Situation Report

Situation Report Number: 05.11.2020	

Incident Name: COVID-19 MultCo Coordination	

OERS Number: 2020-0279	

EOC: Activated	**Incident Commanders**: Casey Layton, Multnomah County Department of County Management Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health Jonna Papaefthimiou, Portland Bureau of Emergency Management

Date: 5/11/2020	**Time:** 22:00	Situation Reports will be released daily at approximately 8:00pm Click here to view all posted Situation Reports.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.
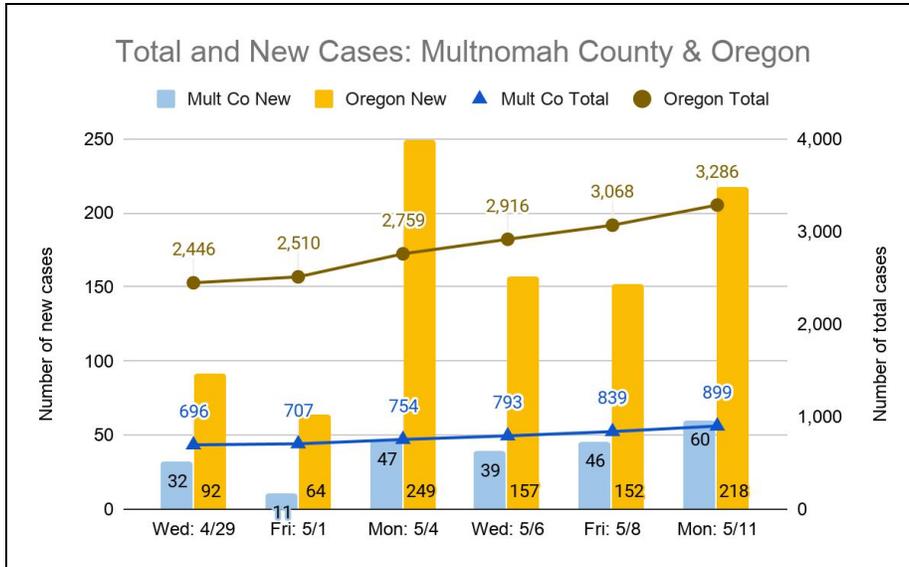
Multnomah County Updates

Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For detailed local data, visit the Regional COVID-19 data dashboard hosted by Multnomah County.
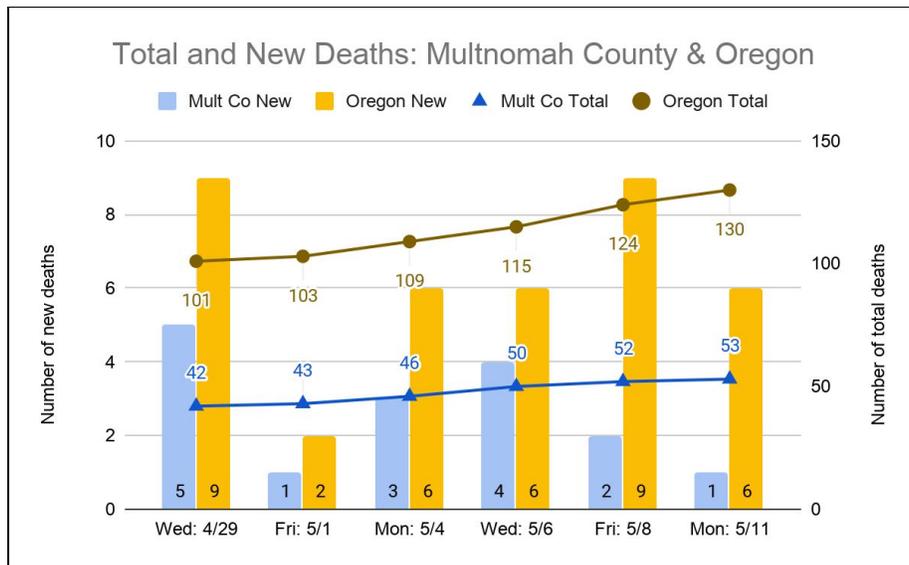- The regional data dashboard landing page has been updated with more detail about dashboard data, community leaders involved, and reasons why Multnomah, Clackamas, Washington, and Yamhill counties have chosen not to display data by zip code.
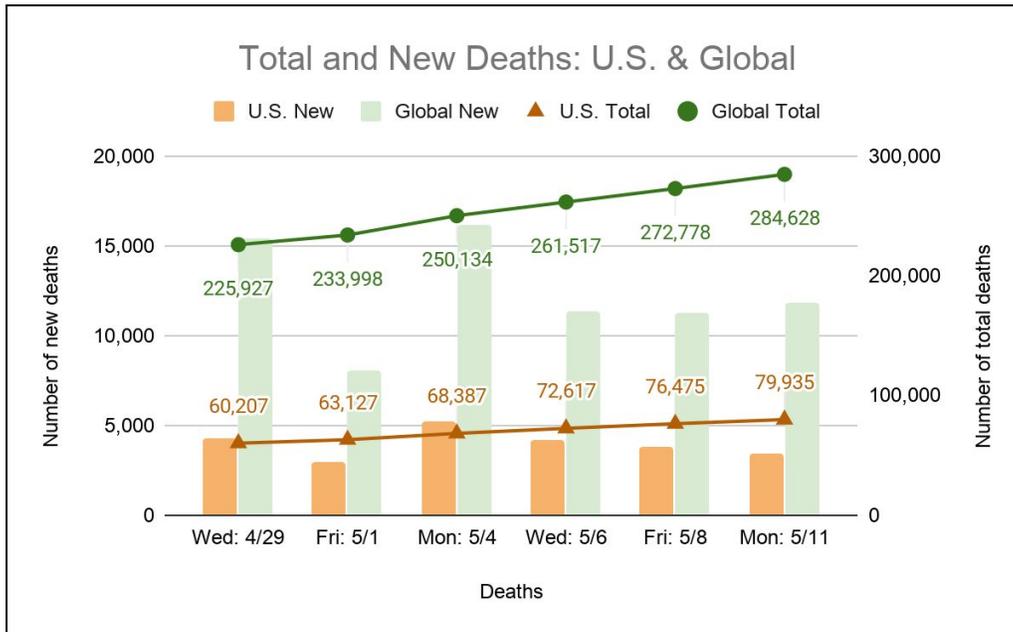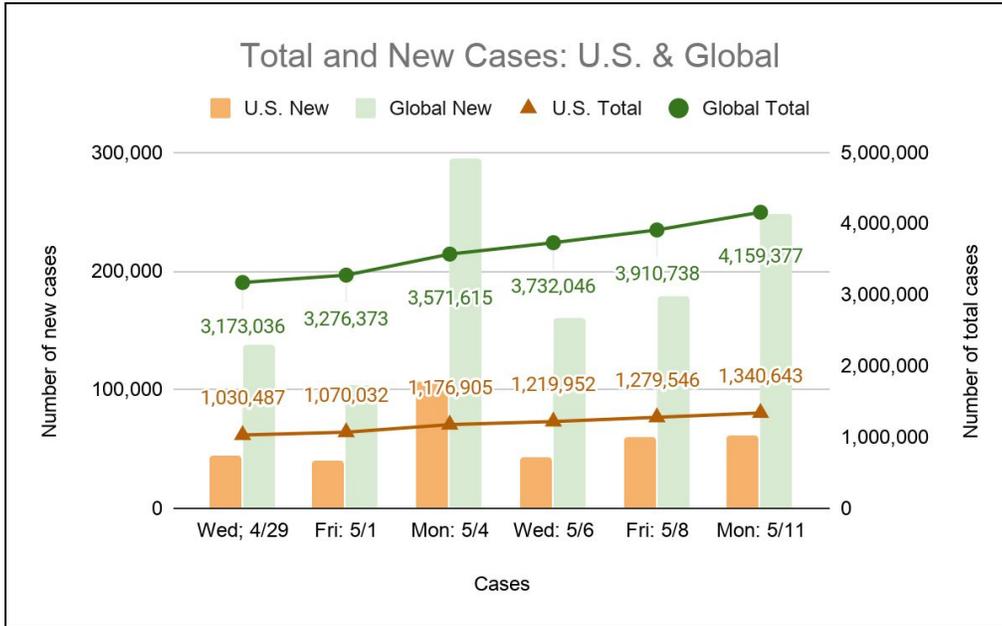
Standing epidemiology report

As of May 11, 2020, 8:00 AM, there were a total of **899 confirmed COVID-19 cases in Multnomah County** and 3,286 cases in Oregon. 27% of Oregon's cases are in Multnomah County. The chart below shows cases over the past two weeks (click here for source).

