Multnomah County Program #90006A - Anim	al Services Field Services			3/4/2020
Department:	Community Services	Program Contact:	Wade Sadler	
Program Offer Type:	Existing Operating Program	Program Offer Stage:	As Requested	
Related Programs:	90005, 90007			
Program Characteristics:	In Target			

Executive Summary

The Animal Services Field Services program provides 24-hour public safety emergency response to calls concerning animals attacking and injuring people and animals; 24-hour emergency animal rescue for injured, sick and abused animals; investigation services for animal bite cases, and animal abuse and neglect cases; enforcement of city, county and state laws; and community education and assistance in helping resolve neighborhood animal nuisances. Service is provided to the community seven days a week. This program serves all cities and unincorporated areas in Multnomah County.

Program Summary

The Animal Services Field Services program delivers comprehensive, 24-hour animal control services with the primary function of providing public safety to all cities and unincorporated areas in Multnomah County. Such services include, but are not limited to, responding to dangerous dog attacks, investigating reports of animal bites, quarantining animals due to suspected rabies exposure, picking up stray animals and assisting law enforcement agencies as first responders for animal related situations (house fires, arrests, vehicle accidents, etc.). This program is also responsible for ensuring the welfare of the animals in the County by responding to and investigating all cases involving suspected animal abuse/neglect/abandonment, investigating reports of dog fighting activities and ensuring that humane standards of care are provided to all animals in licensed animal facilities (boarding facilities, breeding kennels, retail stores, rescue entities, etc.). Additionally, Field Services responds to calls regarding animal nuisance complaints (barking dogs, free-roaming cats, etc.) and provides community education and information related to responsible pet ownership and compliance with city, county, and state laws involving animals. Lastly, this program is responsible for handling all public records requests and for the coordination of all administrative hearings involving animal-related county ordinance violations.

The primary function of the Field Services program is to ensure public safety and adherence to all applicable laws/ordinances while also ensuring the safety and well-being of animals in Multnomah County. Daily services are provided county-wide and directly benefit all persons in Multnomah County. Due to the high number of low-income and homeless persons in the County, a large percentage of time is dedicated to assisting these populations. Such services often include, but are not limited to, responding to dog bites within homeless camps, emergency veterinary needs, stray dog issues due to limited secure enclosures or leash compliance and emergency boarding needs due to incarceration, eviction or owner medical/mental health crises. As such, the Field Services program provides extremely important service to many disadvantaged pet owners who would not be able to retain their animals without the assistance of these services.

Measure		FY19	FY20	FY20	FY21
Туре	Primary Measure	Actual	Budgeted	Estimate	Offer
Output	Number of calls responded to by officer	5,507	6,000	6,000	7,500
Outcome	Deceased animals picked up by officer	1,074	1,200	1,200	0

Number of calls responded to by officer reflects complaints received by dispatch that ACO-2 positions respond to over the course of a year, based on 8.00 FTE. The elimination of 2.00 FTE ACO-1 will impact call response times, requiring ACO-2's to respond to an additional 1,500 calls per year. This measure includes finalized calls and calls that are still being worked by an officer. Deceased animal pick up will be completely eliminated with the elimination of ACO-1 positions.

Legal / Contractual Obligation

ORS 609.010 to 609.190 Animal Control mandates, ORS 609.205 prohibitions against keeping wild or exotic animals. ORS 433.340 - 433.390 Rabies Control and Multhomah County Code Chapter 13 provides local regulations for animal ownership.

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds	
Program Expenses	2020	2020	2021	202 1	
Personnel	\$1,396,656	\$0	\$1,271,410	\$0	
Contractual Services	\$137,500	\$700	\$157,500	\$275	
Materials & Supplies	\$38,000	\$0	\$43,000	\$0	
Internal Services	\$337,359	\$0	\$312,330	\$0	
Cash Transfers	\$0	\$11,300	\$0	\$10,725	
Total GF/non-GF	\$1,909,515	\$12,000	\$1,784,240	\$11,000	
Program Total:	\$1,921	\$1,921,515		\$1,795,240	
Program FTE	14.00	0.00	12.00	0.00	
Program Revenues					
Fees, Permits & Charges	\$0	\$4,500	\$0	\$2,500	
Other / Miscellaneous	\$0	\$7,500	\$0	\$8,500	
Financing Sources	\$11,300	\$0	\$10,725	\$0	
Total Revenue	\$11,300	\$12,000	\$10,725	\$11,000	

This program is supported by County General Funds.

Significant Program Changes

Last Year this program was: FY 2020: 91006A-20 Animal Services Field Services

The current staffing pattern for Field Services consists of 8.00 FTE Animal Care Officer-2 (ACO-2) and 2.00 FTE Animal Control Officer-1 (ACO1) positions covering five districts, seven days per week. There is only one (1) ACO-1 position working any given day to cover the entire County. As a result of the budget constraint, Field Services will be reduced by 2.00 FTE ACO-1 positions in FY21. This will result in a 100% reduction in operational functions for this classification. The proposed budget constraint will increase response times to dispatched calls and reduce capacity for investigations. Additionally, this constraint will result in an inability to continue removing deceased animals from public areas in the County and also significantly impact MCAS' ability to provide timely emergency medical care to sick and injured animals due to a lack of transportation options and the elimination of reciprocal partnerships with veterinary clinics.