

Situation Report

Situation Report Number: 06.26.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Kim Toevs, Multnomah County Health Department Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department	
Date: 6/26/2020	Time: 10:30 hours	Situation Reports are released on Mondays, Wednesdays, and Fridays at approximately 10:00 am. All posted Situation Reports are archived on the County's website.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Need testing?

- [Anyone with symptoms of COVID-19 can get tested, for free, at Multnomah County's East County Health Center](#) (600 NE 8th St., Gresham). We focus on reaching Black, Indigenous and other People of Color communities, those without health insurance, and those without a regular health care provider. Call 503-988-8939 to make an appointment.
- [Oregon Health and Sciences University is operating mobile, drive-through testing sites in Portland and Hillsboro](#). Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:
 - **Portland Expo Center**, 2060 N Marine Dr., Portland. Mondays-Saturdays, 9:00 am - 4:00 pm.
 - **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro. Mondays-Saturdays, 9:00 am - 4:00 pm.
- For more information about testing sites, who should get tested, what to expect from your COVID-19 test, look at Multnomah County's [COVID-19 Testing](#) page.

Multnomah County Emergency Operations Section Updates

The Multnomah County Emergency Operations Center (EOC) is a temporary network that works within the [Mission, Vision and Values of Multnomah County](#). The EOC develops objectives based on guidance from the Chair and Chief Operating Officer. The EOC provides wrap around services to support County departments that are operating beyond their normal capacity. The EOC provides a framework that incorporates staff from across all County departments, as well as community volunteers and representatives from partner agencies and organizations to direct the full complement of this combined effort toward accomplishing the County's objectives.

Media and announcements

- On June 24, Multnomah County Health Department and Emergency Management officials briefed the Multnomah County Board of Commissioners about public health trends, and about Multnomah County's reopening. Watch a [video of the briefing](#) on the County's website.
- On June 24, [a state mandate that residents wear face coverings in certain public indoor spaces went into effect in seven Oregon counties](#), including Multnomah County. [The County posted a statement](#) "strongly encouraging residents who can adhere to the governor's mandate to wear face coverings in public indoor spaces." The statement continues, "We also recommend face coverings when interacting with friends and family who do not share a household." This story was also reported in [The Oregonian/OregonLive](#) and by [OPB](#).
- On June 24, [a piece from the Oregonian's editorial board](#) addresses some of the social dynamics of wearing face coverings in public spaces and states, "The masking requirement highlights the public's role in this public health emergency."
- [Announcement about # of staff now employed by Multnomah County in contact tracing]

EOC Section: [Public Information](#)

Multnomah County [Novel Coronavirus COVID-19](#) website

- Added new translations of the downloadable "Maximum Occupancy" signs on the [Business Reopening Tools](#) page. Languages available now are: [English](#), [Arabic](#), [Simplified Chinese](#), [Traditional Chinese](#), [Chuukese](#), [Hmong](#), [Korean](#), [Marshallese](#), [Russian](#), [Somali](#), [Spanish](#), [Vietnamese](#).

Social media highlights

- [Multnomah County Facebook](#)
 - [A state mandate that residents wear face coverings in certain public indoor spaces goes into effect today, June 24](#), in seven Oregon counties including Multnomah.
- [Multnomah County Twitter](#)
 - [In this helpful Q&A](#) produced by TriMet, Multnomah County Health Officer Dr. Jennifer Vines answers questions about using public transit during COVID-19.
- [Multnomah County Health Department Facebook](#)
 - [Coronavirus symptoms](#).
 - [Wear a face covering every time you go out](#).
 - [Some things are always good practice](#): wash your hands often and for at least 20 seconds. Don't forget to get under those nails and in between those fingers.
 - [Starting today, June 24](#), face coverings are required in all indoor public spaces in Multnomah, Washington, Clackamas, Hood River, Marion, Polk and Lincoln counties to help limit the spread of #COVID19.
 - [Free COVID-19 testing](#) especially for folks from the Native American, Alaska Native, and Pacific Islander Communities - This Saturday, June 27, 11am-6pm.
- [Multnomah County Health Department Twitter](#)
 - [Face Covering Facts](#).

- [Multnomah County Library Facebook \(Spanish\)](#)
 - [Monday June 29th from 4 pm to 5 pm](#) - live briefing on the 2020 census.
 - [We're handing out summer lunches](#) from Monday to Friday from 11:30 am to 12:30 pm at Gresham Library.

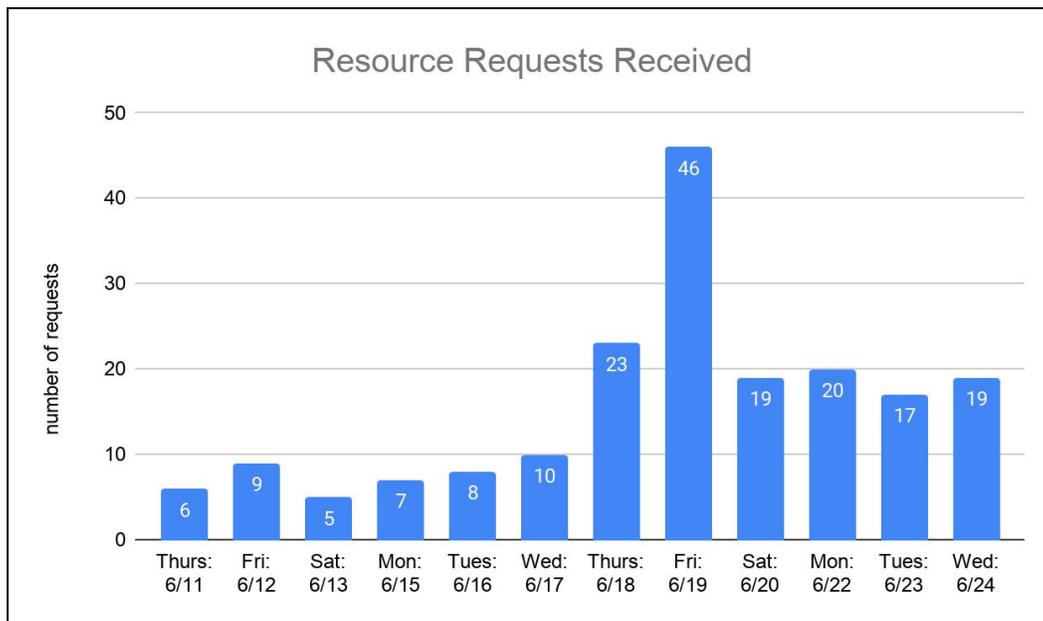
EOC Section: [Operations](#)

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Wednesday.

Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County’s commitment to dedicate resources to the populations most impacted by COVID-19.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it receives over a 24-hour period ending at 12:00 pm each day. The chart below shows the number of daily requests over the past two weeks.

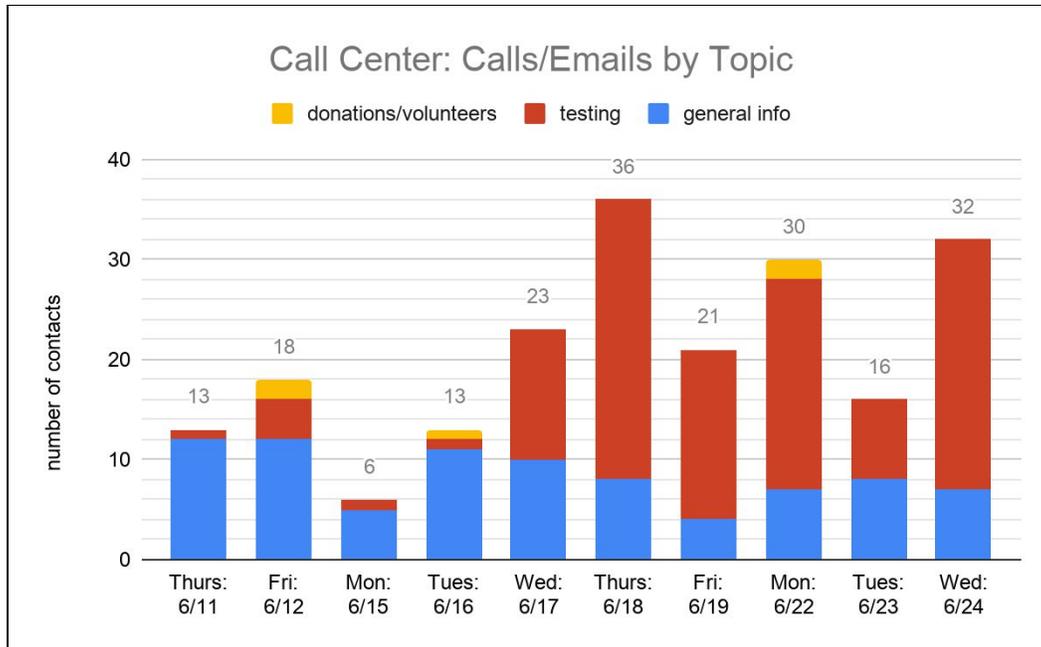


Note: As of June 13, the Resource Request Unit operates Mondays-Saturdays only.

Call Center

The EOC Call Center answers COVID-19 questions and concerns from community members who call the Multnomah County Health Department, and occasionally supports 211. The call center also helps community members sign up for COVID-19 testing events.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is open Monday through Friday). The chart below shows the number of calls and emails per day for the past two weeks, broken down by three topic categories.



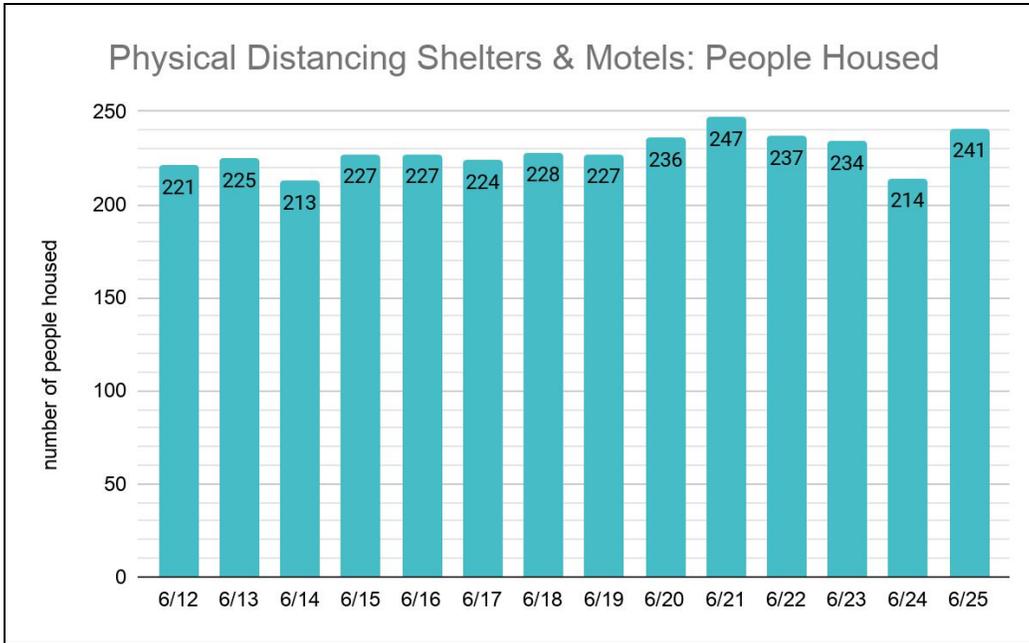
The Call Center is open Monday through Friday.

