

Situation Report

Situation Report Number: 05.20.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department Jonna Papaefthimiou, Portland Bureau of Emergency Management	
Date: 5/20/2020	Time: 21:30	Situation Reports will be released daily at approximately 8:00 p.m. All posted Situation Reports are archived on the county's website.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Updates

Media and Announcements

- Today, May 20, Multnomah County hosted a [press conference](#) with an [update on our reopening status report](#) and contact tracing plan. **Progress updates** include:
 - All first responders in Multnomah County have reported that they have sufficient Personal Protective Equipment (PPE).
 - Multnomah County has submitted four narratives (see scenarios listed below) describing reopening plans to the governor (three are required).
 - [Scenario 1: shelter](#)
 - [Scenario 2: food processing plant](#)
 - [Scenario 3: long term care facility](#)
 - [Scenario 4: Corrections](#)
 - Last week, Multnomah County met the requirement that hospitalizations have been decreasing for the past two weeks. This week, data analysis was completed confirming that hospitalizations have been decreasing for populations of color and for Black, Indigenous, and people of color (BIPOC) combined.
 - This week, Multnomah County will have a draft reopening plan that incorporates strategies to meet culturally specific needs reported by community liaisons.

Multnomah County does not yet have an expected reopening date but rather will proceed according to a public health perspective that emphasizes safety for all residents of Multnomah

County, including those most at risk for COVID-19 infection, severe symptoms, hospitalization, and death.

- Multnomah County’s population density and higher representation of BIPOC, persons experiencing houselessness, and persons residing in long-term care facilities, compared to other counties, means our timeline to reopening will look different than other counties.
- Multnomah County wants to be transparent with its residents about the reopening process and not set a target date that cannot be met.

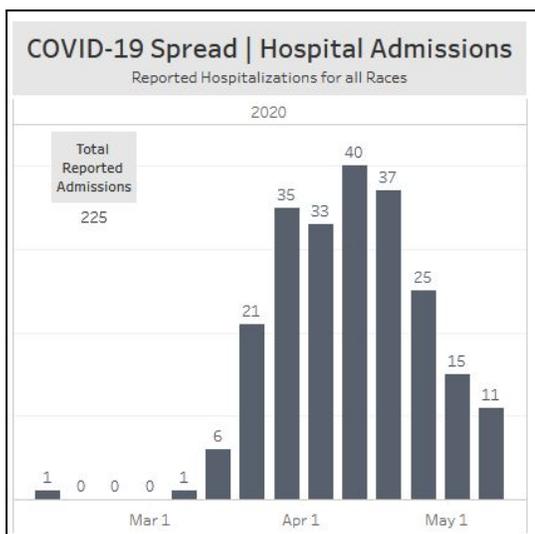
Building up Multnomah County’s **contact tracing capacity is key to our readiness to reopen.**

- Multnomah County wants everyone to feel safe talking to contact tracers. We are making sure contract tracing teams have the right mix of public health background, data skills, affiliation with culturally specific communities, experience in community engagement, and ability to speak languages other than English.
- We will need capacity to interview everyone who tests positive, not just those with symptoms.
- We must be able to interview everyone testing positive within 24 hours.

Testing availability has increased over time, but Multnomah County still needs to meet some **goals around testing capacity in order to be ready to reopen:**

