



### Community Health Council Board Meeting Minutes

Date: Monday, April 13th, 2020 Time: 6:00 PM Location: Webex

### Approved:

Recorded by: Liz Mitchell

### Attendance:

| Board Members             | Title   | Y/N |
|---------------------------|---|-----|
| "D"eb Abney               | Board Member                                  | Y   |
| David Aguayo              | Board Member                                  | Y   |
| Fabiola Arreola           | Vice Chair                                    | Y   |
| Jon Cole                  | Member-at-Large                               | Y   |
| Tamia Deary               | Member-at-Large                               | Y   |
| Kerry Hoeschen            | Board Member                                  | Y   |
| Iris Hodge                | Board Member                                  | Y   |
| Harold Odhiambo           | Chair   | Y   |
| Susana Mendoza            | Board Member                                  | Y   |
| Pedro Sandoval Prieto     | Secretary                                     | Y   |
| Nina                      | Board Member                                  | Y   |
|                           |   |     |
| Staff/Elected Officials   | Title   | Y/N |
| Hasan Bader               | ICS Finance Manager                           | Y   |
| Len Barozinni             | Interim Dental Director                       | Y   |
| Lucia Cabrejos            | Spanish Interpreter                           | Y   |
| Patricia Charles-Heathers | Health Department Director                    | Y   |
| Adrienne Daniels          | ICS Deputy Director                           | Y   |
| Amy Henninger             | Interim Medical Director                      | Y   |
| Michele Koder             | Pharmacy and Lab Services Director            | Y   |
| Wendy Lear                | Deputy Director HD Business Operations        | Y   |
| Mark Lewis                | Senior Manager Business Operations            | Y   |
| Ryan Linskey              | Quality Project Manager                       | Y   |
| Liz Mitchell              | Executive Specialist for Pharm & Lab Director | Y   |
| Linda Niksich             | Community Health Council Coordinator          | Y   |
| Christine Palermo         | Dental Program Manager                        | Y   |
| Dawn Shatzel              | Interim ICS Primary Care Director             | Y   |
| Tasha Wheatt-Delancy      | Interim ICS Director                          | Y   |

Guests: Pari Mazhar and Bob Ryan



### Action Items:

• **Ryan Linskey** to follow up on request to break down the clinic complaints into sub categories.

### Decisions:

- Approved the March 9, 2020 meeting minutes
- Approved the March 13, 2020 meeting minutes
- Approved the FY2021 Project Budget
- Approved Board Composition Matrix Document

### **Reports Received:**

- Monthly Budget Report
- 1st Quarter Complaints and Incidents

The meeting was called to order at 6:04 pm by Harold Odhiambo.

The Meeting Ground Rules (special considerations for online meetings) were presented by the Chair, Harold Odhiambo.

Board attendance was taken by roll-call. Noted that quorum was met.

### March 9, 2020 Meeting Minutes Review (Vote required)

(See Document - March CHC Meeting Minutes)

No questions or comments were raised by CHC members

Motion by David to approve the March 9, 2020 Meeting Minutes. Seconded by Nina 10 aye; 0 nay; 1 abstain (by roll-call vote) Motion carries

### March 13, 2020 Meeting Minutes Review (Vote required)

(See Document - March CHC Meeting Minutes)

No questions or comments were raised by CHC members

### Motion by Fabiola to approve the March 13, 2020 Emergency Meeting Minutes. Seconded by "D" eb 9 aye; 0 nay; 2 abstain (by roll-call vote)



### Motion carries

### 1st Quarter Complaints and Incidents

(See handout - Combined 1st Qtr Complaints Incidents)

Ryan Linskey- Quality Project Manager

Ryan presented the 1st quarter complaints and incidents. Complaints: January and February were the same with 13. March had a drastic decline with 3 complaints. Most likely due to Covid-19, and the changes in operational status. Lab was included in the incident report starting in February, that is probably why the increase in incidents in February. The decline in March is probably due to the response to Covid-19, and the change in operational status. Lab visits had the most incidents. Immunization errors have been broken down into additional categories, per counsel request:

- Wrong vaccine
- Sentinel event
- Environment of care
- Near miss

**Question:** Harold asked what do you mean by "other"?

**Answer:** Ryan explained that these complaints don't fit into the predetermined categories.

**Question:** Nina asked if the clinical complaints are similar or are they per individual's care?

**Answer:** Ryan says there would have to be more information gathered to determine that. It would be interesting to dig deeper. Can possibly try to break the complaints down a little more and have subcategories for next quarter.

Question: Iris asked why there are double the amount of Sentinel events.

**Answer:** Ryan stated that these were patient suicides. We conduct a full investigation of these events with each team member involved; this includes behavioral health manager and medical director. Sentinel events can also include other various events or incidents that can occur. These were the specific events during this period of time.

**Question:** Fabiola asked why Primary Care (page 3) is higher? **Answer:** This came from the increase in immunization errors in February.

### Monthly Budget Report- January 2020

(See Document-Monthly Dashboard Jan. 2020) Wendy Lear - Deputy Director of HD Business Operations



## Community Health Council

Wendy went over the monthly budget report. Student Health met or exceeded their target. Dental visits were below target and this may be because of the implementation of the Wisdom software. Primary care was lower than the target through January. In December Providence transferred member care to Care Oregon. The number of new members is not as high because we lost 3,000 members when Providence transferred care to Care Oregon.

**Question:** David asked even though we don't have the final numbers that extend to the current period we want to look at, do we have a sense for what the impact of Covid-19 has had?

**Answer:** Wendy: Yes we do. Through the end of January you can see in primary care and dental visits were lower than the target. Corresponding fee revenue is slightly lower than the target through January. Consolidating clinics and tele-medicine visits, our visit volume is drastically reduced. It's a fairly dire picture at this point. It will be dependent on how long we will be in this suspended state for our system. **Answer:** Tasha said she will dive into this a little further later in her presentation.

**Question:** Tamia asked, can you tell us about the upward tick in uninsured visits for primary care over the last 3 quarters?

**Answer:** Tasha: There are a couple of things that ebb and flow. One is what we call the redetermination period. This is when patients resubmit new information to requalify for insurance. A certain percentage of our patients no longer qualify for various reasons. They could have a little more income, for example.

**Question:** David: Given that the health centers have taken such a drop in revenue, is there a plan to change staffing or make changes to help compensate for the \$3.4 million shortfall we have seen, and will probably continue to see in March? **Answer:** Wendy answered that this is not really a problem that can be addressed by cutting cost at this point. Community and insurance partners need us to stay in operation. We will be looking at a variety of ways to find short term revenue solutions rather than suspending operations temporarily.

### FY2021 Project Budget Approval (Vote Required)

(See Documents 330 Forms and Budget Narrative) Finance Manager, Hasan Bader

Hasan presented the proposed budget for FY 2021 and 330 Grant application. The budget narrative and justification is for the community health centers and health centers for the homeless. Hasan explained the process of completing the application, and the specific positions and classifications that are included in the budget that the



## Community Health Council

monies will fund. There is also an explanation of where we get other funding as well. There are 58 positions and classifications that are proposed for the grant funding, personnel being the largest amount. The budget will be voted on by the Board of County Commissioners at the end of May or beginning of June. When this budget is adopted these numbers will be used to build the grant budget. it will be used to build the grant budget application for 2021.

Timelines of a grant and the Fiscal Year:

- Grant is based on a calendar year (January December)
- Budget is based on a Fiscal Year (July 1 June 30 of the next year)

**Question:** Iris asked, for the general fund we are asking for the same amount this year as last year. If we don't use the money this year, and if it's less this year what happens?

**Answer:** Hasan stated we started preparing the budget in December, and submitted it by February 15th, when everything was still normal. This is what the county says you can use, and this is the amount for the programs

**Answer:** Tasha clarified, the county received allocated funds. Ultimately there is a distinction for how the money is allocated. Departments get their allocations. **Question:** Iris asked what happens if we don't deliver on what the grant is for?

**Answer:** Hasan explained that we have deliverables that get an annual report (UDS Report). Hasan stated that he has not seen a reduction in the grant in years because we deliver what we say we will. If we don't deliver on certain measures the language allows for a deduction in the grant.

Motion by David to approve the FY2020 Project Budget Approval Seconded by Iris 11 aye; 0 nay; 0 abstain (by roll-call vote) Motion carries

### COVID-19 Updates

Interim ICS Director, Tasha Wheatt-Delancy

Tasha explained what has been done since the approval of the Emergency Action Plan on March 9th. We have been following the recommendations from the CDC to postpone elective procedures, surgeries, and non-urgent visits for dental. Emergency procedures and visits are taking priority. Strategies to protect Personal Protective Equipment have been implemented. We have consolidated the 6 dental clinics into 1 clinic for urgent care, 8 primary care clinics to 4 clinics seeing patients, and 3 Clinics

## Community Health Council



are non patient facing clinics providing televisits. 8 student Health Clinics condensed to 1 Student Health Clinic. All 7 pharmacies have remained open, but hours have been changed. These are temporary changes in response to Covid\_19, the governor's mandate, and the CDC guidelines around PPE and non urgent services.

### ICS Strategic Updates

Interim ICS Director, Tasha Wheatt-Delancy

Updates include the following:

### Quality & Safety:

In response to Covid-19 the ICS team created an Incident Command System. This system is helping to make sure all of the changes that are being made are in compliance with the CDC guidelines, the Governor's mandate, and to HRSA compliance. This system has created checks and balances to keep inventory of all personal protective equipment. There is a public safety officer, and financial administration section. The operations section is staying compliant with HRSA guidelines while being nimble with patient care. The planning section looks at options and considerations before implementing any changes.

