

Situation Report

Situation Report Number: 06.24.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Kim Toevs, Multnomah County Health Department Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department	
Date: 6/24/2020	Time: 10:45 hours	Situation Reports are released on Mondays, Wednesdays, and Fridays at approximately 10:00 am. All posted Situation Reports are archived on the County's website.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Need testing?

- [Anyone with symptoms of COVID-19 can get tested, for free, at Multnomah County's East County Health Center](#) (600 NE 8th St., Gresham). We focus on reaching Black, Indigenous and other People of Color communities, those without health insurance, and those without a regular health care provider. Call 503-988-8939 to make an appointment.
- [Oregon Health and Sciences University is operating mobile, drive-through testing sites in Portland and Hillsboro](#). Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:
 - **Portland Expo Center**, 2060 N Marine Dr., Portland. Mondays-Saturdays, 9:00 am - 4:00 pm.
 - **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro. Mondays-Saturdays, 9:00 am - 4:00 pm.

Multnomah County Emergency Operations Section Updates

The Multnomah County Emergency Operations Center (EOC) is a temporary network that works within the [Mission, Vision and Values of Multnomah County](#). The EOC develops objectives based on guidance from the Chair and Chief Operating Officer. The EOC provides wrap around services to support County departments that are operating beyond their normal capacity. The EOC provides a framework that incorporates staff from across all County departments, as well as community volunteers and representatives from partner agencies and organizations to direct the full complement of this combined effort toward accomplishing the County's objectives.

Media and announcements

- The Oregon Health Authority recently created a [Reopening Guidance Tool](#), which shows which [guidance documents](#) to use for each phase of Oregon’s reopening.
- On June 21, Multnomah County health officials explained that the majority of cases in the past week were attributable to people being infected by family and social networks. Public Health Officer Dr. Jennifer Vines emphasized that wearing face coverings and physical distancing is important: “There is no vaccine, there is no reliable treatment for this virus so prevention is still going to be key for the next several months.” This story was reported by [KATU](#), [KPTV FOX 12](#), and [Willamette Week](#).
- On June 23, the Multnomah County Board of Commissioners approved a \$2.06 billion budget for the fiscal year beginning July 1. Read more in the [County’s press release about the new budget](#), and on the [2021 Budget](#) page on the County Budget Office’s website.

EOC Section: [Public Information](#)

Multnomah County [Novel Coronavirus COVID-19](#) website

- Updated the [Karen language Contact Tracing](#) page to emphasize that contact tracers do not share information with law enforcement or ICE (Immigration and Customs Enforcement), and to add information about who makes contact tracing calls.

Social media highlights

- [Multnomah County Facebook](#)
 - [The Multnomah County Board of Commissioners today approved a \\$2.06 billion budget for the fiscal year beginning July 1](#), maintaining Multnomah County’s core safety net services while tackling urgent needs to combat COVID-19, advance equity, and reform the criminal system.
 - [Keep staying home when sick.](#)
 - [Starting June 24 Governor Kate Brown says face coverings must be worn in indoor public spaces in Multnomah, Washington, Clackamas, Hood River, Marion, Polk & Lincoln counties.](#) But please consider wearing one whenever you’re around people outside your household.
- [Multnomah County Twitter](#)
 - [Last week the MultCo Board held a briefing on the County’s strategy for addressing the pandemic in the year ahead & further down the road.](#) The proposed \$89M budget includes investments in public health, congregate care support, wraparound services & more.
- [Multnomah County Health Department Facebook](#)
 - [Let’s talk youth to youth forum:](#) safe space for conversations about COVID-19, Black Lives Matter and current events, June 24, 2:30-4:30 pm.
 - [Happy PRIDE month!](#) Due to the pandemic, many celebrations have gone virtual. For those who are celebrating non-virtually, follow these tips to stay safe and healthy.

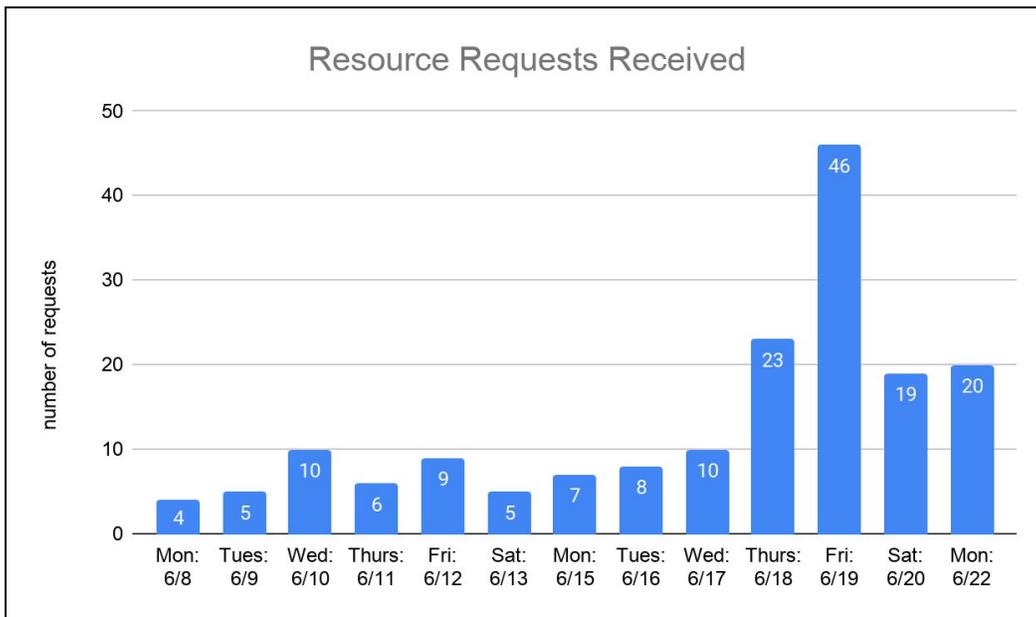
EOC Section: [Operations](#)

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Wednesday.

Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County’s commitment to dedicate resources to the populations most impacted by COVID-19.

