

Situation Report

Situation Report Number: 05.25.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Alice Busch, Multnomah County Emergency Management	
Date: 5/25/2020	Time: 19:45	Situation Reports will be released daily at approximately 8:00 p.m. All posted Situation Reports are archived on the county's website.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Updates

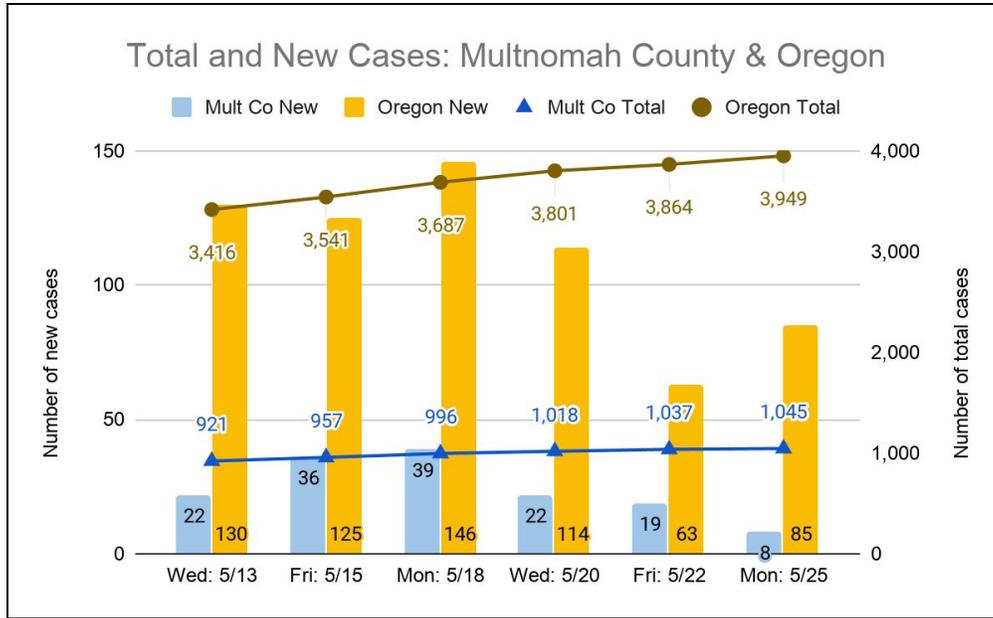
Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For detailed local data, visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

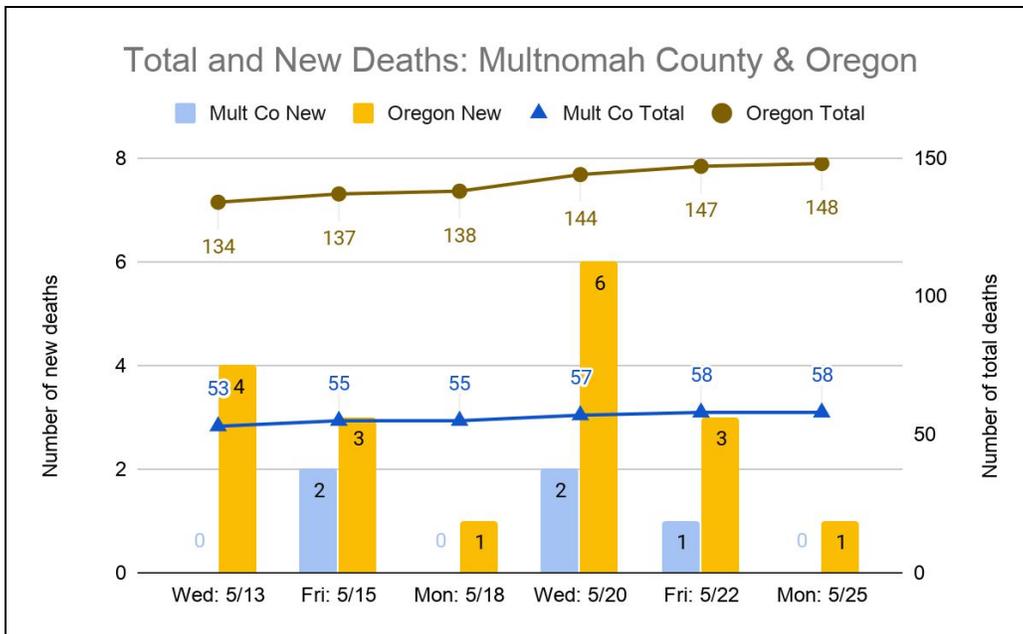
Standing epidemiology report

As of May 25, 2020, 8:00 AM, there were a total of **1,045 confirmed COVID-19 cases in Multnomah County** and 3,949 cases in Oregon. 27% of Oregon's cases are in Multnomah County. The chart below shows cases over the past two weeks ([source: Oregon Health Authority](#)).

