



Program #90007B - Animal Services Animal Care Staffing FY 2024 Department Requested

Department: Community Services **Program Contact:** Erin Grahek
Program Offer Type: New **Program Offer Stage:** Department Requested
Related Programs: 90005, 90006, 90008, 90009
Program Characteristics: Out of Target

Executive Summary

The Multnomah County Animal Services (MCAS) Animal Care program provides humane shelter 365 days a year for lost, stray, injured, sick, abandoned, abused and neglected animals in Multnomah County. The program reunites animals with their owners and adopts animals into new homes. The primary goal for Animal Care is providing excellence in shelter care that supports the health and welfare of animals and supports the transition of animals from the shelter back to their owners, or into new homes when necessary. Program Offer 90007B allows for an additional 6 FTE to support Animal Care goals.

Program Description

Review of industry standards of care related to staffing, indicates that additional staff are required, based on in-shelter population over the last year. Staffing calculations are based on 20 minutes per day for care and feeding and 15 minutes per day for walking/human contact. The formula for care includes paid staff and volunteers. The six additional FTE in this program offer will allow Animal Services to successfully meet the day to day care and support needed for the pets in care at the shelter

The additional FTE includes four Animal Care Tech1, and two Animal Care Tech2, for a total of 6 FTE.

Performance Measures

Measure Type	Primary Measure	FY22 Actual	FY23 Budgeted	FY23 Estimate	FY24 Offer
Output	Average length of stay (in days)	New	New	New	18
Outcome	Live Release Rate - Dogs (calendar year)	New	New	New	92%
Outcome	Live Release Rate - Cats (calendar year)	New	New	New	85%
Outcome	Emergency boarding provided (number of animals)	New	New	New	375

Performance Measures Descriptions

Live release rate is an industry benchmark that represents the percent of all animals returned to an owner, adopted or transferred. A lower average length of stay number creates a better long-term outcome for the animal. Emergency boarding represents the number of pets provided boarding when an owner experiences an unanticipated crisis and is temporarily unable to care for them.

Legal / Contractual Obligation

Oregon Revised Statute (ORS) 609.010 to 609.190 pertains to Animal Control mandates, which includes impoundment and shelter requirements for violations. ORS 433.340 - 433.390 pertains to Rabies Control which includes: requirements to report animal bites, impoundment, quarantine and disposition requirements. Multnomah County Code (MCC) 13.505-13.506 pertains to impoundment and disposition of animals. MCC 13.153 pertains to facility and housing standards for animals.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2023	2023	2024	2024
Personnel	\$0	\$0	\$540,335	\$0
Materials & Supplies	\$0	\$0	\$96,000	\$0
Total GF/non-GF	\$0	\$0	\$636,335	\$0
Program Total:	\$0		\$636,335	
Program FTE	0.00	0.00	6.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

N/A

Significant Program Changes

Last Year this program was:

This is a new program offer that will help establish basic, adequate staffing for the division's work year-round.