

Division: Land Use Planning

Program Characteristics:

Program Description

The Code Compliance program investigates complaints from the community about possible violations of the County's rules regarding land use, transportation, and waste/recycling. County land use and transportation rules govern how land and roads can be used. These regulations cover things like whether a house can be built, where certain businesses can operate, what can be placed near roads, and how to protect natural features like streams, wetlands, and wildfire areas.

When residents or businesses have a concern about non-compliance with these rules, they contact Code Compliance, which then investigates. If a violation is found, the program first tries to achieve voluntary resolution with the person or business. If voluntary compliance fails, formal violations are issued, and a legal process begins. An effective code compliance system benefits both the County and the community by ensuring resident health and safety and protecting the environment. In addition, the Code Compliance program manages the County's Solid Waste and Recycling regulations for rural Multnomah County. State law requires that comprehensive and consistent recycling and garbage services be provided, along with education and technical assistance on waste prevention, reuse, and recycling for residents and constituents.

More information about the code compliance and solid waste and recycling programs can be found at: <https://multco.us/programs/code-compliance> and <https://multco.us/programs/solid-waste-recycling>.

Equity Statement

When code violations are discovered, the compliance program focuses first on education and voluntary compliance in an attempt to cooperatively resolve issues. This is a more equitable approach as it attempts to increase awareness first and potentially mitigate bias when people lodge complaints.

Revenue/Expense Detail

	2026 General Fund	2026 Other Funds	2027 General Fund	2027 Other Funds
Personnel	\$394,058	\$0	\$429,173	\$0
Contractual Services	\$2,589	\$0	\$0	\$0
Materials & Supplies	\$1,260	\$0	\$0	\$0
Internal Services	\$27,105	\$0	\$28,193	\$0
Total GF/non-GF	\$425,012	\$0	\$457,366	\$0
Total Expenses:	\$425,012		\$457,366	
Program FTE	2.50	0.00	2.50	0.00
Program Revenues				
Fees, Permits & Charges	\$35,035	\$0	\$35,000	\$0
Intergovernmental	\$15,500	\$0	\$16,235	\$0
Total Revenue	\$50,535	\$0	\$51,235	\$0

Performance Measures

Performance Measure	FY25 Actual	FY26 Estimate	FY27 Target
Median number of calendar days to investigate complaints received	47	50	50
Median number of calendar days to send written notice to respondent on alleged high priority violations once compliance case is created	5	15	20