### Person Centered & Culturally Relevant:

- Clinical Health Worker
  - Clinical Health Workers and the North Portland clinic organized a free food market
  - Cultivated a relationship with farmers
  - Working with food banks
  - Served food to 319 individuals and 60 households
- Pharmacy
  - Is providing curbside pickup of prescriptions

### Engaged, Expert and Diverse Workforce:

- Triage nurses are now working at PAC (Patient Access Center-the centralized call center)
  - Assess patients
  - Provide health education and coaching
- Increased access for interpretive services
  - Staff with KSA (Knowledge Skills and Abilities)
    - many different languages

### Fiscally Sound and Accountable:

- We have received \$1.76 million from the Cares Act
- \$107,735 from HRSA for supplemental income





- Helps to pay and support Covid-19 testing
- Televisits are now being paid the same amount as an office visit
- Revenue Challenges
- \$1 million impact on revenue per week
  - Impact on major programs
    - Decreased number of visits
      - Only urgent care visits at this time

\*This is in relation to **David's question** about reducing expenses and not seeing the level of revenue as seen in the past:

Tasha went on to explain that our largest expense is personnel, and we have not had any changes in personnel cost. We expect to see a surge in new patients. This comes from last year's unemployment numbers 97,000 people applied for unemployment last year in Oregon, this was before Covid-19. We want to retain personnel in anticipation of the surge of new patients that are expected from last year's unemployment rate and now with outfall of the Covid-19 pandemic.

We have also decreased expenses by not using On-Call Staff, cutting back on contracted services such as ortho services, and not using specialty services. Travel and training costs have been cut along with the cost of materials and supplies.

Some of the highlights are dental is piloting teledentistry. They are triaging dental emergencies, and post procedure follow ups. Primary Care has started outdoor testing for high risk patients. Mid County has started drive-thru testing and evaluation of patients that were screened through telemedicine. They are only testing patients that have been deemed high risk.

- Interpretation cost
  - Using internal resources
- Contracted Services
  - Ortho Services
- Not using specialty service in clinics
- Travel and Training
- Materials and supplies
  - Especially patient facing clinics

### Highlights

- Dental is piloting teledentistry
  - Triage dental emergencies
  - Post procedure follow up
- Primary Care
  - Outdoor testing for High Risk Patients



- Mid County started drive through testing and evaluating patients that were screened through telemedicine
  - Not testing the community at large, only patients deemed high risk

**Question:** Tamia asked are there any healthcare workers being redeployed outside of the health centers, like the Rosequarter?

**Answer:** We do have some staff that have volunteered at a couple shelters. There is a behavioral health provider helping with the hospital discharge planning, especially with people that have been diagnosed with Covid-19.

Question: Are they getting adequate PPE?

**Answer:** Yes. We have established guidelines around PPE, particularly around masks and the county has also determined some guidance as well for shelters and congruent care.

### Council Business Committee Updates

**The Executive Committee** met on March 23, 2020. Chair, Harold Odhiambo Harold gave a brief recap of the meeting acknowledging Nina as a new member of the Quality Committee. The hiring committee can move forward with the process of finding a permanent ICS Director. The hiring committee, the Human Resource Director, Debi Smith, Health Department Director, Patricia Charles-Heathers, and other staff members will be participating in two recruiting firm interviews via Google Hangouts.

The outcomes of the HRSA site visit were discussed and special emphasis was on the financial reporting and ways to improve the finance committee and the full board. The agenda for this meeting was created as well.

No questions or comments were raised by CHC members

### Finance Committee Update

Treasurer, David Aguayo

The Finance Committee met on March 18, 2020 via telephone conference. They learned that Mark Lewis is taking a position as Deputy Director of the Office of County Assets. They continued to work on reports and getting updates on some of the content that is being received. They are requesting more specific information around individual clinic financial performance, break down by programs and individual cost items. A Finance training is being created for the committee and is scheduled for May 1, and will be taught by Hasan and Tasha. This training will help the committee understand how the finances for the Health Center work. This training will then be



provided to the full council at their next board retreat.

No questions or comments were raised by CHC members

### **Board Comp Matrix Document**

The Nominating committee suggested edits and updated the document. The updates include each board member's original term starting date to show how long someone has served on the board. It highlights special skills that we are recruiting for. It also notates what each member wants to learn more about. The information in the matrix comes from the board member application and annual survey.

No questions or comments were raised by CHC members

Motion by Tamia to approve the Matrix Doc Seconded by Keri 11 aye; 0 nay; 0 abstain (by roll-call vote) Motion carries

Next CHC meeting will be Monday, May 11, 2020

### Meeting Adjourned at 8:20pm.

Signed:

Date:

Pedro Prieto Sandoval, Secretary

Community Health Council Public Meeting Agenda

Monday, April 13, 2020 6:00 - 8:00 pm (via teleconference) Call: +1-408-418-9388 Access code: 626 589 584



## Integrated Clinical Services Mission: "Providing services that improve health and wellness for individuals, families, and our communities."

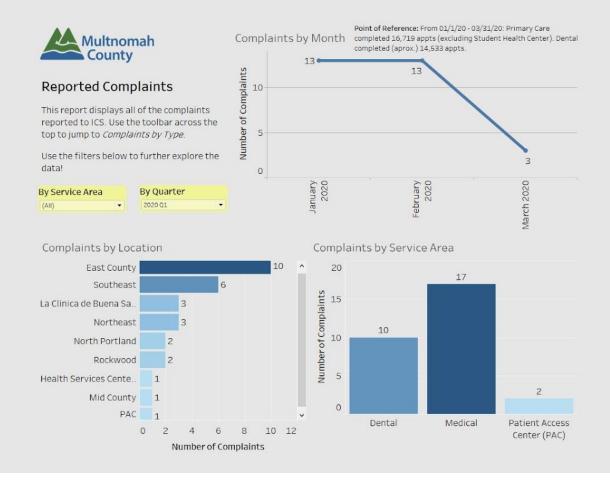
## Our Meeting Process Focuses on the Governance of Community Health Centers -Use Meeting Agreements (in English and Spanish) located on name tents -Meetings are open to the public -Guests are welcome to observe -Use timekeeper to focus on agenda -Use note cards for questions/comments outside of agenda items and for guest questions

"D"eb Abney; Dave Aguayo (Treasurer); Fabiola Arreola (Vice-Chair); Jon Cole (Member-at-Large); Tamia Deary(Member-at-Large); Iris Hodge; Kerry Hoeschen; Nina McPherson; Susana Mendoza; Harold Odhiambo (Chair); Pedro Sandoval Prieto (Secretary)

| Item   | Process/Who   | Time                  | Desired Outcome                                    |
|--|---|-----------------------|--|
| <u>Call to</u><br>Order/Welcome                | <ul> <li>Chair, Harold<br/>Odhiambo</li> </ul>  | 6:00-6:10<br>(10 min) | Call to order<br>Review processes                  |
| <u>Minutes</u><br>VOTES REQUIRED               | <ul> <li>Review and<br/>approve the<br/>March Public and<br/>March<br/>Emergency<br/>Meeting Minutes</li> </ul> | 6:10-6:15<br>(5 min)  | Council votes to<br>approve and<br>Secretary signs |
| <u>1st Quarter Complaints</u><br>and Incidents | <ul> <li>Quality Project<br/>Manager, Ryan<br/>Linskey</li> </ul>   | 6:15-6:30<br>(15 min) | Council discussion<br>and votes                    |
| Monthly Budget Report                          | <ul> <li>Deputy Director<br/>HD Business Ops,<br/>Wendy Lear</li> </ul>   | 6:30-6:40<br>(10 min) | Council receives<br>report                         |

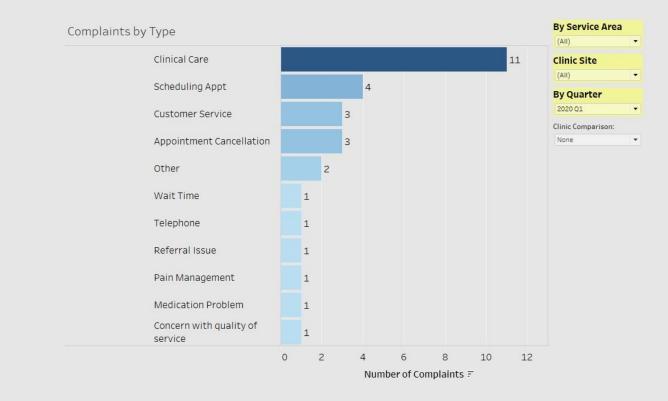
| FY2021 Project Budget<br>Approval<br>VOTE REQUIRED     | <ul> <li>Finance<br/>Manager, Hasan<br/>Bader</li> </ul>   | 6:40-7:10<br>(30 min) | Council discussion<br>and vote   |
|--|--|-----------------------|--|
| COVID-19 Updates                                       | <ul> <li>Interim ICS<br/>Director, Tasha<br/>Wheatt-Delancy</li> </ul>   | 7:10-7:30<br>(20 min) | Council receives<br>report   |
| ICS Strategic Updates                                  | <ul> <li>Interim ICS<br/>Director, Tasha<br/>Wheatt-Delancy</li> </ul>   | 7:30-7:45<br>(15 min) | Council receives<br>Health Center<br>Updates through<br>the Strategic Plan<br>lenz                                       |
| Council Business<br>Committee Updates<br>VOTE REQUIRED | <ul> <li>Executive<br/>Committee<br/>Update; Chair,<br/>Harold Odhiambo</li> <li>Finance<br/>Committee<br/>Update; Treasurer,<br/>David Aguayo</li> <li>Board Comp<br/>Matrix Doc</li> </ul> | 7:45-8:00<br>(15 min) | Council receives<br>updates from Chair<br>Council receives<br>update from<br>Treasurer<br>Council Discussion<br>and vote |
| Adjourn Meeting  | <ul> <li>Chair, Harold</li> <li>Odhiambo</li> </ul>  | 8:00                  | Goodnight!   |

