

Situation Report

Situation Report Number: 04.29.20		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health Jessica Guernsey, Multnomah County Public Health Jonna Papaefthimiou, City of Portland	
Date: 4/29/2020	Time: 22:45	Situation Reports will be released daily at approximately 8:00 pm on Mondays, Wednesdays and Fridays. Click here to view all posted Situation Reports .

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

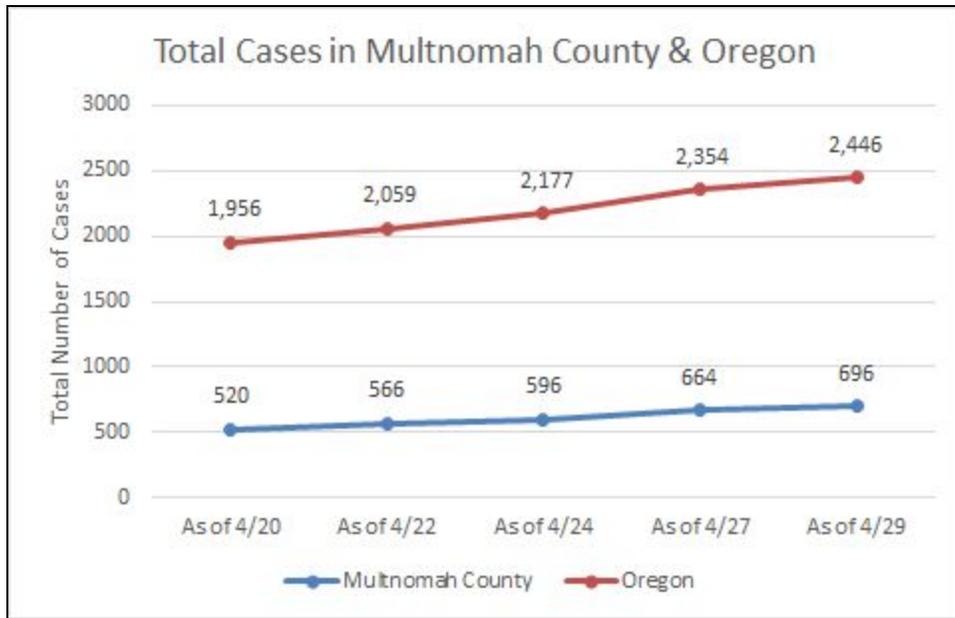
Multnomah County Updates

- Multnomah County Elections Office published a [press release](#) and [summary](#) on the state of elections in the County, and social media on twitter.com/multco and www.facebook.com/MultCo/. **Multnomah County Elections encourages voters to stay home, stay safe and vote by mail.** Thanks to prepaid postage legislation passed in 2019 — a stamp is no longer needed. [VIDEO: Stay home, stay safe and vote by mail. Even the Unipiper is doing it!](#)
 - This release may be viewed in [English](#), [Spanish](#), [Chinese](#), [Vietnamese](#), [Russian](#), and [Somali](#).
 - Contacts: Tim Scott or Eric Sample, 503-988-3720

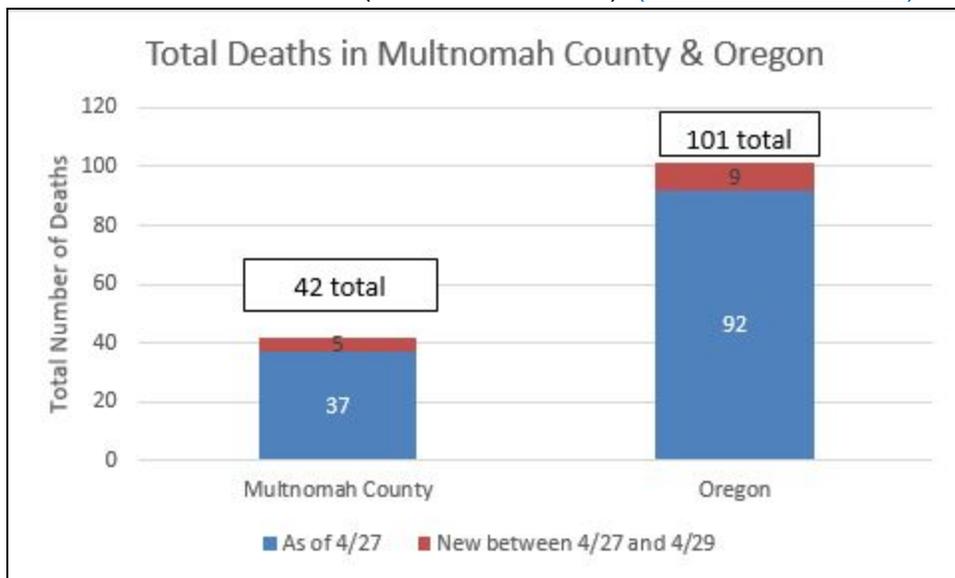
Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For more information visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