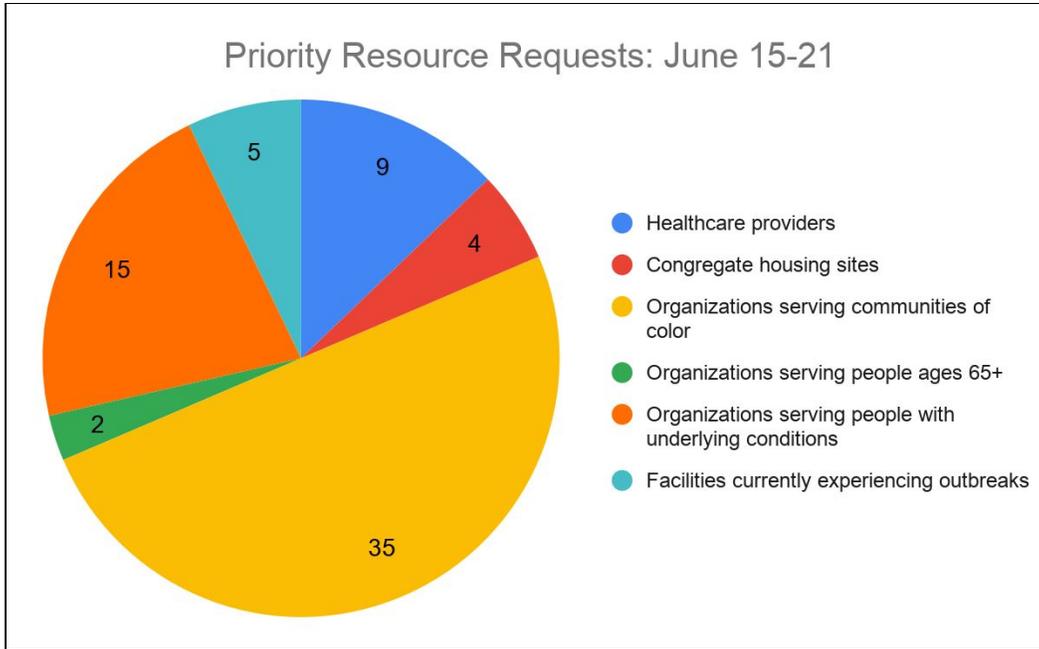
Daily Metrics: The Resource Request Unit tracks how many requests for resources it receives over a 24-hour period ending at 12:00 pm each day. The chart below shows the number of daily requests over the past two weeks.



Note: As of June 13, the Resource Request Unit operates Mondays-Saturdays only.

Weekly Metrics: During the week of Monday, June 15 through Sunday, June 21, the Resource Request Unit processed **94** requests. Of these, **70** requests met the county’s priorities to dedicate resources to the populations most impacted by COVID-19:

(chart on next page)



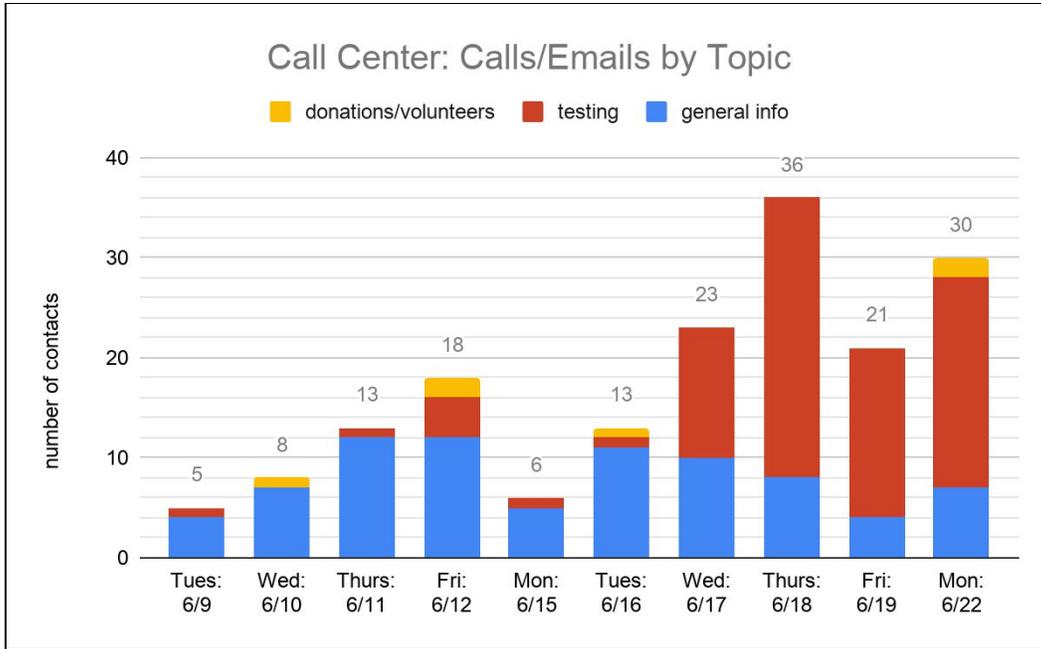
Note: In the above chart, healthcare providers and congregate housing sites include those that may specifically serve communities of color or people ages 65+. In other words, if a healthcare provider organization or congregate housing site specifically serves communities of color or people ages 65+, they are categorized as healthcare providers or congregate housing sites and not counted as an organization serving communities of color or as an organization serving people 65+.

Call Center

The EOC Call Center answers COVID-19 questions and concerns from community members who call the Multnomah County Health Department, and occasionally supports 211. The call center also helps community members sign up for COVID-19 testing events.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is open Monday through Friday). The chart below shows the number of calls and emails per day for the past two weeks, broken down by three topic categories.

(chart on next page)



The Call Center is open Monday through Friday.

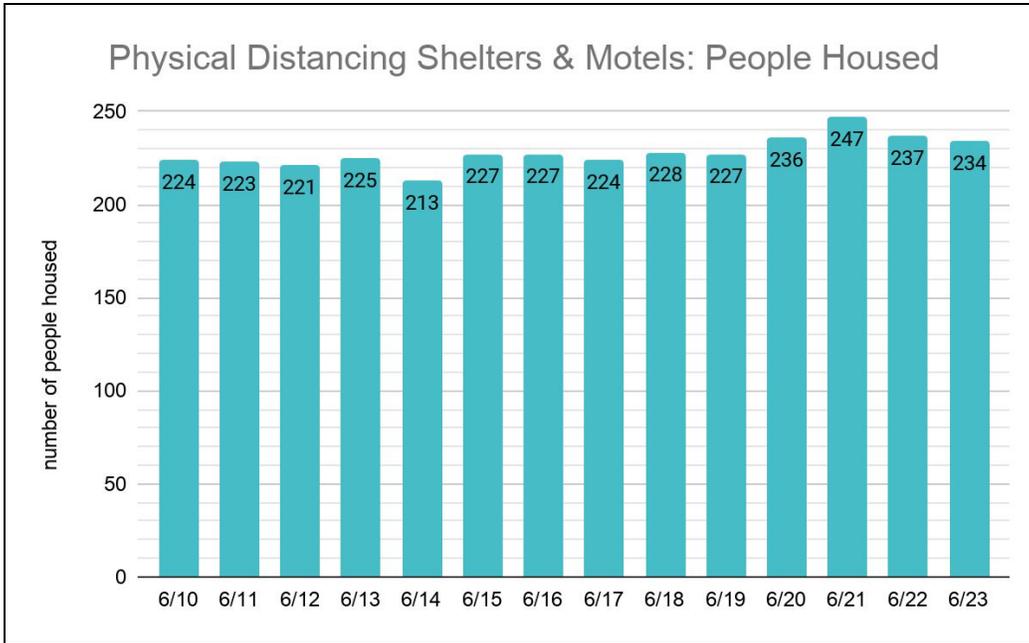
Weekly Metrics: During the week of Monday, June 15, through Sunday, June 19, the Call Center responded to a total of **99** calls and emails.

