

Situation Report

Situation Report Number: 05.04.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health Jonna Papaefthimiou, City of Portland	
Date: 5/4/20	Time: 22:00	Situation Reports will be released daily at approximately 8:00 pm on Mondays, Wednesdays, and Fridays. Click here to view all posted Situation Reports .

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

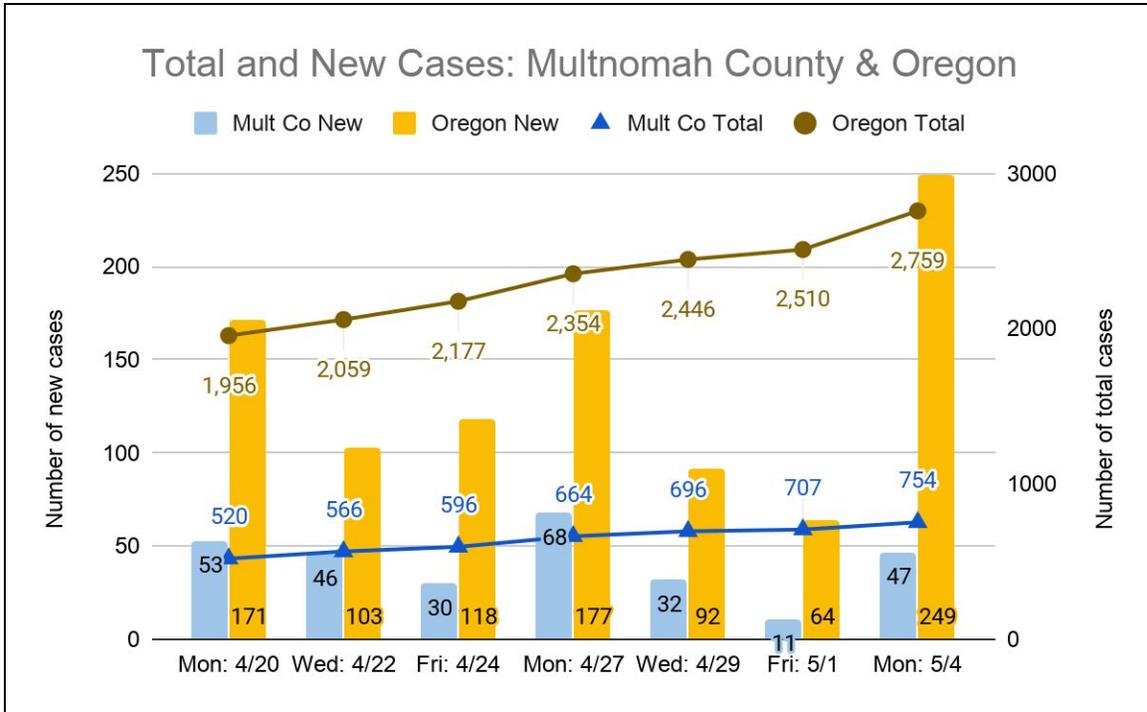
Multnomah County Updates

Epidemiology Data

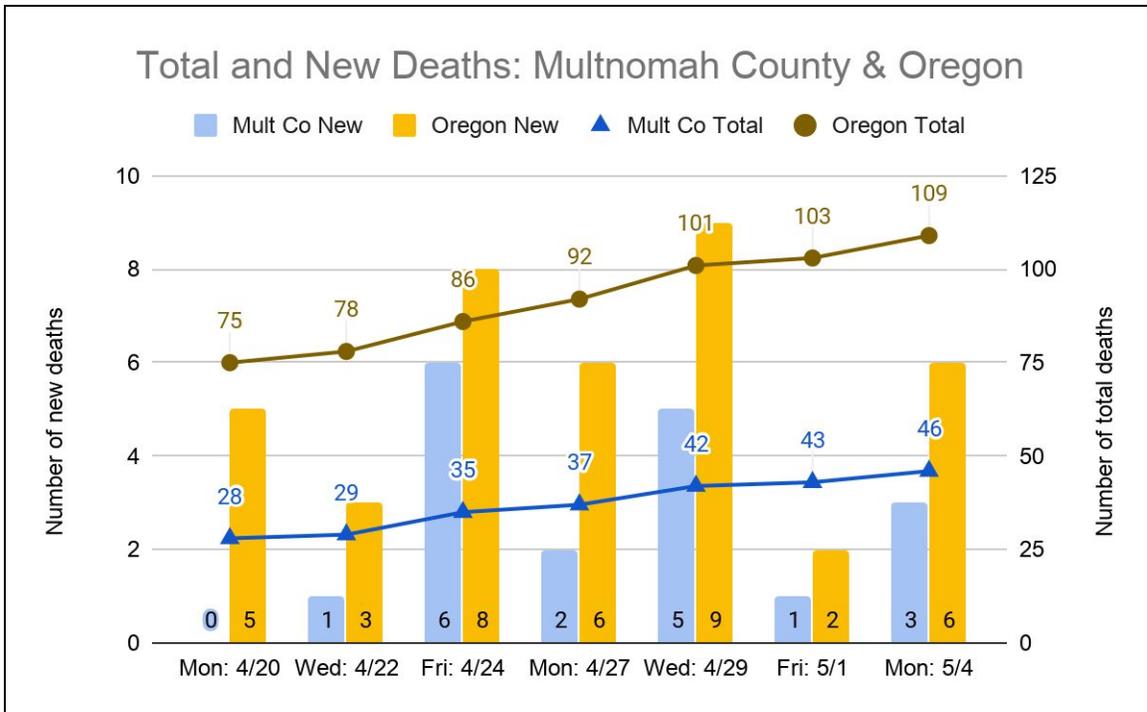
This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For more information visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