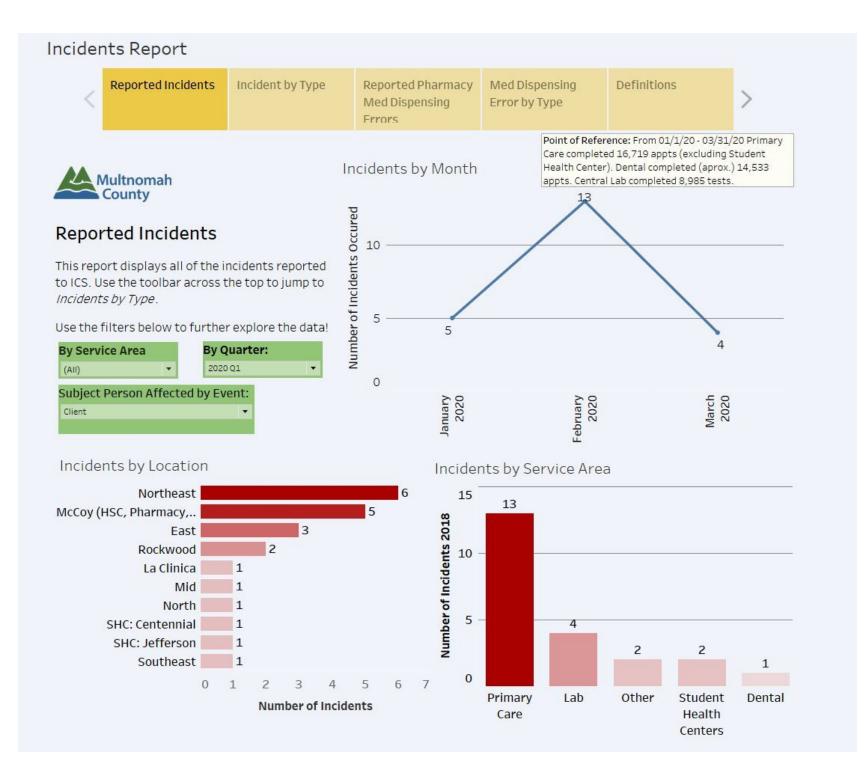
| Reported<br>Complaints | Complaint by Type | > |
|------------------------|-------------------|---|
|------------------------|-------------------|---|



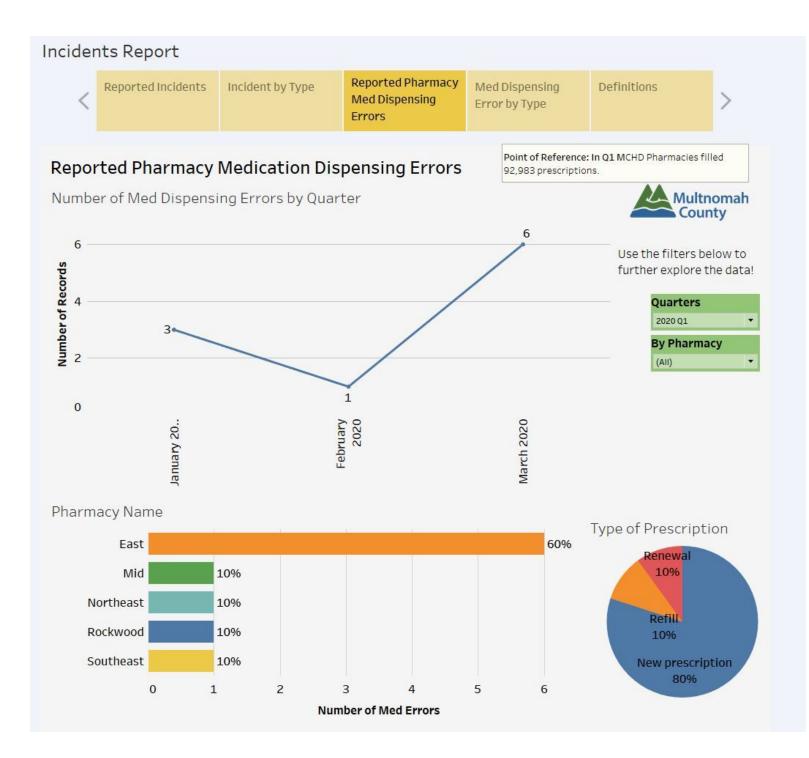
### **Complaints Report**

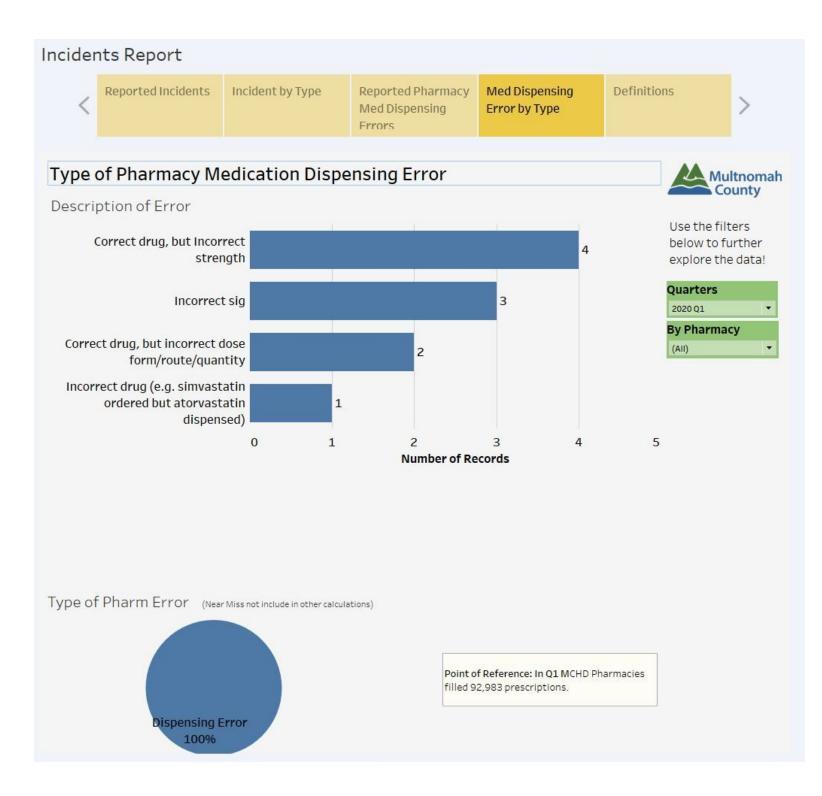
 
 Reported Complaints
 Complaint by Type











# Multnomah County - Federally Qualified Health Center

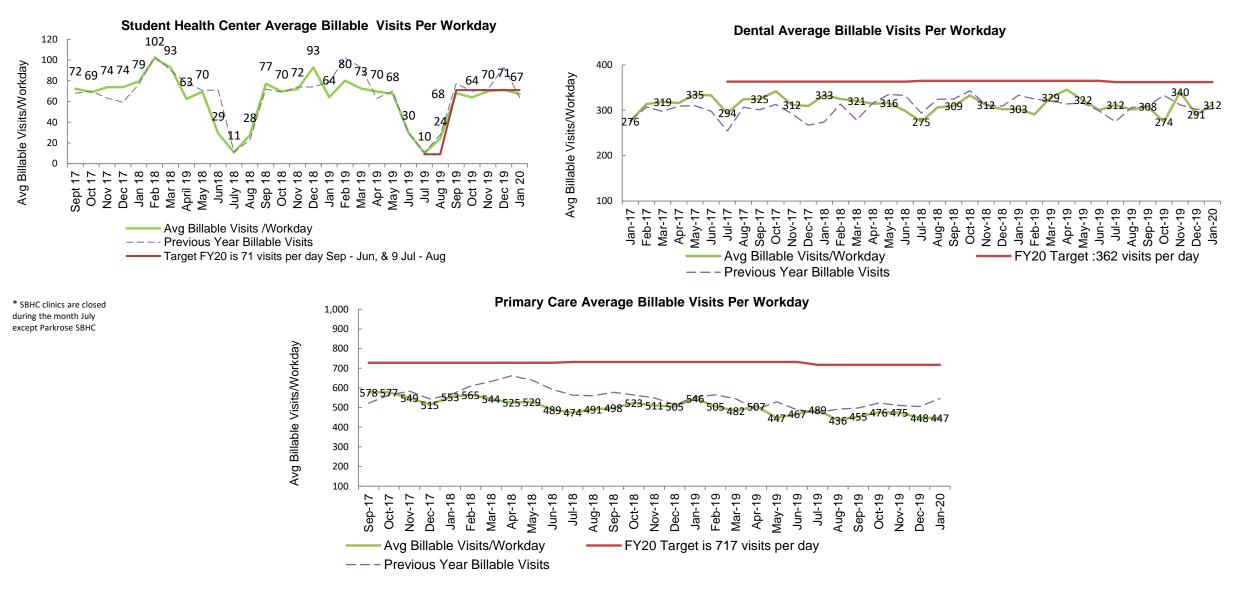


# Monthly Dashboard

# Jan 2020

Prepared by: Larry Mingo



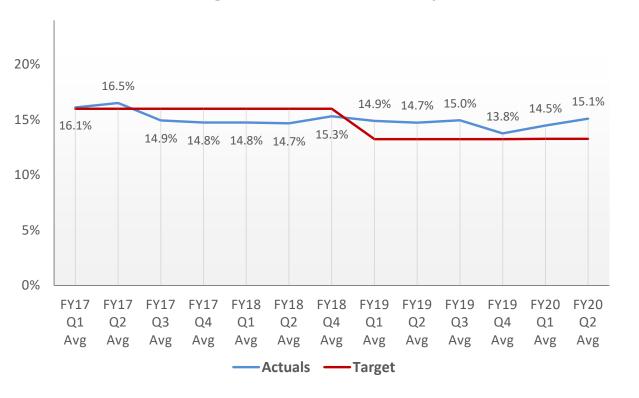


Notes: Primary Care and Dental visit counts are based on an average of days worked. School Based Health Clinic visit counts are based on average days clinics are open and school is in session.