Total and New Cases: Multnomah County & Oregon

Mult Co New ■ Oregon New ▲ Mult Co Total ● Oregon Total

Date	Mult Co New	Oregon New	Mult Co Total	Oregon Total
Wed: 4/29	32	92	696	2,446
Fri: 5/1	11	64	707	2,510
Mon: 5/4	47	249	754	2,759
Wed: 5/6	39	157	793	2,916
Fri: 5/8	46	152	839	3,068
Mon: 5/11	60	218	899	3,286

There has been **one new death in Multnomah County** since the 5/8/20 Situation Report (now at 53 deaths). Six new deaths occurred statewide (now at 130 deaths). The chart below shows deaths over the past two weeks (source: Oregon Health Authority).

Total and New Deaths: Multnomah County & Oregon

Mult Co New ■ Oregon New ▲ Mult Co Total ● Oregon Total

Date	Mult Co New	Oregon New	Mult Co Total	Oregon Total
Wed: 4/29	5	9	42	101
Fri: 5/1	1	2	43	103
Mon: 5/4	3	6	46	109
Wed: 5/6	4	6	50	115
Fri: 5/8	2	9	52	124
Mon: 5/11	1	6	53	130

To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world ([source: Center for Systems Science and Engineering, Johns Hopkins University](source)).

Total and New Cases: U.S. & Global

Legend: U.S. New | Global New | U.S. Total | Global Total

Global Total values:
- Wed; 4/29: 3,173,036
- Fri: 5/1: 3,276,373
- Mon: 5/4: 3,571,615
- Wed: 5/6: 3,732,046
- Fri: 5/8: 3,910,738
- Mon: 5/11: 4,159,377

U.S. Total values:
- Wed; 4/29: 1,030,487
- Fri: 5/1: 1,070,032
- Mon: 5/4: 1,176,905
- Wed: 5/6: 1,219,952
- Fri: 5/8: 1,279,546
- Mon: 5/11: 1,340,643

Total and New Deaths: U.S. & Global

Legend: U.S. New | Global New | U.S. Total | Global Total

Global Total values:
- Wed: 4/29: 225,927
- Fri: 5/1: 233,998
- Mon: 5/4: 250,134
- Wed: 5/6: 261,517
- Fri: 5/8: 272,778
- Mon: 5/11: 284,628

U.S. Total values:
- Wed: 4/29: 60,207
- Fri: 5/1: 63,127
- Mon: 5/4: 68,387
- Wed: 5/6: 72,617
- Fri: 5/8: 76,475
- Mon: 5/11: 79,935

Multnomah County Emergency Operations Center Updates

EOC Section: Public Information

Media updates:

- Updated COVID-19 home page with updates to guidance for Renters, Schools and child care, Gatherings and outdoor recreation, Transportation and travel, Restaurants and food service.
- Added information on Oregon's temporary stop to evictions in 20 languages: አማርኛ (Amharic), العربية (Arabic), Burmese, Español (Spanish), 中文 (Simplified Chinese), 繁體中文 (Traditional Chinese), Chuukese, فارسی (Farsi), Français (French), 日本語 (Japanese), Kajin Majōl (Marshallese), Kishwahili (Swahili), ကညီကျိ (Karen), 한국어 (Korean), नेपाली (Nepalese), русский (Russian), Soomaali (Somali), ภาษาไทย (Thai), ကြိုလ္လာ (Tigrinya), and Tiếng Việt (Vietnamese).

Social media highlights

Help us spread these important messages and resources by sharing on your social media accounts!

- Multnomah County Health Department Twitter
  - By flattening the #COVID19 curve, we bought time
  - Join us tomorrow, May 12th, for a virtual town hall with Multnomah County Behavioral Health Director Ebony Clarke and Commissioner Sharon Mieran.
- Multnomah County Health Department Facebook
  - Flattening the curve has helped
  - Check out our Community Resources Page for information on getting food, prescriptions, health care, rent assistance and other resources.

EOC Section: Operations

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Monday.
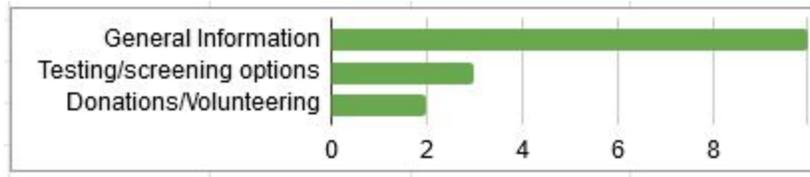
Call Center