EOC Section: Mass Care and Shelter ([Emergency Support Function 6](#))

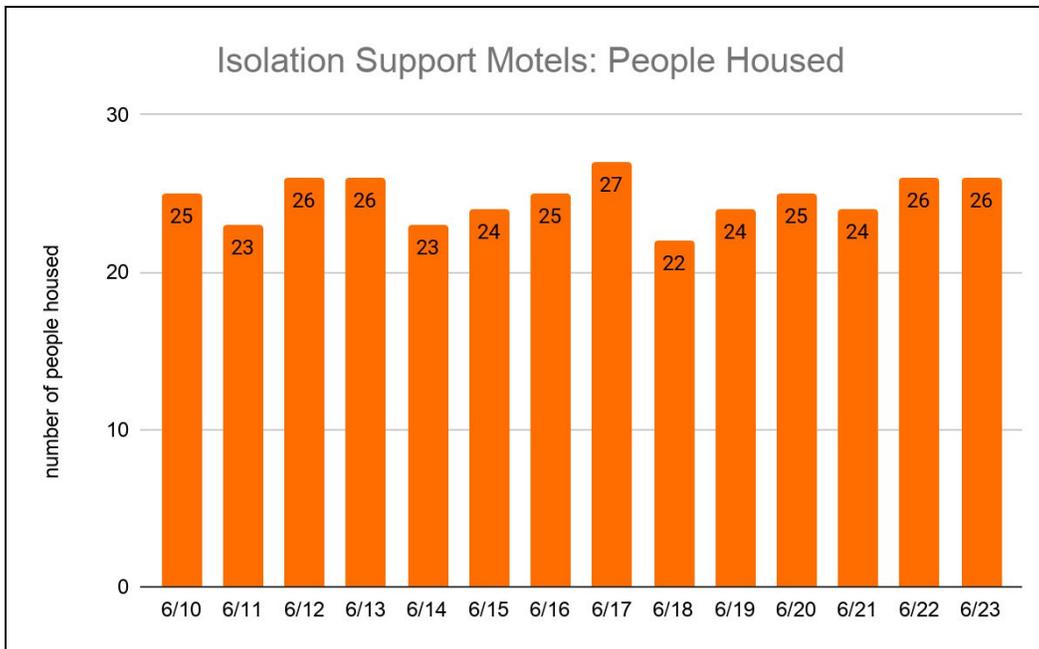
Multnomah County operates three Physical Distancing Shelters and one Physical Distancing Motel, with a total capacity of **365** people; as well as two Isolation Support Motels with a total capacity of **120** people.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Motels, and in Isolation Support Motels each day. The charts below show the number of people housed for each day of the past two weeks.

(charts on next page)



Note: Data 6/11 through 6/21 in the chart above has been revised.



Weekly Metrics: During the week of Monday, June 15 through Sunday, June 21, the Physical Distancing Shelters and the Physical Distancing Motel housed a total of **1,616** people. During this week, Isolation Support Motels housed a total of **171** people.

EOC Section: Public Health and Medical ([Emergency Support Function 8](#))

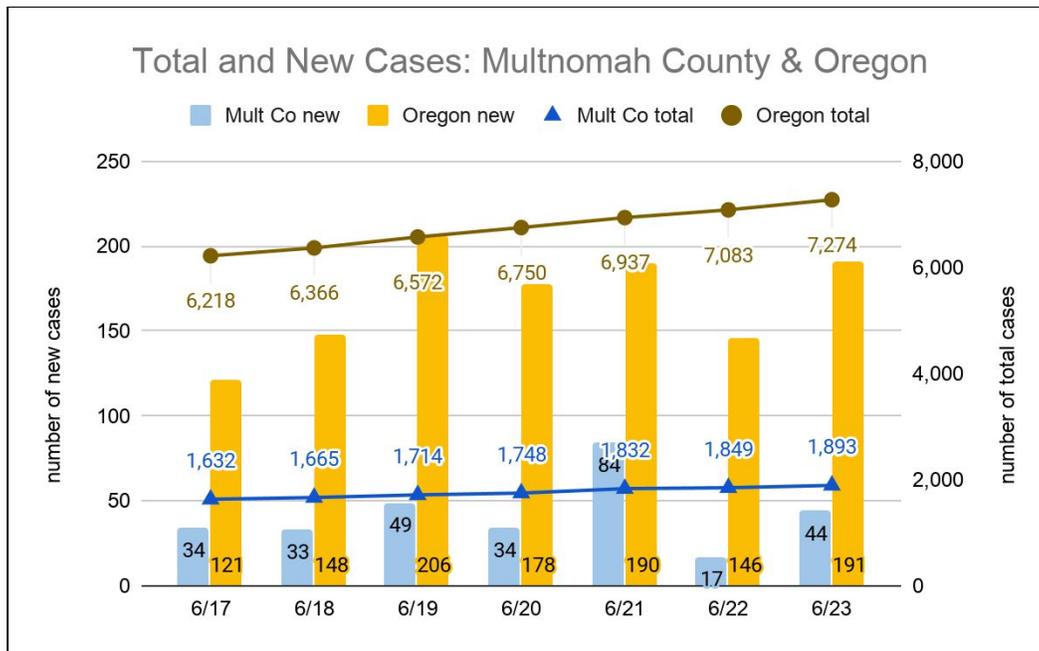
The Public Health and Medical Section works to reduce the spread of COVID-19 in Multnomah County, and to minimize the impacts of the disease on individuals and our community.

Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing.

COVID-19 cases and deaths in Multnomah County and in Oregon

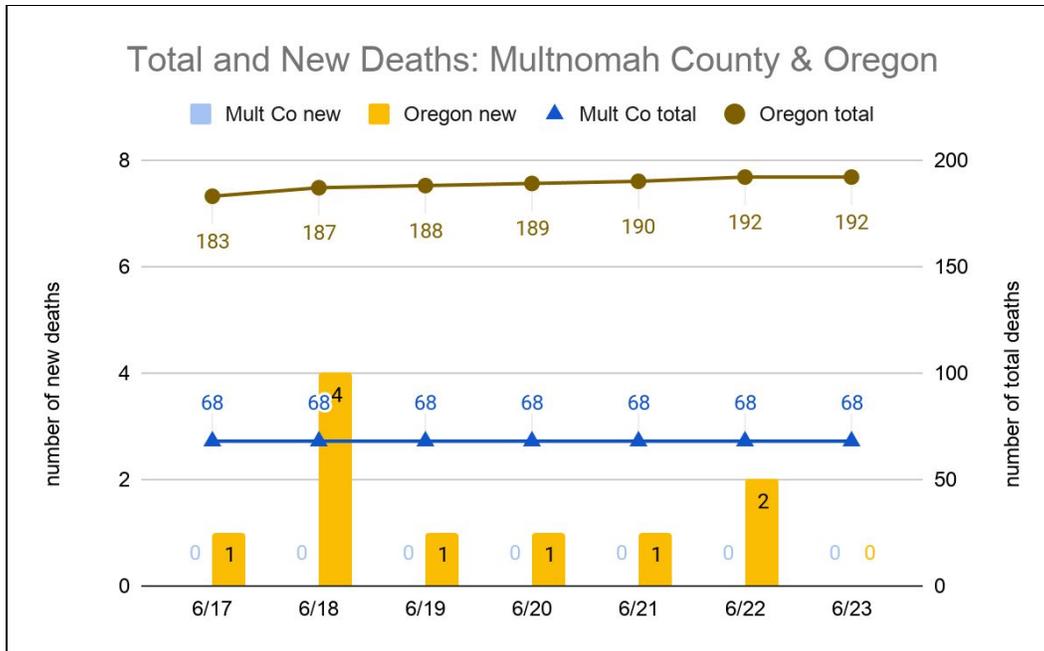
There were **191 new confirmed and presumptive COVID-19 cases** reported in Oregon on June 23. **Forty-four** of these new cases are in Multnomah County. Since the pandemic began, there have been a total of 1,893 confirmed and presumptive COVID-19 cases in Multnomah County and 7,274 cases in Oregon. Multnomah County cases make up 26% of the state's total. The chart below shows cases over the past week.



