Situation Report

Situation Report Number: 06.22.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	**Incident Commanders**: Kim Toevs, Multnomah County Health Department Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department	
Date: 6/22/2020	**Time:** 10:00 hours	Situation Reports are released on Mondays, Wednesdays, and Fridays at approximately 10:00 am. All posted Situation Reports are archived on the County's website.

Note about formatting: This report primarily contains new information not previously posted.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County Emergency Operations Section Updates

The Multnomah County Emergency Operations Center (EOC) is a temporary network that works within the Mission, Vision and Values of Multnomah County. The EOC develops objectives based on guidance from the Chair and Chief Operating Officer. The EOC provides wrap around services to support County departments that are operating beyond their normal capacity. The EOC provides a framework that incorporates staff from across all County departments, as well as community volunteers and representatives from partner agencies and organizations to direct the full complement of this combined effort toward accomplishing the County's objectives.

Media and announcements

- On June 19, the Oregon Health Authority issued new Mask, Face Shield, Face Covering Guidance for Clackamas, Hood River, Lincoln, Marion, Multnomah, Polk, and Washington counties. Governor Kate Brown's press release about the new guidance states that it "applies to businesses and members of the public visiting those businesses."

EOC Section: Public Information

Multnomah County Novel Coronavirus COVID-19 website

- Added the upcoming Black Town Hall event to the main page.

- Added information on the Contact Tracing page about what to do if you suspect fraud.
- Updated the Faith, Transportation and Travel, Schools, and Restaurants pages with information about Multnomah County's Phase 1 reopening.

Social media highlights

- Multnomah County Facebook
  - Though we're in Phase 1 of reopening, please continue physical distancing as much as you are able. You make all the difference, Multnomah County.
  - The Mental Health Call Center can help you find a mental health provider that has the cultural experience to understand your needs. 503-988-4888. 24 hours a day, 7 days a week.
  - Thanks to generous donations from community organizations such as — the Formosan Association of Public Affairs; the Taipei Economic and Cultural Office in Seattle; the Taiwanese Association of Greater Portland and the Taiwanese Chamber of Commerce of Oregon — Multnomah County, Oregon has over 700,000 pieces of personal protective equipment.
- Multnomah County Twitter
  - Some things are always good practice: wash your hands often and for at least 20 seconds. Remember to get under your nails and in between your fingers. You make all the difference, Multnomah County.
  - On the eve of Multnomah County easing restrictions on social life & businesses, health officials are asking the public to reset expectations. Without a vaccine, the number of people who will get sick will depend on tracing, testing AND our individual actions
  - As Multnomah County reopens remember to continue to limit close contact w/ people outside your household.
- Multnomah County Health Department Facebook
  - As Governor Brown shared, we're going to have to get used to face coverings being part of our daily life if we're going to be able stay safe and stay open while COVID-19 is still in our communities. Face coverings, along with frequent hand washing, physical distancing, and staying home when you're sick are still our best strategies to protect ourselves and our communities.
  - Si tiene síntomas de COVID-19 y no tiene seguro o médico, llame al 503-988-8939 para hacer una cita y hacerse la prueba GRATIS, en el estacionamiento del East County Health Center en el 600 NE 8th Street en Gresham. Lunes y jueves de 9:30 a.m. a 3:45 p.m.
- Multnomah County Health Department Twitter
  - Happy Father's Day! We recognize the importance of connecting with family. If you are visiting in-person, stick with your close contacts, keep 6 ft distance, and wear face coverings… or celebrate safely by chatting through phone or video. #FathersDay
  - Black, Indigenous, and People of Color experience additional risk from #COVID19 due to the impacts of systemic racism. Multnomah County strongly encourages testing for members of our community who have symptoms.
  - Youth to Youth Forum LetsTalkYouth2Youth The Multnomah County Emergency Operations Center Youth LIaison Team is hosting a youth-led forum on June 24, 2:30-4:30 PM as a safe space to converse about #COVID19, #BLM, & other current events. Register online.
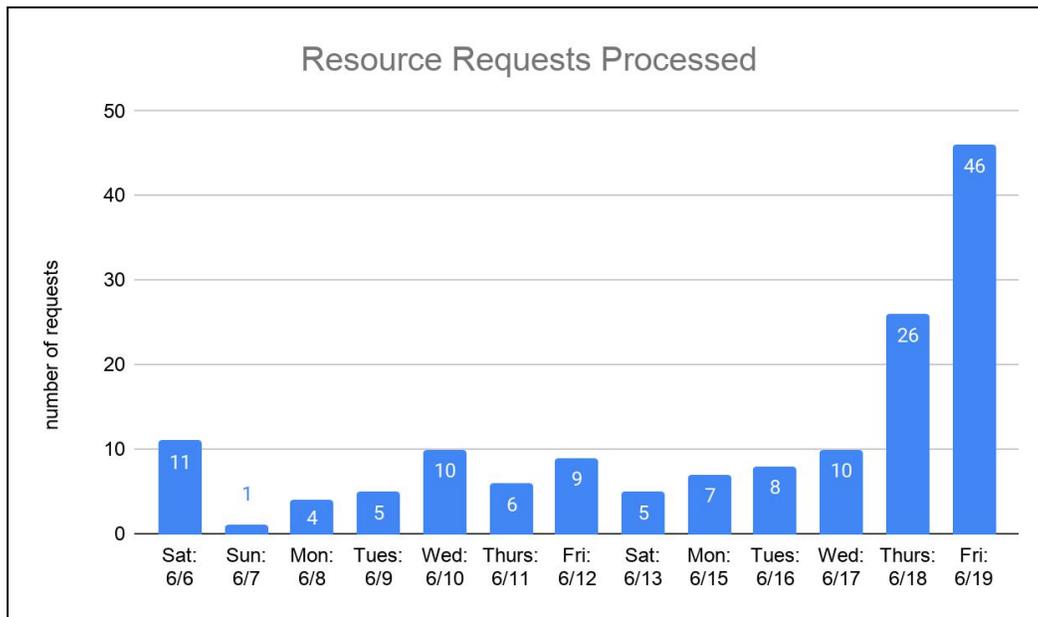
EOC Section: Operations

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Wednesday.

Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County's commitment to dedicate resources to the populations most impacted by COVID-19.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it processes over a 24-hour period ending at 12:00 pm each day. The chart below shows the number of daily requests processed over the past two weeks.
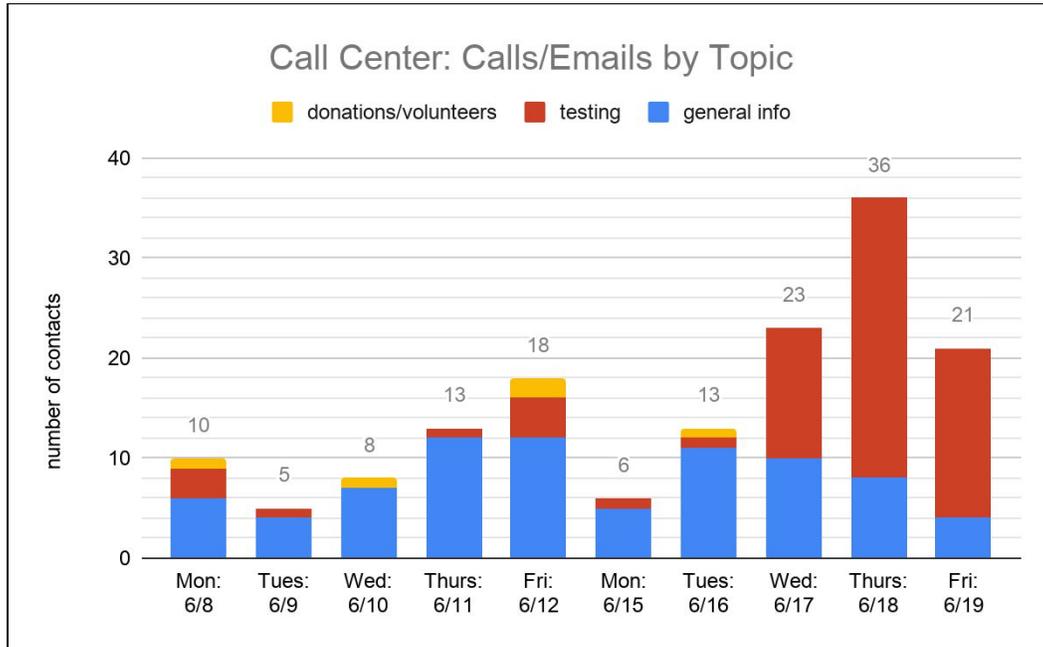

Note: As of June 13, the Resource Request Unit processes new requests Mondays-Saturdays only.

Call Center

The EOC Call Center answers COVID-19 questions and concerns from community members who call the Multnomah County Health Department, and occasionally supports 211. The call center also helps community members sign up for COVID-19 testing events.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is

open Monday through Friday). The chart below shows the number of calls and emails per day for the past two weeks, broken down by three topic categories.
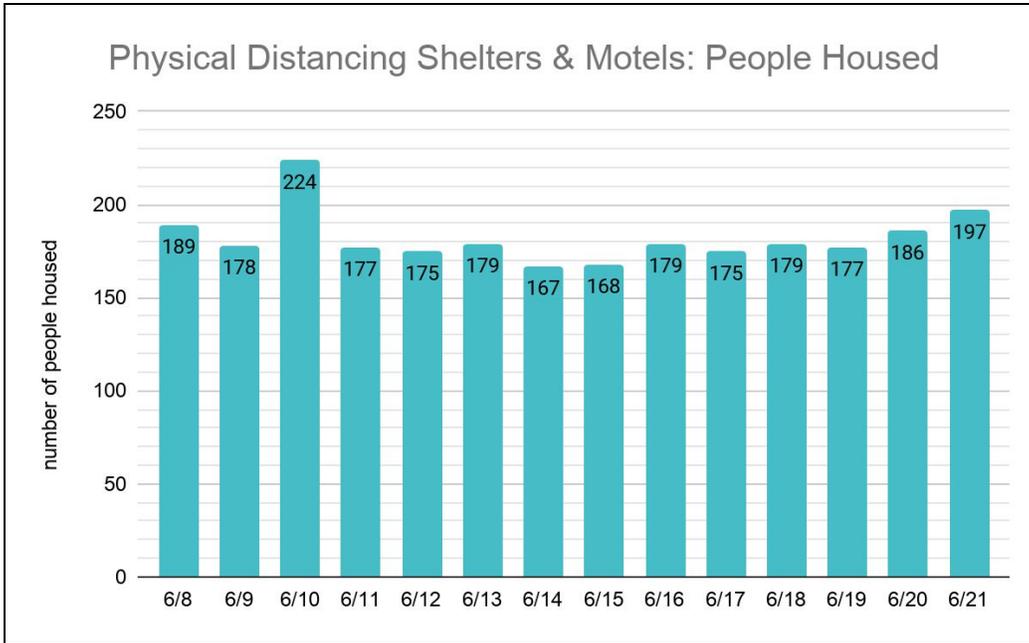

The Call Center is open Monday through Friday.

