

Situation Report

Situation Report Number: 07.22.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Kim Toevs, Multnomah County Health Department Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department	
Date: 7/22/2020	Time: 10:30 hours	Situation Reports are released on Mondays, Wednesdays, and Fridays at approximately 10:00 am. All posted Situation Reports are archived on the County's website.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Need testing?

- [Anyone with symptoms of COVID-19 can get tested, for free, at Multnomah County's East County Health Center](#) (600 NE 8th St., Gresham). We focus on reaching Black, Indigenous, and other People of Color communities, people without health insurance, and people without a regular health care provider. Testing hours are: Mondays and Thursdays from 9:30 am to 4:00 pm. If possible, please call ahead at 503-988-8939 to make an appointment.
- [Oregon Health and Sciences University \(OHSU\) offers mobile, drive-through testing sites in Portland and Hillsboro](#). OHSU uses guidance from the Centers for Disease Control and the Oregon Health Authority to determine testing parameters. Anyone over two months of age with [COVID-19 symptoms](#) can get tested. People without symptoms can get tested: if they are having surgery, giving birth, or having another qualifying procedure at OHSU; if they are severely immuno-compromised and are following a de-isolation protocol; if a public health department has required them to get tested; if they identify as a migrant or seasonal agricultural worker; if they are Black, African-American, Latinex, American Indian/Alaska Native, Asian, Asian-American or Pacific Islander; if they have a disability; or if their first language is not English. This information was verified with OHSU staff on July 6, 2020 and is subject to change.

Testing locations are:

- Portland Expo Center, 2060 N Marine Dr., Portland, Mondays-Saturdays, 9:00 am - 4:00 pm
- Hillsboro Stadium, 4450 NE Century Blvd., Hillsboro, Mondays-Saturdays, 9:00 am - 4:00 pm

People may be denied testing at OHSU, if they:

- Do not meet the testing criteria above,
- Have Legacy, Providence, or Kaiser insurance (people with these insurance plans will be referred to their in-network provider systems for testing), or

- Arrive after the line is too long for testing to be completed by 4:00 pm.
- At present the drive through test sites are very busy. OHSU begins to turn people away from the line when they fear they won't complete testing before closing at 4. Currently on most days, OHSU begins turning people away between 12:00 and 2:30 pm.
- For more information about testing sites, who should get tested, and what to expect from your COVID-19 test, see Multnomah County's [COVID-19 Testing](#) page.

Multnomah County Emergency Operations Section Updates

The Multnomah County Emergency Operations Center (EOC) is a temporary network that works within the [Mission, Vision and Values of Multnomah County](#). The EOC develops objectives based on guidance from the Chair and Chief Operating Officer. The EOC provides wrap around services to support County departments that are operating beyond their normal capacity. The EOC provides a framework that incorporates staff from across all County departments, as well as community volunteers and representatives from partner agencies and organizations to direct the full complement of this combined effort toward accomplishing the County's objectives.

Announcements and Featured Media

- On July 20, [Multnomah County Health Officer Dr. Jennifer Vines appeared on KOIN to address local efforts to curb the spread of COVID-19](#). An article on KOIN.com accompanying the video quotes Dr. Vines saying, "We are heading into uncertain times in terms of the tools we have to control this virus." The article continues, "Vines said the disease is widespread and contact tracing is becoming more difficult."
- On July 21, Oregon Health Authority announced that it has published a tool for locating COVID-19 test sites. The [COVID-19 Test Site Finder](#) is available in both [English](#) and [Spanish](#).
- On July 23 at 9:30 a.m. a [COVID-19 Response Board Briefing will be presented to the Multnomah County Board of Commissioners](#). Presenters from the County will include: Public Health Director Rachael Banks, Health Officer Dr. Jennifer Vines, Communicable Disease Director Kim Toevs, Director of Emergency Management Chris Voss, and Chair Deborah Kafoury's Chief of Staff Kimberly Melton.

EOC Section: [Public Information](#)

The Public Information Section provides accurate, coordinated, timely and accessible information with the goal of reducing the spread of COVID-19. This information is disseminated to local governments; media; the private sector; and the community through the Multnomah County COVID-19 website, social media, media outlets, call centers, and direct efforts with culturally specific communities. Particular attention is paid to the communities most affected by COVID-19 and people who may not receive information through mainstream means. Content and materials are developed for individuals with disabilities and/or access and functional needs, differing levels of literacy, and with particular care being taken to effectively meet the needs of Black, Indigenous, and People of Color communities. The Public Information Section uses an equity lens to create material which is culturally specific to the needs of the many communities represented within the county.

Multnomah County [Chair Deborah Kafoury](#)'s website

- Updates to the County's [COVID-19 Eviction Moratorium Information](#) and [Frequently Asked Questions: COVID-19 Eviction Moratorium](#) page were translated into [Karen](#).

Social media highlights

- [Multnomah County Health Department YouTube](#)
 - [PSA How Face Coverings Work](#) — Face coverings help slow the spread of COVID-19. Here's how they work to protect you and others. In [English](#), [Spanish](#), and [Vietnamese](#).
 - [PSA Face Coverings: Wearing is Caring](#). In [English](#), [Spanish](#), and [Vietnamese](#).

EOC Section: [Operations](#)

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Wednesday.

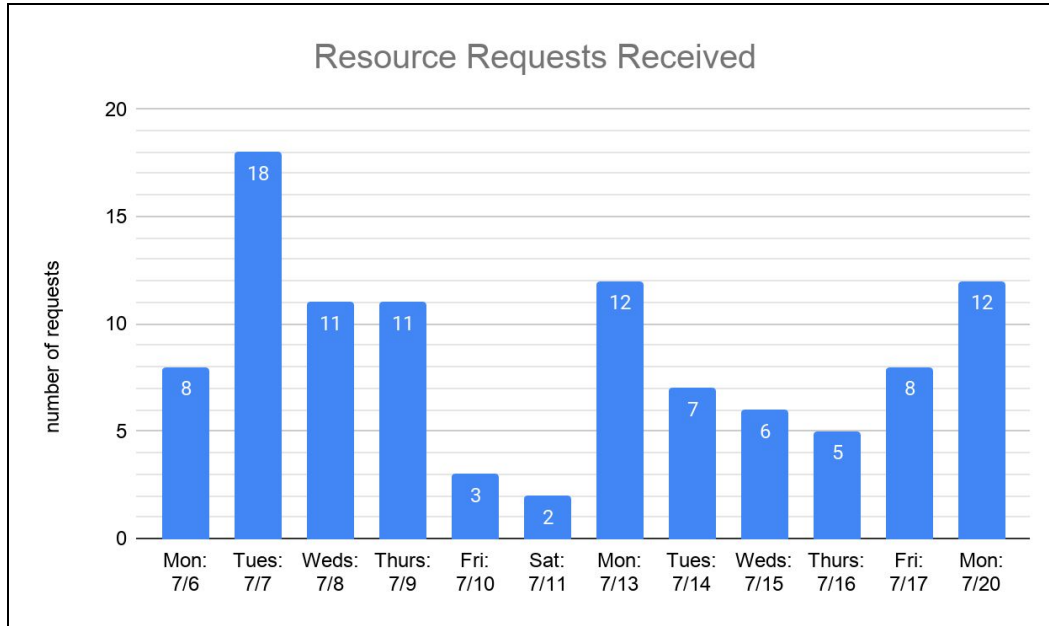
Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes the needs of people living in congregate (group) settings, organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County's commitment to dedicate resources to the populations most impacted by COVID-19.