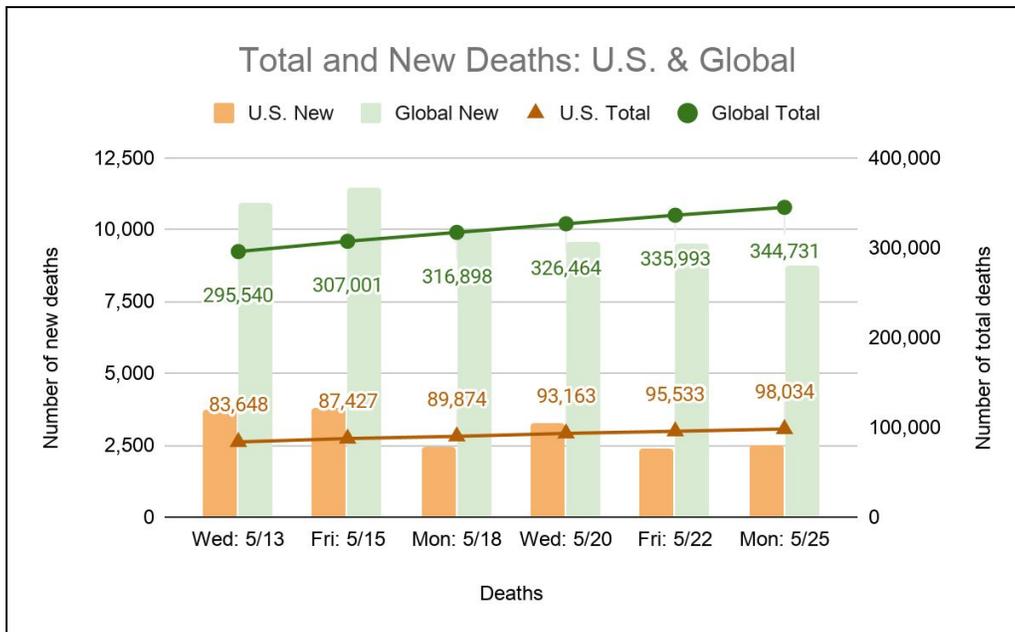
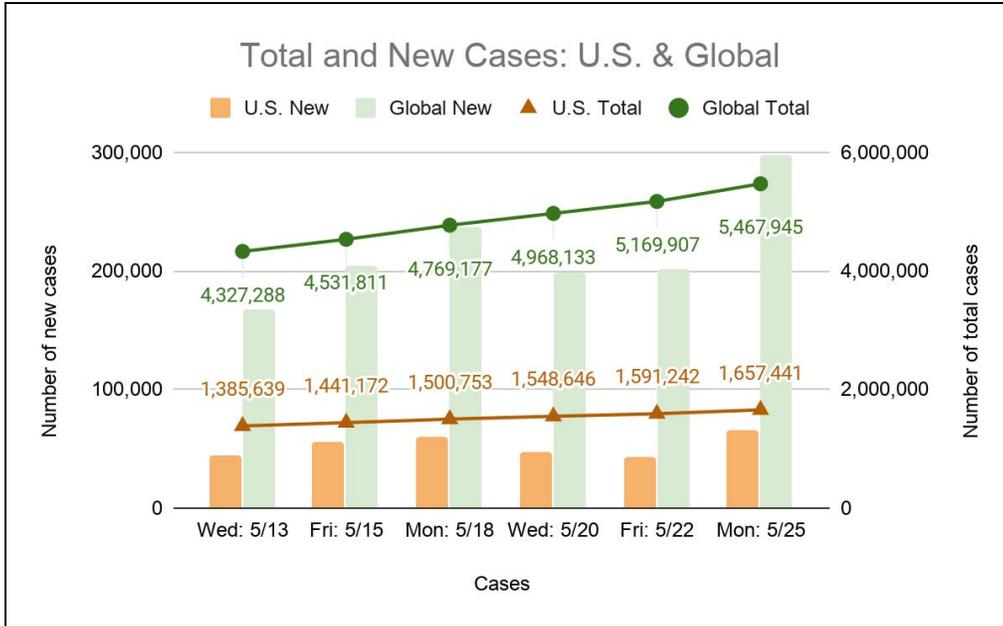
(Chart on next page)



There were **zero new deaths in Multnomah County** since the 5/22/20 Situation Report (still at 58 deaths). One new death occurred statewide (now at 148 deaths). The chart below shows deaths over the past two weeks ([source: Oregon Health Authority](#)).



