Situation Report

Situation Report Number: 05.08.2020
Incident Name: COVID-19 MultCo Coordination
OERS Number: 2020-0279

EOC: Activated	**Incident Commanders**: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health Jessica Guernsey, Multnomah County Public Health Jonna Papaefthimiou, Portland Bureau of Emergency Management	
Date: 5/8/20	**Time:** 21:30	Situation Reports will be released daily at approximately 8:00 pm on **Mondays, Wednesdays, and Fridays**. Click here to view all posted Situation Reports.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Updates

Media and Announcements

- On May 8, 2020, Multnomah County released a statement in response to Governor Brown's plan to reopen Oregon, announced on May 7. In summary, as part of a tri-county region with the most hospital systems, the highest population of vulnerable residents, and a major driver of the state's economy, the timeline for reopening Multnomah County will be different from more rural areas of the state. Multnomah County is developing a dashboard to identify the county's status for each of the governor's criteria for reopening; the dashboard will be shared with the public and the media next week.
- Multnomah County Elections announced that all registered voters in Multnomah County should have received their ballots by yesterday, Thursday, May 7th. Voters have until May 14th to mail their ballots; after that date, voters can take their ballot to any official ballot drop site, including those at Multnomah County Libraries. Replace a lost ballot, get help voting, ask questions, or vote in person at the Elections Building (1040 SE Morrison St., Portland) or at the Voting Center Express (600 NE 8th St., Gresham). Many voter services can be completed online. For questions, please call 503-988-VOTE. More information: in English, Spanish, Chinese, Vietnamese, Russian, and Somali.

Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For detailed local data, visit the Regional COVID-19 data dashboard hosted by Multnomah County.

- The regional data dashboard landing page has been updated with more detail about dashboard data, community leaders involved, and reasons why Multnomah, Clackamas, Washington, and Yamhill counties have chosen not to display data by zip code.

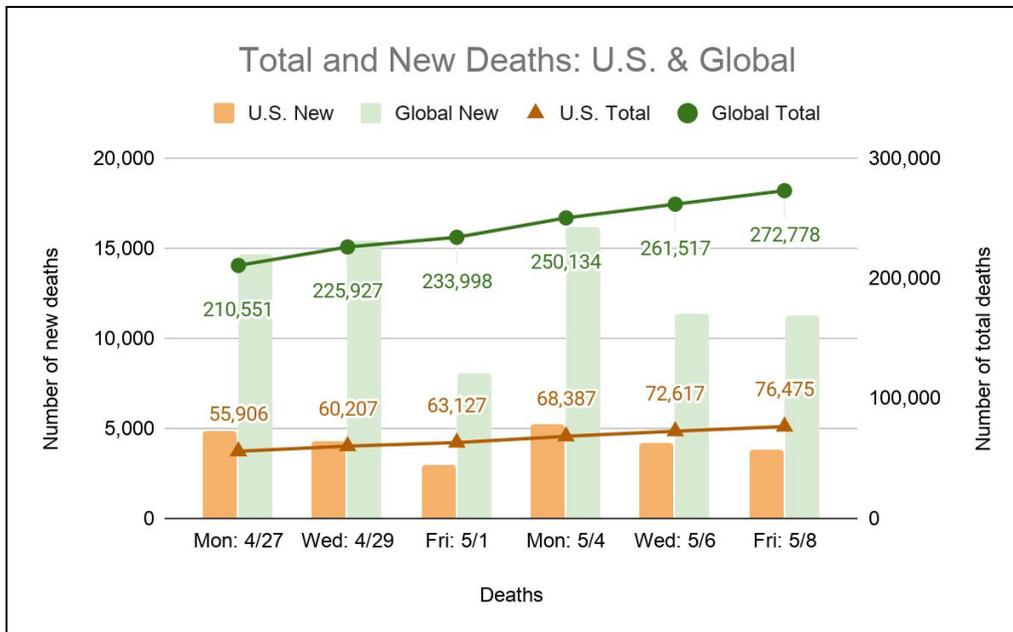### Standing epidemiology report

As of May 8, 2020, 8:00 AM, there were a total of **839 confirmed COVID-19 cases in Multnomah County** and 3,068 cases in Oregon. 27% of Oregon's cases are in Multnomah County. The chart below shows cases over the past two weeks (click here for source).