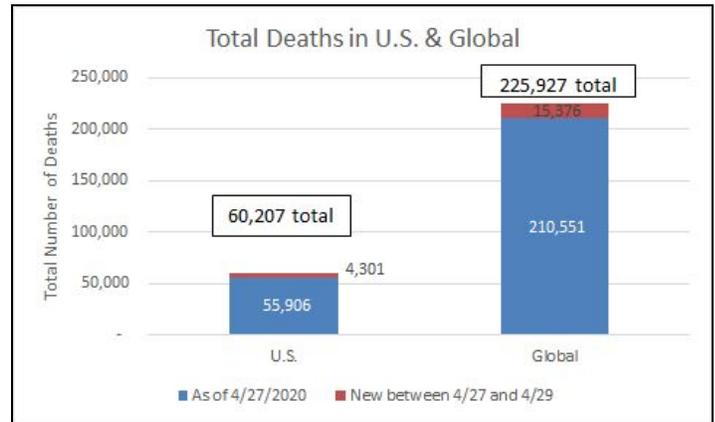
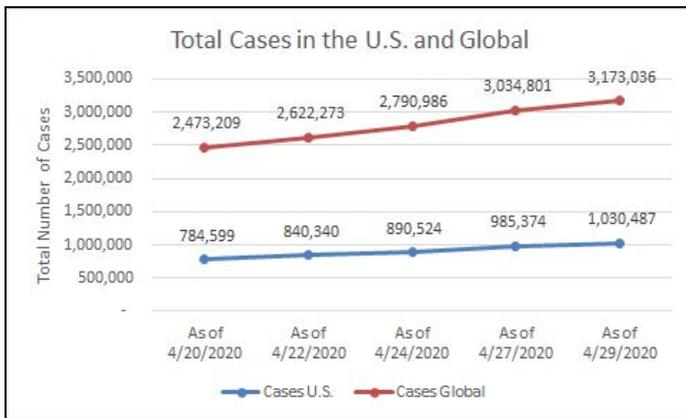
As of April 29, 2020, 8:00 AM, there were a total of **696 confirmed COVID-19 cases in Multnomah County** and 2,446 cases in Oregon. **28% of Oregon's cases are in Multnomah County.** The chart below shows cases over the past week. [\(click here for source\)](#)



There have been **five new deaths in Multnomah County** since the 4/27/20 Situation Report (now at 42 deaths). Nine new deaths occurred statewide (now at 101 deaths). [\(click here for source\)](#)



To put these data in broader context, the charts below show the total number of cases and deaths in the U.S. and across the world ([click here for source](#)).



Multnomah County Emergency Operations Center Updates

EOC Section: Public Information

Media highlights:

- A segment was filmed for Univision television about Community Latinx Liaison outreach for Multnomah County’s Dia de los Niños. This event will be virtual and will be hosted tomorrow, April 30, on [Multnomah County Library’s Spanish Facebook page](#).

Community resource highlights:

- Provided 500 bilingual COVID-19 resource leaflets to be distributed at six shelter locations and are coordinating the delivery of 700 more to school food hubs at Parkrose and Centennial.

The following Community Resource Pages have been updated :

- Housing: [HUD Resources](#), [COVID-19 Emergency Protections](#) (statewide, MultCo, and federal housing)
- Mental Health: [Veteran Crisis Line](#)
- Culturally-Specific: [LGBTQIA Resources](#): PSU comprehensive list of community LGBTQ resources
- Transportation: [Trimet](#) COVID-19 updates, [Ride to Care](#) (OHP Non-emergent Medical Transportation)
- Financial Help: [CARES Act - Pandemic Unemployment Assistance](#)
- Health Care: [Oregon MothersCare: Supporting Healthy Pregnancies](#)
- Parenting: [Parent/Caregiver Guide to Helping Families Cope With the Coronavirus Disease 2019 \(COVID-19\)](#)
- Financial Help: [Workforce COVID Response Line](#)

Additional Web Updates:

- Information on the [Multnomah County website about the temporary stop of evictions](#) was updated to be more user-friendly and accessible.