Within the Resource Request Unit, the Community Resources team helps community groups such as social service organizations, food pantries, faith organizations, businesses, and many others navigate the EOC resource request and allocation process. In addition, they provide information and answer questions about availability of supplies and which PPE is indicated for particular circumstances. The team addresses the needs of the community with a strong equity lens and trauma-informed communication, and prioritizes service to those most at risk. You can reach the Community Resources team at communityresources@multco.us, or by calling 503-988-8940.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it receives over a 24-hour period ending at 12:00 pm each day. The chart below shows the number of daily requests over the past two weeks.

(chart on next page)



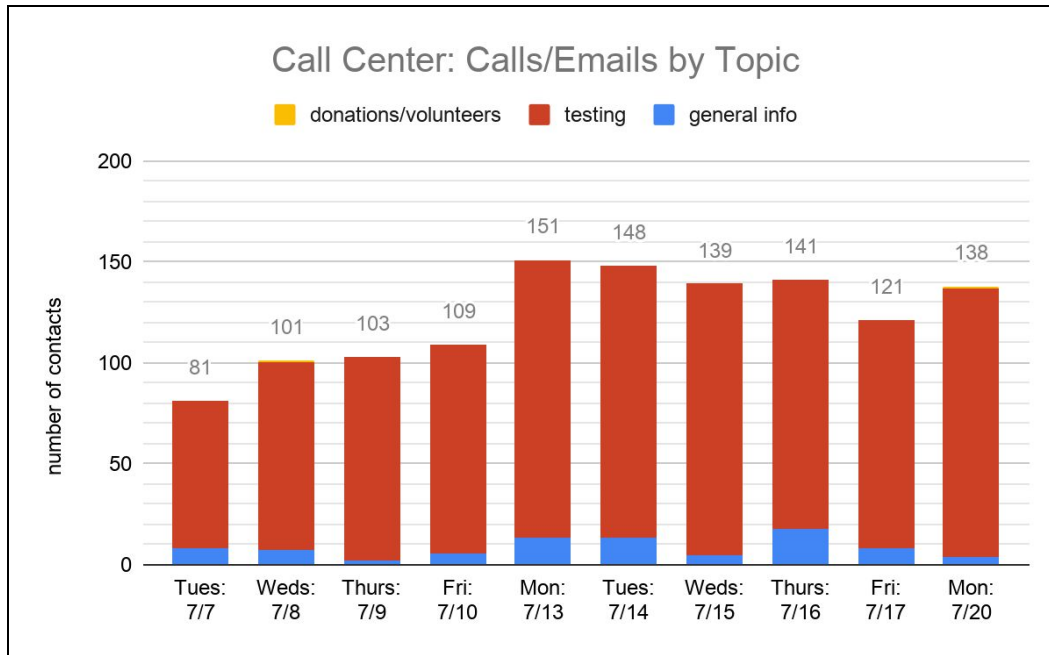
The Resource Request Unit operates Mondays-Saturdays.

Call Center

The EOC Call Center answers a range of questions and concerns from community members related to COVID-19. Callers are connected directly from the Multnomah County Health Department and occasionally from 211. The Multnomah County emergency response team at the EOC continually updates the Call Center script content based on questions received. The Call Center also helps provide information regarding the many questions related to testing and assists by supporting Multnomah County Health with contact tracing, and scheduling appointments for the County’s low-barrier COVID-19 testing.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day (the Call Center is open Monday through Friday). The chart below shows the number of calls and emails per day for the past two weeks, broken down by three topic categories.

(chart on next page)



The Call Center is open Mondays-Fridays.

EOC Section: Mass Care and Shelter ([Emergency Support Function 6](#))

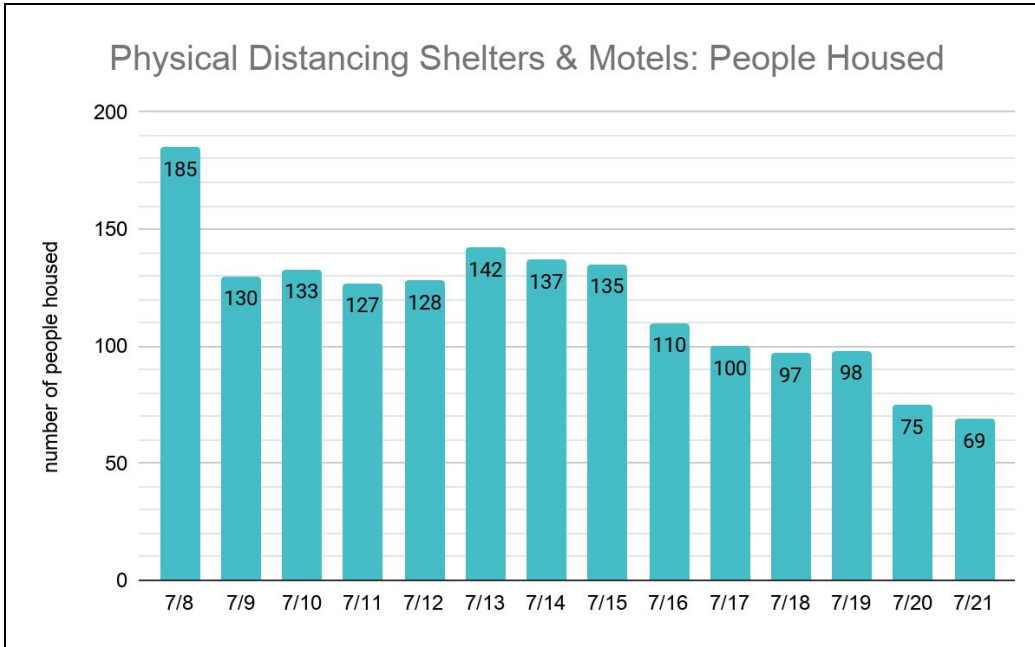
During the COVID-19 pandemic, Multnomah County has opened several temporary shelters and motels designed with physical distancing measures to help slow the spread of COVID-19 among people who are experiencing houselessness. Starting July 1, the County began a process of transitioning its Physical Distancing Motels to non-profit providers for long-term operations. Human Solutions, Inc. now operates a 53-room Physical Distancing Motel, Transition Projects, Inc. operates a 53-room motel, and Do Good Multnomah operates two motels, one with 40 rooms and one with 42. As these four properties transition to non-profit management, they will no longer be reported in this Situation Report.

Updates

- On July 15, the County began the process of closing two of its Physical Distancing Shelters. Guests at those shelters are being transferred to the new 43-room Physical Distancing Motel that is operated by Do Good Multnomah, or to the shelters where they were housed before the pandemic.