To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world ([source: Center for Systems Science and Engineering, Johns Hopkins University](#)).



Multnomah County Emergency Operations Center Updates

EOCs are designed to be in service of those who are providing front line services to our community. The EOC leadership has the responsibility to ensure that those creating a safety net for our community are provided with what they need to do so. Each and every day, the EOC works to streamline its processes to make it easier and more efficient for our Public Information, Operations, Logistics, and Liaison staff to accomplish their objectives.

EOC Section: [Public Information](#)

Media highlights

[Multnomah County's COVID-19 website](#) was updated with the following:

- Information on how to report a workplace safety or health issue to the Occupational Safety and Health Administration (OSHA) on the [Business Resources](#) page.
- Information on Oregon's phased opening process on the [Outdoor Recreation](#) page.
- Link to general business guidance, updated link to pool and spa closures, and added link to report unsafe conditions to OSHA on the [Restaurant Guidance](#) page.
- Clarifying language around camps on the [Schools, Camps, and Child Care](#) page.
- Updated tips on effective materials, language prohibiting discrimination, and listing of who should not wear face coverings on the "[Face Coverings, Masks, and COVID-19: what you should know](#)" page.
- Addition of a new page: [Gatherings and Events](#)
- Link to [Faith-Based and Community Groups newsletter](#) added to the [Face-based and Community Groups page](#).
- [Contact Tracing for COVID-19](#) page published and linked from [main page](#).
- Oregon Health Authority's [construction](#) and [retail guidance](#) added to [Guidance landing page](#) and [Business Guidance](#) page.

EOC Section: [Operations](#)

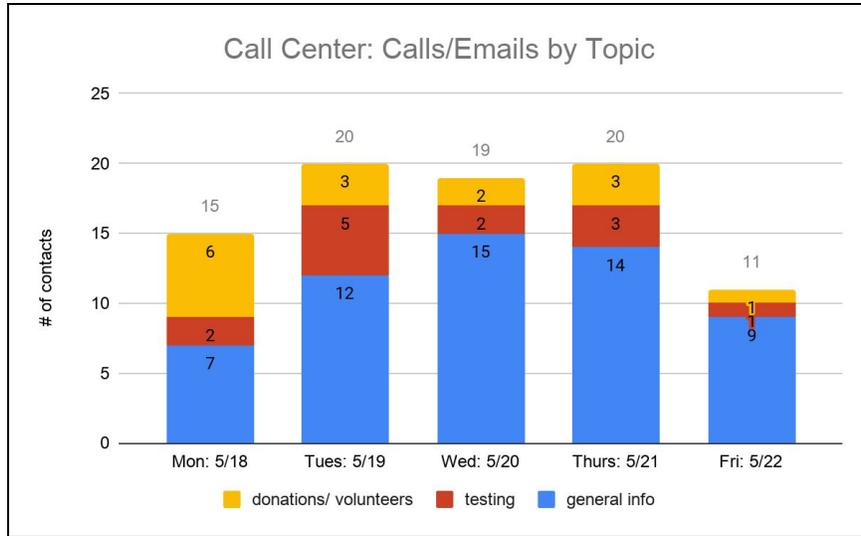
The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Monday.

Call Center

For the questions that are not answered on the [County's Frequently Asked Questions \(FAQs\) page](#), the County's Call Center serves as a safety net and ensures that everyone who calls or emails with a question, receives a timely response.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is open Monday through Friday). The chart below shows the number of calls and emails per day for the past five business days, broken down by three topic categories.