For the questions that are not answered on the County's Frequently Asked Questions (FAQs) page, the County's Call Center serves as a safety net and ensures that everyone who calls or emails with a question, receives a timely response.
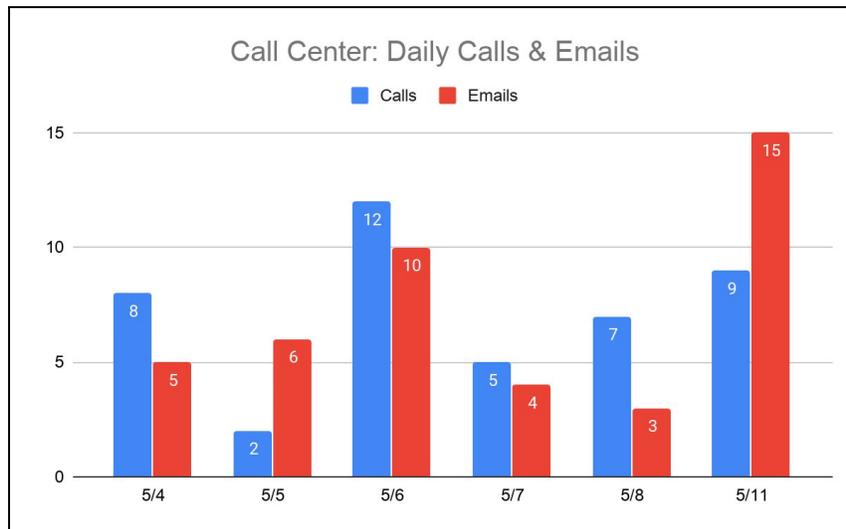
Daily Metrics: The Call Center tracks how many calls and emails it responds to each day.
- Between 2:00 pm on Sunday, May 10, and 2:00 pm on Monday, May 11, the Call Center received nine calls and 15 emails.
- Trends:
  - Most calls were for general information, with the remaining being about testing options and donating supplies or volunteering.
  - The most common general information topics were questions about reopening and non-essential medical procedures and concerns about vulnerable populations returning to work.

Weekly metrics: Between Monday, May 4, and Friday, May 8, the Call Center received 34 calls and 28 emails. The chart below shows the daily number of calls and emails over this week, plus those from today, May 11.
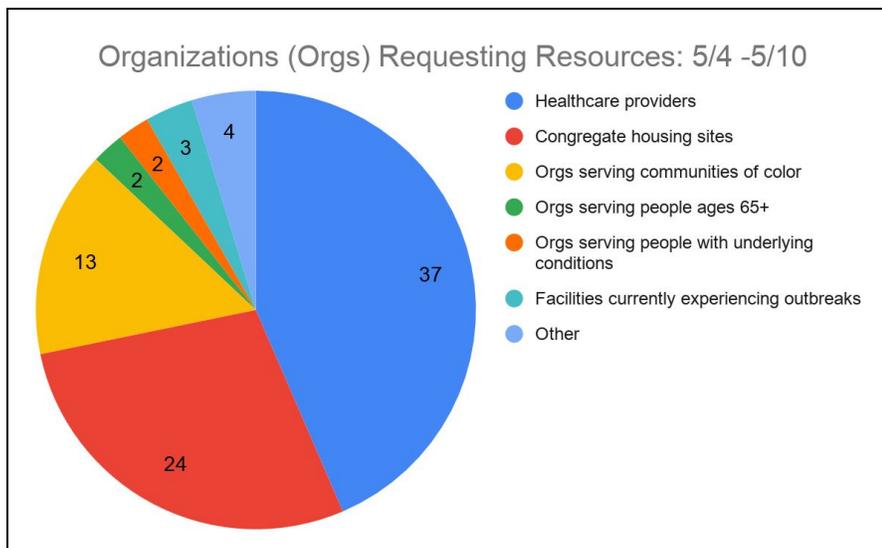

Note: The Call Center is open Monday-Friday.