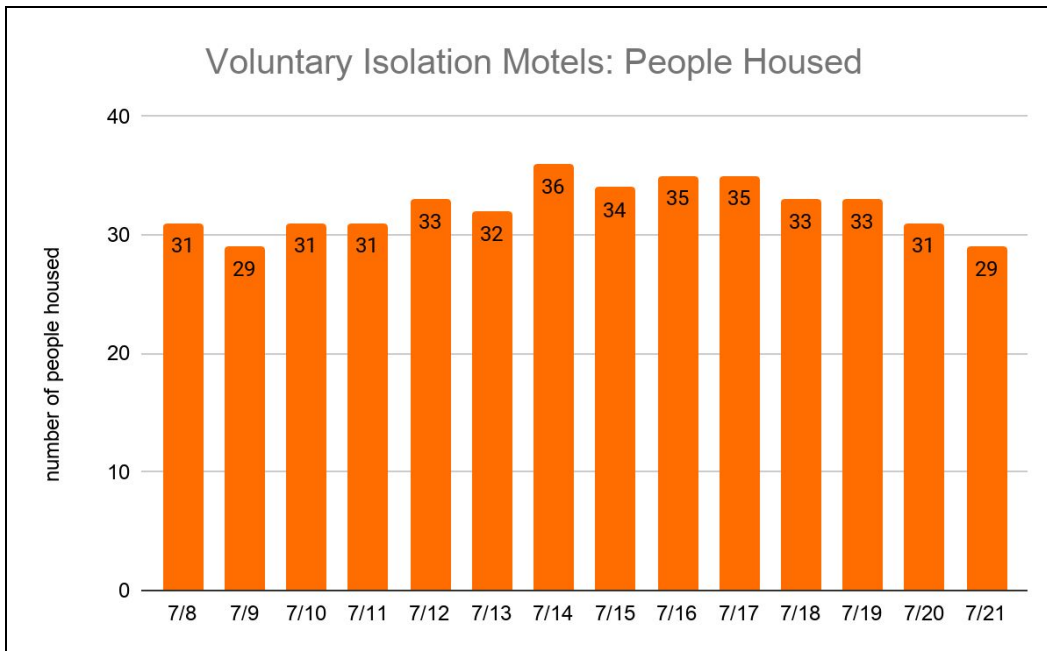
Daily Metrics: The Mass Care and Shelter section currently operates three Physical Distancing Shelters (with a total capacity of **315 beds**) and two Voluntary Isolation Motels (with a capacity of **120 beds**). The charts below show the number of people housed in these shelters and motels for each day of the past two weeks.

(charts on the next page)



Note: Data for 7/14 and 7/16 are estimates.

On July 15, the County began transferring 120 beds of Physical Distancing Shelter/Motel capacity to non-profit organizations that will run the program as part of regular Joint Office of Homeless Services contracts and programming. This results in a lower capacity reported in the above graph, although the total shelter capacity in the County remains the same.



EOC Section: Public Health and Medical ([Emergency Support Function 8](#))

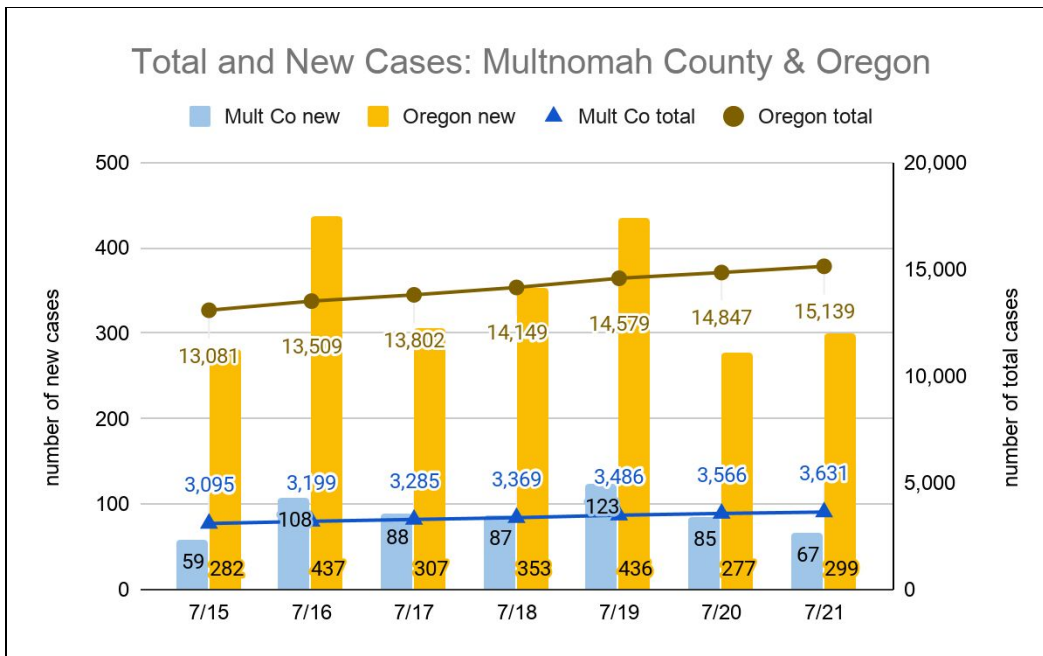
The Public Health and Medical Section works to reduce the spread of COVID-19 in Multnomah County, and to minimize the impacts of the disease on individuals and our community.

Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing.

COVID-19 cases and deaths in Multnomah County and in Oregon

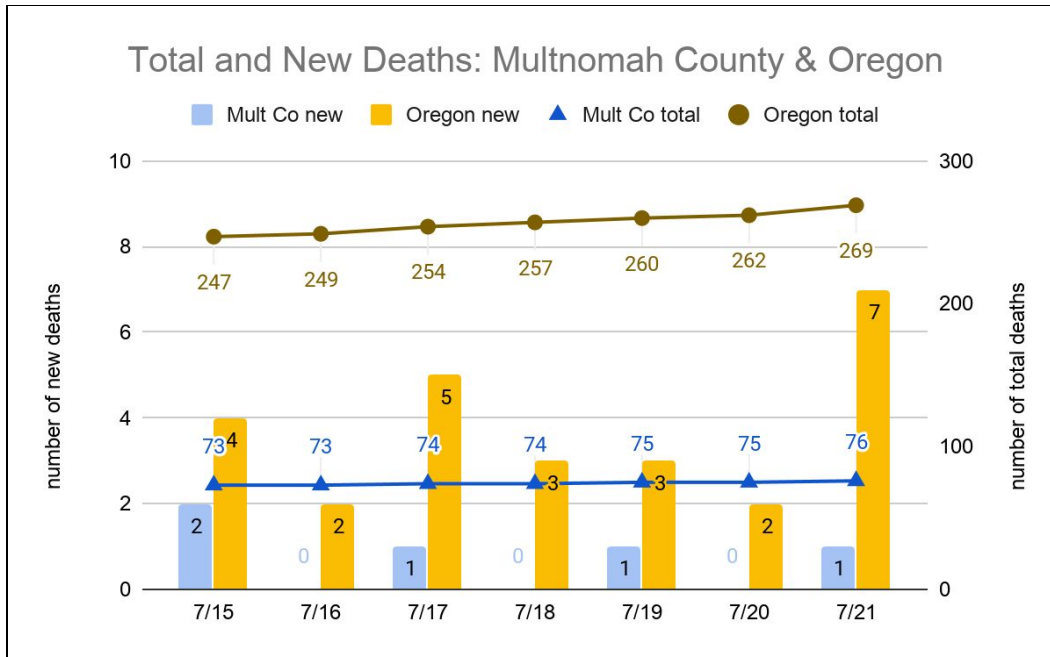
There were **299 new confirmed and presumptive COVID-19 cases** reported in Oregon on July 21. **Sixty-seven** of these new cases are in Multnomah County. Since the pandemic began, there have been a total of **3,631** confirmed and presumptive COVID-19 cases in Multnomah County and **15,139** cases in Oregon. Multnomah County cases make up **24%** of the state's total. The chart below shows cases over the past week.