Standing epidemiology report

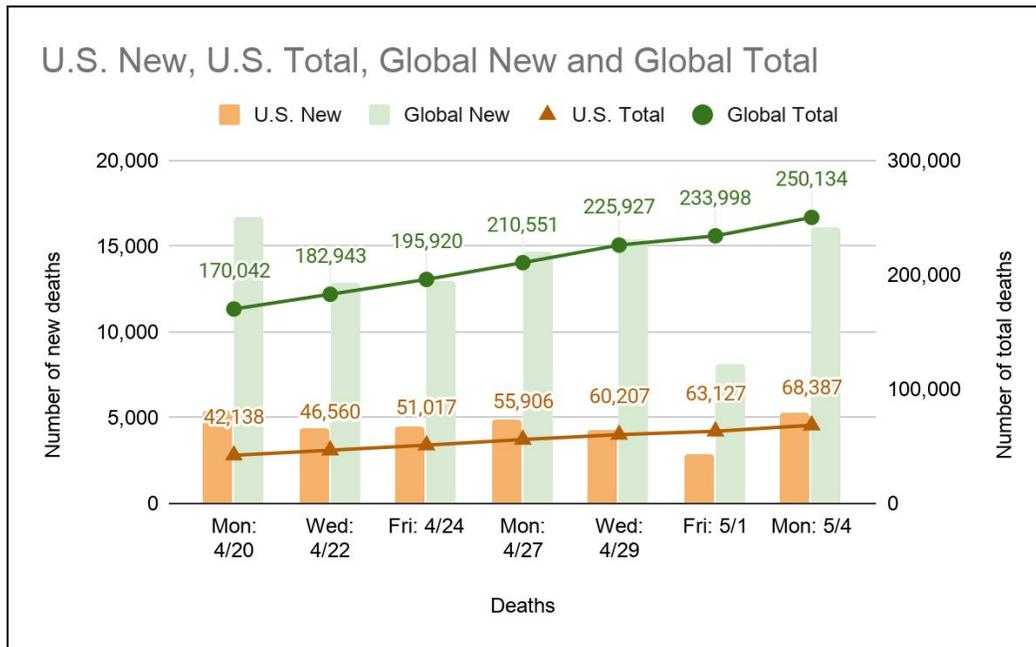
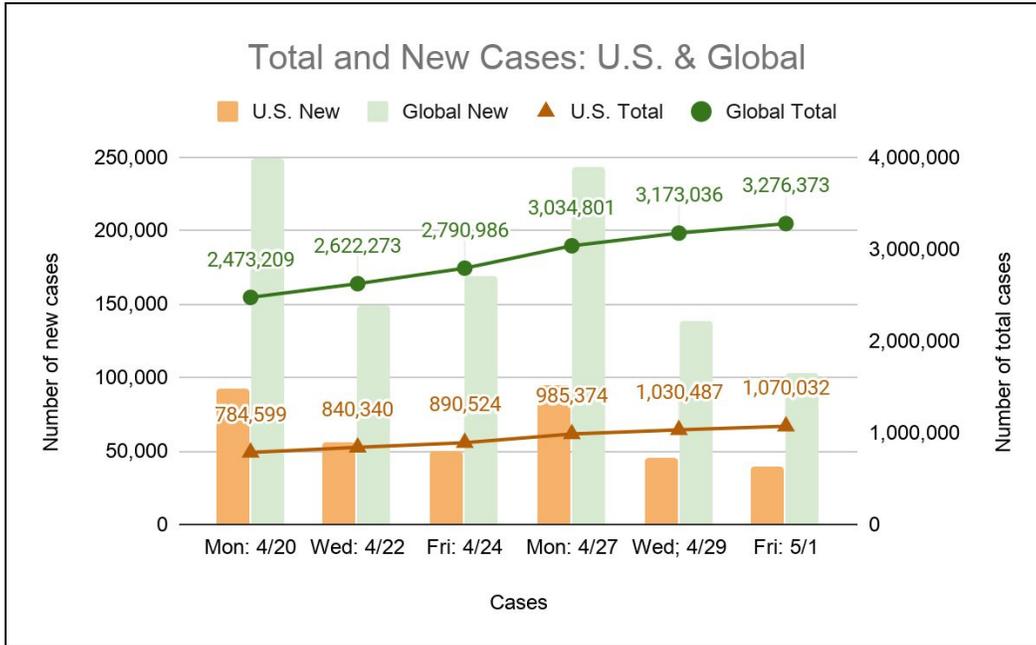
As of May 4, 2020, 8:00 AM, there were a total of 754 confirmed COVID-19 cases in Multnomah County and 2,759 cases in Oregon. 27% of Oregon's cases are in Multnomah County. The chart below shows cases over the past two weeks ([click here for source](#)).



There have been **three new deaths in Multnomah County** since the 5/1/20 Situation Report (now at 46 deaths). Six new deaths occurred statewide (now at 109 deaths). The chart below shows deaths over the past two weeks ([click here for source](#)).



To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world ([click here for source](#)).



Multnomah County Emergency Operations Center Updates

EOC Section: [Public Information](#)

Media highlights:

- [Oregon Seeks Volunteers for Random Testing for COVID-19](#). Oregon will launch an ambitious COVID-19 testing program and increase contact tracing as it prepares to reopen the economy. Under the Oregon testing plan, a request for 100,000 volunteers will go out mid-May. People will be chosen at random for testing and asked to volunteer in a partnership with Oregon Health & Science University. When any develop COVID-19 symptoms, they will be tested. Oregon also plans to step up contact tracing, so anyone who was in contact with someone who gets the coronavirus can be contacted and monitored.
- [Oregon Hate Crime Reports Up 366% Amid Coronavirus Pandemic](#). Since January, the number of cases has grown, according to data from the Oregon Department of Justice, which began more comprehensively tracking incidents this year. In March, nearly 18% of the reports came from the state's Asian American and Pacific Islander community. In April, that number climbed to nearly 20% as fear over the coronavirus spread. "During these challenging times, Oregonians must come together to stop the spread of both COVID-19 and racial bias," the state's U.S. attorney, Billy Williams, said in a statement. "It is categorically false that certain groups of people are more susceptible to carrying the virus based on their real or perceived race or ethnicity. Spreading these untruths puts communities at risk of real physical harm and must stop."
- [Mitt Romney Proposes Hazard Pay Plan For Essential Workers](#) Sen. Mitt Romney is proposing a way for workers in front-line and essential jobs to get a temporary pay bump during the COVID-19 pandemic. Released on Friday, [Patriot Pay](#) is a proposal aimed at providing bonus pay — up to \$12 an hour on top of normal wages — for employees in eligible jobs. The increase would extend through May, June and July and would be paid out by employers and the federal government via a payroll tax credit.

