

Situation Report

Situation Report Number: 07.29.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279		
EOC: Activated	Incident Commanders: Kim Toevs, Multnomah County Health Department Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department	
Date: 7/29/2020	Time: 10:20 hours	Situation Reports are released on Mondays, Wednesdays, and Fridays at approximately 10:00 am. All posted Situation Reports are archived on the County's website.

To submit updates/actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Need testing?

- **Call your doctor or clinic:** If you have insurance or a regular care provider, contact your doctor's office or clinic to discuss whether you should be tested.
- **If you don't have a doctor:** Call 211 for help finding a clinic. They can help you even if you don't have insurance. You can also call the Health Department's [Primary Care Clinics](#) at 503-988-5558 to enroll as a new patient.
- **Multnomah County community testing:** no-cost testing by appointment only, for anyone with [symptoms](#). You don't need to be a clinic or Multnomah County patient to get tested. Limited testing may be available for people without symptoms. We focus on reaching Black, Indigenous, and other People of Color communities, people without health insurance, and people without a regular health care provider. **Call 503-988-8939 for an appointment.**

Location and hours:

- East County Health Center (parking lot), 600 NE 8th St., Gresham, Mondays and Thursdays, 9:30 am - 4:00 pm
- **Oregon Health and Sciences University (OHSU) community testing:** [drive-through/walk up testing sites in Portland and Hillsboro](#). OHSU offers testing for people with symptoms ages 2 months and older, and for people in specific risk groups. [See who can be tested on OHSU's website](#). Testing is walk-in or drive-through only; no appointments. There may be a long wait if demand is high. For more information, call the OHSU Coronavirus Hotline: 833-647-8222.

Locations and hours:

- Portland Expo Center, 2060 N Marine Dr., Portland, Monday-Saturday, 9:00 am - 4:00 pm
- Gordon Faber Recreation Center, Hillsboro Stadium, 4450 NE Century Blvd., Hillsboro, Monday-Saturday, 9:00 am - 4:00 pm
- For more information about testing sites, who should get tested, and what to expect from your COVID-19 test, see Multnomah County's [COVID-19 Testing](#) page.

Multnomah County Emergency Operations Section Updates

The Multnomah County Emergency Operations Center (EOC) is a temporary network that works within the [Mission, Vision and Values of Multnomah County](#). The EOC develops objectives based on guidance from the Chair and Chief Operating Officer. The EOC provides wrap around services to support County departments that are operating beyond their normal capacity. The EOC provides a framework that incorporates staff from across all County departments, as well as community volunteers and representatives from partner agencies and organizations to direct the full complement of this combined effort toward accomplishing the County's objectives.

Announcements and Featured Media

- On July 27, [Multnomah County Health Officer Dr. Jennifer Vines and Multnomah County Communicable Disease Director Kim Toevs held a media availability session](#) to review the County's current COVID-19 situation, as well as contact tracing efforts. This story was reported by [FOX 12](#) and [KGW](#).
- On July 28, [Oregon Governor Kate Brown held a press conference](#) to outline the state's [Ready Schools, Safe Learners: Community COVID-19 Metrics](#). She was joined by Oregon State Epidemiologist Dr. Dean Sidelinger, Oregon Early Learning Division Director Miriam Calderon, and Oregon Department of Education Director Colt Gill. The four officials announced new school health and safety metrics that the state will be using to determine when and whether K-12 schools can return to in-person instruction in the fall. Some highlights:
 - Schools may return to instruction through an in-person or hybrid model if the following metrics are met three weeks in a row:
 - there are 10 or fewer COVID-19 cases per 100,000 people in the county where the district is located; *and*
 - test positivity is 5% or less
 - However, in person instruction can begin for students in grades K-3, for students with disabilities and students who need specific types of support, and for certain rural and remote schools, if:
 - there are 30 or fewer COVID-19 cases per 100,000 people in the county where the school district is located, in each of the previous three weeks; *and*
 - test positivity is 5% or less during each of the previous three weeks; *and*
 - Schools fully comply with sections 1-3 of the [Ready Schools, Safe Learners](#) guidance.
 - The Governor has allocated \$28 million to fund the additional costs districts will bear due to the impact of distance learning. These funds will be used to provide teacher training, technology, and internet access.

This story was covered by [KATU](#), [KGW](#), [KOIN](#), [OPB](#), and [The Oregonian/OregonLive](#).

EOC Section: [Public Information](#)

The Public Information Section provides accurate, coordinated, timely and accessible information with the goal of reducing the spread of COVID-19. This information is disseminated to local governments; media; the private sector; and the community through the Multnomah County COVID-19 website, social media, media outlets, call

centers, and direct efforts with culturally specific communities. Particular attention is paid to the communities most affected by COVID-19 and people who may not receive information through mainstream means. Content and materials are developed for individuals with disabilities and/or access and functional needs, differing levels of literacy, and with particular care being taken to effectively meet the needs of Black, Indigenous, and People of Color communities. The Public Information Section uses an equity lens to create material which is culturally specific to the needs of the many communities represented within the county. The County encourages the public to share this information with their networks in order to assist in disseminating accurate information.

[Multnomah County Novel Corona COVID-19](#) website

- Translated the [Where Can I Get Tested?](#) flyer into several languages: [Karen](#), [Nepali](#), [Palauan](#), [Somali](#), [Swahili](#), [Tigrinya](#), and [Tongan](#).
- Translated the [What to Expect from Your COVID-19 Test](#) flyer into several languages: [Karen](#), [Nepali](#), [Palauan](#), [Somali](#), [Swahili](#), and [Tongan](#).

Social media highlights

- [Multnomah County Facebook](#)
 - [Gresham Voting Center Express is open July 27 - August 11](#) for the August 11, 2020 Special Runoff Election for Portland voters who live or work closer to Gresham. For details visit: multco.us/votingcenterexpress
- [Multnomah County Health Department Facebook](#)
 - [Spanish contact tracing video](#): Si el resultado es positivo para el #COVID19, es posible que reciba una llamada de un trabajador de salud pública que realiza un rastreo de contactos. Los trabajadores de la salud pública siempre protegerán su privacidad y nunca compartirán su información personal con el gobierno federal o la inmigración. [Obtenga más información](#).
 - [English contact tracing video](#): If you test positive for #COVID19, you may get a call from a public health worker who does contact tracing. Public health workers will always protect your privacy, and never share your personal information with the federal government or immigration. [Learn more](#).
- [Multnomah County Health Department Twitter](#)
 - [Calling all youth...let's talk!](#) Join Multnomah County's #COVID19 Youth Liaison Team for a youth-to-youth forum to discuss the upcoming school year and current events. It's happening tomorrow, July 29, 2:30-4:30pm on Zoom. [Sign up](#).

EOC Section: [Operations](#)

The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Wednesday.