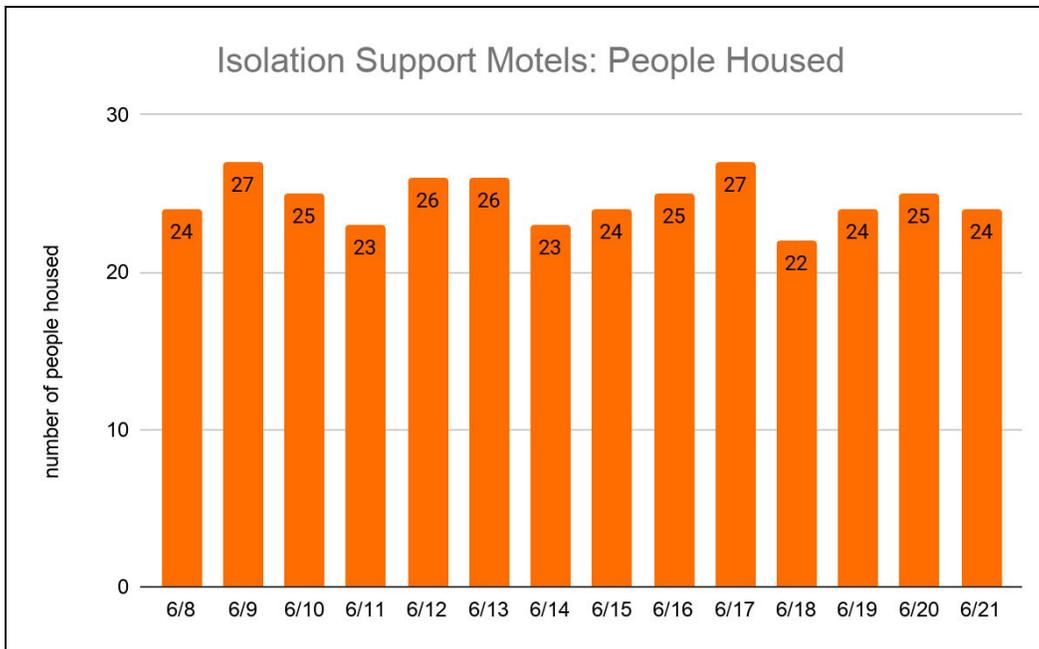## EOC Section: Mass Care and Shelter ([Emergency Support Function](link) 6)

Multnomah County operates three Physical Distancing Shelters and one Physical Distancing Motel, with a total capacity of **365** people; as well as two Isolation Support Motels with a total capacity of **120** people.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Motels, and in Isolation Support Motels each day. The charts below show the number of people housed for each day of the past two weeks.

(charts on next page)

Physical Distancing Shelters & Motels: People Housed

Note: The total count for 6/6 in the Mass Care and Shelter charts is an estimate.

Isolation Support Motels: People Housed

EOC Section: Public Health and Medical (Emergency Support Function 8)
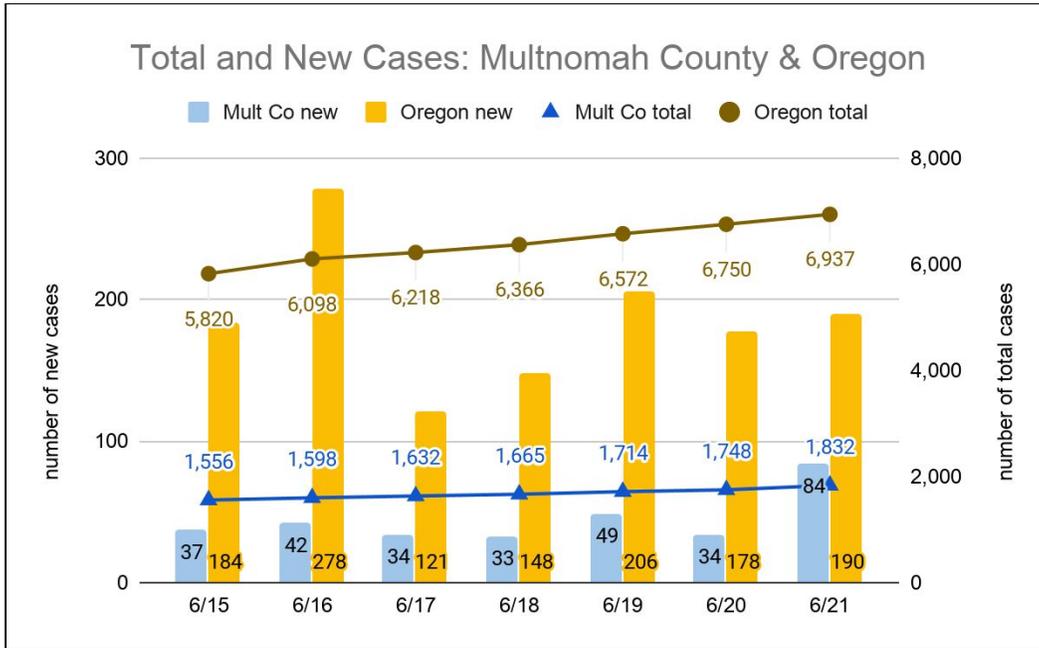
The Public Health and Medical Section works to reduce the spread of COVID-19 in Multnomah County, and to minimize the impacts of the disease on individuals and our community.

Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing.

Multnomah
County

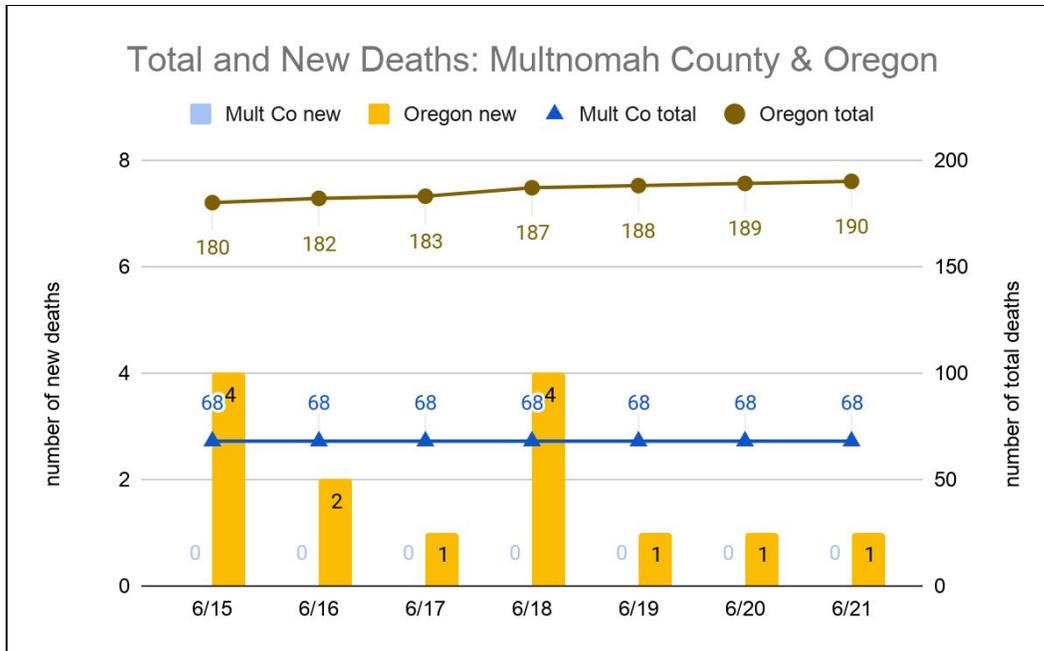COVID-19 cases and deaths in Multnomah County and in Oregon

There were **190 new confirmed and presumptive COVID-19 cases** reported in Oregon on June 21. **Eighty-four** of these new cases are in Multnomah County. Since the pandemic began, there have been a total of 1,832 confirmed and presumptive COVID-19 cases in Multnomah County and 6,937 cases in Oregon. Multnomah County cases make up 26% of the state's total. The chart below shows cases over the past week.

