

Program #90009A - Charter Reform Ranked Choice Voting

FY 2025 Proposed

Department: Community Services**Program Contact:** Tim Scott**Program Offer Type:** Operating**Program Offer Stage:** Proposed**Related Programs:** 90010**Program Characteristics:** New Request**Executive Summary**

This program offer provides funds for Ranked Choice Voting (RCV) system software maintenance fees and one full-time position in the Elections Division, which will support implementation of RCV and the transition to the new ORVIS voter registration database. The Clerical Unit Supervisor position was established as a limited duration position on a pilot basis with one-time-only (OTO) funds in FY 2023 and then funded again in FY 2024 with OTO funds.

Program Description

The FY 2023 Adopted Budget provided one-time-only funds for this limited duration, full-time pilot position in Elections: a Clerical Unit Supervisor to support front-line customer service staff. This program offer provides ongoing funds for this position and supports implementation of Ranked Choice Voting (RCV), including ongoing funds for an increase in the annual maintenance fee associated with necessary upgraded software for ballot design and vote tabulation to support County implementation of RCV.

The Clerical Unit Supervisor manages the team that acts as Elections' first point-of-contact for voters wanting to register and vote. As the County implements RCV, this position leads customer service staff in fielding increased voter assistance requests and strengthens the Division's training and support program for its front-line election workers, including de-escalation training, wellness and resiliency, 'Think Yes' customer service and trauma-informed service delivery. Additionally, the position is supporting ongoing testing and deployment of the new statewide ORVIS voter registration database, a critical transition for the Elections Division.

Performance Measures

Measure Type	Performance Measure	FY23 Actual	FY24 Budgeted	FY24 Estimate	FY25 Target
Output	Number of regular and on-call customer service workers trained on RCV rules	NEW	43	43	43
Outcome	Percent of customer service staff supervised by the Operations Supervisor.	NEW	100%	100%	100%

Performance Measures Descriptions

The performance measures for FY25 include 1) the estimated number of customer-facing staff trained on RCV rules by the Clerical Unit Supervision, and 2) the percentage of customer service staff that are supervised by the Operations Supervisor.

Legal / Contractual Obligation

The position funded by this program offer will help Multnomah County meet the needs of voters learning about Ranked Choice Voting that will be implemented as required by: Oregon Revised Statutes 246.200, which provides county clerks are responsible for conducting elections; Portland City Charter, Article 1, Section 3-102, which requires use of RCV to commence with the 2024 general election; and Multnomah County Home Rule Charter, Chapter XI, 11.15(4), which requires use of RCV no later than the 2026 general election.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2024	2024	2025	2025
Personnel	\$425,742	\$0	\$134,219	\$0
Contractual Services	\$200,000	\$0	\$0	\$0
Materials & Supplies	\$155,258	\$0	\$50,000	\$0
Total GF/non-GF	\$781,000	\$0	\$184,219	\$0
Program Total:	\$781,000		\$184,219	
Program FTE	2.00	0.00	1.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

This program is supported by the County General Fund.

Significant Program Changes

Last Year this program was: FY 2024: 90009B Charter Reform Rank Choice Voting: Voter Education and Outreach