Total and New Cases: Multnomah County & Oregon
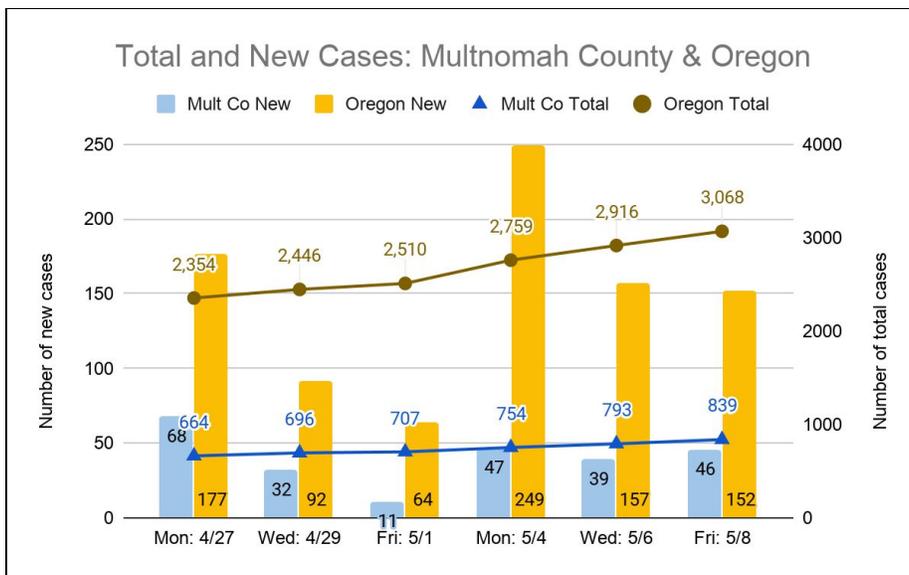
There have been **two new deaths in Multnomah County** since the 5/6/20 Situation Report (now at 52 deaths). Nine new deaths occurred statewide (now at 124 deaths). The chart below shows deaths over the past two weeks (click here for source).

Total and New Deaths: Multnomah County & Oregon
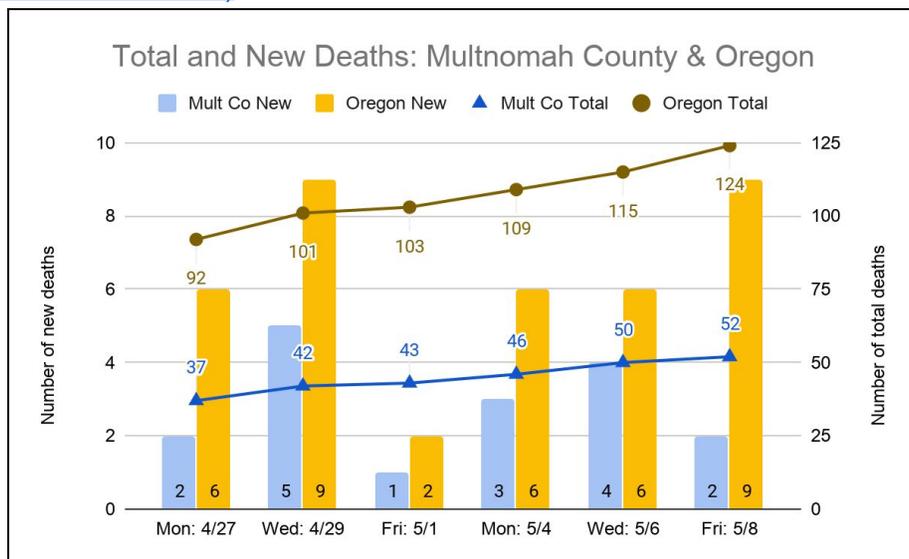
To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world (click here for source).

