

# Situation Report

<b>Situation Report Number:</b> 05.01.2020		
<b>Incident Name:</b> COVID-19 MultCo Coordination		
<b>OERS Number:</b> 2020-0279		
<b>EOC:</b> Activated	<b>Incident Commanders:</b> Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health Jessica Guernsey, Multnomah County Public Health Jonna Papaefthimiou, City of Portland	
<b>Date:</b> 5/1/2020	<b>Time:</b> 22:00	Situation Reports will be released daily at approximately 8:00 pm on <b>Mondays, Wednesdays, and Fridays.</b> Click here to view <a href="#">all posted Situation Reports</a> .

**Note about formatting:** This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

**To submit updates/actions to this report,** email the Multnomah County EOC Situation Unit at [eoc.situationunit@multco.us](mailto:eoc.situationunit@multco.us) with the subject line: Update for COVID-19 Situation Report.

## Multnomah County Updates

### Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For more information visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

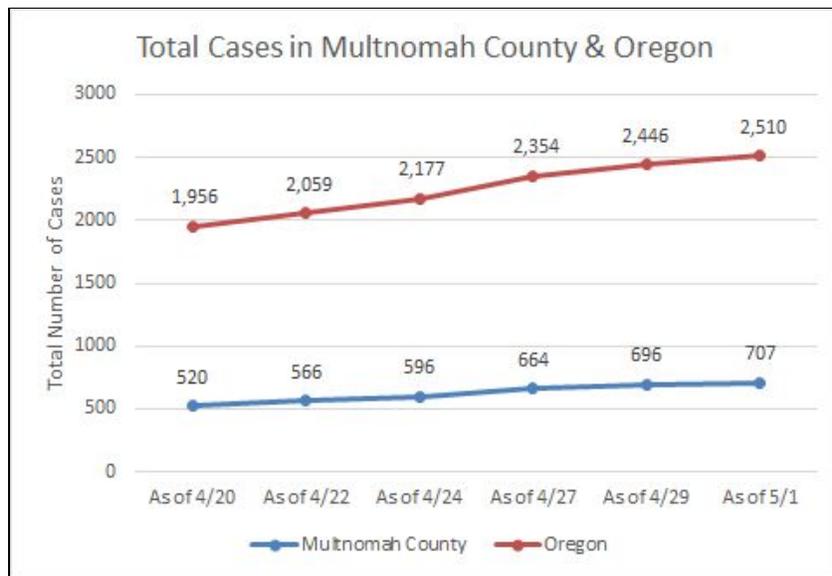
### Epidemiology in the news:

- Multnomah County used the Regional COVID-19 data dashboard to raise awareness about how **Black, Indigenous, and people of color (BIPOC) are experiencing the same patterns of health inequities regarding COVID-19** due to systemic racism that have long been evident for chronic disease and other health outcomes.
  - Multnomah County Health Department’s Public Health Director, Rachael Banks, and Research Scientist Dr. Aileen Duldulao, along with Dr. Zeenia Junkeer, Executive Director of the Oregon Health Equity Alliance, held a [press briefing](#) on the racial and ethnic health disparities seen in data from the Regional COVID-19 data dashboard. They discussed how systemic racism disproportionately impacts BIPOC through higher exposure to COVID-19, lower access to testing and treatment, and higher rates of chronic disease that make COVID-19 more severe. They also explained **how Multnomah County is using these data to shape its COVID-19 response to address health inequities.**

