Situation Report

Situation Report Number: 06.19.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	**Incident Commanders**: Kim Toevs, Multnomah County Health Department Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department	
Date: 6/19/2020	**Time:** 09:50 hours	Situation Reports are released on Mondays, Wednesdays, and Fridays at approximately 10:00 am. All posted Situation Reports are archived on the County's website.

Note about formatting: This report primarily contains new information not previously posted. Information that is NOT NEW will be noted in the section header.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Updates

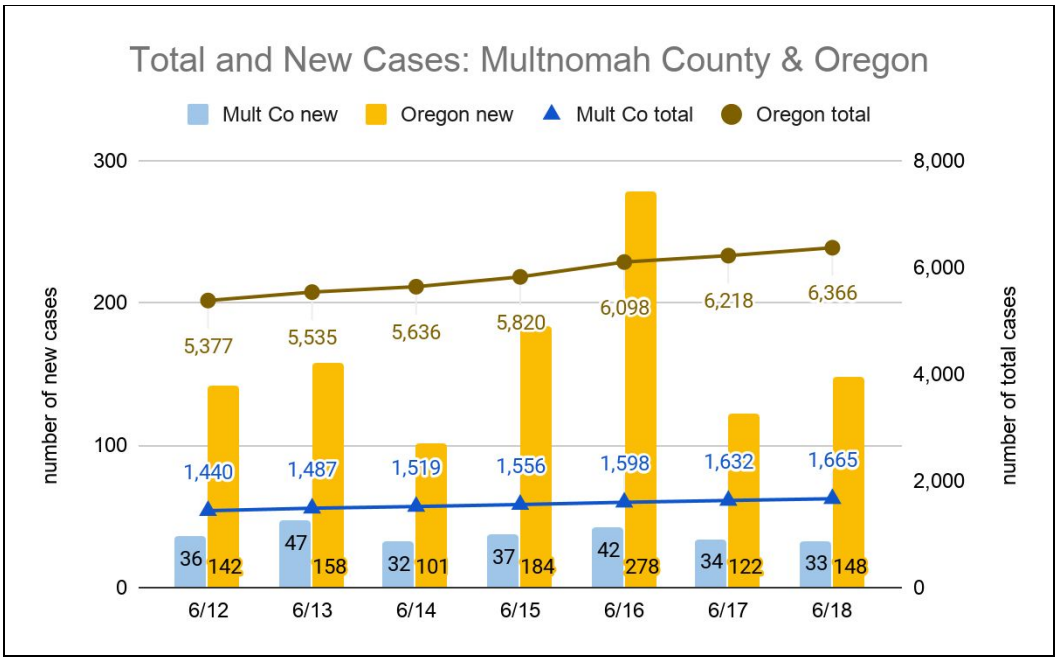
Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing.

COVID-19 cases and deaths in Multnomah County and in Oregon

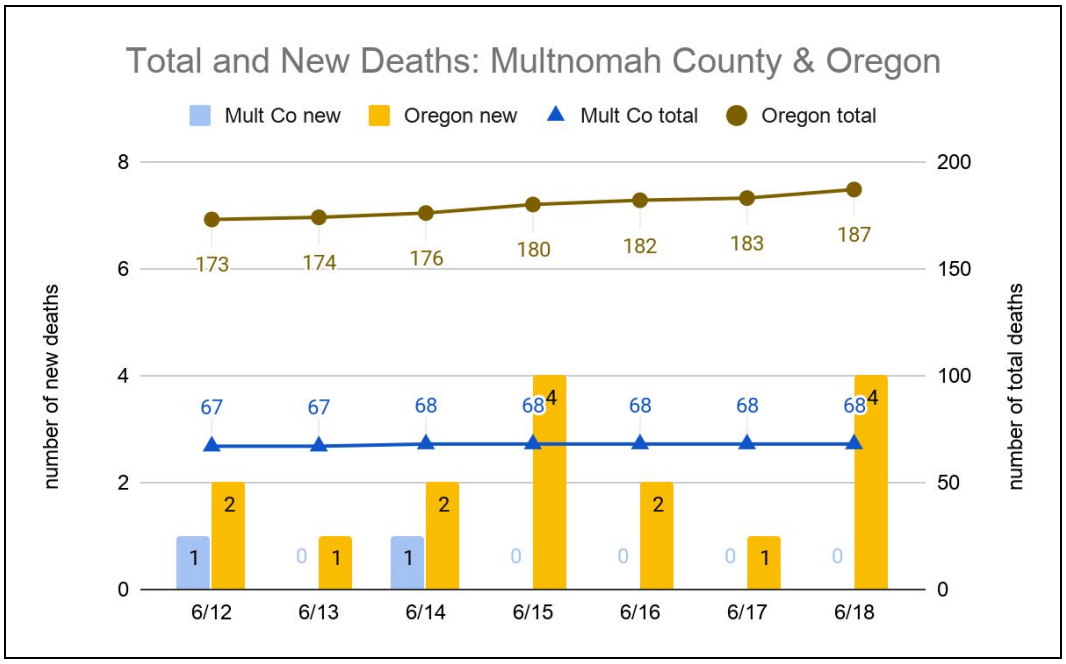
There were **148 new confirmed and presumptive COVID-19 cases** reported in Oregon on June 18. **Thirty-three** of these new cases are in Multnomah County. Since the pandemic began, there have been a total of 1,665 confirmed and presumptive COVID-19 cases in Multnomah County and 6,366 cases in Oregon. Multnomah County cases make up 26% of the state's total. The chart below shows cases over the past week.

(chart on next page)



(Source: Oregon Health Authority)

There were **four new COVID-19 deaths in Oregon** reported on June 18. **None** of these deaths were in Multnomah County. A total of 68 people are known to have died of COVID-19 in Multnomah County since the pandemic started, and there have been 187 known COVID-19 deaths in Oregon, statewide. Multnomah County deaths make up 36% of the state's total. The chart below shows deaths over the past week.



