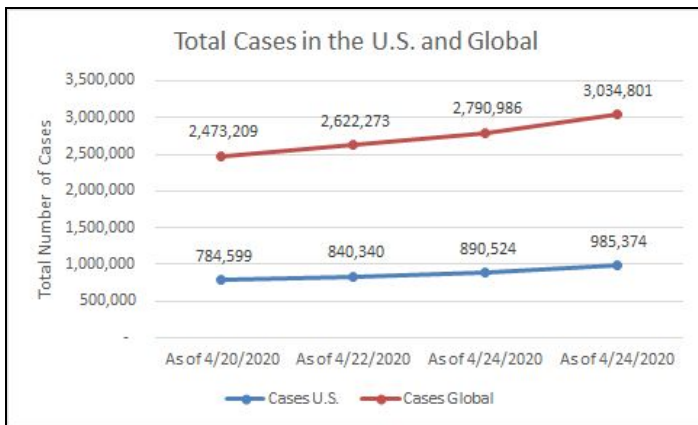
As of April 27, 2020, 8:00 AM, there were a total of **664 confirmed COVID-19 cases in Multnomah County** and 2,354 cases in Oregon. **28% of Oregon's cases are in Multnomah County.** The chart below shows cases over the past week. ([click here for source](#))



There have been **two new deaths in Multnomah County** since the last Situation Report (now at 37 deaths). Six new deaths occurred statewide (now at 92 deaths). ([click here for source](#))



To put these data in broader context, the charts below show the total number of cases and deaths in the U.S. and across the world ([click here for source](#)).



Multnomah County Emergency Operations Center Updates

EOC Section: Equity Officers

- Equity officers are developing a process to support the EOC in collectively embedding diversity, equity, and inclusion in its functional operations. They have created a tool to capture all equity activities, requests, and emerging issues, both internal to EOC operations and external from our community and culturally specific partners.

EOC Section: [Operations](#)

The Operations section has five operational areas, each of which report on daily metrics:

Health and Medical

Daily Metrics:

Number cases investigated (4/26): 14

Call Center

Daily Metrics:

Calls: 9

Emails: 30

- Trends: concerns/questions regarding homeless camps; emails from people offering to be case contact tracers.

Resource Request Unit

Daily Metrics:

New resource requests: 5

Approved requests: 8

Closed requests: 1

Weekly Metrics:

Total resource requests processed: 46

- 17 for healthcare organizations
- 17 for congregate housing
- 3 for organizations serving communities of color
- 1 for organizations serving persons ages 65+
- 5 for organizations serving people with underlying conditions
- 3 for facilities currently experiencing an outbreak

Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics:

Persons housed in PDS facilities: 224

Number of staff at PDS facilities: 94

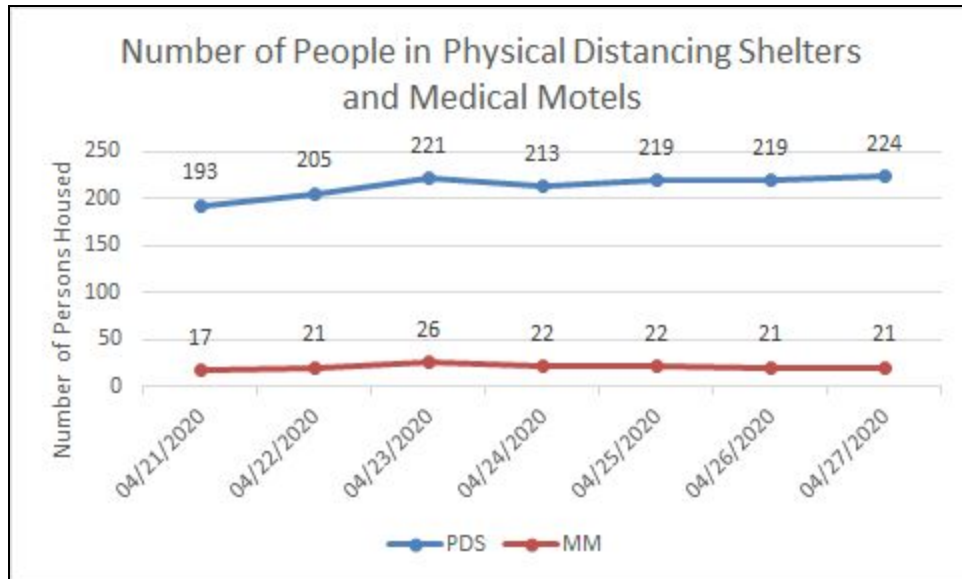
Meals served at PDS facilities: 494

Persons housed in MM facilities: 21

Number of staff at MM facilities: 33

Meals served in MM facilities: 44

The chart below shows the number of persons housed in Physical Distancing Shelters and Medical Motels over the past week.