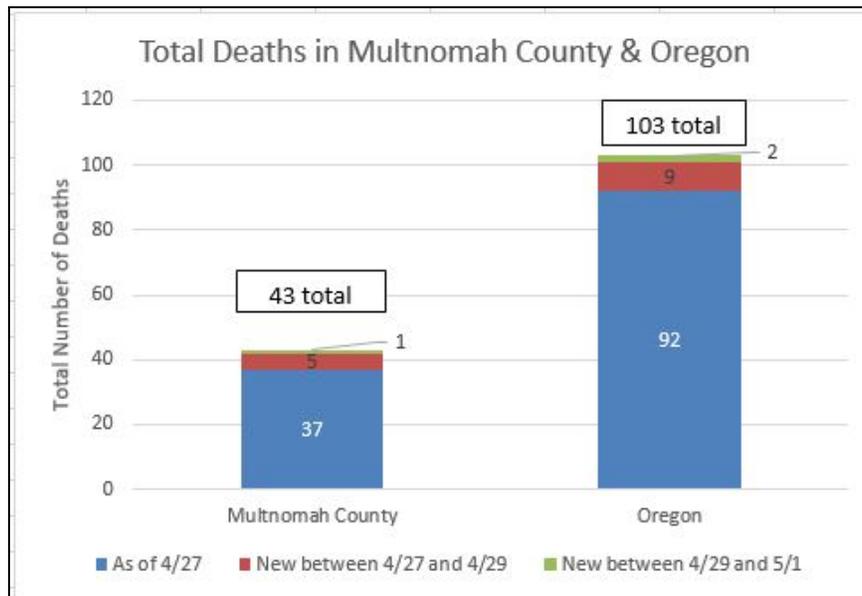
- Similarly, Univision interviewed Multnomah County Health Officer, Dr. Jen Vines to discuss data from the [Regional COVID-19 data dashboard](#) and how systemic racism leads to inequities in health outcomes. The interview, in Spanish, will be posted on the [Univision Facebook page](#) this week.

**Standing epidemiology report**

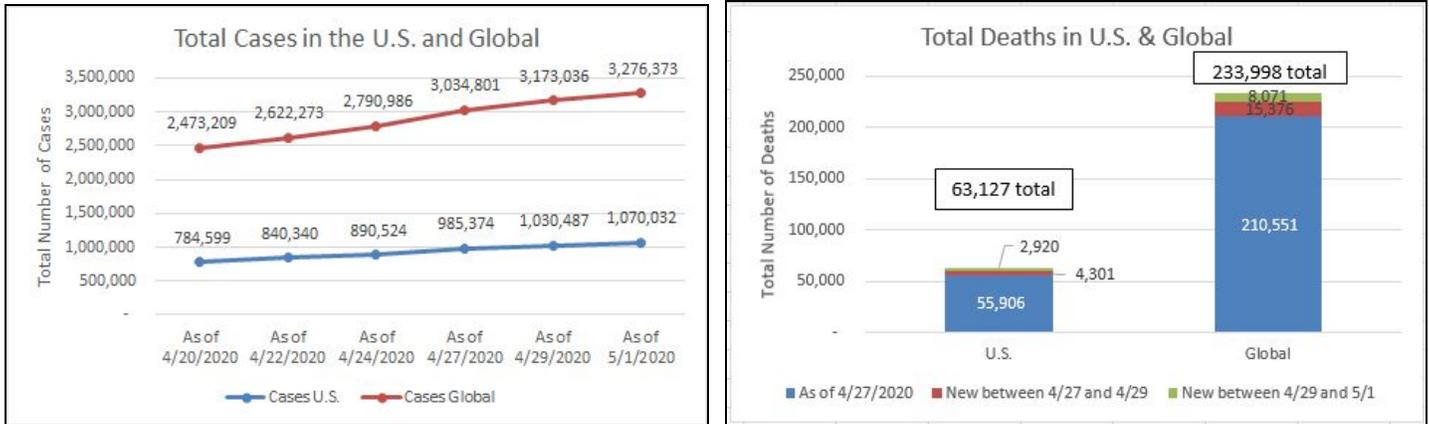
**As of May 1, 2020, 8:00 AM**, there were a total of **707 confirmed COVID-19 cases in Multnomah County** and 2,510 cases in Oregon. **28% of Oregon’s cases are in Multnomah County.** The chart below shows cases over the past two weeks. ([click here for source](#))



There has been **one new death in Multnomah County** since the 4/29/20 Situation Report (now at 43 deaths). Two new deaths occurred statewide (now at 103 deaths). The chart below shows deaths over this past week ([click here for source](#))



To put these data in broader context, the charts below show the total number of cases and deaths in the U.S. and across the world ([click here for source](#)).