(Source: [Oregon Health Authority](#))

There were **no new COVID-19 deaths in Oregon** reported on June 21. The most recent COVID-19 death in Multnomah County was reported on June 14; Oregon's last COVID-19 deaths were reported on June 22. A total of 68 people are known to have died of COVID-19 in Multnomah County since the pandemic started, and there have been 192 known COVID-19 deaths in Oregon, statewide. Multnomah County deaths make up 35% of the state's total. The chart below shows deaths over the past week.

(chart on next page)



(Source: [Oregon Health Authority](#))

National and global data about COVID-19 cases and deaths are tracked in the [COVID-19 Dashboard](#), available through Johns Hopkins University’s [Coronavirus Resource Center](#).

Race and Ethnicity Impact in Multnomah County

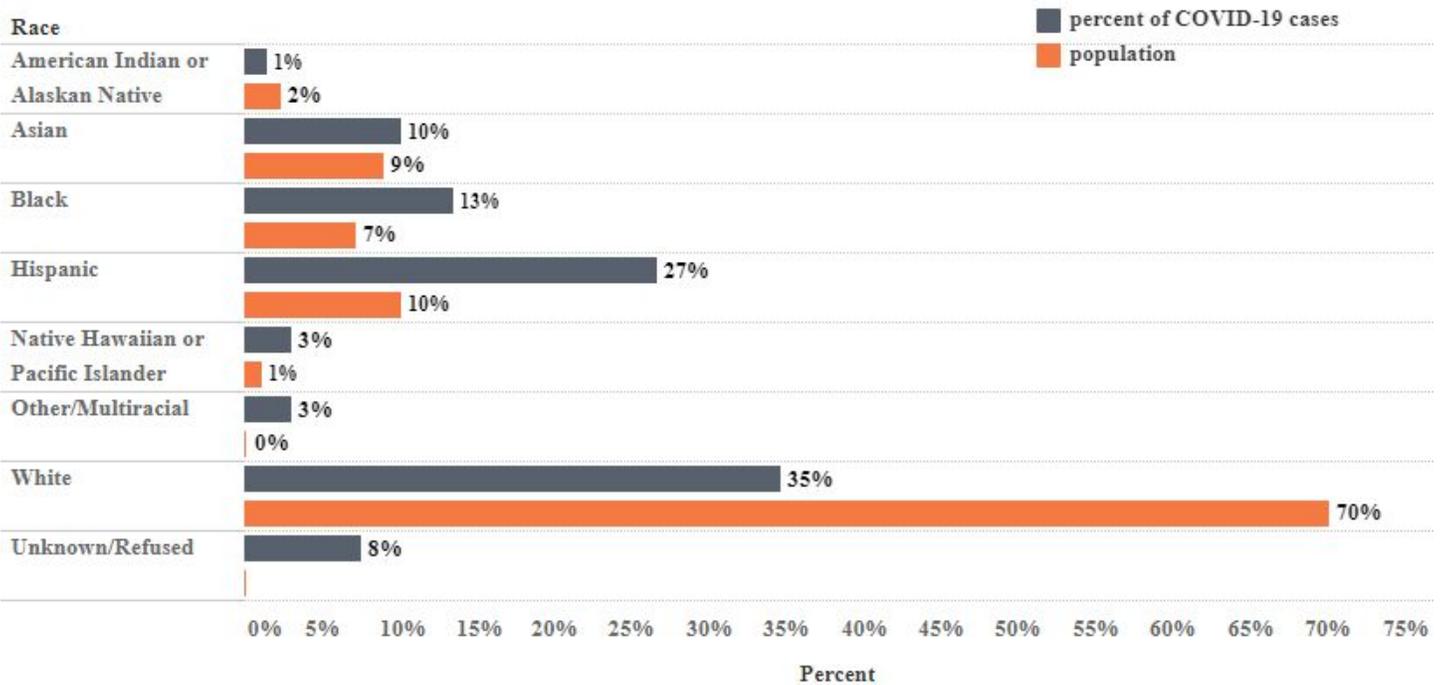
Detailed local data, including demographics (race, sex, age, and housing status) are available in the [Regional COVID-19 data dashboard](#) hosted by Multnomah County. The dashboard also contains data on case counts, hospitalizations, symptoms and coexisting conditions, and testing. For statewide data on COVID-19 cases in Oregon by sex, age group, race, and ethnicity, consult the Oregon Health Authority’s [Demographics and Disease Severity dashboard](#).

The charts below show **the percentage of total cases, deaths, and hospitalizations by race and ethnicity (in gray)**, as of June 22, 2020. Each chart also shows **the proportion of Multnomah County’s total population by race/ethnicity (in orange)**. Instances where the percentage of cases, deaths, and hospitalizations exceeds the proportion of Multnomah County’s total population by race/ethnicity indicate the communities that are most impacted by health inequity from COVID-19. These differences may reflect the inequitable distribution of the risks of being exposed to COVID-19 and the opportunities to access medical care and COVID-19 testing.

(charts on following pages)

