

# Situation Report

<b>Situation Report Number:</b> 05.06.2020		
<b>Incident Name:</b> COVID-19 MultCo Coordination		
<b>OERS Number:</b> 2020-0279		
<b>EOC:</b> Activated	<b>Incident Commanders:</b> Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health Jessica Guernsey, Multnomah County Public Health Jonna Papaefthimiou, Portland Bureau of Emergency Management	
<b>Date:</b> 5/6/20	<b>Time:</b> 21:17	Situation Reports will be released daily at approximately 8:00 pm on <b>Mondays, Wednesdays, and Fridays.</b> Click here to view <a href="#">all posted Situation Reports</a> .

**Note about formatting:** This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

**To submit updates/actions to this report,** email the Multnomah County EOC Situation Unit at [eoc.situationunit@multco.us](mailto:eoc.situationunit@multco.us) with the subject line: Update for COVID-19 Situation Report.

## Multnomah County Updates

### Media and Announcements

- The Multnomah County Board of Commissioners' Tuesday, May 5, Board Briefing, presented by Public Health Division Director and Communicable Disease staff, covered racial/ethnic disparities in COVID-19, culturally specific strategies to mitigate these inequities, and plans for testing and contact tracing moving forward. A [video recording](#) is available to the public.

### Epidemiology Data

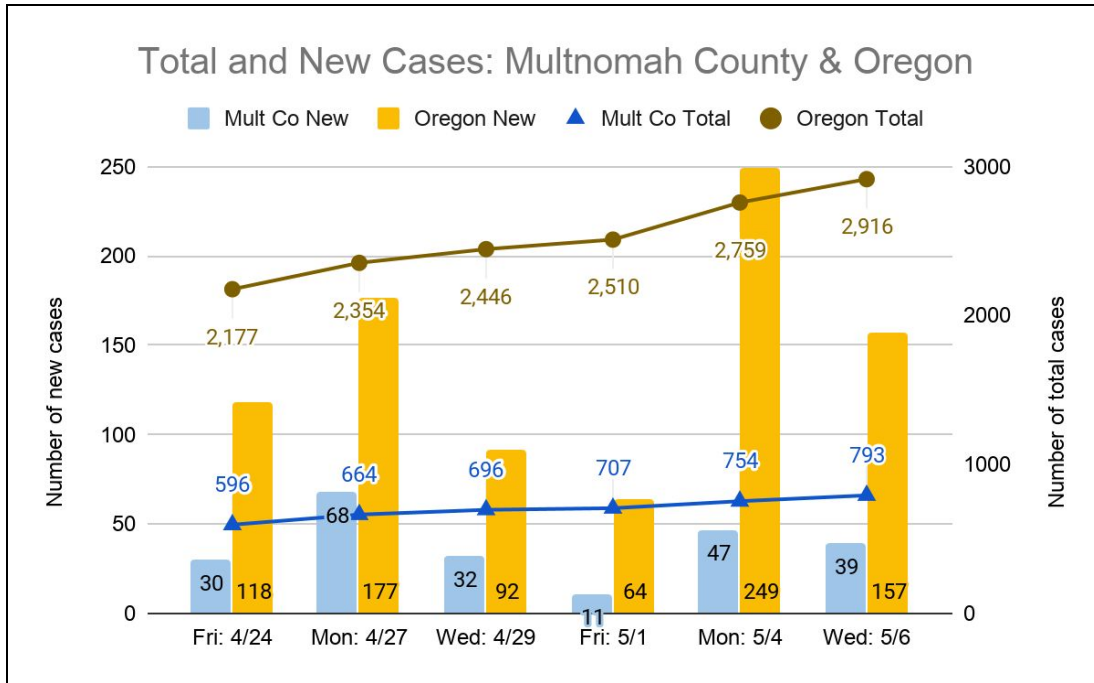
This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For more information visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