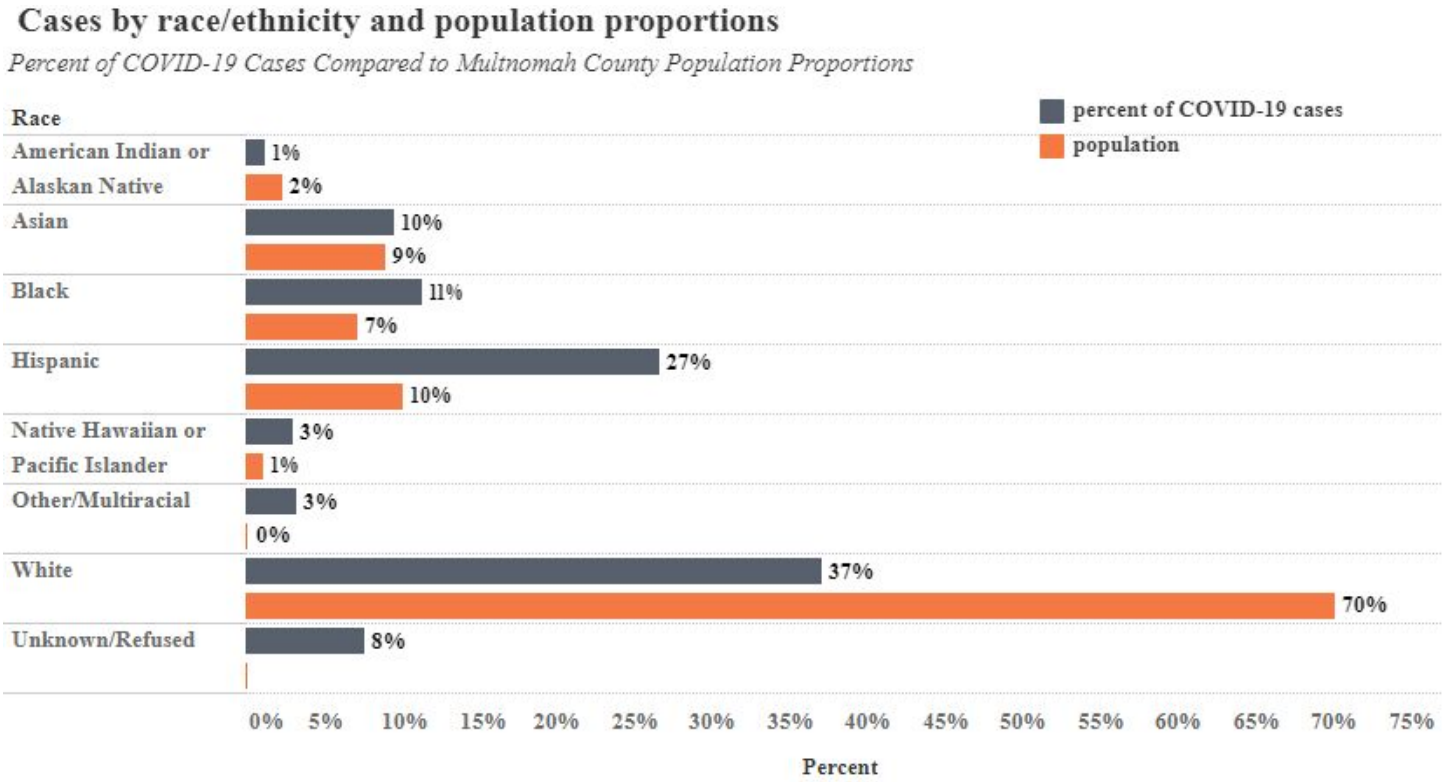
(Source: Oregon Health Authority)

National and global data about COVID-19 cases and deaths are tracked in the COVID-19 Dashboard, available through Johns Hopkins University's Coronavirus Resource Center.

Race and Ethnicity Impact in Multnomah County

Detailed local data, including demographics (race, sex, age, and housing status) are available in the Regional COVID-19 data dashboard hosted by Multnomah County. The dashboard also contains data on case counts, hospitalizations, symptoms and coexisting conditions, and testing. For statewide data on COVID-19 cases in Oregon by sex, age group, race, and ethnicity, consult the Oregon Health Authority's Demographics and Disease Severity dashboard.

The charts below show **the percentage of total cases, deaths, and hospitalizations by race and ethnicity (in gray)**, as of June 17, 2020. Each chart also shows **the proportion of Multnomah County's total population by race/ethnicity (in orange)**. Instances where the percentage of cases, deaths, and hospitalizations exceeds the proportion of Multnomah County's total population by race/ethnicity indicate the communities that are most impacted by health inequity from COVID-19. These differences may reflect the inequitable distribution of the risks of being exposed to COVID-19 and the opportunities to access medical care and COVID-19 testing.