Total and New Cases: U.S. & Global

Legend: U.S. New | Global New | U.S. Total | Global Total

Number of new cases (left axis): 0, 100,000, 200,000, 300,000
Number of total cases (right axis): 0, 1,000,000, 2,000,000, 3,000,000, 4,000,000

Global Total values: 3,034,801 (Mon 4/27), 3,173,036 (Wed 4/29), 3,276,373 (Fri 5/1), 3,571,615 (Mon 5/4), 3,732,046 (Wed 5/6), 3,910,738 (Fri 5/8)

U.S. Total values: 985,374 (Mon 4/27), 1,030,487 (Wed 4/29), 1,070,032 (Fri 5/1), 1,176,905 (Mon 5/4), 1,219,952 (Wed 5/6), 1,279,546 (Fri 5/8)

X-axis: Mon: 4/27, Wed; 4/29, Fri: 5/1, Mon: 5/4, Wed: 5/6, Fri: 5/8

Cases

Total and New Deaths: U.S. & Global

Legend: U.S. New | Global New | U.S. Total | Global Total

Number of new deaths (left axis): 0, 5,000, 10,000, 15,000, 20,000
Number of total deaths (right axis): 0, 100,000, 200,000, 300,000

Global Total values: 210,551 (Mon 4/27), 225,927 (Wed 4/29), 233,998 (Fri 5/1), 250,134 (Mon 5/4), 261,517 (Wed 5/6), 272,778 (Fri 5/8)

U.S. Total values: 55,906 (Mon 4/27), 60,207 (Wed 4/29), 63,127 (Fri 5/1), 68,387 (Mon 5/4), 72,617 (Wed 5/6), 76,475 (Fri 5/8)

X-axis: Mon: 4/27, Wed: 4/29, Fri: 5/1, Mon: 5/4, Wed: 5/6, Fri: 5/8

Deaths

Multnomah County Emergency Operations Center Updates

EOC Section: Public Information

Media updates:

- Updated Multnomah County's COVID-19 home page with governor's reopening plan and information on who should get tested for COVID-19 and where they can go.

Social media highlights

Help us spread these important messages and resources by sharing on your social media accounts!

- Multnomah County Facebook
  - Multnomah County 2021 Budget press briefing with Chair Kafoury
  - If you haven't received your ballot yet call MultCo Elections (503-988-VOTE or 8683)
  - FY2021 Executive Budget article on Multnomah County's website
  - New central courthouse shines blue in salute to COVID-19 first responders and health care workers
- Multnomah County Twitter
  - FY2021 Executive Budget article on Multnomah County's website
  - Oregonlive opinion article by Chair Kafoury: *"The rent crisis in our country requires the kind of national response that only the federal government can and should provide." @MultCo Chair @dkafoury calls on Congress to deliver rent relief to ensure stable housing during & after the #COVID19 crisis.*
  - Multnomah County Library Facebook (English)
  - Kanopy is providing free access to The Great Courses - Introduction to Infectious Diseases through May 31. This series provides an accessible overview of diseases - where they originate, how they spread, and how to beat them - from a renowned physician: https://bit.ly/2SI2NQN
- Multnomah County Library Facebook in (Spanish)
  - Virtual (online) Mother's Day Celebration this Sunday, May 10, at 10am--an excellent opportunity to connect and celebrate despite library closures.
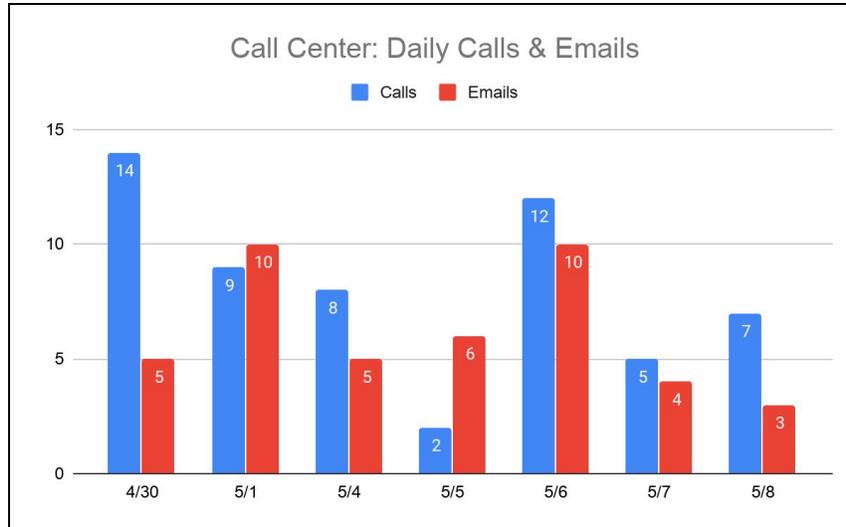
EOC Section: Operations

