

Situation Report

Situation Report Number: 05.18.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Kim Toevs, Multnomah County Health Department Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management	
Date: 5/18/2020	Time: 22:00	Situation Reports will be released daily at approximately 8:00 p.m. All posted Situation Reports are archived on the county's website.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Updates

Media and Announcements

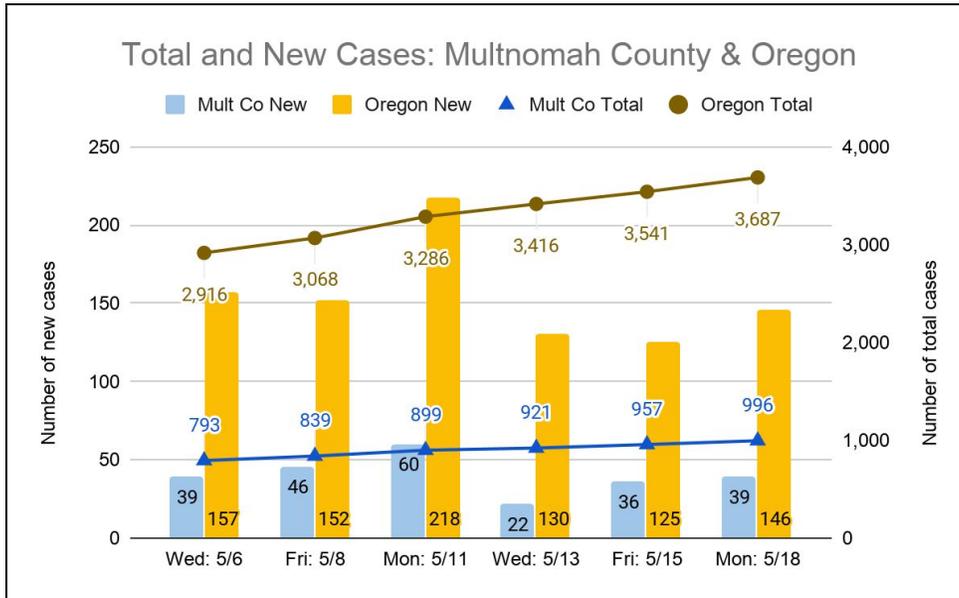
- Tuesday, May 19, is the last day to drop off ballots in time for Multnomah County Elections to receive them for the primary election. You can drop your ballot off at any 24-hour official ballot drop site location as well as any Multnomah County Library 24-hour book drop (since libraries are closed due to COVID-19, you may drop off your ballot in the book drop on the exterior of the building). You have until **8pm on Tuesday, May 19, 2020** to do so. Locations are listed here: multco.us/dropsites
 - Multnomah County is promoting the National Association of Secretaries of State “#TrustedInfo2020” social media education campaign to raise awareness of misinformation/disinformation around 2020 elections and COVID-19, and to identify state and local elections officials as credible sources for election information. The campaign has produced videos about [social media](#) and avoiding [election misinformation/disinformation](#).

Epidemiology Data

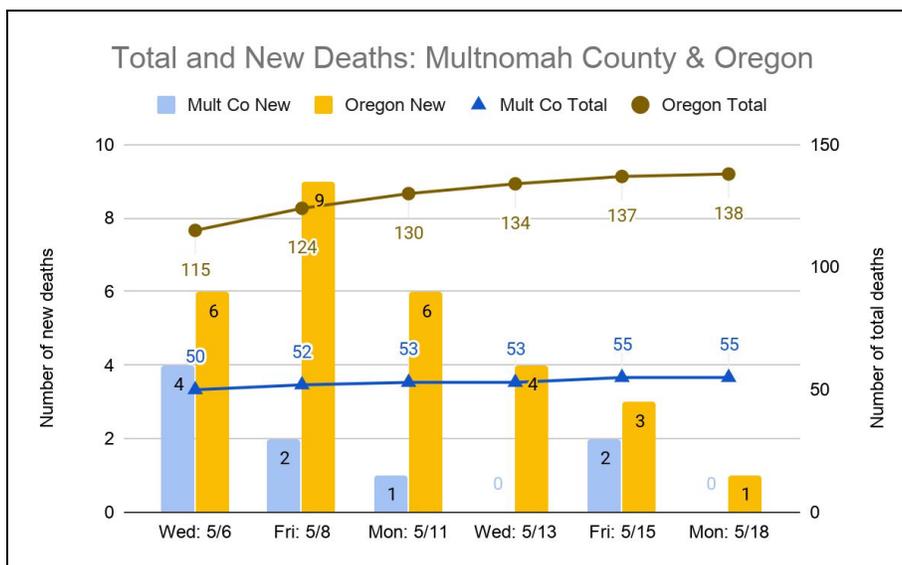
This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For detailed local data, visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

