

Division: Animal Services

Program Characteristics:

Program Description

Multnomah County Animal Services (MCAS) Animal Care program provides comprehensive sheltering, medical support, and enrichment for animals from admission to their final placement. Utilizing the "Adopters Welcome" model, the program simplifies the adoption process by removing financial and residential barriers to help pets find new homes quickly. To promote well-being, staff use playgroups for dogs and early behavioral interventions for all species in close partnership with animal health experts.

The program also relies heavily on a robust volunteer network to provide daily care and socialization within the facility. Additionally, a dedicated foster network supports up to 250 animals needing rehabilitation, while a transfer program moves approximately 150 animals monthly to regional partners. Together, these initiatives prioritize animal health and efficient pathways to permanent homes.

Equity Statement

The Animal care program addresses systemic barriers to pet ownership by utilizing the 'Adopters Welcome' model, eliminating income and residence checks to reduce gatekeeping. Staff facilitate equitable outcomes by providing ongoing support to adopters, utilizing foster networks to rehabilitate vulnerable animals, and supporting matchmaking to create successful pet and human families.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$3,148,380	\$0	\$3,179,828	\$0
Contractual Services	\$10,000	\$0	\$10,000	\$0
Materials & Supplies	\$213,780	\$16,644	\$193,300	\$16,644
Internal Services	\$1,714,318	\$0	\$393,253	\$0
Cash Transfers	\$0	\$183,356	\$0	\$208,356
Total GF/non-GF	\$5,086,478	\$200,000	\$3,776,381	\$225,000
Total Expenses:	\$5,286,478		\$4,001,381	
Program FTE	27.00	0.00	27.00	0.00
Program Revenues				
Fees, Permits & Charges	\$0	\$200,000	\$0	\$225,000
Financing Sources	\$183,356	\$0	\$208,356	\$0
Total Revenue	\$183,356	\$200,000	\$208,356	\$225,000

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Total domestic intakes	8,178	9,439	11,022
Domestic live release rate	90%	89%	88%