

Situation Report

Situation Report Number: 05.29.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department Jonna Papaefthimiou, Portland Bureau of Emergency Management	
Date: 5/29/2020	Time: 12:00	Situation Reports are released on Mondays, Wednesdays, and Fridays at approximately 10:00 am All posted Situation Reports are archived on the County's website.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Updates

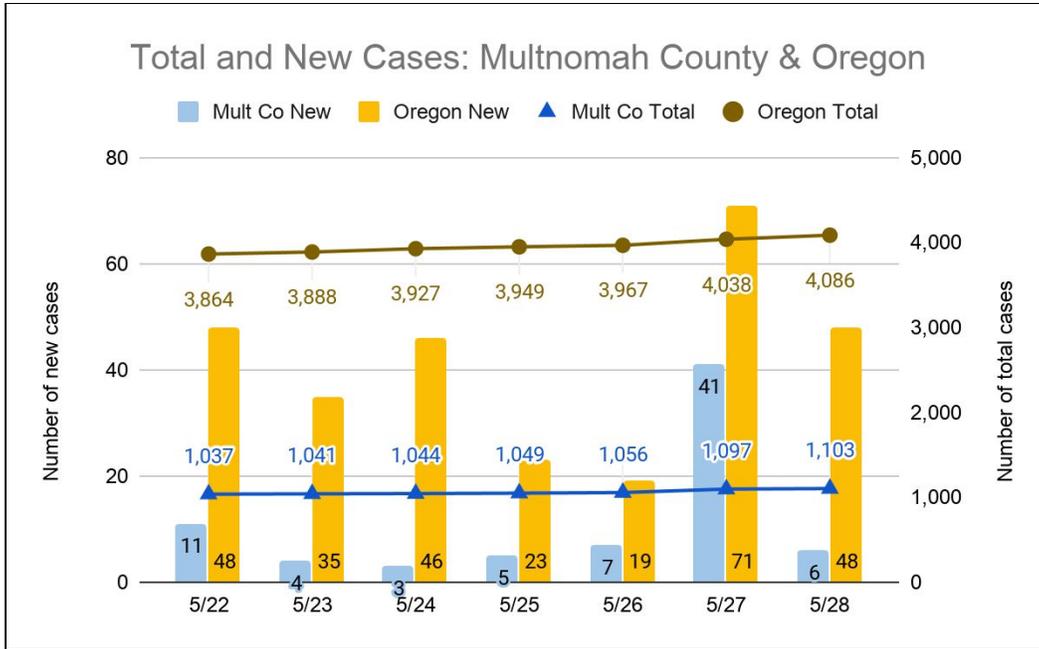
Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing. For detailed local data, including demographics (race, sex, age and housing status) visit the [Regional COVID-19 data dashboard](#) hosted by Multnomah County.

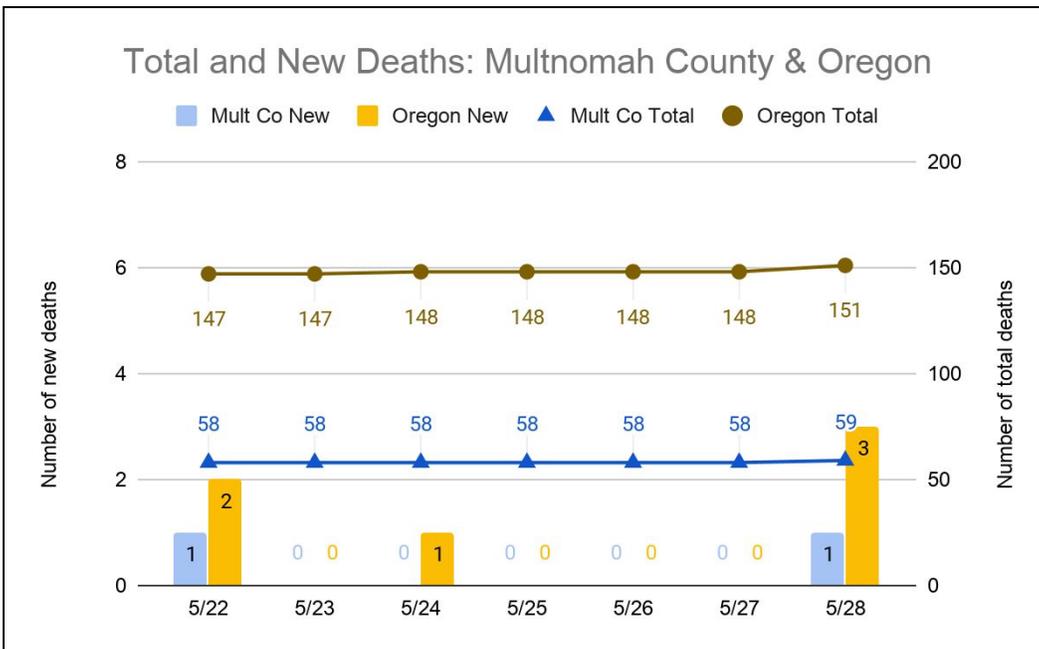
Standing epidemiology report

As of May 28, 2020, 12:01 am, there have been a total of **1,103 confirmed COVID-19 cases in Multnomah County** and 4,086 cases in Oregon. Multnomah County cases make up 27% of the state's total. The chart below shows cases over the past week (source: [Oregon Health Authority](#)).