Social media highlights - Help us spread this life safety information by sharing on your social media accounts!:

- Posted information on [Multnomah County Health Department's Facebook page](#) and [on Twitter](#) in English and/or Spanish highlighting:
 - [COVID-19 myth busting facts](#) from the World Health Organization.
 - Messages encouraging Oregonians to stay home to help keep their communities healthy.
 - [Messages in Spanish about seeking medical attention from COVID-19 not counting against the federal public charge rule](#)
 - Stay home, stay safe and vote by mail. When you get your ballot in the mail, be sure to mail it back before May 14, 2020 - with free postage. <https://www.facebook.com/MultCo/>
 - Homemade face coverings wanted! If you are interested in helping please see our donation page. <https://bit.ly/2zOVwld>

Language Access:

- Multnomah County’s Quedémonos en Casa campaign is a response to confusion around social/physical distancing identified by community liaisons. This social media campaign aims to reach the Latinx community, which has a higher percentage of COVID-19 cases (read more [here](#) and [here](#)), to encourage physical distancing, clarify what it means to practice and whether it applies to people within the same household. The Public Information Officer (PIO) group created images and key messages in Spanish that can be used on different social media platforms such as Facebook, Instagram, and Twitter. Social media hashtags: #QuedémonosEnCasa, #Latinx, #COVID19.

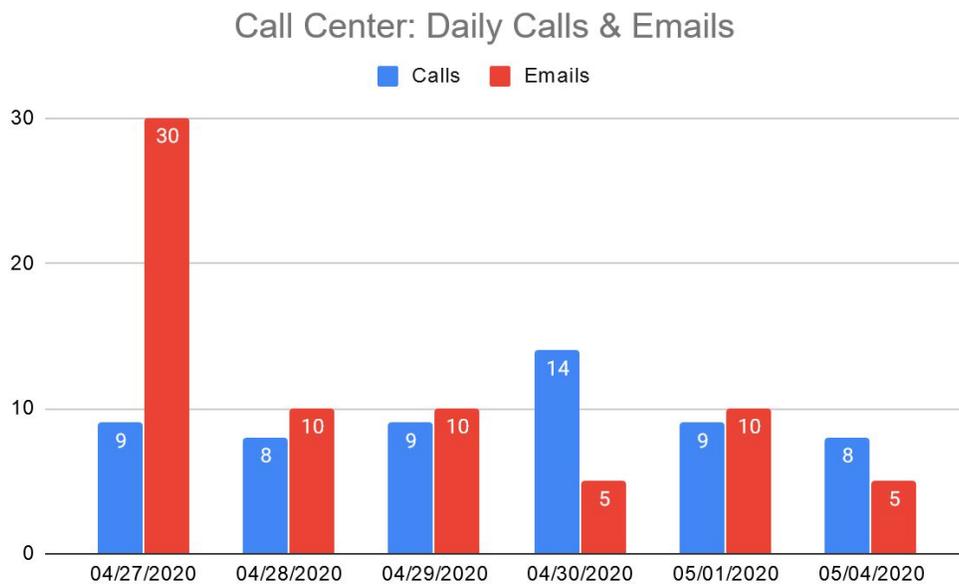
EOC Section: [Operations](#)

The Operations section has five operational areas, each of which report on daily metrics:

Call Center

For the questions that are not answered on the [County’s Frequently Asked Questions \(FAQs\) page](#), the County’s Call Center serves as a safety net and ensures that everyone who calls with a question, receives a timely response.

