| Multnomah<br>County      | Use Planning (LUP) Code Com | nlianco              |             | FY 2025 Adopted |
|--------------------------|-----------------------------|----------------------|-------------|-----------------|
| Frogram #90020 - Land    |                             | ipilance             |             |                 |
| Department:              | Community Services          | Program Contact:     | Adam Barber |                 |
| Program Offer Type:      | Operating                   | Program Offer Stage: | Adopted     |                 |
| <b>Related Programs:</b> | 90021                       |                      |             |                 |
| Program Characteristic   | s:                          |                      |             |                 |

**Executive Summary** 

Code Compliance ensures compliance with land use and transportation right-of-way rules, and solid waste and recycling regulations through education, assistance, creative problem-solving and enforcement action when necessary. This helps preserve harmony between the natural and built environments, and protects public health and safety.

## **Program Description**

Code Compliance responds to complaints of possible violations of the County's land use, transportation right-of-way rules and solid waste and recycling regulations. The County and community both benefit from an effective code compliance system that ensures the health and safety of residents and protects the environment. County land use and transportation right-of-way rules cover a broad spectrum of activities. Examples include development regulations and special protections for natural resource areas such as wildlife habitats, sensitive environmental areas, scenic view sheds, wetlands, streams, floodplains, wildfire prone areas and potentially unstable slopes.

When code violations are discovered, the compliance program focuses first on education and voluntary compliance in an attempt to cooperatively resolve issues. If voluntary compliance fails, the program can assess civil fines and/or seek a court order or injunction.

The Code Compliance program is also responsible for managing the County's Solid Waste and Recycling regulations in unincorporated areas. State law requires that comprehensive and consistent recycling and garbage services are provided together with education, business information and technical assistance for constituents and residents about waste prevention, reuse and recycling.

| Performance Measures  |   |  |   |   |  |  |  |
|---|---|--|---|---|--|--|--|
| Performance Measure   | FY23<br>Actual  | FY24<br>Budgeted   | FY24<br>Estimate  | FY25<br>Target  |  |  |  |
| Number of calendar days to investigate high priority complaints (see below for proposed revision)                   | N/A   | 30   | 30  | 60  |  |  |  |
| Percentage of compliance cases resolved through voluntary compliance measures                                       | N/A   | 95%  | 86%   | 80%   |  |  |  |
| Median number of calendar days to send written notice<br>to respondent on alleged Priority 1 violations once compli | N/A   | N/A  | N/A   | 30  |  |  |  |
|   | Performance Measure   Number of calendar days to investigate high priority complaints (see below for proposed revision)   Percentage of compliance cases resolved through voluntary compliance measures   Median number of calendar days to send written notice | FY23<br>ActualNumber of calendar days to investigate high priority<br>complaints (see below for proposed revision)N/APercentage of compliance cases resolved through<br>voluntary compliance measuresN/A | FY23<br>Performance MeasureFY23<br>ActualFY24<br>BudgetedNumber of calendar days to investigate high priority<br>complaints (see below for proposed revision)N/A30Percentage of compliance cases resolved through<br>voluntary compliance measuresN/A95%Median number of calendar days to send written noticeN/AN/A | FY23<br>Performance MeasureFY24<br>ActualFY24<br>BudgetedFY24<br>EstimateNumber of calendar days to investigate high priority<br>complaints (see below for proposed revision)N/A3030Percentage of compliance cases resolved through<br>voluntary compliance measuresN/A95%86%Median number of calendar days to send written noticeN/AN/AN/A |  |  |  |

**Performance Measures Descriptions** 

The first FY 2025 Primary Measure is proposed to be revised in FY 2025 to track the median number of days the compliance program responds to all complaints, regardless of priority. The second reports on the percentage of compliance cases resolved through voluntary compliance rather than enforcement action which is used when voluntary compliance is unsuccessful. The final FY 2025 Primary Measure is new and reports on the median calendar days for the compliance office to contact a respondent with written notice of an alleged violation for priority 1 cases (highest priority cases).

## Legal / Contractual Obligation

Multnomah County must adopt, implement and enforce a comprehensive plan that meets state planning goals and the Columbia River Gorge National Scenic Area Management Plan, including implementing regulations as provided under ORS 92, 195, 196,197, 215 and 390. The County is responsible for solid waste and recycling regulatory mandates originating from Metro Code Title V, specifically 5.10 Regional Waste Plan and ORS 459A and Oregon Administrative Rules Chapter 340-090, appoint a Planning Director and employ staff necessary to carry out these responsibilities.

|                         | Adopted<br>General Fund | Adopted<br>Other Funds | Adopted<br>General Fund | Adopted<br>Other Funds |
|-------------------------|-------------------------|------------------------|-------------------------|------------------------|
| Program Expenses        | 2024                    | 2024                   | 2025                    | 202                    |
| Personnel               | \$273,356               | \$0                    | \$288,103               | \$(                    |
| Contractual Services    | \$0                     | \$0                    | \$2,589                 | \$(                    |
| Materials & Supplies    | \$1,440                 | \$0                    | \$1,260                 | \$0                    |
| Internal Services       | \$35,638                | \$0                    | \$25,930                | \$0                    |
| Total GF/non-GF         | \$310,434               | \$0                    | \$317,882               | \$0                    |
| Program Total:          | \$310,434               |                        | \$317,882               |                        |
| Program FTE             | 2.00                    | 0.00                   | 2.00                    | 0.00                   |
| Program Revenues        |                         |                        |                         |                        |
| Fees, Permits & Charges | \$23,000                | \$0                    | \$35,034                | \$0                    |
| Intergovernmental       | \$15,500                | \$0                    | \$15,666                | \$0                    |
| Total Revenue           | \$38,500                | \$0                    | \$50,700                | \$(                    |

The Code Compliance program is supported by the County General Fund. The division estimates roughly \$35,000 in revenue in FY 2025 from licensing fees paid by local, private trash and recycling haulers. Metro provides additional annual support of approximately \$15,000 to assist with the administration of the Rural Waste Hauler and Rural Recycle-at-Work programs.

Significant Program Changes

Last Year this program was: FY 2024: 90020 LUP Code Compliance