

Situation Report

Situation Report Number: 05.13.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Casey Layton, Multnomah County Department of County Management Alice Busch, Multnomah County Emergency Management Jessica Guernsey, Multnomah County Public Health Jonna Papaefthimiou, Portland Bureau of Emergency Management	
Date: 5/13/2020	Time: 21:40	Situation Reports will be released daily at approximately 8:00 p.m. All posted Situation Reports are archived on the county's website.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Updates

Media and Announcements

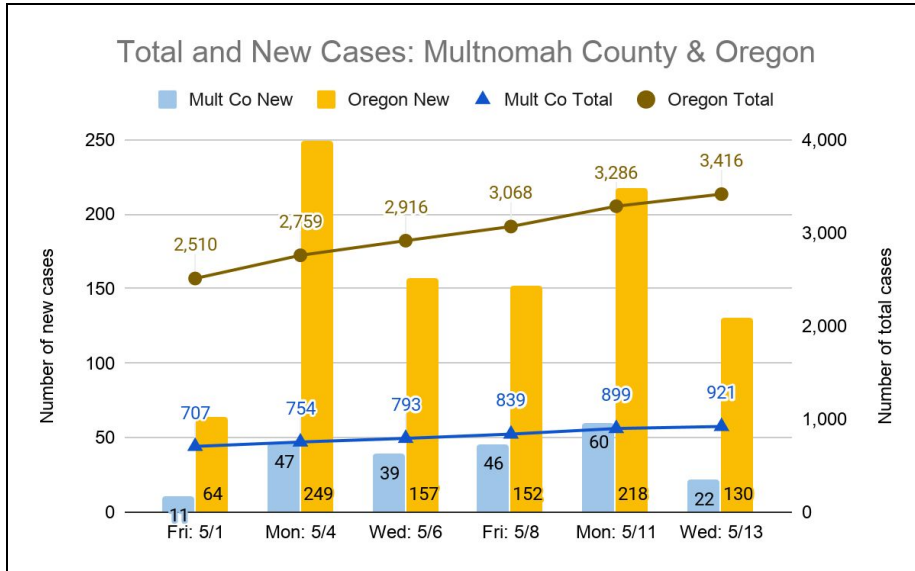
- Multnomah County Elections issued a reminder that [voters have until May 14 to mail their ballots](#). Voters can also return ballots to [official ballot drop sites](#) (including those at Multnomah County Libraries) through 8 p.m. on Tuesday, May 19. Replace a lost ballot, get help voting, ask questions, or vote in person at the Elections Building (1040 SE Morrison St., Portland) or at the [Voting Center Express](#) (600 NE 8th St., Gresham). Many voter services can be completed [online](#). For questions, please call 503-988-VOTE. More information: in [English](#), [Spanish](#), [Chinese](#), [Vietnamese](#), [Russian](#), and [Somali](#).

Epidemiology Data

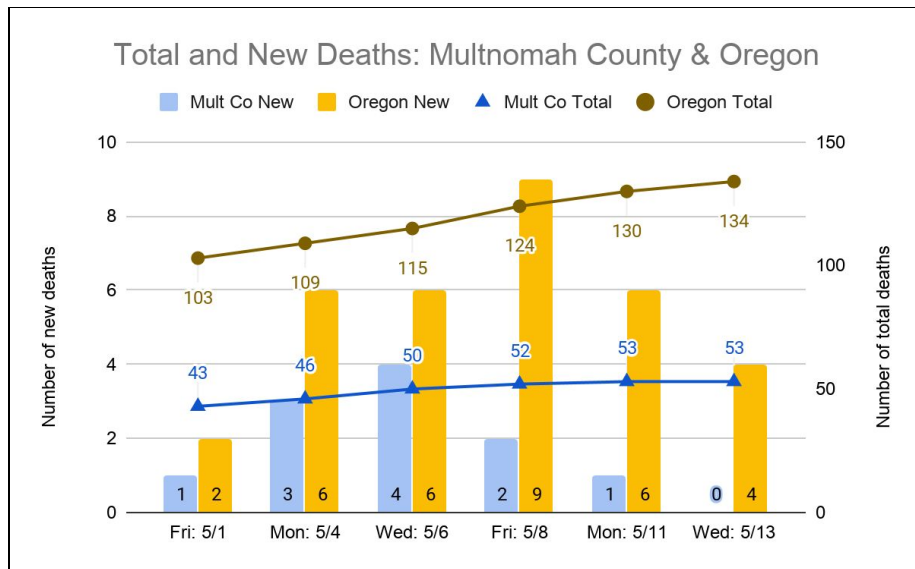
This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For detailed local data, visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