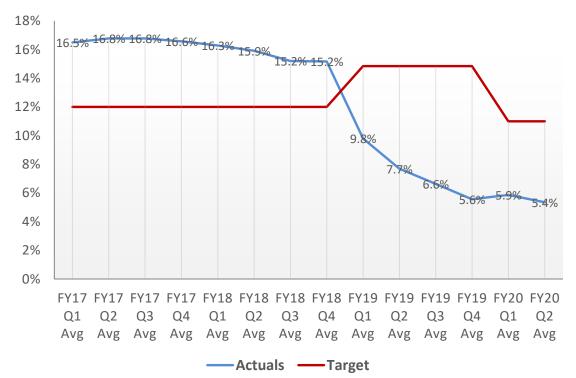




# Monthly Percentage of Uninsured Visits for FQHC Centers



### Percentage of Uninsured Visits in Primary Care



### Percentage of Uninsured Visits in ICS Dental

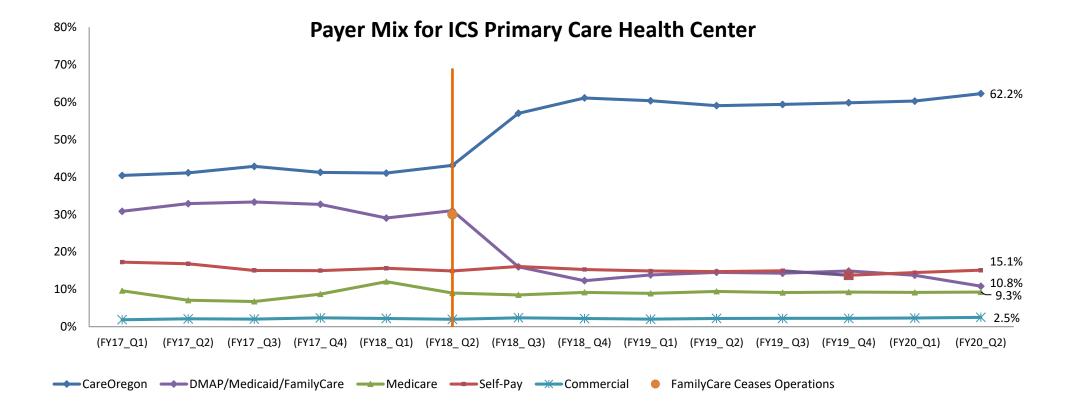
### Comments:

Primary Care target % of Uninsured Visits for FY18: 16%; for FY19: 13.25%; for FY20 13.27% Dental target % of Uninsured Visits for FY18: 12%; for FY19: 14.85%; for FY20 11.00%





FQHC Monthly Percentage of Visits by Payer for ICS Primary Care Health Centers



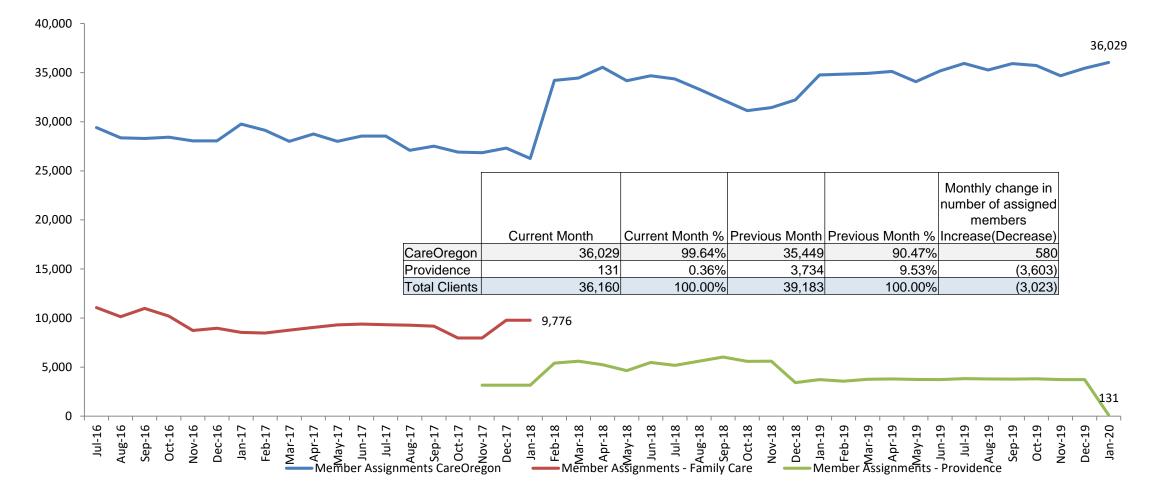
Notes: Payer Mix for Primary Care Health Service Center shows the percentage of patient visits per payer and per Quarter





## FQHC Primary Care Member Assignments

**OHP Primary Care Member Assignments** 



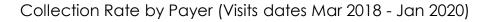
CareOregon FY20 average: 35,571 Providence FY20 average: 3,260

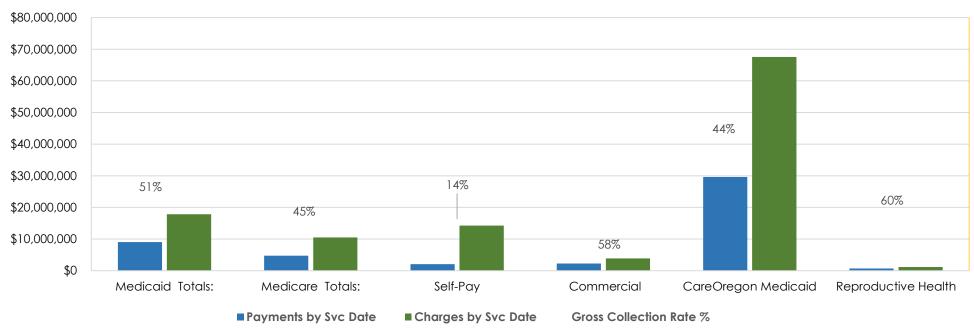




FQHC Gross Collection Rate by Payer March 2018 – January 2020

|                         |                  |                  |              |             |                     | Reproductive |
|-------------------------|------------------|------------------|--------------|-------------|---------------------|--------------|
|                         | Medicaid Totals: | Medicare Totals: | Self-Pay     | Commercial  | CareOregon Medicaid | Health       |
| Payments by Svc Date    | \$9,051,969      | \$4,718,304      | \$2,040,708  | \$2,262,426 | \$29,614,772        | \$684,544    |
| Charges by Svc Date     | \$17,854,950     | \$10,497,644     | \$14,266,131 | \$3,878,258 | \$67,536,051        | \$1,138,843  |
| Gross Collection Rate % | 51%              | 45%              | 14%          | 58%         | 44%                 | 60%          |









### Community Health Centers - Page 1

**Revenue:** are tax and non-tax generated resources that are used to pay for services.

Behavioral Health: Revenue earned by the Mental Health Division in its capacity as an insurance provider for Medicaid clients (by way of Health Share of Oregon).

General Fund: The general fund is the primary operating fund for the County, and is used to account for and report all financial resources not accounted for and reported in another fund. All County departments have some part of their operations either reported in or supported by the general fund.

Grants – BPHC: The Bureau of Primary Health Care grant revenue is isolated here. This grant is sometimes known as the Primary Care 330 (PC 330) grant.

Grants - Incentives: External agreements that are determined by meeting certain metrics.

Grants - All Other: The County receives various Federal and State grants for specific programmatic purposes.

Health Center Fees: Revenue from services provided in the clinics that are payable by insurance companies.

Self Pay Client Fees: Revenue from services provided in the clinics that are payable by our clients.

Write-offs: Write-offs occur when the actual amount received for a claim differs from the amount originally recorded at the time of service. Transactions are recorded as revenue, but they can be positive or negative.

Expenses: are what the County spends to provide services to the community. Expenditure categories include personnel, materials and supplies, internal services, contracted services, and capital.

Personnel: Costs of salaries and benefits.

Contracts: professional services that are provided by non County employees: e.g., lab and x-ray services, interpretation services, etc.

Materials and Services: non personnel expenses the program needs to perform its mission: e.g., medical and dental supplies, repairs & maintenance, supplies, etc.



## Community Health Centers - Page 2

#### **Internal Services**

| Facilities/Building Management | FTE Count Allocation                       |
|--------------------------------|--|
| IT/Data Processing             | PC Inventory, Multco Align                 |
| Department Indirect            | FTE Count (Health HR, Health Business Ops) |
| Central Indirect               | FTE Count (HR, Legal, Central Accounting)  |
| Telecommunications             | Telephone Inventory                        |
| Mai/Distribution               | Active Mail Stops, Frequency, Volume       |
| Records                        | Items Archived and Items Retrieved         |
| Motor Pool                     | Actual Usage                               |

Capital Outlay: Capital Expenditures- purchase of capital items that cost \$5,000 or more that have an expected useful life of more than one fiscal year: e.g., medical and dental equipment.