Standing epidemiology report

As of May 18, 2020, 8:00 AM, there were a total of **996 confirmed COVID-19 cases in Multnomah County** and 3,687 cases in Oregon. 27% of Oregon’s cases are in Multnomah County. The chart below shows cases over the past two weeks ([source: Oregon Health Authority](#)).

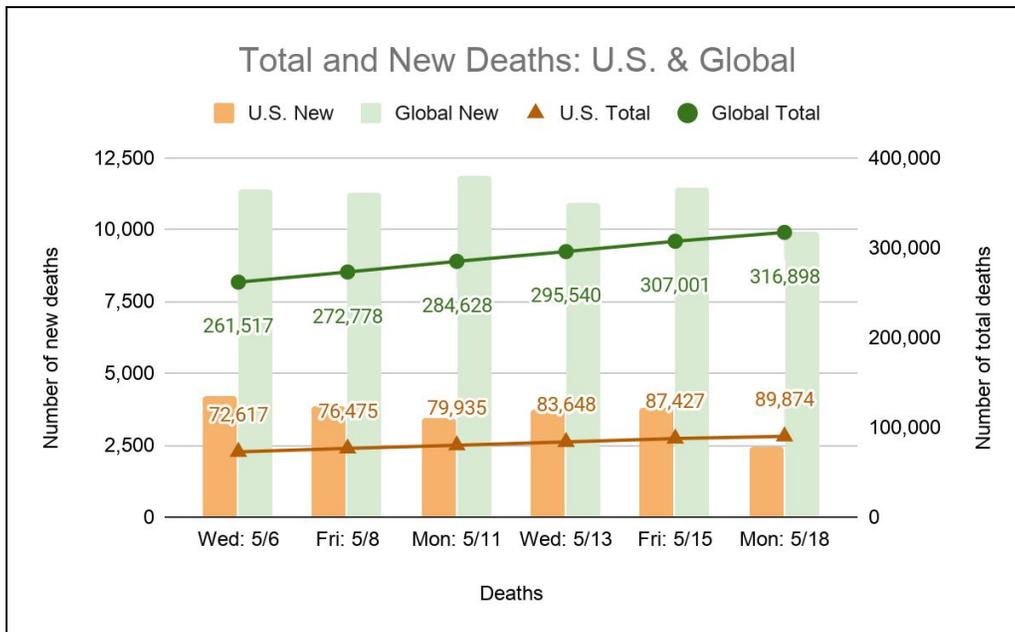
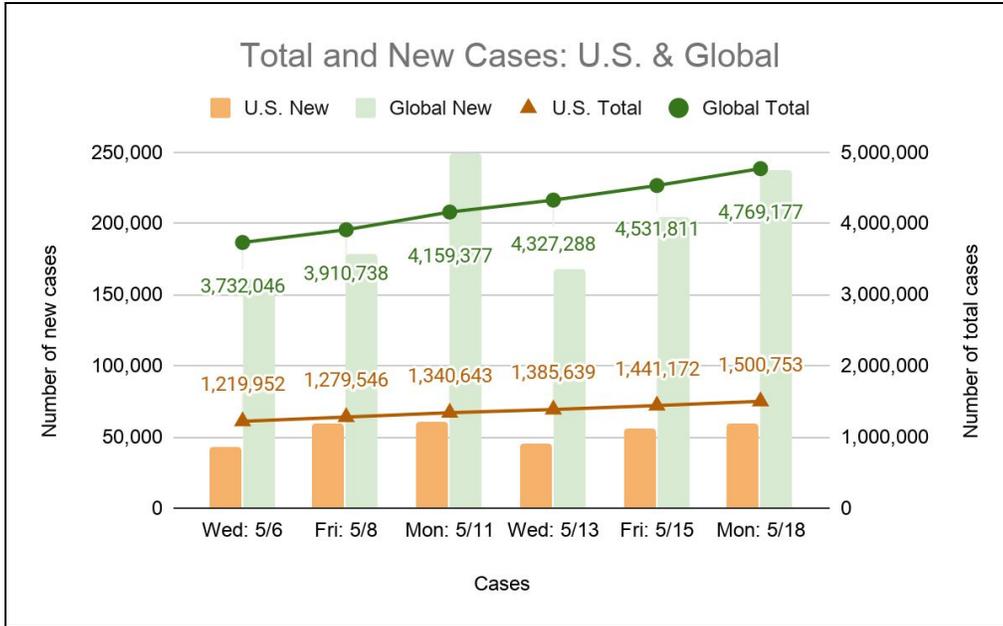