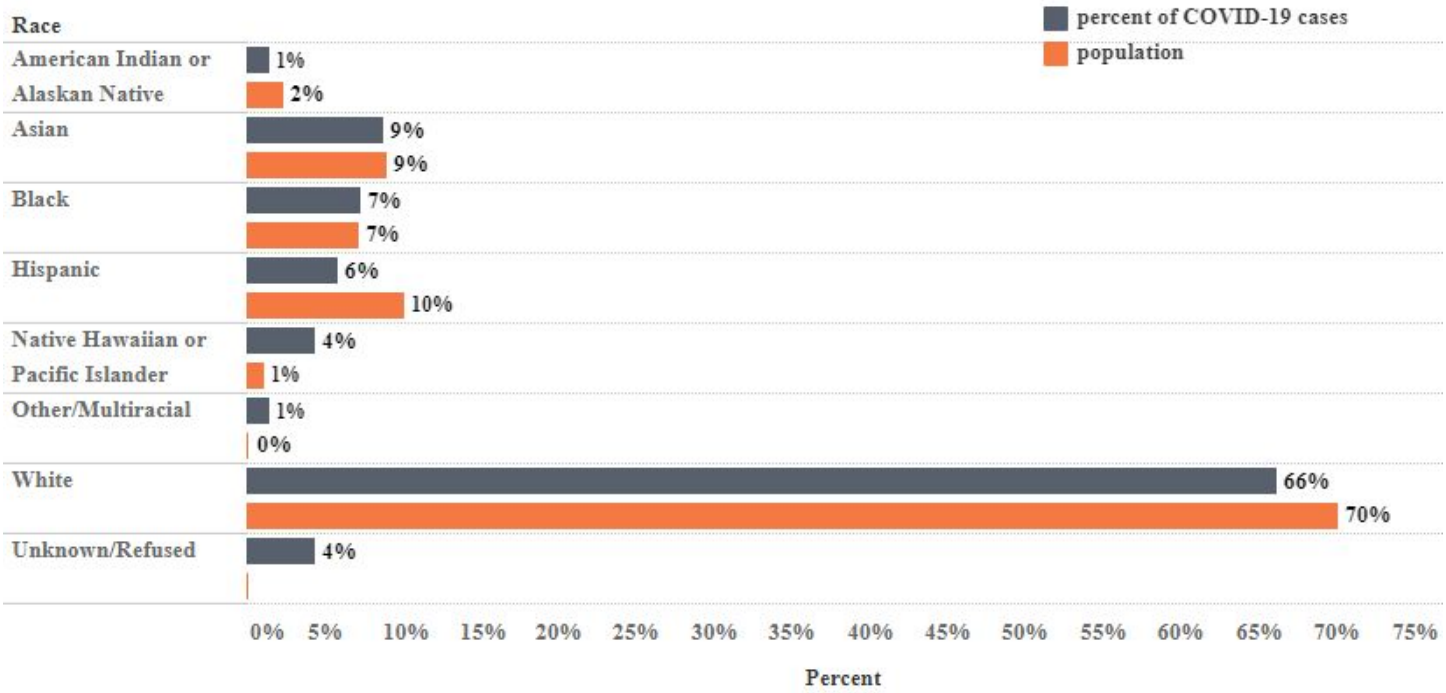


Data current as of June 17, 2020 (source: Regional COVID-19 Data Dashboard).

(additional charts on next page)

Deaths by race/ethnicity and population proportions

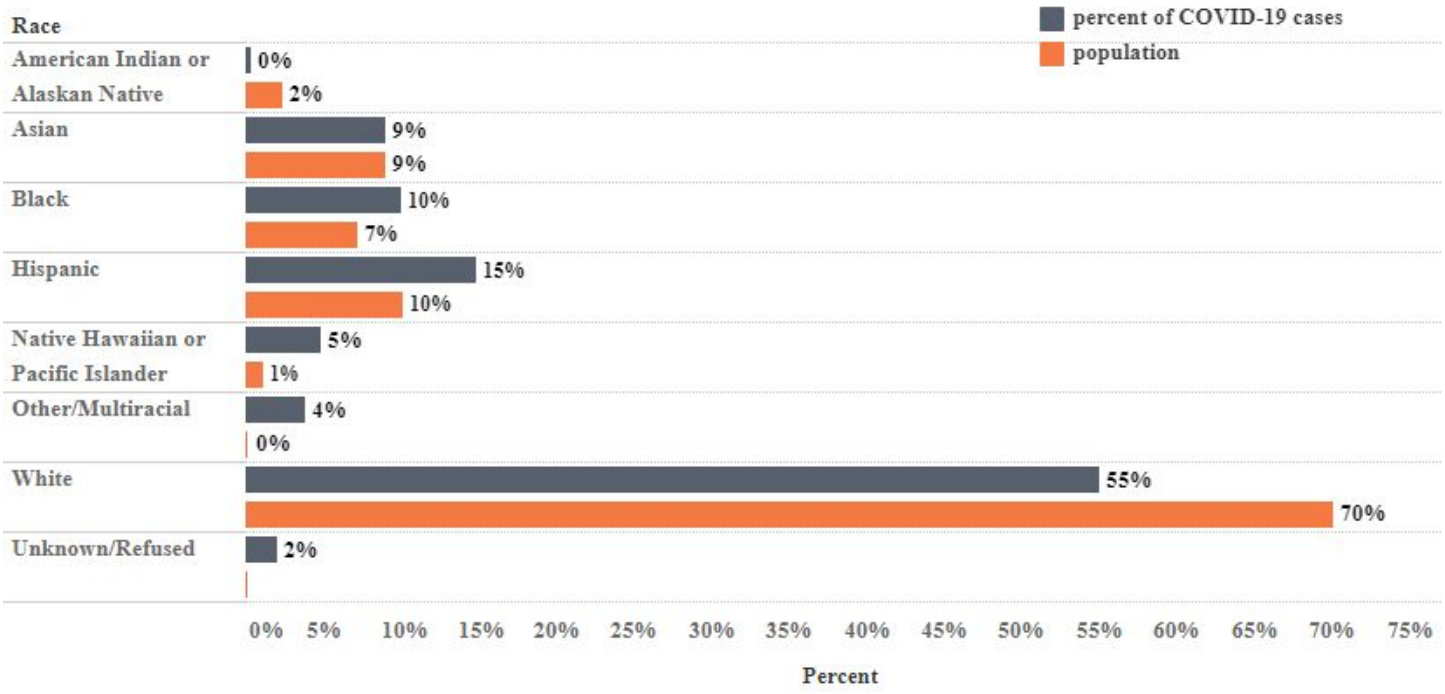
Percent of COVID-19 Deaths Compared to Multnomah County Population Proportions



Data current as of June 17, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Hospitalized cases by race/ethnicity and population proportions

Percent of COVID-19 Hospitalized cases Compared to Multnomah County Population Proportions



Data current as of June 17, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Multnomah County Emergency Operations Center Updates

The Multnomah County Emergency Operations Center (EOC) is a temporary network that works within the Mission, Vision and Values of Multnomah County. The EOC develops objectives based on guidance from the Chair and Chief Operating Officer. The EOC provides wrap around services to support County departments that are operating beyond their normal capacity. The EOC provides a framework that incorporates staff from across all County departments, as well as community volunteers and representatives from partner agencies and organizations to direct the full complement of this combined effort toward accomplishing the County's objectives.