Resource Request Unit

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The unit processed four requests on Monday, May 11.
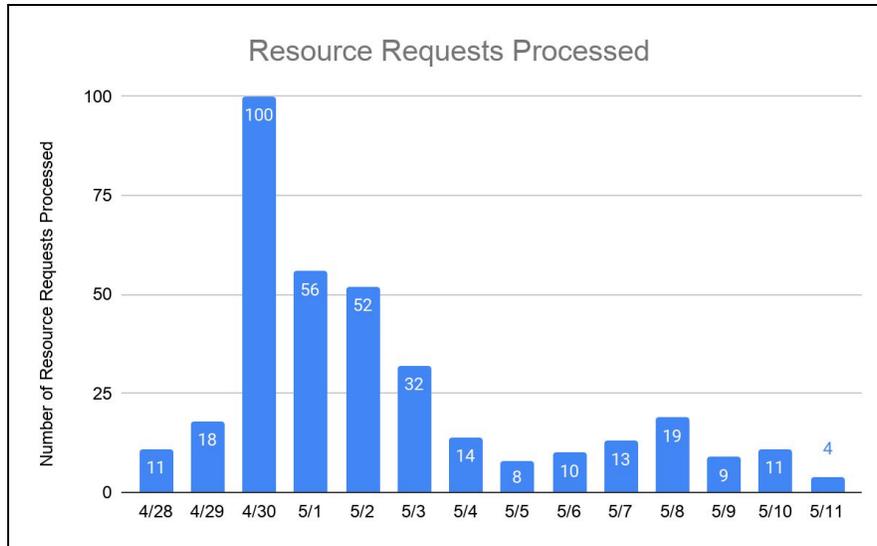
Weekly metrics:
- Between May 4 and May 10, a total of 85 resource requests were processed. The chart below shows the breakdown of types of organizations that submitted these requests.

Note: Healthcare providers and congregate housing sites include those that may specifically serve communities of color or people ages 65+. In other words, iIf a healthcare provider organization or congregate housing site specifically serves communities of color or people ages 65+, they are categorized as healthcare provider or congregate housing site and not counted as an organization serving communities of color or organization serving people 65+.

- Weekly Highlights:
  - **The Resource Request unit has been handling significant volume from dentists' offices** since the Governor announced on April 28 that they could reopen on May 1. Many dental offices had donated PPE to hospitals in February and March to help resource their COVID-19 response. As a result, many dentists lacked PPE, and within eight days, Multnomah County's Resource Request unit had received 122 PPE requests from dentists in Multnomah County, as well as 54 from other counties. The chart below the number of daily resource requests since the Governor's announcement.

Resource Requests Processed

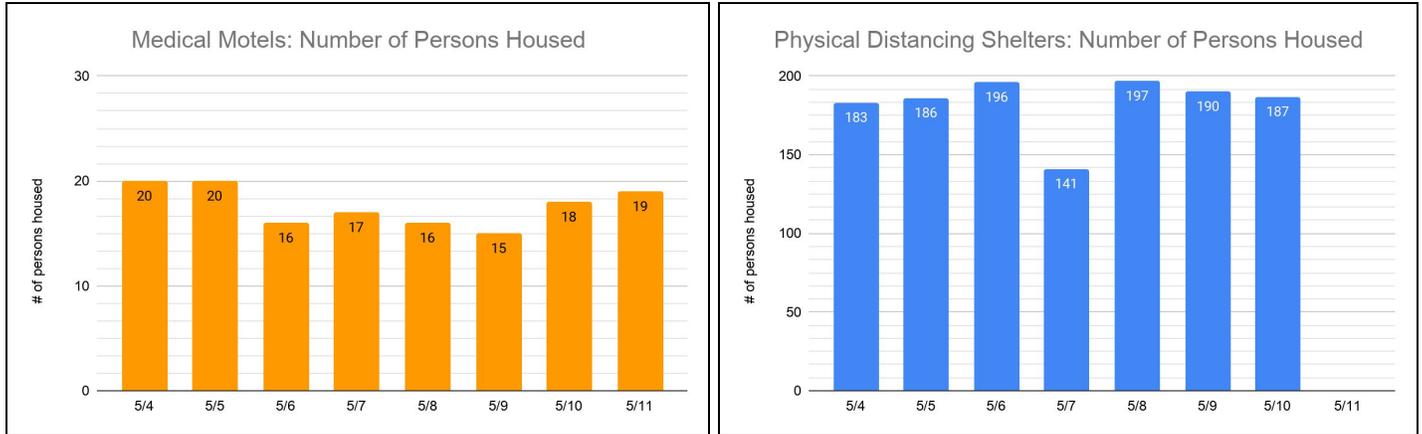| Date	Number of Resource Requests Processed
4/28	11
4/29	18
4/30	100
5/1	56
5/2	52
5/3	32
5/4	14
5/5	8
5/6	10
5/7	13
5/8	19
5/9	9
5/10	11
5/11	4

  - Over the week of May 4 through May 10, the Resource Request unit **increased the amount of PPE allocated to organizations serving communities of color, people ages 65 and older, and people with underlying health conditions.** These critical community organizations help provide a hub-and-spoke model for critical resource distribution. Prioritizing these organizations along with healthcare providers and congregate housing facilities is part of Multnomah County's commitment to dedicate resources to the populations most impacted by COVID-19.
  - Collaborated with an independent medical interpreter to assess the needs of their profession and processed requests for **270 medical interpreters serving patients in Multnomah County who use languages other than English, including 70 American Sign Language medical interpreters.** Interpreters are not always recognized as essential workers in the same way that doctors, nurses, and other providers are, but they ensure healthcare is more equitably accessible to all people, making them essential to the COVID-19 response.

Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels. Medical Motels housed 19 individuals on May 11.

<u>Weekly metrics:</u> From May 4 through May 10, Physical Distancing Shelters housed a total of 1,275 individuals, and Medical Motels housed 122 individuals. The charts below shows the number of persons housed for each day of the past week.

Please note, data for the number of people housed at Physical Distancing Shelters was not available for Monday, May 11th.

EOC Section: Logistics

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, two important Logistics functions are coordinating the donation of supplies and delivering resources to community partners.

Donations

Multnomah County and the City of Portland are working to match donations and offers of service with community needs. Please fill out this form so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

Personal Protective Equipment (PPE)

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:
- Procedural masks
- Surgical masks
- N95 respirators and N95 filters
- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes

Other Goods and Services

- Home-made face covers or home-made cloth face coverings
- Environmental Protection Agency (EPA) registered disinfectant

Donation drop sites

Please only drop off the supplies listed above

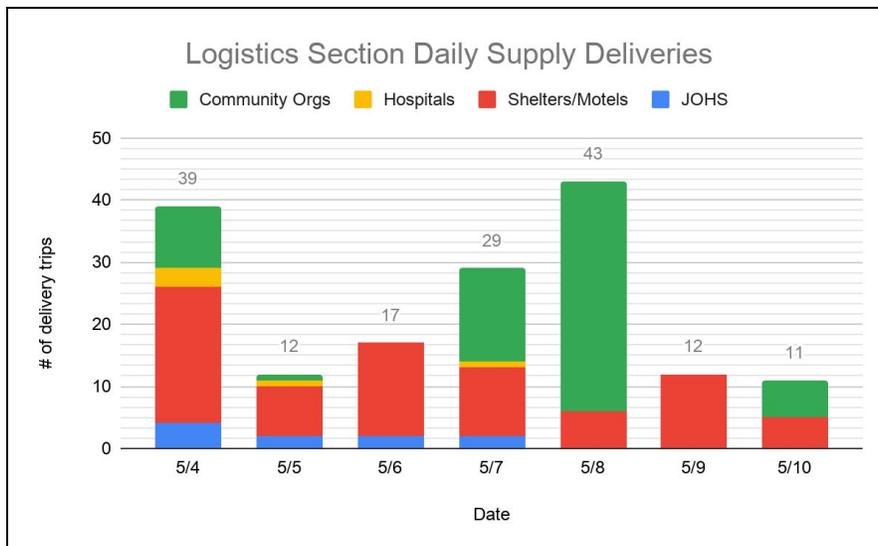### *Portland Fire & Rescue*

1300 SE Gideon St., Portland
Noon to 4 p.m. Monday through Friday

Multnomah Building

501 SE Hawthorne, Portland (loading dock on 6th St.)
9 a.m. to 4 p.m. Monday through Friday
10 a.m. to 2 p.m. Saturday and Sunday

Resource Deliveries

Logistics provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows daily trips delivering resources to community organizations, hospitals, County-run Physical Distancing Shelters and Medical Motels, and emergency outdoor shelters run by the City of Portland and Multnomah County's Joint Office of Homeless Services.

EOC Section: Community Liaisons

Food Access

- Familias en Acción is sharing food resources available for the Latinx Community. They are hosting a webinar on May 21, from 2:30pm - 4pm PST. This webinar will be in Spanish. For more information and to register, please contact Alejandra Gurrola at alejandra@familiasenaccion.org.

- Oregon was recently approved to provide the Pandemic EBT benefits to families with school aged children. This benefit is provided to ALL families whose children receive free and reduced-price school meals in Oregon. Details about eligibility and can be found [here](#).

Parks

- Portland Parks & Recreation started offering free virtual programming on [their YouTube Channel](#).

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm.**

- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.

- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1pm**.

- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm.**

- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.

- [Culturally Specific Communities Liaisons](#) hold a Communities of Color call **every Thursday 2-3 pm**.

- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1pm**, calls with private K-12 schools **Wednesdays at 11 am,** and communicates with child care providers through email **regularly**.

- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.

- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.

- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email linda.s.swyers@state.or.us to join in.

- The [Youth Liaison Team](#) has a coordinating call Wednesdays 3-4pm.

Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. More than 2,400 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

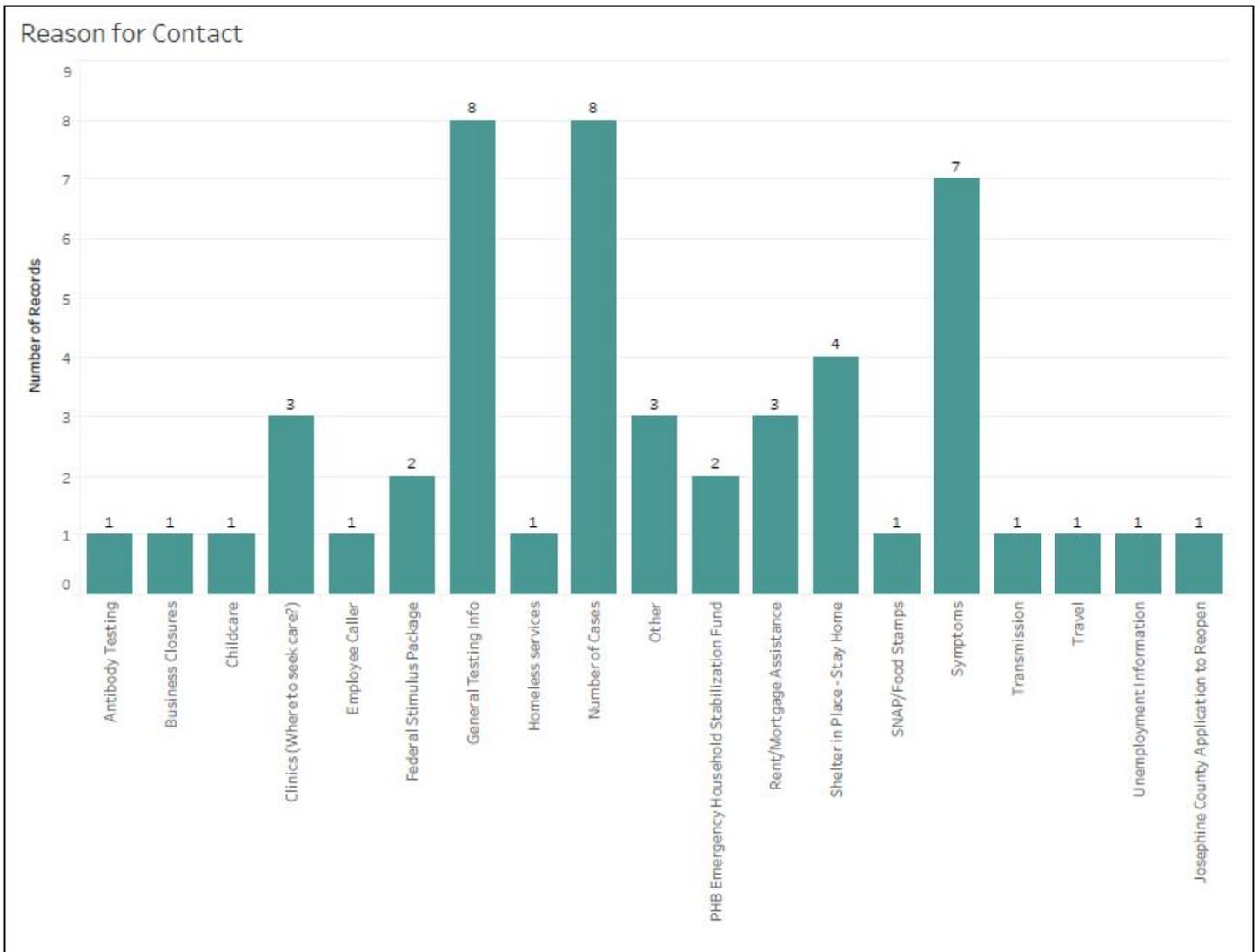| **Liaison Unit Leader**	Gabby Rhett, Tiffany Colburn	eoc.liaisonofficer@multco.us	**503-988-0071**
Deputy Liaison Unit Co-Leader	Devin Wilde, Molly Franks, Shalynn Robinette, Vanessa Tharp	eoc.liaisonofficer@multco.us	**503-988-0071**
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron, Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Beth Poteet, Robin Davis, Walter Rodriguez, Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942

Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers, VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

211 Calls

- There were 35 calls on Sunday, May 10. It is typical for call volume to be lower on the weekends compared to weekdays, but 35 calls is about half the number received the previous Sunday, May 3.
- The most frequent reasons for calls were to ask about the number of cases or general testing information, followed by questions about symptoms.