(Chart on next page)



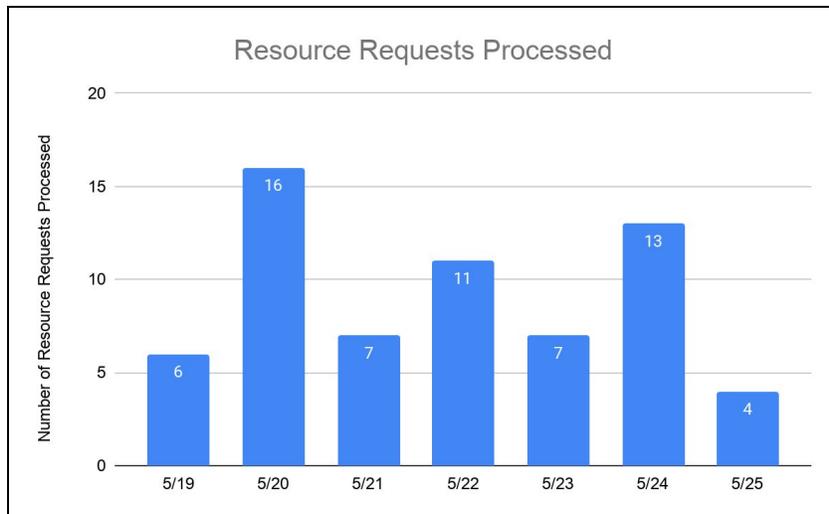
*The Call Center is typically open Monday through Friday
The Call Center was closed today, May 25, for Memorial Day*

Weekly Metrics: During the week of Monday, May 18, through Sunday, May 24, the Call Center responded to a total of 85 calls and emails--up from 64 during the previous week.

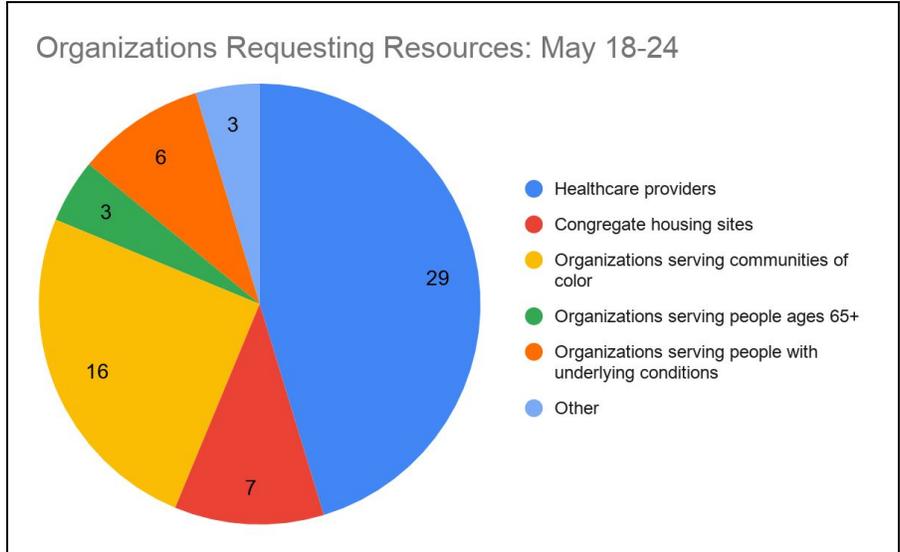
Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County’s commitment to dedicate resources to the populations most impacted by COVID-19.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of daily requests processed over the past week.



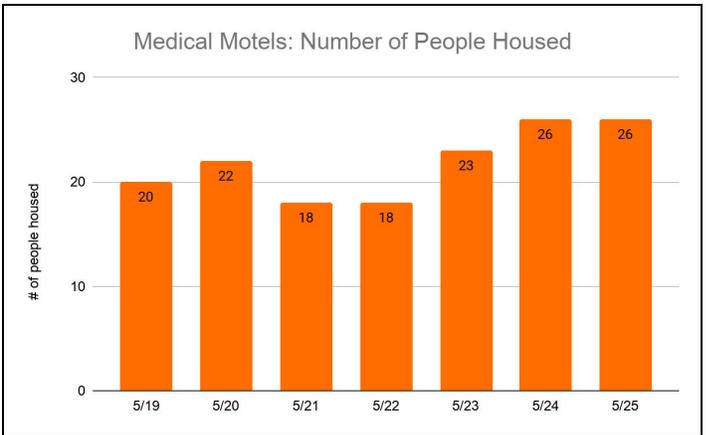
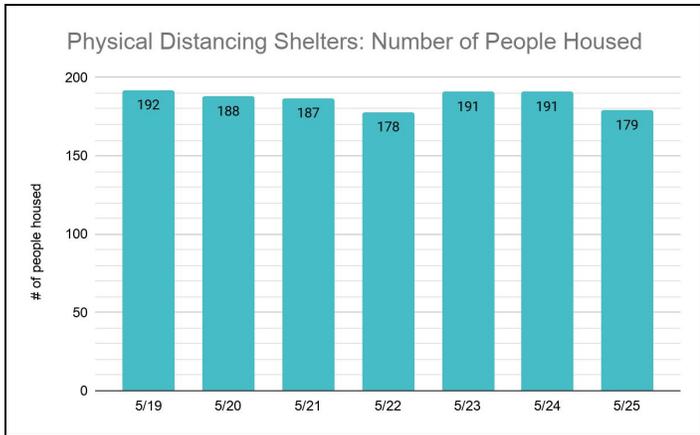
Weekly Metrics: During the week of Monday, May 18, through Sunday, May 24, the Resource Request Unit processed 64 requests. The chart below shows the breakdown of types of organizations that submitted these requests.