### Epidemiology news and updates

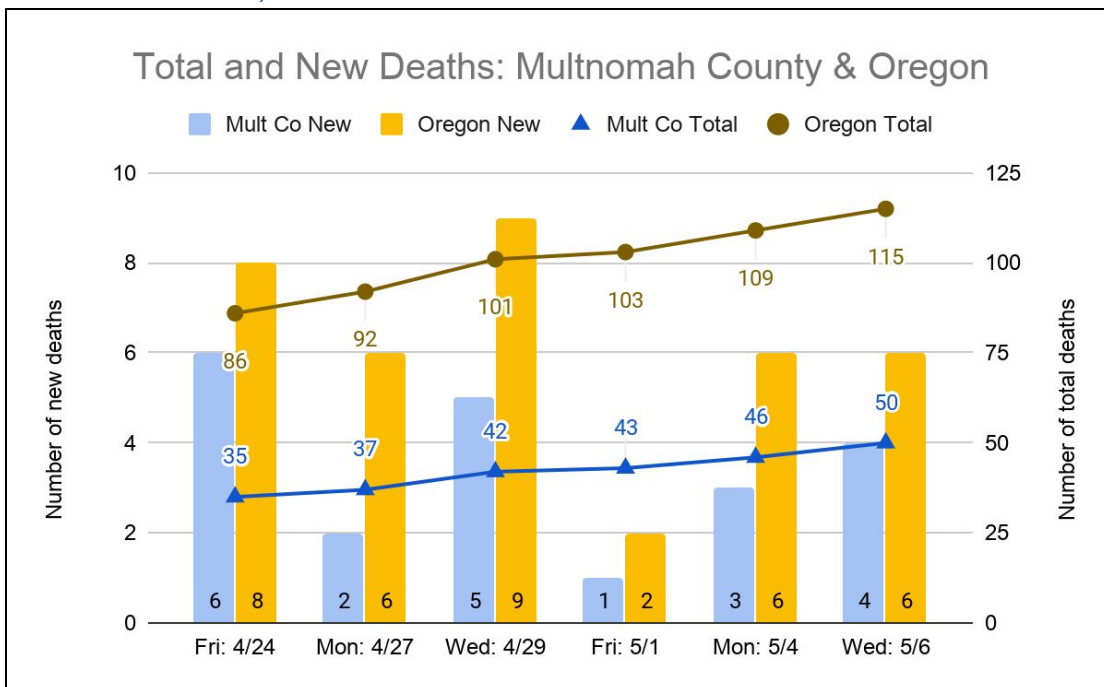
- Multnomah County Public Health Director Rachael Banks issued a [statement addressing concerns over releasing COVID-19 data at the zip code-level](#) and explaining how publishing these data can have unintended negative consequences.