(Source: Oregon Health Authority)

There was **one new COVID-19 death in Oregon** reported on June 21; that death was not in Multnomah County. The most recent COVID-19 death in Multnomah County was reported on June 14. A total of 68 people are known to have died of COVID-19 in Multnomah County since the pandemic started, and there have been 190 known COVID-19 deaths in Oregon, statewide. Multnomah County deaths make up 36% of the state's total. The chart below shows deaths over the past week.

(chart on next page)

(Source: Oregon Health Authority)

National and global data about COVID-19 cases and deaths are tracked in the COVID-19 Dashboard, available through Johns Hopkins University's Coronavirus Resource Center.
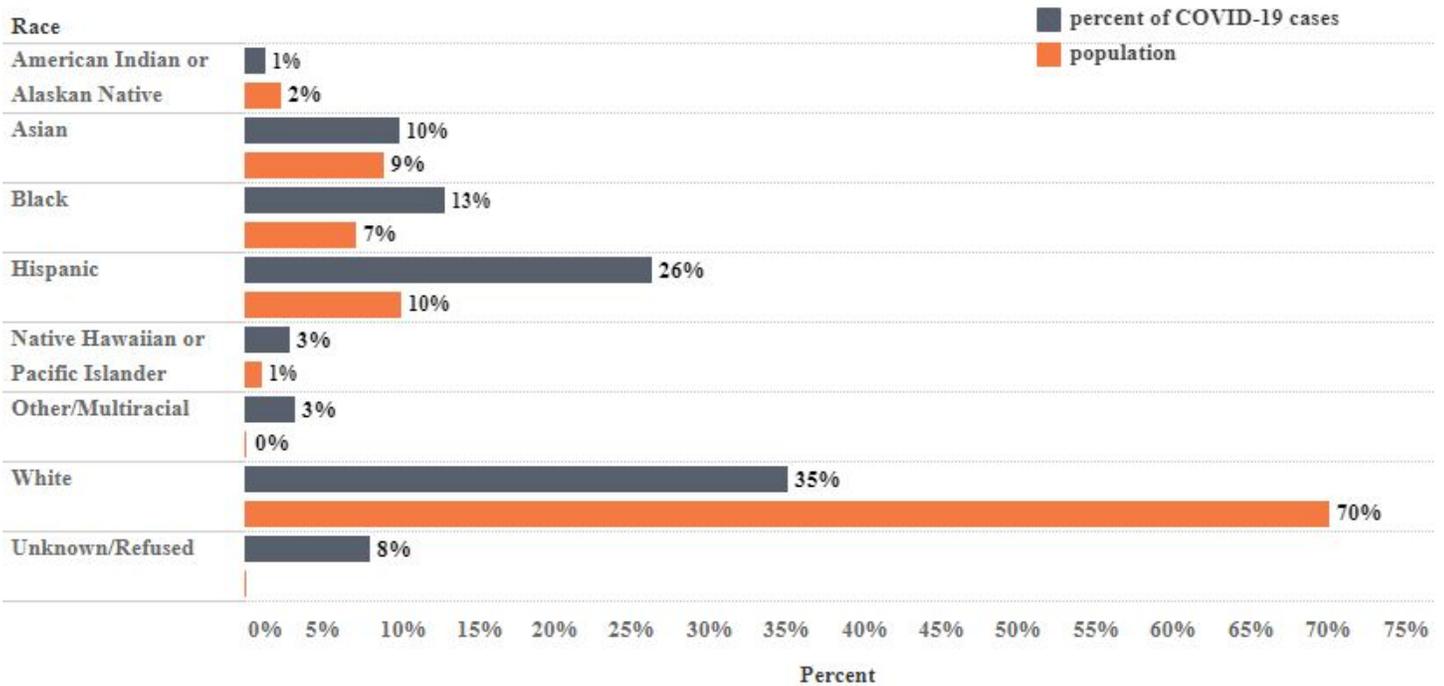
Race and Ethnicity Impact in Multnomah County

Detailed local data, including demographics (race, sex, age, and housing status) are available in the Regional COVID-19 data dashboard hosted by Multnomah County. The dashboard also contains data on case counts, hospitalizations, symptoms and coexisting conditions, and testing. For statewide data on COVID-19 cases in Oregon by sex, age group, race, and ethnicity, consult the Oregon Health Authority's Demographics and Disease Severity dashboard.

The charts below show **the percentage of total cases, deaths, and hospitalizations by race and ethnicity (in gray)**, as of June 20, 2020. Each chart also shows **the proportion of Multnomah County's total population by race/ethnicity (in orange)**. Instances where the percentage of cases, deaths, and hospitalizations exceeds the proportion of Multnomah County's total population by race/ethnicity indicate the communities that are most impacted by health inequity from COVID-19. These differences may reflect the inequitable distribution of the risks of being exposed to COVID-19 and the opportunities to access medical care and COVID-19 testing.

