

Department: Community Services

Program Contact: Erin Grahek

Program Offer Type: Operating

Program Offer Stage: Adopted

Related Programs: 90007

Program Characteristics: New Request

Executive Summary

Multnomah County Animal Services (MCAS) Animal Care program provides humane shelter 365 days a year for lost, stray, injured, sick, abandoned, abused and neglected animals in Multnomah County. The program reunites animals with their owners and adopts animals into new homes. The primary goal for Animal Care is providing excellence in shelter care that supports the health and welfare of animals and supports the transition of animals from the shelter back to their owners, or into new homes when necessary.

Program Description

This program offer will fund 1.00 FTE Office Assistant 2 to support the Foster Program Specialist and that line of service. The Animal Care program provides comprehensive care to all animals in need of sheltering within Multnomah County maintaining a clean, comfortable, safe and healthy environment with a focus on providing medical support and in-care enrichment from the time of admission until the animal is either reunited with its owner, placed in a new home, transferred to regional adoption partners and rescues, or other outcomes.

In addition to providing shelter for stray, lost, sick, and injured animals in Multnomah County, Animal Care provides emergency intake services for pets of owners undergoing unexpected crisis, ranging from eviction, hospitalization, domestic violence, arrest, or other unforeseen events.

Animal Care provides pet adoption services based on the Adopters Welcome model from the Humane Society of the United States, which focuses on matching animals with new owners by eliminating barriers such as income or residence checks and excessive adoption fees. The adoption model embraces adopters and helps them succeed by providing ongoing support. Animal Care offers a number of interventions to provide the best outcomes and prevent behavioral deterioration. In some instances, the best and most effective intervention is time out of the shelter, due to the innately stressful environment that the shelter presents. This is especially true for new moms and babies of various species, medically complex animals, animals that can become highly over-stimulated and hospice animals. In these instances the foster program is the best short-medium term solution to support the pet's well being. Volunteer foster homes for animals in need of behavioral or medical rehabilitation, management or socialization are a critical resource. Animal Care includes an extensive Foster Caretaker program, which coordinates the communication of Foster Caretakers with MCAS to other units of the shelter. This program oversees between 150-250 animals in the foster program at any given time. The ability to support the foster program would impact program goals of supporting pet and human families in need of short-term care due to medical/behavioral health/in-custody status of the human in the family.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Total number of pets out to foster care (new)	N/A	N/A	1,000	1,000
Outcome	Percentage of intake pets out to foster care (new)	N/A	N/A	10%	10%

Performance Measures Descriptions

These metrics are aimed to show how MCAS will sustainable the foster care program to increase the quality of life of shelter pets while in the care of MCAS. Percentage of intake pets out to foster care is calculated by taking the total number of foster pets over the total number of intakes.

Legal / Contractual Obligation

Oregon Revised Statute (ORS) 609.010 to 609.190 pertains to Animal Control mandates, which include impoundment and shelter requirements for violations. ORS 433.340 - 433.390 pertains to Rabies Control which includes requirements to report animal bites, impoundment, quarantine and disposition requirements. Multnomah County Code (MCC) 13.505-13.506 pertains to impoundment and disposition of animals. MCC 13.153 pertains to facility and housing standards for animals.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$0	\$0	\$93,970	\$0
Materials & Supplies	\$0	\$0	\$13,835	\$0
Total GF/non-GF	\$0	\$0	\$107,805	\$0
Program Total:	\$0		\$107,805	
Program FTE	0.00	0.00	1.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

This is funded by ongoing County General Funds.

Significant Program Changes

Last Year this program was:

This is a new program offer.