| Community Health       | Ce | nters - Pag   | ge | 3             |                  |                   |                  |                   |                   |                  | Ja | anuary Targ | jet: |  |
|------------------------|----|---------------|----|---------------|------------------|-------------------|------------------|-------------------|-------------------|------------------|----|-------------|------|--|
|                        | Ad | lopted Budget | R  | evised Budget | Budget<br>Change | Jul-19            | Aug-19           | Sep-19            | Oct-19            | Nov-19           |    | Dec-19      |      |  |
| Revenue                |    |               |    |               |                  |                   |                  |                   |                   |                  |    |             |      |  |
| Behavioral Health      | \$ | 80,189        | \$ | 80,189        | \$<br>-          | \$<br>5,957       | \$<br>6,634      | \$<br>6,683       | \$<br>6,697       | \$<br>6,365      | \$ | 6,724       |      |  |
| General Fund           | \$ | 10,670,061    | \$ | 10,670,061    | \$<br>-          | \$<br>896,296     | \$<br>893,146    | \$<br>896,466     | \$<br>894,532     | \$<br>897,332    | \$ | 887,854     |      |  |
| Grants - BPHC          | \$ | 9,795,045     | \$ | 9,795,045     | \$<br>-          | \$<br>570,116     | \$<br>1,654,676  | \$<br>1,052,012   | \$<br>(3,198,754) | \$<br>1,575,335  | \$ | 2,630,909   |      |  |
| Grants - Incentives    | \$ | 8,179,053     | \$ | 8,179,053     | \$<br>-          | \$<br>165,822     | \$<br>260,303    | \$<br>239,849     | \$<br>1,555,532   | \$<br>136,996    | \$ | 554,312     |      |  |
| Grants - All Other     | \$ | 9,372,217     | \$ | 9,372,217     | \$<br>-          | \$<br>260,242     | \$<br>685,613    | \$<br>657,556     | \$<br>(169,300)   | \$<br>1,683,912  | \$ | 662,615     |      |  |
| Health Center Fees     | \$ | 101,518,640   | \$ | 101,518,640   | \$<br>-          | \$<br>2,701,914   | \$<br>15,061,267 | \$<br>5,833,522   | \$<br>8,953,544   | \$<br>9,987,570  | \$ | 8,891,486   |      |  |
| Self Pay Client Fees   | \$ | 1,025,053     | \$ | 1,025,053     | \$<br>-          | \$<br>70,020      | \$<br>84,041     | \$<br>86,395      | \$<br>88,663      | \$<br>73,794     | \$ | 86,724      |      |  |
| Write-offs             | \$ | -             | \$ | -             | \$<br>-          | \$<br>-           | \$<br>-          | \$<br>-           | \$<br>-           | \$<br>-          | \$ | -           |      |  |
| Fotal                  | \$ | 140,640,258   | \$ | 140,640,258   | \$<br>-          | \$<br>4,670,367   | \$<br>18,645,681 | \$<br>8,772,482   | \$<br>8,130,914   | \$<br>14,361,305 | \$ | 13,720,625  |      |  |
| Expense                |    |               |    |               |                  |                   |                  |                   |                   |                  |    |             |      |  |
| Personnel              | \$ | 92,649,052    | \$ | 92,695,530    | \$<br>46,478     | \$<br>7,177,524   | \$<br>7,071,052  | \$<br>7,108,158   | \$<br>7,802,891   | \$<br>7,293,800  | \$ | 8,005,975   |      |  |
| Contracts              | \$ | 4,777,160     | \$ | 4,736,535     | \$<br>(40,625)   | \$<br>191,632     | \$<br>216,947    | \$<br>472,785     | \$<br>565,644     | \$<br>135,450    | \$ | 323,445     |      |  |
| Materials and Services | \$ | 16,608,855    | \$ | 16,598,335    | \$<br>(10,520)   | \$<br>1,334,935   | \$<br>1,390,091  | \$<br>1,651,404   | \$<br>1,671,323   | \$<br>1,533,060  | \$ | 1,705,246   |      |  |
| Internal Services      | \$ | 25,996,190    | \$ | 26,000,857    | \$<br>4,667      | \$<br>796,839     | \$<br>1,486,076  | \$<br>3,397,229   | \$<br>1,937,524   | \$<br>2,096,175  | \$ | 2,399,969   |      |  |
| Capital Outlay         | \$ | 609,000       | \$ | 609,000       | \$<br>-          | \$<br>-           | \$<br>-          | \$<br>-           | \$<br>-           | \$<br>-          | \$ | 7,862       |      |  |
| Total                  | \$ | 140,640,258   | \$ | 140,640,258   | \$<br>-          | \$<br>9,500,930   | \$<br>10,164,166 | \$<br>12,629,577  | \$<br>11,977,381  | \$<br>11,058,485 | \$ | 12,442,497  |      |  |
| Surplus/(Deficit)      | \$ | -             | \$ | _             | \$<br>           | \$<br>(4,830,563) | \$<br>8,481,516  | \$<br>(3,857,095) | \$<br>(3,846,467) | \$<br>3,302,820  | \$ | 1,278,128   |      |  |



| <b>Community Health</b> | Ce | nters - Pag   | ge | 4             |                |                   |         |         |         |         | Ja | inuary Ta | rge | et:          | 58%   |
|-------------------------|----|---------------|----|---------------|----------------|-------------------|---------|---------|---------|---------|----|-----------|-----|--------------|-------|
|                         |    |               |    |               | Budget         |                   |         |         |         |         |    |           | Y   | Year to Date |       |
|                         | Ac | lopted Budget | Re | evised Budget | Change         | Jan-20            | Feb-20  | Mar-20  | Apr-20  | May-20  |    | Jun-20    |     | Total        | % YTD |
| Revenue                 |    |               |    |               |                |                   |         |         |         |         |    |           |     |              |       |
| Behavioral Health       | \$ | 80,189        | \$ | 80,189        | \$<br>-        | \$<br>-           | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 39,059       | 49%   |
| General Fund            | \$ | 10,670,061    | \$ | 10,670,061    | \$<br>-        | \$<br>895,255     | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 6,260,881    | 59%   |
| Grants - BPHC           | \$ | 9,795,045     | \$ | 9,795,045     | \$<br>-        | \$<br>330,148     | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 4,614,442    | 47%   |
| Grants - Incentives     | \$ | 8,179,053     | \$ | 8,179,053     | \$<br>-        | \$<br>603,758     | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 3,516,573    | 43%   |
| Grants - All Other      | \$ | 9,372,217     | \$ | 9,372,217     | \$<br>-        | \$<br>519,783     | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 4,300,422    | 46%   |
| Health Center Fees      | \$ | 101,518,640   | \$ | 101,518,640   | \$<br>-        | \$<br>5,735,017   | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 57,164,319   | 56%   |
| Self Pay Client Fees    | \$ | 1,025,053     | \$ | 1,025,053     | \$<br>-        | \$<br>59,996      | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 549,635      | 54%   |
| Write-offs              | \$ | -             | \$ | -             | \$<br>-        | \$<br>-           | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | -            |       |
| Total                   | \$ | 140,640,258   | \$ | 140,640,258   | \$<br>-        | \$<br>8,143,957   | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 76,445,331   | 54%   |
| Expense                 |    |               |    |               |                |                   |         |         |         |         |    |           |     |              |       |
| Personnel               | \$ | 92,649,052    | \$ | 92,695,530    | \$<br>46,478   | \$<br>7,594,319   | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 52,053,718   | 56%   |
| Contracts               | \$ | 4,777,160     | \$ | 4,736,535     | \$<br>(40,625) | \$<br>            | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 2,456,878    | 52%   |
| Materials and Services  | \$ | 16,608,855    | \$ | 16,598,335    | \$<br>,        | \$<br>1,664,439   | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 10,950,498   | 66%   |
| Internal Services       | \$ | 25,996,190    | \$ | 26,000,857    | \$<br>4,667    | \$<br>1,738,294   | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 13,852,105   | 53%   |
| Capital Outlay          | \$ | 609,000       | \$ | 609,000       | \$<br>-        | \$<br>-           | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | 7,862        | 1%    |
| Total                   | \$ | 140,640,258   | \$ |               | -              | \$<br>11,548,026  | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  |              | 56%   |
| Surplus/(Deficit)       | \$ | -             | \$ | -             | \$<br>-        | \$<br>(3,404,069) | \$<br>- | \$<br>- | \$<br>- | \$<br>- | \$ | -         | \$  | (2,875,731)  |       |

Notes:

Financial Statement is for Fiscal Year 2020 (July 2019 - June 2020). Columns are blank/zero until the month is closed.

Management has recently reviewed the list of programs that are in scope for FQHC reporting. We have made the following changes since the start of the year, resulting in a net decrease of \$6.2 million:

> Youth Care Coordination Wraparound services in the Behavioral Health Division were determined to be out of scope, resulting in a budget reduction of \$5.6 million.

> The new Reynolds Student Health Center was added, increasing the budget by \$393 thousand.

> Services provided by the Corrections Health Juvenile Detention Home are no longer considered in scope. This program was removed, decreasing the budget by \$963 thousand.

The following retroactive Personnel activities posted in December: Pay Equity Adjustments (approximately \$190 thousand), and the ratification of the dentists' Collective Bargaining Agreement (approximately \$280 thousand).

### A. INTRODUCTION

The following budget presentation covers two programs:

- Community Health Center/330
- Health Care for the Homeless

All presentations share the grant January start date, and a common fiscal year of July through June.

The budget presentation consists of three sections:

- General budget information & justification common to all programs
- Budget presentations, detailing budget information
- Federal 424a form and other tabular budget information

### **B. SOURCE OF BUDGETARY INFORMATION**

Multnomah County operates on a July 1 - June 30 fiscal year. The County adopted its FY 2019/2020 operating budget. This operating budget includes appropriations and corresponding revenue estimates for the entire scope of the project.

The budget presentation is based on the proposed operating budget for FY 2020/2021. In keeping with past practice, we have <u>not</u> assumed a cost-of-living adjustment for the final six months (July 2021 through December 2021) of the grant application period.

### C. COST ALLOCATION

The source document for cost allocation is the recently proposed FY 2020/2021 operational budget for the Health Department.

The CHC and HCH Programs include the following:

- All Primary Care Clinics
- All School-Based Health Centers
- The Field Nursing Program
- The Dental Program
- The Mental Health and Substance Abuse Services Program
- The Eligibility Outreach Program and other Enabling Services
- The HIV Treatment Program
- Information and Referral Program.

### **D. INDIRECT COSTS**

The County has established federally approved indirect rates for FY 2020-2021. The Central Services cost allocation plan identifies and distributes the cost of services provided by central County support organizations (e.g. Budget Office, County Auditor). The Departmental Administration rate is based on administrative costs incurred within the Health Department. Indirect rates are assessed on personnel actual charges. Only costs not charged directly to grants are included in the departmental rate. Internal County services (e.g. IT, Phones, Facilities) are charged directly to grants, when applicable, and are not part of the County indirect rates. Indirect rates are not applied to County General Fund expenditures.

As a local government, these rates are not negotiated with DHHS. A letter of exemption from the

cognizant federal agency, Department of Health and Human Services, is attached to the application. These rates are, however, subject to audit.

### **E. EMPLOYEE COSTS**

#### **Base Pay**

General staff positions (clerical assistant, health assistant, nutritionist, hygienist, etc.) are represented by the American Federation of State, County and Municipal Employees (AFSCME Local 88). Nursing staff are represented by the Oregon Nurses Association (ONA). Physicians have joined AFSCME and they are represented by Local 88. Rates of pay for these groups are determined through collective bargaining.

Dentists and managerial employees are not represented. Pay increases are awarded through local ordinance, enacted by the Board of County Commissioners.