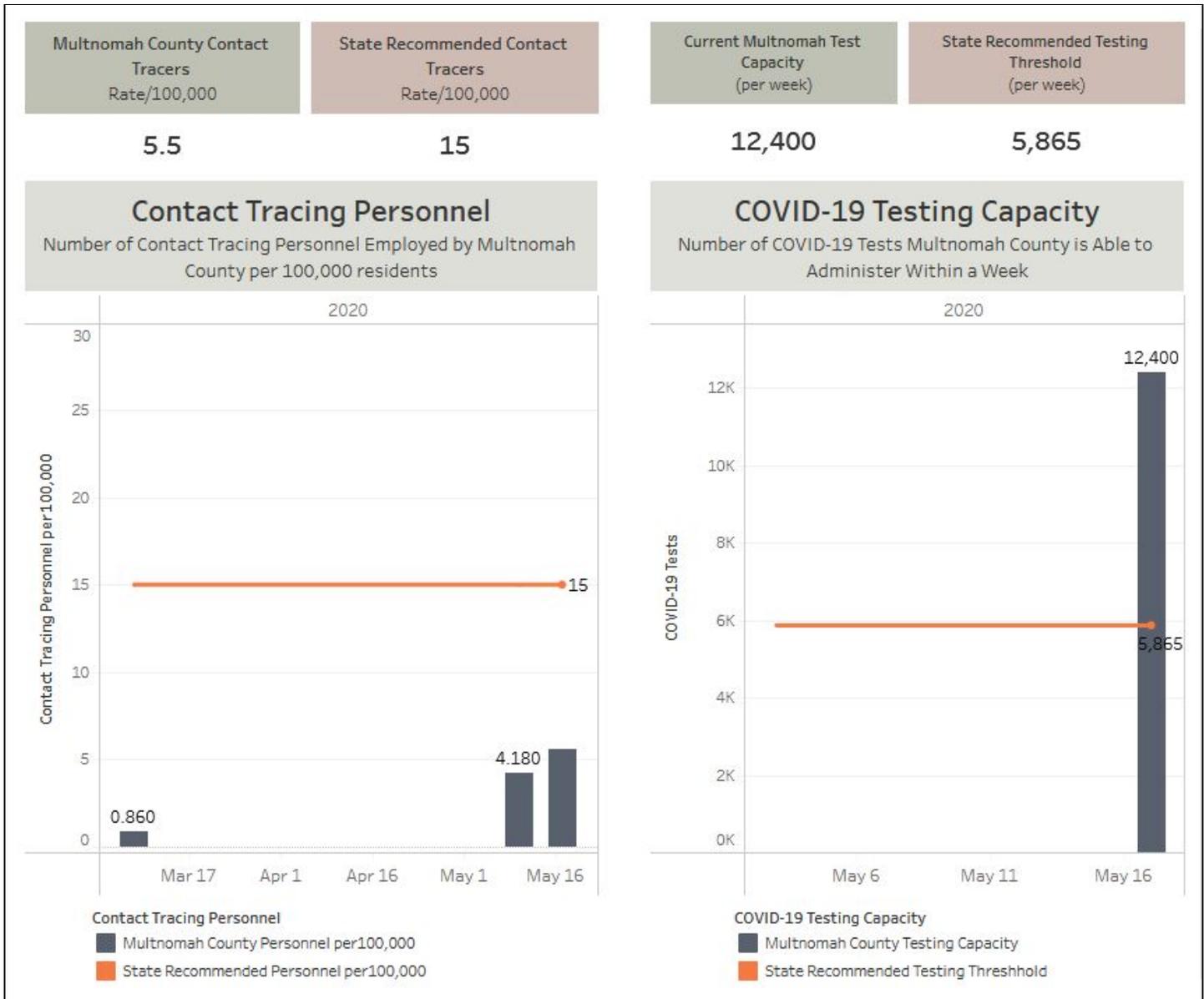
- Ideally, everyone with symptoms should be tested.
- We need to be prepared to stand up large-scale testing in case of an outbreak.
- The county still needs more resources to ensure people without a regular or trusted source of medical care or without health insurance have access to testing in environments they trust and where they feel safe.
- Multnomah County is looking into alternative testing site options, such as low-barrier, drive-through sites and culturally specific community centers.
- The [Willamette Week featured an article highlighting the case contacting and investigation work of the Multnomah County Health Department.](#)
- On May 18, the Multnomah County District Attorney’s Office launched “[We Need to Know.](#)” a social media campaign about bias crimes during the COVID-19 pandemic. Community members are encouraged to report any bias crime to law enforcement and share [social media graphics](#), available in multiple languages (Simplified & Traditional Chinese, Japanese, Khmer, Korean, Lao, Tagalog, Thai, Vietnamese, and English).

Reopening Progress at a Glance



The following charts depicting Multnomah County’s status regarding Oregon’s criteria for reopening are from the County’s [reopening data dashboard](#). Charts on additional reopening criteria are available on the dashboard

As stated in Multnomah County’s May 20 press conference, hospitalizations have been decreasing over the required past two weeks.



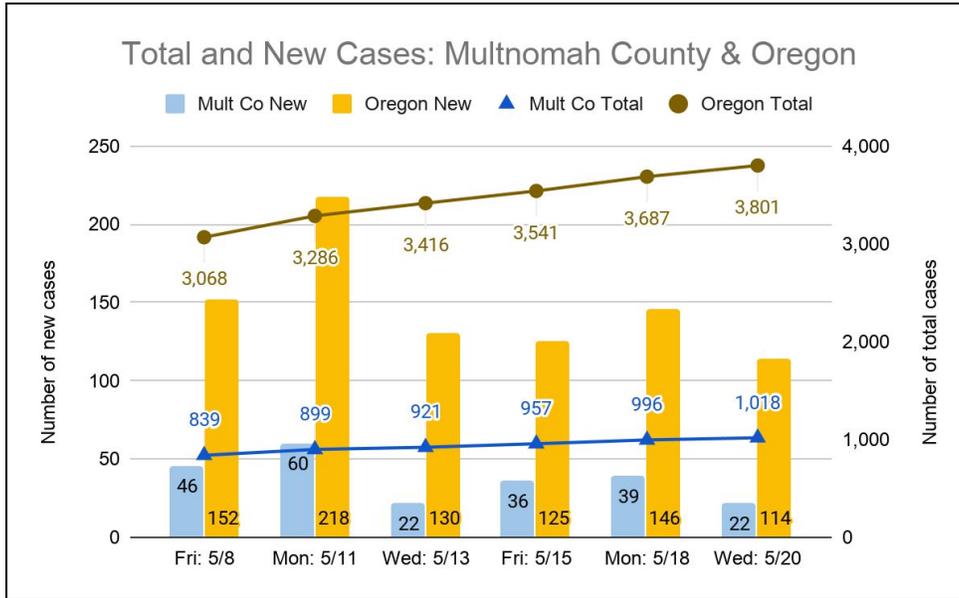
Multnomah County does not yet meet Oregon’s requirement for contact tracing capacity. While Multnomah County currently exceeds requirements for testing capacity, as described in the May 20 press conference, the County is working to ensure all residents have access to testing in environments where they feel comfortable.

