

# Situation Report

<b>Situation Report Number:</b> 08.07.2020		
<b>Incident Name:</b> COVID-19 MultCo Coordination		
<b>OERS Number:</b> 2020-0279		
<b>EOC:</b> Activated	<b>Incident Commanders:</b> Kim Toevs, Multnomah County Health Department Alice Busch, Multnomah County Emergency Management Casey Layton, Department of County Management Jessica Guernsey, Multnomah County Health Department Joseph Valtierra, Department of County Human Services	
<b>Date:</b> 8/07/20	<b>Time:</b> 9:55 hours	Situation Reports are released on Mondays, Wednesdays, and Fridays at approximately 10:00 am. <a href="#">All posted Situation Reports are archived on the County's website.</a>

**To submit updates/actions to this report**, email the Multnomah County EOC Situation Unit at [eoc.situationunit@multco.us](mailto:eoc.situationunit@multco.us) with the subject line: Update for COVID-19 Situation Report.

## Need testing?

- **Call your doctor or clinic:** If you have insurance or a regular care provider, contact your doctor's office or clinic to discuss whether you should be tested.
- **If you don't have a doctor:** Call 211 for help finding a clinic. They can help you even if you don't have insurance. You can also call the Health Department's [Primary Care Clinics](#) at 503-988-5558 to enroll as a new patient.
- **Multnomah County community testing:** [no-cost testing by appointment only](#), for anyone with [symptoms](#). You don't need to be a clinic or Multnomah County patient to get tested. Limited testing may be available for people without symptoms. We focus on reaching Black, Indigenous, and other People of Color communities, people without health insurance, and people without a regular health care provider. **Call 503-988-8939 for an appointment.**

Location and hours:

- East County Health Center (parking lot), 600 NE 8th St., Gresham, Mondays and Thursdays, 9:30 am - 4:00 pm
- **Oregon Health and Sciences University (OHSU) community testing:** [drive-through/walk up testing sites in Portland and Hillsboro](#). OHSU offers testing for people with symptoms ages 2 months and older, and for people in specific risk groups. [See who can be tested on OHSU's website](#). Testing is walk-in or drive-through only; no appointments. There may be a long wait if demand is high. For more information, call the OHSU Coronavirus Hotline: 833-647-8222.

Locations and hours:

- Portland Expo Center, 2060 N Marine Dr., Portland, Monday-Saturday, 9:00 am - 4:00 pm
- Gordon Faber Recreation Center, Hillsboro Stadium, 4450 NE Century Blvd., Hillsboro, Monday-Saturday, 9:00 am - 4:00 pm

- For more information about testing sites, who should get tested, and what to expect from your COVID-19 test, see Multnomah County's [COVID-19 Testing](#) page.

## Announcements and Featured Media

- On August 5, an [Informational Board Briefing on the County's COVID-19 Response](#) was provided to the Multnomah County Board of Commissioners. Presenters included Public Health Director, Rachael Banks; Public Health Officer, Dr. Jennifer Vines; Director of Emergency Management, Chris Voss; Communicable Disease Director, Kim Toevs; and the Chair Deborah Kafoury's Chief of Staff, Kimberly Melton.
- On August 5, Joe Valtierra, Department of County Human Services, joined Multnomah County's COVID-19 Emergency Response as a member of Unified Command. Joe will bring his expertise garnered in his Multnomah County role, and also in his decade of experience working with the Agency on Aging and Disabilities of Southwest Washington, to help inform the County's COVID-19 Emergency Response.

## Multnomah County Emergency Operations Section Updates

The Multnomah County Emergency Operations Center (EOC) is a temporary network that works within the [Mission, Vision and Values of Multnomah County](#). The EOC develops objectives based on guidance from the Chair and Chief Operating Officer. The EOC provides wrap around services to support County departments that are operating beyond their normal capacity. The EOC provides a framework that incorporates staff from across all County departments, as well as community volunteers and representatives from partner agencies and organizations to direct the full complement of this combined effort toward accomplishing the County's objectives.

### EOC Section: [Public Information](#)

The Public Information Section provides accurate, coordinated, timely and accessible information with the goal of reducing the spread of COVID-19. This information is disseminated to local governments; media; the private sector; and the community through the Multnomah County COVID-19 website, social media, media outlets, call centers, and direct efforts with culturally specific communities. Particular attention is paid to the communities most affected by COVID-19 and people who may not receive information through mainstream means. Content and materials are developed for individuals with disabilities and/or access and functional needs, differing levels of literacy, and with particular care being taken to effectively meet the needs of Black, Indigenous, and People of Color communities. The Public Information Section uses an equity lens to create material which is culturally specific to the needs of the many communities represented within the county.

Social media highlights - Please share widely

- [Multnomah County Facebook](#)
  - Why yes, we \*are\* still collecting [donations of handmade face-coverings](#) for adults and children. Visit our ["Donate, volunteer to slow spread of COVID-19"](#) page for details on how to give.