Mass Care and Shelter

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels each day. The chart below shows the number of persons housed for each day of the past week.



Weekly Metrics: During the week of Monday, May 18, through Sunday, May 24, Physical Distancing shelters housed a total of 1,324 people. During this week, Medical Motels housed a total of 151 people.

EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Donations Unit

Multnomah County and the City of Portland are working to match [donations and offers of service](#) with community needs. Please [fill out this form](#) so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

Personal Protective Equipment (PPE) and other goods and services

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:

- **Home-made face covers or home-made cloth face coverings.** Multnomah County's Operations team is dedicated to ensuring that these scarce resources are distributed to our Black, Indigenous, and People of Color (BIPOC) communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are, therefore, our donation priority. A multijurisdiction/disciplinary team is working with community organizations across the county to distribute these, and other supplies.
- Procedural masks
- Surgical masks
- N95 respirators and N95 filters
- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes
- Environmental Protection Agency (EPA) registered disinfectant

Donation drop sites ****Donations are CLOSED today, Monday, May 25, for the Memorial Day holiday****

****Please only drop off the supplies listed above ****

Portland Fire & Rescue

1300 SE Gideon St., Portland

Noon to 4 p.m. Monday through Friday

Multnomah Building

501 SE Hawthorne, Portland (loading dock on 6th St.)

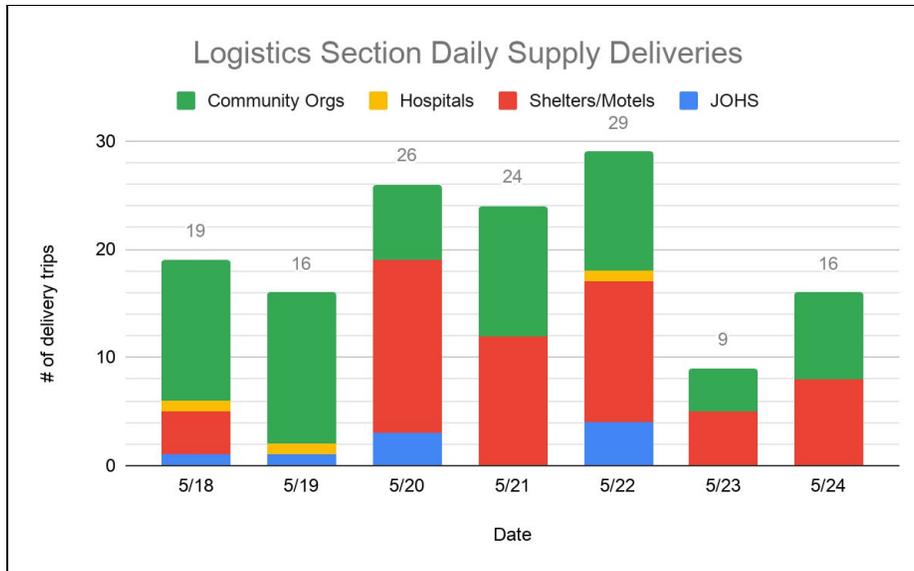
As of Saturday, May 23, this building only accepts donations during the following hours:

9 a.m. to 3 p.m. Mondays and Wednesdays

10 a.m. to 12 p.m. Saturdays

Resource Deliveries

Logistics provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, hospitals, County-run physical distancing shelters and medical motels, and emergency outdoor shelters run by the City of Portland and Multnomah County’s Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.