(Source: [Oregon Health Authority](#))

There were **seven new COVID-19 deaths in Oregon** reported on July 21. **One** of these deaths was in Multnomah County. A total of **76** people are known to have died of COVID-19 in Multnomah County since the pandemic started, and there have been **269** known COVID-19 deaths in Oregon, statewide. Multnomah County deaths make up **28%** of the state's total. The chart below shows deaths over the past week.

(chart on next page)



(Source: [Oregon Health Authority](#))

National and global data about COVID-19 cases and deaths are tracked in the [COVID-19 Dashboard](#), available through Johns Hopkins University’s [Coronavirus Resource Center](#).

Race and Ethnicity Impact in Multnomah County

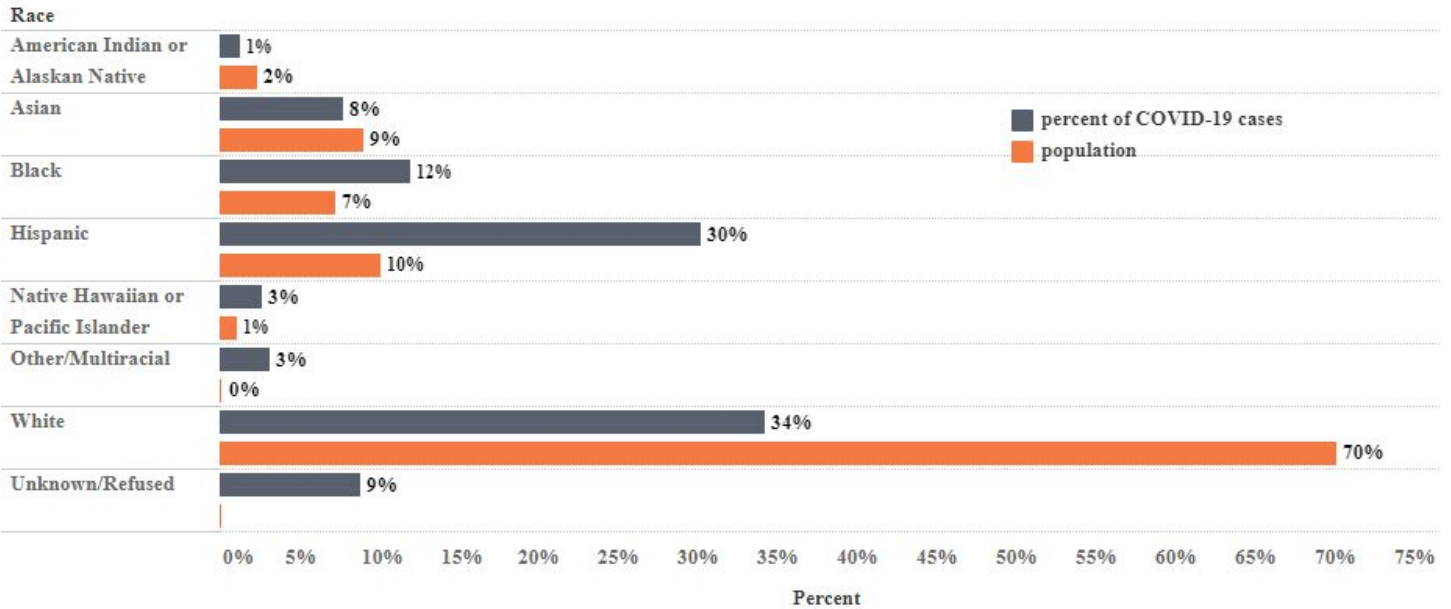
Detailed local data, including demographics (race, sex, age, and housing status) are available in the [Regional COVID-19 data dashboard](#) hosted by Multnomah County. The dashboard also contains data on case counts, hospitalizations, symptoms and coexisting conditions, and testing. For statewide data on COVID-19 cases in Oregon by sex, age group, race, and ethnicity, consult the Oregon Health Authority’s [Demographics and Disease Severity dashboard](#). National data on racial disparities in the COVID-19 pandemic is updated daily in the [COVID Racial Data Tracker](#), which is a joint project of the COVID Tracking Project at *The Atlantic* and the [Center for Antiracist Research](#).

The charts below show **the percentage of total cases, deaths, and hospitalizations by race and ethnicity (in gray)**, as of July 21. Each chart also shows **the proportion of Multnomah County’s total population by race/ethnicity (in orange)**. Instances where the percentage of cases, deaths, and hospitalizations exceeds the proportion of Multnomah County’s total population by race/ethnicity indicate the communities that are most impacted by health inequity from COVID-19. These differences may reflect the inequitable distribution of the risks of being exposed to COVID-19 and the opportunities to access medical care and COVID-19 testing.

(charts on the following pages)

Cases by race/ethnicity and population proportions

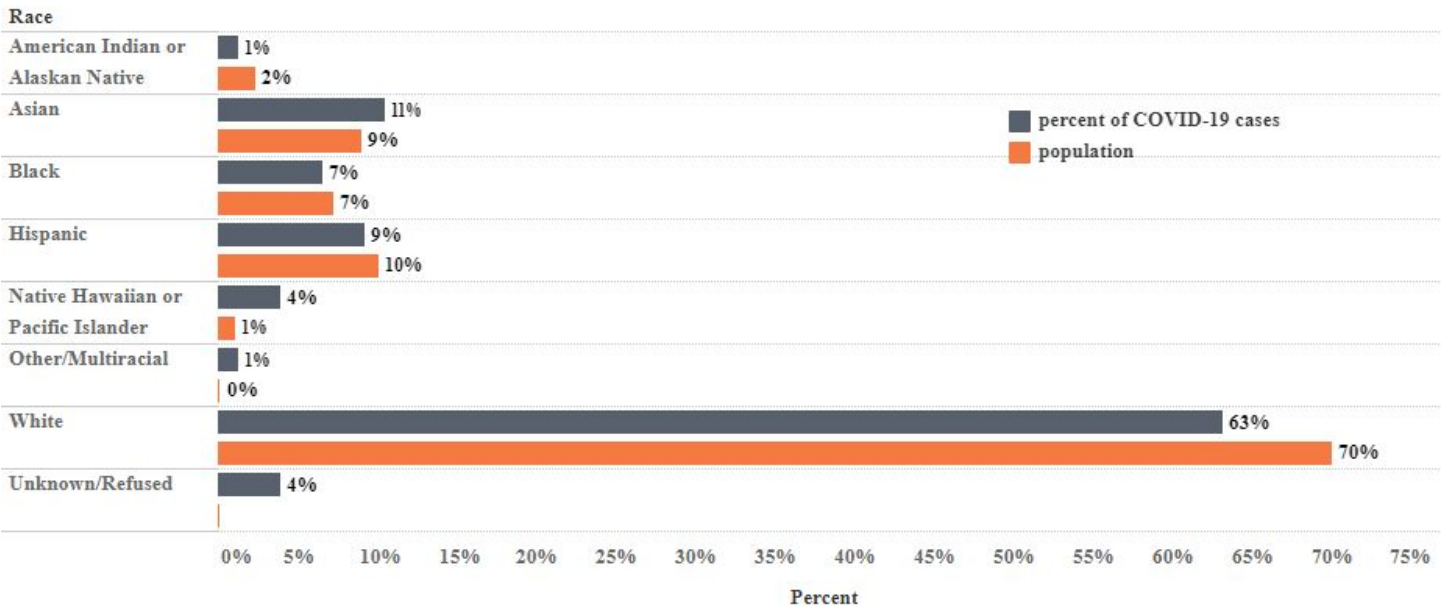
Percent of COVID-19 Cases Compared to Multnomah County Population Proportions