- You can visit the County's [Voting Center Express](#) for help casting your ballot for the August 11 special runoff election for County Commissioner.
- [Multnomah County Twitter](#)
  - Are you prepared for hot weather? [Tips to stay cool](#) during the summer.
- [Multnomah County Health Department Facebook](#)
  - Please read OPB's report on [Disproportionate Rates of COVID-19 among Pacific Islanders](#) in Oregon.
- [Multnomah County Health Department Twitter](#)
  - [Asking employees to provide a negative COVID-19 result](#) is not recommended. There are better ways to protect your workplace.
  - [Oregon just passed 19,000 #COVID19 cases](#). Remember, ANY of us can carry the virus, catch it or spread it to others.
  - [Face coverings work: #wearingiscaring](#)
  - [Acompañen a Lucy en este corto video](#) creado por el departamento de salud del condado de Multnomah, educándonos sobre el uso de los cubrebocas para disminuir la propagación del #COVID19.
  - [AVISO DE SALUD](#): La @FDA\_Drug\_Info advierte a todos de no usar determinados desinfectantes para manos que contienen una sustancia toxica.
- [Multnomah County Emergency Management Facebook](#)
  - As we focus on COVID-19, [let's not forget to prepare for other potential hazards](#), including extreme or extended heat, wildfires and wildfire smoke, power outages, and earthquakes.
- [Multnomah County Library Facebook \(English\)](#)
  - [A safe space for BIPOC girls](#), young trans and non-binary femmes (ages 7-17) to engage in collective healing and radical self-care. Wednesdays in August and September with [Brown Girl Rise](#).
  - [Homeschool and School at Home During COVID19](#): Join our panel of experienced homeschool parents and providers to learn about the different ways to support your children's education in this unique time.
- [Multnomah County Library Facebook \(Spanish\)](#)
  - [Mantenga la calma y evita las estafas relacionadas con el coronavirus](#). Haga clic en el enlace de la Comisión Federal de Comercio para ver 5 cosas que puede hacer para evitar esas estafas: [Mantenga la calma](#).
  - [¡PROGRAMAS VIRTUALES! ¿Cuál de estos dos días y horarios sería ideal sintonizar un programa virtual de la biblioteca?](#) si ninguna de estas opciones funciona, díganos en los comentarios por favor.
  - [Ayuda para inmigrantes de Oregón](#) con asistencia financiera durante esta crisis #COVID19.
  - [Invitamos a completar esta encuesta sobre la asistencia necesaria para la renta y la educación debido al impacto de la pandemia COVID19](#). Esto es parte de la Asamblea ciudadana de Oregón para la recuperación de Oregón de la COVID-19.
  - [Si su hijo o hija cumple 5 años antes del primero de septiembre](#) ya debe registrarse para la escuela. Más información dependiendo su vecindario [aquí](#).

**EOC Section: [Operations](#)**

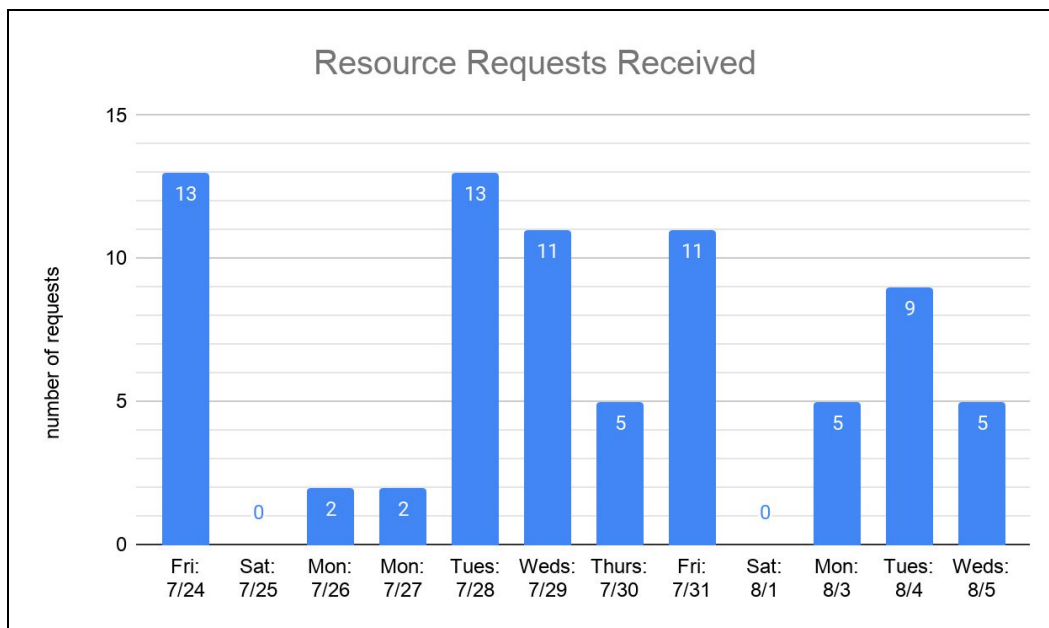
The Operations section has several operational areas, each of which report on daily metrics. Weekly metrics are reported each Wednesday.

**Resource Request Unit**

The Resource Request Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities Multnomah County serves. The team allocates critical supplies and Personal Protective Equipment (PPE) to health and community organizations in order to prevent the spread of COVID-19. When allocating PPE, the Resource Request Unit prioritizes the needs of people living in congregate (group) settings, organizations experiencing an outbreak, organizations that perform life saving operations (hospitals, clinics, etc), and organizations that serve communities of color, people ages 65 and older, and people with underlying health conditions. These priorities are part of Multnomah County’s commitment to dedicate resources to the populations most impacted by COVID-19.