**Standing epidemiology report**

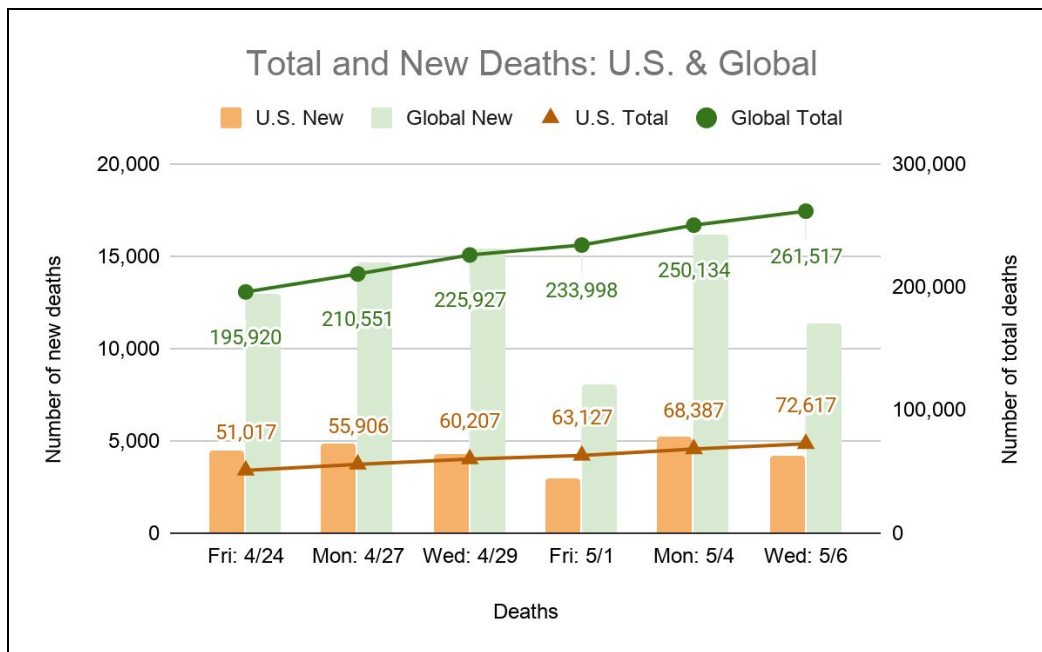
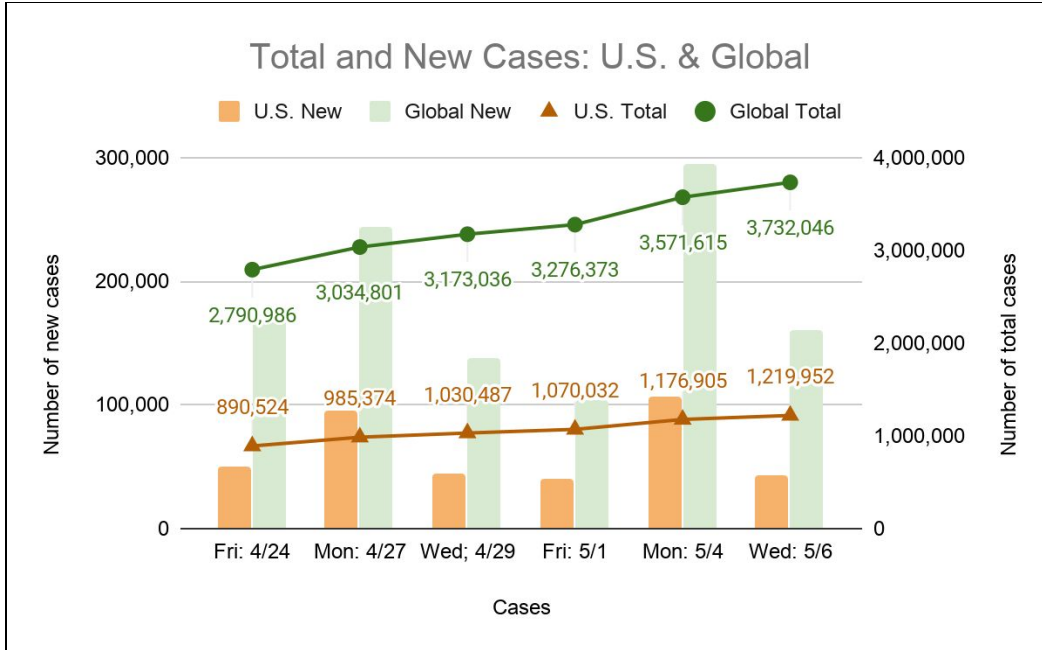
As of May 6 2020, 8:00 AM, there were a total of **793 confirmed COVID-19 cases in Multnomah County** and 2,916 cases in Oregon. 27% of Oregon’s cases are in Multnomah County. The chart below shows cases over the past two weeks ([click here for source](#)).



There have been **four new deaths in Multnomah County** since the 5/4/20 Situation Report (now at 50 deaths). Six new deaths occurred statewide (now at 115 deaths). The chart below shows deaths over the past two weeks ([click here for source](#)).



To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world ([click here for source](#)).



# Multnomah County Emergency Operations Center Updates

EOC Section: [Public Information](#)

Work updates:

- The Center for Disease Control CDC, updated symptoms related to COVID-19. This information has now been incorporated into Multnomah County guidance pages:
  - [COVID-19 Guidance for Behavioral Health Facilities and Supportive Housing with Communal Spaces](#),
  - [COVID-19 guidance for social service agencies](#),
  - [Long Term Care Facilities COVID-19 Guidance](#),
  - [When to seek care](#)

Social media highlights

Help us spread these important messages and resources by sharing on your social media accounts!

- [Multnomah County Facebook](#)
  - Shared: Spanish video [Multnomah County Elections](#) Voting Center Express is open and adhering to physical distancing guidelines.
  - [Multnomah County Elections](#) Voting Center Express in Gresham is open and adhering to physical distancing guidelines
- [Multnomah County Twitter](#)
  - RT: [@OregonDHS](#) Parents Anonymous of Oregon helpline (503) 258-4568 for caregivers in crisis and in need of assistance.
  - [@OMSI](#) stepping up to provide childcare for Multnomah County essential workers during COVID-19
  - RT: Spanish video [Multnomah County Elections](#) Voting Center Express is open and adhering to physical distancing guidelines.
  - RT: [@multcolib](#) hosts 1st virtual reading with Malaka Gharib author of “I was their American Dream”
- [Multnomah County Health Department Facebook](#)
  - Shared: [Street Roots](#)’ Rose City Resource Portal for food pantries, open shelters, accessible health care, and more
- [Multnomah County Health Department Twitter](#)
  - RT: [@SocialSecurity](#) Economic Impact Payment for those receiving SSI and have children under 17
  - RT: [@PortlandHousing](#) Eviction moratorium FAQ link
  - RT: [@OregonGovBrown](#) OHSU Key to Oregon research study to help better understand COVID-19’s infection patterns
- [Multnomah County Emergency Management Twitter](#)
  - RT: [@MultCoSO](#) Launching new crime fighting program, Business Premises Checks
  - RT: [@MultCoHealth](#) Requesting face covering donations

- [Multnomah County Library Facebook](#)
  - Added Event: Self-care zine-making [workshop](#) with Malaka Gharib
  - [Multnomah County Library Facebook in \(Spanish\)](#)
  - Free library internet access at library parking lots. [Free at-home internet](#) access during COVID-19 for low-income households and those with students.