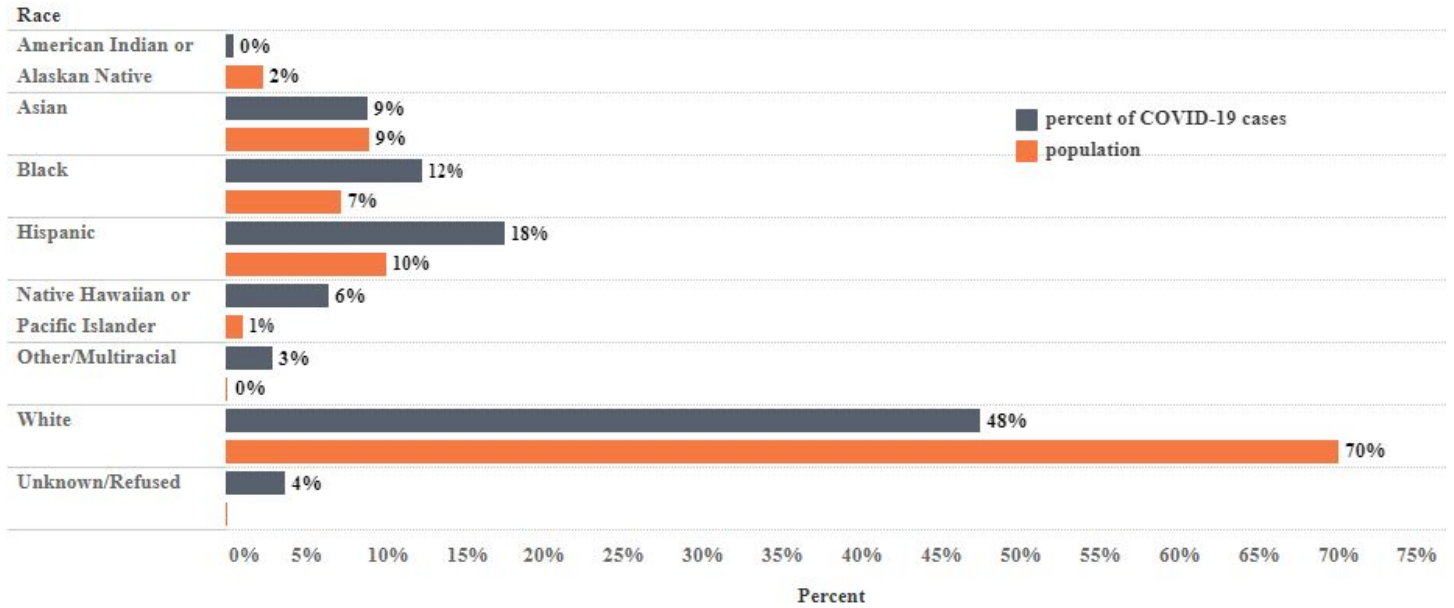
Data current as of July 20, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Deaths by race/ethnicity and population proportions

Percent of COVID-19 Deaths Compared to Multnomah County Population Proportions



Data current as of July 20, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Hospitalized cases by race/ethnicity and population proportions
Percent of COVID-19 Hospitalized cases Compared to Multnomah County Population Proportions


Data current as of July 20, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County’s COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Donations Unit

Multnomah County is seeking **home-made face covers** and **home-made cloth face coverings**, which should be unused and in good condition. Multnomah County is dedicated to ensuring that these scarce resources are distributed to Black, Indigenous, and People of Color communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are therefore, our donation priority. A multidisciplinary team of local municipal, county, and non-profit partners are working with community partners across the county to distribute these, and other supplies. [Learn more about how you can donate or volunteer to slow the spread of COVID-19.](#)

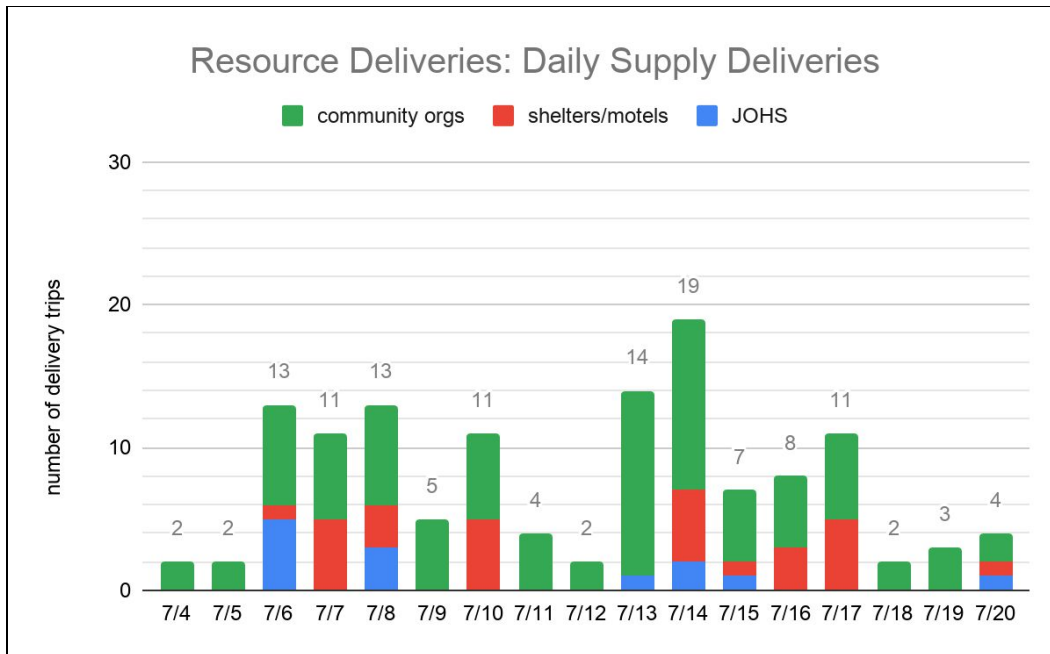
Food Unit

The Food Unit supports guests at Physical Distancing Shelters and Voluntary Isolation Motels, as well as volunteers and staff contributing to emergency response operations. This team supports a 24 hour, 7 day a week operation and organizes, sources, and delivers more than 1,400 meals each week. As the COVID-19 pandemic continues to place increased pressure on the local restaurant industry, the Food Unit prioritizes utilization of businesses owned by members of the Black, Indigenous, and People of Color (BIPOC)

communities. This is one example of the ways County resources are being leveraged to mitigate the disproportionate impacts of COVID-19 on BIPOC communities.

Resource Deliveries

The Logistics Section provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, County-run physical distancing shelters and voluntary isolation motels, and emergency outdoor shelters run by the City of Portland and Multnomah County’s Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.