EOC Section: Public Information

Media highlights

- Created a new page: HVAC Systems and the Spread of COVID-19.
    - Updated the Restaurants and Food Service COVID-19 Guidance page.
    - Updated the Business Reopening Tools with information about Multnomah County's Phase 1 reopening.
    - Added two flyers to the Business Reopening Tools and Downloads pages:
        - How to use a cloth face covering
        - Wear a face covering

Social media highlights

- Multnomah County Facebook
    - Run a business in Multnomah County? Be sure to check out our Business Reopening Tools page for guidelines on conducting business during COVID-19.
    - What changes and what stays the same with Multnomah County entering Phase 1 of reopening on Friday, June 19?
- Multnomah County Twitter
    - Today the @MultCo Board officially proclaimed June 19th as Juneteenth Day in Multnomah County. #Juneteenth honors the day in 1865 when enslaved people in the westernmost Confederate state finally got word of their freedom --2 years after the Emancipation Proclamation was signed.
    - In addition to the #Juneteenth proclamation, Chair @DKafoury announced last week that henceforth Juneteenth will be an annual paid holiday for County employees.

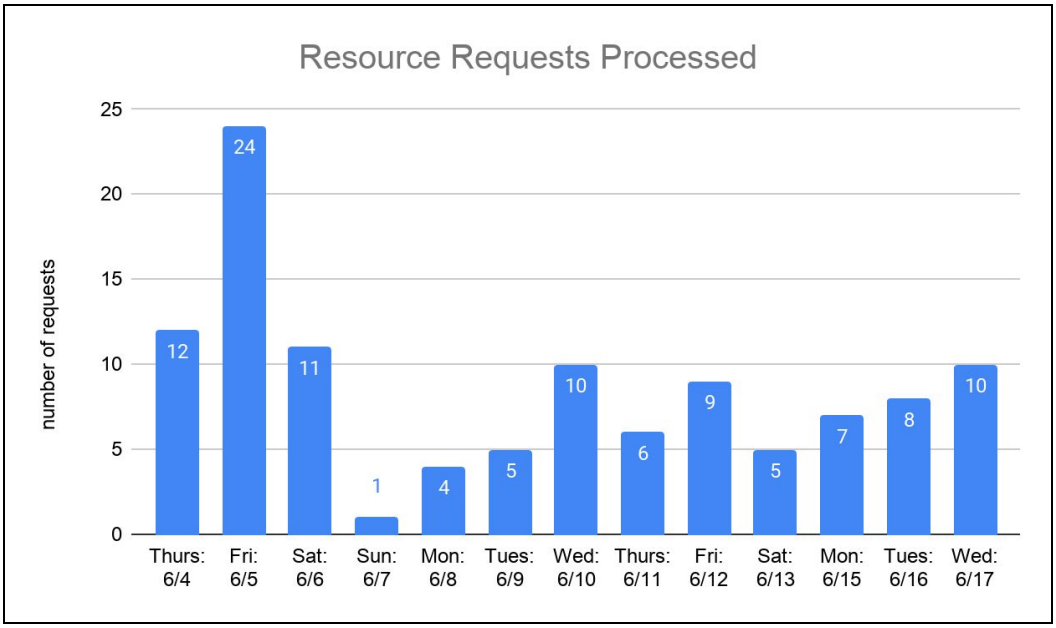
EOC Section: Operations

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Wednesday.

Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County's commitment to dedicate resources to the populations most impacted by COVID-19.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes over a 24-hour period ending at 12 pm each day. The chart below shows the number of daily requests processed over the past two weeks.



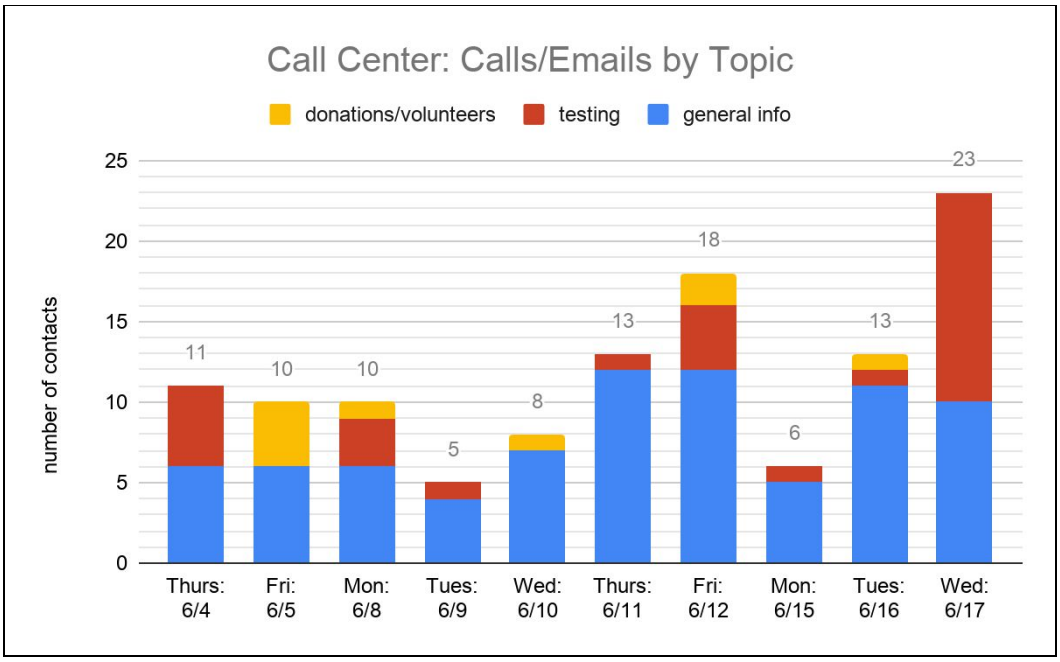
Note: As of June 13, the Resource Request Unit now processes new requests Mondays-Saturdays only.

Call Center

The EOC Call Center answers COVID-19 questions and concerns from community members who call the Multnomah County Health Department, and occasionally in support of 211. They also help community members sign up for COVID-19 testing events.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is open Monday through Friday). The chart below shows the number of calls and emails per day for the past two weeks, broken down by three topic categories.

