

Division: Animal Services

Program Characteristics:

Program Description

Multnomah County Animal Services (MCAS) Field Services provides professional animal control by shifting from a model that is more punitive to an equitable, community-focused approach. Officers serve as first responders for public safety incidents, ranging from animal attacks and neglect investigations to assisting law enforcement during emergencies like house fires or evictions. A core part of our mission involves ensuring humane standards at licensed facilities and managing public health requirements such as rabies quarantines. Beyond enforcement, the team actively supports disadvantaged pet owners, including those experiencing homelessness or living in underserved areas, by providing food and resources. We facilitate emergency veterinary care and temporary boarding to help residents retain their pets during crises. Ultimately, every interaction is rooted in reducing bias and fostering compassionate, successful pet ownership throughout the community.

Equity Statement

Field services centers equitable service delivery to address historical disparities in pet ownership and code enforcement. Checking operations for implicit bias in the scope of the work, the program moves toward a model that honors lived experiences of pet owners, centers the pet/human bond, and prioritizes pet retention by offering resources to low-income and unhoused residents in hope of supporting all who are committed to being successful pet owners.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$2,251,357	\$0	\$2,258,055	\$0
Contractual Services	\$110,000	\$0	\$50,000	\$0
Materials & Supplies	\$60,000	\$0	\$50,000	\$0
Internal Services	\$383,198	\$0	\$610,357	\$0
Cash Transfers	\$0	\$10,000	\$0	\$10,000
Total GF/non-GF	\$2,804,555	\$10,000	\$2,968,412	\$10,000
Total Expenses:	\$2,814,555		\$2,978,412	
Program FTE	18.00	0.00	17.00	0.00
Program Revenues				
Other / Miscellaneous	\$0	\$10,000	\$0	\$10,000
Financing Sources	\$10,000	\$0	\$10,000	\$0
Total Revenue	\$10,000	\$10,000	\$10,000	\$10,000

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Number of calls responded to by officer	7,783	7,602	7,678
Number of Return to Owner in the field by an officer	N/A	N/A	160