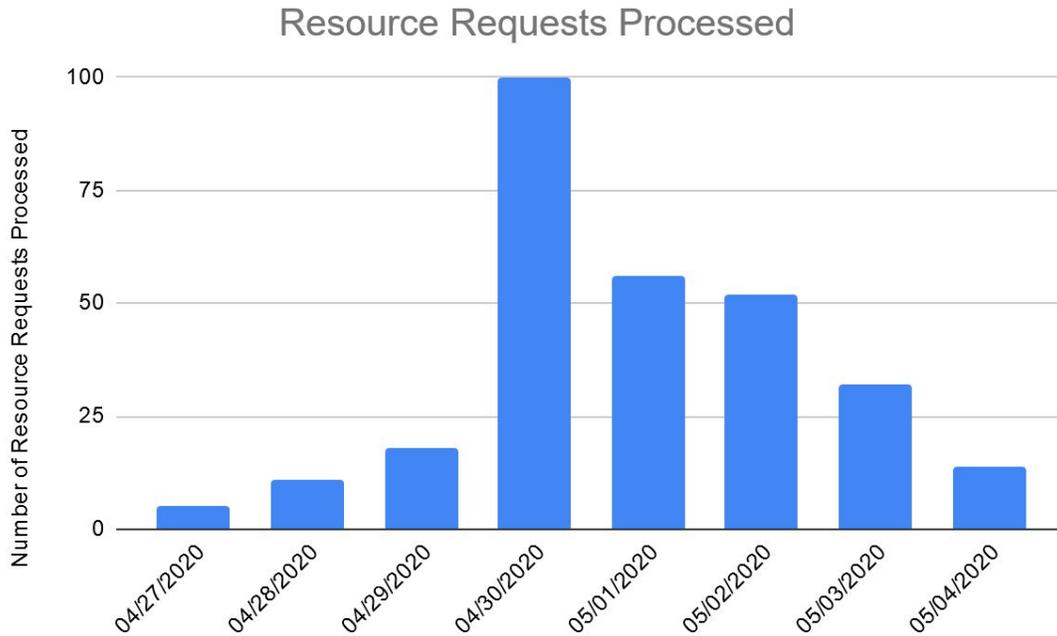
Daily Metrics: The Call Center tracks how many calls and emails it responds to each day. The chart below shows the daily number of calls and emails answered by the Call Center over the past week.



- **Trends:** General questions about testing and PPE

Resource Request Unit

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of resource requests that the unit processed each day of the past week.

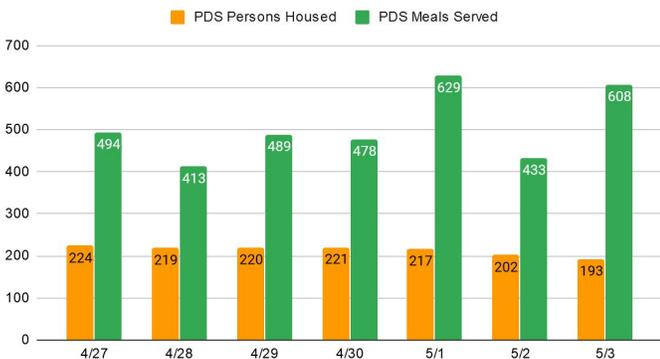


Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels, and how many meals are served at these sites each day. The charts below show these measures for each day of the past week.