(chart on next page)

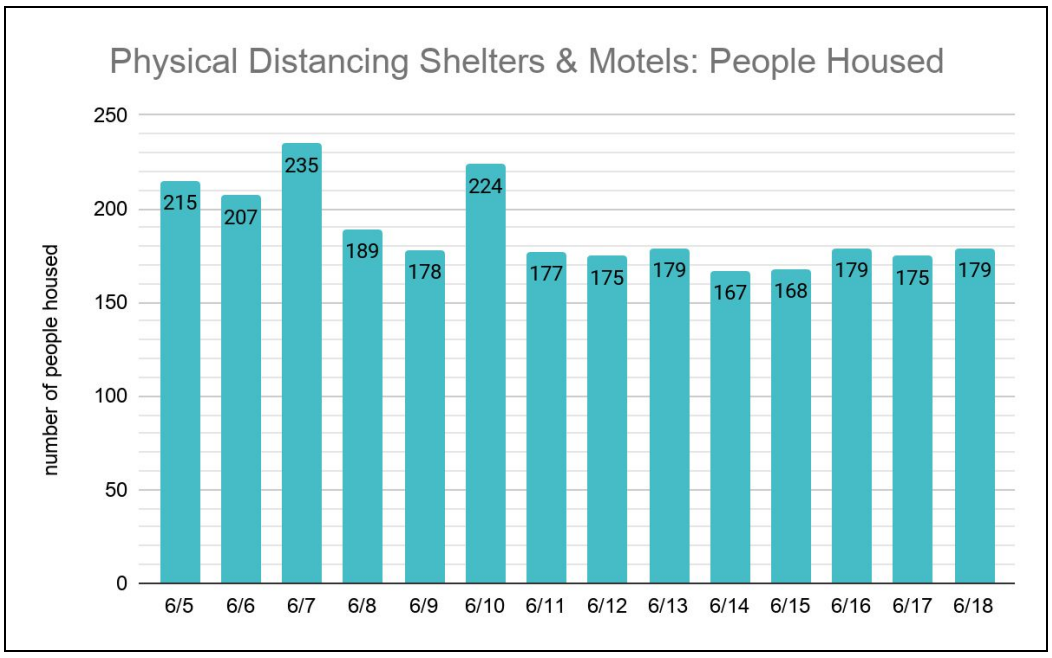


The Call Center is open Monday through Friday.

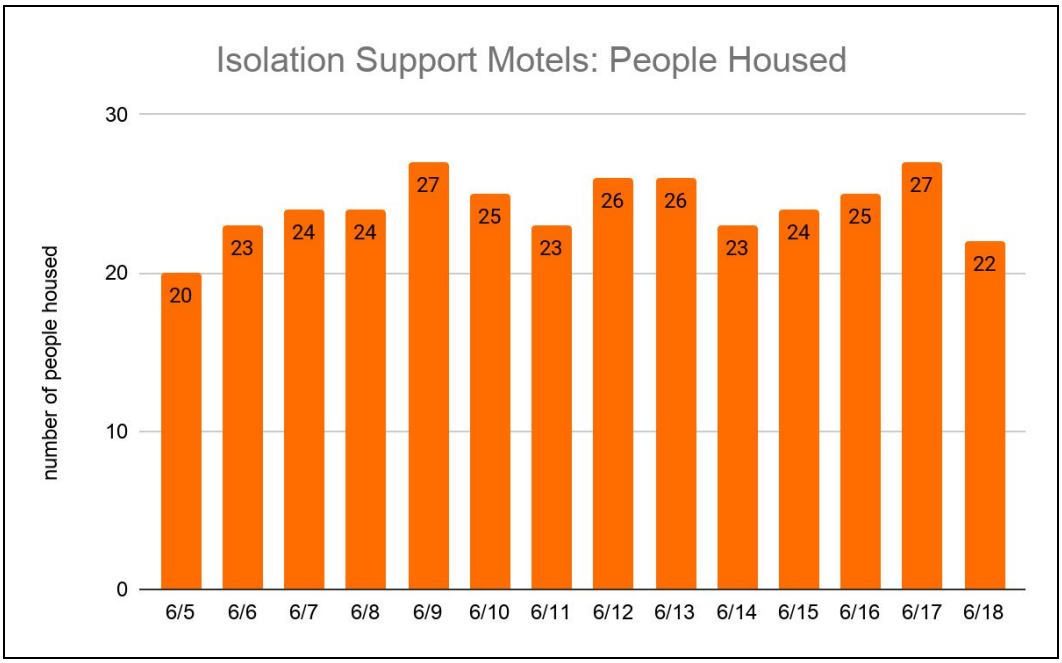
EOC Section: Mass Care and Shelter (Emergency Support Function 6)

Multnomah County operates three Physical Distancing Shelters and one Physical Distancing Motel, with a total capacity of **365** people; as well as two Isolation Support Motels with a total capacity of **120** people.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Motels, and in Isolation Support Motels each day. The charts below show the number of people housed for each day of the past two weeks.



Note: The total count for 6/6 in the Mass Care and Shelter charts is an estimate.



EOC Section: Logistics

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Announcements

- The Logistics Section completed a major step in demobilizing the East Portland Community Center Physical Distancing Congregate Shelter (EPCC) today. In the ten days since the last guest relocated from EPCC, eight members of the Logistics Section and four members of the Oregon Air National Guard relocated approximately six tons of equipment and supplies. As much as possible, materials were redistributed to Multnomah County shelters that are still in operation, or stored in County trailers to ensure response readiness for future events. Over the coming weeks, the County will complete mutually agreed upon repairs and cleaning before returning the facility to Portland Parks & Recreation.