EOC Section: [Operations](#)

The Operations section has five operational areas, each of which report on daily metrics:

Call Center

For the questions that are not answered on the [County's Frequently Asked Questions \(FAQs\) page](#), the County's Call Center serves as a safety net and ensures that everyone who calls with a question, receives a timely response.

Daily Metrics:

	Tuesday, April 28	Wednesday, April 29
Number of calls	8	9
Number of emails	10	10

- **Trends:**
 - Questions about businesses opening on 5/1/20
 - Emails from people offering to be contact tracers
 - Requests for disclosure of restaurants with confirmed cases
 - Employees concerned about exposure in the workplace

Resource Request Unit

- April 29 requests included a number of dentist offices requesting Personal Protective Equipment, PPE. Early in COVID-19 response, many dental offices and other businesses donated their PPE. This generosity greatly contributed to our ability to more safely respond to COVID-19. All who request resources are required to attempt to obtain these resources through their normal methods. All are reporting long delays and in some cases, vendors unable to fill their orders.

Daily Metrics:

	Tuesday, April 28	Wednesday, April 29
Resource Requests Processed	11	18

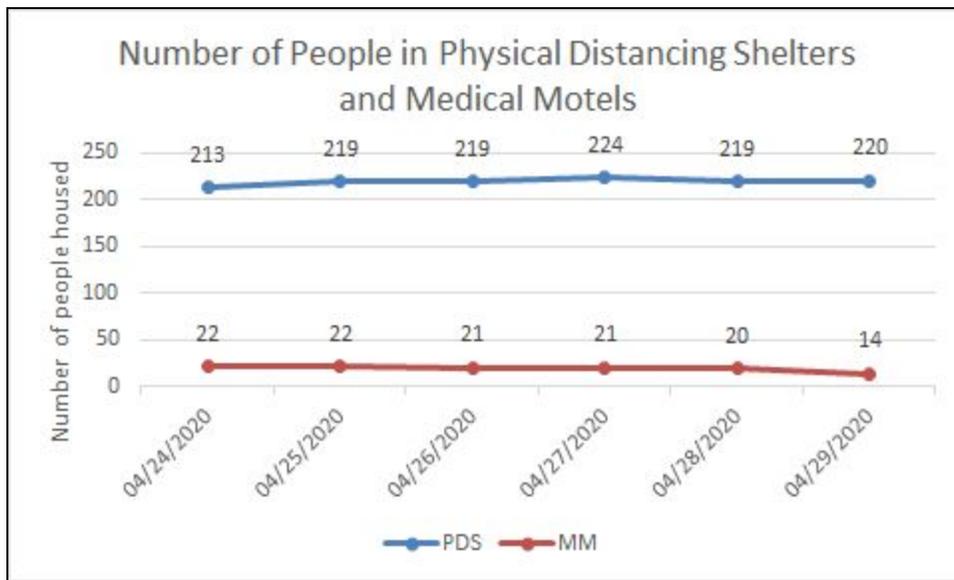
Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics:

	Tuesday, April 28	Wednesday, April 29
Persons housed in PDS facilities	219	220
Meals served at PDS facilities	413	489
Persons housed in MM facilities	20	14
Meals served in MM facilities	39	52

The chart below shows the number of persons housed in Physical Distancing Shelters and Medical Motels over the past week.


EOC Section: [Community Liaisons](#)
Business

- Oregon Employment Department has the new Pandemic Unemployment Assistance (PUA) application up and available today. This means that the self-employed, independent contractors, and gig economy workers can now file their claims for unemployment. The application is completed online at <https://govstatus.egov.com/ui-benefits/CARES>.

Food Access

- Weekly Food Access Call hosted by the Food Access Liaison is being held on Thursdays at 9am, email foodaccess.covid19@multco.us for an invite information.

Governmental

- [Enrollment in TriMet's low-income fare program goes virtual in response to COVID-19](#)
- Multnomah County Elections encourages voters to stay home, stay safe and vote by mail. Thanks to prepaid postage legislation passed in 2019 — a stamp is no longer needed. Multnomah County voters

have until May 14 to safely mail back their ballot for the May 19 Primary Election. After that date, use any Official Ballot Drop Site in Oregon, to return ballots by 8:00 PM, May 19, 2020. To find your nearest official ballot drop site, visit multco.us/dropsites

Law Enforcement

- A resource for children and parents stuck at home is [#StorytimeWithASheriff](#) on YouTube brought to you by the Multnomah County Sheriff's Office. Deputies read children's books to encourage kids to read at home.
- Multnomah County Sheriff's Office and Gresham Police Department have partnered to launch a [new crime fighting initiative](#) to protect businesses and reduce property crimes during this unprecedented health emergency. To determine if your business is located in a MCSO patrol district, use [this tool](#). For businesses located in MCSO patrol districts, sign up for this service online, [here](#).