#### Language Access:

- Posted information on Multnomah County's [Spanish](#), [Arabic](#), [Simplified](#) and [Traditional](#) Chinese, [Korean](#), [Russian](#), [Somali](#) and [Vietnamese](#) COVID-19 webpages about the [federal government's announcement](#) that seeking medical treatment or preventive services for COVID-19 will not negatively impact people seeking permanent residence in the United States (i.e., will not count against them under the Public Charge rule).
- Delivered Marshallese translation of a script for an upcoming animated TV commercial on Portland Bureau of Emergency Management's COVID-19 Symptom Checker their Vimeo account. The English ad can be seen [here](#).
- Added communication cards from the Oregon Health Authority to [Multnomah County's COVID-19 ASL page](#) and [Tips for Communicating through face coverings](#) page. The communication cards are tools that can help people who speak American Sign Language (ASL) communicate with people who don't about if they are experiencing COVID-19 symptoms, if they have been around someone with symptoms, and how people who do not speak ASL can best communicate with them (e.g., lip reading, ASL interpretation, writing, assistive technology device, etc.). There are three cards: [Visual Communication Tool](#), [I am Deaf or Hard of Hearing](#), and [I am Unable to Speak but I Can Understand You](#).

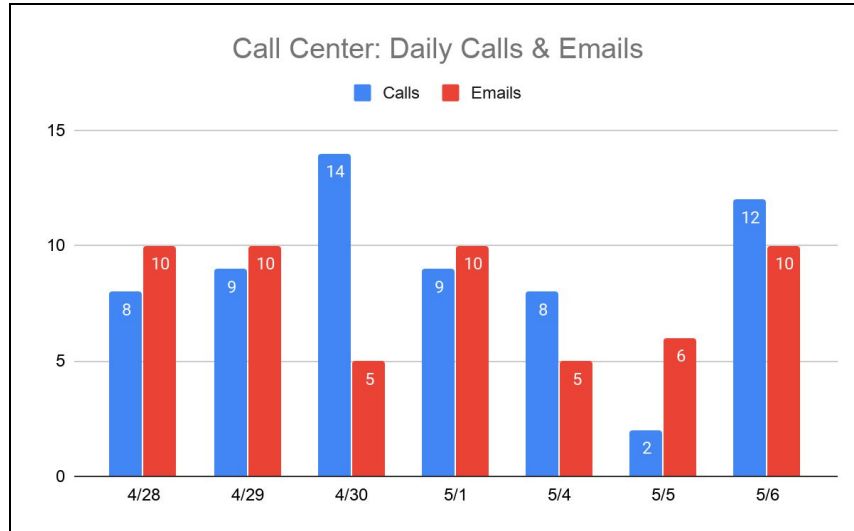
#### EOC Section: [Operations](#)

The Operations section has five operational areas, each of which report on daily metrics:

##### Call Center

For the questions that are not answered on the [County's Frequently Asked Questions \(FAQs\) page](#), the County's Call Center serves as a safety net and ensures that everyone who calls with a question, receives a timely response.