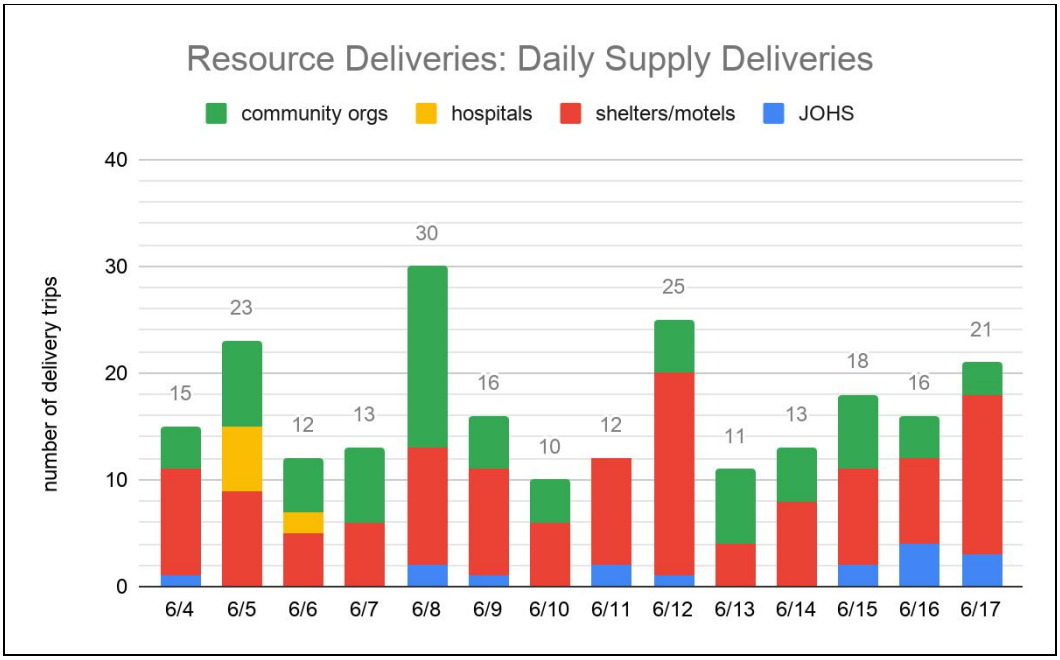
Donations Unit

Multnomah County is seeking **home-made face covers** or **home-made cloth face coverings**, which should be unused and in good condition. Multnomah County's Operations team is dedicated to ensuring that these scarce resources are distributed to Black, Indigenous, and People of Color (BIPOC) communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are therefore, our donation priority. A multidisciplinary team is working with community organizations across the county to distribute these, and other supplies.

The Portland Street Response Team is seeking donations of the following items: tents, sleeping bags, warm blankets, tarps, ponchos, hand warmers, hygiene kits, backpacks, socks, bottled water, Emergent-C, and snack bars. These items can be dropped off Monday - Friday, 9 AM - 4 PM at Portland Street Response Team, located at Portland Fire and Rescue, 1300 SE Gideon St. Portland, Oregon 97202.

Resource Deliveries

Logistics provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, hospitals, County-run physical distancing shelters and medical motels, and emergency outdoor shelters run by the City of Portland and Multnomah County's Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.



EOC Section: Community Liaisons

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-County staff interested and able to fill vacant roles will be the responsibility of their organization.

Community Resource Distribution Project

Multnomah County is distributing bulk hand sanitizer and decertified KN95s (now considered face coverings) at no charge to small businesses, non-profits, and community groups that primarily serve communities of color, people with disabilities, elders, and families experiencing economic insecurity.

In the past two weeks, the County has distributed over 200,000 decertified KN95 face coverings and 1,000 gallons of hand sanitizer to community groups such as churches, childcares, physical distancing shelters, long term care facilities, substance abuse recovery businesses, culturally specific organizations,, community centers and many more.

If you represent a group that is able to distribute face coverings and hand sanitizer to groups that serve Black, Indigenous and People of Color, people in congregate or multi-generational settings, people age 65+, and people with underlying conditions, please submit a request to Multnomah County. Organizations that receive these items can not charge others for them. In addition, we ask that you follow these guidelines for labeling.

General announcements

- The Performing Arts Readiness project will present a free webinar "How to Ask for $ in Tough Times: 12 Tactics in 24 Minutes," on June 30 at 11:00 am (2:00 pm ET). Registration link. More information about all of the Performing Arts Readiness project's programs is on their website.
- The Oregon Health Authority released their Enforcement Protocol for Local Public Health Authorities to address non-compliance of Governor Brown's executive order.

Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities

- The Oregon Health Authority (OHA) released its plan to test all patients and staff of the state's 685 licensed long term care facilities, about 60,000 people in all; this number includes 31,000 residents and 29,000 staff members. Detailed information can be found in the OHA Long Term Care Facility Testing Plan.

Business

- Prosper Portland continues to hold sector and community-specific listening sessions to gather feedback from local business owners on how the city can support businesses during the phased reopening. The feedback will be shared with the Economic Recovery Task Force to inform its recommendations on policy and program changes at the city level. Registration is open for:
    - Gyms Listening Session: Monday, June 22, 2:00-3:30 pm
    - Russian-Speaking Business Owners Listening Session: Tuesday, June 23, 3:00-4:30 pm

  Additional industry-specific sessions will be scheduled soon. Equity-based community stabilization forums will be added as well, focused on geography-based businesses, residents, and community needs. More information is available through Prosper Portland.

Food Access

- World Central Kitchen has distributed 2,400 meals at Bienestar de la Familia. The County is in the process of distributing 3830 Visa Gift Cards to 47 community organizations.

Youth

- The Youth Liaisons are hosting the Let's Talk Youth to Youth Forum -- A Safe Space for Conversations About COVID-19, BLM, and Current Events. Wednesday, June 24, 2:30 pm.

Upcoming events

Monday, June 22:

- 2:00-3:30 pm: Gyms Listening Session

Tuesday, June 23:

- 3:00-4:30 pm: Russian-Speaking Business Owners Listening Session

Wednesday, June 24:

- 2:30 pm: Let's Talk Youth to Youth Forum

Tuesday, June 30:

- 11:00 am: How to Ask for $ in Tough Times: 12 Tactics in 24 Minutes

To Be Scheduled:

- Discussion (via Zoom) with LGBTQ+ community leaders, housing, and other organizations to discuss and learn from one another. Email lgbtq.covid19@multco.us if you'd like to be invited or learn more.

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- Affordable Housing Liaisons hold a call **every other Monday 10:00-11:00 am**.
- Business Liaisons participate on the FEMA Regional Grocer calls **every Wednesday 11:00 am - 12:00 pm**.
- Culturally Specific Communities Liaisons hold weekly calls: a *Communities of Color* call **every Thursday 2:00-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11:00 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6:00-7:00 pm.**
- Fire Department Liaison joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1:00 pm.**
- Food Access Liaison holds weekly calls on **Thursdays at 9:00 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for migrant and farm workers, please email linda.s.swyers@state.or.us to join in.
- Liaison Sector Leaders have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9:00 am**.
- Law Enforcement Liaison hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3:00 pm.**
- Licensed Residential Facilities Liaison holds phone calls with providers **twice a week**.
- Maternal Child Health Liaisons have a call on the **second and fourth Tuesday of the month from 1:00-2:30 pm** to discuss issues of concern and potential responses, increase familiarity with the people involved and the work they do, and share resources.
- Parks Liaison holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1:00 pm**.