Epidemiology Data

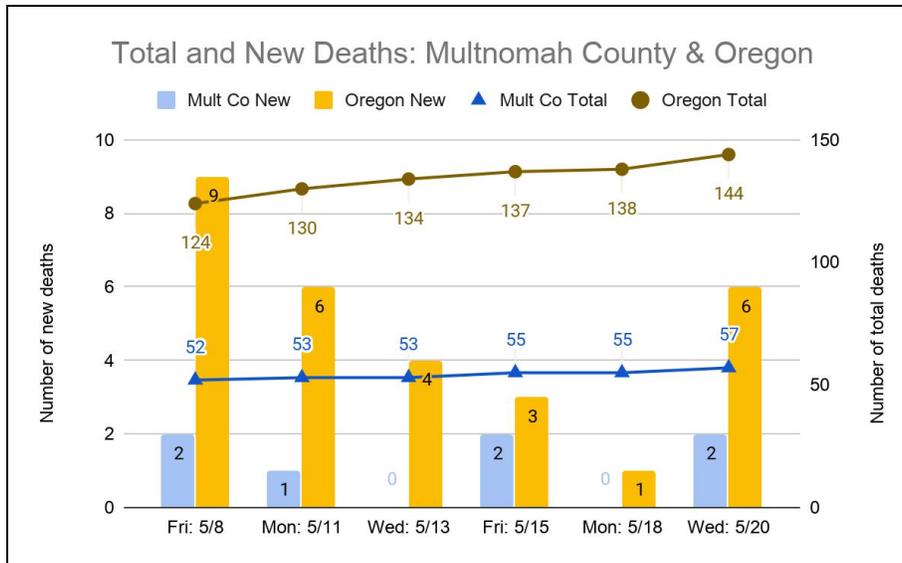
This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For detailed local data, visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

Standing epidemiology report

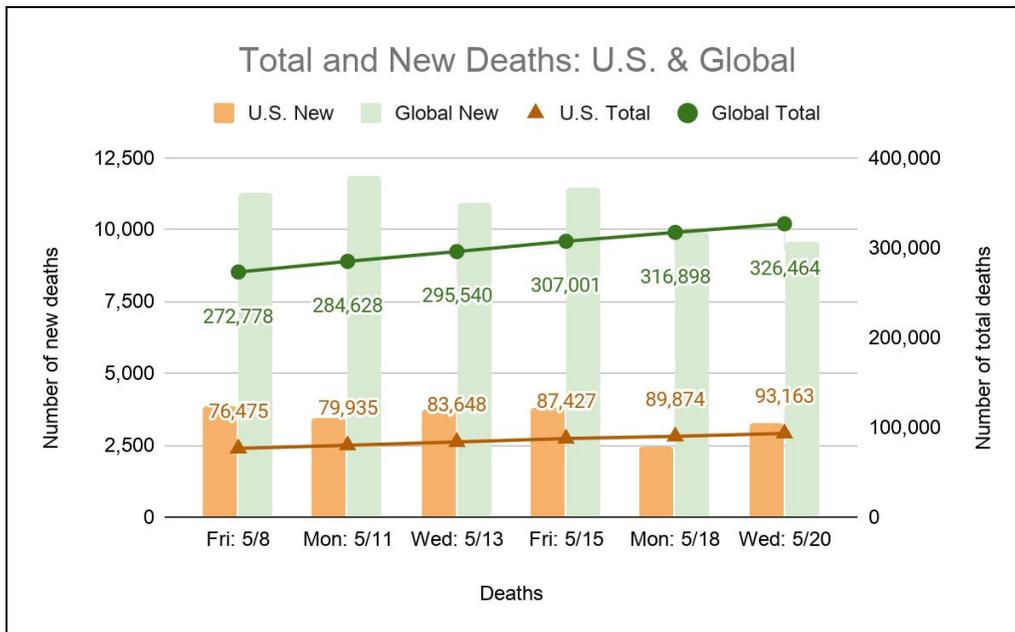
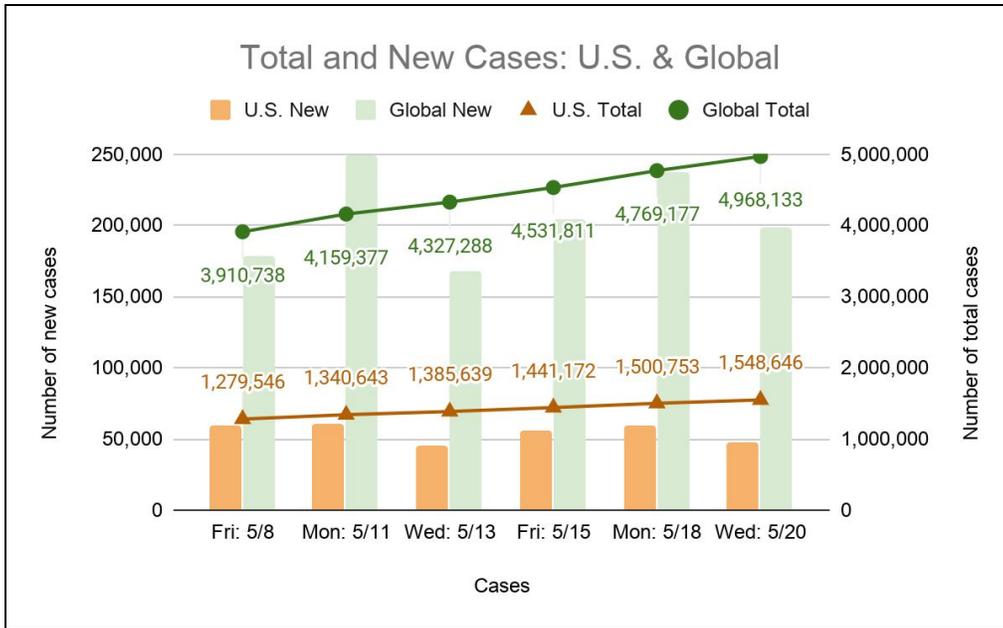
As of May 20, 2020, 8:00 AM, there were a total of **1,018 confirmed COVID-19 cases in Multnomah County** and 3,801 cases in Oregon. 27% of Oregon’s cases are in Multnomah County. The chart below shows cases over the past two weeks ([source: Oregon Health Authority](#)).