The Operations section has several operational areas, each of which report on daily metrics:

Call Center

For the questions that are not answered on the County's Frequently Asked Questions (FAQs) page, the County's Call Center serves as a safety net and ensures that everyone who calls or emails with a question, receives a timely response.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day. The chart below shows the daily number of calls and emails answered by the Call Center over the past week.

Call Center: Daily Calls & Emails

■ Calls   ■ Emails

Date	Calls	Emails
4/30	14	5
5/1	9	10
5/4	8	5
5/5	2	6
5/6	12	10
5/7	5	4
5/8	7	3

- **Trends**:
  - Questions about access to testing
  - Questions about access to PPE
  - Questions about business reopening

Resource Request Unit

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of resource requests that the unit processed each day of the past week.

Resource Requests Processed

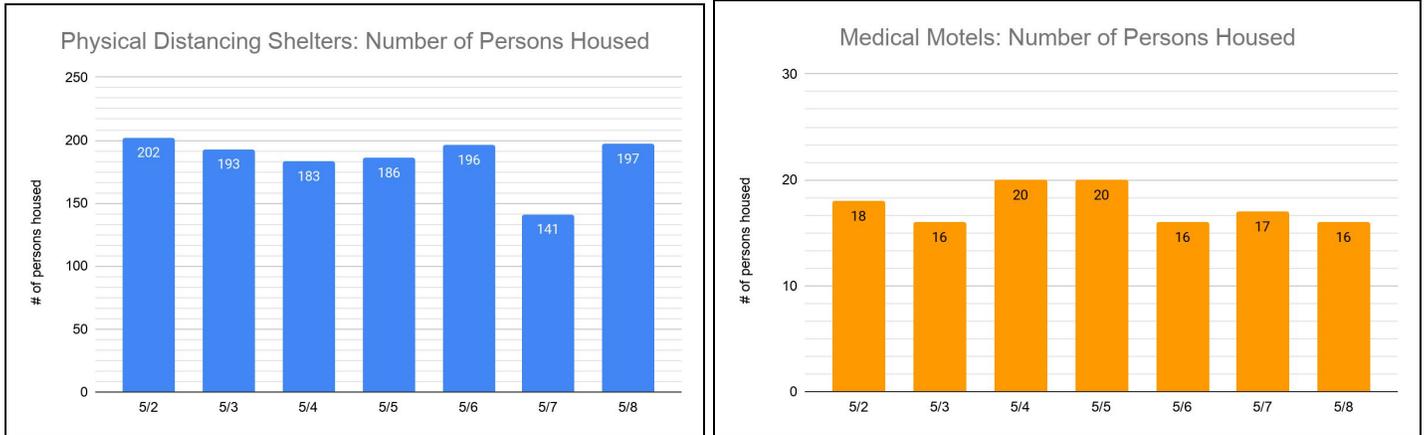| Date	Number of Resource Requests Processed
5/2	52
5/3	32
5/4	14
5/5	8
5/6	10
5/7	13
5/8	19
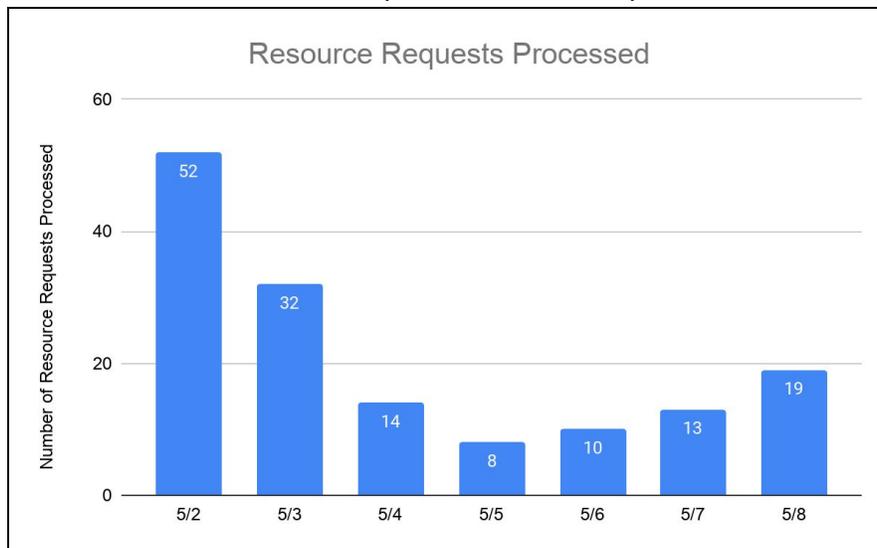
- Highlights:
  - Continuing to prioritize resource distribution, using an equity lens, to organizations serving the communities most impacted by COVID-19 and most under-resourced in order to have the biggest impact in preventing COVID-19 spread.
  - Coordinating between community partners and medical interpreters to source specific PPE for American Sign Language (ASL) interpreters.

Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels. The charts below show these measures for each day of the past week.

Physical Distancing Shelters: Number of Persons Housed

Date	# of persons housed
5/2	202
5/3	193
5/4	183
5/5	186
5/6	196
5/7	141
5/8	197

Medical Motels: Number of Persons Housed

Date	# of persons housed
5/2	18
5/3	16
5/4	20
5/5	20
5/6	16
5/7	17
5/8	16

EOC Section: Logistics

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, two important Logistics functions are coordinating the donation of supplies and delivering resources to community partners.

Donations

Multnomah County and the City of Portland are working to match donations and offers of service with community needs. Please fill out this form so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

Personal Protective Equipment (PPE)

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:
- Procedural masks
- Surgical masks
- N95 respirators and N95 filters
- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes

Other Goods and Services

- Home-made face covers or home-made cloth face coverings
- Environmental Protection Agency (EPA) registered disinfectant

Donation drop sites

Please only drop off the supplies listed above

Portland Fire & Rescue

> 1300 SE Gideon St., Portland
> Noon to 4 p.m. Monday through Friday

Multnomah Building

> 501 SE Hawthorne, Portland (loading dock on 6th St.)
> 9 a.m. to 4 p.m. Monday through Friday
> 10 a.m. to 2 p.m. Saturday and Sunday

Resource Deliveries

Logistics provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows daily trips delivering resources to community organizations, hospitals, County-run Physical Distancing Shelters and Medical Motels, and emergency outdoor shelters run by the City of Portland and Multnomah County's Joint Office of Homeless Services.
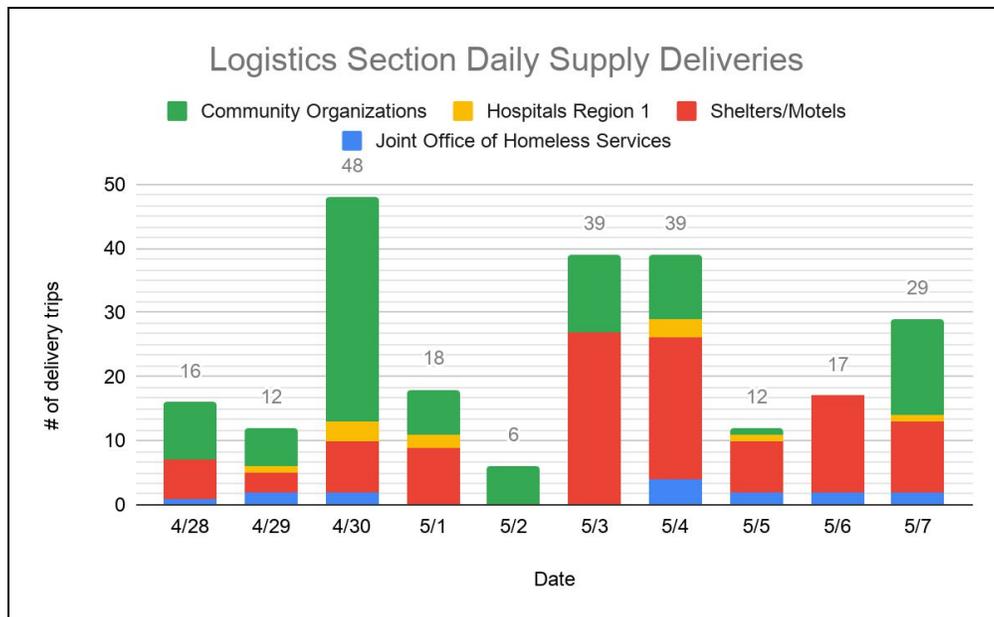
EOC Section: Community Liaisons