EOC Section: [Administration](#)

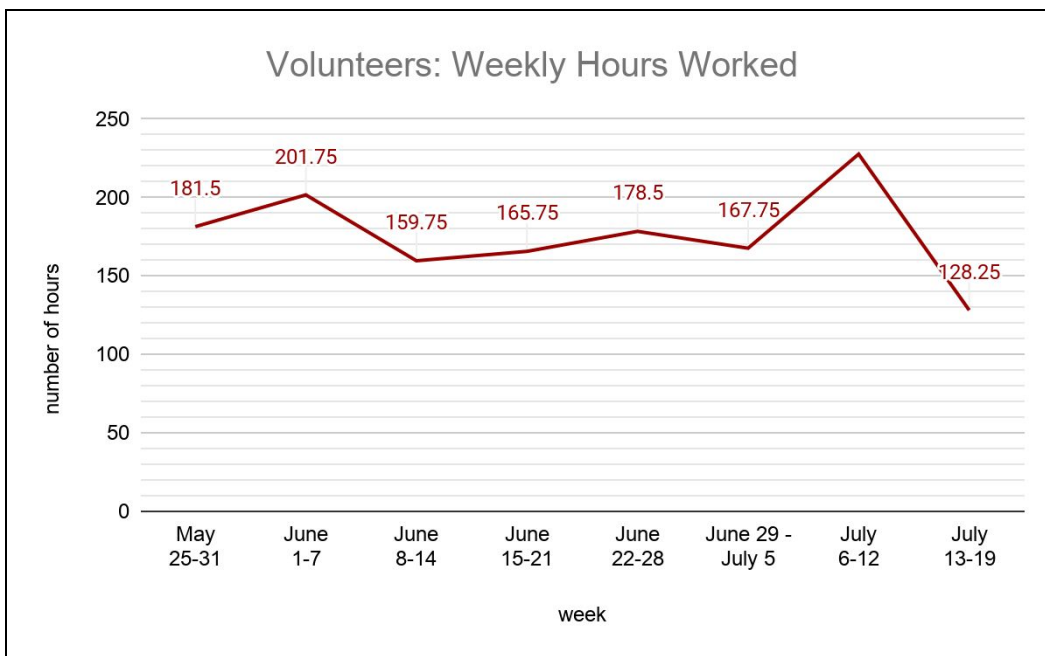
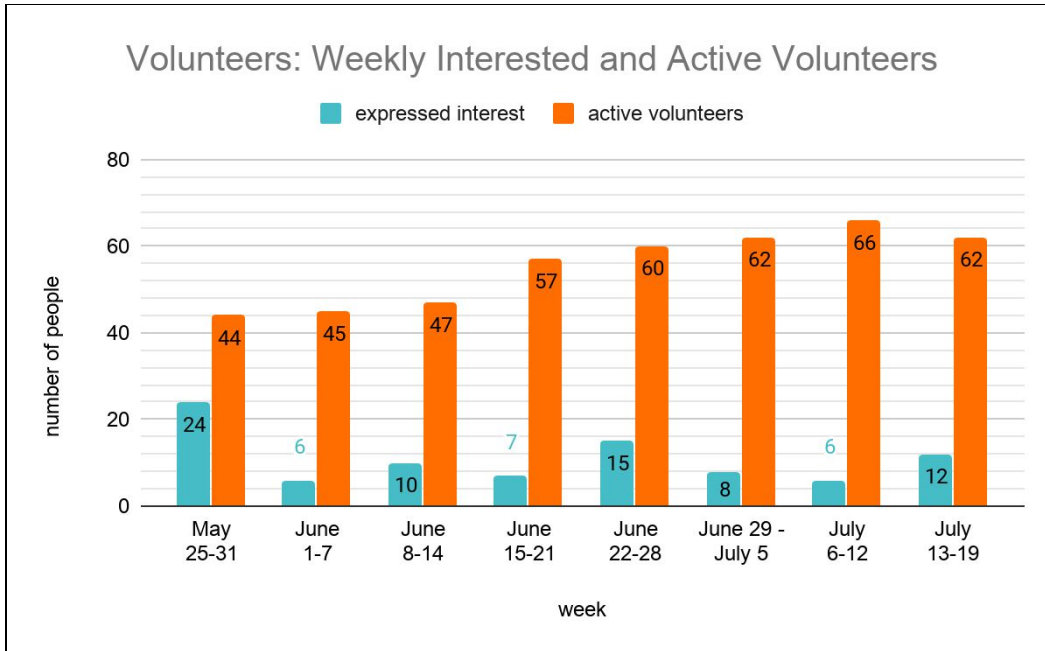
The Administration Section provides targeted support to create an inclusive, positive, productive and healthy work environment across all response operations, that is responsive to the changing conditions of the COVID-19 incident. Functions include the recruitment, training and onboarding of staff and volunteers; equity and inclusion support; and human resources and labor relations consultation.

Volunteers

The Joint Volunteer Information Center (JVIC) is a partnership between the City of Portland and Multnomah County for the duration of the COVID-19 response. The JVIC bolsters and sustains community response to COVID-19 in Multnomah County and the City of Portland through promoting, organizing and supporting safe volunteer activities. JVIC staff centralize and process offers of volunteer help made to Multnomah County and the City of Portland. They then connect those offers to requests for help made from medical providers, nonprofit organizations, faith-based organizations, and government entities. The JVIC prioritizes services for historically underserved communities.

Weekly Metrics: The JVIC tracks how many individuals complete an interest form to express interest in volunteering, the number of active volunteers, and the number of volunteer hours worked each week. The charts below show these metrics each week for the past several weeks.

As of July 19, 2020, a total of **767 individuals have completed the volunteer interest form**. A total of **81 people have volunteered their time** with the EOC during the COVID-19 response, and **active volunteers have worked a total of 3,406 hours**.



EOC Section: [Community Liaisons](#)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-County staff interested and able to fill vacant roles will be the responsibility of their organization.

County Clinics

- Multnomah County will be reopening La Clinica Health Center and the Southeast Health Center with limited staff. Many appointments utilize telemedicine. Clinic locations and hours may be found [here](#).

Regularly Scheduled Liaison Calls

Contact the listed liaison for information on how to participate. Email addresses are also listed in a table below.

- [Affordable Housing Liaisons](#) hold a call **every other Monday 10:00-11:00 am**.
- [Business Liaisons](#) participate on the FEMA Regional Grocer calls **every Wednesday 11:00 am - 12:00 pm**.
- [Culturally Specific Communities Liaisons](#) hold weekly calls: a *Communities of Color* call **every Thursday 2:00-3:30 pm**; *Comunidad Latinx Respondiendo al COVID19* (call held in Spanish) **every Tuesday 11:00 am - 12:30 pm**; and support a weekly *Oregon Pacific Islander COVID-19 Emergency Response* call **every Friday 6:00-7:00 pm**.
- [Fire Department Liaison](#) joins a regular call with multiple departments, EMS services, 9-1-1 Bureau of Emergency Communications (BOEC), and Multnomah County **every Monday at 1:00 pm**.
- [Food Access Liaison](#) holds weekly calls on **Thursdays at 9:00 am**.
- The Oregon Health Authority continues to hold a call **twice a month** for migrant and farm workers, please email linda.s.swyers@state.or.us to join in.
- [Liaison Sector Leaders](#) have a meeting to share updates related to the EOC, public information, and activities **every Tuesday at 9:00 am**.
- [Licensed Residential Facilities Liaison](#) holds phone calls with providers **twice a week**.
- [Maternal Child Health Liaisons](#) have a call on the **second and fourth Tuesday of the month from 1:00-2:30 pm** to discuss issues of concern and potential responses, increase familiarity with the people involved and the work they do, and share resources.
- [Parks Liaison](#) holds a meeting with other parks jurisdictions in the county to share news and gather questions or themes from the group **every Wednesday at 1:00 pm**.
- [School & Childcare Liaison](#) holds calls with public K-12 schools **on Tuesdays at 1:00 pm**, calls with private K-12 schools **Wednesdays at 11:00 am**, and communicates with child care providers through email **regularly**.
- The [Youth Liaison Team](#) has a coordinating call, **Wednesdays from 3:00-4:00 pm**.