(charts on following pages)

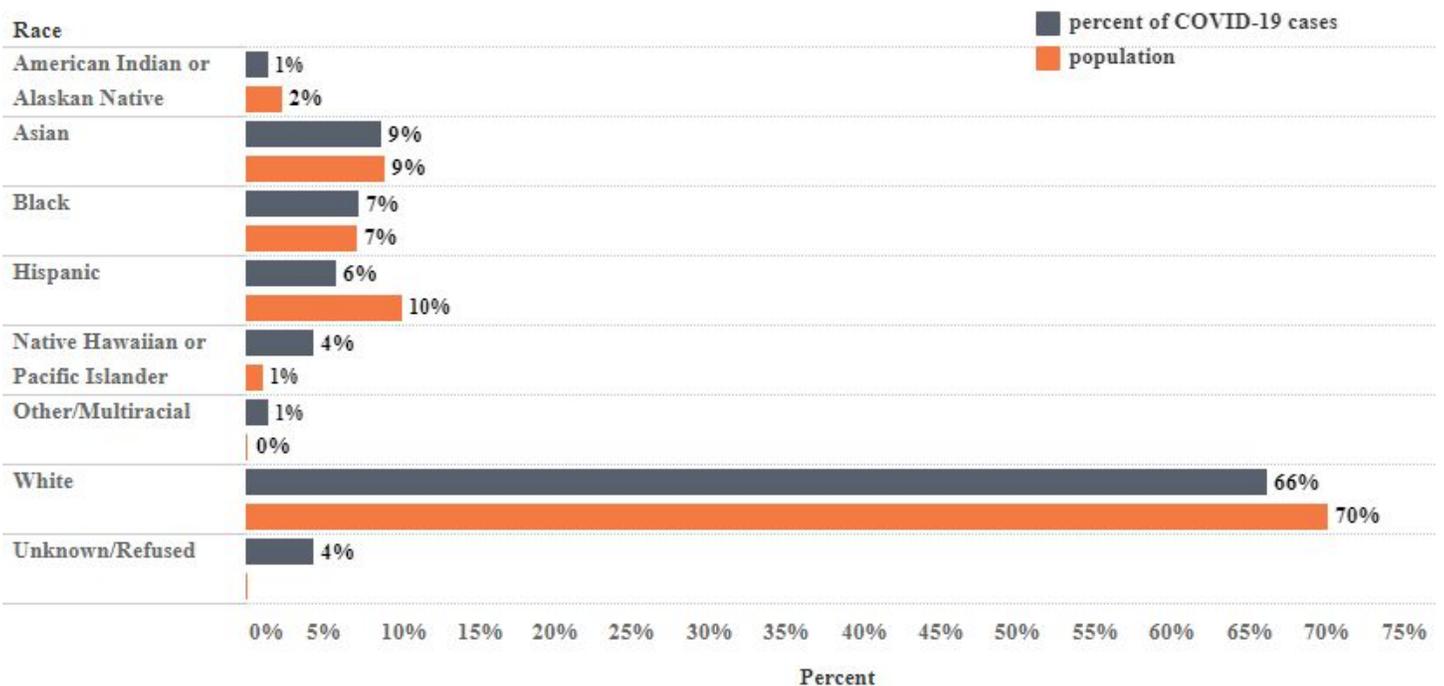## Cases by race/ethnicity and population proportions

Percent of COVID-19 Cases Compared to Multnomah County Population Proportions

Race   ■ percent of COVID-19 cases   ■ population

Race	percent of COVID-19 cases	population
American Indian or Alaskan Native	1%	2%
Asian	10%	9%
Black	13%	7%
Hispanic	26%	10%
Native Hawaiian or Pacific Islander	3%	1%
Other/Multiracial	3%	0%
White	35%	70%
Unknown/Refused	8%	

Percent (axis: 0% to 75%)

Data current as of June 20, 2020 (source: Regional COVID-19 Data Dashboard).

Deaths by race/ethnicity and population proportions

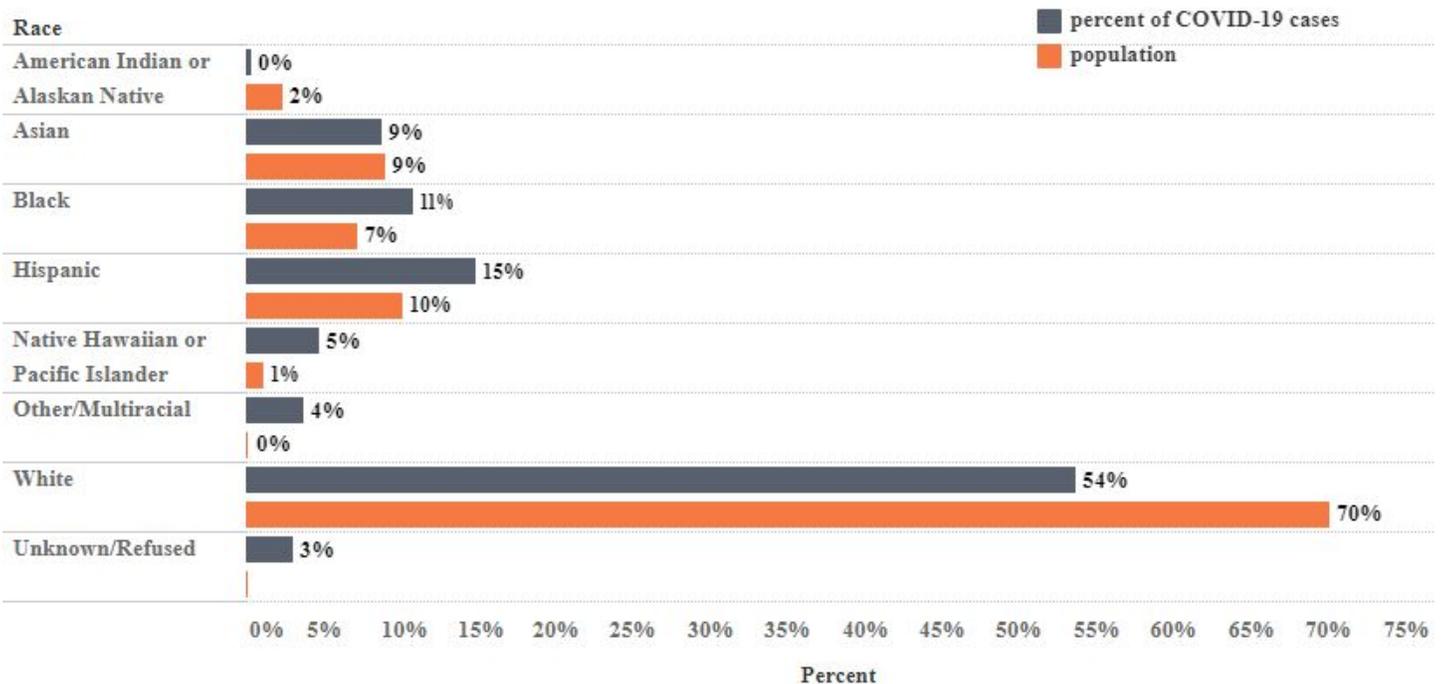*Percent of COVID-19 Deaths Compared to Multnomah County Population Proportions*