Affordable Housing

- A video recording of Prosper Portland's May 1 webinar is available to view. In the webinar, commercial tenants and landlords discussed how they are working together to overcome the challenges imposed by COVID-19.

Faith-Based and Community Organizations

- Upcoming webinar: Faith Communities and COVID-19: A dialogue with the Governor's Office and the Oregon Health Authority to discuss the Phase 1 reopening guidance for faith communities. This webinar is intended for leaders of faith communities of all traditions. When: May 12, 2020 10:00 AM – 11:00 PM Pacific Time. Register in advance.

Culturally Specific Communities

- Know the impacts of COVID-19 on Public Charge rules. Information available in nine languages here.

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- Fire Department Liaison joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm.**

- Liaison Sector Leaders have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.

- Parks Liaison holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1pm**.

- Law Enforcement Liaison hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm.**

- Business Liaisons participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.

- Culturally Specific Communities Liaisons hold a Communities of Color call **every Thursday 2-3 pm**.

- School & Childcare Liaison holds calls with public K-12 schools **on Tuesdays and Thursdays at 1pm,** calls with private K-12 schools **Wednesdays at 11 am,** and communicates with child care providers through email **daily**.

- Licensed Residential Facilities Liaison holds phone calls with providers **twice a week**.

- Food Access Liaison holds weekly calls on **Thursdays at 9 am**.

- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email linda.s.swyers@state.or.us to join in.

- The Youth Liaison Team has a coordinating call Wednesdays 3-4pm.

Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett Tiffany Colburn	eoc.liaisonofficer@multco.us	**503-988-0071**
Deputy Liaison Unit Co-Leader	Devin Wilde Molly Franks Shalynn Robinette Vanessa Tharp	eoc.liaisonofficer@multco.us	**503-988-0071**
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Beth Poteet Robin Davis Walter Rodriguez Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942

Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	Coming soon
	Nicole Meyer	youth.covid19@multco.us	Coming soon

Local Updates

Media and Announcements

- A new work group of Prosper Portland's Economic Recovery Task Force, called the Addressing the Digital Divide Work Group, launched an initial pilot of a technology distribution program which will distribute 100 "technology kits" through Portland nonprofits and community organizations working with Black, Indigenous and People of Color (BIPOC); individuals with disabilities; immigrants; women; individuals experiencing poverty; or other community members in isolation and at high risk of digital exclusion.
- On May 5, the City of Portland and Multnomah County's Joint Office of Homeless Services, in partnership with nonprofit JOIN, opened the third of three temporary outdoor emergency shelters to help unhoused people shelter in place. One of the outdoor shelter sites is reserved for people who identify as Black, Indigenous, and People of Color; one for people who identify as LGBTQIA+; and the latest to open is for the general population. The shelters selected residents through an application process, with priority given to older adults, women, people with disabilities, and people with additional barriers to accessing services. Each temporary shelter site has 45 platforms for residents' own tents, with space for people to store their belongings. People at all sites have access to water, toilets, hand-washing stations, trash service, electricity, hot plates, outdoor space heaters, showers, and a health coordinator who conducts daily health screenings and can refer individuals to Medical Motels helter sites, if needed.
- Organizers of summer events that typically draw large crowds in Portland continue to announce cancellations or alternative virtual events including the Oregon Brewers Fest at Tom McCall Waterfront Park in July and the Portland Adult Soapbox Derby held at Mt. Tabor Park in August.
- BIKETOWN, the city's bikeshare system, worked with the Portland Bureau of Transportation to extend significantly discounted pricing through May 31 to provide all Portlanders who need to complete essential trips with a convenient and affordable transportation option that allows for physical distancing.