EOC Section: [Community Liaisons](#)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

Upcoming Events

LGBTQ+

- Zoom discussion with LGBTQ+ community leaders and representatives from housing and other organizations on **June 2nd from 2:00 – 3:30 pm for a discussion**. Email lgbtq.covid19@multco.us to be sent the registration link. Topics will include
 - What LGBTQ+ community members are or may experience with regard to housing, whether they are currently houseless, have lost employment and fear eviction, or need additional supports to find housing or remain housed;
 - Where we see gaps in what’s available for LGBTQ+ community members;

- Where we could better collaborate or align existing resources; and
- How we might wish to continue to strengthen existing or new collaborations.
- Webinar: [Caring in a Crisis: Culturally Responsive Care for LGBTQAI+ Individuals](#) from the Primary Care Development Corporation. Available in English and Spanish Wednesday, June 3, 2020 11am-12pm PM Pacific Time

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.
- [Culturally Specific Communities Liaisons](#) hold weekly calls: a *Communities of Color* call **every Thursday 2-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6-7 pm**.
- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1pm**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email linda.s.swyers@state.or.us to join in.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9am**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Maternal Child Health Liaisons](#) have a call on the **second and fourth Tuesday of the month from 1 pm to 2:30 pm** to discuss issues of concern and potential responses, increase familiarity with the people involved and the work they do, and share resources.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1pm**, calls with private K-12 schools **Wednesdays at 11 am**, and communicates with child care providers through email **regularly**.
- The [Youth Liaison Team](#) has a coordinating call Wednesdays 3-4pm.

Community Liaison Team

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. More than 2,400 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett, Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde, Molly Franks, Shalynn Robinette, Vanessa Tharp, Lizzie Fussell	eoc.liaisonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron, Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Beth Poteet, Daniel Garcia, Robin Davis, Walter Rodriguez, Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646

	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers, VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Migrant and Seasonal Farm Workers	Daniel Garcia	msfw.covid19@multco.us	Coming soon
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