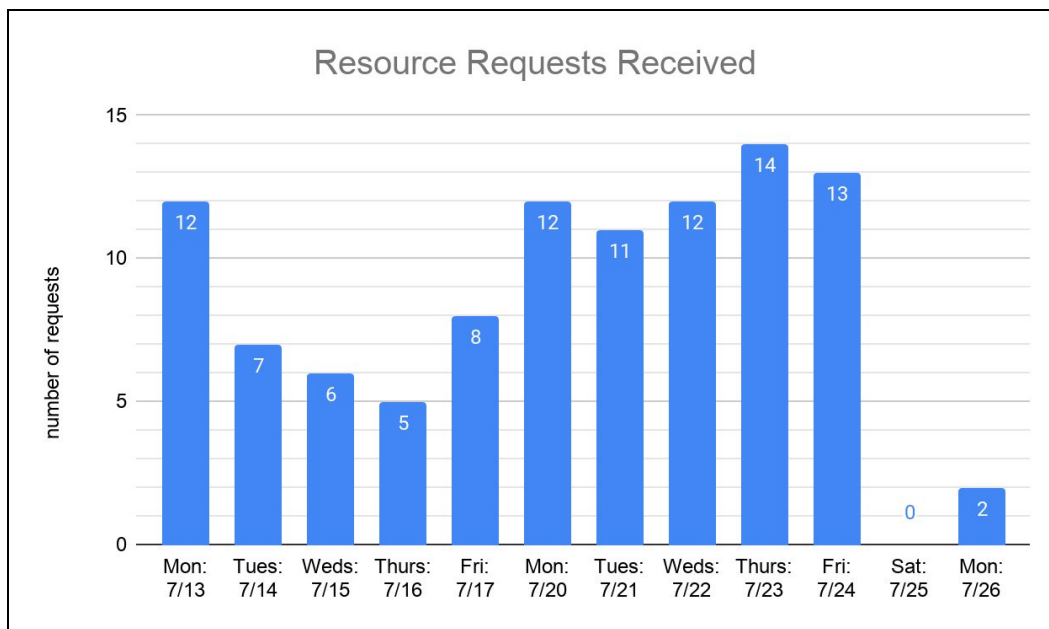
Resource Request Unit

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes the needs of people living in

congregate (group) settings, organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County’s commitment to dedicate resources to the populations most impacted by COVID-19.

Within the Resource Request Unit, the Community Resources team helps community groups such as social service organizations, food pantries, faith organizations, businesses, and many others navigate the EOC resource request and allocation process. In addition, they provide information and answer questions about availability of supplies and which PPE is indicated for particular circumstances. The team addresses the needs of the community with a strong equity lens and trauma-informed communication, and prioritizes service to those most at risk. You can reach the Community Resources team at communityresources@multco.us, or by calling 503-988-8940.

Daily Metrics: The Resource Request Unit tracks how many requests for resources it receives over a 24-hour period ending at 12:00 pm each day. The chart below shows the number of daily requests over the past two weeks.

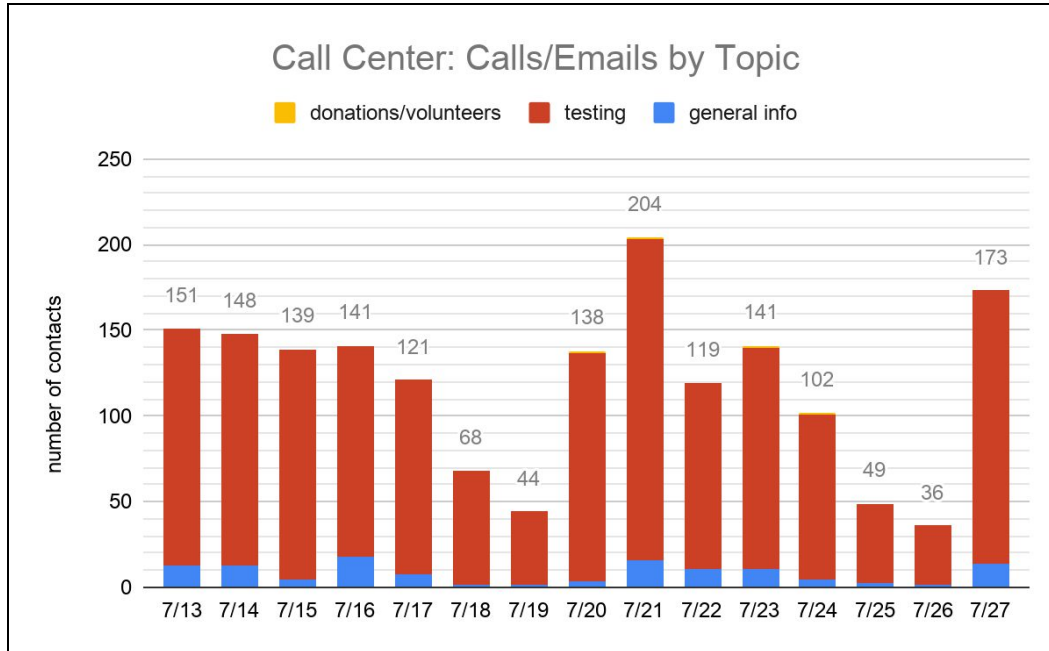


Note: the Resource Request Unit operates Mondays-Saturdays.

Call Center

The EOC Call Center answers a range of questions and concerns from community members related to COVID-19. Callers are connected directly from the Multnomah County Health Department and occasionally from 211. The Multnomah County emergency response team at the EOC continually updates the Call Center script content based on questions received. The Call Center also helps provide information regarding the many questions related to testing and assists by supporting Multnomah County Health with contact tracing, and scheduling appointments for the County’s low-barrier COVID-19 testing.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day. The Call Center began as a Monday - Friday operation but on June 18, due to high demand, the Call Center shifted to a seven day per week operation. The chart below shows the number of calls and emails per day for the past two weeks, broken down by three topic categories.