Cases by race/ethnicity and population proportions

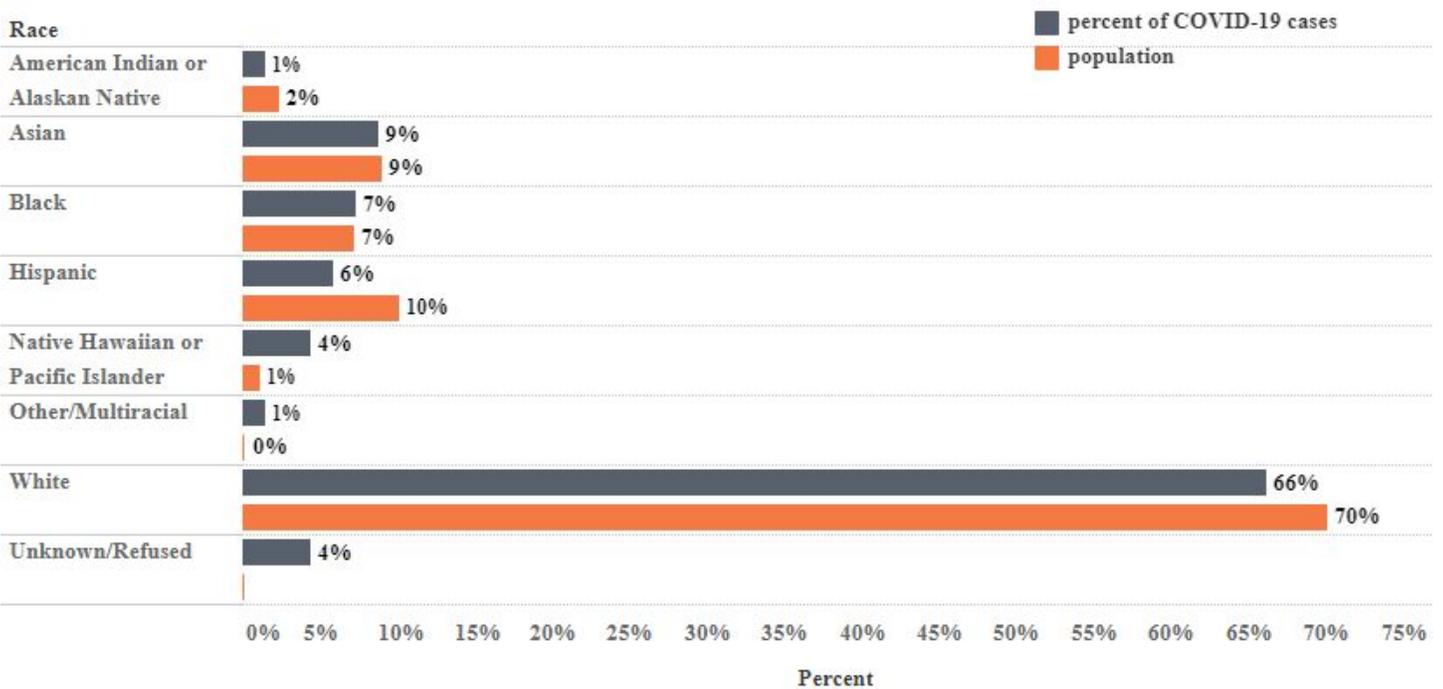
Percent of COVID-19 Cases Compared to Multnomah County Population Proportions



Data current as of June 22, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Deaths by race/ethnicity and population proportions

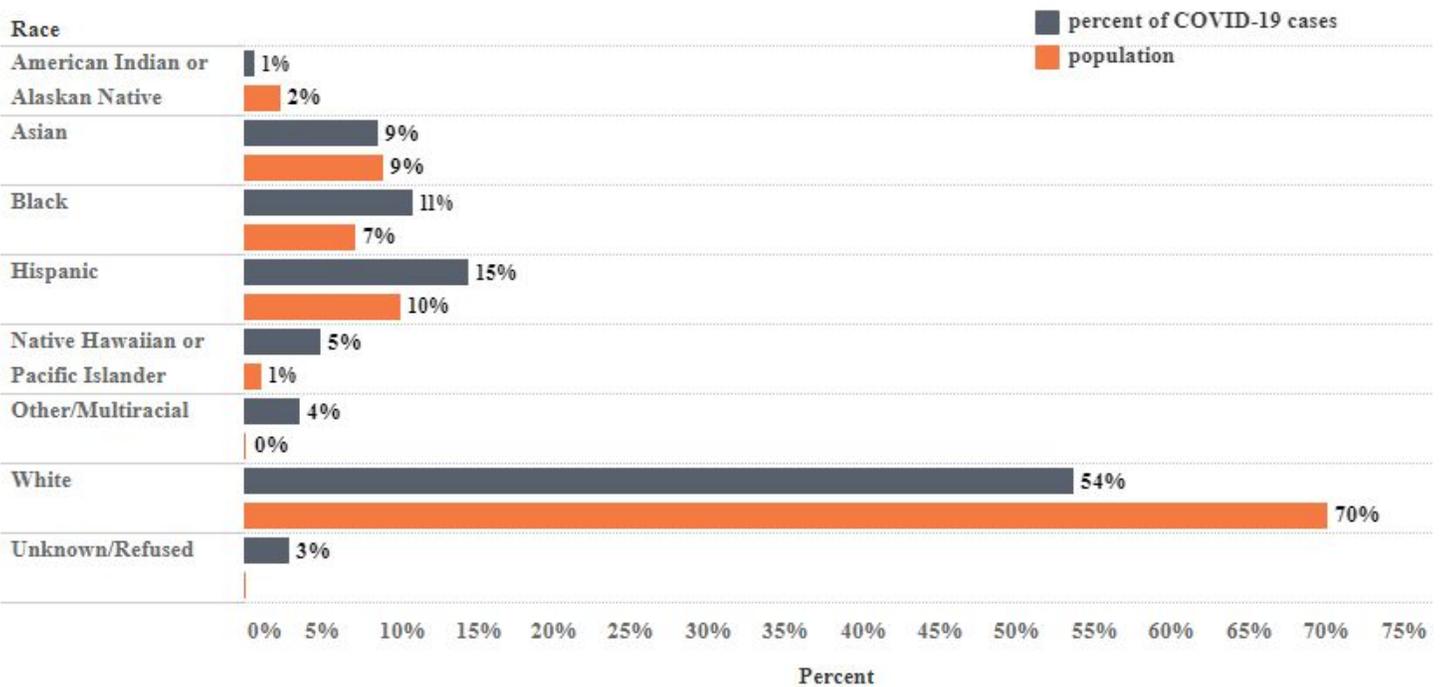
Percent of COVID-19 Deaths Compared to Multnomah County Population Proportions



Data current as of June 22, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Hospitalized cases by race/ethnicity and population proportions

Percent of COVID-19 Hospitalized cases Compared to Multnomah County Population Proportions



Data current as of June 22, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County’s COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Donations Unit

