

Department: Community Services **Program Contact:** Wade Sadler
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Requested
Related Programs: 90005, 90006, 90008, 90009
Program Characteristics: In Target

Executive Summary

The Multnomah County Animal Services (MCAS) Animal Care program provides humane shelter 365 days a year for lost, stray, injured, sick, abandoned, abused and neglected animals in Multnomah County. The program reunites animals with their owners and adopts animals into new homes. The primary goal for Animal Care is providing excellence in shelter care that supports the health and welfare of animals and supports the transition of animals from the shelter back to their owners, or into new homes when necessary.

Program Summary

The Animal Care program provides comprehensive care to all animals in need of sheltering within Multnomah County, maintaining a clean, comfortable, safe and healthy environment, with a focus on providing medical and behavioral support from the time of admission until the animal is either reunited with its owner, placed in a new home, transferred to regional adoption partners and rescues, or other outcomes.

In addition to providing shelter for stray, lost, sick, and injured animals in Multnomah County, Animal Care provides emergency boarding services for pets of underserved community members who are in crisis facing circumstances ranging from eviction, hospitalization, domestic violence, arrest, or other unforeseen events.

Animal Care provides pet adoption services based on the Adopters Welcome model from the Humane Society of the United States, which focuses on matching animals with new owners by eliminating barriers such as income or residence checks and excessive adoption fees. The adoption model embraces adopters, and helps them succeed by providing ongoing support. MCAS is working to prevent adoption returns for preventable conditions and behaviors by developing pilot programs to expand post-adoption support to include enhanced transitional medical and behavioral support.

To produce the best outcomes and prevent behavioral deterioration, Animal Care conducts behavior and medical evaluations at the time of intake, and works alongside Animal Health to provide interventions and treatments to address behavior or medical concerns as early as possible. This results in better outcomes for animals and prevents behavioral deterioration in a sometimes stressful shelter environment.

Animal Care coordinates with volunteers in the shelter to provide enrichment, care, and support to shelter animals as well as volunteer foster homes for animals in need of behavioral or medical rehabilitation, management, or socialization, and coordinates animal transfers with over 50 partner agencies to facilitate transfer of animals to their services as needed.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Average length of stay (in days)	N/A	N/A	N/A	18
Outcome	Live Release Rate - Dogs (calendar year)	92.5%	92.0%	92.0%	92.0%
Outcome	Live Release Rate - Cats (calendar year)	83.6%	85.0%	85.0%	85.0%
Output	Emergency boarding provided (number of animals)	N/A	N/A	N/A	375

Performance Measures Descriptions

Live Release Rate is an industry benchmark that represents the percent of all animals returned to owner, adopted or transferred to placement partners. Average Length of Stay is being added as a performance measure, the lower the number, the better long-term outcomes are for the animals. The FY 2023 goal is lower than the FY 2021 average. Emergency boarding is also being added as a performance measure; it represents the number of pets provided boarding when their owners were experiencing unanticipated crises and temporarily could not care for their pets.

Legal / Contractual Obligation

Oregon Revised Statute (ORS) 609.010 to 609.190 pertains to Animal Control mandates, which includes impoundment and shelter requirements for violations. ORS 433.340 - 433.390 pertains to Rabies Control which includes: requirements to report animal bites, impoundment, quarantine and disposition requirements. Multnomah County Code (MCC) 13.505-13.506 pertains to impoundment and disposition of animals. MCC 13.153 pertains to facility and housing standards for animals.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$2,102,299	\$0	\$2,210,542	\$0
Contractual Services	\$15,000	\$1,088,492	\$7,000	\$734,792
Materials & Supplies	\$88,809	\$227,123	\$106,780	\$227,464
Internal Services	\$1,216,994	\$0	\$1,284,215	\$0
Cash Transfers	\$0	\$247,448	\$0	\$674,536
Unappropriated & Contingency	\$0	\$1,097,088	\$0	\$1,099,394
Total GF/non-GF	\$3,423,102	\$2,660,151	\$3,608,537	\$2,736,186
Program Total:	\$6,083,253		\$6,344,723	
Program FTE	21.00	0.00	21.00	0.00

Program Revenues				
Fees, Permits & Charges	\$0	\$275,000	\$0	\$225,000
Other / Miscellaneous	\$0	\$115,000	\$0	\$165,000
Financing Sources	\$247,448	\$300,000	\$174,536	\$0
Interest	\$0	\$26,000	\$0	\$16,800
Beginning Working Capital	\$0	\$1,944,151	\$0	\$2,329,386
Total Revenue	\$247,448	\$2,660,151	\$174,536	\$2,736,186

Explanation of Revenues

In the General Fund, the revenue represents the cash transfer (\$174,536) from the Animal Services Fund (Other Funds) to the General Fund. It includes revenue from adoptions as well as impound and boarding fees. In response to the community impacts of COVID-19, MCAS has temporarily suspended the assessment of impound and board fees in order to remove barriers for pet owners reuniting with lost pets. Other/Misc revenue represents our estimate of donation funds received during the year.

Significant Program Changes

Last Year this program was: FY 2022: 90007 Animal Services Animal Care

The program is continuing the process of a Facility Master Plan to explore the replacement or renovation of the existing shelter. Funding to support the Master Plan is supported through the Animal Control Capital Donation Fund (Shelter Dreams Account/Dedicated Revenue). In order to better inform the Master Plan, MCAS is partnering with the University of Wisconsin Shelter Medicine Program. A primary goal of the partnership is to review and evaluate internal processes to ensure excellence in the quality of care we provide for animals in our shelter, including prioritizing behavioral and medical needs, providing enhanced enrichment, shortening length of stay, and improving re-homing processes. The increase in Cash Transfers is a result of a \$500,000 transfer into the Facilities Capital Fund (Offer 78234) is budgeted to continue work on a new animal shelter, using the proceeds from the sale of the County Pig Farm.