EOC Section: Mass Care and Shelter ([Emergency Support Function 6](#))

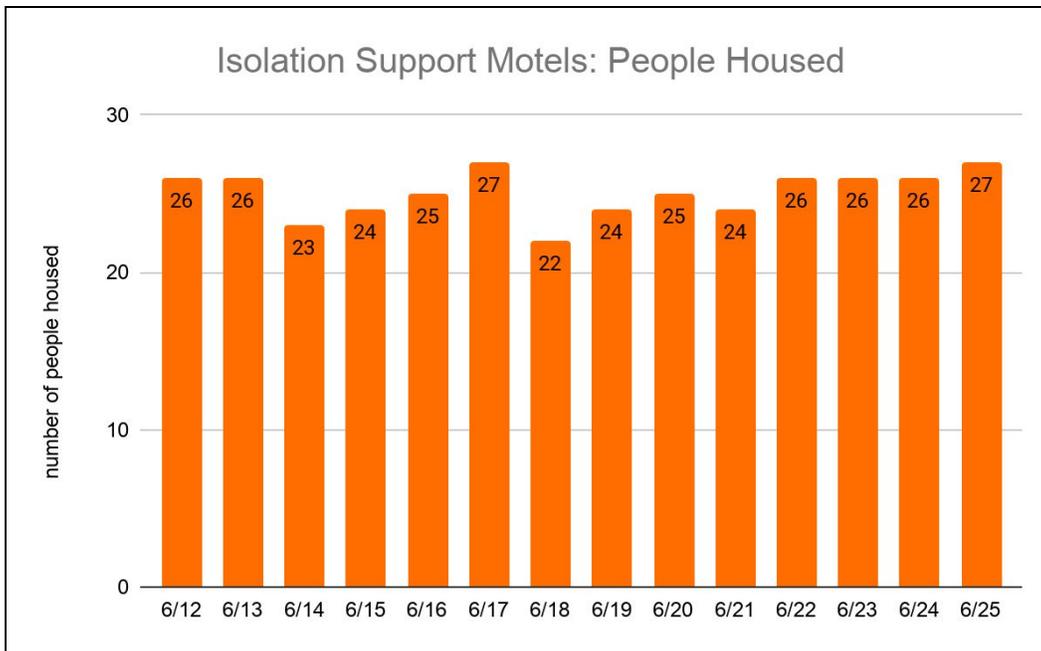
Multnomah County operates three Physical Distancing Shelters and one Physical Distancing Motel, with a total capacity of **365** people; as well as two Isolation Support Motels with a total capacity of **120** people.

Daily Metrics: The Mass Care and Shelter Unit tracks how many people are housed in Physical Distancing Shelters and Motels, and in Isolation Support Motels each day. The charts below show the number of people housed for each day of the past two weeks.

(charts on next page)



Note: Physical Distancing Shelters & Motels data for 6/24 is an estimate.



EOC Section: Public Health and Medical ([Emergency Support Function 8](#))

The Public Health and Medical Section works to reduce the spread of COVID-19 in Multnomah County, and to minimize the impacts of the disease on individuals and our community.

General announcements

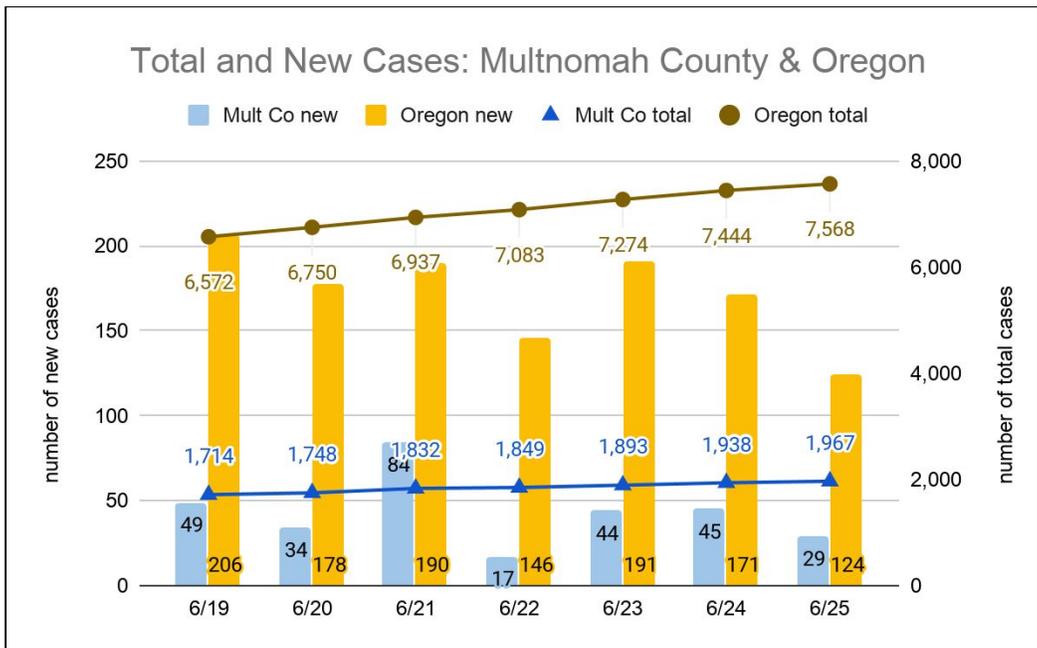
- [Kim Toevs, Multnomah County's Director of Communicable Disease, provided an overview of the County's most current COVID-19 data at a Multnomah County Board Briefing](#) on June 24. The entire Briefing is available, with Toevs' presentation beginning 37:20 minutes into the video.

Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing.