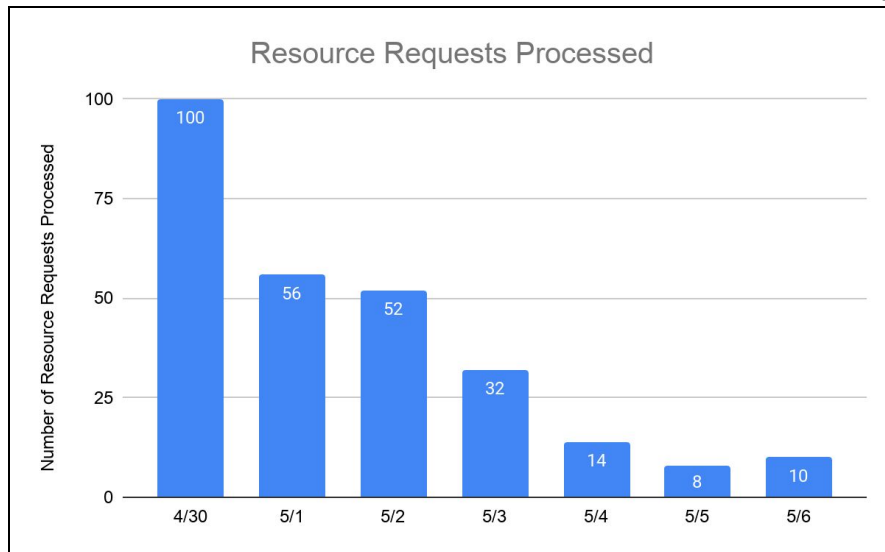
Daily Metrics: The Call Center tracks how many calls and emails it responds to each day. The chart below shows the daily number of calls and emails answered by the Call Center over the past week.



- **Trends:** Questions about PPE and relaxing physical distancing

### Resource Request Unit

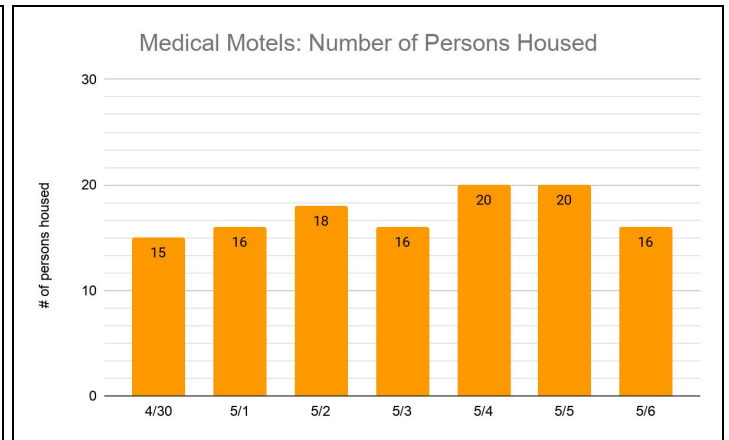
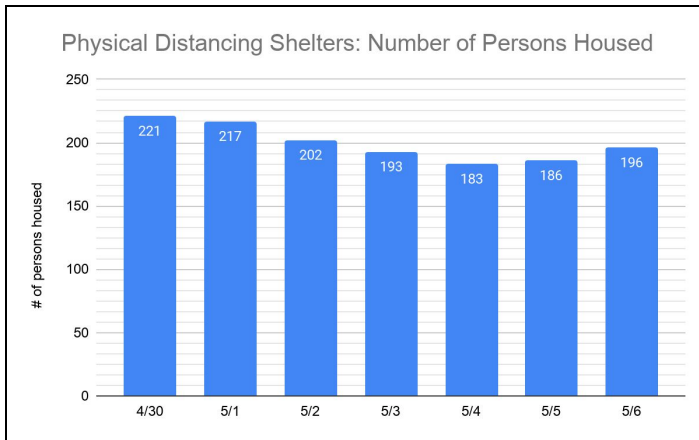
Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of resource requests that the unit processed each day of the past week.



### Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels. The charts below show these measures for each day of the past week.



## EOC Section: Logistics

Multnomah County and the City of Portland are working to match [donations and offers of service](#) with community needs. Please [fill out this form](#) so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

### Personal Protective Equipment (PPE)

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:

- Procedural masks
- Surgical masks
- N95 respirators and N95 filters
- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes

### Other Goods and Services

- Home-made face covers or home-made cloth face coverings
- Environmental Protection Agency (EPA) registered disinfectant

### Donation drop sites

**\*\*Please only drop off the supplies listed above\*\***

### Portland Fire & Rescue

1300 SE Gideon St., Portland  
Noon to 4 p.m. Monday through Friday

## Multnomah Building

501 SE Hawthorne, Portland (loading dock on 6th St.)

9 a.m. to 4 p.m. Monday through Friday

10 a.m. to 2 p.m. Saturday and Sunday

## EOC Section: [Community Liaisons](#)

### Culturally Specific Communities

- The nonprofit Oregon Humanities will be allocating \$450,000 in grants for general operating or project/program support to nonprofit organizations and federally recognized tribes that have been impacted by COVID-19. Learn more about the criteria and application process [here](#). The priority review deadline for applications is Sunday, May 10th.

### Parks

- [The Oregon Parks and Recreation Department \(OPRD\) announced](#) a small number of inland state parks, including Portland's Tryon Creek, will offer limited services starting Wednesday, May 6.