Other Resources

- Minority Health Institute, Inc. presents "COVID-19: The Battle to Save Black Lives Virtual Town Hall": A solution-based, action-oriented webinar focused on the health, economic, and social impact of the COVID-19 pandemic on Black communities.
 - Date: Thursday, April 30
 - Time: 12:00 - 1:30 pm PT
 - [Register here](#)
- The National Institute of Health Care Management Foundation (NIHCM) is hosting the webinar [The Science of Happiness, Health & Well-being during COVID-19](#) on Friday, May 1st. This webinar will bring together experts to provide insights on the science of well-being and how to strengthen happiness during this time of physical distancing and uncertainty.

Regularly Scheduled Liaison Calls

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm**.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Tuesday at 1pm**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3pm**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12pm**.
- [Culturally Specific Communities Liaisons](#) hold a Communities of Color call **every Thursday 2-3pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays and Thursdays at 1pm**, calls with private K-12 schools **Wednesdays at 11am**, and communicates with child care providers through email **daily**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.

Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 26 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS:

Liaison Unit Leader	Gabby Rhett Tiffany Colburn	eoc.liasonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde Molly Franks Shalynn Robinette Vanessa Tharp	eoc.liasonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Regina Ingabire Beth Poteet Virginia Luka	community.covid19@multco.us	503-988-7352
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942

Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals - primary	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
Hospitals - backup	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	Coming soon
Youth	Sara Ryan Nicole Meyer	youth.covid19@multco.us	Coming soon

Local Updates

Media and Announcements

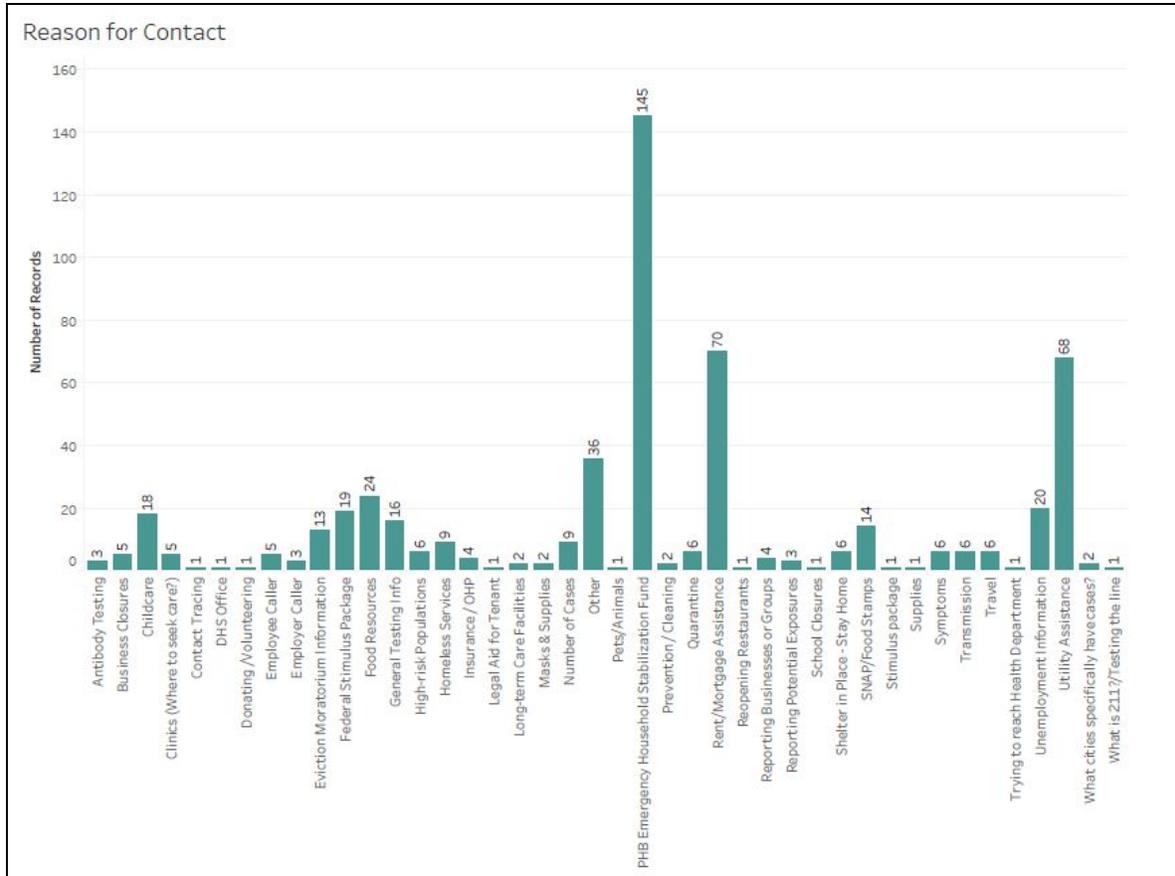
- City of Portland Transportation Commissioner Chloe Eudaly just announced a new [Slow Streets/Safe Streets Initiative](#) to support physical distancing.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8am - 5pm