# Multnomah County Emergency Operations Center Updates

## EOC Section: Equity

- On Friday, May 1, current and past Equity Officers from Multnomah County’s EOC COVID-19 response, Daniel Garcia, Kory Murphy, and Dion Jordan, and Mary Li from the Operations Section joined Multnomah County Organizational Learning in a livestream conversation on how the County is addressing racial disparities in its emergency response, using the County’s core competencies of [Promoting Equity](#) and [Racially Just](#).
  - Key points were
    - Incorporating a continuous, intentional equity approach within the sense of urgency inherent to emergency management;
    - Inclusively leading with race to ensure Multnomah County’s response helps as many people as possible while ensuring resources are directed where they are needed most;
    - Flattening the hierarchy of the traditional, national Incident Command System to improve the feedback loop between community input, leadership decisions, and services to address community-voiced needs.

## EOC Section: [Public Information](#)

### Media highlights:

- Susanna Nor-Ashkarian, Community Health Worker/Senior Office Assistant at Mid County Health Center, and Marina Kuzmenkova, Community Health Nurse with Multnomah County Communicable Disease Clinic, recorded appearances on Accent RTV and Slavic Family Media Center Radio, two community Russian media programs, to share information on COVID-19 and ways to stay healthy. They also listened and responded to questions and concerns from Russian-speaking community members and will share these community concerns with Multnomah County’s EOC to ensure

community needs are being addressed. Check out the radio recording in Russian here: [Slavic Family Radio](#). The Accent RTV show will air Monday, May 4, on [Accent RTV](#).

#### Social media:

- Posted information on [Multnomah County Health Department's Facebook page](#) and [on Twitter](#) in English and/or Spanish highlighting:
  - The Slavic Family Radio show featuring Multnomah County Health Department team members sharing COVID-19 health information and listening to community concerns (see link above).
  - Multnomah County Student Health Centers, which are still seeing patients, regardless of whether or not they have insurance, at the Parkrose High School location.
  - El Día de los Niños virtual celebration hosted on April 30, by the Multnomah County library to honor children and provide live book reading and art activities in Spanish.
  - Trimet's new temporary free shuttle to an emergency bottle return center.
  - Physical distancing and shopping etiquette to protect workers and community members.
  - Messages encouraging community members to continue making and donating cloth face coverings.
  - [Pandemic Unemployment Assistance application information](#).
  - [Salvation Army's distribution of food boxes](#), three times a week, beginning May 4, in Portland, Gresham, and Happy Valley.
  - Oregon Department of Education, Early Learning Division [grant funding available for child care providers](#) that are currently open and operating.

#### Language Access:

- Sent translations of Emergency Hotel Shelter and Medical Motel information in Spanish, Chuukese, Vietnamese, simplified Chinese, and Russian for shelter staff to print and post so that their information is readily available to people they are housing who best receive information in these languages.
- Verified interpretation access phone numbers are working correctly for shelters to provide interpretation via telephone for 237 possible languages, including American Sign Language.

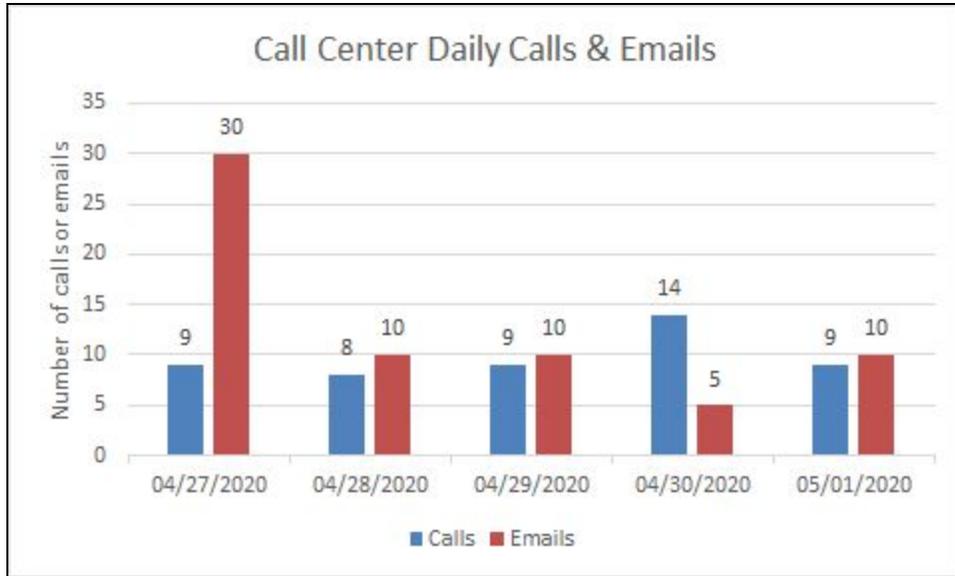
#### EOC Section: [Operations](#)

