



**Program #90006C - Animal Services Field Services Animal Control Officer 1** 7/24/2020

**Department:** Community Services **Program Contact:** Wade Sadler  
**Program Offer Type:** Existing Operating Program **Program Offer Stage:** As Adopted  
**Related Programs:** 90006A  
**Program Characteristics:**

**Executive Summary**

As a result of budget constraints for FY 2021, the Field Services program was reduced by 2.00 FTE Animal Control Officer-1 (ACO-1) positions. This program offer is submitted as a request to restore the second of two positions as originally funded. The Field Services program delivers comprehensive animal control services with the primary function of providing public safety to all cities and unincorporated areas in Multnomah County regarding animal related issues. Service is provided to the community seven days a week.

**Program Summary**

The Field Services program delivers comprehensive, 24-hour animal control services with the primary function of providing public safety to all cities and unincorporated areas in Multnomah County. Services provided by the ACO-1 position include, but are not limited to, quarantining animals due to suspected rabies exposure, picking up stray animals from the public, performing welfare checks, and assisting ACO-2's and law enforcement agencies as first responders for animal related situations (house fires, arrests, vehicle accidents, etc.). The ACO-1 position also assists ACO-2's in responding to dangerous dog attacks or apprehending loose aggressive animals that endanger people or other animals. This position also supports the public with support and resources for pet retention.

This program offer is submitted as a request to restore the second eliminated ACO-1 position to the Field Services program. The current staffing pattern for the program consists of 8.00 FTE ACO-2 and 2.00 FTE ACO-1 positions covering five districts, seven days per week. In order to provide the greatest amount of coverage each day, these positions are scheduled for 10-hour 4 work days shifts per week, with contracted services providing emergency-only coverage during the evening/night time hours. There is only one (1) ACO-1 position working any given day to cover the entire County. As such, a reduction of the second 1.00 FTE for this work unit is a 100% reduction in service capacity for this position and will limit resources to meet the needs of the community. Specific impacts will include the following: 1) MCAS would no longer have the ability to pick up deceased animals from roadways or public right of ways throughout the County due to staffing capacity; 2) Response times will be longer than desired due to limited number of officers available to respond, resulting in delayed response to public safety issues such as animals in distress, animals in traffic, and welfare checks; 3) ACO-2 workloads will increase, especially during the peak season, resulting in greater use of overtime; and 4) The program will have greater difficulty meeting daily demands when officers are on vacation/sick, leaving the team even more shorthanded in the field, with no ACO-1's available to support the program.

**Performance Measures**

Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer
Output	Number of calls responded to by ACO-1				2,400
Outcome	Deceased Animal Pick-Up				1,200

**Performance Measures Descriptions**

Number of calls responded to by officer reflects complaints received by dispatch that two (2) ACO-1 positions are able to respond to and includes deceased animal pick ups. This measure includes finalized calls and calls that are still being worked by an officer. Deceased animal pick up reflects the number of animals picked up from public roads and right-of-ways. Restoring both ACO-1 positions will allow MCAS to maintain current service levels provided to and expected by the public.

## Legal / Contractual Obligation

The Animal Control Officer 1 (ACO-1) position, although it is not mandated, the community has become accustomed to the services they provide such as picking up stray and deceased animals and supporting Animal Control Officer 2's in responding to calls.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2020	2020	2021	2021
Personnel	\$0	\$0	\$82,726	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$82,726</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$82,726</b>	
<b>Program FTE</b>	0.00	0.00	1.00	0.00

Program Revenues				
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

## Explanation of Revenues

This program is supported by County General Funds.

## Significant Program Changes

**Last Year this program was:** FY 2020: 91006A-20 Animal Services Field Services

No significant changes in this program offer.