There were **zero new deaths in Multnomah County** since the 5/15/20 Situation Report (still at 55 deaths). One new death occurred statewide (now at 138 deaths). The chart below shows deaths over the past two weeks ([source: Oregon Health Authority](#)).



To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world ([source: Center for Systems Science and Engineering, Johns Hopkins University](#)).

Here is more information about the social media campaign with links to the videos



Multnomah County Emergency Operations Center Updates

EOCs are designed to be in service of those who are providing front line services to our community. The EOC leadership has the responsibility to ensure that those creating a safety net for our community, are provided with what they need to do so. Each and every day the EOC works to streamline its processes to make it easier and more efficient for our Liaisons, Public Information, and Operations staff to accomplish their objectives.

EOC Section: [Public Information](#)

Media updates:

- Posted new Oregon Health Authority guidance for farmworkers and farm employers, on the Spanish-language page, [Novel Coronavirus COVID-19 en Español](#).
- Updated Multnomah County's COVID-19 website page on "[Face coverings, masks, and COVID-19: what you should know](#)" with new guidance from the State and Public Health-approved messaging.
- Updated guidance on face coverings for [Behavioral Health Facilities and Supportive Housing](#), [Social Service Agencies](#), and [Transportation and Travel](#) pages on Multnomah County's COVID-19 website.

Social media highlights

Help us spread these important messages and resources by sharing on your social media accounts!

- [Multnomah County Facebook](#)
 - Continue to practice physical distancing and wearing face coverings as Multnomah County makes progress on being ready to [open with care](#).
 - [Drop off your ballot](#) by 8 p.m. on Tuesday, May 19.
 - [What can open? What stays closed?](#)
- [Multnomah County Twitter](#)
 - [Racist reactions](#) to Black, Indigenous, and other people of color wearing face coverings is a reality. @Multco does not tolerate discrimination.

Weekly social media metrics

- During the week of Monday, May 11, 2020, through Sunday, May 17, 2020:
 - 42,103 saw content from Multnomah County Facebook posts
 - Content from Multnomah County Facebook posts were on people's screens 45,631 times
 - 2,577 people clicked on something in a Multnomah County Facebook post

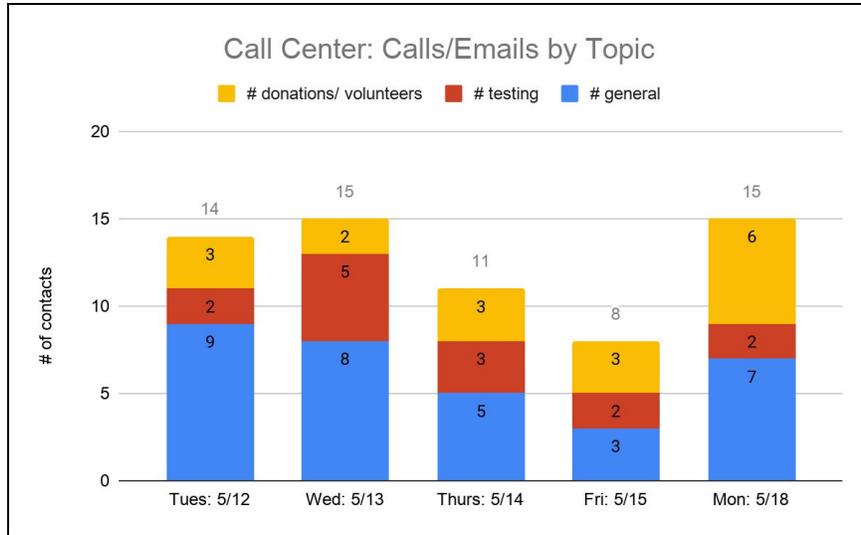
EOC Section: [Operations](#)