The Operations section has five operational areas, each of which report on daily metrics:

##### Call Center

For the questions that are not answered on the [County's Frequently Asked Questions \(FAQs\) page](#), the County's Call Center serves as a safety net and ensures that everyone who calls with a question, receives a timely response.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day. The chart below shows the daily number of calls and emails answered by the Call Center over the past week.

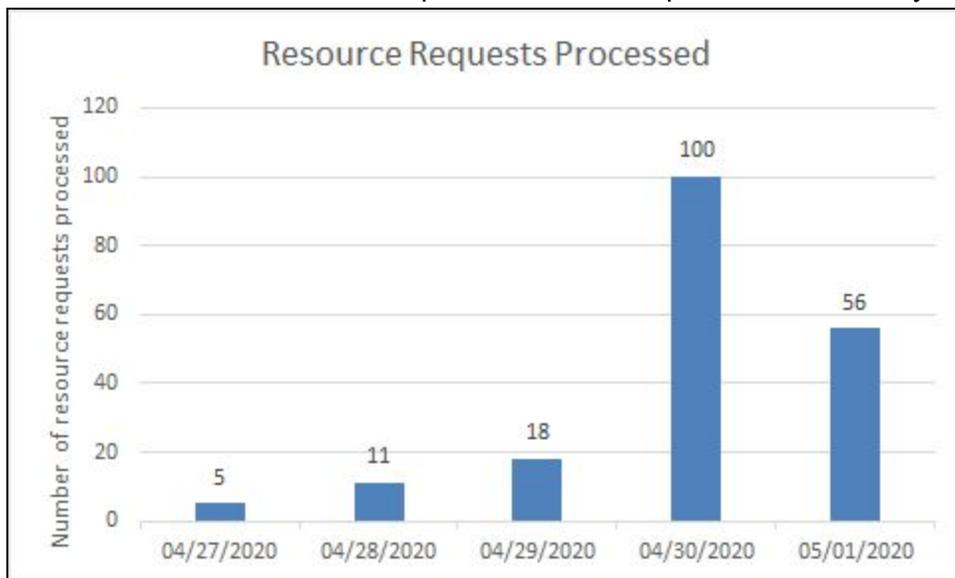


**Trends:**

- Inquiries about volunteering or donating to COVID-19 response
- How to obtain Personal Protective Equipment (PPE)
- Questions about testing sites and testing at residential substance misuse treatment centers