Within the Resource Request Unit, the Community Resources team helps community groups such as social service organizations, food pantries, faith organizations, businesses, and many others navigate the EOC resource request and allocation process. In addition, they provide information and answer questions about availability of supplies and which PPE is indicated for particular circumstances. The team addresses the needs of the community with a strong equity lens and trauma-informed communication, and prioritizes service to those most at risk. You can reach the Community Resources team at [communityresources@multco.us](mailto:communityresources@multco.us), or by calling 503-988-8940.

**Daily Metrics:** The Resource Request Unit tracks how many requests for resources it receives over a 24-hour period ending at 12:00 pm each day. The chart below shows the number of daily requests over the past two weeks.

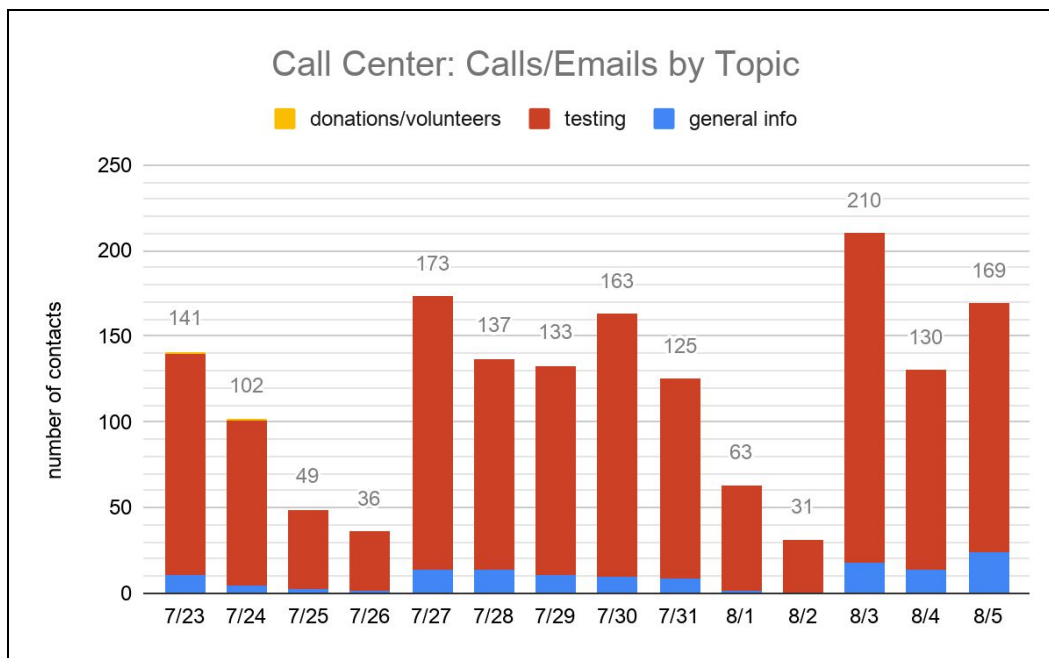


*Note: the Resource Request Unit operates Mondays-Saturdays.*

Call Center

The EOC Call Center answers a range of questions and concerns from community members related to COVID-19. Callers are connected directly from the Multnomah County Health Department and occasionally from 211. The Multnomah County emergency response team at the EOC continually updates the Call Center script content based on questions received. The Call Center also helps provide information regarding the many questions related to testing and assists by supporting Multnomah County Health with contact tracing, and scheduling appointments for the County’s low-barrier COVID-19 testing.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day. The chart below shows the number of calls and emails per day for the past two weeks, broken down by three topic categories.



EOC Section: Mass Care and Shelter ([Emergency Support Function 6](#))

During the COVID-19 pandemic, Multnomah County has opened several temporary shelters and motels designed with physical distancing measures to help slow the spread of COVID-19 among people who are experiencing houselessness. Starting July 1, the County began a process of transitioning its Physical Distancing Motels to non-profit providers for long-term operations. Human Solutions, Inc. now operates a 53-room Physical Distancing Motel, Transition Projects, Inc. operates a 53-room motel, and Do Good Multnomah operates two motels, one with 40 rooms and one with 42. As these four properties transition to non-profit management, they will no longer be reported in this Situation Report.

Section Updates

Mass Care and Shelter currently operates one Physical Distancing Shelter (with a total capacity of **120 beds**) and two Voluntary Isolation Motels (with a total capacity of **120 beds**). The Section’s focus includes:

- Supporting County residents who need space to isolate and quarantine outside of congregate or multi-generational settings.
- Responding with compassion and action as increasing numbers of guests are referred from partner shelters.
- Working on transitioning voluntary isolation motels from the County Emergency Operations Center to Joint Office of Homeless Services.

## EOC Section: Public Health and Medical ([Emergency Support Function 8](#))

The Public Health and Medical Section works to reduce the spread of COVID-19 in Multnomah County, and to minimize the impacts of the disease on individuals and our community. This Section contains Units that support Fatality Management, Region 1 Hospital and Health Systems, Emergency Medical Services, COVID Testing, and Communicable Disease Investigations which includes Epidemiology, Case Investigation and Contact Tracing.