### Schools

- The Department of Human Services (DHS) and the Oregon Department of Education (ODE) announced today that Oregon [families with children who are eligible for free or reduced-price school meals will get cash benefits for the meals](#) they would have received at school even if they have been accessing meals from schools during the closure.
- Oregon Department of Education and Oregon Health Authority [released guidance for graduation and promotion ceremonies](#). For resources to support youth as milestones like graduation are impacted by COVID-19, check out and share the following:
  - Oregon Department of Education [Five key ways to support mental health during the COVID-19 outbreak and beyond](#)
  - Multnomah Education Service District [Accessing Community Mental Health Resources](#)
  - *Chicago Parent* article: "[How to Help Your High School Senior Through COVID-19 Pandemic](#)"
  - [Lines for Life Youthline](#): YouthLine is a free, confidential teen-to-teen crisis and help line. They encourage youth grieving the loss of milestones like graduation to call. They also have a [tip sheet for dealing with COVID-19](#).
  - [Coronavirus Anxiety Workbook](#) from the Wellness Society

### Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm**.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.



- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1pm**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.
- [Culturally Specific Communities Liaisons](#) hold a Communities of Color call **every Thursday 2-3 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays and Thursdays at 1pm**, calls with private K-12 schools **Wednesdays at 11 am**, and communicates with child care providers through email **daily**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email [linda.s.swyers@state.or.us](mailto:linda.s.swyers@state.or.us) to join in.
- The [Youth Liaison Team](#) has a coordinating call Wednesdays 3-4pm.

## Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

**The liaison unit comprises 27 sector liaisons.** These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

## LIAISON GROUP CONTACTS

<b>Liaison Unit Leader</b>	Gabby Rhett Tiffany Colburn	<a href="mailto:eoc.liasonofficer@multco.us">eoc.liasonofficer@multco.us</a>	<b>503-988-0071</b>
<b>Deputy Liaison Unit Co-Leader</b>	Devin Wilde Molly Franks Shalynn Robinette Vanessa Tharp	<a href="mailto:eoc.liasonofficer@multco.us">eoc.liasonofficer@multco.us</a>	<b>503-988-0071</b>
Affordable Housing	Carolina Gomez	<a href="mailto:affordhousing.covid19@multco.us">affordhousing.covid19@multco.us</a>	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	<a href="mailto:advsd.covid@multco.us">advsd.covid@multco.us</a>	503-988-0057

Businesses-Grocery	Debbie Herron Kristi McFarland	<a href="mailto:business.covid19@multco.us">business.covid19@multco.us</a>	503-988-0064
County Clinics (ICS)	Dawn Shatzel Ryan Linskey	<a href="mailto:outpatientclinic@multco.us">outpatientclinic@multco.us</a>	503-988-6546
Culturally Specific Communities	Regina Ingabire Beth Poteet Virginia Luka	<a href="mailto:community.covid19@multco.us">community.covid19@multco.us</a>	503-988-7352
Event Venues	April Severson	<a href="mailto:eventvenues.covid19@multco.us">eventvenues.covid19@multco.us</a>	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	<a href="mailto:fbcocovid19@multco.us">fbcocovid19@multco.us</a>	503-988-0067
Fire	Scott Lewis	<a href="mailto:fire.covid19@multco.us">fire.covid19@multco.us</a>	503-988-0059
Food Access	Danielle Jediny-Racies	<a href="mailto:foodaccess.covid19@multco.us">foodaccess.covid19@multco.us</a>	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	<a href="mailto:FPLH.COVID19@multco.us">FPLH.COVID19@multco.us</a>	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	<a href="mailto:taylor.steenblock@multco.us">taylor.steenblock@multco.us</a>	503-988-0063
HIV Services	Amanda Hurley	<a href="mailto:hivsvc.covid19@multco.us">hivsvc.covid19@multco.us</a>	503-988-5926
Homeless Congregate Housing	Celeste Duvall	<a href="mailto:JOHS-em-duty@multco.us">JOHS-em-duty@multco.us</a>	503-349-9946
Hospitals	Kathryn Richer	<a href="mailto:kathryn.a.richer@multco.us">kathryn.a.richer@multco.us</a>	503-988-8646
	Robin Holm	<a href="mailto:robin.m.holm@multco.us">robin.m.holm@multco.us</a>	503-988-8735
Law Enforcement	Harry Smith	<a href="mailto:lawenforce.covid19@multco.us">lawenforce.covid19@multco.us</a>	503-988-8943
LGBTQ +	Tyler TerMeer	<a href="mailto:LGBTQ.COVID19@multco.us">LGBTQ.COVID19@multco.us</a>	503-988-5942
Licensed Residential Facilities	Leticia Sainz	<a href="mailto:behavioralhlth.covid19@multco.us">behavioralhlth.covid19@multco.us</a>	503-988-9956
Maternal and Child Health	Ronnie Meyers	<a href="mailto:mch.covid19@multco.us">mch.covid19@multco.us</a>	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	<a href="mailto:net@portlandoregon.gov">net@portlandoregon.gov</a>	503-988-9429
Outpatient Clinics	Christine Bernsten Peg King	<a href="mailto:outpatientclinic@multco.us">outpatientclinic@multco.us</a>	503-988-6475
Parks	Shelby Coshow	<a href="mailto:parks.covid19@multco.us">parks.covid19@multco.us</a>	503-988-5928