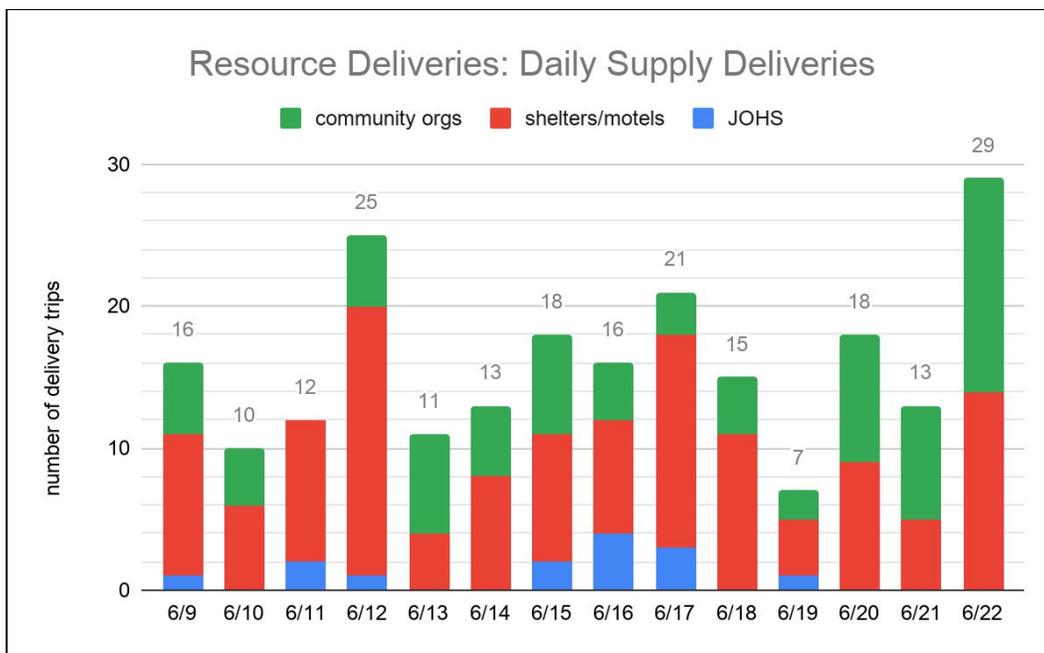
Multnomah County is seeking **home-made face covers** or **home-made cloth face coverings**, which should be unused and in good condition. Multnomah County is dedicated to ensuring that these scarce resources are distributed to Black, Indigenous, and People of Color communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are therefore, our donation priority. A multidisciplinary team of local municipal, county, and non-profit partners are working with community partners across the county to distribute these, and other supplies. [Learn more about how you can donate or volunteer to slow the spread of COVID-19.](#)

In addition, the Portland Street Response Team is seeking donations of tents, sleeping bags, warm blankets, tarps, ponchos, hand warmers, hygiene kits, backpacks, socks, bottled water, Emergen-C, snack bars and ice packs. These items can be dropped off Monday-Friday, 9:00 am - 4:00 pm, at Portland Street Response Team, located at Portland Fire and Rescue, 1300 SE Gideon St., Portland.

Resource Deliveries

The Logistics Section provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, County-run physical distancing shelters and medical motels, and emergency outdoor shelters run by the City of Portland and Multnomah County’s Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.

Starting the week of June 21, requests for Personal Protective Equipment from Region 1 hospitals will be filled directly by the Oregon Health Authority.

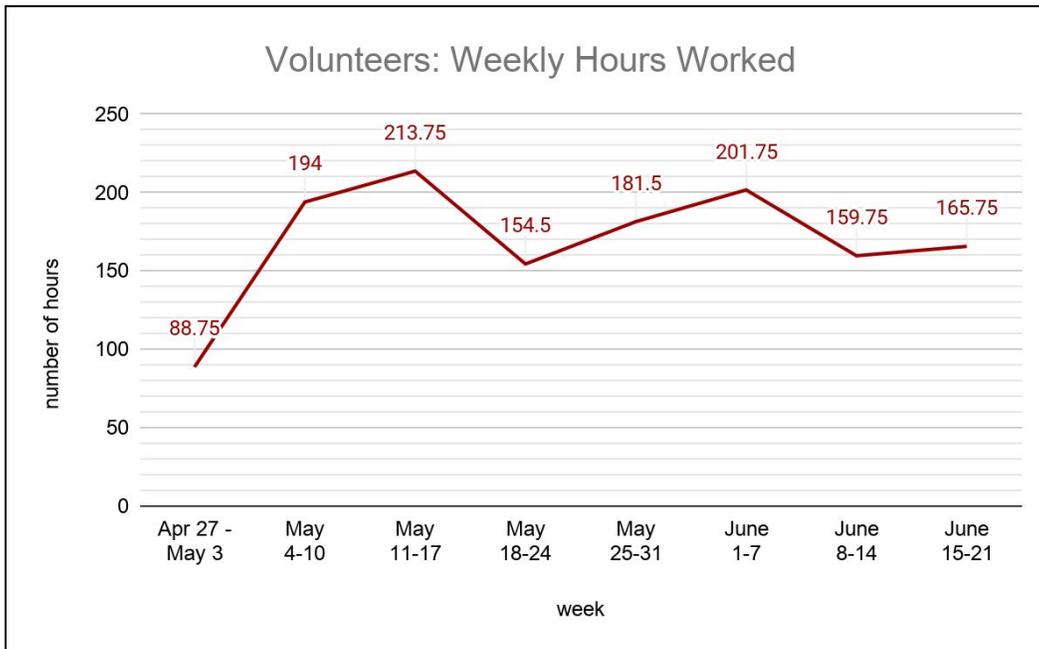
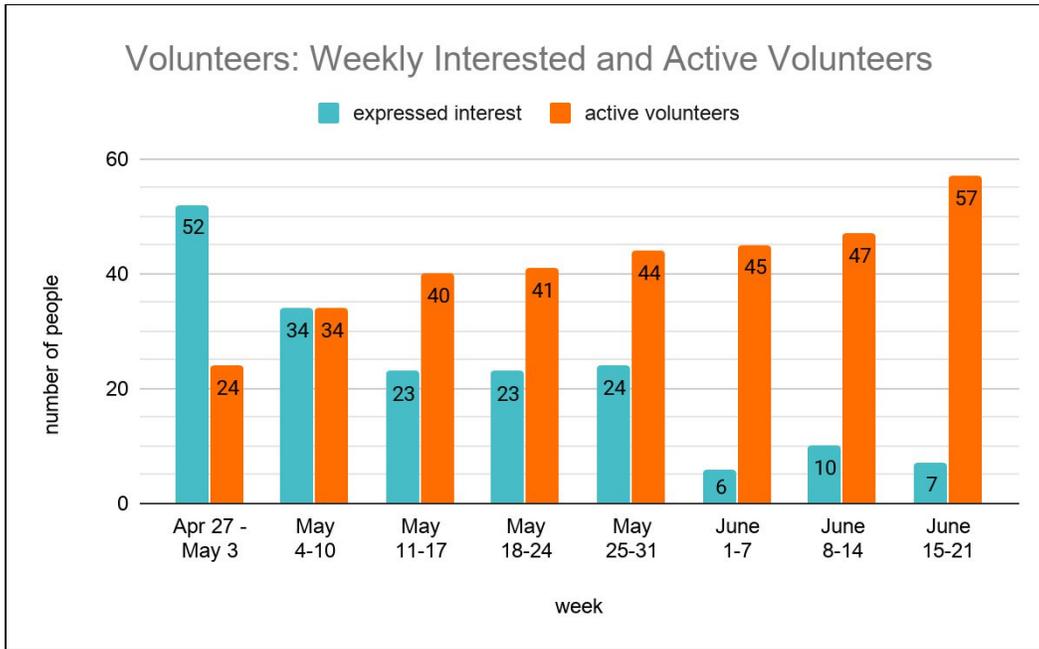


Volunteers

The Joint Volunteer Information Center (JVIC) is a partnership between the City of Portland and Multnomah County for the duration of the COVID-19 response. The JVIC bolsters and sustains community response to COVID-19 in Multnomah County and the City of Portland through promoting, organizing and supporting safe volunteer activities. JVIC staff centralize and process offers of volunteer help made to Multnomah County and the City of Portland. They then connect those offers to requests for help made from medical providers, nonprofit organizations, faith-based organizations, and government entities. The JVIC prioritizes services for historically underserved communities.