### Schools Blueprint

The County in close collaboration with the Multnomah Education Service District is supporting local school districts and schools in their development of Operational Blueprints and other tools to guide their safe reopening during the COVID-19 pandemic. The County's Emergency Operations Center is supporting schools as they develop these blueprints, helping to ensure that OHA-mandated communicable disease response plans including things like symptom screening, isolation space, cleaning, and other safety protocols are in place. By August 17, schools will publish their blueprints on their websites, and will submit them to the local Public Health review team and to the Oregon Department of Education for approval. As deadlines approach for schools -- both K-12 and higher education -- to submit their plans for reopening, a multi-disciplinary team of reviewers has been assembled to meet the state requirement for local public health review. Currently, this team is laying out frameworks to evaluate both types of plans while overlaying equity considerations into review criteria.

The Schools Liaison is working with various partners including Public Health, Youth Liaisons, and the Public Information section to develop a public health "Back to School" communications plan and toolkit, as well as continuing to support schools and districts as they work toward welcoming students back virtually or in person for the 2020-2021 school year.

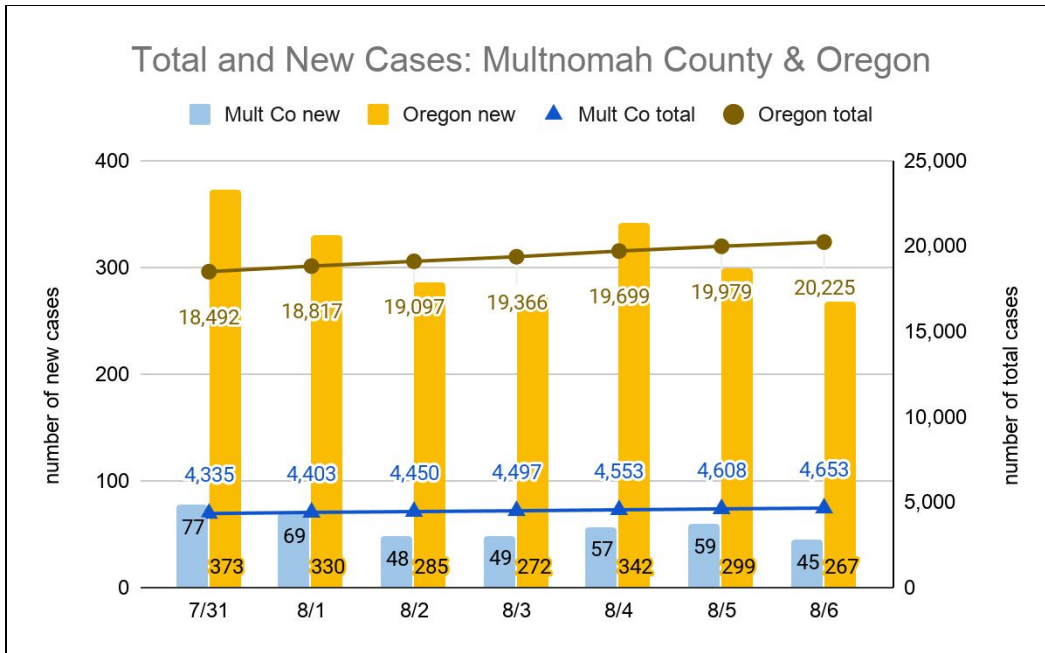
### Epidemiology Data

This is a dynamic situation. Information and case counts are changing rapidly and the incident is ongoing.

#### COVID-19 cases and deaths in Multnomah County and in Oregon

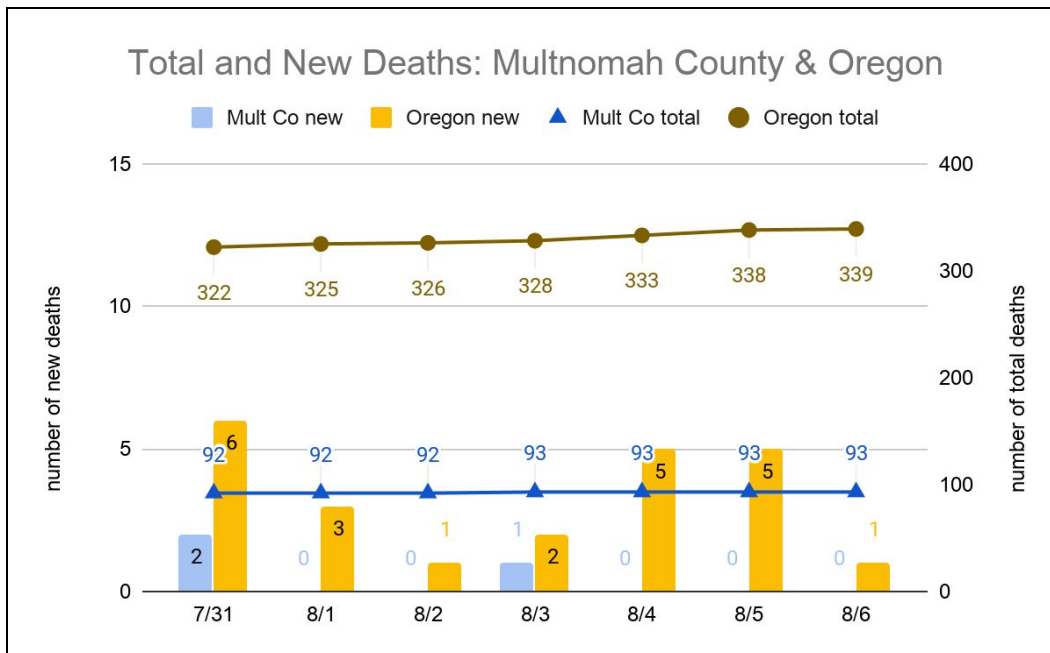
There were **267 new confirmed and presumptive COVID-19 cases** reported in Oregon on August 6. **Forty-five** of these new cases are in Multnomah County. Since the pandemic began, there have been a total of **4,653** confirmed and presumptive COVID-19 cases in Multnomah County and **20,225** cases in Oregon. Multnomah County cases make up **23%** of the state's total. The chart below shows cases over the past week.