Pharmacies	James Slater	<a href="mailto:pharm.covid19@multco.us">pharm.covid19@multco.us</a>	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	<a href="mailto:eoc.liaisonschools@multco.us">eoc.liaisonschools@multco.us</a>	503-988-0061
Small Business Liaison	Nathan Clarke	<a href="mailto:small.business.covid@multco.us">small.business.covid@multco.us</a>	503-988-6790
Violence Prevention	Alix Sanchez	<a href="mailto:vp.covid19@multco.us">vp.covid19@multco.us</a>	503-988-7522
Youth Liaisons	Sara Ryan	<a href="mailto:youth.covid19@multco.us">youth.covid19@multco.us</a>	Coming soon
	Nicole Meyer	<a href="mailto:youth.covid19@multco.us">youth.covid19@multco.us</a>	Coming soon

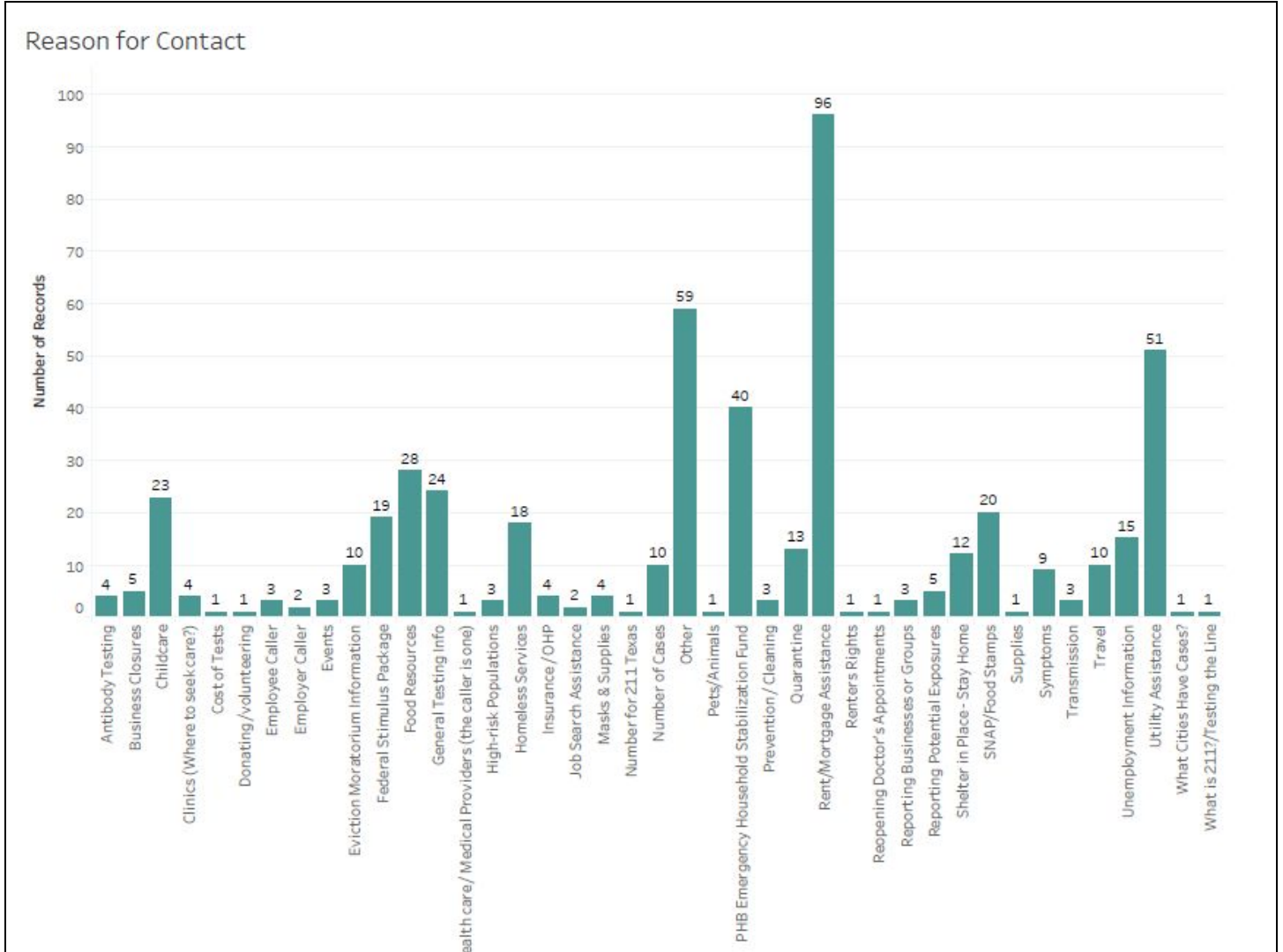
## Local Updates

### Media and Announcements

- The [Oregon Legislature’s emergency board recently approved \\$12 million in housing assistance](#); \$8.5 million is set aside for people who have lost their income due to COVID-19 and can’t pay their rent.
- On May 4, The Portland Mayor’s Office hosted a [City Budget Forecast information session](#) providing a budget overview, as well as how the City is incorporating COVID-19 related expenses. Mayor Wheeler will hold a news conference on May 7 at 11:30 a.m. when he releases his proposed City budget, which will be [livestreamed](#).
- Portland’s Bureau of Transportation released an [online interactive map](#) showing the neighborhood greenways that will have restricted access and “local access only” signage according to the city’s new Slow Streets|Safe Streets Initiative.

### 211 Calls

- Volume of calls is similar to last week’s (336 on May 4).
- The most frequent reasons for calls continue to be rent/mortgage assistance and utility assistance.
- *(Chart on following page)*

**Data for May 4, 2020**


## State of Oregon Updates

### Media and Announcements

- Governor Brown shared with county governments a document laying out specific details on seven prerequisites that must be met before any county or region can enter phase one of the governor's "Reopening Oregon" plan. [This news article](#) includes a view of the document for the public.

## Health System Capacity



### Oregon COVID-19 Daily Update Summary as of Wednesday 05/06/2020



Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	263	823	Current hospitalized patients	191	91
Adult non-ICU beds	1,872	6,971	Current patients in ICU Beds	47	26