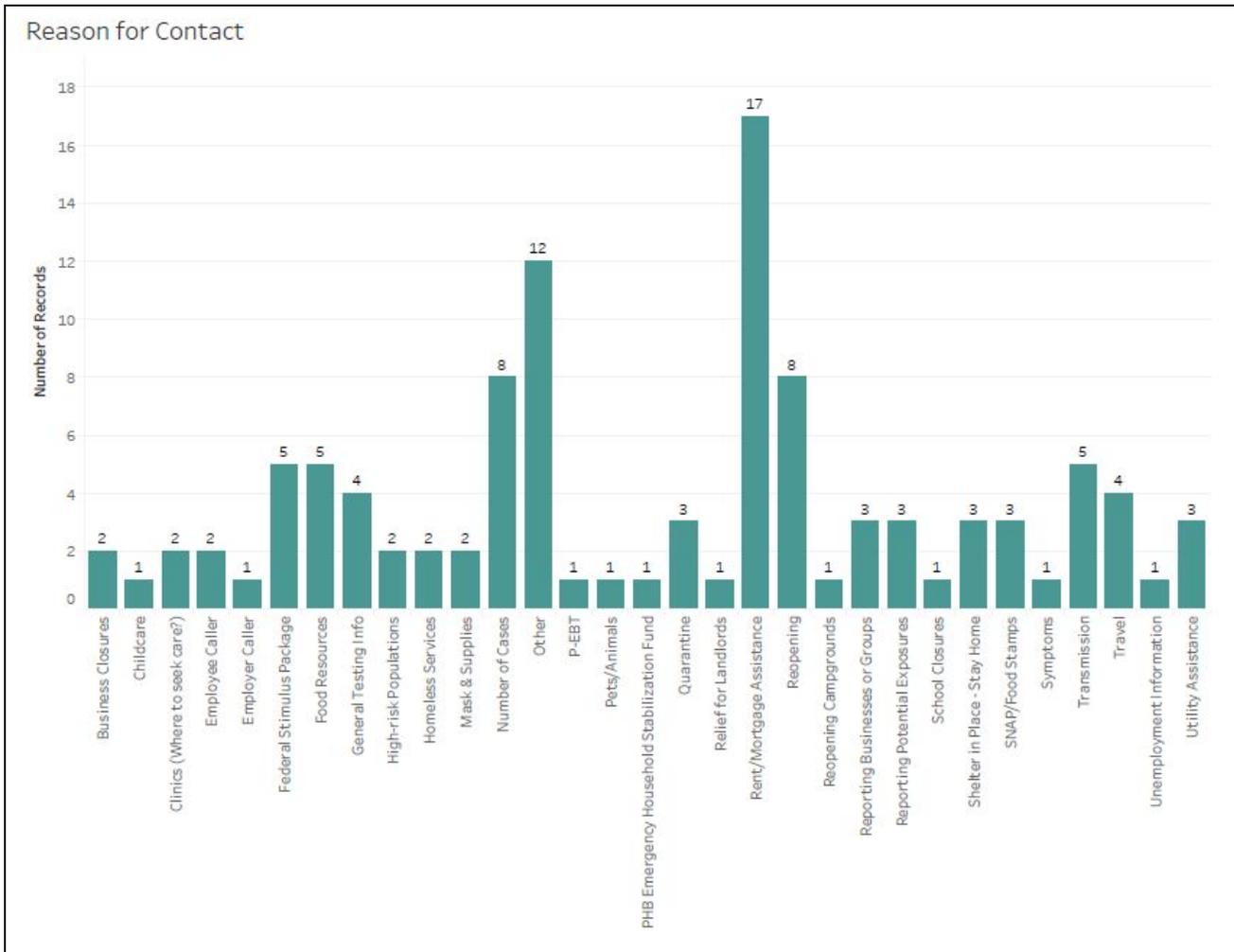
Local Updates

Media and Announcements

- [Clark County's approval by the State of Washington to enter Phase 2 of reopening is on hold](#), due to COVID-19 outbreak at a food processing facility.

211 Calls

- There were 65 calls on Sunday, May 24, which is a typical volume for weekends.
- The most common reason people called 211 continued to be to ask about mortgage/rent assistance. Other frequent reasons for calls included questions about reopening and the number of cases.

Data for May 24, 2020


State of Oregon Updates

Media and Announcements

- On Friday, May 22, [ten churches filed their arguments for the Oregon Supreme Court to lift their hold on Baker County’s circuit court decision invalidating Governor Brown’s stay-at-home orders](#). The State Supreme Court has not yet issued a ruling in response to these arguments, so **the governor’s orders currently remain in place**. At a national level, President Trump has declared churches to be essential and called on governors across the country to allow them to reopen. He warned that if governors do not, he will "override" them. However, it is unclear what authority he has to do so. Over the weekend, the *Oregonian* published articles including [questions and answers around the opening status of churches in Oregon](#), as well as [CDC recommendations for religious gatherings and an overview of COVID-19 outbreaks at places of worship across the country](#). **Multnomah County also maintains an updated [Faith-Based and Community Groups guidance page](#).**

Health System Capacity

As of May 25, 2020

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total Staffed	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	247	736	Current hospitalized patients	128	47
Adult non-ICU beds	1,915	6,439	Current patients in ICU Beds	35	23
Pediatric NICU/PICU beds	99	281	Current patients on ventilators	23	16
Pediatric non-ICU beds	156	330			
Ventilators	784				

*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00am. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

National Updates

Media and Announcements

- The [U.S. Department of Health and Human Services \(HHS\) and pharmaceutical company AstraZeneca are collaborating to make at least 300 million doses of an in-development coronavirus vaccine available](#) as early as October 2020. The vaccine is currently in a Phase1/Phase 2 clinical study and is set to being Phase 3 clinical studies this summer. The partnership with HHS enables up to \$1.2 billion to support addition, simultaneous advanced clinical studies, speeding up the rate at which the vaccine may become approved for use.

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)
- Multnomah County Library Facebook in [English](#) and [Spanish](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8am-11pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8am - 5pm

Help and Resources

- **Questions?** Below are some useful resources:
 - [Multnomah County COVID-19 FAQs](#)
 - [Call 211](#)
 - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?**
 - [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

- [OHSU is operating mobile testing sites in Portland and Hillsboro](#). Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:
 - **Portland Expo Center**, 2060 N. Marine Dr., Portland 97217. Mon-Sat, noon to 6 p.m.
 - **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro 97124. Mon-Sat, noon to 6 p.m.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
 - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
 - See this website for information about [Multnomah County Student Health Centers](#)
 - Parkrose Student Health Center is open during school closures.
 - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Emily-Jane Dawson, Kate Kerrigan, and Claire Nystrom, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date / Time Approved	5/25/20; 19:00 hrs
Date of Next Situation Report	Wednesday, May 27, 2020