Race   ■ percent of COVID-19 cases   ■ population

Race	percent of COVID-19 cases	population
American Indian or Alaskan Native	1%	2%
Asian	9%	9%
Black	7%	7%
Hispanic	6%	10%
Native Hawaiian or Pacific Islander	4%	1%
Other/Multiracial	1%	0%
White	66%	70%
Unknown/Refused	4%	

Percent (axis: 0% to 75%)

Data current as of June 20, 2020 (source: Regional COVID-19 Data Dashboard).

Hospitalized cases by race/ethnicity and population proportions

Percent of COVID-19 Hospitalized cases Compared to Multnomah County Population Proportions

Data current as of June 20, 2020 (source: Regional COVID-19 Data Dashboard).

EOC Section: Logistics

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.
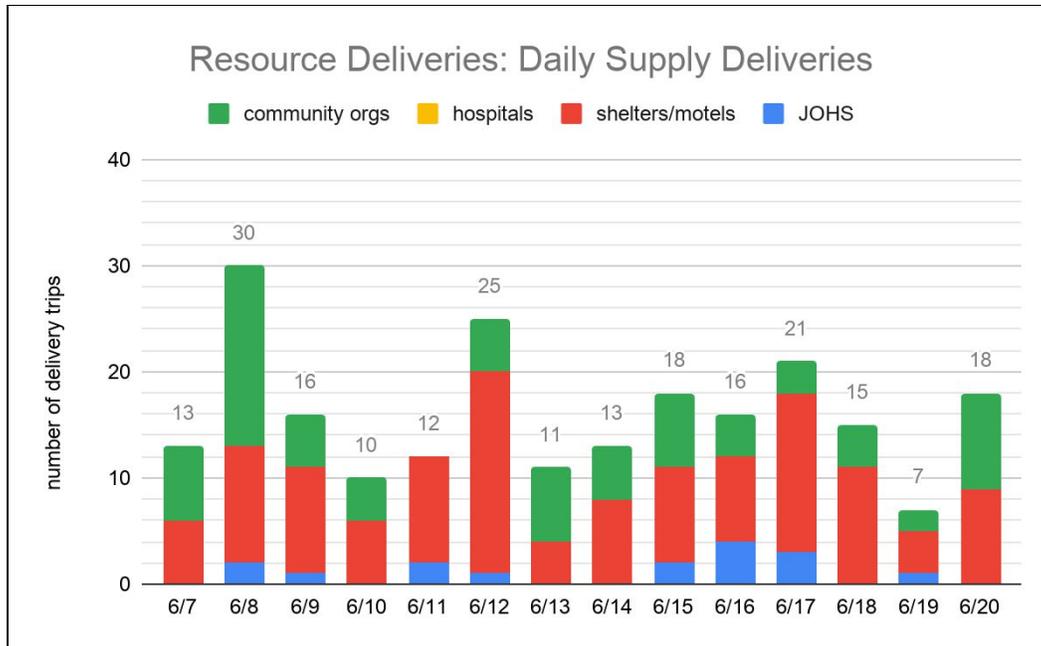
Donations Unit

Multnomah County is seeking **home-made face covers** or **home-made cloth face coverings**, which should be unused and in good condition. Multnomah County is dedicated to ensuring that these scarce resources are distributed to Black, Indigenous, and People of Color (BIPOC) communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are therefore, our donation priority. A multidisciplinary team of local municipal, county, and non-profit partners are working with community partners across the county to distribute these, and other supplies. Learn more about how you can donate or volunteer to slow the spread of COVID-19.

In addition, the Portland Street Response Team is seeking donations of tents, sleeping bags, warm blankets, tarps, ponchos, hand warmers, hygiene kits, backpacks, socks, bottled water, Emergen-C, and snack bars. These items can be dropped off Monday-Friday, 9:00 am - 4:00 pm, at Portland Street Response Team, located at Portland Fire and Rescue, 1300 SE Gideon St., Portland.

Resource Deliveries

The Logistics Section provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, hospitals, County-run physical distancing shelters and medical motels, and emergency outdoor shelters run by the City of Portland and Multnomah County's Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.

EOC Section: Community Liaisons

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-County staff interested and able to fill vacant roles will be the responsibility of their organization.

General announcements

- The Oregon Health Authority has completed the information sessions for their Community Based Organizations funding opportunity. Applications are due June 24! Recordings of the sessions and further information are available on their website. Any questions unanswered by the info sessions can be sent to Community.Covid19@dhsoha.state.or.us.
- The Performing Arts Readiness project will present a free webinar How to Ask for $ in Tough Times: 12 Tactics in 24 Minutes, on June 30 at 11:00 am (2:00 pm ET). Registration link. More information about all of the Performing Arts Readiness project's programs is on their website.

Business

- Prosper Portland continues to hold sector and community-specific listening sessions to gather feedback from local business owners on how the city can support businesses during the phased reopening. The feedback will be shared with the Economic Recovery Task Force to inform its recommendations on policy and program changes at the city level. Registration is open for:
    - Gyms Listening Session: Monday, June 22, 2:00-3:30 pm
    - Russian-Speaking Business Owners Listening Session: Tuesday, June 23, 3:00-4:30 pm

Additional industry-specific sessions will be scheduled soon. Equity-based community stabilization forums will be added as well, focused on geography-based businesses, residents, and community needs. More information is available through Prosper Portland.

Youth

- The Youth Liaisons are hosting the Let's Talk Youth to Youth Forum -- A Safe Space for Conversations About COVID-19, BLM, and Current Events. Wednesday, June 24, 2:30 pm.