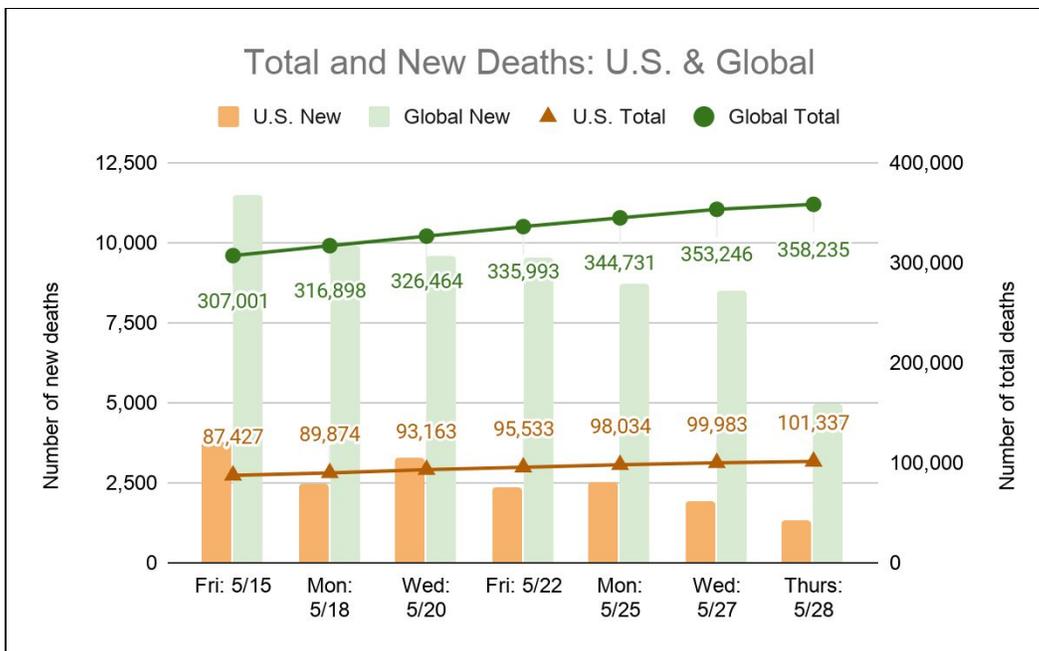
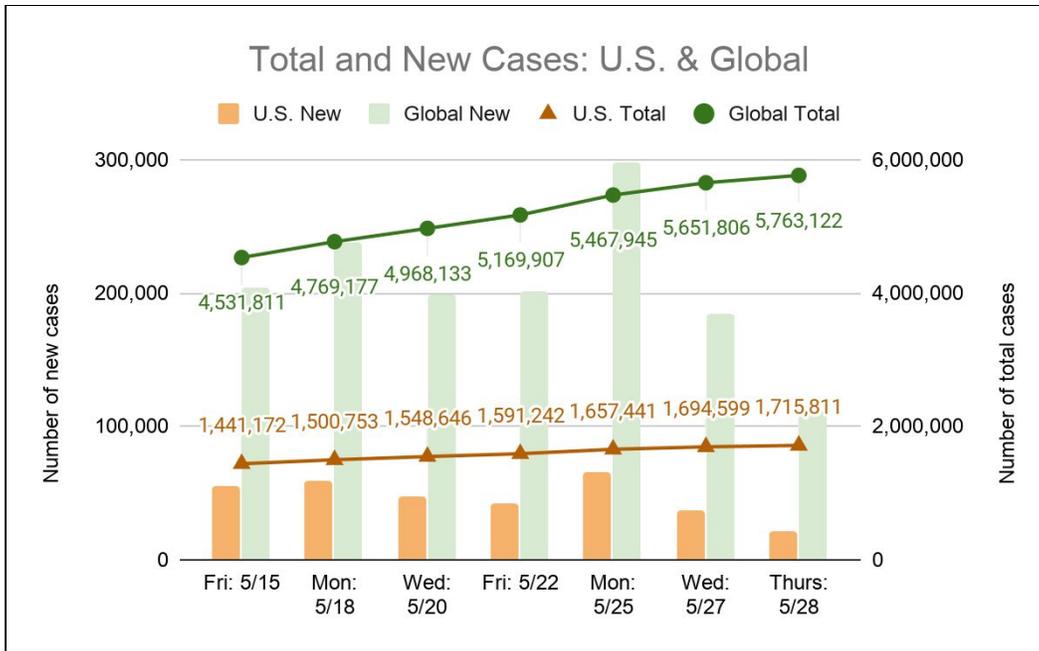
(chart on next page)



There were **three new COVID-19 deaths in Oregon** since the 5/25/20 Situation Report. There was **one new death in Multnomah County**, bringing the county's total to 59. There have been 151 COVID-19 deaths in Oregon, statewide. The chart below shows deaths over the past week (source: [Oregon Health Authority](https://www.oregon.gov/oha/ohid/covid/)).



To put these data in broader context, the charts below show the total and new cases and deaths in the U.S. and across the world (source: [Center for Systems Science and Engineering, Johns Hopkins University](https://www.csis.org/center-for-systems-science-and-engineering)).



Note: The two charts above were updated May 28, 2020, at 2:15 pm

Multnomah County Emergency Operations Center Updates

Multnomah County EOC is designed to wrap around County departments engaged in response operations. The EOC leadership has the responsibility to ensure that those creating a safety net for our community are provided with what they need to do so. Each and every day, the EOC works to streamline its processes to make it easier and more efficient for our Public Information, Operations, Logistics, and Liaison staff to accomplish their objectives.

EOC Section: [Public Information](#)

Social media highlights

- [Multnomah County Facebook](#)
 - [ICYMI: Multnomah County will submit its application to enter Phase 1 of reopening on June 5, with the goal to reopen June 12.](#) In order to make sure the County is prepared for the challenges that lie ahead, officials are working to make sure the right public health strategies are in place prior to reopening.
- [Multnomah County Library Facebook \(Spanish\)](#).
 - [Todavía hay tiempo para responder al Censo del 2020! Hágase contar, y sea parte del proceso que le brindará fondos federales y representación a su comunidad y a su familia.](#)

EOC Section: [Operations](#)