Data for May 10, 2020

Reason for Contact

State of Oregon Updates

Media and Announcements

- As of this morning, 24 of Oregon's 36 counties have applied to move to Phase 1 of the governor's plan to reopen the state. (Details of each county's proposal are available on Governor Kate Brown's COVID-19 page -- scroll down the page to see it.) *The Oregonian* also covered the story.
- The League of Oregon Cities has developed a COVID-19 webpage with response resources for cities. The United States Conference of Mayors has a resource webpage as well.
- **Business Oregon recently announced a $10 million grant program for local communities to support small businesses. During the first round of funding, cities, counties and Economic Development Districts can apply for funding to issue grants to local small businesses with fewer than 25 employees, with an emphasis on sole proprietors and historically disadvantaged businesses. Proposals are due May 18. In addition, Business Oregon's Enhanced Innovation Grants will provide up to $50,000 for Oregon early-stage companies that are advancing innovation-based solutions to impact of the COVID-19 pandemic. Proposals for Enhanced Innovation Grants are due May 20.**
- Oregon educators are sharing concern for the impacts of distance learning on students already facing barriers to academic engagement and success. *The Oregonian* and Oregon Public Radio have recently featured stores on this topic.
- The Digital Inclusion Network (DIN), a coalition of community organizations interested in raising awareness about digital equity barriers and developing solutions to bridging the digital divide meets on the 4th Wednesday of the month from 2:30pm-3:30pm. To receive notice of meeting dates/times and agenda, please email digitalequity@portlandoregon.gov and ask to be added to the DIN e-distribution list.

Health System Capacity

As of May 11, 2020

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	**Available**	**Total**	**COVID-19 Details**	**Patients with Suspected or Confirmed COVID-19**	**Only Patients with Confirmed COVID-19**
Adult ICU beds	265	786	Current hospitalized patients	163	59
Adult non-ICU beds	1,927	6,812	Current patients in ICU Beds	40	16
Pediatric NICU/PICU beds	64	302	Current patients on ventilators	23	15
Pediatric non-ICU beds	164	332			
Ventilators	786				

*Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response

- **Local response**: Multnomah County COVID-19 website continues to be updated, including an interactive data dashboard with COVID-19 regional health statistics updated in real-time.
- **State response**: Oregon Health Authority COVID-19 website
- **National response**: CDC website

Learning Opportunities

- CERC Corner: Addressing Stigma: Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- Taking Care of Your Behavioral Health During an Infectious Disease Outbreak: This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- OpenWHO Offers Free Online Courses for Responders: OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our list of trustworthy resources for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- Multnomah County Facebook
- Multnomah County Twitter
- Multnomah County Health Department Facebook
- Multnomah County Health Department Twitter
- Multnomah County Emergency Management Facebook
- Multnomah County Emergency Management Twitter
- Multnomah County Library Facebook in English and Spanish

Volunteers and Donations

- For information on how you can help during this incident, visit our Donate or Volunteer to slow the spread of COVID-19 or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a volunteer interest form.

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this webpage. The page has the form and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers

City County Information and Referral	503-823-4000		M-F 8am - 5pm

Help and Resources

- **Questions?** Below are some useful resources:
  - Multnomah County COVID-19 FAQs
  - Call 211
  - Still can't find the answer you're looking for? Submit questions about the novel Coronavirus to Multnomah County
- **Having symptoms?** C19Oregon.com is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, 211 website, or the following:
  - OHSU/Portland Public Schools *Request for Care* (West Side Portland)
  - Gresham-Barlow/Centennial/Estacada *Request for Care* (All served in west Gresham-Barlow area)
  - Beaverton/Sherwood/Hillsboro *Request for Care* (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this website for a list of County services that are open and closed during the COVID-19 outbreak.
  - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
  - See this website for information about Multnomah County Student Health Centers
    - Parkrose Student Health Center is open during school closures.
    - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Emily-Jane Dawson and Claire Nystrom, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date / Time Approved	Monday, May 11, 2020; 21:10 hrs
Date of Next Situation Report	Wednesday, May 13, 2020