There were **two new deaths in Multnomah County** since the 5/18/20 Situation Report (now at 57 deaths). Six new death occurred statewide (now at 144 deaths). The chart below shows deaths over the past two weeks ([source: Oregon Health Authority](#)).



To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world ([source: Center for Systems Science and Engineering, Johns Hopkins University](#)).



Multnomah County Emergency Operations Center Updates

EOCs are designed to be in service of those who are providing front line services to our community. The EOC leadership has the responsibility to ensure that those creating a safety net for our community are provided with what they need to do so. Each and every day, the EOC works to streamline its processes to make it easier and more efficient for our Public Information, Operations, Logistics, and Liaison staff to accomplish their objectives.

EOC Section: [Public Information](#)

Media updates:

Multnomah County's COVID-19 website was updated with the following:

- [Tips if you share a living space page](#)
- “[Open With Care](#)” flyer added to [business resources](#) page
- State guidances added for
 - [Schools, Youth Programs and Child Care](#)
 - [Shelter Settings](#)
 - [COVID-19 guidance for people experiencing homelessness without shelter](#)
 - [Faith Based and Community Groups COVID-19 Guidance](#)
 - [Small Health Clinics](#)
- [Marshallese language page](#) added
- Language tags on language pages were modified to assure correct language interpretation
- Additions to [Community Resource Page](#):
 - Financial Help: [Mortgage and housing assistance during COVID-19](#)
 - Parenting: [Portland Public Schools Social Emotional Learning](#)

Outreach

- Delivered 500 [printed bilingual mailers](#) to Fairview City Hall for Migrant Seasonal Farm Worker Outreach Packets that will be distributed on Thursday, May 21.

Social media highlights

Help us spread these important messages and resources by sharing on your social media accounts!

- [Multnomah County Facebook](#)
 - [Press conference](#) on Multnomah County's reopening progress and contact tracing
 - [Housing Protections for Tenants in Oregon](#)
 - [Shared Familias en Acción webinar information](#)
 - Shared [post by Multnomah County-Reach](#) about COVID-19 Facts
 - [#BlackHealth - Underlying Condition: Eat Healthy](#)
 - Shared info about Northwest Native American Center of Excellence and [#ExercisingSafeSweats](#)
 - [Flatten the Curve: Physical Distancing](#)
 - [Keep It Local](#) / Stay in your region... Multnomah County still under Stay at Home order
 - Shared [Student Health Center post](#)
- [Multnomah County Twitter](#)

- [Retweeted Trimet/Face Covering info](#)
- [Retweeted Oregon Health Insurance Marketplace Window Shop](#)
- [Retweeted about DIY cloth face covering](#)
- [#BlackHealth - Keep your medical appointments](#)
- [Multnomah County Health Department Facebook](#)
 - [Parkrose Student Health Center is open](#) to youth ages 5-18 years-old
 - [Stay local as regions/spaces are reopening](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
 - [Stay local](#) as regions/spaces are reopening
- [Multnomah County Emergency Management Twitter](#)
- [Multnomah County Library Facebook \(English\)](#)
 - [Kindergarten registration](#) for children 5 years-old must be completed on or by September 1, 2020. Registration can be done online.
- [Multnomah County Library Facebook \(Spanish\)](#)
 - [Instructions on obtaining a library card with an android phone](#)
 - Promoting [Familias en Accion's nutrition program](#)

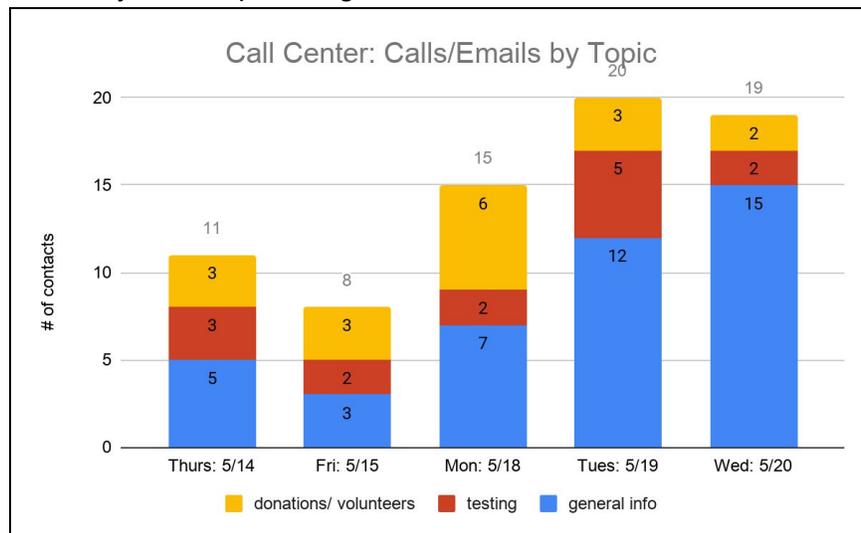
EOC Section: [Operations](#)

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Monday.