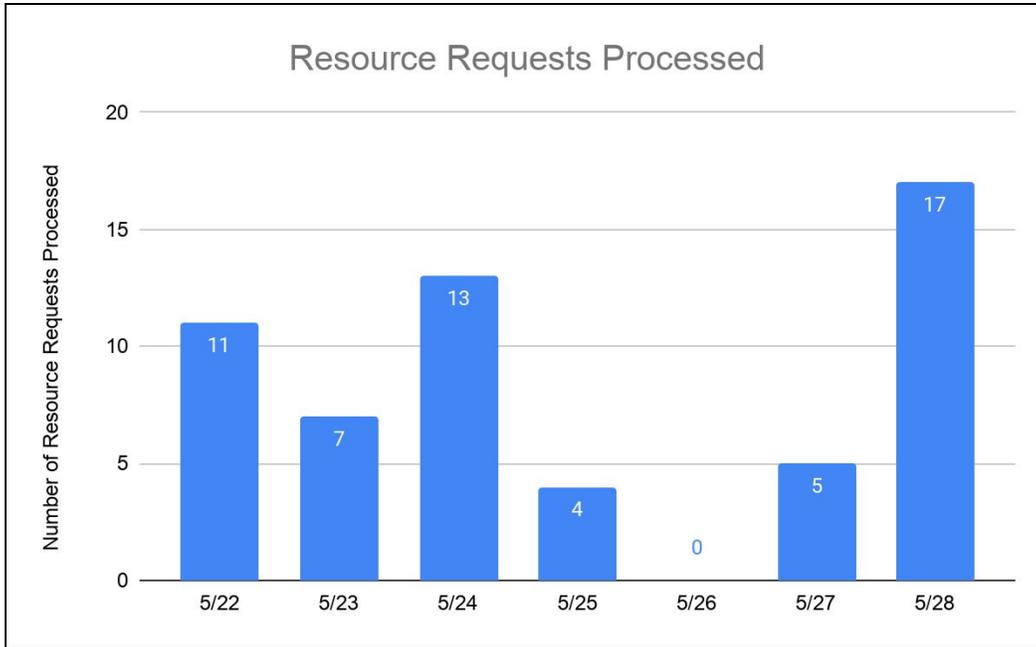
The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Monday.

Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County's commitment to dedicate resources to the populations most impacted by COVID-19.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes every day. The chart below shows the number of daily requests processed over the past week.

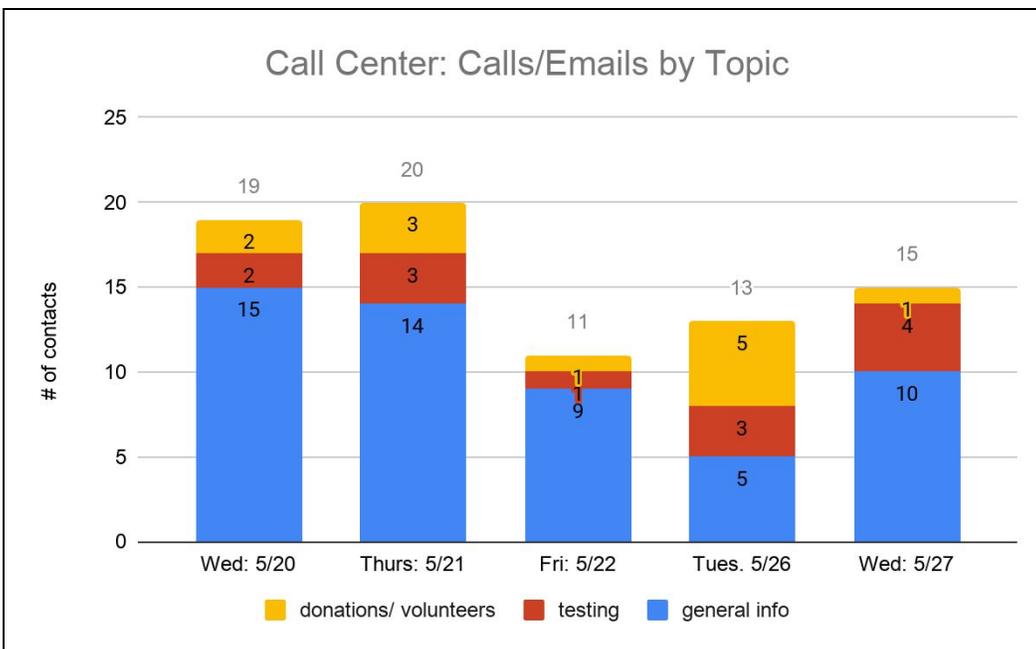
(chart on next page)



Call Center

For the questions that are not answered on the [County's Frequently Asked Questions \(FAQs\) page](#), the County's Call Center serves as a safety net and ensures that everyone who calls or emails with a question, receives a timely response.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is open Monday through Friday). The chart below shows the number of calls and emails per day for the past five business days, broken down by three topic categories.

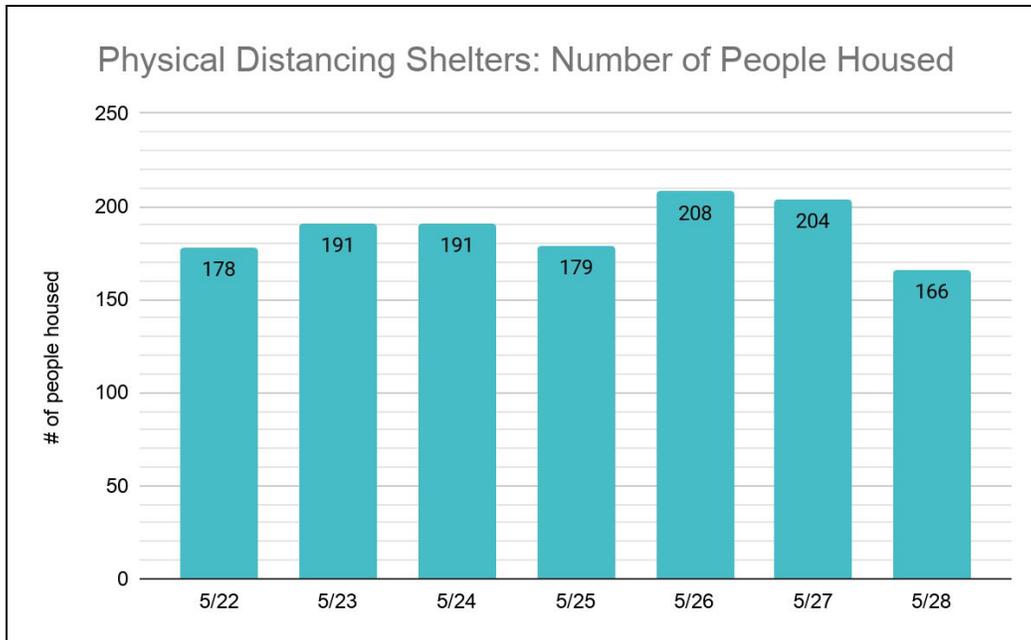


*The Call Center is open Monday through Friday.
Note: The Call Center was closed Monday, May 25, for the Memorial Day holiday.*