Resource Request Unit

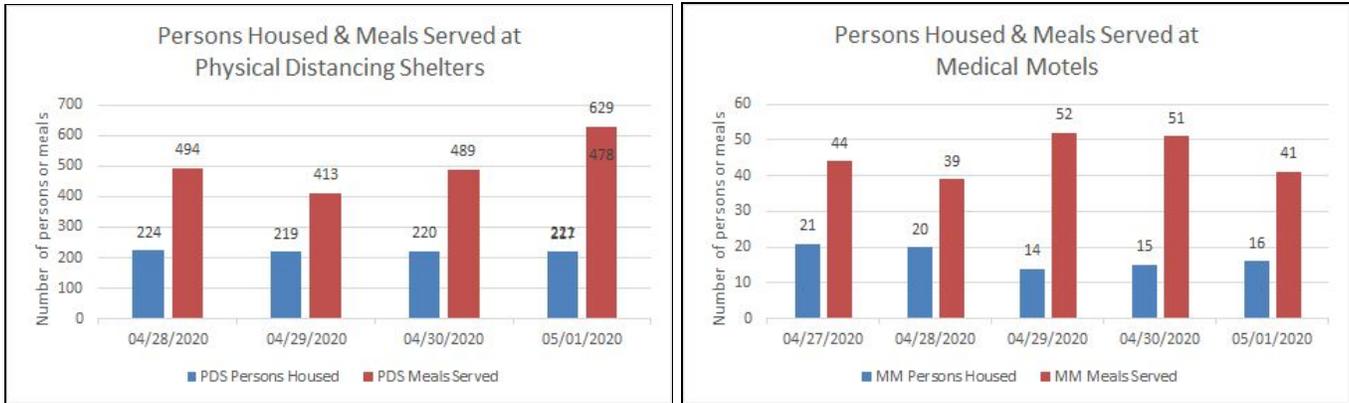
Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of resource requests that the unit processed each day of the past week.



Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels, and how many meals are served at these sites each day. The charts below show these measures for each day of the past week.



## EOC Section: [Community Liaisons](#)

### Schools

- Oregon Department of Education [shared guidance](#) for high school graduations on their [COVID-19 resources website](#).

### Youth

- The new [Youth Liaison Team](#) is now meeting weekly on Wednesdays. A diverse group of 11 youth from the [Multnomah Youth Commission](#), [Multnomah County Student Health Centers'](#) Youth Action Councils, and the [Trauma Intervention Program](#) are developing the structure and focus of their group. This week they shared ideas with the PIO team for a second multi-lingual COVID information video.

### Regularly Scheduled Liaison Calls

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm**.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Tuesday at 1pm**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.
- [Culturally Specific Communities Liaisons](#) hold a Communities of Color call **every Thursday 2-3 pm**.

- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays and Thursdays at 1pm**, calls with private K-12 schools **Wednesdays at 11 am**, and communicates with child care providers through email **daily**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.
- The Oregon Health Authority continues to hold a call twice a month for Migrant and Farm Workers, please email [linda.s.swyers@state.or.us](mailto:linda.s.swyers@state.or.us) to join in.

## Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

**The liaison unit comprises 26 sector liaisons.** These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

### LIAISON GROUP CONTACTS:

Liaison Unit Leader	Gabby Rhett Tiffany Colburn	<a href="mailto:eoc.liaisonofficer@multco.us">eoc.liaisonofficer@multco.us</a>	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde Molly Franks Shalynn Robinette Vanessa Tharp	<a href="mailto:eoc.liaisonofficer@multco.us">eoc.liaisonofficer@multco.us</a>	503-988-0071
Affordable Housing	Carolina Gomez	<a href="mailto:affordhousing.covid19@multco.us">affordhousing.covid19@multco.us</a>	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	<a href="mailto:advsd.covid@multco.us">advsd.covid@multco.us</a>	503-988-0057
Businesses-Grocery	Debbie Herron Kristi McFarland	<a href="mailto:business.covid19@multco.us">business.covid19@multco.us</a>	503-988-0064
County Clinics (ICS)	Dawn Shatzel Ryan Linskey	<a href="mailto:outpatientclinic@multco.us">outpatientclinic@multco.us</a>	503-988-6546
Culturally Specific Communities	Regina Ingabire Beth Poteet Virginia Luka	<a href="mailto:community.covid19@multco.us">community.covid19@multco.us</a>	503-988-7352