EOC Section: [Community Liaisons](#)

Affordable Housing

- Affordable Housing Conference Call: Resident and Section 8 Participant Feedback on Guidance.
 - Date: **Wednesday, April 29th**, Time: **9:00 - 10:00 AM**
 - Email affordhousing.covid19@multco.us for more information

LGBTQ+

- LGBTQ+ Public Health Virtual Town Hall: A moderated discussion between Portland's LGBTQ+ community and the Portland Police Bureau (PPB) about Governor Brown's Stay at Home order, the CDC's recommendation of wearing masks in public and PPB's internal work on equity.
 - Date: **Tuesday, April 28**, Time: **1:00 - 2:30pm**
 - Email lgbtq.covid19@multco.us for the registration link.

Other Resources

- [Behavioural Insights](#) is hosting a webinar on **April 29 at 7am** on "Crafting effective communications during a crisis: Applying behavioural insights to COVID-19 comms." [Register here.](#)

Regularly Scheduled Liaison Calls

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm.**
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am.**
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Tuesday at 1pm.**
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3pm.**



Emergency Operations Center (EOC)

- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12pm**.
- [Culturally Specific Communities Liaisons](#) hold a Communities of Color call **every Thursday 2-3pm**.
- [School & Childcare Liaison](#) holds calls with private K-12 schools **Wednesdays at 11am**, calls with public K-12 schools **daily at 1pm** and communicates with child care providers through email **daily**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.

Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 26 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS:

Liaison Unit Leader	Gabby Rhett Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde Molly Franks Shalynn Robinette Vanessa Tharp	eoc.liaisonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Regina Ingabire Beth Poteet Virginia Luka	community.covid19@multco.us	503-988-7352
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067

Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals - primary	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8385
Hospitals - backup	Robin Holm	robin.m.holm@multco.us	503-988-8385
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	Coming soon
Youth	Sara Ryan Nicole Meyer	youth.covid19@multco.us	Coming soon

Local Updates

Media and Announcements

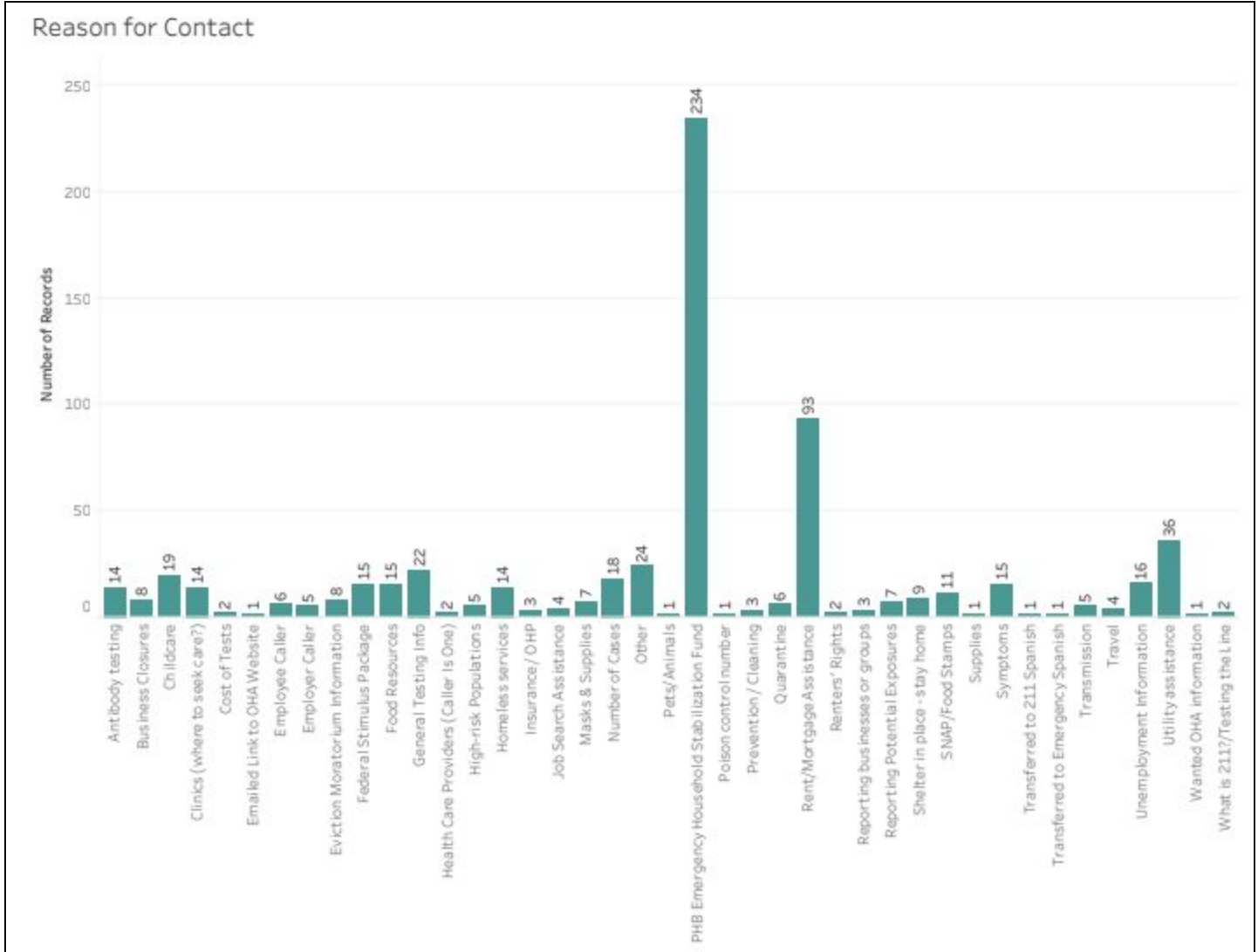
- Washington County Board of Commissioners [extended its state of emergency](#) until May 5, 2020.
- The application period for Portland Housing Bureau's [COVID-19 Emergency Household Stabilization Fund](#) opened today, April 27, and closed about 30 minutes after it opened. Portland Housing Bureau received more than 1,000 applications for the \$250 VISA gift cards from the COVID-19 Emergency Fund, and expects to provide funds to 742 households once the applications have been processed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8am - 5pm