State of Oregon Updates

Media and Announcements

- Oregon Governor Kate Brown held a press conference on May 7 to announce the state's plan for reopening Oregon. She noted that

  Today, thanks to millions of Oregonians following the strict physical distancing orders I put in place, I am happy to say these sacrifices have prevented as many as 70,000 COVID-19 infections, and 1,500 hospitalizations in Oregon… We are on track in meeting the goals that doctors and public health experts have laid out for us. And that means we now have the opportunity to begin rebuilding a safe and strong Oregon.

  In order to begin reopening under the plan, Oregon counties must show that the number of new COVID-19 cases has been declining for two weeks or that there are fewer than five COVID-related

hospitalizations, there is enough safety equipment for healthcare workers, there are enough hospital beds available for people with COVID-19, that testing supplies are available, and adequate contact tracing resources are in place. In the meantime, Governor Brown stated physical distancing measures must remain in place so counties can reach these conditions. More information, including new guidelines for the general public; employers; and specifics for outdoor recreation, personal service, restaurant, and retail businesses, at the Oregon Health Authority's News page (click on "May 7 Press Conference")

Health System Capacity

As of May 8, 2020

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	**Available**	**Total**	**COVID-19 Details**	**Patients with Suspected or Confirmed COVID-19**	**Only Patients with Confirmed COVID-19**
Adult ICU beds	241	807	Current hospitalized patients	159	75
Adult non-ICU beds	1,899	6,866	Current patients in ICU Beds	42	24
Pediatric NICU/PICU beds	81	302	Current patients on ventilators	18	16
Pediatric non-ICU beds	149	331			
Ventilators	792				

*Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

National Updates

Media and Announcements

- On May 7, President Trump rejected Centers for Disease Control and Prevention reopening guidelines.
- The U.S. Chamber of Commerce released a State by State Business Reopening Guidance to help track the differences across each state and provide the latest guidance and information to America's employers.
- The U.S. Equal Employment Opportunity Commission posted "What You Should Know About COVID-19 and the ADA, the Rehabilitation Act, and Other EEO Laws," which expands on a previous publication that focused on the American's with Disabilities Act (ADA) and Rehabilitation Act. The guidance specifies that employers cannot act against an employee simply because they have an underlying medical condition that the CDC says makes them more vulnerable to COVID-19.

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response
- **Local response**: Multnomah County COVID-19 website continues to be updated, including an interactive data dashboard with COVID-19 regional health statistics updated in real-time.
- **State response**: Oregon Health Authority COVID-19 website
- **National response**: CDC website

Learning Opportunities
- CERC Corner: Addressing Stigma: Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- Taking Care of Your Behavioral Health During an Infectious Disease Outbreak: This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- OpenWHO Offers Free Online Courses for Responders: OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**
- Check out our list of trustworthy resources for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites
- Multnomah County Facebook
- Multnomah County Twitter
- Multnomah County Health Department Facebook
- Multnomah County Health Department Twitter
- Multnomah County Emergency Management Facebook
- Multnomah County Emergency Management Twitter
- Multnomah County Library Facebook in English and Spanish

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
[211 Call Center](#)	211	help@211info.org	7 days a week 8am-11pm
[Mental Health Call Center](#)	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
[Aging & Disabilities Resource Connection](#)	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
[City County Information and Referral](#)	503-823-4000		M-F 8am - 5pm

Help and Resources

- **Questions?** Below are some useful resources:
  - [Multnomah County COVID-19 FAQs](#)
  - [Call 211](#)
  - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?** [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.

- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
  - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
  - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
  - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
  - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
  - See this website for information about [Multnomah County Student Health Centers](#)
    - Parkrose Student Health Center is open during school closures.
    - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Emily-Jane Dawson, Jennifer Moore, and Claire Nystrom, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date / Time Approved	5/8/20 at 21:20 hrs
Date of Next Situation Report	Monday, May 11, 2020