Event Venues	Chris Oxley	<a href="mailto:eventvenues.covid19@multco.us">eventvenues.covid19@multco.us</a>	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	<a href="mailto:fbcocovid19@multco.us">fbcocovid19@multco.us</a>	503-988-0067
Fire	Scott Lewis	<a href="mailto:fire.covid19@multco.us">fire.covid19@multco.us</a>	503-988-0059
Food Access	Danielle Jediny-Racies	<a href="mailto:foodaccess.covid19@multco.us">foodaccess.covid19@multco.us</a>	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	<a href="mailto:FPLH.COVID19@multco.us">FPLH.COVID19@multco.us</a>	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	<a href="mailto:taylor.steenblock@multco.us">taylor.steenblock@multco.us</a>	503-988-0063
HIV Services	Amanda Hurley	<a href="mailto:hivsvc.covid19@multco.us">hivsvc.covid19@multco.us</a>	503-988-5926
Homeless Congregate Housing	Celeste Duvall	<a href="mailto:JOHS-em-duty@multco.us">JOHS-em-duty@multco.us</a>	503-349-9946
Hospitals - primary	Kathryn Richer	<a href="mailto:kathryn.a.richer@multco.us">kathryn.a.richer@multco.us</a>	503-988-8646
Hospitals - backup	Robin Holm	<a href="mailto:robin.m.holm@multco.us">robin.m.holm@multco.us</a>	503-988-8735
Law Enforcement	Harry Smith	<a href="mailto:lawenforce.covid19@multco.us">lawenforce.covid19@multco.us</a>	503-988-8943
LGBTQ +	Tyler TerMeer	<a href="mailto:LGBTQ.COVID19@multco.us">LGBTQ.COVID19@multco.us</a>	503-988-5942
Licensed Residential Facilities	Leticia Sainz	<a href="mailto:behavioralhlth.covid19@multco.us">behavioralhlth.covid19@multco.us</a>	503-988-9956
Maternal and Child Health	Ronnie Meyers	<a href="mailto:mch.covid19@multco.us">mch.covid19@multco.us</a>	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	<a href="mailto:net@portlandoregon.gov">net@portlandoregon.gov</a>	503-988-9429
Outpatient Clinics	Christine Bernsten Peg King	<a href="mailto:outpatientclinic@multco.us">outpatientclinic@multco.us</a>	503-988-6475
Parks	Shelby Coshow	<a href="mailto:parks.covid19@multco.us">parks.covid19@multco.us</a>	503-988-5928
Pharmacies	James Slater	<a href="mailto:pharm.covid19@multco.us">pharm.covid19@multco.us</a>	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	<a href="mailto:eoc.liaisonschools@multco.us">eoc.liaisonschools@multco.us</a>	503-988-0061
Small Business Liaison	Nathan Clarke	<a href="mailto:small.business.covid@multco.us">small.business.covid@multco.us</a>	Coming soon
Youth	Sara Ryan Nicole Meyer	<a href="mailto:youth.covid19@multco.us">youth.covid19@multco.us</a>	Coming soon

## Local Updates

### Media and Announcements

- On April 29, 2020, Washington County, via a virtual press conference, shared that 49% of the people who have tested positive for COVID-19 in the county identify as Hispanic. Washington County affirmed its commitment to equity and is collaborating with community partners to address disparities in health outcomes. The press conference was released in [English](#) and [Spanish](#).
- City Commissioner Chloe Eudaly announced that the Portland Bureau of Transportation (PBOT) has a new strategy to reconfigure city streets to support physical distancing. The [Slow Streets|Safe Streets Initiative](#) will focus initially on areas of the city with the most pressing safety needs and include limiting traffic on neighborhood greenways, expanding areas for walking along busy streets, and designating loading and pick-up areas in business districts. Members of the public can provide suggestions for locations where street improvements could support safe physical distancing by contacting PBOT at 503-823-SAFE or emailing [active.transportation@Portlandoregon.gov](mailto:active.transportation@Portlandoregon.gov).
- On April 30, the Portland Bureau of Transportation announced that [Portland Sunday Parkways](#) is moving to a “digital event” format for the routes that were previously scheduled in May and June. PBOT plans to host digital bike repair tutorials, exercise classes and art projects and showcase local businesses on an online platform. Portlanders can submit additional ideas by visiting [PortlandSundayParkways.org](http://PortlandSundayParkways.org) to fill out [a short household survey](#).