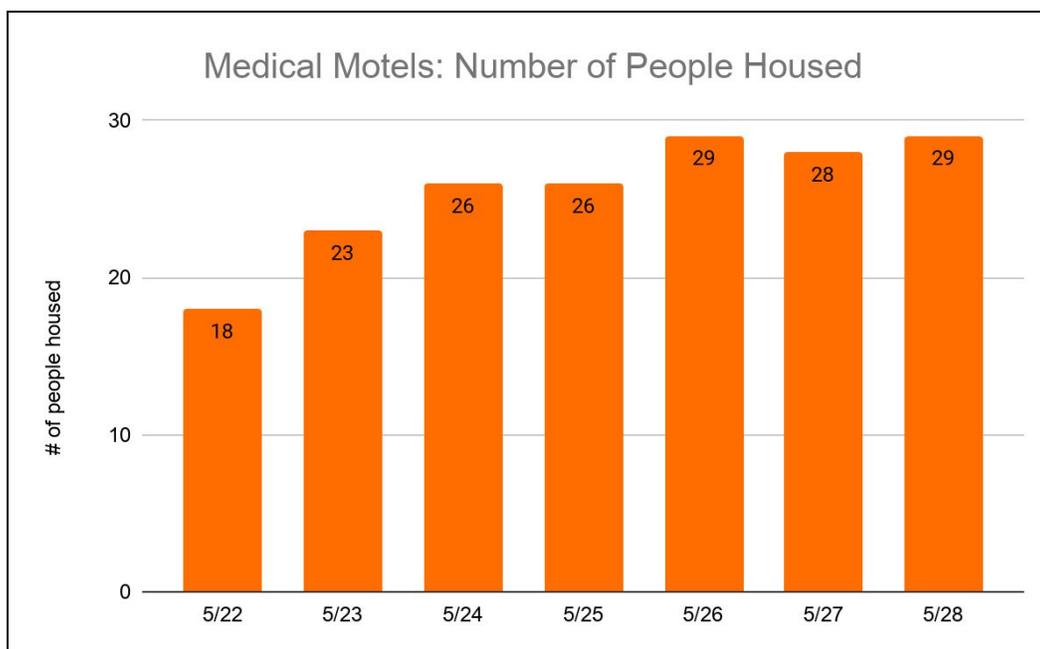
EOC Section: Mass Care and Shelter ([Emergency Support Function 6](#))

Multnomah County continues to operate four Physical Distancing Shelters (PDS) with a total capacity of 390 persons and two Medical Motels (MM) with a total capacity of 120.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Medical Motels each day. The charts below show the number of people housed for each day of the past week.



Note: Data was not available from one of the four Physical Distancing Shelters on 5/28.



EOC Section: Public Health and Medical ([Emergency Support Function 8](#))

Public Health and Medical Section works to reduce the spread of COVID-19 in Multnomah County, and to minimize the impacts of the disease on individuals and our community. It has several programs, including Communicable Disease Investigation, Epidemiology, Emergency Medical Services, and the Medical Examiners Program.

Epidemiology

Epidemiology is the study of the patterns of diseases and health conditions in a community. The Epidemiology team has been working on expanding the data shared publicly on the [Regional COVID-19 Data Dashboard](#) for Multnomah, Clackamas, Washington and Yamhill counties. In addition, Epidemiology continually provides Multnomah County Chair Deborah Kafoury with scientific data to inform decisions about Multnomah County's reopening plans.

Communicable Disease Investigation

The Multnomah County Health Department's Communicable Disease Services Unit is currently working to increase its Contact Tracing team to the State's required 122 people, with a focus on recruiting culturally-specific community health workers who have experience working with African American, Latinx, Pacific Islander, Native, and LGBTQ communities, as well as contact tracers who are fluent in Spanish, Russian, and Vietnamese. These workers' cultural and language skills will complement their medical and technical knowledge, and help the County successfully connect with people who are most at risk of negative impacts from COVID-19. The County has made significant progress in increasing its contact tracing staff: currently there are 58 people working as case investigators and contact tracers, an increase from seven at the start of this year. The County posted [new recruitments for Contact Tracers and Case Investigators](#) on its [Jobs](#) page; we welcome applications now through May 30th.

Announcements

- On May 28, Multnomah County Public Health participated in a media availability held by the Oregon Health Authority on COVID-19 cases among essential agricultural workers who arrived in Oregon over Memorial Day weekend. Communicable Disease Director and COVID-19 Unified Commander Kim Toevs gave a short presentation and answered questions about the [outbreak](#). The County has received numerous media requests on details of the outbreak.

Upcoming Events

- Beginning Friday, May 29, Clackamas, Multnomah and Washington County Public Health will host a Tri-County webinar series for long term care facilities and congregate living settings to support COVID-19 prevention and response efforts. The webinars will include time for Public Health staff to provide training and assistance on specific topics, share information between congregate settings, and an opportunity to address questions and concerns. Webinar hosts are conducting a [brief survey](#) to collect feedback on potential topics and questions to tailor future webinars to attendees' needs.
 - The first meeting will be Friday, May 29 at 3:00 pm on [Zoom](#) (Meeting ID: 919 3893 7110, Password: 015565). The webinar will introduce topics that Public Health staff can provide assistance on (e.g., responding to a COVID-19 outbreak at your facility) and a PPE demonstration video.

EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Donations Unit

Multnomah County and the City of Portland are working to match [donations and offers of service](#) with community needs. Please [fill out this form](#) so we know how you want to help. The donation and volunteer coordination team will contact you if we identify a community need that matches your offer.