*(chart on next page)*



(Source: [Oregon Health Authority](#))

There was **one new COVID-19 death in Oregon** reported on August 6. **No** COVID-19 deaths were reported in Multnomah County. A total of **93** people are known to have died of COVID-19 in Multnomah County since the pandemic started, with the most recent COVID-19 death in the County reported on August 3. There have been **339** known COVID-19 deaths in Oregon, statewide. Multnomah County deaths make up **27%** of the state's total. The chart below shows deaths over the past week.



(Source: [Oregon Health Authority](#))

National and global data about COVID-19 cases and deaths are tracked in the [COVID-19 Dashboard](#), available through Johns Hopkins University’s [Coronavirus Resource Center](#).

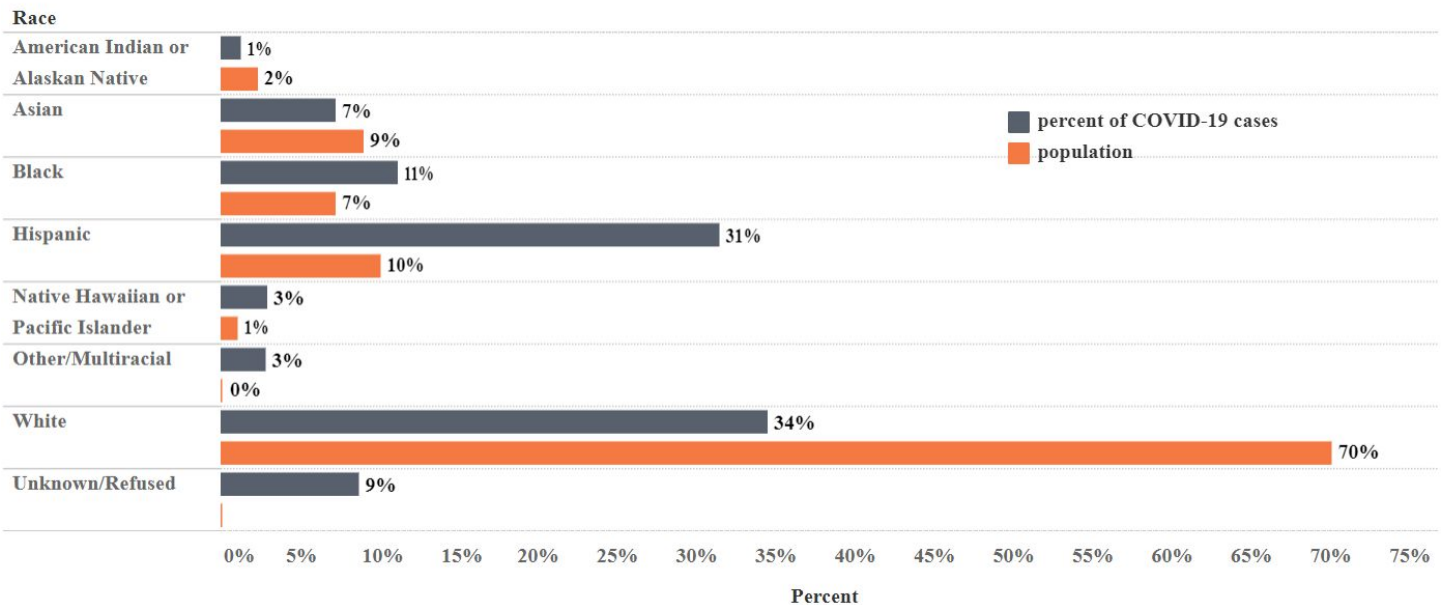
Race and Ethnicity Impact in Multnomah County

Detailed local data, including demographics (race, sex, age, and housing status) are available in the [Regional COVID-19 data dashboard](#) hosted by Multnomah County. The dashboard also contains data on case counts, hospitalizations, symptoms and coexisting conditions, and testing. For statewide data on COVID-19 cases in Oregon by sex, age group, race, and ethnicity, consult the Oregon Health Authority’s [Demographics and Disease Severity dashboard](#). National data on racial disparities in the COVID-19 pandemic is updated daily in the [COVID Racial Data Tracker](#), which is a joint project of the COVID Tracking Project at *The Atlantic* and the [Center for Antiracist Research](#).

The charts below show **the percentage of total cases, deaths, and hospitalizations by race and ethnicity (in gray)**, as of August 5. Each chart also shows **the proportion of Multnomah County’s total population by race/ethnicity (in orange)**. Instances where the percentage of cases, deaths, and hospitalizations exceeds the proportion of Multnomah County’s total population by race/ethnicity indicate the communities that are most impacted by health inequity from COVID-19. These differences may reflect the inequitable distribution of the risks of being exposed to COVID-19 and the opportunities to access medical care and COVID-19 testing.

