



Program #90006A - Animal Services Field Services 7/24/2020

Department: Community Services **Program Contact:** Wade Sadler
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs: 90005, 90007
Program Characteristics:

Executive Summary

The Animal Services Field Services program provides 24-hour public safety emergency response to calls concerning animals attacking and injuring people and animals; 24-hour emergency animal rescue for injured, sick and abused animals; investigation services for animal bite cases, and animal abuse and neglect cases; enforcement of city, county and state laws; and community education and assistance in helping resolve neighborhood animal nuisances. Service is provided to the community seven days a week. This program serves all cities and unincorporated areas in Multnomah County.

Program Summary

The Animal Services Field Services program delivers comprehensive, 24-hour animal control services with the primary function of providing public safety to all cities and unincorporated areas in Multnomah County. Such services include, but are not limited to, responding to dangerous dog attacks, investigating reports of animal bites, quarantining animals due to suspected rabies exposure, picking up stray animals and assisting law enforcement agencies as first responders for animal related situations (house fires, arrests, vehicle accidents, etc.). This program is also responsible for ensuring the welfare of the animals in the County by responding to and investigating all cases involving suspected animal abuse/neglect/abandonment, investigating reports of dog fighting activities and ensuring that humane standards of care are provided to all animals in licensed animal facilities (boarding facilities, breeding kennels, retail stores, rescue entities, etc.). Additionally, Field Services responds to calls regarding animal nuisance complaints (barking dogs, free-roaming cats, etc.) and provides community education and information related to responsible pet ownership and compliance with city, county, and state laws involving animals. Lastly, this program is responsible for handling all public records requests and for the coordination of all administrative hearings involving animal-related county ordinance violations.

The primary function of the Field Services program is to ensure public safety and adherence to all applicable laws/ordinances while also ensuring the safety and well-being of animals in Multnomah County. Daily services are provided county-wide and directly benefit all persons in Multnomah County. Due to the high number of low-income and homeless persons in the County, a large percentage of time is dedicated to assisting these populations. Such services often include, but are not limited to, responding to dog bites within homeless camps, emergency veterinary needs, stray dog issues due to limited secure enclosures or leash compliance and emergency boarding needs due to incarceration, eviction or owner medical/mental health crises. As such, the Field Services program provides extremely important service to many disadvantaged pet owners who would not be able to retain their animals without the assistance of these services.

Performance Measures

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Number of calls responded to by officer	5,507	6,000	6,000	7,500
Outcome	Deceased animals picked up by officer	1,074	1,200	1,200	0

Performance Measures Descriptions

Number of calls responded to by officer reflects complaints received by dispatch that ACO-2 positions respond to over the course of a year, based on 8.00 FTE. The elimination of 2.00 FTE ACO-1 will impact call response times, requiring ACO-2's to respond to an additional 1,500 calls per year. This measure includes finalized calls and calls that are still being worked by an officer. Deceased animal pick up will be completely eliminated with the elimination of ACO-1 positions.

Legal / Contractual Obligation

ORS 609.010 to 609.190 Animal Control mandates, ORS 609.205 prohibitions against keeping wild or exotic animals. ORS 433.340 - 433.390 Rabies Control and Multnomah County Code Chapter 13 provides local regulations for animal ownership.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$1,396,656	\$0	\$1,267,616	\$0
Contractual Services	\$137,500	\$700	\$157,500	\$275
Materials & Supplies	\$38,000	\$0	\$43,000	\$0
Internal Services	\$337,359	\$0	\$312,330	\$0
Cash Transfers	\$0	\$11,300	\$0	\$10,725
Total GF/non-GF	\$1,909,515	\$12,000	\$1,780,446	\$11,000
Program Total:	\$1,921,515		\$1,791,446	
Program FTE	14.00	0.00	12.00	0.00

Program Revenues				
Fees, Permits & Charges	\$0	\$4,500	\$0	\$2,500
Other / Miscellaneous	\$0	\$7,500	\$0	\$8,500
Financing Sources	\$11,300	\$0	\$10,725	\$0
Total Revenue	\$11,300	\$12,000	\$10,725	\$11,000

Explanation of Revenues

This program is supported by County General Funds.

Significant Program Changes

Last Year this program was: FY 2020: 91006A-20 Animal Services Field Services

No significant changes in this program offer.