Personal Protective Equipment (PPE) and other goods and services

Multnomah County and the City of Portland are seeking specific protective gear, which should be unused and in good condition:

- Home-made face covers or home-made cloth face coverings: Multnomah County's Operations team is dedicated to ensuring that these scarce resources are distributed to our Black, Indigenous, and People of Color (BIPOC) communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are, therefore, our donation priority. A multi-jurisdiction, multidisciplinary team is working with community organizations across the county to distribute these, and other supplies.
- Procedural masks
- Surgical masks
- N95 respirators and N95 filters
- Other respirators (P100's, PAPR's, and PAPR supplies or parts)
- Face shields
- Splash shields
- Gowns
- Hand sanitizer
- Disinfecting wipes
- Environmental Protection Agency (EPA) registered disinfectant

Donation drop sites

*****Please only drop off the supplies listed above*****

Portland Fire & Rescue

1300 SE Gideon St., Portland

Noon to 4 pm Monday through Friday

Multnomah Building

501 SE Hawthorne, Portland (loading dock on 6th St.)

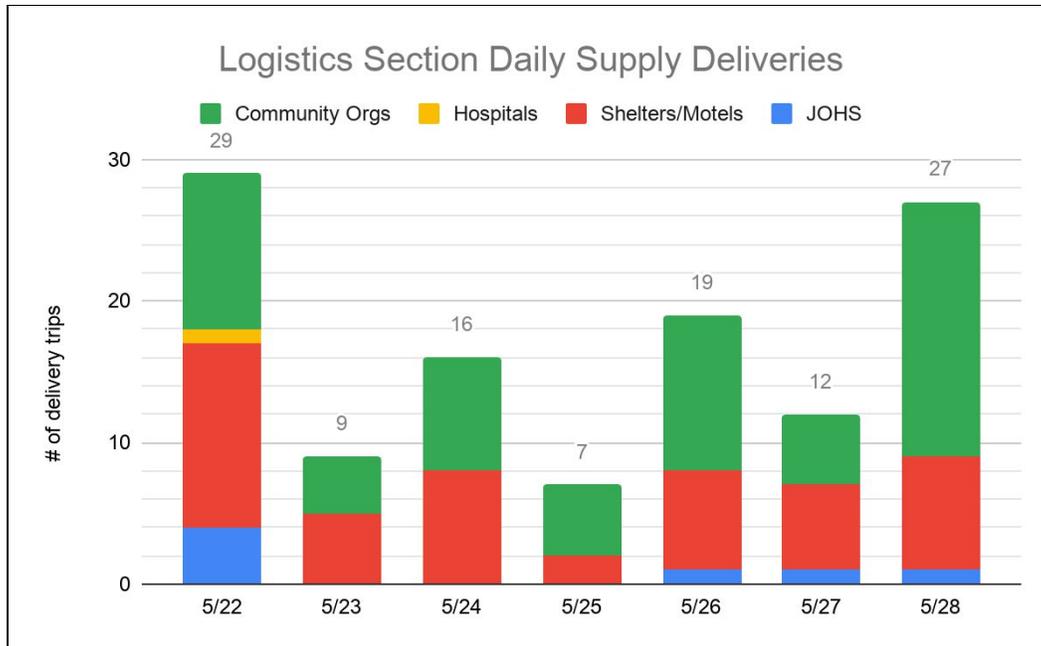
As of Saturday, May 23, this building only accepts donations during the following hours:

9 am to 3 pm Mondays and Wednesdays

10 am to 12 pm Saturdays

Resource Deliveries

Logistics provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, hospitals, County-run physical distancing shelters and medical motels, and emergency outdoor shelters run by the City of Portland and Multnomah County’s Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.



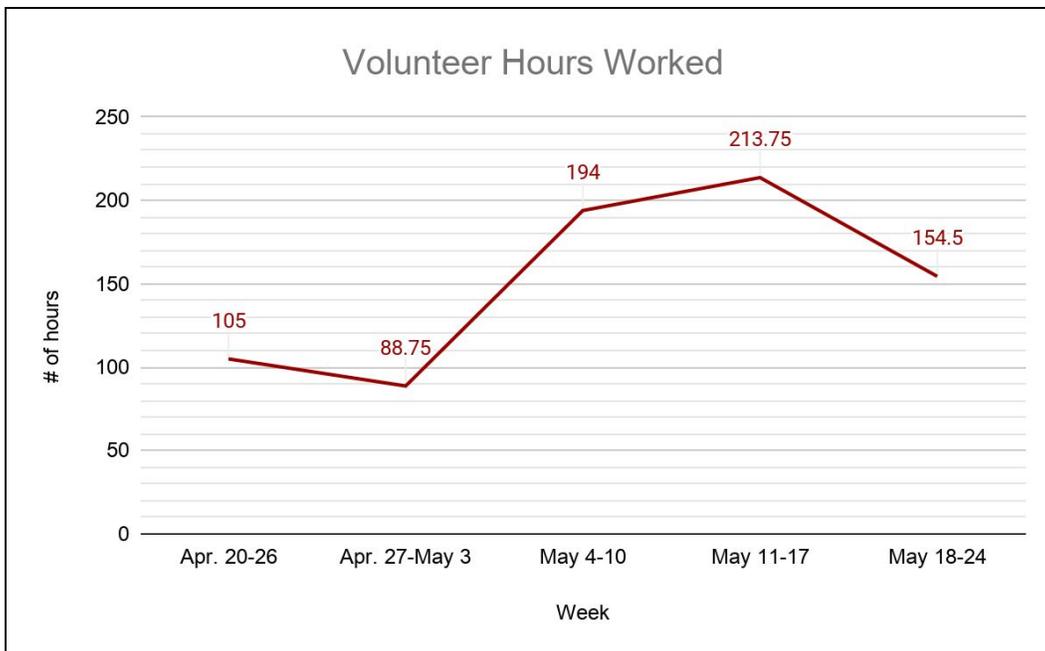
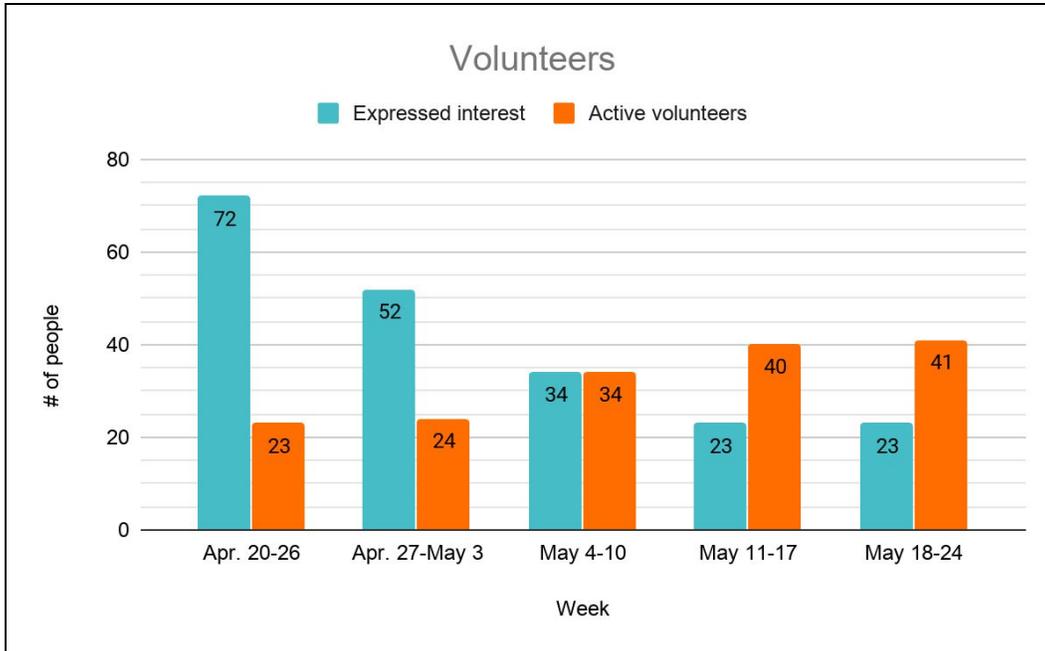
Volunteers ([Emergency Support Function 15](#))