- School & Childcare Liaison holds calls with public K-12 schools **on Tuesdays at 1:00 pm**, calls with private K-12 schools **Wednesdays at 11:00 am,** and communicates with child care providers through email **regularly**.
- The Youth Liaison Team has a coordinating call, **Wednesdays from 3:00-4:00 pm**.

Community Liaison Team

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. **More than 8,100 people participate in the liaison program** and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett	eoc.liaisonofficer@multco.us	**503-988-0071**
	Tiffany Colburn	eoc.liaisonofficer@multco.us	**503-988-0071**
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	**503-988-0071**
	Molly Franks	eoc.liaisonofficer@multco.us	**503-988-0071**
	Shalynn Robinette	eoc.liaisonofficer@multco.us	**503-988-0071**
	Vanessa Tharp	eoc.liaisonofficer@multco.us	**503-988-0071**
	Lizzie Fussell	eoc.liaisonofficer@multco.us	**503-988-0071**
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Jenna Stormwich	advsd.covid@multco.us	503-988-0057
	Rosemary Schmidt	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron	business.covid19@multco.us	503-988-0064
	Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel	outpatientclinic@multco.us	503-988-6546
	Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Robin Davis	community.covid19@multco.us	503-988-7352
	Walter Rodriguez	community.covid19@multco.us	503-988-7352
	Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Frances Hall	foodaccess.covid19@multco.us	503-988-8942

Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ+	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
	VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Migrant and Seasonal Farm Workers	Daniel Garcia	msfw.covid19@multco.us	
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten	outpatientclinic@multco.us	503-988-6475
	Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Gregory Beslile	eoc.liaisonschools@multco.us	503-988-0061
	Brooke Chilton-Timmons	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

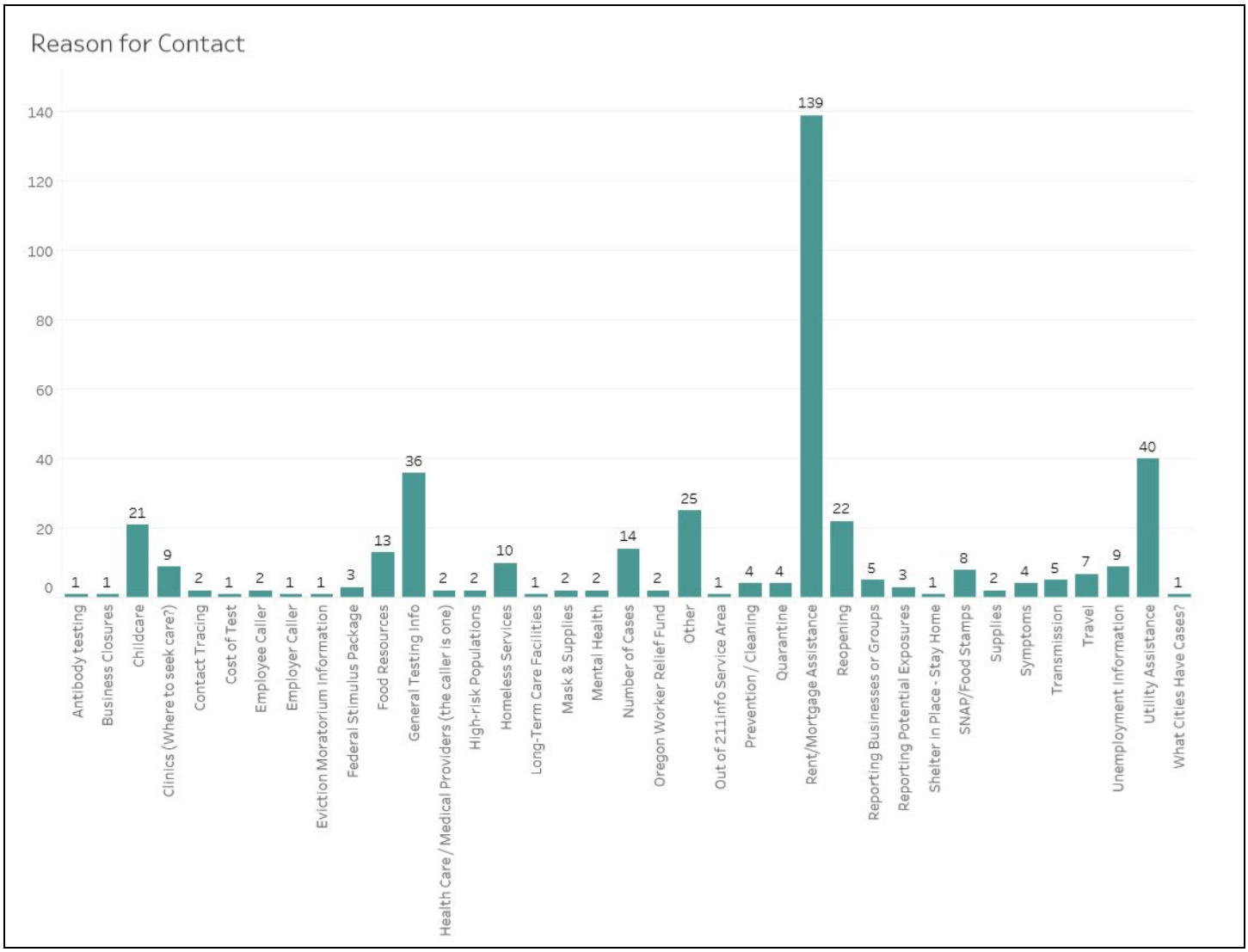
Local Updates

Media and Announcements

- Portland Parks and Recreation (PP&R) annual summertime Free Lunch + Play program begins on Monday, June 22. The program gives kids free, healthy meals at 23 Portland parks and three apartment buildings, with activities, games, and/or books for children to take home at each site. For more details and a list of sites, see the Free Lunch + Play page on the PP&R website.