**Cases by race/ethnicity and population proportions**

*Percent of COVID-19 Cases Compared to Multnomah County Population Proportions*



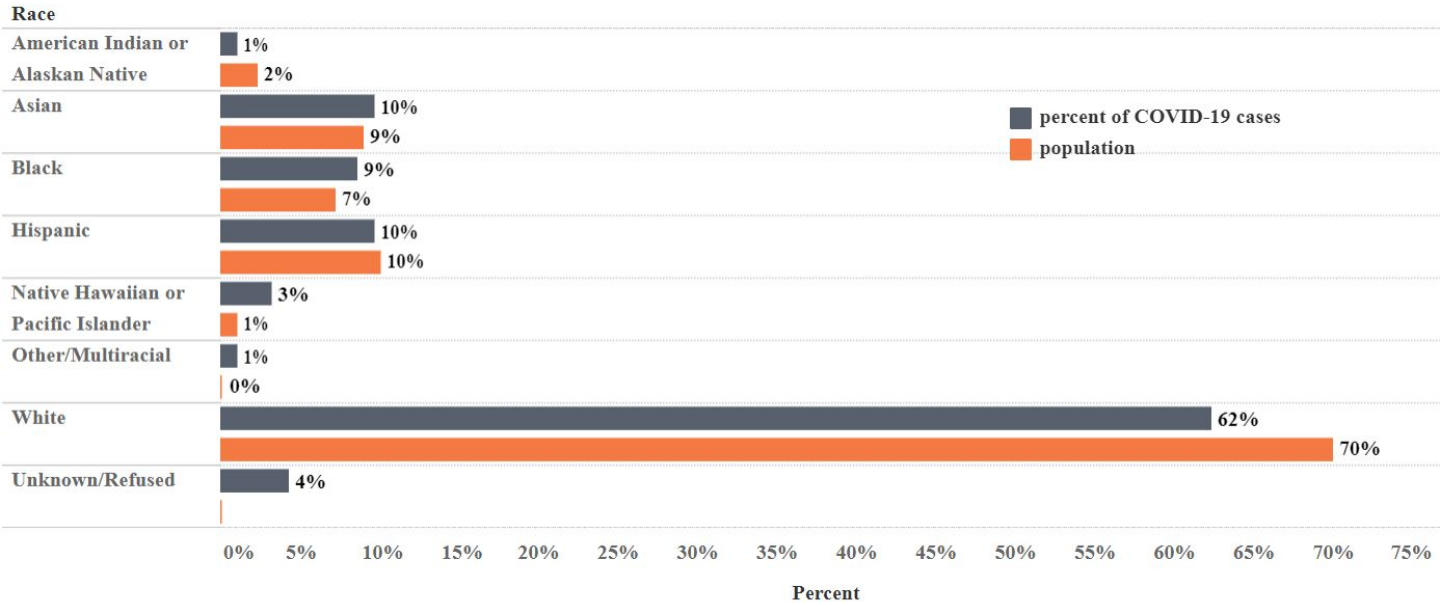
*Data current as of August 5, 2020 (source: [Regional COVID-19 Data Dashboard](#)).*

(charts on next page)



### Deaths by race/ethnicity and population proportions

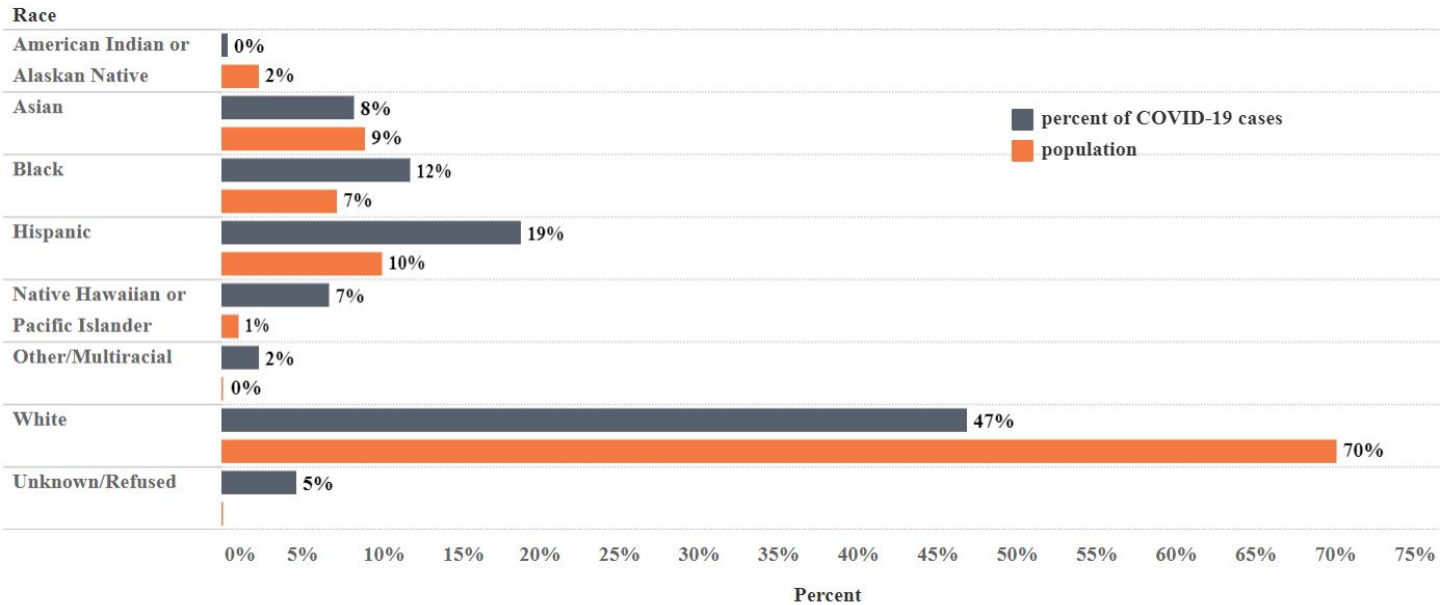
Percent of COVID-19 Deaths Compared to Multnomah County Population Proportions