211 Calls

- Overall call volume was higher with 477 calls on 4/24, up from 226 on Thursday, 4/23.
- The most frequent reason for calls was to ask about Portland Housing Bureau's Emergency Housing Stabilization Fund, followed by rent/mortgage assistance.

Updated April 24, 2020


Public Service Updates

- This week begins the third week of distance learning for Oregon schools, which will continue through the end of the school year.
- State level agencies and the Northwest Region Education Service District (NWRESA) are discussing plans for child enrichment over the summer to help keep learning goals on track following the switch to distance learning in the middle of the school year.

State of Oregon Updates

Media and Announcements

- Colorado and Nevada join California, Oregon, and Washington in Western States Pact. See Governor Brown’s [press release](#) for more.

- Governor Brown announced that the state needs approximately [600 more staff to conduct contact tracing](#) in order to reopen Oregon safely.
- Oregon Health Authority created a website, [Safe + Strong](#), as part of their commitment to providing updated, accessible resources to respond to the coronavirus (COVID-19) pandemic. To help keep our communities safe and healthy, this website will provide daily updates, resources, and information. The website is translated into 12 different languages.

Health System Capacity

Updated 4/27/20

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	296	827	Current hospitalized patients	247	123
Adult non-ICU beds	2,034	7,351	Current patients in ICU Beds	67	36
Pediatric NICU/PICU beds	85	292	Current patients on ventilators	32	24
Pediatric non-ICU beds	173	347			
Ventilators	790				

*Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

National Updates

Media and Announcements

- The CDC has added [six more](#) conditions associated with COVID-19: chills, repeated shaking with chills, muscle pain, headache, sore throat and new loss of taste or smell.
- The CDC has a new [page](#) on COVID-19 by race/ethnicity, giving more information on the disease's impact on communities of color.
- The CDC this week announced the [COVID Response Corps](#), a nationwide community-focused effort to provide extra staffing and resources to state, tribal, local, and territorial health departments. The corps will aid health departments by engaging in such functions as [contact tracing](#), infection prevention and control guidance, staffing call centers, and providing education about COVID-19.
- The Federal Emergency Management Agency published an update on how the agency is [supporting coordination with local, state, tribal, and territorial governments during the COVID-19 response](#). Assistance includes reimbursement for non-congregate sheltering, funding for food distribution, and disaster survivors assistance.

- The World Health Organization published COVID-19 [myth busters](#) including shareable graphics about common COVID myths.
-

Content below is the same as in previous reports.

Stay Informed, Get Involved

COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)
- Multnomah County Library Facebook in [English](#) and [Spanish](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Help and Resources

- **Questions?** Below are some useful resources:
 - [Multnomah County COVID-19 FAQs](#)
 - [Call 211](#)
 - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?** [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
 - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
 - See this website for information about [Multnomah County Student Health Centers](#)
 - Parkrose Student Health Center is open during school closures.
 - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Claire Nystrom and Jennifer Moore, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command



Emergency Operations Center (EOC)

Date / Time Approved	4/28/20 10:31
Date of Next Situation Report	April 29, 2020