211 Calls

- There were 321 calls to 211 on Wednesday, June 17.
- The most common reason people called was to ask about rent/mortgage assistance. Other frequent inquiries were about utility assistance, general testing information, and childcare.



Data for June 17, 2020.

State of Oregon Updates

Media and Announcements

- On June 10, Oregon Driver & Motor Vehicle Services (DMV), extended the deadline for ID and vehicle registrations that couldn't be renewed due to the pandemic. They also negotiated a citation moratorium

with Oregon's law enforcement agencies. The citation moratorium and license and registration deadlines are all extended to October 1. More details are at the DMV's COVID-19 Update page and in the DMV's memorandum about the deadline and moratorium extensions.

- On June 11, Governor Kate Brown's office released its Equity Framework in COVID-19 Response and Recovery, "a roadmap to support state agencies, boards, and commissions." More information is available on the Governor's website.
- On June 16, Oregon Attorney General Ellen Rosenblum and 38 other state attorneys general sent a letter to the chief executive officers of Google and Apple, to express their "strong concerns regarding the proliferation of contact tracing apps on your platforms that do not sufficiently protect consumers' personal information." More information is in the Attorney General's press release, and in the story from KGW.

As of June 17, 2020:

Hospital Capacity and Usage in Oregon as reported to HOSCAP*

Overall Capacity	Available	Total Staffed	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	184	767	Current hospitalized patients	141	89
Adult non-ICU beds	827	4,419	Current patients in ICU Beds	46	35
Pediatric NICU/PICU beds	71	282	Current patients on ventilators	28	22
Pediatric non-ICU beds	122	345			
Ventilators	794				

*Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00 a.m. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

Note: Hospital capacity and usage data is published on weekdays only
(source: Oregon COVID-19 Update, available from Oregon Health Authority COVID-19 News).

National Updates

Media and Announcements

- On June 10, the Occupational Safety and Health Administration announced a new FAQ about wearing masks in the workplace.
- On June 15, the Food and Drug Administration revoked its Emergency Use Authorization, which had temporarily allowed the drugs chloroquine and hydroxychloroquine to be used to treat certain hospitalized patients with COVID-19. This story was covered by the *Washington Post*.
- On June 15, the American Red Cross announced that it has begun testing all blood, platelet and plasma donations for COVID-19 antibodies. Blood donors will be informed of the result of the test on their donated blood. The Red Cross's press release notes that "A positive antibody test result does not confirm infection or immunity."

Content below is the same as in previous reports

Stay Informed, Get Involved

COVID-19 Response

- **Local response**: Multnomah County COVID-19 website continues to be updated, including an interactive data dashboard with COVID-19 regional health statistics updated in real-time.
- **State response**: Oregon Health Authority COVID-19 website
- **National response**: CDC website

Learning Opportunities

- CERC Corner: Addressing Stigma: Stigma occurs when people associate a risk with something specific—like a minority population group. Click the link above to learn how to counter stigma in an emergency.
- Taking Care of Your Behavioral Health During an Infectious Disease Outbreak: This fact sheet by SAMHSA explains social distancing, quarantine, and isolation in the event of an infectious disease outbreak.
- OpenWHO Offers Free Online Courses for Responders: OpenWHO is the World Health Organization's (WHO) interactive, web-based platform offering online courses to improve the response to health emergencies.

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Public Information Media Coordinator: **503-502-2741**

- Check out our list of trustworthy resources for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- Multnomah County: Facebook, Twitter
- Multnomah County Health Department: Facebook, Twitter
- Multnomah County Emergency Management: Facebook, Twitter
- Multnomah County Library: Facebook (in English and Spanish), Twitter

Volunteers and Donations

- For information on how you can help during this incident, visit our Donate or Volunteer to slow the spread of COVID-19 or call 503-406-3696 to volunteer, donate supplies and services, or for more information.
- Multnomah County encourages everyone who is interested in assisting during this incident to complete a volunteer interest form.

Resource Requests

Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19--not for individuals.

- To submit a **resource request**, please use the instructions on this webpage. The page has the form and guidance as to where specific types of requests should be directed.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	seven days a week 8:00 am - 11:00 pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		open 24 hours a day, seven days a week

Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
City County Information and Referral	503-823-4000		Mondays-Fridays 8:00 am - 5:00 pm

Help and Resources

- **Questions?**
  - Multnomah County COVID-19 FAQs
  - Call 211
  - Still can't find the answer you're looking for? Submit questions about the novel Coronavirus to Multnomah County
- **Having symptoms?**
  - C19Oregon.com is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need testing?**
  - Anyone with symptoms of COVID-19 can **get tested, for free, at Multnomah County's East County Health Center** (600 NE 8th St., Gresham). We focus on reaching Black, Indigenous and other People of Color communities, those without health insurance, and those without a regular health care provider. Call 503-988-8939 to make an appointment.
  - Oregon Health and Sciences University is operating **mobile, drive-through testing sites in Portland and Hillsboro**. Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:
    - **Portland Expo Center**, 2060 N Marine Dr., Portland. Mondays-Saturdays, 12:00-6:00 pm.
    - **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro. Mondays-Saturdays, 12:00-6:00 pm.
- **Need legal advice?** Call the Legal Aid / Oregon Law Center Public Benefits hotline at 1-800-520-5292 for legal advice for immigrants and refugee communities to access health care during shelter in place.
- **Are you an essential employee and need child care?** Call 1-800-246-2154, 211 website, or the following:
  - OHSU/Portland Public Schools *Request for Care* (West Side Portland)
  - Gresham-Barlow/Centennial/Estacada *Request for Care* (All served in west Gresham-Barlow area)
  - Beaverton/Sherwood/Hillsboro *Request for Care* (SW Beaverton, N Sherwood, E Hillsboro)
- **Want to know what Multnomah County services are open and closed?** Visit this website for a list of County services that are open and closed during the COVID-19 outbreak.

- While some buildings are physically closed, services may still be offered online, via telephone or via virtual venues.
- See this website for information about Multnomah County Student Health Centers
  - Parkrose Student Health Center is open during school closures.
  - Other Multnomah County Student Health Centers are closed.

Document Development Information	
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Date / Time Approved	6/18/20; 23:10 hours
Date of Next Situation Report	Monday, 6/22/20

Articles & reports cited

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