Upcoming events

Monday, June 22:
- 2:00-3:30 pm: Gyms Listening Session

Tuesday, June 23:
- 3:00-4:30 pm: Russian-Speaking Business Owners Listening Session

Wednesday, June 24:
- 2:30 pm: Let's Talk Youth to Youth Forum

Tuesday, June 30:
- 11:00 am: How to Ask for $ in Tough Times: 12 Tactics in 24 Minutes

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- Affordable Housing Liaisons hold a call **every other Monday 10:00-11:00 am**.
- Business Liaisons participate on the FEMA Regional Grocer calls **every Wednesday 11:00 am - 12:00 pm**.
- Culturally Specific Communities Liaisons hold weekly calls: a *Communities of Color* call **every Thursday 2:00-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11:00 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6:00-7:00 pm.**
- Fire Department Liaison joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1:00 pm.**
- Food Access Liaison holds weekly calls on **Thursdays at 9:00 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for migrant and farm workers, please email linda.s.swyers@state.or.us to join in.
- Liaison Sector Leaders have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9:00 am**.

- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3:00 pm.**
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Maternal Child Health Liaisons](#) have a call on the **second and fourth Tuesday of the month from 1:00-2:30 pm** to discuss issues of concern and potential responses, increase familiarity with the people involved and the work they do, and share resources.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1:00 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1:00 pm**, calls with private K-12 schools **Wednesdays at 11:00 am,** and communicates with child care providers through email **regularly**.
- The [Youth Liaison Team](#) has a coordinating call, **Wednesdays from 3:00-4:00 pm**.

Community Liaison Team

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. **More than 8,100 people participate in the liaison program** and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett	eoc.liaisonofficer@multco.us	**503-988-0071**
	Tiffany Colburn	eoc.liaisonofficer@multco.us	**503-988-0071**
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	**503-988-0071**
	Molly Franks	eoc.liaisonofficer@multco.us	**503-988-0071**
	Shalynn Robinette	eoc.liaisonofficer@multco.us	**503-988-0071**
	Vanessa Tharp	eoc.liaisonofficer@multco.us	**503-988-0071**
	Lizzie Fussell	eoc.liaisonofficer@multco.us	**503-988-0071**
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Jenna Stormwich	advsd.covid@multco.us	503-988-0057
	Rosemary Schmidt	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron	business.covid19@multco.us	503-988-0064
	Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel	outpatientclinic@multco.us	503-988-6546
	Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Robin Davis	community.covid19@multco.us	503-988-7352

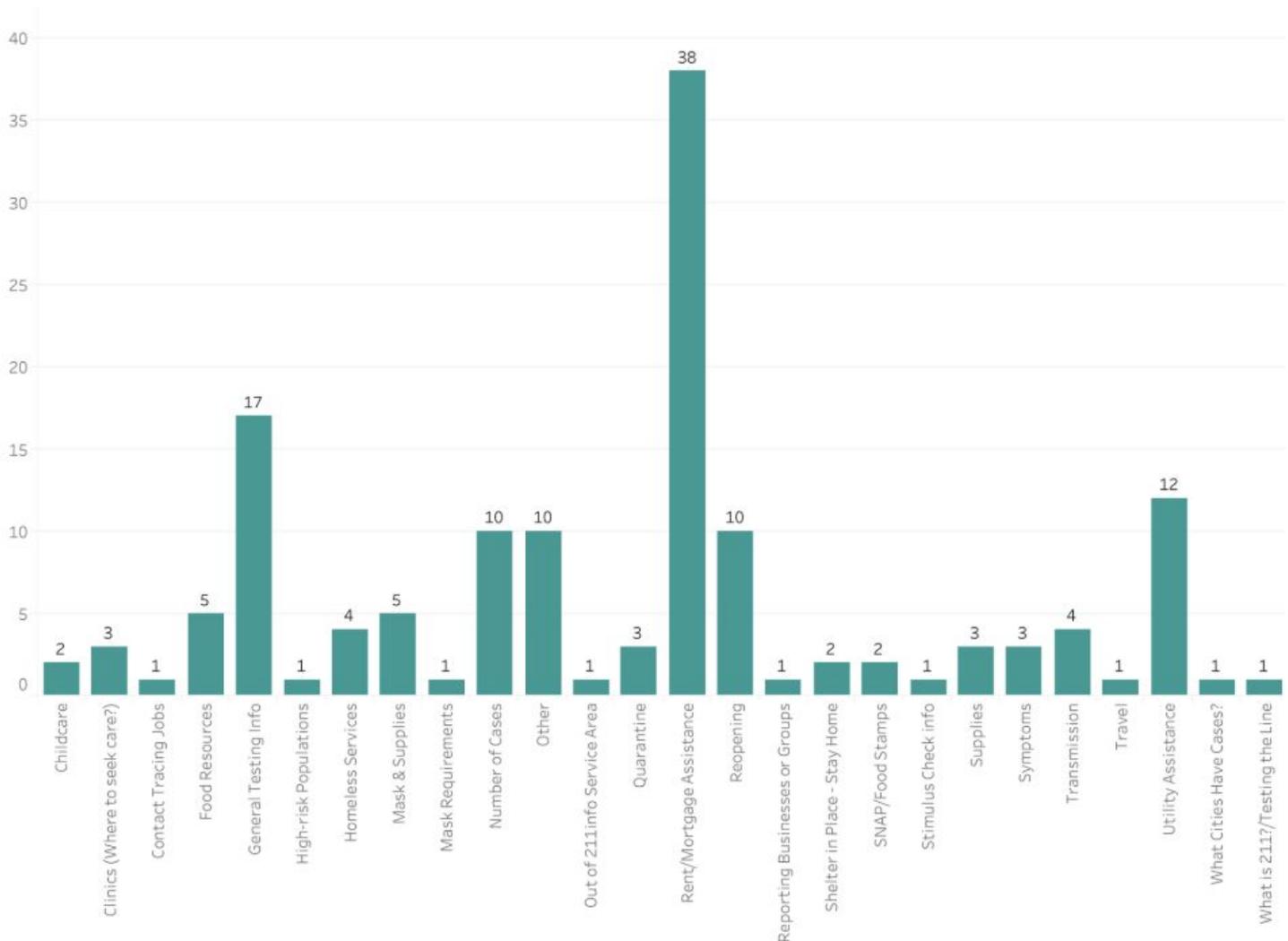|	Walter Rodriguez	community.covid19@multco.us	503-988-7352
	Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Frances Hall	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ+	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
	VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Migrant and Seasonal Farm Workers	Daniel Garcia	msfw.covid19@multco.us	
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten	outpatientclinic@multco.us	503-988-6475
	Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Gregory Beslile	eoc.liaisonschools@multco.us	503-988-0061
	Brooke Chilton-Timmons	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

