

**Department:** Community Services **Program Contact:** Wade Sadler  
**Program Offer Type:** Existing Operating Program **Program Offer Stage:** As Proposed  
**Related Programs:** 90005, 90006, 90008, 90009  
**Program Characteristics:**

### Executive Summary

The Multnomah County Animal Services (MCAS) Animal Care program provides humane shelter 365 days a year for lost, homeless, stray, injured, sick, abandoned, abused and neglected animals in Multnomah County. The program reunites animals with their owners, adopts animals into new homes, and provides animal behavior assessment services. The primary goal for Animal Care is providing excellence in shelter care that supports the health and welfare of animals and supports the transition of animals from the shelter back to their owners, or into new homes when necessary.

### Program Summary

The Animal Care program provides comprehensive care to all animals in need of sheltering within Multnomah County. Animals are provided a clean, comfortable, safe and healthy environment, with a focus on providing medical and behavioral support from the time of admission until the animal is either reunited with its owner, placed in a new home, or other disposition.

Animal Care provides robust pet adoption services based on the Adopters Welcome model from the Humane Society of the United States. This model focuses on matching animals with new owners and eliminates barriers such as income or residence checks and excessive adoption fees. The adoption model embraces community members, encourages them to adopt and helps them succeed with their pets by providing ongoing support and resources.

Animal Care also conducts behavior and medical evaluations at the time of animal admission and works alongside the Animal Health program to provide appropriate treatments as early in the animal's stay at the Shelter as possible. This results in better outcomes for animals and prevents behavioral deterioration in a sometimes stressful shelter environment.

Animal Care also works directly with over 200 foster families who provide care and support to shelter animals in need of temporary respite care for behavioral reasons, as well as over 50 professional animal welfare agencies to facilitate transfer of adoptable animals to their services as needed. Additionally, trained volunteers and foster pet parents assist in providing enhanced enrichment and socialization for animals.

### Performance Measures

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	Animal Intake at Shelter (number of animals)	5,109	5,600	3,500	4,000
Outcome	Live Release Rate - Dogs (calendar year)	92.5%	92.0%	92.3%	92.0%
Outcome	Live Release Rate - Cats (calendar year)	89.6%	90.0%	83.9%	85.0%

### Performance Measures Descriptions

Animal intake rate is a predictor of shelter staffing and expenditures. Live Release Rate is an industry benchmark calculated on the calendar year that represents the percent of all animals returned to owner, adopted or transferred to placement partners. The Live Release Rate for cats has decreased this year because MCAS limited the intake of healthy stray cats due to COVID-19 while still accepting the same number of unhealthy and untreatable cats suffering from medical injuries or illnesses.

## Legal / Contractual Obligation

Oregon Revised Statute (ORS) 609.010 to 609.190 pertains to Animal Control mandates, which includes impoundment and shelter requirements for violations. ORS 433.340 - 433.390 pertains to Rabies Control which includes: requirements to report animal bites, impoundment, quarantine and disposition requirements. Multnomah County Code (MCC) 13.505-13.506 pertains to impoundment and disposition of animals. MCC 13.153 pertains to facility and housing standards for animals.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2021	2021	2022	2022
Personnel	\$1,984,110	\$50,000	\$2,102,299	\$0
Contractual Services	\$20,000	\$886,500	\$15,000	\$1,088,492
Materials & Supplies	\$78,799	\$293,000	\$88,809	\$227,123
Internal Services	\$1,155,380	\$0	\$1,216,994	\$0
Capital Outlay	\$0	\$11,000	\$0	\$0
Cash Transfers	\$0	\$312,000	\$0	\$247,448
Unappropriated & Contingency	\$0	\$792,450	\$0	\$1,097,088
<b>Total GF/non-GF</b>	<b>\$3,238,289</b>	<b>\$2,344,950</b>	<b>\$3,423,102</b>	<b>\$2,660,151</b>
<b>Program Total:</b>	<b>\$5,583,239</b>		<b>\$6,083,253</b>	
<b>Program FTE</b>	21.00	0.00	21.00	0.00

Program Revenues				
Fees, Permits & Charges	\$0	\$350,000	\$0	\$275,000
Other / Miscellaneous	\$0	\$114,500	\$0	\$115,000
Financing Sources	\$312,000	\$300,000	\$247,448	\$300,000
Interest	\$0	\$0	\$0	\$26,000
Beginning Working Capital	\$0	\$1,580,450	\$0	\$1,944,151
<b>Total Revenue</b>	<b>\$312,000</b>	<b>\$2,344,950</b>	<b>\$247,448</b>	<b>\$2,660,151</b>

## Explanation of Revenues

In the General Fund, the revenue represents the cash transfer (\$246,733) from the Animal Services Fund (Other Funds) to the General Fund. It includes revenue from adoptions as well as impound and boarding fees. In response to the community impacts of COVID-19, MCAS has temporarily suspended the assessment of impound and board fees in order to remove barriers for pet owners reuniting with lost pets. Other/Misc revenue represents our estimate of donation funds received during the year. Financing Sources revenue (\$300,000) is a cash transfer of Edgefield Pig Farm sale proceeds. Interest Income arrives from the interest earned on the Beginning Working Capital with the Animal Services Fund.

## Significant Program Changes

**Last Year this program was:** FY 2021: 90007 Animal Services Animal Care

The program is continuing the process of a Facility Master Plan to explore the replacement or renovation of the existing shelter. Funding to support the Master Plan is supported through the Animal Control Capital Donation Fund (Shelter Dreams Account/Dedicated Revenue). In order to better inform the Master Plan, MCAS is partnering in a consultation with the University of Wisconsin Shelter Medicine Program. One of the primary goals of the partnership is to review and evaluate internal processes to ensure excellence in the quality of care we provide for animals in our shelter, including prioritizing behavioral and medical needs, providing enhanced enrichment, and improving return-to-owner and re-homing processes.