COVID-19 cases and deaths in Multnomah County and in Oregon

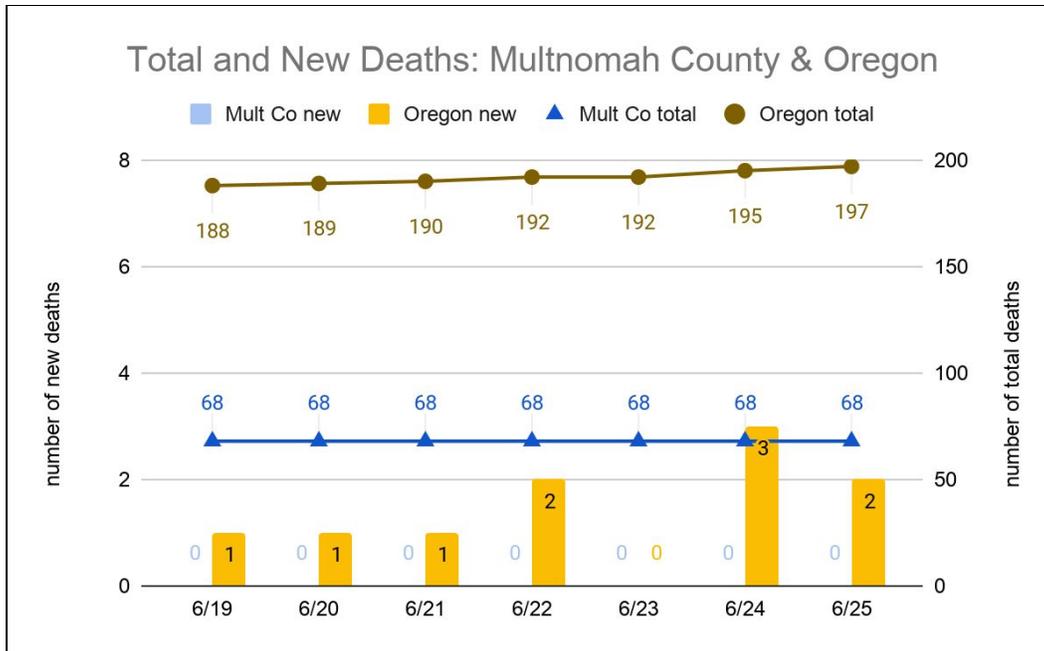
There were **124 new confirmed and presumptive COVID-19 cases** reported in Oregon on June 25. **Twenty-nine** of these new cases are in Multnomah County. Since the pandemic began, there have been a total of 1,967 confirmed and presumptive COVID-19 cases in Multnomah County and 7,568 cases in Oregon. Multnomah County cases make up 26% of the state's total. The chart below shows cases over the past week.



(Source: [Oregon Health Authority](#))

There were **two new COVID-19 deaths in Oregon** reported on June 25, neither of which were in Multnomah County. The most recent COVID-19 death in Multnomah County was reported on June 14. A total of 68 people are known to have died of COVID-19 in Multnomah County since the pandemic started, and there have been 197 known COVID-19 deaths in Oregon, statewide. Multnomah County deaths make up 35% of the state's total. The chart below shows deaths over the past week.

(chart on next page)



(Source: [Oregon Health Authority](#))

National and global data about COVID-19 cases and deaths are tracked in the [COVID-19 Dashboard](#), available through Johns Hopkins University’s [Coronavirus Resource Center](#).

Race and Ethnicity Impact in Multnomah County

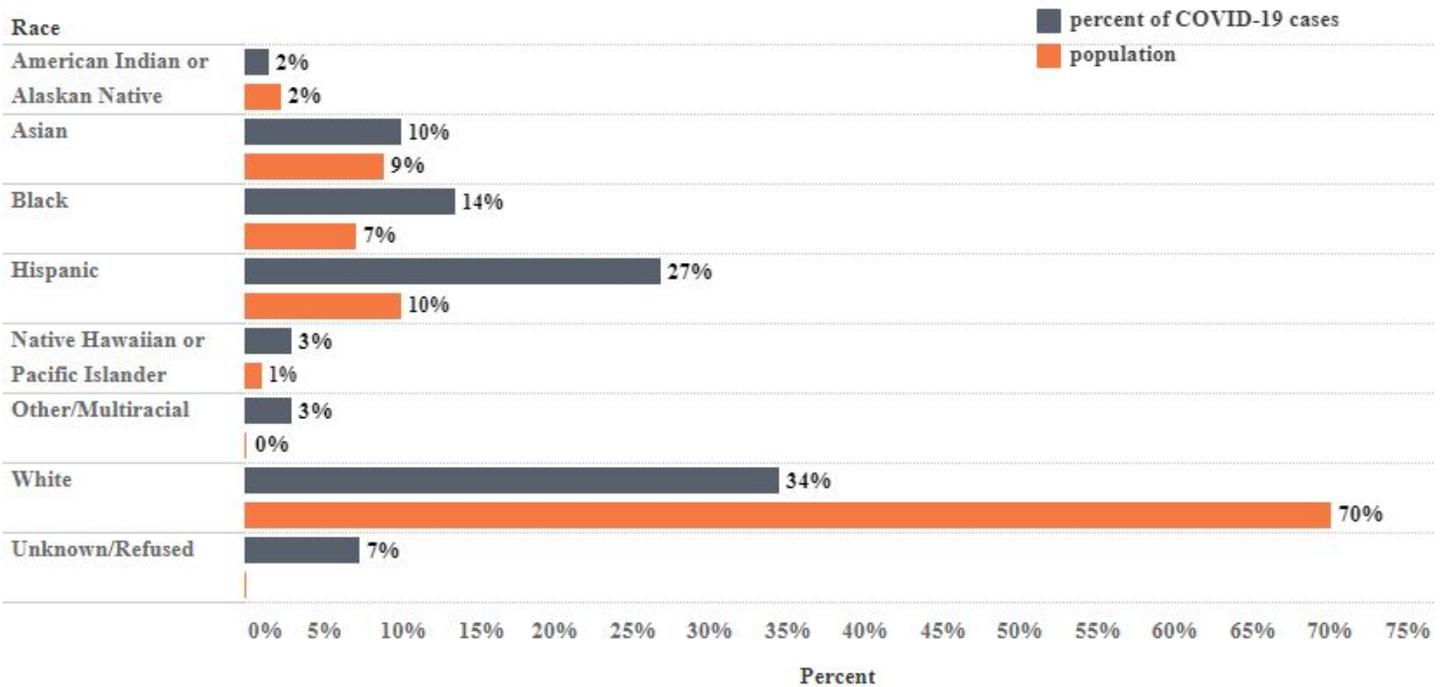
Detailed local data, including demographics (race, sex, age, and housing status) are available in the [Regional COVID-19 data dashboard](#) hosted by Multnomah County. The dashboard also contains data on case counts, hospitalizations, symptoms and coexisting conditions, and testing. For statewide data on COVID-19 cases in Oregon by sex, age group, race, and ethnicity, consult the Oregon Health Authority’s [Demographics and Disease Severity dashboard](#).

