



Program #90002 - Business Services FY 2024 Adopted

Department: Community Services **Program Contact:** Britta Schinske
Program Offer Type: Support **Program Offer Stage:** Adopted
Related Programs: 90000, 90001
Program Characteristics:

Executive Summary

The Department of Community Services (DCS) Business Services program provides administrative, financial and business support for the department. Services include development, management and administration of the department's annual budget, grants management, accounts receivable and accounts payable, payroll, contracts and purchasing. Staff members serve as liaisons between the department and internal service providers such as the Department of County Assets, County Finance and the Central Budget Office.

Program Description

The program supports the work of the Department of Community Services by providing budget development, management and reporting, contracting and procurement, accounts payable and receivable, payroll, grant accounting, administrative support, and implementation of and compliance with all county, state and federal fiscal policies, and procedures related to the business of this department.

Business Services personnel work across the County with other departments and agencies, and function as liaison staff between the department and internal service providers such as County Finance, the Central Budget Office, and the Department of County Assets.

Business Services also manages two County service districts: The Dunthorpe-Riverdale Sanitary Sewer and Mid-Multnomah County Street Lighting service districts.

Business Services provides responsible leadership and sound budgetary and financial management and delivers results that are consistent with department and County priorities. Centering equity requires us to be intentional about the tools and processes we use to develop our budgets, to smartly use data to understand how we are meeting our goals, and to be thoughtful and transparent in how we talk about who we serve and the impact we're making. We ask for and earnestly listen to feedback from our staff, our customers and clients.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Total dollars spent by DCS	176M	193M	120M	238M
Outcome	Percentage of invoices paid on time	86%	95%	95%	95%

Performance Measures Descriptions

Total dollars spent by DCS provide a general measurement of the activity level of Business Services. Invoices paid on time is the percentage of invoices paid within 30 days of the invoice date, which measures the effectiveness of the accounts payable process to issue timely payment to our vendors.

Legal / Contractual Obligation

Oregon Revised Statutes (ORS) 294 – County and Municipal Financial Administration rules and Regulations; ORS 366.739-774 – State Highways and State Highway Fund Allocations to Counties and Cities; ORS 368.051 – Accounting for County Road Work; Government Accounting Standards Board (GASB); Generally Accepted Accounting Principles (US GAAP); County Administrative Policies and Procedures; and Oregon Budget Law.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$558,500	\$2,034,769	\$591,831	\$1,428,616
Contractual Services	\$0	\$14,000	\$15,000	\$1,250
Materials & Supplies	\$12,220	\$37,050	\$15,740	\$15,450
Internal Services	\$61,221	\$574,354	\$55,805	\$408,422
Total GF/non-GF	\$631,941	\$2,660,173	\$678,376	\$1,853,738
Program Total:	\$3,292,114		\$2,532,114	
Program FTE	3.00	14.00	3.00	9.00

Program Revenues				
Intergovernmental	\$0	\$1,525,023	\$0	\$1,599,104
Other / Miscellaneous	\$0	\$1,015,150	\$0	\$254,634
Service Charges	\$0	\$120,000	\$0	\$0
Total Revenue	\$0	\$2,660,173	\$0	\$1,853,738

Explanation of Revenues

This program generates \$249,721 in indirect revenues.

Funding for the Business Services program comes from the dedicated Transportation Funds (gas tax), Public Land Corner Preservation Fund, County General Fund and the two County Service Districts. Business Service personnel costs are assigned to the fund where they provide support.

Significant Program Changes

Last Year this program was: FY 2023: 90002 Business Services

The asset management team moved from Business Services into the Director's office (Program Offer 90000) in order to better support all divisions.