211 Calls

- Overall call volume on April 28, 2020, was lower than usual, at 348 (over 400 has been typical in the past week).
 - The most frequent reason for calls was to ask about Portland Housing Bureau's Emergency Housing Stabilization Fund, followed by utility and rent/mortgage assistance.



Public Service Updates

- Starting on April 29, at the request of Governor Brown, TriMet will add a temporary, free shuttle bus which connects to an emergency bottle return location in Northwest Portland. The new shuttle is Line 297-NW Yeon/OBRC and will help those already struggling financially connect to a vital public service.

State of Oregon Updates

Media and Announcements

- Oregon Health Authority launches new Spanish Facebook page! OHA en Español: www.facebook.com/ohaespanol
- On April 24, the Oregon State Fire Marshal announced that rules allowing for self-serve gas will be extended to May 9, 2020.
- Weekly COVID Information Sessions for Oregon Health Care Providers. OHA's Chief Medical Officer Dr. Dana Hargunani hosts regular information sessions for Oregon healthcare providers at least twice a week.
 - [Tuesdays - Webinars for all providers, noon to 1 p.m.](#)
 - [Thursdays - Project ECHO Sessions for Clinicians, noon to 1:15 p.m.](#)

- [Some communities are experiencing added stress due to social or economic targeting and racism, including death threats. Click here](#) for tools on how to respond to racism linked to COVID-19. Oregon Attorney General Ellen Rosenblum’s Steering Committee Against Hate Crimes established an [online petition to Stand With the Asian American Community](#).
- Statewide, 430 city leaders joined Governor Brown’s virtual Town Hall to review her Reopen Plan for Oregon. [Listen now](#) or [read the transcript](#).

Health System Capacity

Updated 4/29/20

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	286	827	Current hospitalized patients	227	102
Adult non-ICU beds	2,029	7,491	Current patients in ICU Beds	56	34
Pediatric NICU/PICU beds	84	292	Current patients on ventilators	24	22
Pediatric non-ICU beds	156	349			
Ventilators	780				

National Updates

Media and Announcements

- The federal government will issue [new guidance](#) this week, based on a draft developed by the CDC in response to states across the United States beginning to lift restrictions and stay-at-home orders. The recommendations are specific to at least seven types of organizations including schools, camps, childcare centers, religious facilities, mass transit systems, workplaces, and bars/restaurants.
- The National Association of City and County Health Officials (NACCHO) launched its new [COVID-19 Data Lab](#), an interactive online tool that allows users to examine COVID-19 related data to inform local public health practice, planning, and response. The Lab includes data on the number of tests, cases, and deaths by county, and a tool for impact planning in communities. Check back often, as the Data Lab will be updated periodically as additional data points and are available to further inform the COVID-19 response at the community level.
- NACCHO hosted the webinar "NACCHO Government Affairs: COVID-19 Response Overview," which talks about the multiple new funding opportunities and laws that Congress has made in response to the epidemic. A [recording](#) and the [slides](#) are available.

- [The Paycheck Protection Program and Health Care Enhancement Act](#) Friday's new law infuses \$370 billion into the Paycheck Protection Program (PPP), Economic Injury Disaster Loans (EIDL), and emergency Economic Injury Disaster Loans grants..
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Content below is the same as in previous reports.

Stay Informed, Get Involved

COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

- Multnomah County Library Facebook in [English](#) and [Spanish](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Help and Resources

- **Questions?** Below are some useful resources:
 - [Multnomah County COVID-19 FAQs](#)
 - [Call 211](#)
 - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?** [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
 - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
 - See this website for information about [Multnomah County Student Health Centers](#)
 - Parkrose Student Health Center is open during school closures.
 - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Claire Nystrom and Jennifer Moore, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
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