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Monday.

Call Center

For the questions that are not answered on the [County's Frequently Asked Questions \(FAQs\) page](#), the County's Call Center serves as a safety net and ensures that everyone who calls or emails with a question, receives a timely response.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is open Monday through Friday). The chart below shows the number of calls and emails per day for the past five business days, broken down by three topic categories.



The Call Center is open Monday through Friday

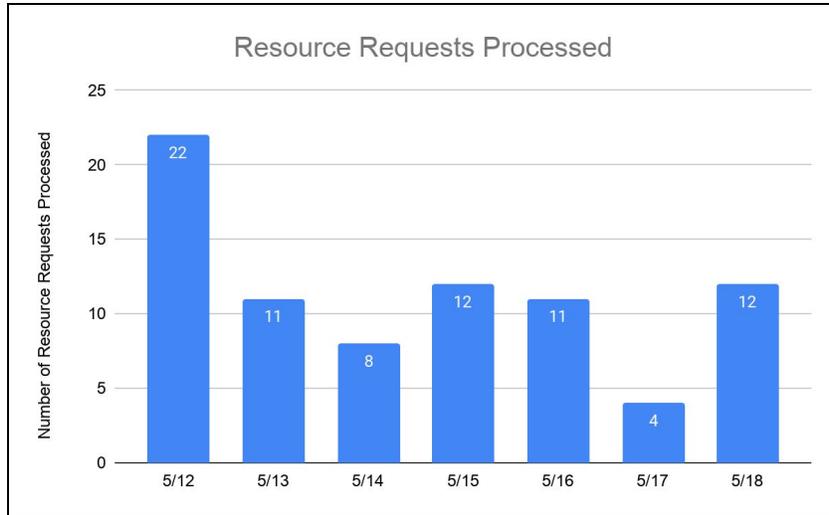
Weekly Metrics: During the week of Monday, May 11, through Sunday, May 17, the Call Center responded to a total of 64 calls and emails.

Resource Request Unit

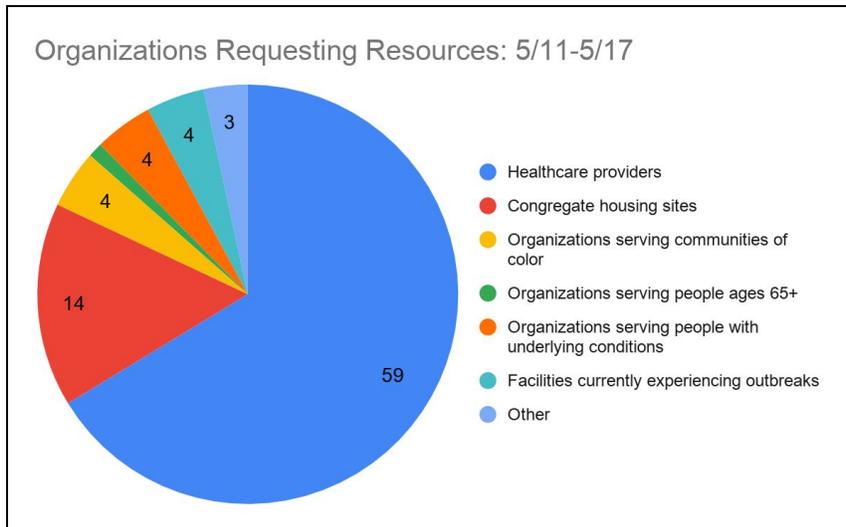
The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County’s commitment to dedicate resources to the populations most impacted by COVID-19.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of daily requests processed over the past week.