### **Fringe Benefits**

Employees assigned to these programs receive the same benefit package as County employees in general. Benefits costs consist of three components:

- Salary related expenses: FICA (7.65%), Retirement PERS (24.93%), PERS Bond (8.97%), and Transit tax (0.78%) for a total of 42.33% of pay. Retirement for employees hired after August 03 is (18.67%) with a total expense of 36.16% of pay.
- Salary related insurance benefits: Includes worker's compensation, liability, unemployment, long term/short term disability, retiree medical, and benefits administration for a total of 7.15% of base pay.
- Flat-Rate Insurance Benefits are budgeted at \$17,497 per full-time employee. For Local 88 threequarter time employees, it is \$13,123. For half-time employees, the rate is \$9,987 per employee. This covers medical and dental insurance, life insurance (non-represented employees only), and health promotion. Employees have a health insurance co-payment that varies depending on the type of coverage and family size.

### **F. PROJECT REVENUES**

#### Schedule of State, Local, Program Income and Other Funding

| 1- | Other Federal Grants                                     | 3,699,856 |
|----|--|-----------|
|    | Other Federal Ryan White I                               | 1,339,442 |
|    | Other Federal Healthy Start                              | 980,000   |
|    | Other Federal Ryan White IIIb - Early Intervention       | 811,624   |
|    | Other Federal Ryan White IV AIDS Healthcare              | 368,760   |
|    | Other Federal Community MH Block Grant                   | 182,780   |
|    | Other Federal Maternal Infant Early Childhood Home Visit | 17,250    |
|    |  |           |
| 2- | <u>State</u>   | 5,535,245 |
|    | State MH Grant   | 2,778,221 |
|    | State FFS Insurance Rcpts                                | 988,500   |

|    | State School Based Clinics<br>State Oregon Health Authority Ryan White<br>State MH Crisis & Acute Transition Svcs<br>State OHA HIV Care Assistance<br>State Babies First<br>State Family Planning<br>State Child & Adolescent<br>State Refugee Screening<br>State AIDS Drug Assistance Program/CareAssist<br>State Vocational Rehab - Early Assessment & Support<br>Alliance | 814,102<br>359,952<br>150,000<br>107,199<br>88,802<br>87,588<br>69,000<br>40,000<br>37,281<br>14,600       |
|----|--|--|
| 3- | Local Government<br>School-Based MH Expansion - PPS SUN Comm<br>Portland Public School - Head Start<br>School-Based MH Expansion - Centennial<br>School-Based MH Expansion - Parkrose  | <b>432,292</b><br>177,000<br>157,792<br>75,000<br>22,500   |
| 4- | Private Grants<br>CareOregon Maternal Medical Home<br>Medicare Wellness Program<br>Gilead FOCUS<br>Local UW AIDS Educ Training Center<br>Still University<br>OHSU HIV Counseling - Russell St.<br>OSBHA Action Grant   | <b>1,118,516</b><br>330,150<br>360,800<br>293,010<br>80,000<br>29,936<br>13,120<br>11,500                  |
| 5- | Other Medicaid/Medicare<br>Other Medicaid Pharmacy FFS - CareOregon<br>Other Medicare Pharmacy FFS<br>Other Medicaid Quality & Incentive Pay - CareOregon<br>Other Medicaid Pharmacy FFS<br>Other Patient Fees Pharmacy  | <b>36,622,729</b><br>12,342,200<br>14,111,559<br>9,237,544<br>700,127<br>231,299                           |
| 6- | Program Income<br>Program Income Medicaid FFS<br>Program Income Care Oregon FFS<br>Program Income Medicare<br>Program Income Babies First<br>Program Income Private Insurance<br>Program Income Self Pay<br>Program Income Medicaid - FPEP   | <b>81,937,333</b><br>55,738,109<br>17,371,772<br>3,388,077<br>2,254,059<br>1,755,224<br>983,471<br>446,621 |
| 7- | Applicant - CGF  | 11,653,463   |

### **County General Fund (Applicant Funding)**

The Portland metropolitan economy continues to grow, but the rate has started slowing relative to the post- Great Recession expansion. As of February 2019, the 3.9% unemployment rate in Multnomah County remains at a

historically low level, but is higher than last year. At the state level, Oregon's unemployment rate of 4.4% in February was higher than the national rate of 3.8%.

Locally, the residential real estate market slowed considerably, matching activity across large, Western cities. As measured by the S&P Case- Shiller Home Price Index for the Portland metropolitan area, home prices increased by 3.9% during 2018. Similarly, multi-family housing rents have declined slightly after years of increases.

Property taxes are the single largest discretionary source of revenue in the General Fund, accounting for 59% of ongoing revenues. General Fund growth, therefore, is particularly sensitive to taxable value growth and compression. The FY 2020 budget assumes the following rates of growth (as measured from the FY 2019 Adopted budget) for each revenue source:

- Property Tax An increase of 2.8%
- Business Income Tax An increase of 13.6%
- Motor Vehicle Rental Tax An increase of 2.0%
- Recording Fees/CAFFA Grant A decrease of 8.7%
- US Marshal jail bed rental An increase of 20.0%

In FY 2020, the Business Income Tax (BIT) is forecasted to make up 18% of County General Fund revenues. FY 2019 was the 10th year of the current BIT expansion. In the May 2019 forecast update, BIT revenues were increased in all years of the forecast due to a structural change resulting from the Federal Tax Reform. The current forecast includes a slight decline in BIT revenues in FY 2020 and FY 2021 based on the mature stage of the economic cycle, declining development activity, and one-time-only payment received in FY 2018 and FY 2019.

### **Other Healthcare Funding**

Multnomah County has joined with hospital systems, health plans, and Clackamas and Washington Counties to initiate CCO formation. This partnership, titled Health Share of Oregon (HSO), launched services as a CCO on September 1, 2012. Care Oregon operates under the umbrella of this new HSO. In addition to HSO, an existing managed care plan called Family Care, Inc. began operating as a CCO on August 1, 2012. Family Care, Inc ceased Medicaid operations in February 2018.

MCHD is a central part of both HSO. HSO operates on a global budget with the goal to create a regionally integrated, patient-centered, community care system that improves quality, cost, and health status for high-cost/high-acuity Medicaid and dual-eligible adults.

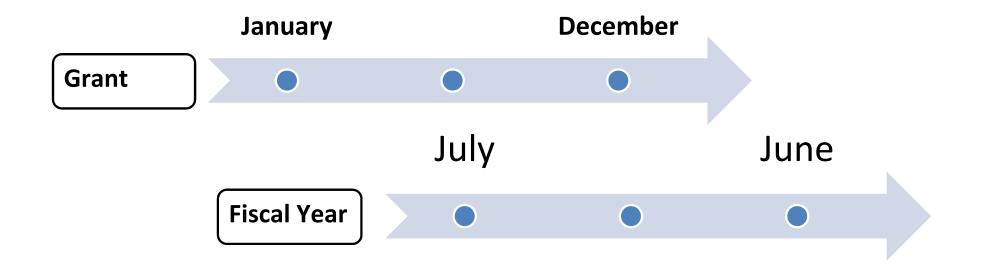
Multnomah County serves a large number of Care Oregon clients. Care Oregon is a non-profit, health plan that serve State of Oregon Health Plan clients. The County is Care Oregon's largest primary care provider. Services provided to Care Oregon clients are reimbursed on a fee-for-service basis. In Nov 2017, Providence Health Plan started assigning medicaid clients to Munltnomah County Health Department.

In addition to creating CCOs, Oregon is also implementing health insurance reforms. Beginning October 1, 2013, uninsured and underinsured Oregon residents started applying for Oregon Health Plan (OHP) and other affordable insurance options through a State-run insurance exchange called Cover Oregon. Cover Oregon is an online marketplace. OHP/Medicaid eligibility expanded from 110% FPL to 138% FPL based on ACA recommendations. Insurance premium tax credits will provide significant subsidies for the cost of insurance for persons with incomes below 400% FPL. Coverage from Cover Oregon insurance plans started on January 1, 2014.

Starting October 1, 2014, Multnomah County Health Department joined a pilot program in Oregon called Alternative Payment Method (APM). Under this method, the Department is paid a monthly rate per assigned Primary Care members. Dental Services are not part of this pilot program and continue to receive FQHC reimbursement rate for eligible visits.

The APM rate applies to Care Oregon and Providence assigned clients. In FY 2019, the number of Care Oregon clients assigned to Multnomah County averaged 33,491 clients per month. The number of Providence clients assigned to the Health Department averaged 4,547 clients per month.