Weekly Metrics: The JVIC tracks how many individuals complete an interest form to express interest in volunteering, the number of active volunteers, and the number of volunteer hours worked each week. The charts below show these metrics each week for the past several weeks.

As of June 21, 2020, a total of **733 individuals** have completed the volunteer interest form and **active volunteers** have worked a total of **1,837.33 hours**.



EOC Section: [Community Liaisons](#)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please

contact the Liaison Unit Leader. Please note that the cost for non-County staff interested and able to fill vacant roles will be the responsibility of their organization.

General announcements

- The Performing Arts Readiness project will present a free webinar [How to Ask for \\$ in Tough Times: 12 Tactics in 24 Minutes](#), on June 30 at 11:00 am (2:00 pm ET). [Registration link](#). More information about all of the [Performing Arts Readiness project's programs is on their website](#).

Business

- Oregon Occupational Safety and Health (Oregon OSHA) is offering [free reopening consultations for businesses](#). To set up a virtual appointment, call Oregon OSHA at 800-922-2689 (toll-free). See their [flyer](#) for more information.

Youth

- The Youth Liaisons are hosting the [Let's Talk Youth to Youth Forum -- A Safe Space for Conversations About COVID-19, BLM, and Current Events](#). Wednesday, June 24, 2:30 pm.

Upcoming events

Wednesday, June 24:

- 2:30 pm: [Let's Talk Youth to Youth Forum](#)

Tuesday, June 30:

- 11:00 am: [How to Ask for \\$ in Tough Times: 12 Tactics in 24 Minutes](#)

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Affordable Housing Liaisons](#) hold a call **every other Monday 10:00-11:00 am**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11:00 am - 12:00 pm**.
- [Culturally Specific Communities Liaisons](#) hold weekly calls: a *Communities of Color* call **every Thursday 2:00-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11:00 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6:00-7:00 pm**.
- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1:00 pm**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9:00 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for migrant and farm workers, please email linda.s.swyers@state.or.us to join in.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9:00 am**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3:00 pm**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.

- [Maternal Child Health Liaisons](#) have a call on the **second and fourth Tuesday of the month from 1:00-2:30 pm** to discuss issues of concern and potential responses, increase familiarity with the people involved and the work they do, and share resources.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1:00 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1:00 pm**, calls with private K-12 schools **Wednesdays at 11:00 am**, and communicates with child care providers through email **regularly**.
- The [Youth Liaison Team](#) has a coordinating call, **Wednesdays from 3:00-4:00 pm**.

Community Liaison Team

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. **More than 8,100 people participate in the liaison program** and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett	eoc.liaisonofficer@multco.us	503-988-0071
	Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	503-988-0071
	Molly Franks	eoc.liaisonofficer@multco.us	503-988-0071
	Shalynn Robinette	eoc.liaisonofficer@multco.us	503-988-0071
	Vanessa Tharp	eoc.liaisonofficer@multco.us	503-988-0071
	Lizzie Fussell	eoc.liaisonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Jenna Stormwich	advsd.covid@multco.us	503-988-0057
	Rosemary Schmidt	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron	business.covid19@multco.us	503-988-0064
	Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel	outpatientclinic@multco.us	503-988-6546
	Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Robin Davis	community.covid19@multco.us	503-988-7352
	Walter Rodriguez	community.covid19@multco.us	503-988-7352
	Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074

Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
	Taja Nelson	fbcocovid19@multco.us	503-988-0067
	Anne Trudeau	fbcocovid19@multco.us	503-988-0067
	Amber Ziring	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Frances Hall	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ+	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
	VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Migrant and Seasonal Farm Workers	Daniel Garcia	msfw.covid19@multco.us	
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten	outpatientclinic@multco.us	503-988-6475
	Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Gregory Beslile	eoc.liaisonschools@multco.us	503-988-0061
	Brooke Chilton-Timmons	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