The charts below show **the percentage of total cases, deaths, and hospitalizations by race and ethnicity (in gray)**, as of June 24, 2020. Each chart also shows **the proportion of Multnomah County’s total population by race/ethnicity (in orange)**. Instances where the percentage of cases, deaths, and hospitalizations exceeds the proportion of Multnomah County’s total population by race/ethnicity indicate the communities that are most impacted by health inequity from COVID-19. These differences may reflect the inequitable distribution of the risks of being exposed to COVID-19 and the opportunities to access medical care and COVID-19 testing.

(charts on following pages)

Cases by race/ethnicity and population proportions

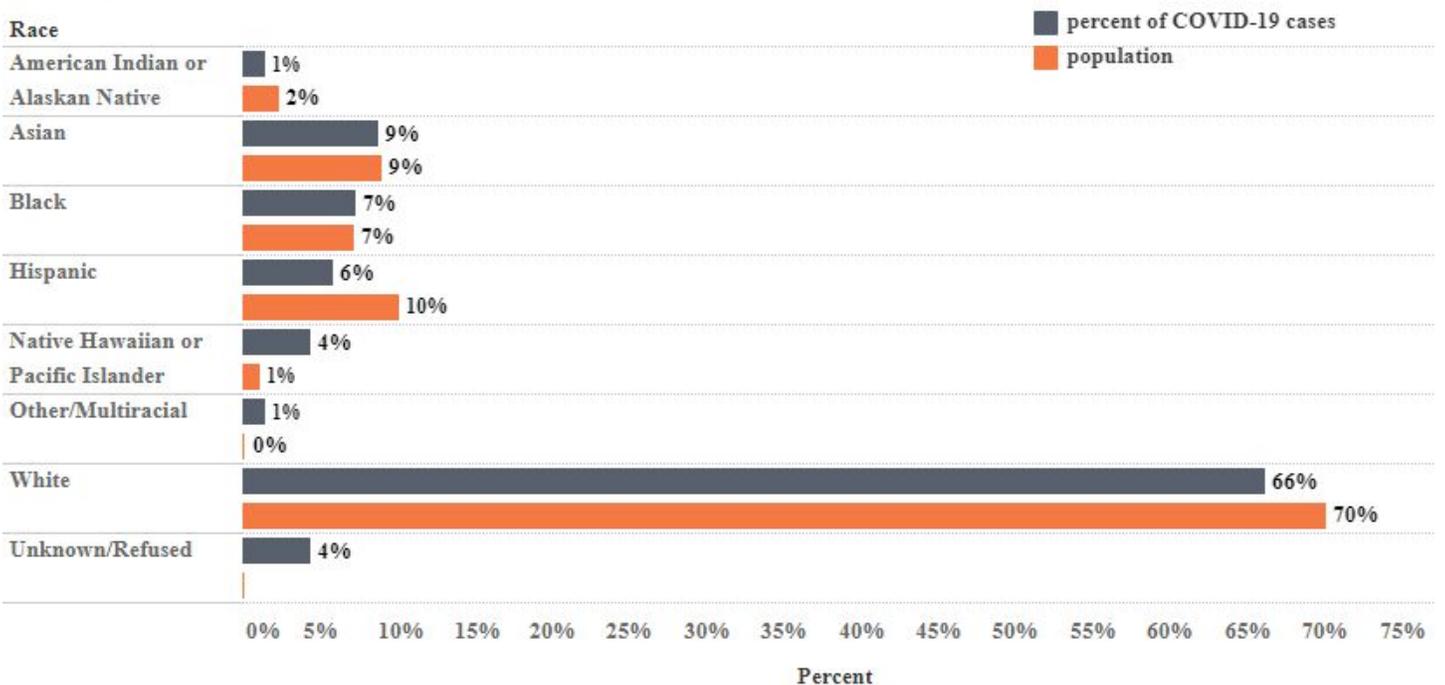
Percent of COVID-19 Cases Compared to Multnomah County Population Proportions



Data current as of June 24, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Deaths by race/ethnicity and population proportions