The Joint Volunteer Information Center (JVIC) is a partnership between the City of Portland and Multnomah County for the duration of the COVID-19 response. The JVIC bolsters and sustains community response to COVID-19 in Multnomah County and the City of Portland through promoting, organizing and supporting safe volunteer activities and managing donations. JVIC staff centralize and process offers of volunteer help and donations made to Multnomah County and the City of Portland. They then connect those offers to requests for help and donations made from medical providers, nonprofit organizations, faith-based organizations, and government entities. The JVIC prioritizes services for historically underserved communities.

Weekly Metrics: The Joint Volunteer Information Center tracks how many individuals complete an interest form to express interest in volunteering, the number of active volunteers, and the number of volunteer hours worked each week. The charts below show these metrics each week for the past five weeks.

As of May 28, 2020, a total of **714 individuals have completed the volunteer interest form and active volunteers have worked a total of 955.5 hours.**

(chart on next page)



EOC Section: [Community Liaisons](#)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-County staff interested and able to fill vacant roles will be the responsibility of their organization.

Distribution of Personal Protective Equipment

The Multnomah County Emergency Operations Center is working to get more gloves, paper face masks, and hand sanitizer into the hands of community members. The outreach has been focused on Black and Indigenous community members and other communities of color, because these communities have been disproportionately impacted by COVID-19. So far, we have distributed approximately:

- 8,200 gloves
- 27,270 paper procedure masks
- 2,954 personal-sized hand sanitizers
- 410 gallons bulk sanitizer

PPE have been distributed to 22 groups so far, including:

African Family Holistic Health Organization
Black Parent Initiative
Pueblo Unido
Oasis of Praise International Ministries
Village Gardens
Bhutanese Refugee Group
Portland Refugee Support Group
IRCO Africa House
Full Gospel Church
ROSE Community Development
Impact NW
Consulate of Guatemala in Portland

St. Paul Missionary Baptist Church
Vancouver Avenue First Baptist Church
North by Northeast Community Health Center
Life Change Church
Northeast Community Fellowship Foursquare Church
Portland Opportunities Industrialization Center (POIC)
Home Forward
Morrison Parent Mentor Program
Rosewood Initiative
Play, Grow, Learn

This is an incredibly collaborative effort. Multnomah County Emergency Operations Center's Logistics Section and Operations Section manage the requests and deliver the PPE. The City/County Joint Volunteer Information Center helps community groups make their needs known. Our appreciation goes out to the community partners listed above. Working together, we are helping ensure our shared community stays safe and healthy.

Announcements

- The American Red Cross has launched a [Virtual Family Assistance Center](#) to support families struggling with loss and grief due to the ongoing coronavirus pandemic. On this website, visitors can access a support hub with special virtual programs, information, referrals and services to support families in need.
- On May 28, [Multnomah County Health Department and REACH](#) (Racial and Ethnic Approaches to Community Health) hosted a COVID-19 Black Town Hall, led by and in support of African American/Black/African immigrant and refugee communities. More than 160 community members participated in the Town Hall and discussed resources and resilience. This is the first in a series of Black Town Halls.

Upcoming Events

Business

- The City of Portland and Prosper Portland are hosting a series of listening sessions to gather feedback from local business owners on how the city can support businesses during the phased reopening. The feedback will be shared with the [Economic Recovery Task Force](#) to inform its recommendations on policy and program changes at the city level. Registration is open for the following upcoming sessions:
 - [Restaurants Listening Session](#): Monday, June 1, 9:00-10:30 am
 - [Gyms Listening Session](#): Tuesday, June 2, 5:00 pm
 - [Latinx Business Owners Listening Session](#): Wednesday, June 3, 8:30-10:00 am
 - [Asian & Pacific Islander Business Owners Listening Session](#): Wednesday, June 3, 1:00-2:30 pm
 - [Black & African American Business Owners Listening Session](#): Thursday, June 4, 1:00-2:30 pm
 - [Personal Services \(Nail & Hair Salons, Health & Healing\)](#): Tuesday, June 9, 12:00-1:30 pm
 - [Retail Listening Session](#): Wednesday, June 10, 9:00-10:30 am
 - [Russian-Speaking Business Owners Listening Session](#): Wednesday, June 10, 1:00-2:30 pm
 - Additional industry-specific sessions will also be scheduled online. Equity-based community stabilization forums will be added as well, focused on geography-based businesses, residents, and community needs. More information is available through [Prosper Portland](#).
- The [Oregon Occupational Safety and Health \(OSHA\)](#) Division is now offering [confidential assistance](#) to businesses at no cost to help them comply with COVID guidelines. [Consultation field office contact information is available](#) for Bend, Eugene, Medford, Pendleton, Portland, and Salem.