Call Center

For the questions that are not answered on the [County's Frequently Asked Questions \(FAQs\) page](#), the County's Call Center serves as a safety net and ensures that everyone who calls or emails with a question, receives a timely response.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is open Monday through Friday). The chart below shows the number of calls and emails per day for the past five business days, broken down by three topic categories.

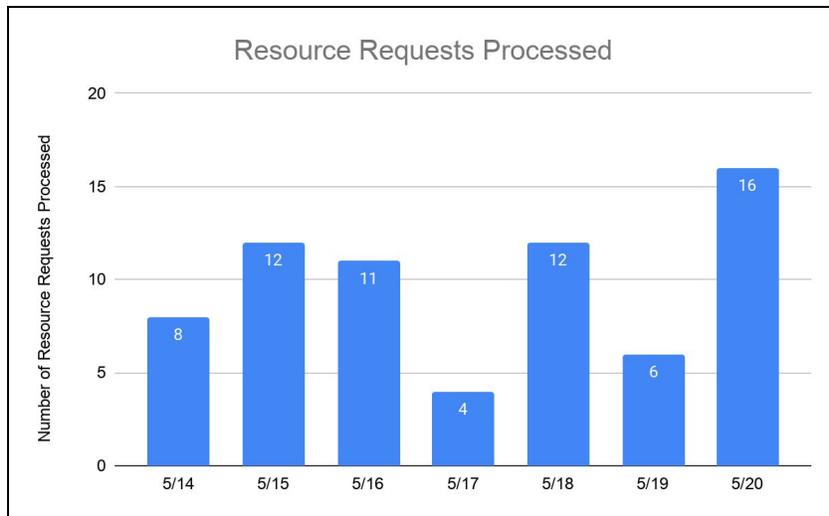


The Call Center is open Monday through Friday

Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County’s commitment to dedicate resources to the populations most impacted by COVID-19.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of daily requests processed over the past week.



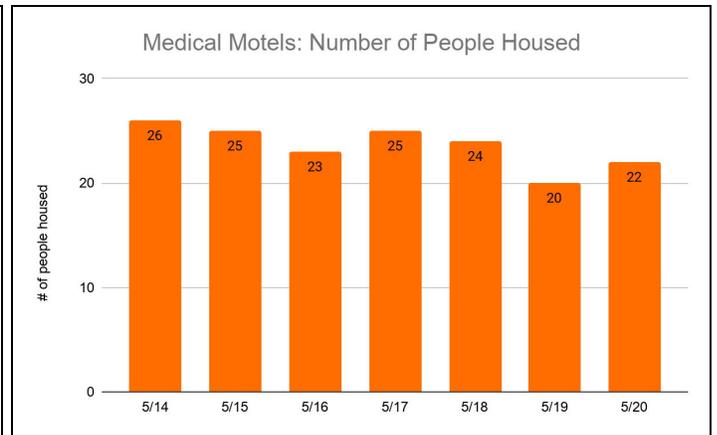
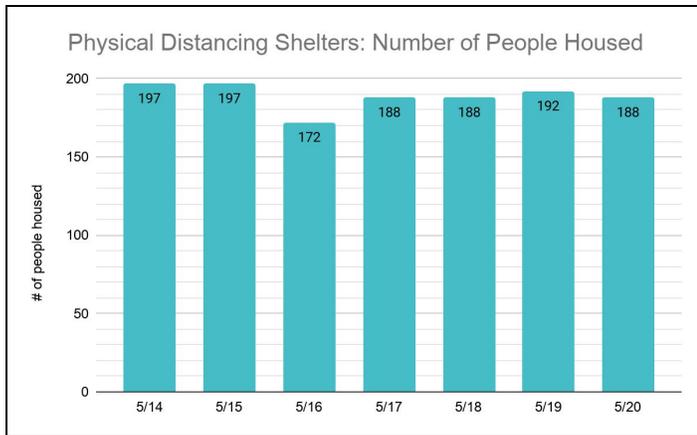
- The Resource Request Unit is increasing staffing due to increased demand for resources and increased complexity of resource needs. The Resource Request Unit must ensure requesting organizations are matched with the appropriate kind of PPE for the services their staff provide.

Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels each day. The chart below shows the number of persons housed for each day of the past week.

