

Department: Community Services **Program Contact:** Jackie Rose
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs: 91005-19, 91007A-19, 91007B-19
Program Characteristics:

Executive Summary

The Animal Services Field Services program provides 24-hour public safety emergency response to calls concerning animals attacking and injuring people and animals; 24-hour emergency animal rescue for injured, sick and abused animals; investigation services for animal bite cases and animal abuse and neglect cases; enforces city, county and state laws; and provides community education and assistance in helping resolve neighborhood animal nuisances. Service is provided to the community seven days a week. This program serves all cities and unincorporated areas in Multnomah County.

Program Summary

The Animal Services Field Services program delivers the following services:

- Emergency public safety protection, which involves responding to calls on dangerous dog attacks that have injured people and other animals.
- Emergency animal rescue, which involves responding to and rescuing injured, sick, abused and neglected animals.
- Public health protection, which involves investigating reports of animal bites, quarantining animals for rabies and enforcing state rabies laws.
- Animal welfare protection, which involves investigating cases of animal neglect, abuse and abandonment, investigating reports of dog fighting and ensuring humane standards of animal care in licensed animal facilities. This unit also works collaboratively with law enforcement agencies and District Attorney on criminal cases involving animals.
- Neighborhood livability promotion, which involves assisting the public in resolving neighborhood nuisances involving animals, regulating potentially dangerous dog ownership, and impounding stray animals.
- Community education, which involves promoting responsible pet ownership and enforcing city, county, and state laws involving animals.
- Managing the administrative hearings process to resolve ordinance violations.

Performance Measures

Measure Type	Primary Measure	FY17 Actual	FY18 Purchased	FY18 Estimate	FY19 Offer
Output	Number of Calls Responded to by Officers	N/A	N/A	4,200	8,000
Outcome	Citations Issued in Response to Calls	N/A	N/A	140	280

Performance Measures Descriptions

We chose new measures for FY2019 because we recently implemented a new data management system. Number of Calls Responded to by Officers reflects complaints received by dispatch that officers are able to attend to (i.e. correct location information). This includes finalized calls and calls that are still being worked by an officer. Citations Issued in Response to Calls reflects enforcement citations by officers in the field. It does not include citations for pet license noncompliance.

Legal / Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates, which includes: dogs running at large prohibited, potentially dangerous and dangerous dogs regulations, dogs as public nuisance prohibited, impoundment and shelter requirements for violations, dog license requirements, and impoundment of dogs harming livestock requirements. ORS 609.205 pertains to prohibitions against keeping wild or exotic animals. ORS 433.340 - 433.390 pertains to Rabies Control which includes: requirements to report animal bites, impoundment, quarantine and disposition requirements, inoculations against rabies requirements, records requirements, and requirement for all fees to go into the Animal Services Fund. Multnomah County Code Chapter 13 provides local regulations for animal ownership.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2018	2018	2019	2019
Personnel	\$1,276,195	\$0	\$1,303,287	\$0
Contractual Services	\$96,854	\$0	\$165,000	\$0
Materials & Supplies	\$62,200	\$0	\$39,700	\$0
Internal Services	\$222,936	\$0	\$271,933	\$0
Cash Transfers	\$0	\$0	\$0	\$9,500
Total GF/non-GF	\$1,658,185	\$0	\$1,779,920	\$9,500
Program Total:	\$1,658,185		\$1,789,420	
Program FTE	14.00	0.00	14.00	0.00

Program Revenues				
Fees, Permits & Charges	\$0	\$0	\$0	\$4,500
Other / Miscellaneous	\$0	\$0	\$0	\$5,000
Financing Sources	\$0	\$0	\$9,500	\$0
Total Revenue	\$0	\$0	\$9,500	\$9,500

Explanation of Revenues

This program is supported by County General Funds.

Significant Program Changes

Last Year this program was: FY 2018: 91006 Animal Services Field Services

Field Services has no significant changes in this program offer.