(Chart on next page)



Weekly Metrics: During the week of Monday, May 11, through Sunday, May 17, the Resource Request Unit processed 89 requests. The chart below shows the breakdown of types of organizations that submitted these requests.



Note: Healthcare providers and congregare housing sites include those that may specifically serve communities of color or people ages 65+. In other words, if a healthcare provider organization or congregare housing site specifically serves communities of color or people ages 65+, they are categorized as healthcare providers or congregare housing sites and not counted as an organization serving communities of color or as an organization serving people 65+.

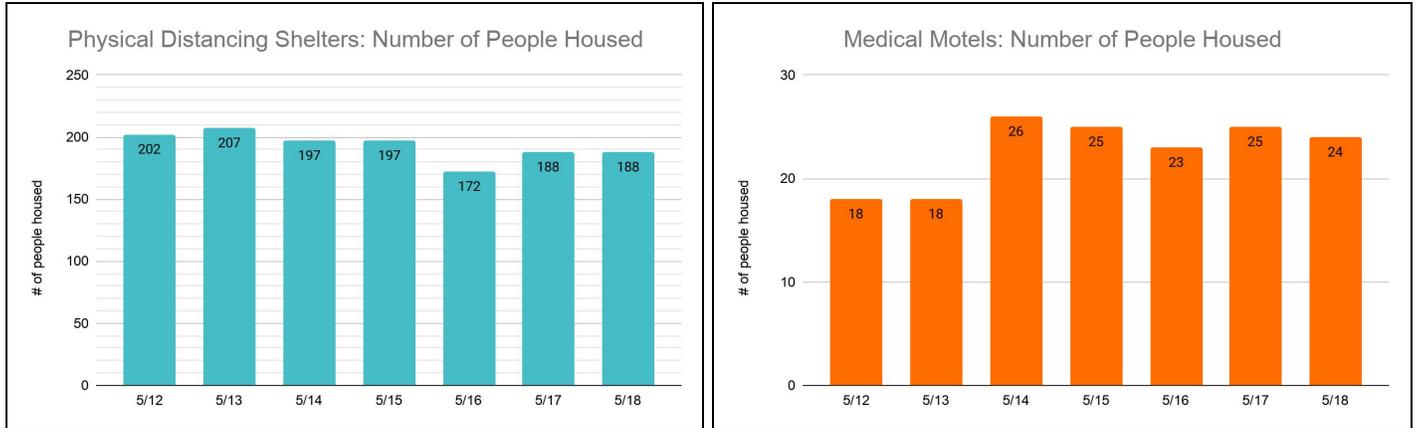
During this past week, the Resource Request Unit also:

- Responded to a national recall of KN95 masks by the U.S. Food and Drug Administration. The team reached out to hundreds of healthcare facilities to share the news and arranged for the PPE Supply Unit to deliver replacement N95 masks to those unable to obtain them through their usual supply methods.

Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels each day. The chart below shows the number of persons housed for each day of the past week.



Weekly Metrics: During the week of Monday, May 11, through Sunday, May 17, Physical Distancing shelters housed a total of 1,329 people. During this week, Medical Motels housed a total of 152 people.

EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County’s COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Donations Unit

Multnomah County and the City of Portland are working to match [donations and offers of service](#) with community needs. Please [fill out this form](#) so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

Personal Protective Equipment (PPE) and other goods and services

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:

- **Home-made face covers or home-made cloth face coverings.** Multnomah County’s Operations team is dedicated to ensuring that these scarce resources are distributed to our Black, Indigenous, and People of Color (BIPOC) communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are, therefore, our priority for receiving these critical resources. A multijurisdiction/disciplinary team is working with community organizations across the county to distribute these, and other supplies.
- Procedural masks
- Surgical masks
- N95 respirators and N95 filters

- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes
- Environmental Protection Agency (EPA) registered disinfectant