(Charts on next page)



EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Donations Unit

Multnomah County and the City of Portland are working to match [donations and offers of service](#) with community needs. Please [fill out this form](#) so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

Personal Protective Equipment (PPE) and other goods and services

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:

- **Home-made face covers or home-made cloth face coverings.** Multnomah County's Operations team is dedicated to ensuring that these scarce resources are distributed to our Black, Indigenous, and People of Color (BIPOC) communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are, therefore, our donation priority. A multijurisdiction/disciplinary team is working with community organizations across the county to distribute these, and other supplies.
- Procedural masks
- Surgical masks
- N95 respirators and N95 filters
- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes
- Environmental Protection Agency (EPA) registered disinfectant

Donation drop sites

****Please only drop off the supplies listed above ****

Portland Fire & Rescue

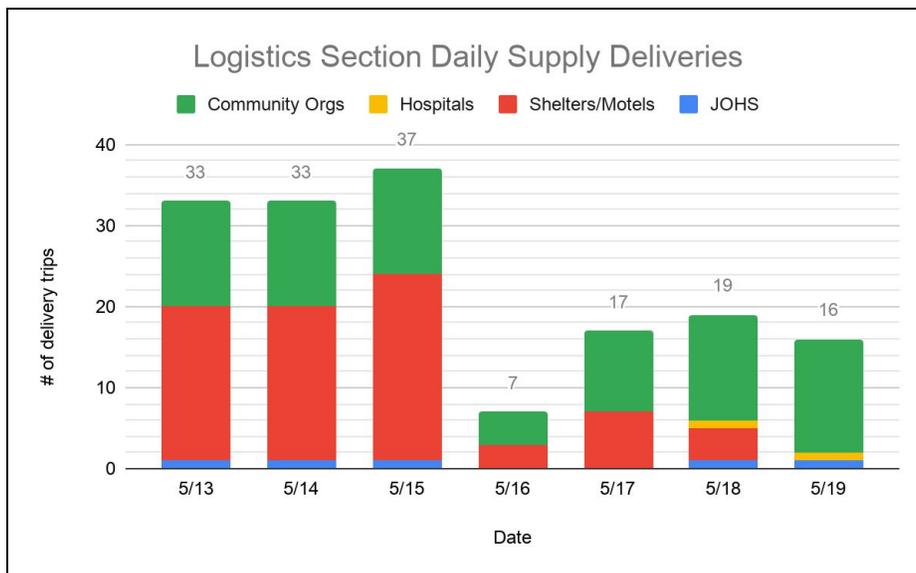
1300 SE Gideon St., Portland
 Noon to 4 p.m. Monday through Friday

Multnomah Building

501 SE Hawthorne, Portland (loading dock on 6th St.)
 9 a.m. to 4 p.m. this Thursday (May 21st) and Friday (May 22nd) Only
Starting this Saturday, May 23rd, this building will only be accepting donations during the following hours:
 9am to 4pm Monday and Wednesday
 10 a.m. to 2 p.m. Saturday

Resource Deliveries

Logistics provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, hospitals, County-run physical distancing shelters and medical motels, and emergency outdoor shelters run by the City of Portland and Multnomah County’s Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.



EOC Section: [Community Liaisons](#)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

Liaison Updates

General

- The CDC has updated their website regarding [counterfeit respirators](#) to alert users, purchasers, and manufacturers.
- The City of Portland was one of [12 cities selected](#) to receive customized research reports that will be used to support strategic efforts for immigrant-inclusive emergency response initiatives.

Food Access

- The U.S. Department of Agriculture's (USDA's) Food and Nutrition Service (FNS) has [extended the waivers](#) providing extra flexibility for child nutrition providers through August 31st, 2020. Through August 31, providers are allowed to serve meals outside of the normally required group settings to support physical distancing, parents/guardians may pick up meals to take home to their children, and meals do not need to be served at specific times to allow for grab-and-go options. FNS is also rapidly approving states for [Pandemic-EBT](#), with 26 plans currently approved.

Food Access/Culturally Specific

- Familias en Acción through our Nutrition and Food Equity program Abuela, Mamá y Yo has been working with Hunger Free Oregon and is hosting a **Spanish** webinar to learn more about food access during this pandemic: Thursday, May 21, 2020, 2:30pm - 4pm (PST). Contact: Alejandra Gurrola - alejandra@familiasenaccion.org

Small Business

- **East County Business Reopening Roundtable** - Thursday, May 21, at 1:00pm. As Multnomah County works towards reopening parts of our economy during this pandemic, we want to hear your concerns and comments. If you have questions, please send them prior to small.business.covid@multco.us. You can register for this Zoom Webinar [here](#).

Maternal and Child Health

- A twice-monthly Maternal and Child Health call has been added to the list of regularly scheduled calls below. Details are listed below and will remain in this standing list of calls in each Multnomah County situation report for as long as the calls are occurring.

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm**.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1pm**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.
- [Culturally Specific Communities Liaisons](#) hold weekly calls: a *Communities of Color* call **every Thursday 2-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6-7 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1pm**, calls with private K-12 schools **Wednesdays at 11 am**, and communicates with child care providers through email **regularly**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email linda.s.swyers@state.or.us to join in.
- The [Youth Liaison Team](#) has a coordinating call Wednesdays 3-4pm.
- [Maternal Child Health Liaisons](#) have a call on the **second and fourth Tuesday of the month from 1 pm to 2:30 pm** to discuss issues of concern and potential responses, increase familiarity with the people involved and the work they do, and share resources.