Physical Distancing Shelters: Persons Housed & Meals Served



Medical Motels: Persons Housed & Meals Served



EOC Section: Logistics

Multnomah County and the City of Portland are working to match [donations and offers of service](#) with community needs. Please [fill out this form](#) so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

Personal Protective Equipment (PPE)

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:

- Procedural masks
- Surgical masks
- N95 respirators and N95 filters
- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes

Other Goods and Services

- Home-made face covers or home-made cloth face coverings
- Environmental Protection Agency (EPA) registered disinfectant

Donation drop sites

Portland Fire & Rescue

Fire Marshal Office, 1300 SE Gideon St., Portland
Noon to 4 p.m. Monday through Friday

Multnomah Building

501 SE Hawthorne, Portland (loading dock on 6th St.)
9 a.m. to 4 p.m. Monday through Friday
10 a.m. to 2 p.m. Saturday and Sunday

EOC Section: [Community Liaisons](#)

- [Street Roots](#) released an [online version of the Rose City Resource guide](#), a comprehensive and updated list of services for people experiencing homelessness and poverty in Multnomah, Washington and Clackamas counties. Resource categories include Food, Housing & Shelter, Goods, Transit, Health & Wellness, Money, Care & Safety, Work, Legal, Day Services, and Specialized Assistance.

Culturally Specific Communities

- Culturally Specific Communities Liaisons Regina Ingabire and Virginia Luka discussed their role in the COVID-19 response on [The Early Link podcast](#) hosted by the Children's Institute. Regina and Virginia share what it means to be culturally specific COVID-19 liaisons and the importance of considering culturally specific needs during this time. They also discuss why accurate demographic data collection matters, and how they are focusing on building community resilience.

Violence Prevention

- The Liaison team has added a new sector, Violence Prevention, to ensure partners working in domestic violence, sexual assault, and youth/child safety have a direct connection with response operations. Alix Sanchez can be reached at vp.covid19@multco.us.

Regularly Scheduled Liaison Calls

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm**.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1pm**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.
- [Culturally Specific Communities Liaisons](#) hold a Communities of Color call **every Thursday 2-3 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays and Thursdays at 1pm**, calls with private K-12 schools **Wednesdays at 11 am**, and communicates with child care providers through email **daily**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email linda.s.swyers@state.or.us to join in.

Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde Molly Franks Shalynn Robinette Vanessa Tharp	eoc.liaisonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Regina Ingabire Beth Poteet Virginia Luka	community.covid19@multco.us	503-988-7352
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbccovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943

LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-753-4585
	Nicole Meyer	youth.covid19@multco.us	312-342-4056