Donation drop sites

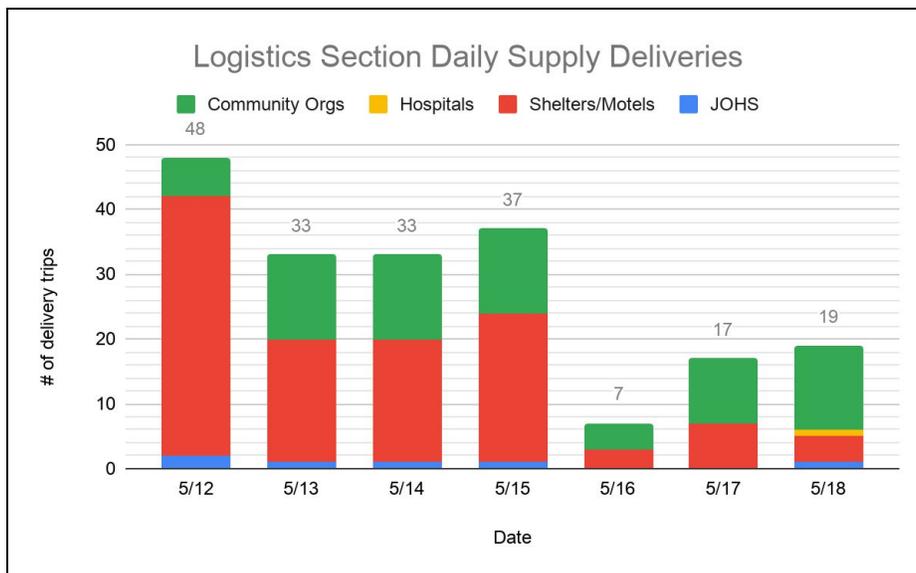
****Please only drop off the supplies listed above ****

Multnomah Building

501 SE Hawthorne, Portland (loading dock on 6th St.)
 9 a.m. to 4 p.m. Monday through Friday
 10 a.m. to 2 p.m. Saturday and Sunday

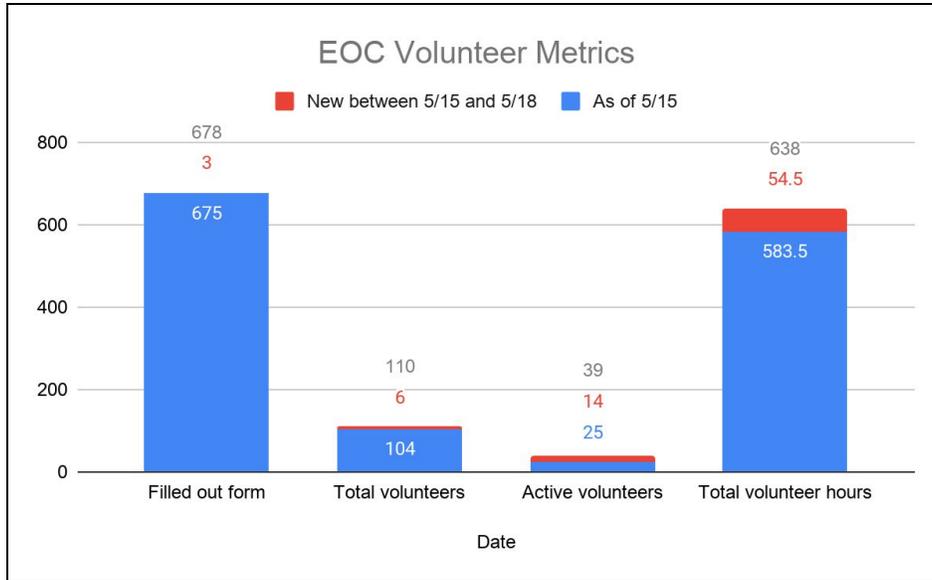
Resource Deliveries

Logistics provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, hospitals, County-run physical distancing shelters and medical motels, and emergency outdoor shelters run by the City of Portland and Multnomah County’s Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.



Volunteer Unit

The chart below shows multiple volunteer metrics since the start of Multnomah County’s COVID-19 response, including the number of [volunteer interest forms](#) that have been filled out, total number of volunteers that have served, current number of active volunteers, and total number of volunteer hours logged.