Governmental

- On May 28, the Portland Bureau of Transportation launched a new phase of its [Safe Streets Initiative, Safe Streets|Healthy Businesses](#), to help local businesses operate safely as Portland gradually reopens. Businesses can [apply](#) for permits to use space on city sidewalks or streets to operate while preserving physical distancing for customers and staff. The application and permits are free.

LGBTQ+

- The LGBTQ+ Liaison will be holding a discussion via Zoom on June 2, from 2:00 – 3:30 pm with LGBTQ+ community leaders, housing and other organizations to discuss and learn from one another. Email lgbtq.covid19@multco.us

Migrant/Seasonal Farmworkers/Agriculture

- Governor Kate Brown has directed [approximately 1 million KN95 masks and 5,000 gallons of hand sanitizer to be distributed to farmworkers and agricultural producers](#). This critical PPE is available at no cost to the agricultural community to mitigate the spread of COVID-19. Limited supplies will be provided at each site until supplies are fully distributed.
- In conjunction with Multnomah County Public Health and the Cities of Fairview and Wood Village, the Migrant and Seasonal Farm Workers Liaison team facilitated training for 17 Natural Helpers who will work in East County to provide resources and guidance to the community of agricultural workers.

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Affordable Housing Liaisons](#) hold a call **every other Monday 10-11 am**. The next calls are scheduled for June 1, June 15, and June 29.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11-12 pm**.
- [Culturally Specific Communities Liaisons](#) hold weekly calls: a *Communities of Color* call **every Thursday 2-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6-7 pm**.
- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1 pm**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for Migrant and Farm Workers, please email linda.s.swyers@state.or.us to join in.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9 am**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3 pm**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Maternal Child Health Liaisons](#) have a call on the **second and fourth Tuesday of the month from 1 pm to 2:30 pm** to discuss issues of concern and potential responses, increase familiarity with the people involved and the work they do, and share resources.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1 pm**, calls with private K-12 schools **Wednesdays at 11 am**, and communicates with child care providers through email **regularly**.
- The [Youth Liaison Team](#) has a coordinating call, **Wednesdays from 3-4 pm**.

Community Liaison Team

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. More than 2,400 people participate in the liaison program and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett, Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
----------------------------	---------------------------------	--	---------------------

Deputy Liaison Unit Co-Leader	Devin Wilde, Molly Franks, Shalynn Robinette, Vanessa Tharp, Lizzie Fussell	eoc.liasonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron, Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Beth Poteet, Daniel Garcia, Robin Davis, Walter Rodriguez, Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Danielle Jediny-Racies	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942

Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers, VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Migrant and Seasonal Farm Workers	Daniel Garcia	msfw.covid19@multco.us	Coming soon
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Beth Appert	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