Community Liaison Team

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. More than 2,400 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett, Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde, Molly Franks,	eoc.liaisonofficer@multco.us	503-988-0071

	Shalynn Robinette, Vanessa Tharp, Lizzie Fussell		
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron, Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Beth Poteet, Daniel Garcia, Robin Davis, Walter Rodriguez, Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956

Maternal and Child Health	Ronnie Meyers, VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

Media and Announcements

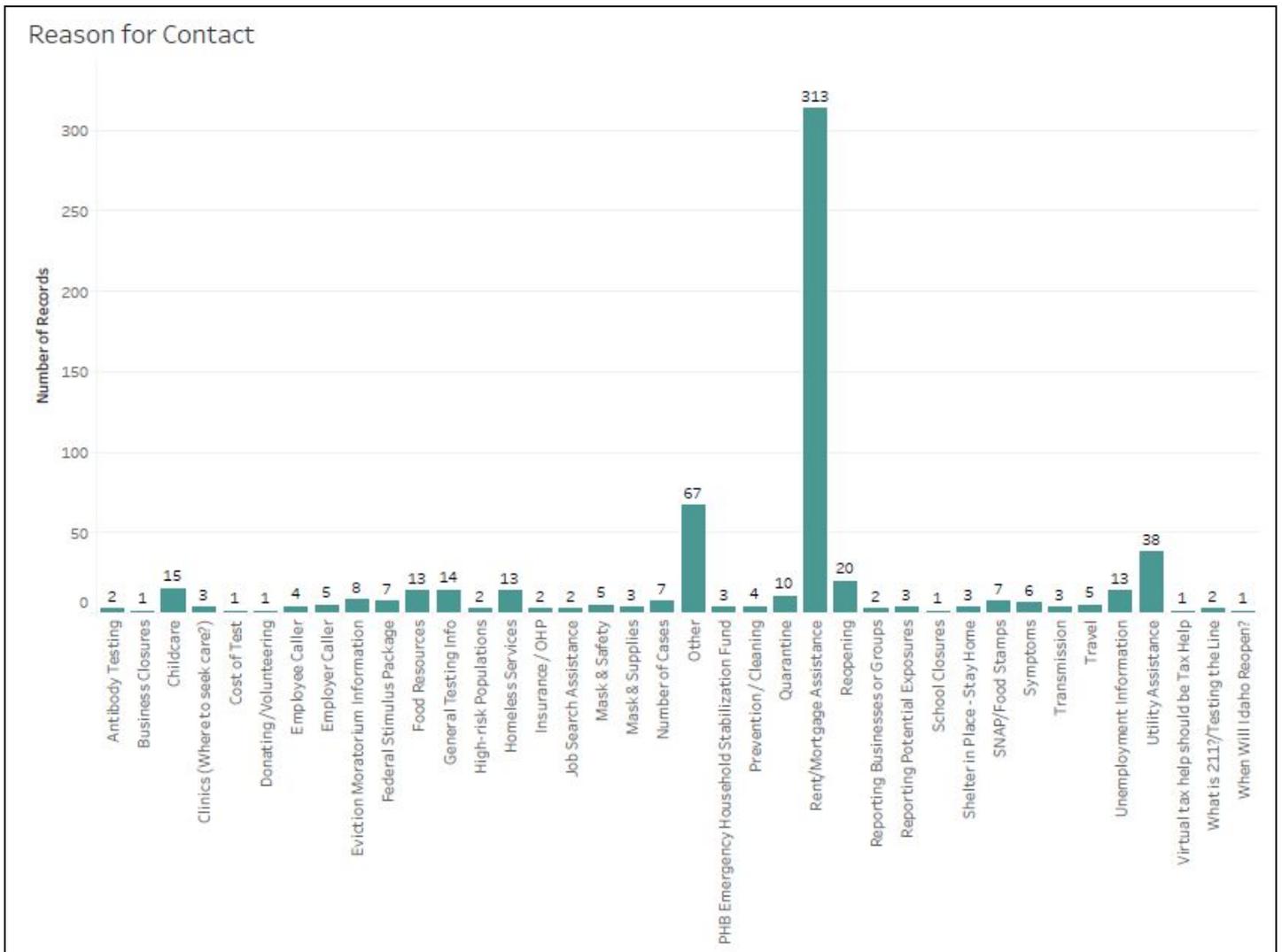
- This Friday, May 22, 2020, Washington County plans to submit its application to the state for reopening, with a goal of entering Phase 1 on June 1, 2020. This plan depends largely on the County's ability to hire and train enough contact tracing staff who are reflective of the community. See the County's [reopening page](#) for more information.
- Current information on the status of COVID-19 reopening prerequisites is now available on [Washington](#) and [Clackamas](#) counties' websites.
- The Portland City Council will host a work session on May 21, at 9:30 a.m., to receive a briefing on Multnomah County's reopening plans. Council will host another work session on the federal CARES Act on May 26, at 9:30 a.m., to update the Council on the latest guidance, provide an overview of the many needs in the community, and discuss a framework for allocating the resources. Council work sessions can be [viewed online](#).
- Mt. Hood Community College Head Start now has an online platform for families interested in applying for Head Start and Early Head Start services for the 2020/2021 school year. There will be a variety of programs available, including home visiting, 3.5 hour classes, 6.5 hour classes, and 8.5 hour classes. There will also be the student program and child care subsidies for children who live in East Multnomah County. After families [submit an interest form](#), a staff member will contact them to virtually complete the application process.

- Public records from Portland Fire & Rescue indicate that firefighters [are responding to significantly fewer medical calls](#) than they were prior to the onset of the pandemic. Medical calls began dropping off in March and were down 18% in April from last year. Fire-related calls remained the same.
- On May 14, [TriMet reported that during the previous weeks ridership increased 8%](#). Ridership is still down over 67% from levels seen the week of February 23.
- The Oregon Legislature allocated [\\$8.5 million to the Oregon Housing and Community Services \(OHCS\) COVID-19 Rent Relief Program](#) which will provide rent relief to those in need. [Multnomah County Department of Human Services received \\$1,639,002](#). Portlanders should call 211 or MCHS directly (503-988-7453) for more information.