### Activated Call Centers

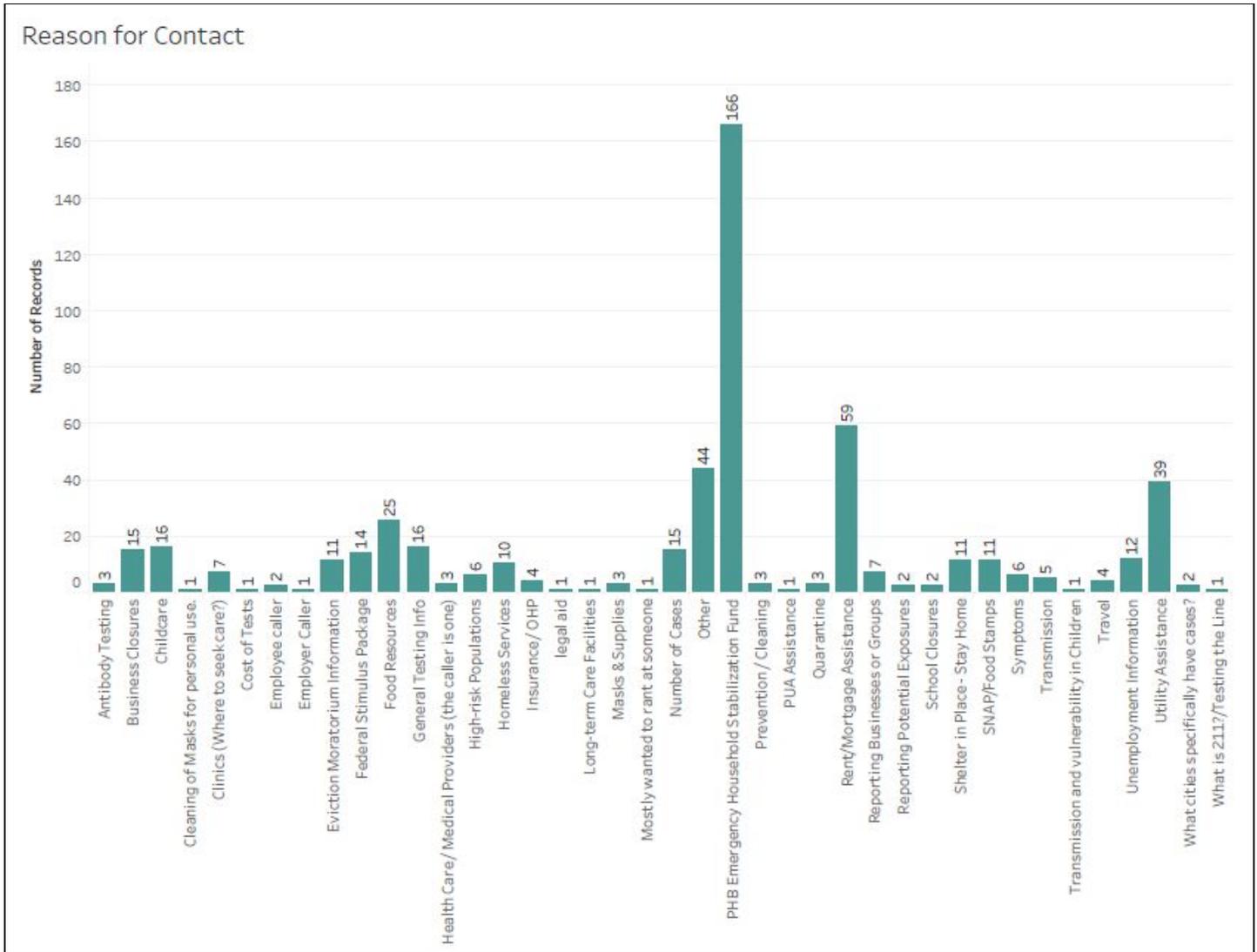
Call Center	Phone Number	Email	Hours
<a href="#">211 Call Center</a>	211	<a href="mailto:help@211info.org">help@211info.org</a>	7 days a week 8am-11pm
<a href="#">Mental Health Call Center</a>	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
<a href="#">Aging &amp; Disabilities Resource Connection</a>	503-988-3646	<a href="mailto:adrc@multco.us">adrc@multco.us</a>	24-hour information and assistance to older people, people with disabilities, and caregivers
<a href="#">City County Information and Referral</a>	503-823-4000		M-F 8am - 5pm

### 211 Calls

- Call volume increased slightly between April 28 and April 30, 2020 (from 348 to 376), although the number of calls is still lower than in recent weeks (well over 400 per day was typical last week).