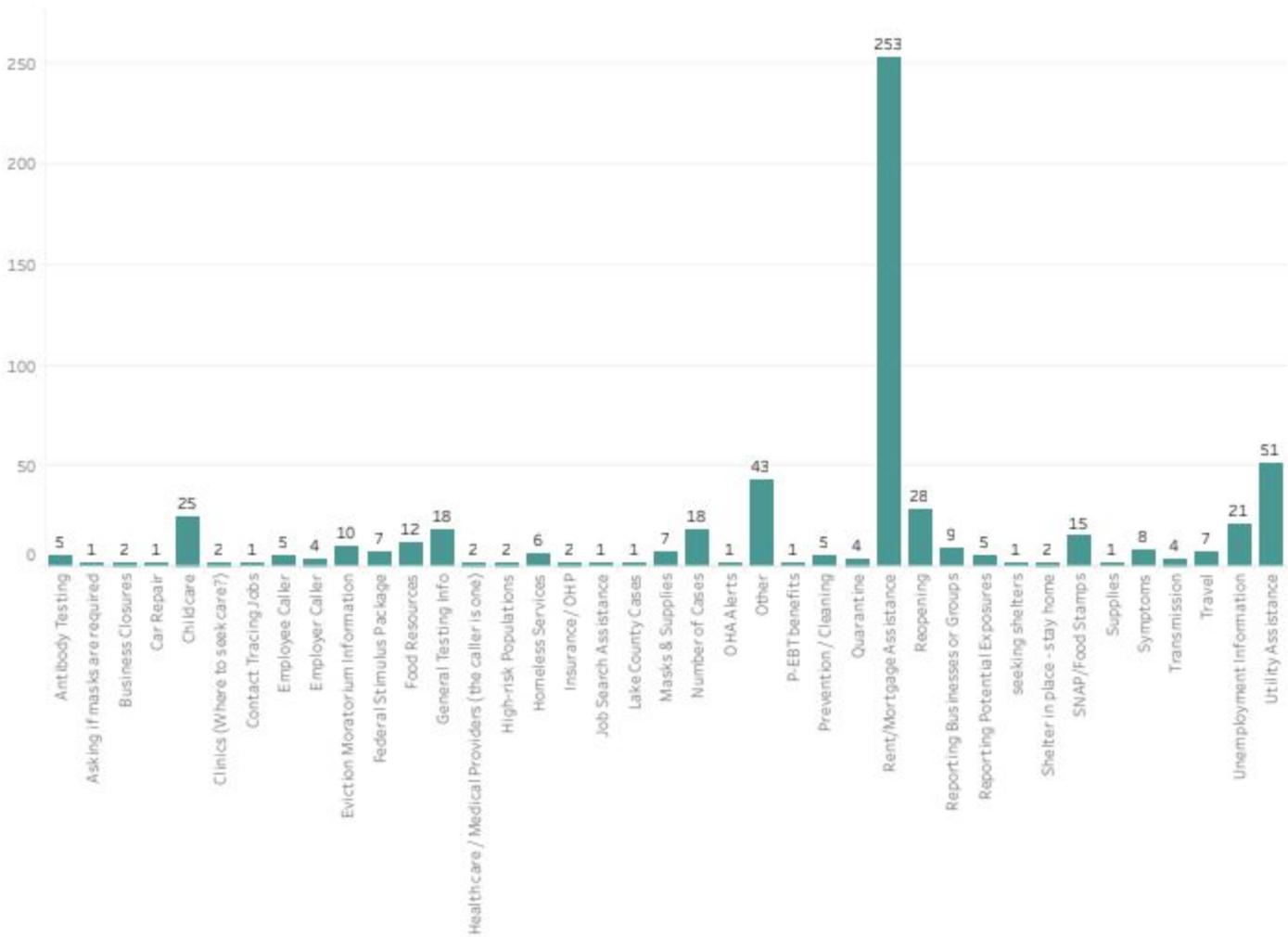
Media and Announcements

- On May 28, [Governor Kate Brown approved Washington County's application to begin Phase 1 reopening](#), effective Monday, June 1. Phase one eases restrictions on local gatherings and allows restaurants, salons, and gyms to open with safety guidelines in place.

211 Calls

- There were 446 calls on Wednesday, May 27, which is a higher call volume than is typical on weekdays (usually 300 to 400 calls).
- The most common reason people called 211 continued to be to ask about mortgage/rent assistance. Other frequent questions were those about utility assistance, reopening, and childcare.

(chart on next page)

Reason for Contact


Data for May 27, 2020

State of Oregon Updates

Media and Announcements

- Two Southern Oregon churches filed a lawsuit in federal court Tuesday, arguing that their constitutionally protected rights to free speech and assembly are violated by Governor Kate Brown’s executive orders limiting the size of religious gatherings during the coronavirus pandemic. The suit was filed in the United States District Court in Eugene. The U.S. District Court has not yet issued a ruling, so **the governor’s orders currently remain in place.** [OPB](#) reported that last Friday, the Ninth Circuit Court of Appeals upheld California Gov. Gavin Newsom’s ban on in-person religious services. That ruling could affect the Oregon case, because Oregon is part of the Ninth Circuit. The [Oregonian](#) also reported on this story.
- Business Oregon recently created a website called the [PPE Supply Connector](#), to connect businesses and communities with Personal Protective Equipment (PPE) manufacturers and suppliers. It is a

searchable website that allows users to find companies that Business Oregon has identified, which are selling PPE. The database is a complement to Business Oregon’s shorter [list of PPE manufacturers and distributors](#).

Health System Capacity

As of May 28, 2020

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total Staffed	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	201	780	Current hospitalized patients	149	53
Adult non-ICU beds	1,072	4,520	Current patients in ICU Beds	32	18
Pediatric NICU/PICU beds	97	287	Current patients on ventilators	17	12
Pediatric non-ICU beds	141	347			
Ventilators	790				

*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00am. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

National Updates

Media and Announcements

- On May 24, the Centers for Disease Control (CDC) released new [guidelines on how long to self-isolate after a person had or likely had COVID-19](#) to limit its spread to others.
- On May 27, the CDC released new guidelines for [employers to consider to protect workers and clients in office buildings](#). The CDC also updated their considerations on the safety of [public pools, hot tubs, and water playgrounds](#), [funeral guidance for individuals and families](#), and [returning from international travel](#) during COVID-19.

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response

- **Local response:** [Multnomah County COVID-19 website](#) continues to be updated, including an [interactive data dashboard](#) with COVID-19 regional health statistics updated in real-time.
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Learning Opportunities

- [CERC Corner: Addressing Stigma](#): Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#): This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- [OpenWHO Offers Free Online Courses for Responders](#): OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- Multnomah County: [Facebook](#), [Twitter](#)
- Multnomah County Health Department: [Facebook](#), [Twitter](#)
- Multnomah County Emergency Management: [Facebook](#), [Twitter](#)
- Multnomah County Library: Facebook (in [English](#) and [Spanish](#)), [Twitter](#)

Volunteers and Donations

- For information on how you can help during this incident, visit our [Donate or Volunteer to slow the spread of COVID-19](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.

- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this [webpage](#). The page has the [form](#) and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	7 days a week 8 am-11 pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		24/7
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	24-hour information and assistance to older people, people with disabilities, and caregivers
City County Information and Referral	503-823-4000		M-F 8 am - 5 pm

Help and Resources

- **Questions?** Below are some useful resources:
 - [Multnomah County COVID-19 FAQs](#)
 - [Call 211](#)
 - Still can't find the answer you're looking for? Submit [questions about the novel Coronavirus](#) to Multnomah County
- **Having symptoms?**
 - [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
 - [Oregon Health and Sciences University is operating mobile, drive-through testing sites in Portland and Hillsboro](#). Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:
 - **Portland Expo Center**, 2060 N Marine Dr., Portland 97217. Mon-Sat, noon to 6 pm
 - **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro 97124. Mon-Sat, noon to 6 pm
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.

- **Are you an essential employee and need child care?** Call 1-800-246-2154, [211 website](#), or the following:
 - [OHSU/Portland Public Schools *Request for Care*](#) (West Side Portland)
 - [Gresham-Barlow/Centennial/Estacada *Request for Care*](#) (All served in west Gresham-Barlow area)
 - [Beaverton/Sherwood/Hillsboro *Request for Care*](#) (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this [website](#) for a list of County services that are open and closed during the COVID-19 outbreak.
 - While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
 - See this website for information about [Multnomah County Student Health Centers](#)
 - Parkrose Student Health Center is open during school closures.
 - Other Multnomah County Student Health Centers are closed.

Document Development Information	
Prepared By (Name & Position)	Emily-Jane Dawson, Kate Kerrigan, and Lauren McKinsey, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date / Time Approved	5/29/20; 21:45 hrs
Date of Next Situation Report	Monday, June 1, 2020