Community Liaison Team

The liaison unit comprises 47 liaisons who work in 27 sectors. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. **More than 8,100 people participate in the liaison program** and help spread accurate information throughout our community and beyond.

Liaison Group Contacts

Liaison Unit Leader	Gabby Rhett	eoc.liaisonofficer@multco.us	503-988-0071
	Taylor Steenblock	eoc.liaisonofficer@multco.us	503-988-0071
	Jade Budden	eoc.liaisonofficer@multco.us	503-988-0071
	Tiffany Colburn (Schools)	eoc.liaisonofficer@multco.us	503-988-0071
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	503-988-0071
	Marianne Tanner	eoc.liaisonofficer@multco.us	503-988-0071
	Vanessa Tharp	eoc.liaisonofficer@multco.us	503-988-0071
	Lizzie Fussell	eoc.liaisonofficer@multco.us	503-988-0071
Affordable Housing	Shalynn Robinette	affordhousing.covid19@multco.us	503-988-0056
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Jenna Stormwich	advsd.covid@multco.us	503-988-0057
	Rosemary Schmidt	advsd.covid@multco.us	503-988-0057
Businesses-Grocery	Debbie Herron	business.covid19@multco.us	503-988-0064
	Cynthia Malen	business.covid19@multco.us	503-988-0064
County Clinics (ICS)	Dawn Shatzel	outpatientclinic@multco.us	503-988-6546
	Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Culturally Specific Communities	Robin Davis	community.covid19@multco.us	503-988-7352
	Walter Rodriguez	community.covid19@multco.us	503-988-7352
	Regina Ingabire	community.covid19@multco.us	503-988-7352
Event Venues	April Severson	eventvenues.covid19@multco.us	503-988-0074
Faith-Based/ Community Organizations	Pilar Montejo	fbcocovid19@multco.us	503-988-0067
	Anne Trudeau	fbcocovid19@multco.us	503-988-0067
	Amber Ziring	fbcocovid19@multco.us	503-988-0067

Fire	Scott Lewis	fire.covid19@multco.us	503-988-0059
Food Access	Frances Hall	foodaccess.covid19@multco.us	503-988-8942
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5926
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Hospitals	Kathryn Richer	kathryn.a.richer@multco.us	503-988-8646
	Robin Holm	robin.m.holm@multco.us	503-988-8735
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-988-8943
LGBTQ+	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-988-9956
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
	VaSheeta Charles	mch.covid19@multco.us	503-988-5946
Migrant and Seasonal Farm Workers	Daniel Garcia	msfw.covid19@multco.us	
Neighborhood Emergency Teams	Jeremy Van Keuren	net@portlandoregon.gov	503-988-9429
Outpatient Clinics	Christine Bernsten	outpatientclinic@multco.us	503-988-6475
	Peg King	outpatientclinic@multco.us	503-988-6475
Parks	Shelby Coshow	parks.covid19@multco.us	503-988-5928
Pharmacies	James Slater	pharm.covid19@multco.us	503-988-9126
School Liaison (K-12, Childcare, Universities)	Gregory Beslile	eoc.liaisonschools@multco.us	503-988-0061
	Brooke Chilton-Timmons	eoc.liaisonschools@multco.us	503-988-0061
Small Business Liaison	Nathan Clarke	small.business.covid@multco.us	503-988-6790
Violence Prevention	Alix Sanchez	vp.covid19@multco.us	503-988-7522
Youth Liaisons	Sara Ryan	youth.covid19@multco.us	503-988-0093
	Nicole Meyer	youth.covid19@multco.us	503-988-0093

Local Updates

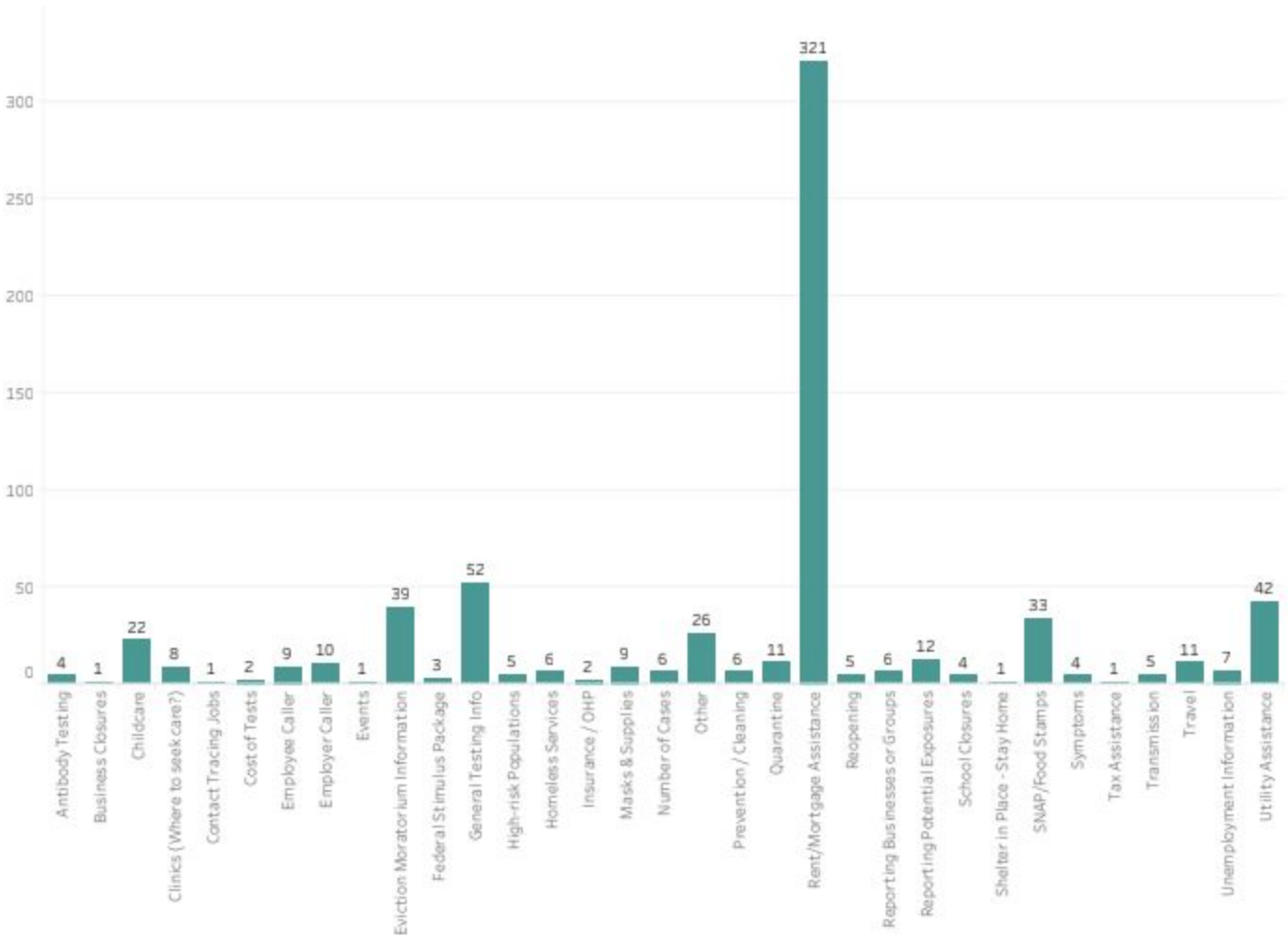
Media and Announcements

- On July 20, [KOIN reported on challenges restaurants face as soaring COVID-19 rates threaten the reopening of local economies](#). The article quotes one local restaurant owner saying, “A lot of restaurants were barely surviving and this has been a blow that a lot of people will not be able to sustain . . . It’s too devastating, it really is too devastating.”