# **Budget Timeline**



| ~ |
|---|
|   |
| ~ |
|   |

| DEPARTMENT OF HEA   | LTH   | AND HUMAN S                            | SER   | VICES         | FOR HRSA USE ONLY |             |     |            |      |                          |      |             |  |  |  |  |
|---|-------|--|-------|---------------|-------------------|-------------|-----|------------|------|--------------------------|------|-------------|--|--|--|--|
| Health Resources ar   | nd Se | rvices Adminis                         | strat | ion           |                   | Grant I     | Nun | nber       |      | Application              | ו דו | racking     |  |  |  |  |
| FORM SF-424A: E   | BUDO  | <b>BET INFORMA</b>                     |       | N             |                   |             |     |            |      | • •                      |      | <b>.</b>    |  |  |  |  |
| Budget Information  |       |  |       |               |                   |             |     |            |      |                          |      |             |  |  |  |  |
| SECTION A - BUDGET SUMMARY  |       |  |       |               |                   |             |     |            |      |                          |      |             |  |  |  |  |
| Grant Program<br>Function   |       | atalog of Federal<br>mestic Assistance |       | Estimated Uno | bligate           | ed Funds    |     |            | Nev  | v or Revised Budget      |      |             |  |  |  |  |
| or Activity   |       | Number                                 |       | Federal       |                   | Non-Federal |     | Federal    |      | Non-Federal              |      | Total       |  |  |  |  |
| (a)   |       | (b)                                    |       | (c)           |                   | (d)         |     | (e)        |      | (f)                      |      | (g)         |  |  |  |  |
| 1. CHC  |       | 93.224                                 | \$    | -             | \$                | -           | \$  | 7,505,484  | \$   | 135,655,848              | \$   | 143,161,33  |  |  |  |  |
| 2. HCH  |       | 93.224                                 | \$    | -             | \$                | -           | \$  | 2,136,710  | \$   | 5,343,586                | \$   | 7,480,296   |  |  |  |  |
|   |       |  |       |               |                   |             |     |            |      |                          |      |             |  |  |  |  |
| OTALS   |       |  |       |               |                   |             | \$  | 9,642,194  | \$   | 140,999,434              | \$   | 150,641,628 |  |  |  |  |
| ECTION B - BUDGET CATEGORIES                                      |       |  |       | Fed           |                   |             |     | Non-       | - de | nel                      |      | Total       |  |  |  |  |
| Object Class Categories     a. Personnel                          |       |  | \$    | Fed           | erai              | 5,005,441   | \$  | NON-I      | \$   | 57,751,78                |      |             |  |  |  |  |
| b. Fringe Benefits  |       |  | \$    |               |                   | 3,499,621   | \$  |            |      | 52,746,346<br>35,930,066 | \$   | 39,429,68   |  |  |  |  |
| c. Travel   |       |  | \$ -  |               |                   |             |     |            |      | 138,771                  | \$   | 138,77      |  |  |  |  |
| d. Equipment  |       |  |       |               |                   |             |     |            | \$   | 479,72                   |      |             |  |  |  |  |
| e. Supplies   |       |  | \$    |               |                   | -           | \$  |            |      | 479,723                  | \$   | 17,101,91   |  |  |  |  |
| f. Contractual  |       |  | \$    |               |                   | 142,040     | \$  |            |      | 4,869,272                | \$   | 5,011,31    |  |  |  |  |
| g. Construction   |       |  | \$    |               |                   | -           | \$  |            |      | -                        | \$   | -           |  |  |  |  |
| h. Other  |       |  | \$    |               |                   | -           | \$  |            |      | 20,327,677               | \$   | 20,327,67   |  |  |  |  |
| i. Total Direct Charges (sum of 6a - 6h                           | n)    |  | \$    |               |                   | 8,647,102   | \$  |            |      | 131,585,384              | \$   | 140,240,87  |  |  |  |  |
| j. Indirect Charges   |       |  | \$    |               |                   | 995,092     | \$  |            |      | 9,405,666                | \$   | 10,400,75   |  |  |  |  |
| k. TOTALS (sum of 6i and 6j)                                      |       |  | \$    |               |                   | 9,642,194   | \$  |            |      | 140,999,434              | \$   | 150,641,62  |  |  |  |  |
| SECTION C - NON-FEDERAL RES<br>Grant Program Function or Activity | SOUR  | CES<br>Applicant                       |       | State         |                   | Local       |     | Other      |      | Program Income           |      | Total       |  |  |  |  |
| CHC 93.224  | \$    | 10,636,528                             | \$    | 5,535,245     | \$                | 432,292     | \$  | 40,311,709 | \$   | 78,740,074               | \$   | 135,655,848 |  |  |  |  |
|   |       |  | •     |               |                   |             |     |            | •    | , , , ,                  | _    | · · · · ·   |  |  |  |  |
| ICH 93.224  | \$    | 1,016,935                              | \$    | -             | \$                | -           | \$  | 1,129,392  | \$   | 3,197,259                | \$   | 5,343,586   |  |  |  |  |
|   |       |  |       |               |                   |             |     |            |      |                          |      |             |  |  |  |  |
| OTAL  |       | 11,653,463                             |       | 5,535,245     |                   | 432,292     | \$  | 41,441,101 | \$   | 81,937,333               | \$   | 140,999,43  |  |  |  |  |

|    | BUDGET NARRATIVE AND JUSTIFICATION  |   |           |             |                                      |  |
|----|---|---|-----------|-------------|--------------------------------------|--|
|    | Section II: Program Budget Details  |   |           |             |                                      |  |
|    | Grant Year 20   |   |           |             |                                      |  |
|    |   |   |           |             |                                      |  |
|    |   |   | Federal   | Non-Federal |                                      |  |
|    |   |   | Request   | Recources   | Total Budget                         |  |
| Α. | PERSONNEL   |   |           |             | 3                                    |  |
|    | Salaries (Combined Personnel By Pos.)   |   | 5,005,441 | 52,746,346  | 57,751,787                           |  |
| В. | FRINGE BENEFITS   |   | 3,499,621 | 35,930,066  | 39,429,687                           |  |
|    | Salary related expenses: FICA (7.65%), Retirement PERS  |   | 0,100,011 | ,,          |                                      |  |
|    | (24.93%), PERS Bond (8.97%), and Transit tax (0.78%) for a total  |   |           |             |                                      |  |
|    | of 42.33% of pay. Retirement for employees hired after August 03  |   |           |             |                                      |  |
|    | is (18.67%) with a total expense of 36.16% of pay.  |   | 2,017,284 | 20,489,166  | 22,506,450                           |  |
|    | Salary related insurance benefits: Includes workers   |   |           |             |                                      |  |
|    | compensation, liability, unemployment, long term/short term   |   |           |             |                                      |  |
|    | disability, retiree medical, and benefits administration for a total of 7.15% of base pay. Flat rate insurance benefits budgeted at |   |           |             |                                      |  |
|    | \$17,497 per full-time employee. For Local 88 three-quarter time  |   |           |             |                                      |  |
|    | employees, it is \$13,123. For half-time employees, the rate is   |   |           |             |                                      |  |
|    | \$9,987 per employee.   |   | 1,482,337 | 15,440,900  | 16,923,237                           |  |
| C. | TRAVEL & TRAINING   |   | -         | 138,771     | 138,771                              |  |
| D. | EQUIPMENT   |   | -         | 479,723     | 479,723                              |  |
|    | Pharmacy/Lab Equipment  |   | -         | 479,723     | 479,723                              |  |
| Ε. | SUPPLIES  |   | -         | 17,101,913  | 17,101,913                           |  |
|    | Drugs   |   | -         | 14,257,327  | 14,257,327                           |  |
|    | Medical & Dental Supplies   |   | -         | 2,078,637   | 2,078,637                            |  |
|    | Office Supplies   |   | -         | 765,949     | 765,949                              |  |
| F. | CONTRACTUAL   |   | 142,040   | 4,869,272   | 5,011,312                            |  |
|    | Patient Care  |   |           | · ·         |                                      |  |
|    | Primary Care Contracts  |   |           |             |                                      |  |
|    | Lab & X-Ray Svcs: Contracted lab services with EPIC Imaging,  |   |           |             |                                      |  |
|    | Quest Diagnostics, OR Health Divisiton, Blood Lead Testin Svcs,   |   |           |             |                                      |  |
|    | OHSU Radiology Svcs.  |   | -         | 669,929     | 669,929                              |  |
|    | MH Consultation for Children: Morrison Center   |   | -         | 210,924     | 210,924                              |  |
|    | MH Family Partners and Peer Support Svcs: NAMI  |   | -         | 172,656     | 172,656                              |  |
|    | MH Caring Community Coordination: Centennial SD   | _ |           | 169,460     | 169,460                              |  |
|    | OHSU Nurse Practioner Contract  | _ | -         | 155,000     | 155,000                              |  |
|    | OHSO Nuise Flactioner Contract  |   | -         | 155,000     | 155,000                              |  |
|    | Primary Care MH Services: CODA Contract to provide substance  |   |           |             |                                      |  |
|    | abuse treatment to enable patients to access and remain in Primary  |   |           |             |                                      |  |
|    | Care, access drug therapies and includes supportive counseling.   |   | 142,040   | -           | 142,040                              |  |
| _  | In-service and Consultation: Honorarium for provider speakers and   |   |           |             |                                      |  |
|    | workshop facilitation   |   | -         | 104,327     | 104,327                              |  |
|    | Healthstream & e-Learning Platforms   |   | -         | 98,500      | 98,500                               |  |
|    | MH A&D Outpatient Services: NAMI  |   | -         | 92,687      | 92,687                               |  |
|    | OHSU contract for OBGYN Services  |   | -         | 81,000      | 81,000                               |  |
|    | MH ORCHWA Project   |   | -         | 69,000      | 69,000                               |  |
|    | OHSU Ortho Contract   |   | -         | 64,800      | 64,800                               |  |
|    | After Hours RN medical advice - Fonemed   |   | -         | 60,000      | 60,000                               |  |
|    | MH Consumer Leadership: Latino Network  |   | -         | 57,313      | 57,313                               |  |
|    | On-Call Pharmacist  |   | -         | 43,500      | 43,500                               |  |
|    |   |   |           |             |                                      |  |
|    |   |   | _         | 42 275      | 4///5                                |  |
|    | Calibration Services  | - | -         | 42,275      |                                      |  |
|    | Calibration Services<br>Sisters of the Road   |   | -         | 32,060      | 32,060                               |  |
|    | Calibration Services  |   |           |             | 42,275<br>32,060<br>20,962<br>19,400 |  |