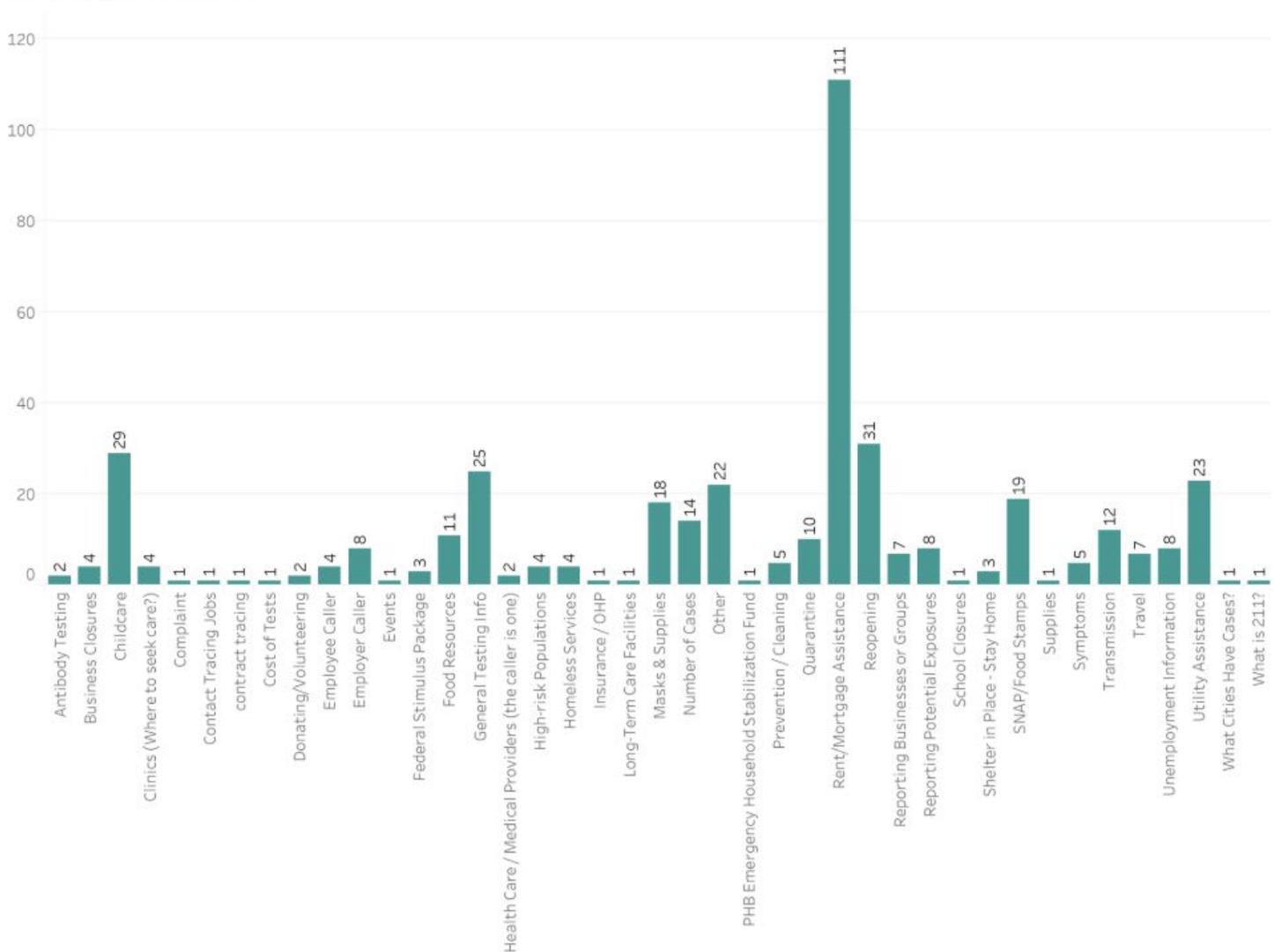
Media and Announcements

- On June 19, [The Oregonian/OregonLive reported on requirements for the public during Multnomah County's Phase I reopening](#) in a variety of industries, including restaurants, gyms, and hair salons, as well as recommendations regarding travel and public gatherings, including those of faith communities.
- On June 22, [The Oregonian/OregonLive provided a brief guide to making and buying face coverings.](#)

211 Calls

- There were 315 calls to 211 on Tuesday, June 23.
- The most common reason people called continued to be to ask about rent/mortgage assistance. Other frequent inquiries were about reopening, childcare, and general testing information.

(chart on next page)

Reason for Contact


Data for June 23, 2020.

State of Oregon and Regional Updates

Media and Announcements

- [On June 22, OPB reported](#) on the [special legislative session](#) that Governor Kate Brown has scheduled to begin Wednesday, June 24 to address COVID-19 and other issues. The article discusses how the pandemic will impact the public’s access to the special session.
- On June 23, the Oregon Health Authority [released an update to the statewide staffing numbers](#) for COVID-19 case investigators and contact tracers, showing that Oregon counties now have 500 people able to carry out case investigations and contact tracing functions.
- On June 23, [Washington Governor Jay Inslee announced a statewide mandatory face covering order](#) that will take effect on Friday, June 26.

Health System Capacity

As of June 23, 2020:

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total Staffed	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	147	770	Current hospitalized patients	184	97
Adult non-ICU beds	848	4,398	Current patients in ICU Beds	58	45
Pediatric NICU/PICU beds	77	286	Current patients on ventilators	28	25
Pediatric non-ICU beds	111	350			
Ventilators	782				

*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00 a.m. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

*Note: Hospital capacity and usage data is published on weekdays only
(source: Oregon COVID-19 Update, available from [Oregon Health Authority COVID-19 News](#)).*

National Updates

Media and Announcements

- On June 17, The U.S. Equal Employment Opportunity Commission released [What You Should Know About COVID-19 and the ADA, the Rehabilitation Act, and Other EEO Laws](#), which provides updated guidance about protections for vulnerable employees in the workplace.
- On June 17, the Occupational Safety and Health Administration published [Guidance for Returning to Work](#) to “assist employers and workers in safely returning to work and reopening businesses deemed by local authorities as “non-essential businesses.”
- On June 19, the Congressional Research Service released a [report outlining the global economic impacts of COVID-19](#), including economic forecasts, policy challenges, major economic developments and international responses from governments and institutions.
- On June 22, the Centers for Disease Control (CDC) updated its guidance on [COVID-19 and Animals](#).

- On June 23, the CDC updated its [COVID-19 Travel Recommendations by Country](#), [What Nail Salon Employees Need to Know about COVID-19](#), and its [Youth Sports Program FAQs](#)
-

Stay Informed, Get Involved

COVID-19 Response

- Local response:** the [Multnomah County COVID-19 website](#) is regularly updated with new information and guidance. Topics covered include:
 - [Daily Living](#)
 - [Reopening & Guidance](#)
 - [Symptoms, Testing & Care](#)
 - [Outbreak Summary](#), including the [Regional COVID-19 Data Dashboard](#)
 - [Get or Give Help During COVID-19](#)
 - [What's open — and what is closed — at MultCo during COVID-19](#)
 - [Discrimination, stigma and COVID-19](#)
- State response:** [Oregon Health Authority COVID-19 website](#)
- National response:** [CDC website](#)

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Multnomah County Public Information Media Coordinator at: **503-502-2741**.

Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.

Volunteers

- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	seven days a week, 8:00 am - 11:00 pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		open 24 hours a day, seven days a week

Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
City County Information and Referral	503-823-4000		Mondays-Fridays, 8:00 am - 5:00 pm

Help and Resources

- **Having symptoms?**
 - [C19Oregon.com](https://www.c19oregon.com) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

More questions?

- Consult the [Multnomah County COVID-19 FAQs](#).
- [Call 211](#).
- Still can't find the answer you're looking for? Submit [questions about the novel coronavirus](#) to Multnomah County.

Document Development Information	
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Date / Time Approved	6/18/20; 22:22 hours
Date of Next Situation Report	Friday, 6/26/20

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- "As Cases Rise in Multnomah County, Officials Offer an Explanation: Clusters in Families," by Rachel Monahan, *Willamette Week*, 22 June 2020, <https://www.wweek.com/news/city/2020/06/22/as-cases-rise-in-multnomah-county-officials-offer-an-explanation-clusters-in-families/>

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- “Here is what you can, can’t do as of Friday in Portland, Multnomah County: Phase 1 reopening,” The Oregonian/OregonLive, 19 June 2020.
<https://www.oregonlive.com/coronavirus/2020/06/here-is-what-you-can-cant-do-as-of-friday-phase-1-reopening-in-portland-multnomah-county.html>
- “Coronavirus in Oregon: What you need to know about wearing masks to slow a resurgence of COVID-19,” by Lizzy Acker, The Oregonian/OregonLive, 22 June 2020,
<https://www.oregonlive.com/coronavirus/2020/06/coronavirus-in-oregon-what-you-need-to-know-about-wearing-masks-to-slow-a-resurgence-of-covid-19.html>

State of Oregon and Regional Updates

- “Police, COVID And The Kitchen Sink: What To Expect From Oregon’s Expansive Special Session,” by Dirk VanderHart and Lauren Dake, OPB, 22 June 2020,
<https://www.opb.org/news/article/police-reform-covid-19-oregon-legislature-special-session/>

National Updates

- “Global Economic Effects of COVID-19” report R46270, version 27, by James K. Jackson, Martin A. Weiss, Andres B. Schwarzenberg, and Rebecca M. Nelson, Congressional Research Service, March 13, 2020, updated June 19, 2020, <https://crsreports.congress.gov/product/pdf/R/R46270/27>
- “What You Should Know About COVID-19 and the ADA, the Rehabilitation Act, and Other EEO Laws,” The U.S. Equal Employment Opportunity Commission, 17 June 2020,
<https://www.eeoc.gov/wysk/what-you-should-know-about-covid-19-and-ada-rehabilitation-act-and-other-eeo-laws>
- “Guidance on Returning to Work,” publication number OSHA 4045-06 2020, Occupational Safety and Health Administration, 17 June 2020. <https://www.osha.gov/Publications/OSHA4045.pdf>