EOC Section: [Community Liaisons](#)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm**.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1pm**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.
- [Culturally Specific Communities Liaisons](#) hold weekly calls: a *Communities of Color* call **every Thursday 2-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6-7 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1pm**, calls with private K-12 schools **Wednesdays at 11 am**, and communicates with child care providers through email **regularly**.

- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email linda.s.swyers@state.or.us to join in.
- The [Youth Liaison Team](#) has a coordinating call Wednesdays 3-4pm.

Community Liaison Team

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. More than 2,400 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett, Tiffany Colburn	eoc.liasonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde, Molly Franks, Shalynn Robinette, Vanessa Tharp, Lizzie Fussell	eoc.liasonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron, Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Beth Poteet, Daniel Garcia, Robin Davis, Walter Rodriguez, Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059

Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers, VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

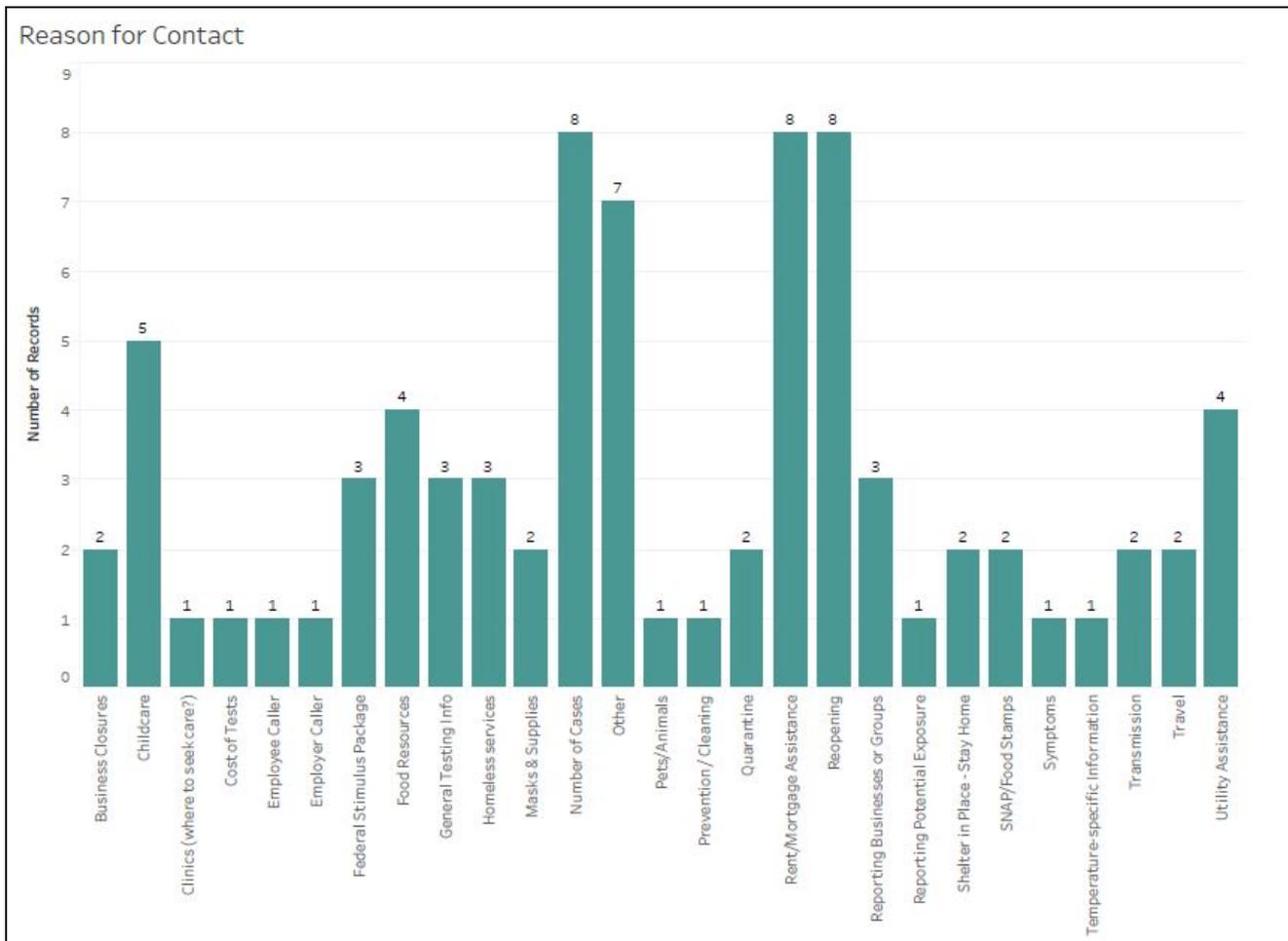
Media and Announcements

- Last week, Portland Mayor Ted Wheeler endorsed the C40 Global Mayors COVID-19 Recovery Task Force’s [Statement of Principles](#), which aim to guide cities through a recovery that “improves public health, reduces inequality and addresses the climate crisis.”
- Two upcoming Portland Business Alliance roundtables are open to community members: [COVID-19 Recovery Roundtable with Speaker Tina Kotek - May 19, 2020 - Events](#) & [COVID-19 Recovery Roundtable with Portland Police Chief Jami Resch - May 20, 2020 - Events](#). Plus, here’s a link to a video of the Portland Business Alliance’s [event last Friday with the tri-county chairs](#).

211 Calls

- There were 52 calls on Sunday, May 17, which is a typical volume for a weekend (on weekdays, there are typically over 300 calls).
- The most common reason people called 211 were questions about mortgage/rent assistance, reopening, and the number of cases.

Data for May 17 2020



State of Oregon Updates

Media and Announcements

- On May 12 and May 15, the Oregon Health Authority (OHA) received shipments of remdesivir, an experimental drug that has been used to treat patients hospitalized with severe COVID-19. Preliminary clinical testing by the National Institute for Allergy and Infectious Disease shows that some patients treated with the drug experienced faster recoveries. The drug will be distributed by the Oregon Health Authority to hospitals around the state. For more information, read the OHA’s [press release](#).