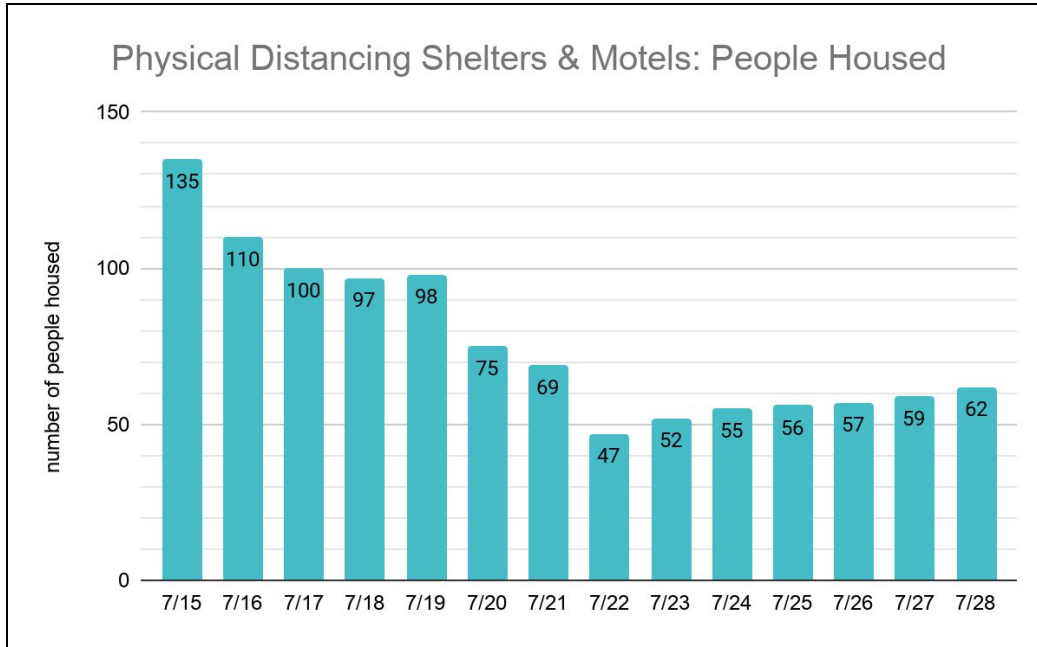


EOC Section: Mass Care and Shelter ([Emergency Support Function 6](#))

During the COVID-19 pandemic, Multnomah County has opened several temporary shelters and motels designed with physical distancing measures to help slow the spread of COVID-19 among people who are experiencing houselessness. Starting July 1, the County began a process of transitioning its Physical Distancing Motels to non-profit providers for long-term operations. Human Solutions, Inc. now operates a 53-room Physical Distancing Motel, Transition Projects, Inc. operates a 53-room motel, and Do Good Multnomah operates two motels, one with 40 rooms and one with 42. As these four properties transition to non-profit management, they will no longer be reported in this Situation Report.

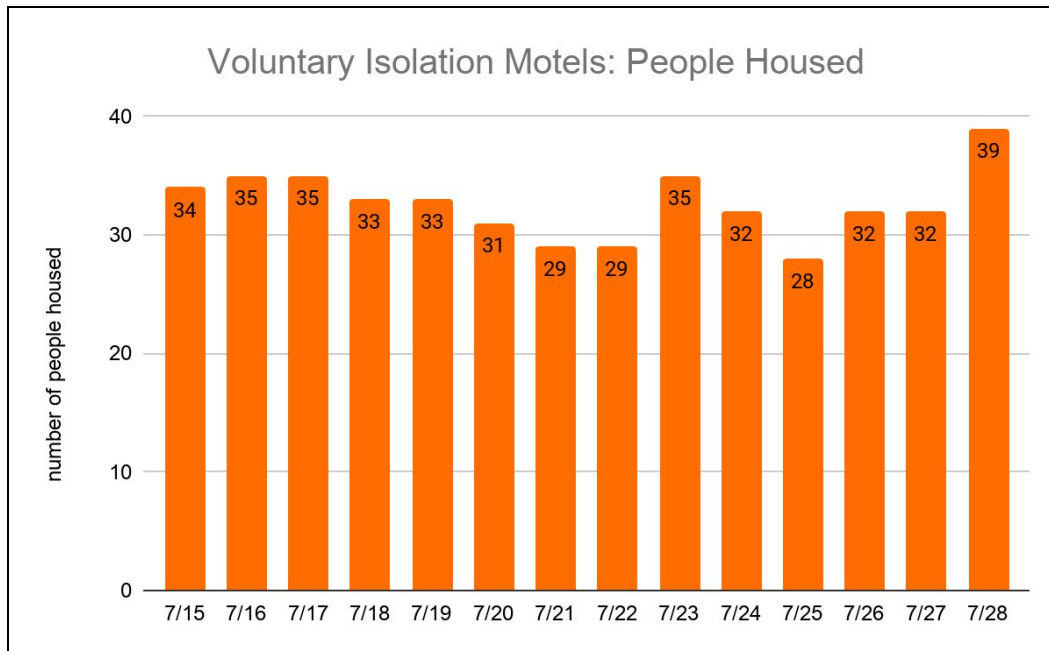
Daily Metrics: The Mass Care and Shelter section currently operates one Physical Distancing Shelter (with a total capacity of **120 beds**) and two Voluntary Isolation Motels (with a total capacity of **120 beds**). The charts below show the number of people housed in these shelters and motels for each day of the past two weeks.

(chart on next page)



Note: Data for 7/14 and 7/16 are estimates.

On July 15, the County began transferring 120 beds of Physical Distancing Shelter/Motel capacity to non-profit organizations that will run the program as part of regular Joint Office of Homeless Services contracts and programming. This results in a lower capacity reported in the above graph, although the total shelter capacity in the County remains the same.



EOC Section: Public Health and Medical ([Emergency Support Function 8](#))

The Public Health and Medical Section works to reduce the spread of COVID-19 in Multnomah County, and to minimize the impacts of the disease on individuals and our community. This Section contains Units that

support Fatality Management, Region 1 Hospital and Health Systems, Emergency Medical Services, COVID Testing, and Communicable Disease Investigations which includes Epidemiology, Case Investigation and Contact Tracing.

Schools Blueprint

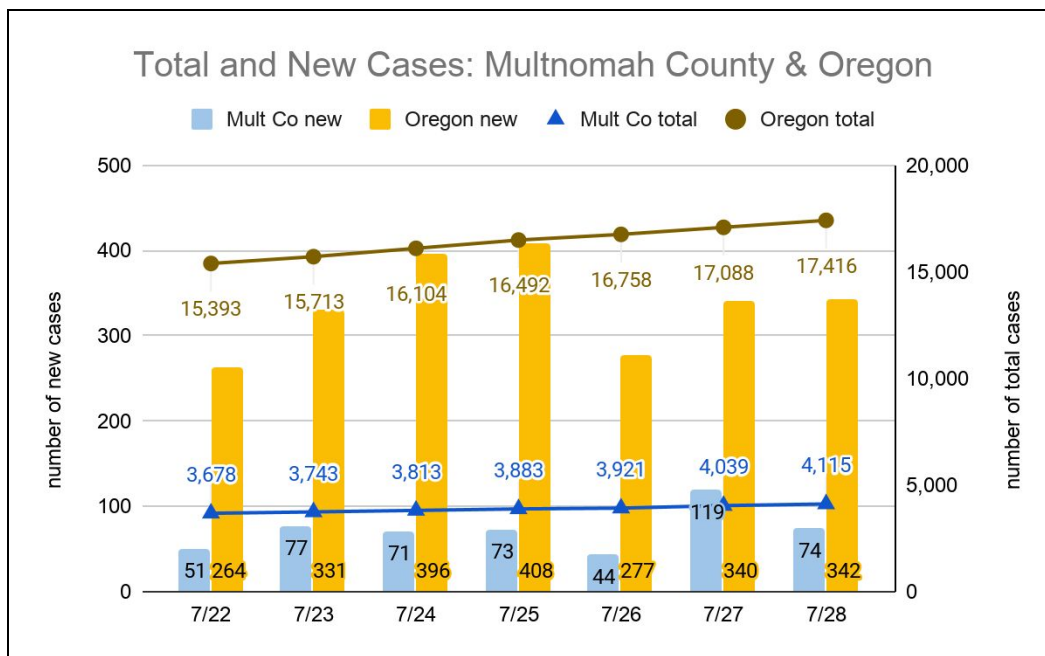
The County is supporting local school partners — Multnomah Education Service District, local school districts, and individual schools — in their development of Operational Blueprints and other tools to guide their safe reopening during the COVID-19 pandemic. The County’s Emergency Operations Center is supporting schools as they develop these blueprints, helping to ensure that OHA-mandated cleaning, distancing, and other safety protocols are in place. A review team composed of Public Health Division staff will be trained on July 30 to provide comprehensive feedback on school blueprints. By August 15, schools will publish their blueprints on their websites, and will submit them to the local Public Health review team and to the Oregon Department of Education for approval.

Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing.

COVID-19 cases and deaths in Multnomah County and in Oregon

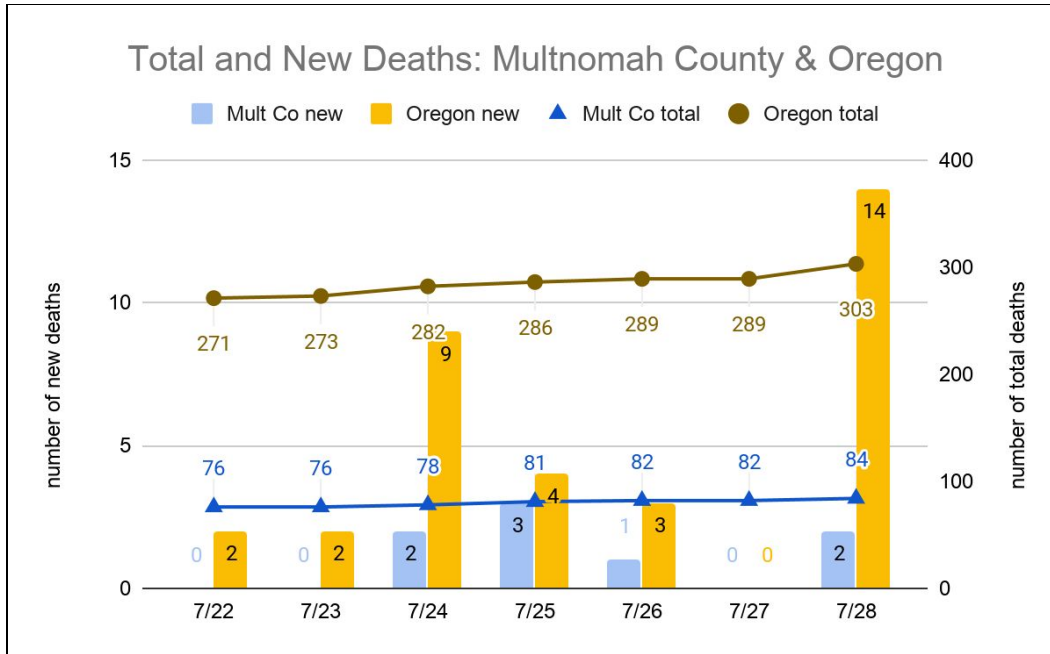
There were **342 new confirmed and presumptive COVID-19 cases** reported in Oregon on July 28. **Seventy-four** of these new cases are in Multnomah County. Since the pandemic began, there have been a total of **4,115** confirmed and presumptive COVID-19 cases in Multnomah County and **17,416** cases in Oregon. Multnomah County cases make up **24%** of the state’s total. The chart below shows cases over the past week.



(Source: [Oregon Health Authority](#))

There were **fourteen new COVID-19 deaths in Oregon** reported on July 28. **Two** of these deaths were in Multnomah County. A total of **84** people are known to have died of COVID-19 in Multnomah County since the

pandemic started, and there have been **303** known COVID-19 deaths in Oregon, statewide. Multnomah County deaths make up **28%** of the state’s total. The chart below shows deaths over the past week.



(Source: [Oregon Health Authority](#))

National and global data about COVID-19 cases and deaths are tracked in the [COVID-19 Dashboard](#), available through Johns Hopkins University’s [Coronavirus Resource Center](#).

Race and Ethnicity Impact in Multnomah County

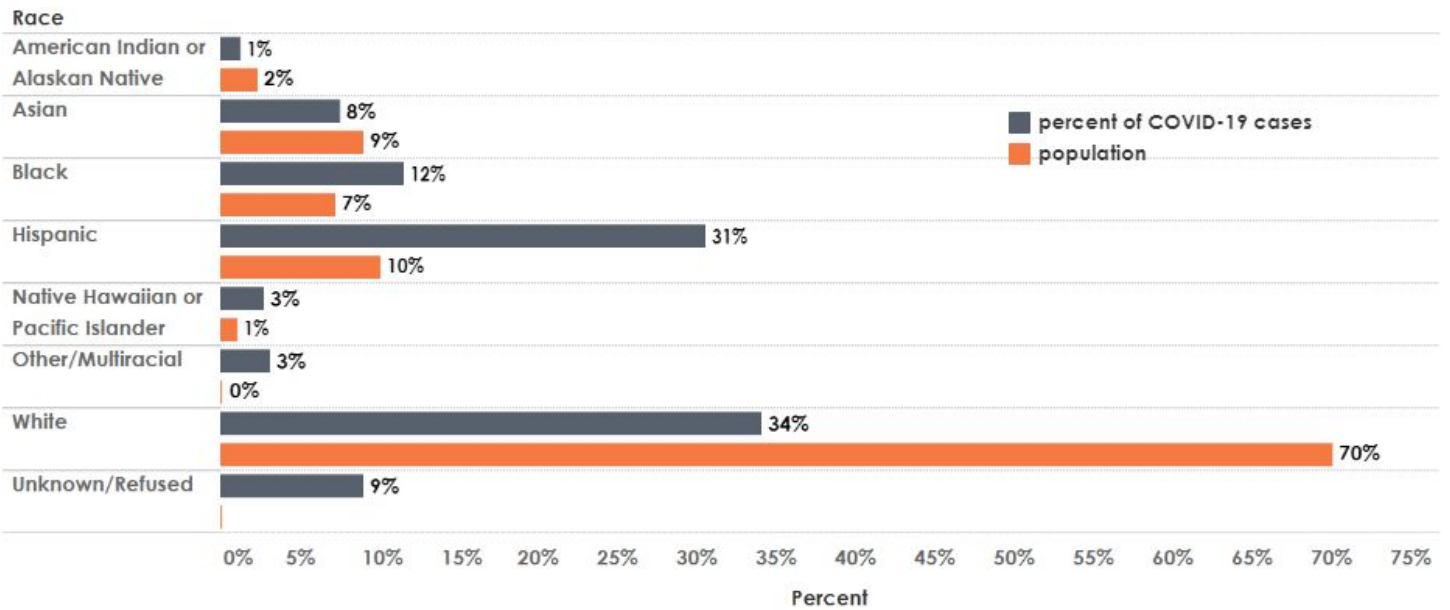
Detailed local data, including demographics (race, sex, age, and housing status) are available in the [Regional COVID-19 data dashboard](#) hosted by Multnomah County. The dashboard also contains data on case counts, hospitalizations, symptoms and coexisting conditions, and testing. For statewide data on COVID-19 cases in Oregon by sex, age group, race, and ethnicity, consult the Oregon Health Authority’s [Demographics and Disease Severity dashboard](#). National data on racial disparities in the COVID-19 pandemic is updated daily in the [COVID Racial Data Tracker](#), which is a joint project of the COVID Tracking Project at *The Atlantic* and the [Center for Antiracist Research](#).