Local Updates

Media and Announcements

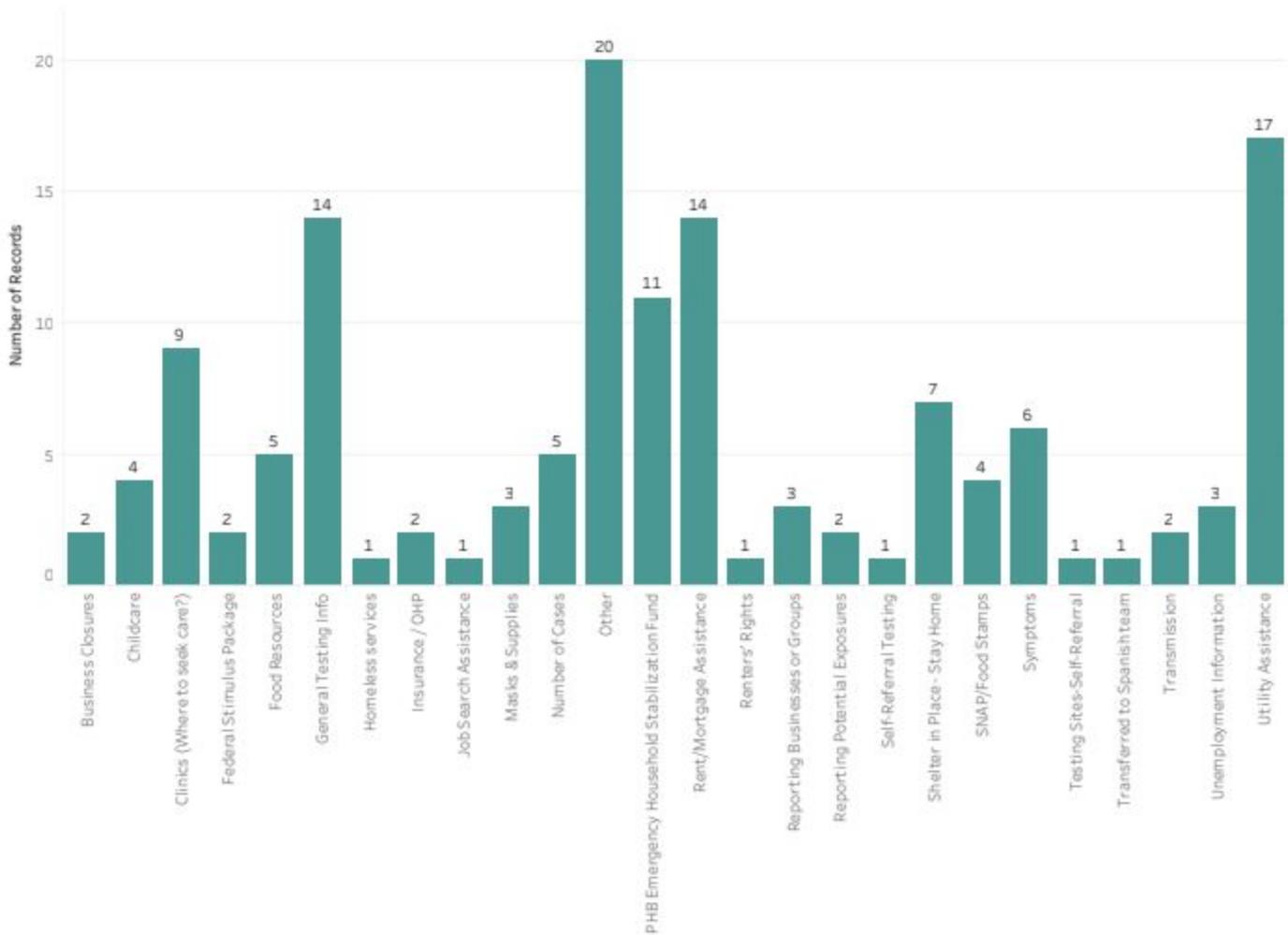
- The Oregon State Early Learning Division will offer a limited, one-time grant to currently operating child care providers in order to provide assistance during the COVID-19 crisis. Providers may [apply online](#) for the grant starting Friday, May 1, 2020 at 8:00 a.m. The application is available in English and Spanish.
- On May 1, Portland Police Bureau Chief Jami Resch [announced](#) that overall calls for service have increased over the past few weeks, returning to almost normal levels for this time of year. Calls for service had initially decreased following Governor Brown's stay-home order. Certain types of calls including burglary, vandalism and disturbance calls as well as welfare and unwanted person checks have gone up compared to previous years. There have been fewer calls related to traffic crashes, but an increase in calls related to speeding. Calls related to domestic violence have remained the same, but arrests have increased.

211 Calls

- Typical to previous weeks, the volume of daily calls was lower over the weekend compared to weekdays (83 on May 2; 74 on May 3, compared to over 300 per day last week).
- The most frequent reason for calls was to ask about utility assistance, followed by rent/mortgage assistance, and general testing information.

Data for May 3, 2020

Reason for Contact



State of Oregon Updates

Media and Announcements

- [Oregon- State Of Emergency extended through 6 July](#). The declaration also allows the Governor to maintain the current "Stay Home, Save Lives", executive order, and the moratorium on residential/commercial evictions. However, like the order on delaying non-emergency medical procedures, it can be lifted at any time depending on the situation.