Standing epidemiology report

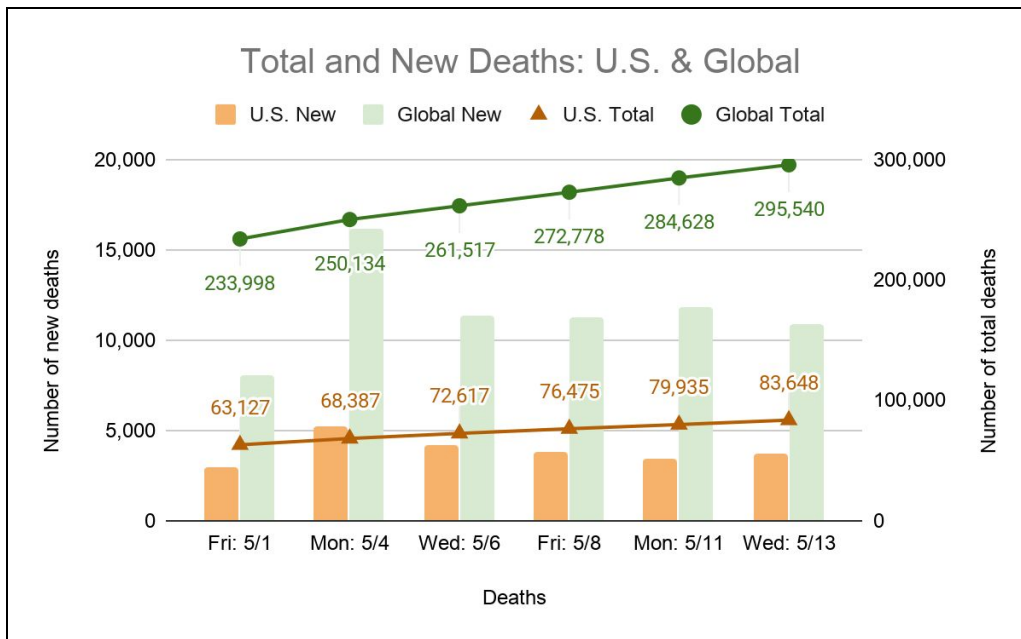
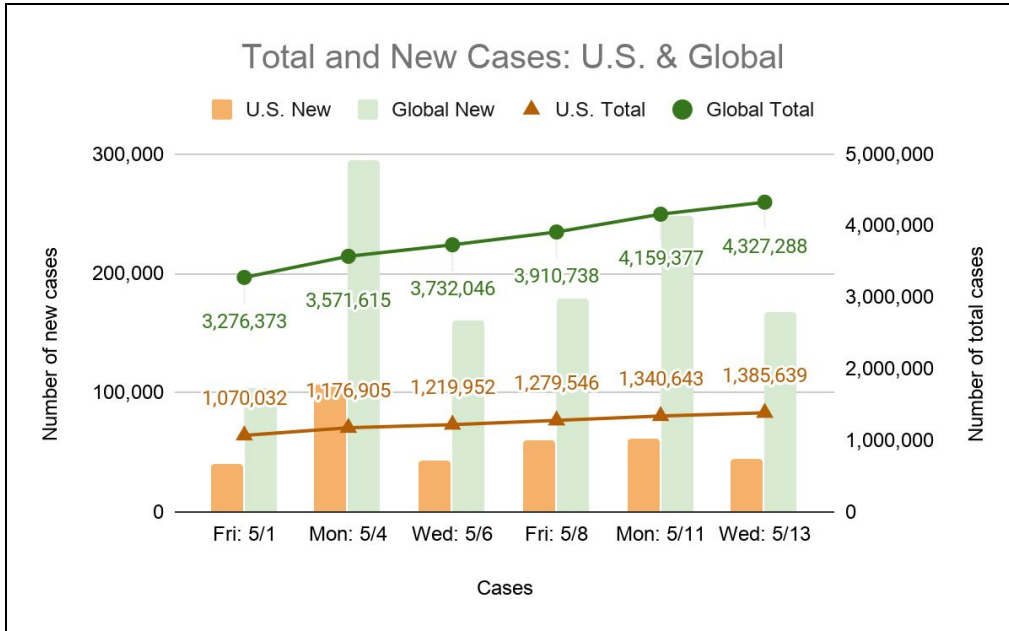
As of May 13, 2020, 8:00 AM, there were a total of **921 confirmed COVID-19 cases in Multnomah County** and 3,416 cases in Oregon. 27% of Oregon's cases are in Multnomah County. The chart below shows cases over the past two weeks ([source: Oregon Health Authority](#)).