211 Calls

- There were 468 calls on Tuesday, May 19, which is a higher volume compared to Monday, May 18 (384 calls), and recent weeks (total calls on weekdays have been between 300 and 400).
- By far, the most common reason people called 211 was to ask about mortgage/rent assistance.

Data for May 19 2020



State of Oregon Updates

Media and Announcements

- Late on May 18, Oregon Supreme Court Presiding Justice Blamer issued a [ruling](#) to put [a hold on the decision by the Baker County Circuit Court invalidating Governor Kate Brown’s executive orders](#) restricting businesses from operating and limiting public gatherings. The hold issued by the State Supreme Court will remain in effect until they consider the State’s full petition to dismiss the preliminary injunction issued by the Baker County Circuit Court.
- The [Oregon Native American Chamber of Commerce recently released a Native-Owned Business COVID-19 Impact Survey](#). The survey will highlight critical needs of the native community.
- Oregon’s Department of Agriculture has created [guidance for visiting U-Pick farms](#).
- The State released new guidance related to COVID-19 and [childcare](#), [summer day camps](#), and [summer school](#), effective May 15.

Health System Capacity

As of May 20, 2020

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total Staffed	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	196	815	Current hospitalized patients	152	53
Adult non-ICU beds	1,672	6,742	Current patients in ICU Beds	42	25
Pediatric NICU/PICU beds	78	316	Current patients on ventilators	17	13
Pediatric non-ICU beds	127	346			
Ventilators	780				

*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00am. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

National Updates

Media and Announcements

- Early data from a [COVID-19 vaccine in development by Kaiser Permanente NW Research in Seattle showed encouraging results in very early testing](#). The next phase of the study, led by the U.S. National Institutes of Health, is expected to begin in July.
- Starting this month and through June, [FEMA is distributing PPE to nursing homes](#) across the country.
- The [USDA has extended WIC waivers](#) allowing the continuation of phone appointments and remote services through June 30, 2020.
- The [U.S. Food and Drug Administration \(FDA\) and healthcare technology company Aetion have agreed to collaborate on a large-scale data analysis](#) to answer questions about the use of diagnostics and medications in the pandemic, and risk factors for COVID-19-related complications in different patient populations.
- It is known that large gatherings pose a risk for the spread of COVID-19. On May 19, the CDC announced that [a substantial number of COVID-19 cases have been traced to events at a church in Arkansas](#). The CDC advises that faith-based organizations work with local health officials to determine how to implement the U.S. Government guidelines for modifying activities during the COVID-19 pandemic to prevent transmission of the virus to their members and their communities.
- On **May 18**, [HHS announced](#) \$11 billion in funding to states, territories and tribes to support testing for COVID-19. This funding is part of the Administration's efforts to ensure that states, territories, and tribes have the resources necessary to meet their testing goals as they begin to reopen.
 - The CDC will provide \$10.2 billion to states, territories, and local jurisdictions through CDC's existing Epidemiology and Laboratory Capacity for Prevention and Control of Emerging Infectious Diseases cooperative agreement.
 - The Indian Health Service will provide \$750 million to IHS, tribal, and urban Indian Health programs to expand testing capacity and testing-related activities.
 - This funding from the Paycheck Protection Program and Health Care Enhancement Act will provide critical support to develop, purchase, administer, process and analyze COVID-19 tests, conduct surveillance, trace contacts and related activities.
- This week, the CDC published a document summarizing [CDC Activities and Initiatives Supporting the COVID-19 Response and the President's Plan for Opening America Up Again](#). This document lays out approaches that state, local, territory and tribal authorities as well as businesses, and other institutions can use to assess when to move from one phase to another.
- On May 16, [the FDA announced](#) the authorization of Everlywell, Inc.'s at-home sample collection kit for COVID-19 diagnostic testing. The test kit is authorized to be used by individuals at home who have been screened using an online questionnaire that is reviewed by a health care provider. Results will be returned to the patient through Everlywell's independent physician network and their online portal. Testing is most helpful for people with symptoms or who have had close contact with someone with known COVID-19. All test results are reported to the county health department where the person lives. Anyone with a positive result should plan on staying home and away from others for at least 10 days.

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)
- Multnomah County Library Facebook in [English](#) and [Spanish](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8am - 5pm

Help and Resources

- **Questions?** Below are some useful resources:
 - [Multnomah County COVID-19 FAQs](#)
 - [Call 211](#)
 - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?**
 - [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

- [OHSU is operating mobile testing sites in Portland and Hillsboro](#). Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:
 - **Portland Expo Center**, 2060 N. Marine Dr., Portland 97217. Mon-Sat, noon to 6 p.m.
 - **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro 97124. Mon-Sat, noon to 6 p.m.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
 - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
 - See this website for information about [Multnomah County Student Health Centers](#)
 - Parkrose Student Health Center is open during school closures.
 - Other Multnomah County Student Health Centers are closed.

Document Development Information	
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Date / Time Approved	5/20/20; 21:15 hrs
Date of Next Situation Report	Friday, May 22, 2020