|            | Shredding Svcs: AccuShred Confidential Shredding  | _ | - | 7,080      | 7,08     |
|------------|---|---|---|------------|----------|
|            | Dental Contracts  |   |   |            |          |
|            |   |   |   |            |          |
|            | Lab & X-Ray Svcs: Contracted lab services with EPIC Imaging,  |   |   | 440.050    | 440.05   |
|            | Stae X-ray licensing, Artisan Lab Services, and Matheson lab  | _ | - | 110,950    | 110,95   |
|            | Staffing Svcs: Dental proffesional staffing for on-call coverage  |   | - | 108,000    | 108,00   |
|            | In-service and other consultation: workshop facilitation and  |   |   |            |          |
|            | honorarium  |   | - | 8,000      | 8,00     |
|            | CPR Training: Portland Community College  |   | - | 6,500      | 6,50     |
|            | Shredding Svcs: AccuShred Confidential Shredding  |   | - | 6,100      | 6,10     |
|            | Dental Waste Removal  | _ | - | 4,500      | 4,50     |
| _          | Field Coursions   | _ |   |            |          |
| _          | Field Services HBI County Match   |   | _ | 901,623    | 901,62   |
|            | Nurse Family Partnership Support: staff training through Nurse  | - | - | 901,023    | 301,02   |
|            | Family Support program  |   | _ | 72,845     | 72,84    |
|            | Community Groups support  | - | _ | 50,400     | 50,4     |
|            | MH Services and Consulting for HBI Clients  | - | _ | 27,600     | 27,6     |
|            | MH Services For Immigrant and Refugee families  | - | - | 15,000     | 15,0     |
|            | In-service Other Consultation: speakers and consultants   | - | _ | 11,000     | 11,0     |
|            | in service other consultation, speakers and consultants   | - | _ | 11,000     | 11,0     |
|            | Non-Patient Care  |   |   |            |          |
| :          | Pssport to Language, Linguava, and Teleport for phone, in-person,<br>sign lanuage, and document interpretation and translation<br>Laundry: Contacts for Lab Jackets, gowns, and coats with Alsco, |   | - | 1,077,876  | 1,077,8  |
|            | Laundry: Contacts for Lab Jackets, gowns, and coats with Alsco,<br>SafetyClean, etc   |   | - | 123,028    | 123,0    |
|            | Software Fees Maintenance: Pharmacy Interactive voice response<br>system and pharmacy switch fees   |   |   | 117,450    | 117,4    |
|            | Child and Elder care for community involvement groups during  |   |   | 117,400    | 117,4    |
|            | meetings and support  |   | _ | 35,810     | 35,8     |
|            | Transportation - Clients  |   | - | 6,720      | 6,7      |
|            | Lab & X-ray Calibration and Repair: Contract with CHR, CLIA,  |   |   |            | ·        |
|            | and API Proficiency Testing   |   | - | 400        | 4        |
| <b>)</b> . | CONSTRUCTION  |   | - | -          | -        |
| Ι.         | OTHER   |   | - | 20,327,677 | 20,327,6 |
|            | ANCILLARY SERVICES  |   |   | , ,-       | ,- ,-    |
| _          | INTERNAL SERVICES   | + |   |            |          |
|            | Data Processing: All data processing or information technology  |   |   |            |          |
|            | services provided by the County's Information Technology  |   |   |            |          |
|            | division. Services include PC and software maintenance and  |   |   |            |          |
|            | replacement, network and data center services, Help Desk and  |   |   |            |          |
|            | network security services, SAP support, and department-specific   |   |   |            |          |
|            | application development   |   | - | 10,226,860 | 10,226,8 |
| _          | Building Occupancy: Routine building costs, including space,  |   |   | , -,       | , .,-    |
|            | utilities, maintenance, lease payments, and debt service  |   |   | 5,504,965  | 5,504,9  |

|          | Telecom: County-supplied telecommunications services including desktop digital and analog phones; long distance charges; and fax machine, alarm; and costs for County-issued mobile devices and   |   |           | 700.040                               | 700.040                               |
|----------|---|---|-----------|---------------------------------------|---------------------------------------|
|          | associated data plans   |   | -         | 798,216                               | 798,216                               |
|          | Dist/Postage: U.S. postage and mail distribution for interoffice mail and U. S. mail  |   |           | 011 100                               | 644 406                               |
| <u> </u> |   |   | -         | 611,106                               | 611,106                               |
|          | Motor Pool - County Fleet   |   | -         | 64,512                                | 64,512                                |
|          | OTHER   |   |           |                                       |                                       |
|          | On-Call and Temporary   |   | -         | 1,324,658                             | 1,324,658                             |
|          | Premium: Language, shift and lead incentives  |   | -         | 835,419                               | 835,419                               |
|          | Education & Training: registration and attendance at professional<br>conferences and conventions, tuition and fees, course materials,<br>out-of-town travel and per diem, lodging, provider's continuing<br>education, Primary Care conference, etc   |   | -         | 633,735                               | 633,735                               |
|          | Dues & Subscriptions: Membership to reagional and national<br>organizations and access to professional websites. This includes<br>NACHC, Northwest Reagional Primary Care Association, Oregon<br>Primary Care Association, UpToDate, Online Management<br>System, and several professional Journals |   | -         | 163,427                               | 163,427                               |
|          | Repairs and Maint: Estimated County Facilities requests for<br>repairs and maintenance to buildings, clinics, and offices that are<br>not Capital in nature   |   |           | 98,853                                | 98,853                                |
|          | Rentals: This includes space rental for meetings and workshops.   |   | -         | 56,192                                | 56,192                                |
|          | Communications: moving/adding/changing telephone services,<br>videoconferencing stations, internet service (purchased outside the<br>County network) and employee reimbursement for personal mobile<br>phone usage  |   | -         | 9,734                                 | 9,734                                 |
|          |   |   |           |                                       |                                       |
| Ι.       | TOTAL DIRECT CHARGES  |   | 8,647,102 | 131,593,768                           | 140,240,870                           |
| J.       | INDIRECT CHARGES  |   | 995,092   | 9,405,666                             | 10,400,758                            |
| К.       | TOTAL COSTS   |   | 9,642,194 | 140,999,434                           | 150,641,628                           |
|          |   |   |           |                                       |                                       |
|          | LESS  | Ц |           |                                       |                                       |
| <u> </u> | PROGRAM INCOME  | Ц | -         | 81,937,333                            | 81,937,333                            |
|          | LOCAL GRANT SUPPORT   | Щ | -         | 7,086,053                             | 7,086,053                             |
|          | FEDERAL FUNDS REQUESTED   |   | 9,642,194 | -                                     | 9,642,194                             |
| <u> </u> |   |   |           |                                       |                                       |
|          | OTHER FEDERAL FUNDING   |   | -         | 3,699,856                             | 3,699,856                             |
|          |   |   |           | 3,699,856<br>36,622,729<br>11,653,463 | 3,699,856<br>36,622,729<br>11,653,463 |

## Federally-Supported Personnel Justification Table

Multnomah County Health Department Budget Justification

The table below is <u>required</u> for each staff position supported in whole or in part by federal Section 330 grant funds.

| POSITION TITLE                     | % OF FTE APPLIED TO<br>FEDERAL GRANT FUNDS | TOTAL FEDERAL<br>SUPPORT REQUESTED |
|------------------------------------|--|------------------------------------|
| Administrative Analyst (NR)        | 1.0  | 68,187                             |
| Business Process Consultant        | 0.9  | 80,423                             |
| Clerical Unit Coordinator          | 1.0  | 62,932                             |
| Clinical Services Specialist       | 1.7  | 126,963                            |
| Community Health Nurse             | 9.2  | 891,040                            |
| Community Health Specialist 2      | 2.0  | 108,503                            |
| Data Analyst Senior                | 0.6  | 55,361                             |
| Dental Assistant (EFDA)            | 1.3  | 68,698                             |
| Dental Hygienist                   | 1.0  | 97,885                             |
| Eligibility Specialist             | 2.6  | 147,273                            |
| Finance Specialist 1               | 2.7  | 155,827                            |
| Licensed Community Practical Nurse | 4.7  | 305,926                            |
| Manager 1                          | 0.6  | 58,113                             |
| Medical Assistant                  | 11.4                                       | 569,069                            |
| Nurse Practitioner                 | 4.0  | 541,369                            |
| Nurse Practitioner Manager         | 0.6  | 99,361                             |
| Office Assistant 2                 | 2.6  | 118,231                            |
| Office Assistant Senior            | 0.7  | 33,425                             |
| Operations Process Specialist      | 0.9  | 63,643                             |
| Operations Supervisor              | 1.0  | 70,151                             |
| Physician                          | 3.3  | 750,267                            |
| Physician Assistant                | 0.8  | 102,152                            |
| Program Coordinator                | 1.0  | 70,721                             |
| Program Specialist                 | 1.0  | 64,213                             |
| Program Specialist Senior          | 1.8  | 143,027                            |
| Project Manager (NR)               | 1.0  | 103,738                            |
| Project Manager Represented        | 0.5  | 48,943                             |
| Grand Total                        | 59.6                                       | \$5,005,441                        |

## HRSA GRANT BUDGET Grant # H80CS00149 Grant Year 20

| PERSONNEL  | \$             | 5,005,441 |
|--|----------------|-----------|
| Salaries for health center staff including: Administrative Analysts,<br>Business Process Consultants, Clerical Unit Coordinators, Clinical Services  |                |           |
| Specialists, Community Health Nurses, Community Health Specialists,  |                |           |
| Data Analysts, Dental Assistants, Dental Hygienists, Eligibility Specialists,  |                |           |
| Finance Specialists, Finance, Laboratory Technicians, Licensed Practical   |                |           |
| Nurses, Medical Assistants, Nurse Practitioners, a Nurse Practitioner  |                |           |
| Manager, Nursing Supervisors, Office Assistants, Operations Supervisors,   |                |           |
| Physicians, Physician Assistants, Program Coordinators, Program  |                |           |
| Specialists, Program Technicians and Project Managers.   |                |           |
|  |                |           |
| FRINGE BENEFITS  | \$             | 3,499,621 |
| Fringe benefit costs include percentage-based and flat rate fringe<br>benefits; the projected costs are driven by standard County benefit<br>plans, which vary slightly by union bargaining unit. Percentage-based         |                |           |
| include retirement and various other charges. Flat rate benefits include medical and dental insurance.   |                |           |
|  |                |           |
| CONTRACTUAL  | \$             | 142,040   |
| Contract to provide substance abuse treatment to enable patients to  |                |           |
| access and remain in Primary Care, access drug therapies and includes  |                |           |
| supportive counseling.   |                |           |
| TOTAL DIRECT CHARGES   | \$             | 8,647,102 |
| "Direct" charges are costs connected to specific services or products  | Ψ              | 0,047,102 |
| INDIRECT CHARGES   | \$             | 995,092   |
|  | - <del>-</del> | ,,0,0,2   |
| The FY 2021 Multnomah County Cost Allocation Plan has set the Health<br>Department's indirect rate at 11.70% of Personnel Expenses (Salary and<br>Fringe Benefits). The rate includes 2.53% for Central Services and 9.17% |                |           |
| for Departmental. "Indirect" charges are costs to maintain the health center's day-to-day operations but that are not connected to specific  |                |           |
| services or products   | 1              |           |
| services or products.  |                |           |