There were **zero new deaths in Multnomah County** since the 5/11/20 Situation Report (still at 53 deaths). Four new deaths occurred statewide (now at 134 deaths). The chart below shows deaths over the past two weeks ([source: Oregon Health Authority](#)).



To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world ([source: Center for Systems Science and Engineering, Johns Hopkins University](#)).



Multnomah County Emergency Operations Center Updates

EOC Section: [Public Information](#)

Media updates:

- Multnomah County's Public Information section printed [Spanish outreach materials](#) to share with an employer of farm workers in East County. The [Community Liaison](#) group delivered the resources.
- The Multnomah County COVID-19 website's [Community Resource page](#) has been updated with the following:
 - Students and Families (K-12): [Pandemic EBT Program](#)
 - Disabilities: [FACT Oregon - Resources for families and children experiencing disabilities](#)
 - Culturally-specific: [Immigrant Eligibility for Public Programs During COVID-19](#)

Social media highlights

Help us spread these important messages and resources by sharing on your social media accounts!

- [Multnomah County Facebook](#)
 - The Primary Election is a week away. [Stay home, stay safe and vote by mail. You have until Thursday, MAY 14 to safely mail your ballot](#) back for the May 19, 2020 Primary Election.
- [Multnomah County Twitter](#)
 - The Primary Election is a week away. [Stay home, stay safe and vote by mail. You have until Thursday, MAY 14 to safely mail your ballot](#) back for the May 19, 2020 Primary Election.
- [Multnomah County Health Department Facebook](#)
 - [Essential workers in need of emergency childcare](#)--Call 211 to find openings in your area. You can also text "children" or "niños" to 898211.
 - Many [utility companies are not shutting off service](#) during the pandemic
- [Multnomah County Health Department Twitter](#)
 - If you have moderate to severe asthma, you're at more risk for getting really sick from #COVID19. See how you can help protect yourself or someone you love: <https://bit.ly/3f6BYiD>
 - Stay at home throughout reopening. [Shared OHA tweet about best practices to slow the spread during reopening](#)
- [Multnomah County Emergency Management Facebook](#)
 - Stay at home throughout reopening. [Shared OHA graphic about best practices to slow the spread during reopening](#)
- [Multnomah County Emergency Management Twitter](#)
 - RT: MCHD emphasizes to stay at home throughout reopening. [Shared OHA tweet about best practices to slow the spread during reopening](#)
- [Multnomah County Library Facebook \(English\)](#)
 - [Teen Book Chat event 5/20 4-5pm](#)
 - [Mental health resource for pregnant and new parents: 503-988-3520](#)
 - [Spanish storytime](#)

- [Multnomah County Library Facebook in \(Spanish\)](#)
 - Instructions to access [movies through Kanopy with library card](#)
 - Linked Multnomah County [Community Resources page](#)
 - May 14 is the last day to mail ballots for the May 19 election ([link to Multnomah County's message in Spanish](#)).

EOC Section: [Operations](#)

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Monday.

