



Program #90009 - Charter Reform Ranked Choice Voting FY 2025 Department Requested

Department:	Community Services	Program Contact:	Tim Scott
Program Offer Type:	New Request	Program Offer Stage:	Department Requested
Related Programs:	90010		
Program Characteristics:	Out of Target		

Executive Summary

This program offer provides funds for Ranked Choice Voting (RCV) system software maintenance fees and two full-time positions in the Elections Division, which will support implementation of RCV and the transition to the new ORVIS voter registration database. The Voter Education and Outreach Program Technician (bilingual) and Clerical Unit Supervisor positions were established as limited duration on a pilot basis with one-time-only (OTO) funds in FY 2023 and then funded again in FY 2024 with OTO funds.

Program Description

The FY 2023 Adopted Budget provided one-time-only funds for two limited duration, full-time pilot positions in Elections: a Program Technician (bilingual) in Voter Education & Outreach (VEO) and a Clerical Unit Supervisor to support front-line customer service staff. This program offer provides ongoing funds for these positions and supports implementation of Ranked Choice Voting (RCV), including ongoing funds for an increase in the annual maintenance fee associated with necessary upgraded software for ballot design and vote tabulation to support County implementation of RCV.

The Bilingual Program Technician assists in culturally-specific voter education, community outreach, data collection and communications, thereby building the Elections Division’s capacity to support voting for citizens who speak a language other than English. The Program Technician directly supports RCV implementation, providing outreach and education for all potential voters and candidates and centering the needs of communities of color, people with disabilities, and speakers of languages other than English.

The Clerical Unit Supervisor manages the team that acts as Elections’ first point-of-contact for voters wanting to register and vote. As the County implements RCV, this position leads customer service staff in fielding increased voter assistance requests and strengthens the Division’s training and support program for its front-line election workers, including de-escalation training, wellness and resiliency, ‘Think Yes’ customer service and trauma-informed service delivery. Additionally, the position is supporting ongoing testing and deployment of the new statewide ORVIS voter registration database, a critical transition for the Elections Division.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of regular and on-call customer service workers trained on RCV rules	NEW	43	43	43
Outcome	Outreach interactions with voters about RCV	NEW	1,000	1,000	1,000

Performance Measures Descriptions

The performance measures for FY 2025 include 1) the estimated number of customer-facing staff trained on RCV rules by the Clerical Unit Supervision, and 2) the number of voter outreach interactions with voters at in person events by the VEO program tech position.

Legal / Contractual Obligation

The two positions funded by this program offer will help Multnomah County meet the needs of voters learning about Ranked Choice Voting that will be implemented as required by: Oregon Revised Statutes 246.200, which provides county clerks are responsible for conducting elections; Portland City Charter, Article 1, Section 3-102, which requires use of RCV to commence with the 2024 general election; and Multnomah County Home Rule Charter, Chapter XI, 11.15(4), which requires use of RCV no later than the 2026 general election.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Department Requested General Fund	Department Requested Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$425,742	\$0	\$256,142	\$0
Contractual Services	\$200,000	\$0	\$0	\$0
Materials & Supplies	\$155,258	\$0	\$61,858	\$0
Total GF/non-GF	\$781,000	\$0	\$318,000	\$0
Program Total:	\$781,000		\$318,000	
Program FTE	2.00	0.00	2.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

Significant Program Changes

Last Year this program was: FY 2024: 90009B Charter Reform Rank Choice Voting: Voter Education and Outreach