Pediatric NICU/PICU beds	85	286	Current patients on ventilators	20	15
Pediatric non-ICU beds	151	349			
Ventilators	775				

\*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

Content below is the same as in previous reports

## Stay Informed, Get Involved

### COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

## Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

## Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

## Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)
- Multnomah County Library Facebook in [English](#) and [Spanish](#)

## Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

## Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

## Activated Call Centers

Call Center	Phone Number	Email	Hours
<a href="#">211 Call Center</a>	211	<a href="mailto:help@211info.org">help@211info.org</a>	7 days a week 8am-11pm
<a href="#">Mental Health Call Center</a>	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
<a href="#">Aging &amp; Disabilities Resource Connection</a>	503-988-3646	<a href="mailto:adrc@multco.us">adrc@multco.us</a>	24-hour information and assistance to older people, people with disabilities, and caregivers
<a href="#">City County Information and Referral</a>	503-823-4000		M-F 8am - 5pm

## Help and Resources

- **Questions?** Below are some useful resources:
  - [Multnomah County COVID-19 FAQs](#)
  - [Call 211](#)
  - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?** [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
  - [OHSU/Portland Public Schools \\*Request for Care\\*](#) (West Side Portland)
  - [Gresham-Barlow/Centennial/Estacada \\*Request for Care\\*](#) (All served in west Gresham-Barlow area)
  - [Beaverton/Sherwood/Hillsboro \\*Request for Care\\*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
  - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
  - See this website for information about [Multnomah County Student Health Centers](#)
    - Parkrose Student Health Center is open during school closures.
    - Other Multnomah County Student Health Centers are closed.

<b>Document Development Information</b>	
Prepared By (Name & Position)	Emily-Jane Dawson, Jennifer Moore, and Claire Nystrom, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date / Time Approved	20:50 hrs; 5/6/20
Date of Next Situation Report	Friday, May 8, 2020