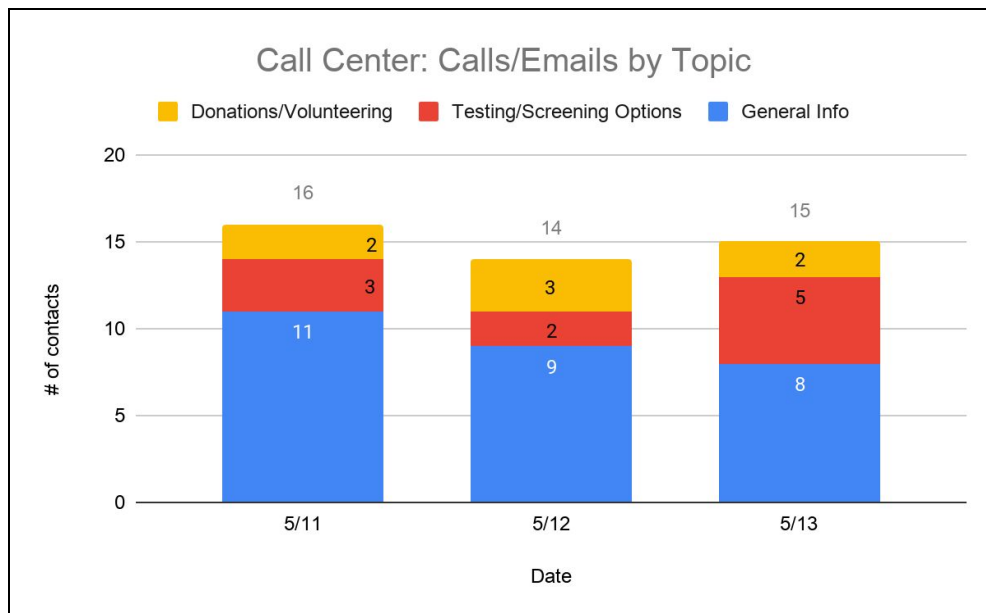
Health and Medical

The Health and Medical unit set up and operated a temporary pop-up clinic late last week, to increase testing access for populations who are experiencing a disproportionately high rate of negative outcomes from COVID-19. The clinic was in operation for three days (May 8 and May 11-12) and provided testing services to approximately 165 people.

Call Center

For the questions that are not answered on the [County's Frequently Asked Questions \(FAQs\) page](#), the County's Call Center serves as a safety net and ensures that everyone who calls or emails with a question, receives a timely response.

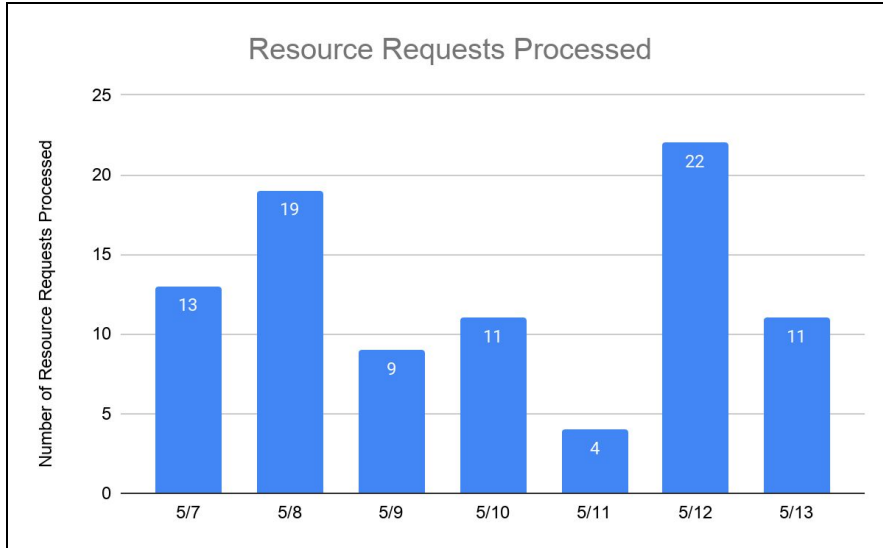
Daily Metrics: The Call Center tracks how many calls and emails it responds to each day. The chart below shows the daily number of calls and emails so far this week, broken down by three topic categories.