- On May 18, the Baker County Circuit Court issued an injunction invalidating Governor Kate Brown’s executive orders restricting businesses from operating and limiting public gatherings. The governor’s office has appealed to the Supreme Court to the emergency orders under effect. The Oregonian and [Oregon Public Radio](#) have covered the story. Baker County Circuit Court Judge Shirtcliff’s [ruling](#) and [injunction](#), and [Governor Brown’s statement](#) are also available to the public.
- Business Oregon has released a [list of PPE manufacturers or distributors](#) that may be helpful for Oregon small businesses to source from as they get ready to reopen.

Health System Capacity

As of May 18, 2020

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total Staffed	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	250	800	Current hospitalized patients	137	52
Adult non-ICU beds	1,939	6,776	Current patients in ICU Beds	43	20
Pediatric NICU/PICU beds	84	302	Current patients on ventilators	13	9
Pediatric non-ICU beds	145	346			
Ventilators	794				

*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00am. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

National Updates

Media and Announcements

- The CDC has extended their recommendation for the length of time to stay home and self-isolate if you have COVID-19 symptoms to 10 days after onset of symptoms - [What to Do If You Are Sick \(CDC\)](#)
 - The Oregon Health Authority released [Mask and Face Covering Guidance for Business, Transit, and the Public](#)
-

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)
- Multnomah County Library Facebook in [English](#) and [Spanish](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8am - 5pm

Help and Resources

- **Questions?** Below are some useful resources:

- [Multnomah County COVID-19 FAQs](#)
- [Call 211](#)
- Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?**
 - [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
 - [OHSU is operating mobile testing sites in Portland and Hillsboro](#). Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:
 - **Portland Expo Center**, 2060 N. Marine Dr., Portland 97217. Mon-Sat, noon to 6 p.m.
 - **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro 97124. Mon-Sat, noon to 6 p.m.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
 - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
 - See this website for information about [Multnomah County Student Health Centers](#)
 - Parkrose Student Health Center is open during school closures.
 - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Emily-Jane Dawson and Claire Nystrom, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date / Time Approved	5/18/20; 22:00 hrs
Date of Next Situation Report	Wednesday, May 20, 2020