Media and Announcements

- On June 18, [the Clackamas County Board of Commissioners sent a letter to Oregon Governor Kate Brown](#), requesting that she approve Clackamas County to move to Phase 2 reopening, despite the Governor's announcement on June 17 that she would consider Clackamas, Multnomah, and Washington counties as a single unit when making future reopening decisions. *[The Oregonian/OregonLive](#)* reported on this story.
- On June 20, *[The Oregonian/OregonLive reported](#)* that "A broad array of business and local government groups is calling on Oregon lawmakers to grant them coronavirus-related liability protections in the special session scheduled to begin Wednesday."

211 Calls

- There were 95 calls to 211 on Sunday, June 21.
- The most common reason people called continued to be to ask about rent/mortgage assistance. Other frequent inquiries were about general testing information and utility assistance.

(chart on next page)

Reason for Contact

Data for June 21, 2020.

State of Oregon and Regional Updates

Media and Announcements

- On June 13, the Oregon Department of Justice issued a scam alert, with advice about how to tell a legitimate public health contact tracer from an impostor.
- On June 19, the Oregon Parks and Recreation Department announced that due to its budget gap, several state parks will be closed at least through Labor Day. Consult their Oregon Parks by Status map or their FAQ to see current information about which parks are open and which are closed.
- On June 20, the *Yakima Herald-Republic reported* that "Residents of Yakima County will soon be required to wear face coverings when outside their homes." The article explains that Washington Governor Jay Inslee plans to issue a proclamation which will ban stores and other businesses from

"selling products or offering services to customers without face coverings." The proclamation is expected early this week. This story was also covered by the Spokane *Spokesman-Review*.

- On June 21, *The Oregonian*/OregonLive reported that "The weekly share of Oregonians testing positive [for COVID-19] has more than doubled since May 15, when the state started reopening. The positive test result rate, which stood at 1.6% of those tested in the week May 16-22, has steadily climbed to 4.1% for the week ending Friday." (Data about testing is reported by the Oregon Health Authority (OHA) every Friday in their COVID-19 Weekly Testing Summary, available on the OHA's COVID-19 News page.)

Health System Capacity

As of June 19, 2020:

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	**Available**	**Total Staffed**	**COVID-19 Details**	**Patients with Suspected or Confirmed COVID-19**	**Only Patients with Confirmed COVID-19**
Adult ICU beds	159	763	Current hospitalized patients	154	92
Adult non-ICU beds	840	4,357	Current patients in ICU Beds	50	38
Pediatric NICU/PICU beds	70	282	Current patients on ventilators	29	22
Pediatric non-ICU beds	129	345			
Ventilators	792				

*Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00 a.m. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

Note: Hospital capacity and usage data is published on weekdays only
(source: Oregon COVID-19 Update, available from Oregon Health Authority COVID-19 News).

National Updates

Media and Announcements

- On June 17, the Centers for Disease Control (CDC) updated its FAQs for Correctional and Detention Facilities.

- On June 18, the CDC updated its Considerations for Casinos and Gaming Operations, and posted Meat and Poultry Processing Workers and Employers: Interim Guidance from CDC and the Occupational Safety and Health Administration (OSHA).
- On June 19, the CDC updated its guidance on Community Mitigation and Food and Coronavirus Disease 2019, as well as its Suggestions for Youth and Summer Camps, and COVID-19 Travel Recommendations by Country.
- On June 20, the CDC updated its Considerations for Travelers—Coronavirus in the US.

Stay Informed, Get Involved

COVID-19 Response

- **Local response**: the Multnomah County COVID-19 website is regularly updated with new information and guidance. Topics covered include:
  - Daily Living
  - Reopening & Guidance
  - Symptoms, Testing & Care
  - Outbreak Summary, including the Regional COVID-19 Data Dashboard
  - Get or Give Help During COVID-19
  - What's open — and what is closed — at MultCo during COVID-19
  - Discrimination, stigma and COVID-19
- **State response**: Oregon Health Authority COVID-19 website
- **National response**: CDC website

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Multnomah County Public Information Media Coordinator at: **503-502-2741**.

Check out our list of trustworthy resources for current national and regional COVID-19 information.

Volunteers

- Multnomah County encourages everyone who is interested in assisting during this incident to complete a volunteer interest form.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	seven days a week, 8:00 am - 11:00 pm

Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		open 24 hours a day, seven days a week
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
City County Information and Referral	503-823-4000		Mondays-Fridays, 8:00 am - 5:00 pm

Help and Resources

- **Having symptoms?**
  - C19Oregon.com is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.
- **Need testing?**
  - Anyone with symptoms of COVID-19 can **get tested, for free, at Multnomah County's East County Health Center** (600 NE 8th St., Gresham). We focus on reaching Black, Indigenous and other People of Color communities, those without health insurance, and those without a regular health care provider. Call 503-988-8939 to make an appointment.
  - Oregon Health and Sciences University is operating **mobile, drive-through testing sites in Portland and Hillsboro**. Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:
    - **Portland Expo Center**, 2060 N Marine Dr., Portland. Mondays-Saturdays, 12:00-6:00 pm.
    - **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro. Mondays-Saturdays, 12:00-6:00 pm.

More questions?

- Consult the Multnomah County COVID-19 FAQs.
- Call 211.
- Still can't find the answer you're looking for? Submit questions about the novel coronavirus to Multnomah County.

Document Development Information	
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Date of Next Situation Report	Wednesday, 6/24/20

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