- Trends: Questions about and volunteers for contact tracing, questions about reopening of personal services businesses, dental PPE requests

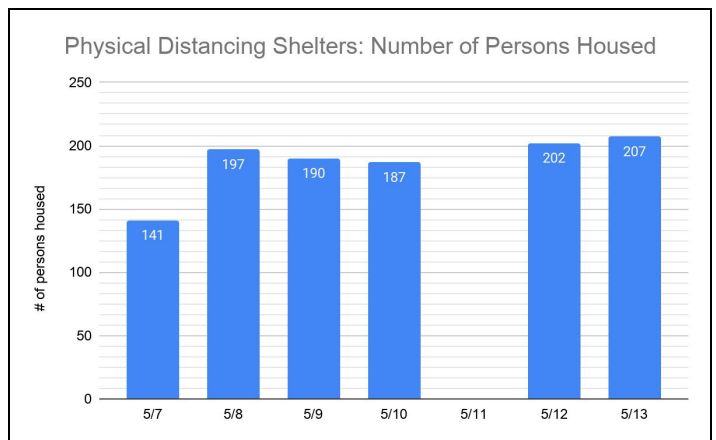
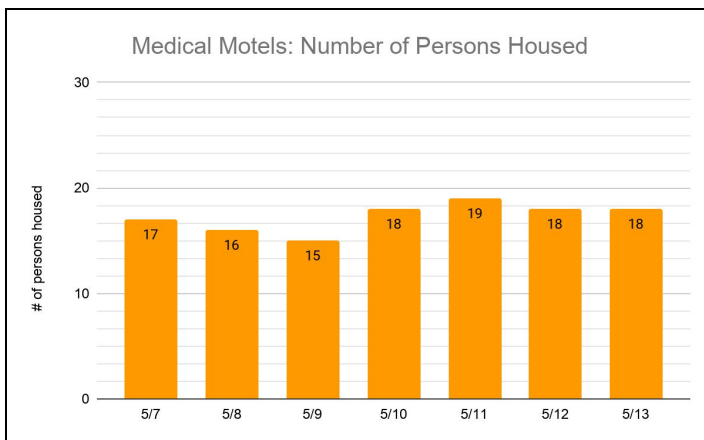
Resource Request Unit

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of daily requests processed over the past week.


Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels each day. The charts below show the number of persons housed for each day of the past week.



Note: Physical Distancing Shelter data are not available for Monday, May 11.

EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, an important Logistics function is coordinating the donation of supplies.

Donations

Multnomah County and the City of Portland are working to match [donations and offers of service](#) with community needs. Please [fill out this form](#) so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

Personal Protective Equipment (PPE)

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:

- Procedural masks
- Surgical masks
- N95 respirators and N95 filters
- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes

Other Goods and Services

- Home-made face covers or home-made cloth face coverings
- Environmental Protection Agency (EPA) registered disinfectant

No longer accepting

- Medical and first-aid supplies not listed above
- Pet food

Donation drop sites

*****Please only drop off the supplies listed above under PPE and Other Goods and Services*****

Portland Fire & Rescue

1300 SE Gideon St., Portland

Noon to 4 p.m. Monday through Friday

Multnomah Building

501 SE Hawthorne, Portland (loading dock on 6th St.)

9 a.m. to 4 p.m. Monday through Friday

10 a.m. to 2 p.m. Saturday and Sunday

EOC Section: [Community Liaisons](#)

General

- Portland International Airport announced [new physical distancing rules](#) effective May 18, including a requirement that everyone at the airport wear face coverings.

Parks/Food Access

- Portland Parks & Recreation [announced](#) that it is planning to operate the [Free Lunch + Play](#) program this summer, to provide young Portlanders with access to nutritious food during the school recess.

Food access

- To find a school meal site in your community, look at the Oregon Department of Education's [Summer Meals map](#). The map shows where families can get meals for kids during the COVID-19 pandemic. To find information regarding a specific school district, [check this comprehensive list of links to school meal plans during the closures](#). You can also text 'FOOD' or 'COMIDA' to 877-877 to find free meals near you.

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm**.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1pm**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.
- [Culturally Specific Communities Liaisons](#) hold weekly calls: a *Communities of Color* call **every Thursday 2-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6-7 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1pm**, calls with private K-12 schools **Wednesdays at 11 am**, and communicates with child care providers through email **regularly**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email linda.s.swyers@state.or.us to join in.
- The [Youth Liaison Team](#) has a coordinating call Wednesdays 3-4pm.