Data current as of August 5, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

### Hospitalized cases by race/ethnicity and population proportions

Percent of COVID-19 Hospitalized cases Compared to Multnomah County Population Proportions



Data current as of August 5, 2020 (source: [Regional COVID-19 Data Dashboard](#)).

## EOC Section: [Logistics](#)

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, allocating, tracking, and deactivating resources needed for emergency and disaster operations from government, private, or volunteer sources. For Multnomah County's COVID-19 response, important Logistics functions include coordinating the donation of supplies, delivering resources to community partners, and coordinating volunteers.

### Donations Unit

Multnomah County is seeking **home-made face covers** and **home-made cloth face coverings**, which should be unused and in good condition. Multnomah County is dedicated to ensuring that these scarce resources are distributed to Black, Indigenous, and People of Color communities. Across the country, these communities are statistically more likely to suffer grave outcomes of COVID-19 and are therefore, our donation priority. A multidisciplinary team of local municipal, county, and non-profit partners are working with community partners across the county to distribute these, and other supplies. [Learn more about how you can donate or volunteer to slow the spread of COVID-19.](#)

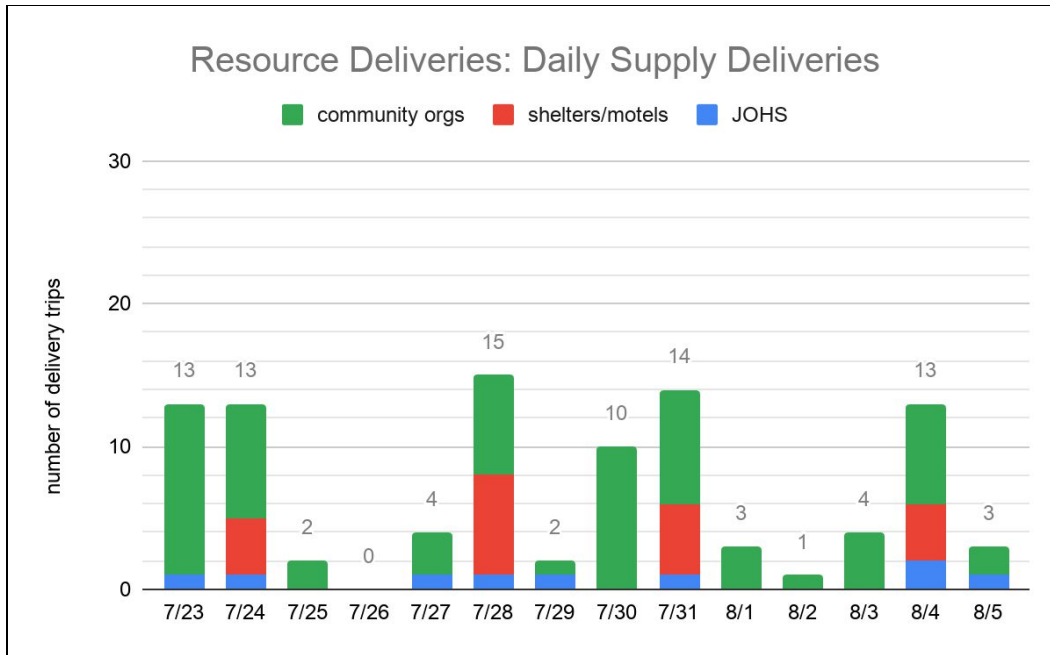
### Food Unit

The Food Unit supports guests at Physical Distancing Shelters and Voluntary Isolation Motels, as well as volunteers and staff contributing to emergency response operations. This team supports a 24 hour, 7 day a week operation and organizes, sources, and delivers more than 1,400 meals each week. As the COVID-19 pandemic continues to place increased pressure on the local restaurant industry, the Food Unit prioritizes agreements with Black, Indigenous, and People of Color (BIPOC)-owned businesses. This is one example of the many ways County resources are being leveraged to mitigate the disproportionate impacts of COVID-19 on BIPOC communities.

### Resource Deliveries

The Logistics Section provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, County-run physical distancing shelters and voluntary isolation motels, and emergency outdoor shelters run by the City of Portland and Multnomah County's Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.

*(chart on next page)*



### EOC Section: [Community Liaisons](#)

The Liaison Unit is made up of four Liaison Officers and five Deputies who support 47 community liaisons across 27 sectors. Liaison Officers and Deputies foster community connection and information sharing by creating spaces to problem solve, share resources, and discuss community experiences. In addition, they track and identify trends within the community and elevate them to response leadership to inform outreach and policy. Community Liaisons use their subject-matter expertise to act as a critical link between the COVID-19 response mission and the audience it affects. They answer sector specific questions, ensure understanding of local and State guidelines as it pertains to their sector, and manage communication and information sharing between sector organizations and the Multnomah County Emergency Operations Center.