The charts below show **the percentage of total cases, deaths, and hospitalizations by race and ethnicity (in gray)**, as of July 27. Each chart also shows **the proportion of Multnomah County’s total population by race/ethnicity (in orange)**. Instances where the percentage of cases, deaths, and hospitalizations exceeds the proportion of Multnomah County’s total population by race/ethnicity indicate the communities that are most impacted by health inequity from COVID-19. These differences may reflect the inequitable distribution of the risks of being exposed to COVID-19 and the opportunities to access medical care and COVID-19 testing.

(charts on the following pages)

Cases by race/ethnicity and population proportions

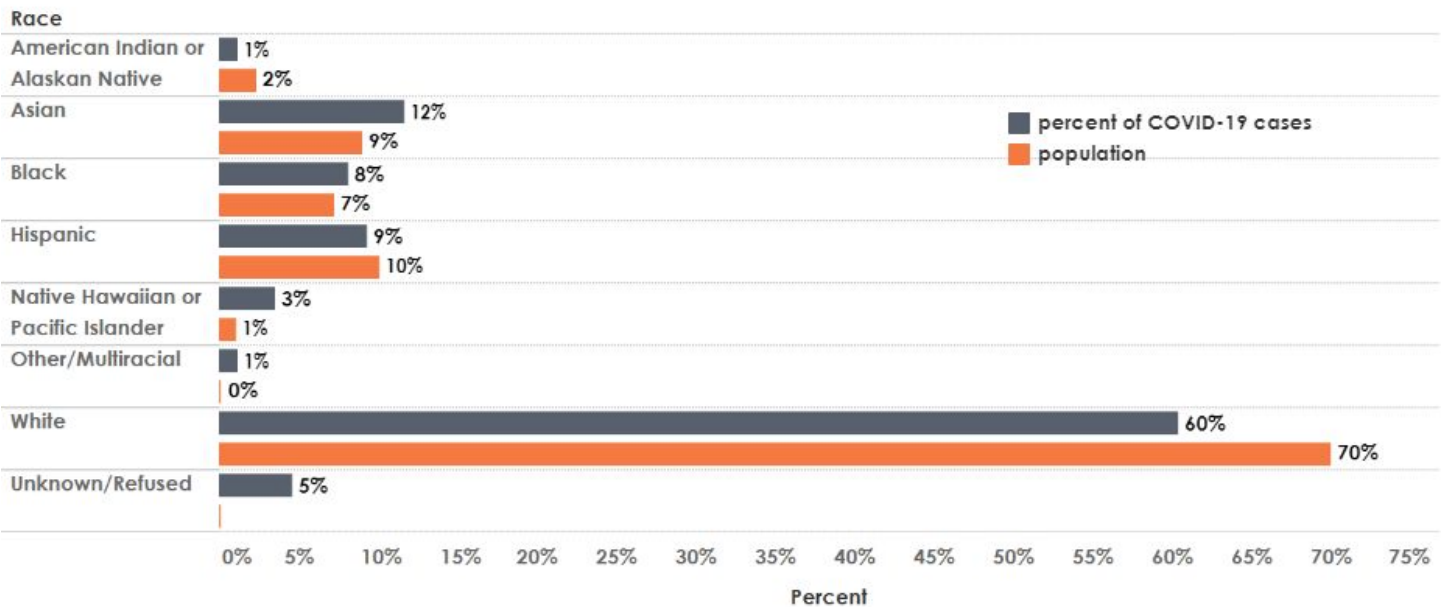
Percent of COVID-19 Cases Compared to Multnomah County Population Proportions



Data current as of July 27, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Deaths by race/ethnicity and population proportions

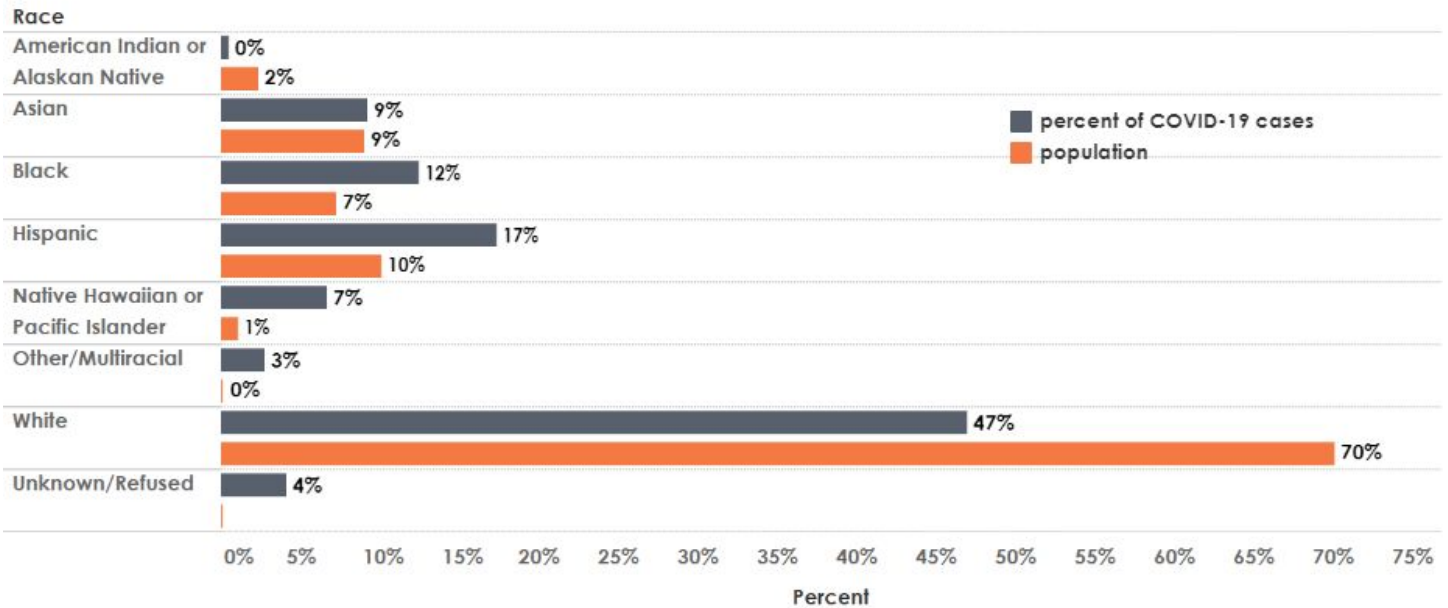
Percent of COVID-19 Deaths Compared to Multnomah County Population Proportions