Community Liaison Team

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. More than 2,400 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett, Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde, Molly Franks, Shalynn Robinette, Vanessa Tharp, Lizzie Fussell	eoc.liaisonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron, Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Beth Poteet, Daniel Garcia, Robin Davis, Walter Rodriguez, Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059

Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers, VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

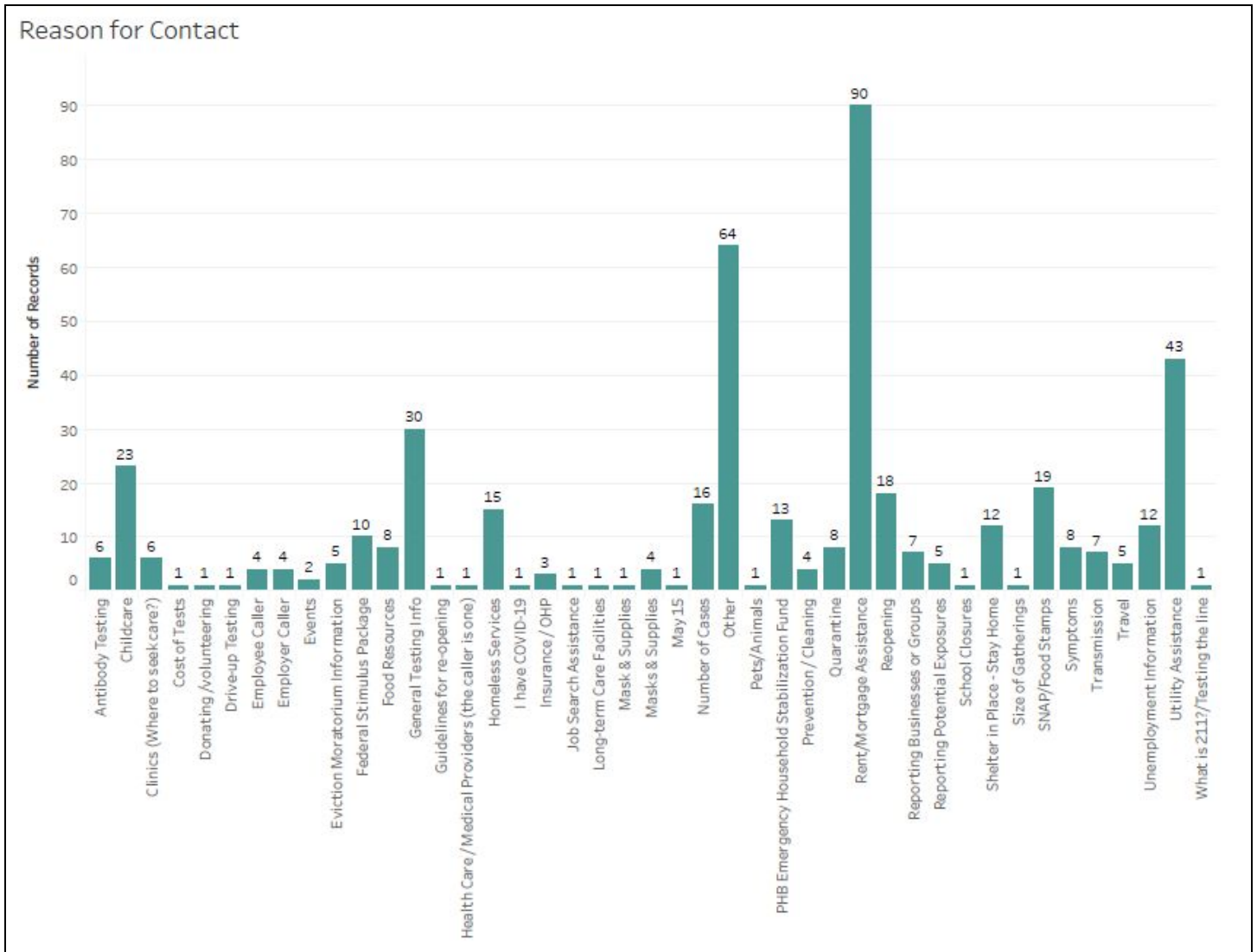
Media and Announcements

- The Portland Business Alliance will be hosting a [COVID-19 Recovery Roundtable](#) webinar on Friday, May 15 from 4-5 p.m. During the webinar, Multnomah County Chair Deborah Kafoury, Clackamas County Chair Jim Bernard and Washington County Chair Kathryn Harrington will discuss the statewide prerequisites for reopening the economy in the Portland metropolitan area.
- The [OHSU drive-through testing site at the Expo Center](#) is now a recommended testing location for anyone that needs a COVID-19 test prior to elective surgeries. As the criteria for who can be tested has expanded, the increased demand has caused lines to form at the site, which can test up to 100 people per day.
- [Portland Public Schools partnered with DoorDash to help deliver meals and digital access supplies](#) to medically vulnerable students or those who may not have access to transportation to get to the designated distribution points. To date, DoorDash has helped deliver meals and supplies to more than 450 students.
- On May 12, [Portland Parks and Recreation announced](#) that due to COVID-19, it will not host summer camps at its community centers and all pools will be closed this summer. Visit [PP&R's website](#) for updated information on facility and program status.

211 Calls

- There were a total of 318 calls on Tuesday, May 12, which is a typical weekday volume relative to recent weeks.
- Also typical to recent past weeks, the most frequent reasons for calls were questions about rent/mortgage assistance, followed by utility assistance.
- *(chart on the following page)*

Data for May 12, 2020



State of Oregon Updates

Media and Announcements

- On May 7, the U.S. Food and Drug Administration revoked its previous emergency use authorization that allowed KN95-style respirators for medical use, and published a list of [Frequently Asked Questions](#) to clarify their revised guidance. The [Oregon Health Authority advised medical professionals to stop using KN-95 respirators](#) in accordance with the FDA's new guidelines. KN95s can continue to be used as face coverings (similarly to the use of cloth, paper and disposable face coverings), but KN95s should not be used as respirators for health care professionals. The FDA announcement does not impact other personal protective equipment, including N95 masks, which are safe to use.