- The most frequent reason for calls was to ask about Portland Housing Bureau's Emergency Housing Stabilization Fund, followed by utility and rent/mortgage assistance.

Data for April 30, 2020



## Public Service Updates

- Portland Parks & Recreation announced that it plans to provide a [Free Lunch + Play](#) program this summer. With many summer Parks festivities cancelled, the city bureau is ensuring children will have access to nutrition and summer activities.
- On April 29, at the request of Governor Brown, TriMet added a temporary, free shuttle bus that connects to an emergency bottle return location in Northwest Portland. The new shuttle is Line 297-NW Yeon/OBRC and will help those already struggling financially connect to a vital public service.

# State of Oregon Updates

## Media and Announcements

- Governor Brown [released new details of coronavirus testing, tracing, reopening plans](#). The plan includes adding 600 people to perform public health investigations and ensuring 15,000 Oregonians can be tested for the virus each week.
- Governor Brown also announced a new partnership with OHSU: the “Key to Oregon” study will allow us to better understand where the disease is located, how common it is and how it might be transmitted across the state. It will provide critical baseline data about the virus in Oregon and how it behaves to help us make informed, data-driven decisions to manage through this pandemic until we have a vaccine. More information can be found in the [press release](#) and at [www.ohsu.edu/keystudy](http://www.ohsu.edu/keystudy).
- On April 30, the Oregon Health Authority and Oregon Department of Agriculture issued a [joint announcement](#) that there is no evidence that human or animal food or its packaging are associated with the transmission of COVID-19. Food products do not need to be withdrawn or recalled from the market if someone on a farm or in a processing plant tests positive for the virus.
- On April 28, the Oregon Parks and Recreation Department announced that its [system-wide closure will continue beyond May 8](#), though officials did not give a reopening date. It also canceled all overnight and day-use reservations through at least May 25.
- Oregon Health Plan (OHP) new member enrollments are increasing. Applications for OHP averaged 776 per day in March and April compared with 536 per day in January and February.
- As of Friday, May 1, Oregon hospitals, medical offices and dental clinics are allowed to resume non-urgent procedures. The Oregon Health Authority issued a [set of guidelines](#) medical providers must follow when they do resume more procedures.

## Health System Capacity

Updated 5/1/20

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	250	827	Current hospitalized patients	208	105
Adult non-ICU beds	1,868	7,490	Current patients in ICU Beds	49	37
Pediatric NICU/PICU beds	69	292	Current patients on ventilators	23	21
Pediatric non-ICU beds	157	349			
Ventilators	797				

## National Updates

### Media and Announcements

- The [CDC now recommends that companion animals](#) be included in physical distancing measures when a household member is ill. This recommendation was made after a small number of animals tested positive for COVID-19. [KATU 2 covers the story here.](#)
- The U.S. Environmental Protection Agency (EPA) and Centers for Disease Control & Prevention (CDC) released a [new guide for cleaning and disinfecting public spaces, workplaces, businesses, schools, and homes.](#)

Content below is the same as in previous reports.

## Stay Informed, Get Involved

### COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)

- **National response:** [CDC website](#)

## Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

## Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

## Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)
- Multnomah County Library Facebook in [English](#) and [Spanish](#)

## Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

## Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

## Help and Resources

- **Questions?** Below are some useful resources:
  - [Multnomah County COVID-19 FAQs](#)
  - [Call 211](#)
  - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?** [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
  - [OHSU/Portland Public Schools \\*Request for Care\\*](#) (West Side Portland)
  - [Gresham-Barlow/Centennial/Estacada \\*Request for Care\\*](#) (All served in west Gresham-Barlow area)
  - [Beaverton/Sherwood/Hillsboro \\*Request for Care\\*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
  - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
  - See this website for information about [Multnomah County Student Health Centers](#)
    - Parkrose Student Health Center is open during school closures.
    - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Claire Nystrom and Jennifer Moore, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
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Date of Next Situation Report	May 4, 2020