Data current as of July 27, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

Hospitalized cases by race/ethnicity and population proportions

Percent of COVID-19 Hospitalized cases Compared to Multnomah County Population Proportions



Data current as of July 27, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

EOC Section: [Administration](#)

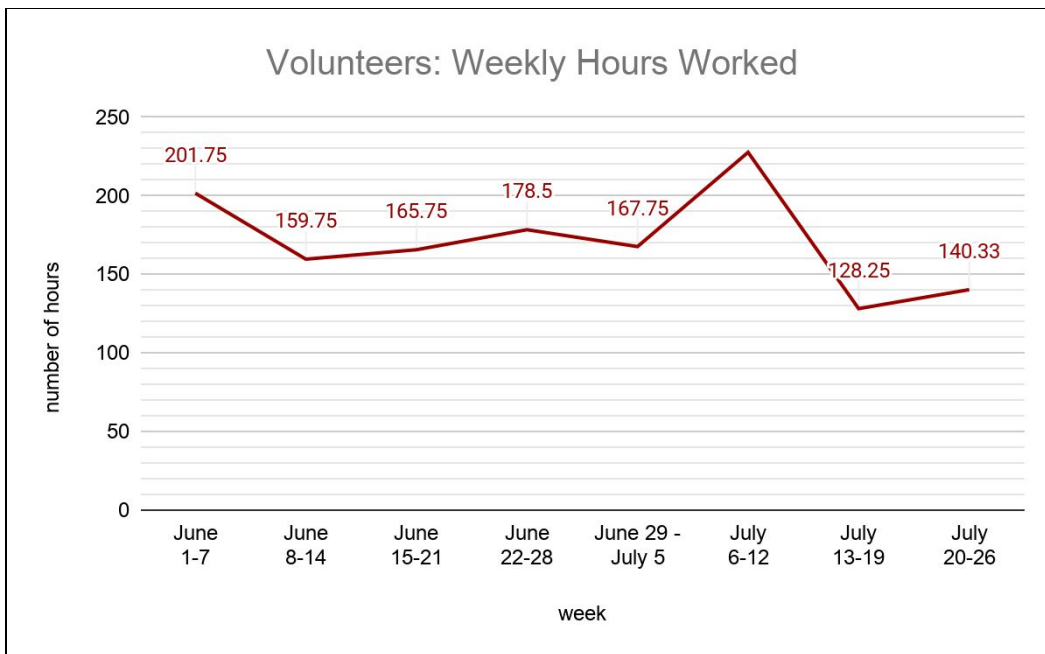
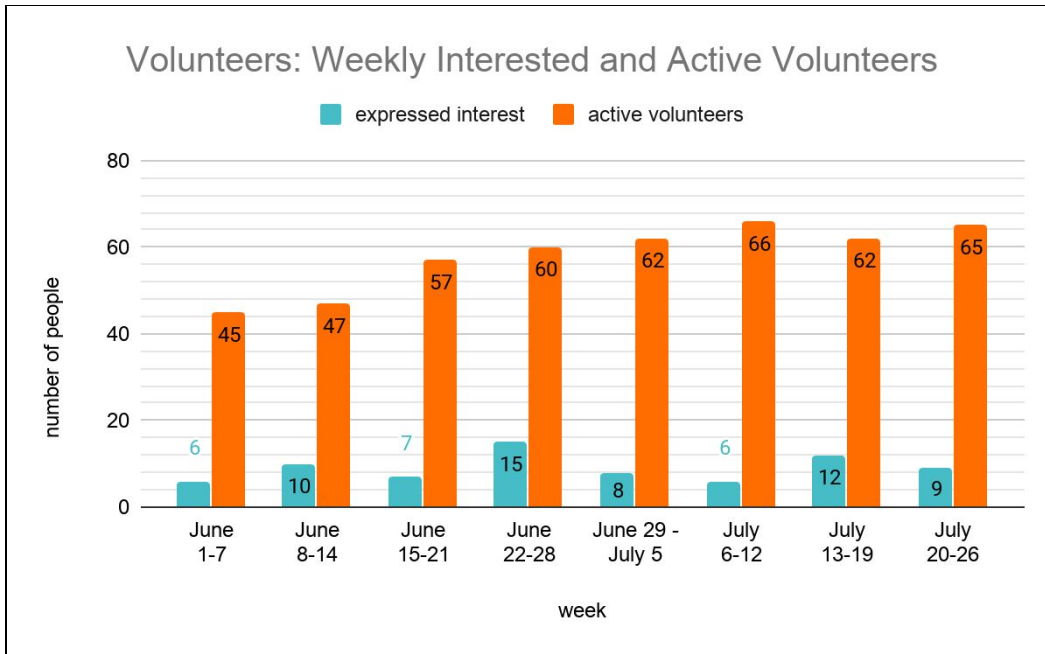
The Administration Section provides targeted support to create an inclusive, positive, productive and healthy work environment across all response operations, that is responsive to the changing conditions of the COVID-19 incident. Functions include the recruitment, training and onboarding of staff and volunteers; equity and inclusion support; and human resources and labor relations consultation.

Volunteers

The Joint Volunteer Information Center (JVIC) is a partnership between the City of Portland and Multnomah County for the duration of the COVID-19 response. The JVIC bolsters and sustains community response to COVID-19 in Multnomah County and the City of Portland through promoting, organizing and supporting safe volunteer activities. JVIC staff centralize and process offers of volunteer help made to Multnomah County and the City of Portland. They then connect those offers to requests for help made from medical providers, nonprofit organizations, faith-based organizations, and government entities. The JVIC prioritizes services for historically underserved communities.

Weekly Metrics: The JVIC tracks how many individuals complete an interest form to express interest in volunteering, the number of active volunteers, and the number of volunteer hours worked each week. The charts below show these metrics each week for the past several weeks.

As of July 26, 2020, a total of **775 individuals have completed the volunteer interest form**. A total of **87 people have volunteered their time** with the EOC during the COVID-19 response, and **active volunteers have worked a total of 3,905 hours**.



EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's

COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

Donations Unit

Multnomah County is seeking **home-made face covers** and **home-made cloth face coverings**, which should be unused and in good condition. Multnomah County is dedicated to ensuring that these scarce resources are distributed to Black, Indigenous, and People of Color communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are therefore, our donation priority. A multidisciplinary team of local municipal, county, and non-profit partners are working with community partners across the county to distribute these, and other supplies. [Learn more about how you can donate or volunteer to slow the spread of COVID-19.](#)

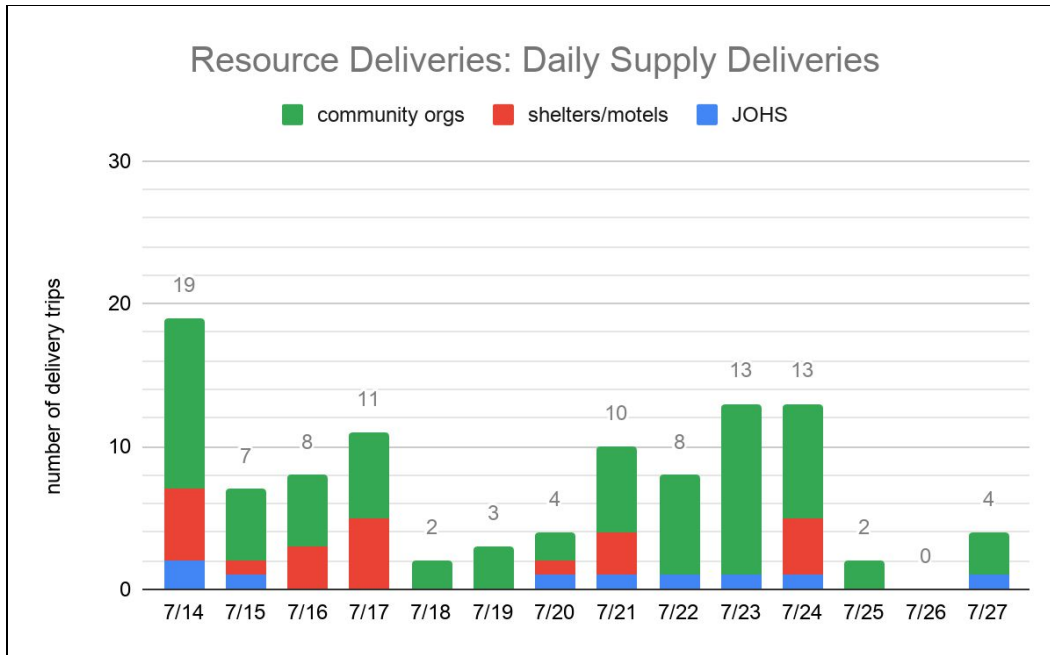
Food Unit

The Food Unit supports guests at Physical Distancing Shelters and Voluntary Isolation Motels, as well as volunteers and staff contributing to emergency response operations. This team supports a 24 hour, 7 day a week operation and organizes, sources, and delivers more than 1,400 meals each week. As the COVID-19 pandemic continues to place increased pressure on the local restaurant industry, the Food Unit prioritizes agreements with Black, Indigenous, and People of Color (BIPOC)-owned businesses. This is one example of the many ways County resources are being leveraged to mitigate the disproportionate impacts of COVID-19 on BIPOC communities.

Resource Deliveries

The Logistics Section provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, County-run physical distancing shelters and voluntary isolation motels, and emergency outdoor shelters run by the City of Portland and Multnomah County's Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.

(chart on next page)



EOC Section: [Community Liaisons](#)

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. If you are interested in serving as a liaison, please contact the Liaison Unit Leader. Please note that the cost for non-County staff interested and able to fill vacant roles will be the responsibility of their organization.

General

The Oregon Department of Human Services has a [Need Food?](#) website, with information about food resources, including free meals for children, SNAP, pandemic food benefits, and meal delivery for older adults.

Transportation

TriMet will resume regular service on many bus lines in August with increased passenger limits for buses and trains. [Details for the changes to buses, MAX, and WES can be found on the TriMet website.](#)

Youth

The Liaison Team is hosting a second Youth Forum to discuss the upcoming school year. The “Let’s Talk: Youth to Youth Forum” will take place on Wednesday July 29, 2020 from 2:30 - 4:30 pm on Zoom. [Register with this form.](#)

Community Liaison Team

The liaison unit comprises 47 liaisons who work in 27 sectors. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas

and any questions to the EOC. **More than 8,100 people participate in the liaison program** and help spread accurate information throughout our community and beyond.

Sector Contact Information and Conference Call Schedule

If you have specific questions, or to attend a regularly scheduled sector conference call, please [contact the sector liaison](#) via email.