- [Starting on May 15, Oregon standalone retail stores such as furniture stores, art galleries, jewelry shops and boutiques that were previously closed can open](#) in accordance with [Oregon Health Authority](#)

[guidelines](#). Malls and businesses within them must remain closed. This limited retail reopening applies [even in counties that have not been approved for Phase 1 reopening](#). Childcare, summer school, camps and youth programs may also begin reopening with limitations and guidance from OHA, which is forthcoming.

- On May 11, governors and legislative leaders from [the five states that formed the Western States Pact \(California, Colorado, Nevada, Oregon, and Washington\)](#) sent a letter to Congressional leadership [requesting \\$1 trillion in direct and flexible relief](#) to states and local governments to avoid deep cuts to services like public health, public safety, public education and help people get back to work.
- Oregonians can continue to pump their own gas through May 23, according to the [Office of the State Fire Marshal's extension of the self-service gas rule](#).

Health System Capacity

As of May 13, 2020

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	209	791	Current hospitalized patients	162	53
Adult non-ICU beds	1,787	6,763	Current patients in ICU Beds	38	17
Pediatric NICU/PICU beds	82	299	Current patients on ventilators	17	13
Pediatric non-ICU beds	138	346			
Ventilators	776				

*Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

International Updates

Media and Announcements

- [On Tuesday, May 12, Germany reported 933 new COVID-19 cases](#), which is nearly three times as many new cases as on Monday, May 11. This spike happened only six days after Germany reopened some shops and schools. In response, Germany is reversing the reopening measures and going back into lock-down.

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)
- Multnomah County Library Facebook in [English](#) and [Spanish](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8am - 5pm

Help and Resources

- **Questions?** Below are some useful resources:
 - [Multnomah County COVID-19 FAQs](#)
 - [Call 211](#)
 - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?** [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.

- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
 - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
 - See this website for information about [Multnomah County Student Health Centers](#)
 - Parkrose Student Health Center is open during school closures.
 - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Emily-Jane Dawson and Claire Nystrom, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date / Time Approved	Wednesday, May 13, 2020; 21:28 hrs
Date of Next Situation Report	Friday, May 15, 2020