211 Calls

- There were 515 calls to 211 on Tuesday, July 21.
- The most common reason people called was to ask about rent/mortgage assistance. Other frequent inquiries were about general testing information and utility assistance.

Reason for Contact



Data for July 21, 2020.

State of Oregon and Regional Updates

Media and Announcements

- Oregon Health Authority's [Safe + Strong](#) website provides COVID-19 information and resources in 12 languages, including: Arabic, Chinese (Simplified), Chinese (Traditional), Chuukese, English, Hmong, Korean, Marshallese, Russian, Somali, Spanish, and Vietnamese. The website is updated weekly with the latest health information, and resource assistance to help individuals and families through the COVID-19 pandemic.
- On July 20, [OPB reported on the challenges of implementing COVID-19 precautions in Oregon's prisons](#).
- On July 20, Oregon Department of Human Services released [new guidance for long-term care facilities regarding outdoor visitations](#). The DHS news release notes, "Oregon's licensed long-term care providers may begin providing limited outdoor visitation for residents if the facility develops a plan to adhere to required safeguards to prevent the spread of COVID-19." [KOIN](#) and [OPB](#) reported on this story.
- On July 20, [OPB reported on the push to implement adequate safety measures for employees at the Oregon Employment Department](#). The article quotes one claims specialist saying, "Theoretically the mission of this agency is to soften the economic blow, so that parents can feed their children, people can pay their rent . . . If we have to shut down, that slows this process down even more."
- On July 20, [The Oregonian/OregonLive reported on the challenges of containing growing COVID-19 caseloads as test results nationwide are increasingly delayed](#). The article notes, "In some cases, it's taken up to 14 days for Oregonians to learn if they've contracted the novel coronavirus . . . By then, they might have already infected untold others . . . [W]hen public health officials finally call, those infected might already have forgotten some of the places and people they'd visited weeks earlier. That's rendering contact tracing -- the system of tracking down all known contacts of the infected person to warn them to quarantine or get tested -- much less effective."
- On July 21, [the Associated Press reported that Washington has been added to a growing list of 31 states that have been added to a "quarantine list" that will impact travel to the East Coast](#). From the article, "New York, New Jersey and Connecticut last month issued a joint travel advisory that requires a 14-day quarantine period for travelers from a list that now includes 31 states . . . where COVID-19 appears to be spreading. The advisory includes states if their seven-day rolling average of positive tests exceeds 10%, or if the number of positive cases exceeds 10 per 100,000 residents."
- On July 21, [Seattle Times reported on a new study that will use antibody testing to quantify COVID-19's prevalence across Washington](#). The article notes, "The [study], which will include 7,000 people, is modeled on an established strategy developed by the Centers for Disease Control and Prevention. Participants from all the state's census tracts will be contacted by telephone, email or the U.S. Postal Service to be randomly invited to join."

Health System Capacity

As of July 21, 2020:

Hospital Capacity and Usage in Oregon as reported to HOSCAP*

Overall Capacity	Available	Total Staffed
Adult ICU Beds	142	778
Adult non-ICU Beds	718	4,363
NICU/PICU Beds	85	322
Pediatric non-ICU Beds	102	348

COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Current Hospitalized Patients	237	156
Current Patients in ICU Beds	64	53
Current Patients on Ventilators	34	33

Available Ventilators	776
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Note: Hospital capacity and usage data is published on weekdays only (source: [Oregon COVID-19 Update](#)).

Note from OHA: *Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00 am. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classifications.

National and International Updates

Media and Announcements

- The US Food and Drug Administration has updated its [COVID-19 Frequently Asked Questions](#) page.
- On July 20, *The Washington Post* included an [opinion piece by a Portland doctor describing the toll COVID-19 is taking on front line health care workers](#). KPTV also reported this story.
- On July 20, the [Bahamas closed its borders to tourists from the United States](#) due to concerns about COVID-19. This story was also reported by *The Washington Post* and *The Oregonian/OregonLive*.
- On July 21, OPB reported on [local school districts across the country wrestling with the challenge of public schooling in the face of the ongoing COVID-19 pandemic](#). In a related story, OPB reported that [Florida teachers are suing the state to avoid returning to schools amid safety concerns related to COVID-19](#).

- On July 21, [NPR reported on the crisis facing the nation’s restaurant industry](#) as the COVID-19 pandemic gains strength and forces a new wave of public safety restrictions on businesses. The article notes, “Laid-off restaurant workers are the largest category of the newly unemployed. . . The Independent Restaurant Coalition warns that without doing something big, ‘85% of independent restaurants could close permanently.’”

Stay Informed, Get Involved

COVID-19 Response

- Local response:** the [Multnomah County COVID-19 website](#) is regularly updated with new information and guidance. Topics covered include:
 - [Daily Living](#)
 - [Reopening & Guidance](#)
 - [Symptoms, Testing & Care](#)
 - [Outbreak Summary](#), including the [Regional COVID-19 Data Dashboard](#)
 - [Get or Give Help During COVID-19](#)
 - [What’s open — and what is closed — at MultCo during COVID-19](#)
 - [Discrimination, stigma and COVID-19](#)
- State response:** [Oregon Health Authority COVID-19 website](#)
- National response:** [CDC website](#)

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Multnomah County Public Information Media Coordinator at: **503-502-2741**.

Check out our [list of trusted sources](#) for current national and regional COVID-19 information.

Volunteers

- Are you interested in assisting during this incident? Please complete a [volunteer interest form](#).

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	seven days a week, 8:00 am - 11:00 pm
Mental Health Call Center	503-988-4888		open 24 hours a day, seven days a week

	Toll-free: 800-716-9769 TTY: 711		
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
City County Information and Referral	503-823-4000		Mondays-Fridays, 8:00 am - 5:00 pm

Help and Resources

- **Having symptoms?**
 - [C19Oregon.com](https://www.c19oregon.com) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

More questions?

- Consult the [Multnomah County COVID-19 FAQs](#).
- [Call 211](#).
- Still can't find the answer you're looking for? Submit [questions about the novel coronavirus](#) to Multnomah County.

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- “Some Oregonians waiting 2 weeks to learn coronavirus test results, hindering efforts to slow the virus,” by Aimee Green, *The Oregonian*/OregonLive, 20 July 2020, <https://www.oregonlive.com/coronavirus/2020/07/some-oregonians-are-waiting-2-weeks-to-learn-of-their-coronavirus-test-results-hindering-efforts-to-slow-the-virus.html>
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