- Governor Brown introduced new plans for COVID-19 testing and contact tracing, two foundational elements of her framework for reopening Oregon safely. Read more about [Oregon's plan to stop the spread of COVID-19](#) and [COVID-19 Strategic Testing Plan for Oregon](#).
- Key elements of Oregon's testing plan include:
 - Voluntary, widespread testing in partnership with Oregon Health & Science University (OHSU).
 - Unified coordination among all hospital labs to optimize Oregon's available testing capacity, acting as one statewide system that will allocate resources to meet the state's testing needs in every region.
 - A focus on collecting data to serve at-risk communities.
- In order to continually increase access to COVID-19 testing, the State of Oregon has [contracted with LabCorp and Quest Diagnostics](#) to conduct additional testing for COVID 19. The Oregon State Public Health Laboratory will also continue conducting testing for COVID 19. LabCorp and Quest Diagnostics will be used for those entities that do not already have sufficient access to lab testing through an existing contract or through in-house testing.
- Oregon Health Authority (OHA) changed its [clinical testing guidelines](#) for medical providers so more people with symptoms can be tested. Highlights include:
 - Addition of migrant or seasonal farmworker camps in group living settings
 - Testing of asymptomatic people in care facilities or group living settings in the event of an outbreak
 - Inclusion of Pacific Islander community in the list of racial and ethnic communities
 - Addition of people from linguistically diverse populations due to longstanding social and health inequities
- The [c19oregon.com](#) website was originally intended to serve as a resource for people to check their symptoms before and during the expected surge of patients on our 911 and emergency services systems. As we enter a different phase of the coronavirus pandemic, they are looking at the benefits the c19oregon tool can provide, including:
 - Assistance in future return-to-work self-assessments
 - Continued support for regional stay at home orders
 - Resources for under-served residents including [211info.org](#)
 - Newly implemented OHSU Nurse Triage phone number
 - For more information or to share what may be helpful in your jurisdiction contact Rich Chatman at rich.chatman@portlandoregon.gov
- Governor Jay Inslee, in collaboration with the Washington State Department of Health, has established a data-driven approach to reopen Washington and modify physical distancing measures while minimizing the health impacts of COVID-19. Read more about [Safe Start Washington](#) and see the [COVID-19 Risk assessment dashboard](#), which will be updated every Wednesday.
- [Governor Inslee Says Washington Stay-Home Restrictions Will Last Beyond May 4 End Date](#); there is not a specific date yet.
- [Washington State recreation lands to reopen May 5 for local day-use only](#). Physical distancing is still mandated.

Health System Capacity

Updated 5/4/20



Oregon COVID-19 Daily Update Summary as of Monday 05/04/2020



Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	276	827	Current hospitalized patients	207	90
Adult non-ICU beds	1,912	7,463	Current patients in ICU Beds	41	26
Pediatric NICU/PICU beds	71	292	Current patients on ventilators	17	15
Pediatric non-ICU beds	152	349			
Ventilators	804				

*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

National Updates

Media and Announcements

- Equity Impacts, Hope & Inspiration: The [NDN Collective](#) is an Indigenous led organization dedicated to building the collective power of indigenous peoples, communities and nations to exercise their right to self determination. In her article on [Decolonizing our Community Response to COVID](#), Creative Director and author Jade Begay, Diné and Tesuque, speaks to traditional grounding and healing practices as a source of strength for indigenous communities.
- [Centers for Disease Control \(CDC\) Support for States, Tribes, Localities and Territories](#): Helping to Get and Keep America Open is a repository of guidelines, tools, and resources from CDC and others for states, tribes, localities, and territories.
- [Department of Homeland Security \(DHS\) has extended the REAL ID enforcement deadline](#) (originally scheduled for October 1, 2020) for 12 months. The new deadline is October 1, 2021.

- The Environmental Protection Agency and (EPA) and CDC issued updated joint [cleaning & disinfecting guidance](#) for public spaces such as businesses and schools.
-

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

- Multnomah County Library Facebook in [English](#) and [Spanish](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8am - 5pm

Help and Resources

- **Questions?** Below are some useful resources:
 - [Multnomah County COVID-19 FAQs](#)
 - [Call 211](#)
 - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?** [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.

- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
 - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
 - See this website for information about [Multnomah County Student Health Centers](#)
 - Parkrose Student Health Center is open during school closures.
 - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Jennifer Moore and Claire Nystrom, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date / Time Approved	5/4/20; 22:00 hrs
Date of Next Situation Report	Wednesday, May 6, 2020