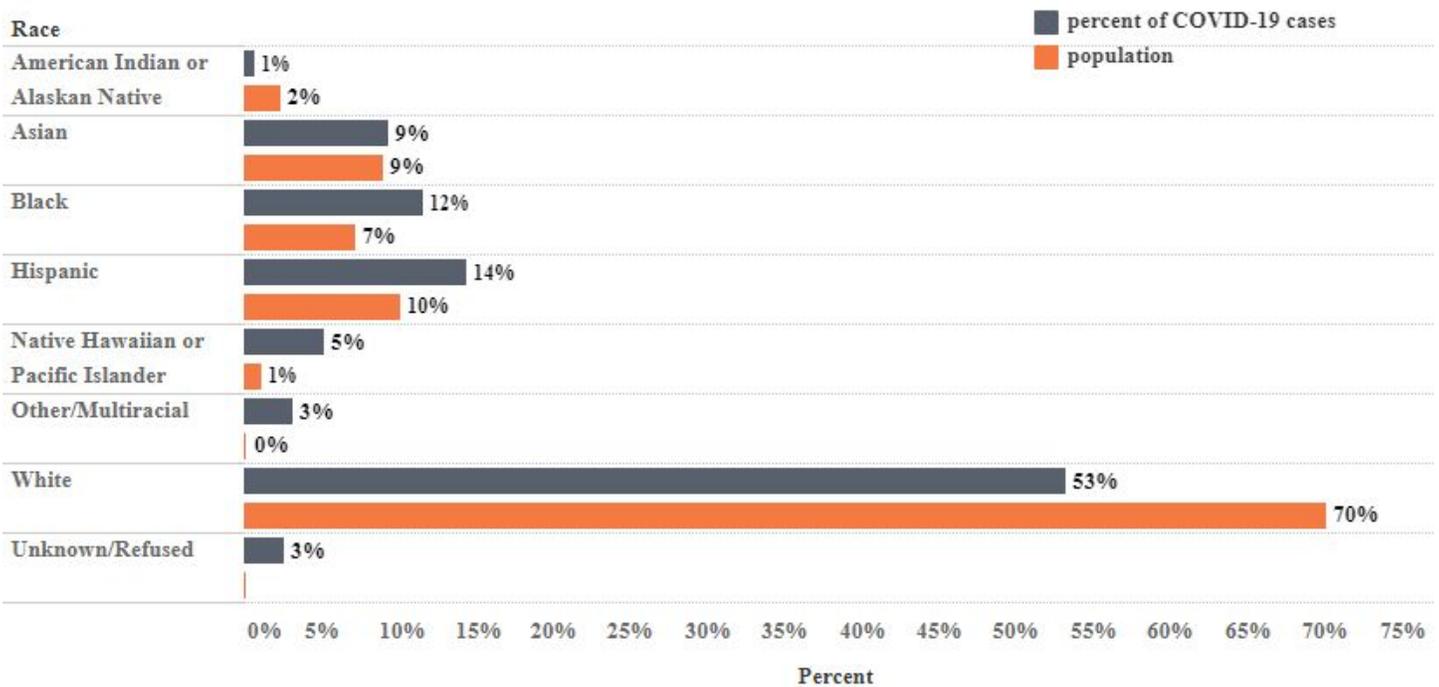
Percent of COVID-19 Deaths Compared to Multnomah County Population Proportions



Data current as of June 24, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Hospitalized cases by race/ethnicity and population proportions

Percent of COVID-19 Hospitalized cases Compared to Multnomah County Population Proportions



Data current as of June 24, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Donations Unit

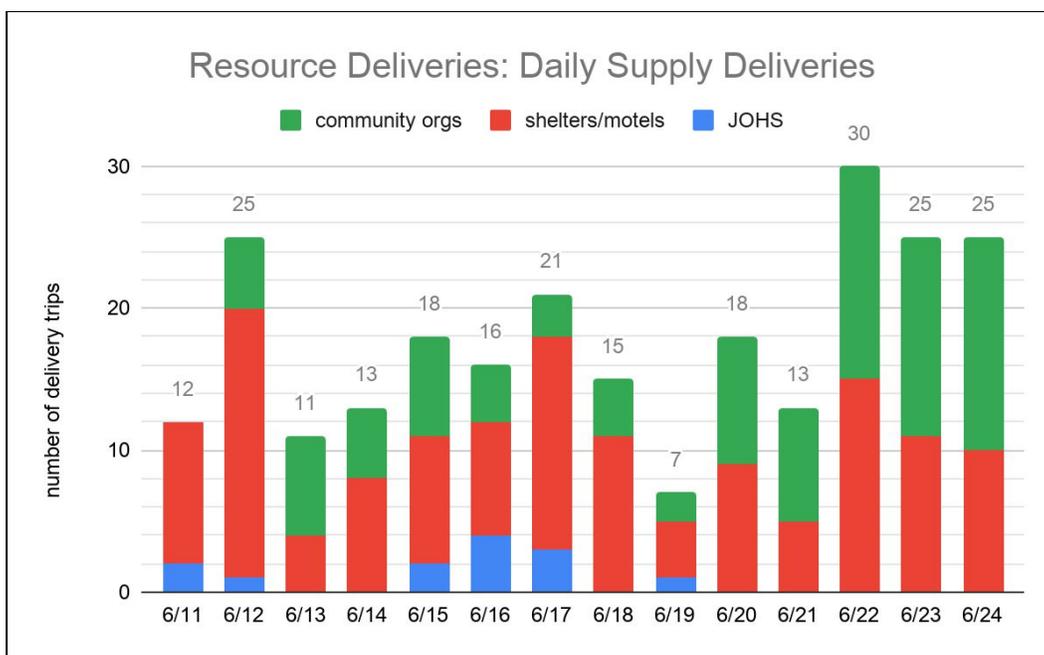
Multnomah County is seeking **home-made face covers** or **home-made cloth face coverings**, which should be unused and in good condition. Multnomah County is dedicated to ensuring that these scarce resources are distributed to Black, Indigenous, and People of Color communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are therefore, our donation priority. A multidisciplinary team of local municipal, county, and non-profit partners are working with community partners across the county to distribute these, and other supplies. [Learn more about how you can donate or volunteer to slow the spread of COVID-19.](#)

In addition, the Portland Street Response Team is seeking donations of tents, sleeping bags, warm blankets, tarps, ponchos, hand warmers, hygiene kits, backpacks, socks, bottled water, Emergen-C, snack bars and ice packs. These items can be dropped off Monday-Friday, 9:00 am - 4:00 pm, at Portland Street Response Team, located at Portland Fire and Rescue, 1300 SE Gideon St., Portland.

Resource Deliveries

The Logistics Section provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, County-run physical distancing shelters and medical motels, and emergency outdoor shelters run by the City of Portland and Multnomah County’s Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.

Starting the week of June 21, requests for Personal Protective Equipment from Region 1 hospitals will be filled directly by the Oregon Health Authority.



EOC Section: [Community Liaisons](#)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-County staff interested and able to fill vacant roles will be the responsibility of their organization.

General announcements

- United Way is crowdsourcing a national [COVID-19: Invisible Challenges](#) campaign, to facilitate collaboration among local organizations as they work toward solutions. After possible solutions are compiled, they'll be stored in a public "solution bank."

- Oregon Health Sciences University (OHSU) is providing testing for priority populations who are asymptomatic. For more information, see OHSU's [Coronavirus in Oregon](#) page (click on OHSU drive up testing for details).
- The Performing Arts Readiness project will present a free webinar [How to Ask for \\$ in Tough Times: 12 Tactics in 24 Minutes](#), on June 30 at 11:00 am (2:00 pm ET). [Registration link](#). More information about all of the [Performing Arts Readiness project's programs is on their website](#).