Local Updates

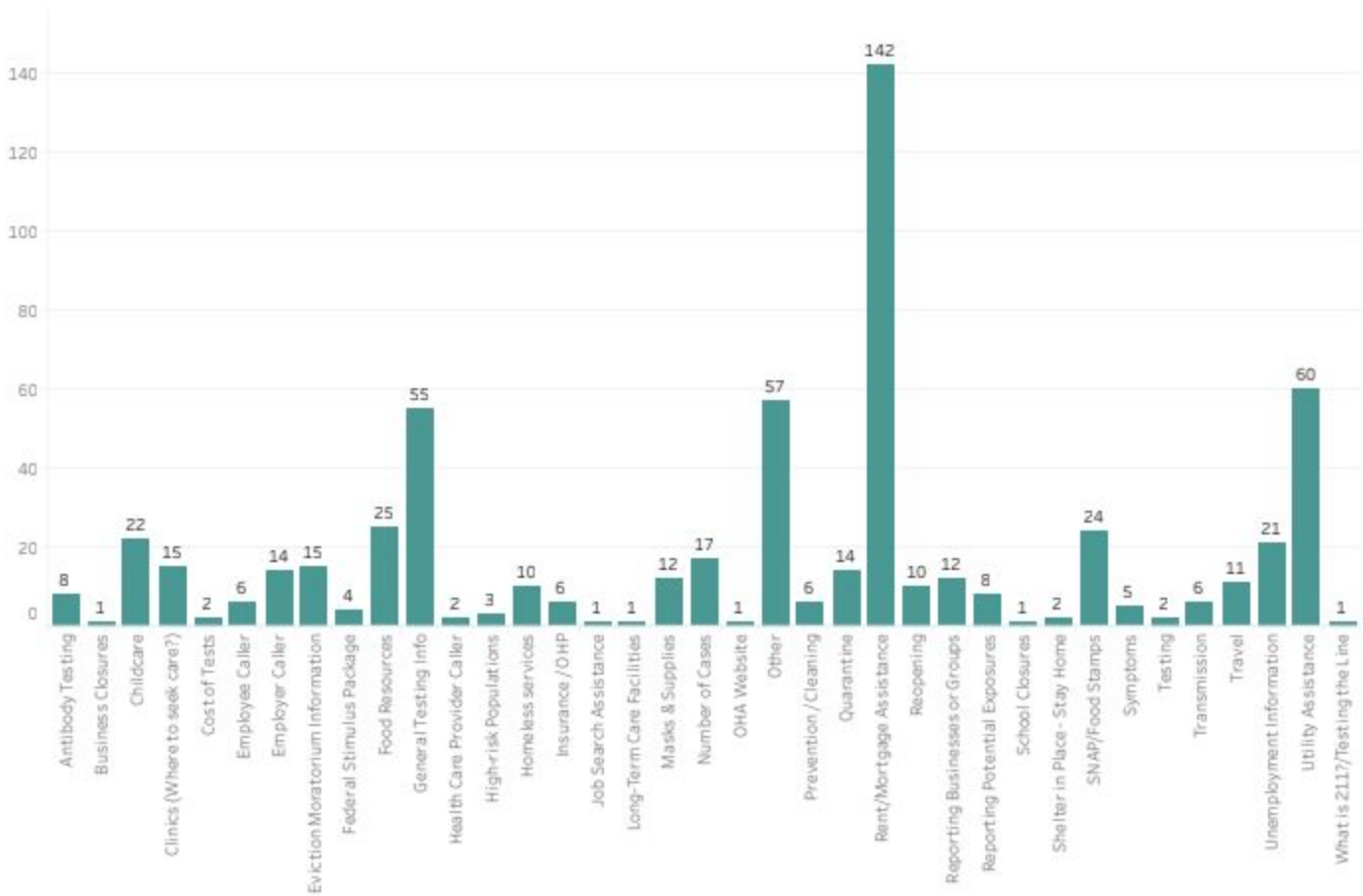
Media and Announcements

- On July 28, the radio talk show *Think Out Loud* included a segment attempting to answer the question: [Will Portland restaurants survive the pandemic?](#)
- On July 28, [OPB reported](#) that “many people of color who live and work along Vancouver’s Fourth Plain corridor and are watching bills pile up and threaten their place in the city’s international district.”

211 Calls

- There were 419 calls to 211 on Monday, July 27.
- The most common reason people called was to ask about rent/mortgage assistance. Other frequent inquiries were about general testing information and utility assistance.

(chart on next page)

Reason for Contact


Data for July 27, 2020.

State of Oregon and Regional Updates

Media and Announcements

- On July 27, [OPB reported that the “University of Oregon began trials on a new COVID-19 test that uses saliva spit into a tube.](#) If it works and gets approved, the university hopes it can raise the testing capacity in Lane County and neighboring communities.”
- On July 27, [KOIN](#) and the [Salem Statesman Journal reported](#) that a few hundred cars participated in a protest caravan organized by Oregon Safe Return to Schools, traveling from the Willamette Town Center in Salem to the Oregon State Capitol. The *Statesman Journal* stated that “The participating educators, students, families and supporters don't want any in-person learning until there are no new COVID-19 cases in their individual counties for 14 days, citing guidelines from the U.S. Centers for Disease Control and Prevention.”
- On July 28, the radio talk show *Think Out Loud* included a segment on [families of inmates in Oregon prisons who have protested against prison conditions during the pandemic.](#)

- On July 28, in response to new mandates required prior to Oregon schools reopening, many local districts announced schools will begin the 2020-2021 school year using online, hybrid, or comprehensive distance learning plans. [Portland Public Schools, the State's largest school district, announced that students will not return to in person instruction until November 5](#), at the earliest. This story was reported by [The Oregonian/OregonLive](#), [Beaverton Valley Times](#), [Willamette Week](#), [KATU](#), [KGW](#), and [KOIN](#).

Health System Capacity

As of July 28, 2020

Data current as of 9:00am 7/28/2020

Hospital Capacity and Usage in Oregon as reported to HOSCAP*

Overall Capacity	Available	Total Staffed
Adult ICU Beds	133	768
Adult non-ICU Beds	752	4,332
NICU/PICU Beds	82	323
Pediatric non-ICU Beds	90	341

COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Current Hospitalized Patients	230	157
Current Patients in ICU Beds	58	45
Current Patients on Ventilators	31	29

Available Ventilators	773
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Note: Hospital capacity and usage data is published on weekdays only (source: [Oregon COVID-19 Update](#)).

Note from OHA: *Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00 am. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classifications.

National and International Updates

Media and Announcements

- Earlier this month the U.S. Environmental Protection Agency published a new website about [Indoor Air and Coronavirus \(COVID-19\)](#).
- On July 23, the Centers for Disease Control (CDC) published new tools and guidance: [Back to School Planning: Checklists to Guide Parents, Guardians, and Caregivers](#), [Guidance for K-12 School](#)

[Administrators on the Use of Cloth Face Coverings in Schools](#), [School Decision-Making Tool for Parents, Caregivers, and Guardians](#).

- On July 24, the CDC updated its [FAQ for School Administrators on Reopening Schools](#), and its [Toolkit for People with Disabilities](#).
 - On July 24, [The Atlantic reported on the limitations of what a COVID-19 vaccine can provide, and challenges to rolling out a COVID-19 vaccine nationwide](#). The article asserts, “Without the measures that have beat back the virus in much of Europe and Asia, there will continue to be more outbreaks, more school closings, more loneliness, more deaths ahead. A vaccine, when it is available, will mark only the beginning of a long, slow ramp down. And how long that ramp down takes will depend on the efficacy of a vaccine, the success in delivering hundreds of millions of doses, and the willingness of people to get it at all.”
 - On July 25, [the Associated Press reported that the Supreme Court upheld Nevada’s 50 person limit on faith-based gatherings](#). The article notes, “In a 5-4 decision, the high court refused to grant the request from the Christian church east of Reno to be subjected to the same COVID-19 restrictions in Nevada that allow casinos, restaurants and other businesses to operate at 50% of capacity with proper social distancing.”
 - On July 26, the CDC updated its guidance about how to [Isolate if You Are Sick](#).
 - On July 26, the [Associated Press reported](#) that some local sheriffs and police chiefs in communities around the U.S. have stated that they will not enforce legal mandates for people to wear face coverings.
 - On July 27, the [Associated Press](#) and [NPR](#) reported that a coronavirus vaccine (developed by the U.S. biotech company Moderna and the National Institutes of Health) started its final phase of testing on Monday.
 - On July 27, [The Oregonian/OregonLive published an article about a Portland athletic wear company with an ambitious goal: “send a mask to every American.”](#)
 - On July 28, the CDC updated its guidance about [Cleaning and Disinfecting Your Facility](#), and its [Travel Recommendations by Country](#).
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Stay Informed, Get Involved

COVID-19 Response

- **Local response:** the [Multnomah County COVID-19 website](#) is regularly updated with new information and guidance. Topics covered include:
 - [Daily Living](#)
 - [Reopening & Guidance](#)
 - [Symptoms, Testing & Care](#)
 - [Outbreak Summary](#), including the [Regional COVID-19 Data Dashboard](#)
 - [Get or Give Help During COVID-19](#)
 - [What’s open — and what is closed — at MultCo during COVID-19](#)
 - [Discrimination, stigma and COVID-19](#)

- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Multnomah County Public Information Media Coordinator at: **503-502-2741**.

Check out our [list of trusted sources](#) for current national and regional COVID-19 information.

Volunteers

- Are you interested in assisting during this incident? Please complete a [volunteer interest form](#).

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	seven days a week, 8:00 am - 11:00 pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 TTY: 711		open 24 hours a day, seven days a week
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
City County Information and Referral	503-823-4000		Mondays-Fridays, 8:00 am - 5:00 pm

Help and Resources

- **Having symptoms?**
 - [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

More questions?

- Consult the [Multnomah County COVID-19 FAQs](#).
- [Call 211](#).
- Still can't find the answer you're looking for? Submit [questions about the novel coronavirus](#) to Multnomah County.

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