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Affordable Housing Liaisons](#) hold a call **every other Monday 10:00-11:00 am**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11:00 am - 12:00 pm**.
- [Culturally Specific Communities Liaisons](#) hold weekly calls: a *Communities of Color* call **every Thursday 2:00-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11:00 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6:00-7:00 pm**.
- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1:00 pm**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9:00 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for migrant and farm workers, please email linda.s.swyers@state.or.us to join in.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9:00 am**.
- [Law Enforcement Liaison](#) hosts a weekly Zoom meeting with Portland Police Bureau, Gresham Police Department, Oregon State Police, Multnomah County Sheriff's Office, Port of Portland and Oregon Department of Justice **every Tuesday at 3:00 pm**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Maternal Child Health Liaisons](#) have a call on the **second and fourth Tuesday of the month from 1:00-2:30 pm** to discuss issues of concern and potential responses, increase familiarity with the people involved and the work they do, and share resources.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1:00 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1:00 pm**, calls with private K-12 schools **Wednesdays at 11:00 am**, and communicates with child care providers through email **regularly**.
- The [Youth Liaison Team](#) has a coordinating call, **Wednesdays from 3:00-4:00 pm**.

Community Liaison Team

The liaison unit comprises 27 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. **More than 8,100 people participate in the liaison program** and help spread accurate information throughout our community and beyond.

LIAISON GROUP CONTACTS

Liaison Unit Leader	Gabby Rhett	eoc.liaisonofficer@multco.us	503-988-0071
	Tiffany Colburn	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	503-988-0071
	Molly Franks	eoc.liaisonofficer@multco.us	503-988-0071
	Shalynn Robinette	eoc.liaisonofficer@multco.us	503-988-0071
	Vanessa Tharp	eoc.liaisonofficer@multco.us	503-988-0071
	Lizzie Fussell	eoc.liaisonofficer@multco.us	503-988-0071
Affordable Housing	Carolina Gomez	affordhousing_covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Jenna Stormwich	advsd.covid@multco.us	503-988-0057
	Rosemary Schmidt	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron	business.covid19@multco.us	503-988-0064
	Kristi McFarland	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel	outpatientclinic@multco.us	503-988-6546
	Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Robin Davis	community.covid19@multco.us	503-988-7352
	Walter Rodriguez	community.covid19@multco.us	503-988-7352
	Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
	Taja Nelson	fbcocovid19@multco.us	503-988-0067
	Anne Trudeau	fbcocovid19@multco.us	503-988-0067
	Amber Ziring	fbcocovid19@multco.us	503-988-0067
Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Frances Hall	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735

Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ+	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
	VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Migrant and Seasonal Farm Workers	Daniel Garcia	msfw.covid19@multco.us	
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten	outpatientclinic@multco.us	503-988-6475
	Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Gregory Beslile	eoc.liaisonschools@multco.us	503-988-0061
	Brooke Chilton-Timmons	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

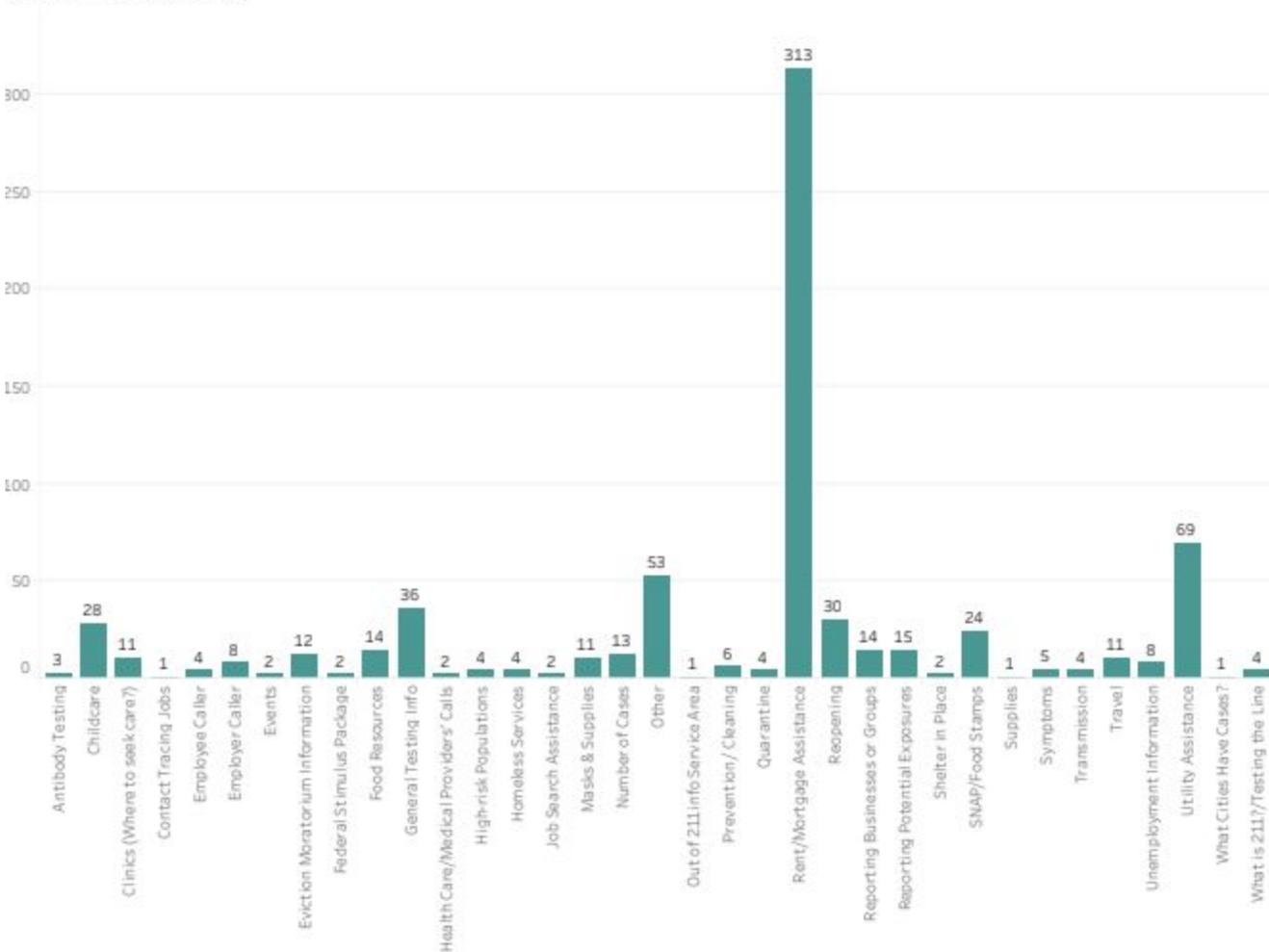
Media and Announcements

- On June 24, [The Oregonian/OregonLive published a short essay by a medical student who is working as a contact tracer](#). He describes the process of contact tracing work, and reflects on how it has affected him personally.
- On June 24, [The Oregonian/Oregonlive reported on the early-stage planning being done](#) by Portland Public Schools to bring students back into school buildings part-time this fall. Considerations include requirements by state officials for “districts to draft blueprints for each school that detail the building’s dimensions and student capacity, as well as steps employees will take to prevent spread of the novel coronavirus.”

211 Calls

- There were 531 calls to 211 on Thursday, June 25.

- The most common reason people called continued to be to ask about rent/mortgage assistance. Other frequent inquiries were about utility assistance, general testing information, and childcare.

Reason for Contact

Data for June 25, 2020.

State of Oregon and Regional Updates

Media and Announcements

- On June 24, [The Oregonian/OregonLive published an article about workplace COVID-19 outbreaks across Oregon.](#)
- On June 24, [OPB reported on efforts in Washington County to monitor sewer water](#) to get advance warning of potential COVID-19 outbreaks.
- On June 24, [Clark County announced that it plans to apply to move to Phase 3 of Washington's reopening plan.](#) This story was covered by the Vancouver [Columbian](#), and [OPB](#).
- On June 24, Lincoln County revised its local [face coverings directive](#), removing an exception for People of Color. In a [statement](#), Lincoln County officials said, "The expressions of racism regarding the

exception has created a ripple of fear throughout our communities of color. The very policy meant to protect them, is now making them a target for further discrimination and harassment.” This story was covered by the [Salem Statesman Journal](#) and [The Oregonian/OregonLive](#).

- On June 24, [The Oregonian/OregonLive reported that about 100 people attended a protest](#) in Gabriel Park in SW Portland, asking for the return of youth sports in Oregon.
- On June 25, [Governor Kate Brown announced that she will commute the sentences of 57 inmates in Oregon’s prison system](#). All 57 are medically vulnerable adults, at risk for significant health challenges should they contract COVID-19. This story was covered by [The Oregonian/OregonLive](#), the [Portland Mercury](#), and [Willamette Week](#).
- On June 25, [The Oregonian/OregonLive reported that Work Share benefits](#) for furloughed Oregon teachers have been delayed for weeks.

Health System Capacity

As of June 25, 2020:

Hospital Capacity and Usage in Oregon as reported to HOSCAP*					
Overall Capacity	Available	Total Staffed	COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Adult ICU beds	150	768	Current hospitalized patients	189	95
Adult non-ICU beds	682	4,418	Current patients in ICU Beds	60	42
Pediatric NICU/PICU beds	77	286	Current patients on ventilators	29	23
Pediatric non-ICU beds	119	352			
Ventilators	786				

*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00 a.m. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classification.

*Note: Hospital capacity and usage data is published on weekdays only
(source: Oregon COVID-19 Update, available from [Oregon Health Authority COVID-19 News](#)).*

National Updates

Media and Announcements

- [On June 24, National Public Radio reported on strategies](#) that the YMCA and New York City's Department of Education have been using to help keep children and caregivers in daycare from transmitting COVID-19, including creative ways to enforce best practices like physical distancing and hand-washing.
 - On June 24, the Centers for Disease Control (CDC) updated its information about [Pets and Other Animals](#) and its [Frequently Asked Questions](#).
 - On June 25, the CDC updated its guidance on [People Who Are at Increased Risk for Severe Illness](#), [People of Any Age with Underlying Medical Conditions](#), [People Who Live in a Nursing Home or Long-Term Care Facility](#), and [Food and the Coronavirus Disease](#)
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Stay Informed, Get Involved

COVID-19 Response

- **Local response:** the [Multnomah County COVID-19 website](#) is regularly updated with new information and guidance. Topics covered include:
 - [Daily Living](#)
 - [Reopening & Guidance](#)
 - [Symptoms, Testing & Care](#)
 - [Outbreak Summary](#), including the [Regional COVID-19 Data Dashboard](#)
 - [Get or Give Help During COVID-19](#)
 - [What's open — and what is closed — at MultCo during COVID-19](#)
 - [Discrimination, stigma and COVID-19](#)
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Multnomah County Public Information Media Coordinator at: **503-502-2741**.

Check out our [list of trustworthy resources](#) for current national and regional COVID-19 information.

Volunteers

- Multnomah County encourages everyone who is interested in assisting during this incident to complete a [volunteer interest form](#).

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	seven days a week, 8:00 am - 11:00 pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 Hearing-impaired dial: 711		open 24 hours a day, seven days a week
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
City County Information and Referral	503-823-4000		Mondays-Fridays, 8:00 am - 5:00 pm

Help and Resources

- Having symptoms?**
 - C19Oregon.com is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

More questions?

- Consult the [Multnomah County COVID-19 FAQs](#).
- [Call 211](#).
- Still can't find the answer you're looking for? Submit [questions about the novel coronavirus](#) to Multnomah County.

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