### Liaison Section Updates

- Liaisons are supporting outreach to organizations involved in demonstrations to ensure they have access to PPE and publicize the availability of asymptomatic COVID testing for protesters.
- Liaison Officers are working with Health Department investigators and the County’s Emergency Operations Center Unified Command to explore options for reaching out to construction sites and other workplaces that may be more vulnerable to COVID-19, as well as other workplaces vulnerable to outbreaks that would benefit from dissemination of the most recent public health guidelines.
- Liaison officers continue to support collaborative work between sector leads. Most recently, our faith based and culturally specific liaisons met to discuss their complementary needs and experiences and to discuss ways to collaborate to best serve their particular communities.

### Community Liaison Team

**The liaison unit includes 47 liaisons who work in [27 sectors](#).** These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any

questions to the EOC. **More than 8,100 people participate in the liaison program** and help spread accurate information throughout our community and beyond.

#### Sector Contact Information and Conference Call Schedule

If you have specific questions, or to attend a regularly scheduled sector conference call, please [contact the sector liaison](#) via email.

## Local Updates

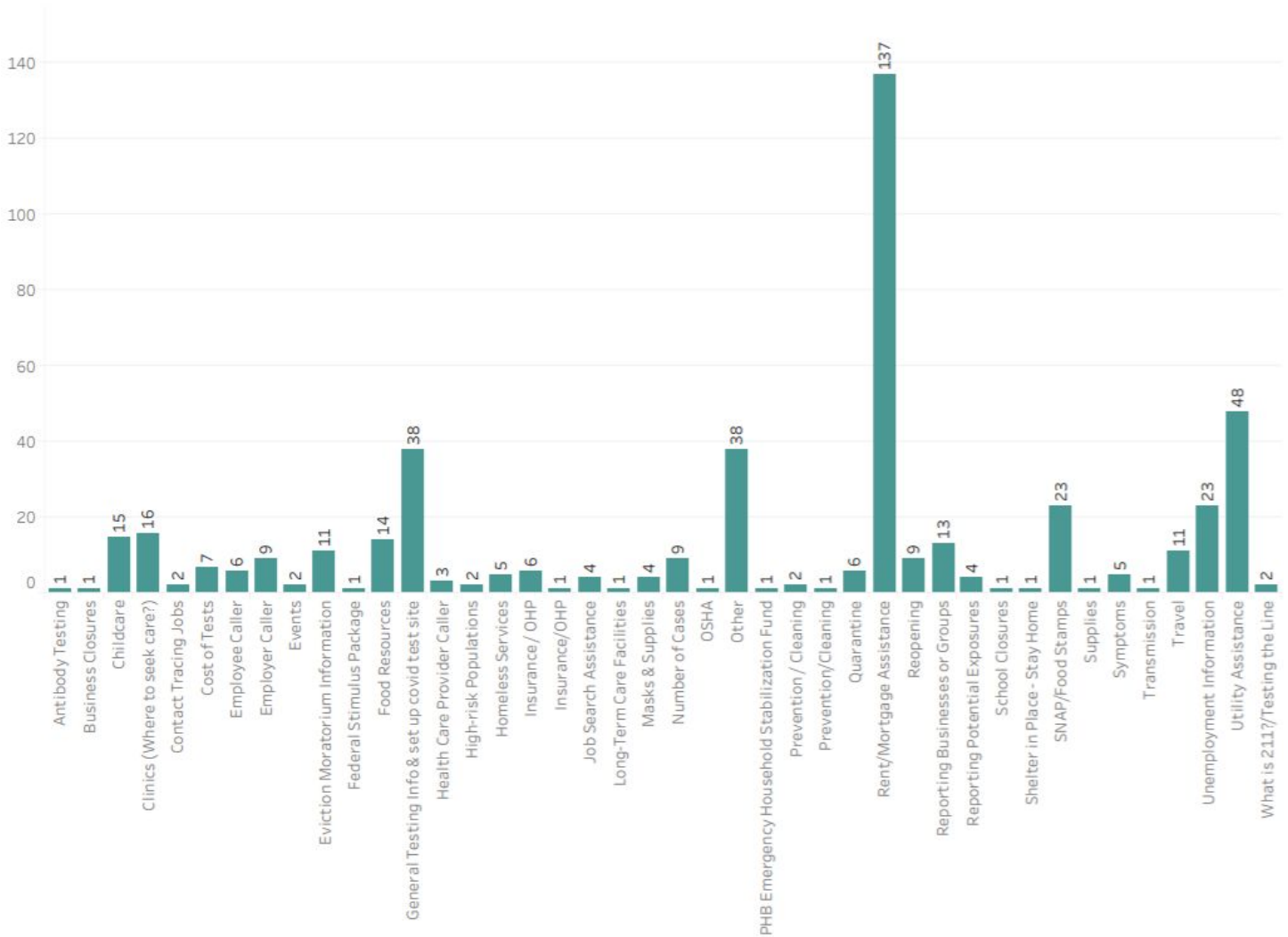
### Media and Announcements

- On August 6, [Willamette Week reported that people in Portland “living east of 82nd Avenue get sick at more than double the rate of those living west of that street.”](#) The article asserts, “It’s no coincidence that the parts of Portland with the highest COVID case rates are the city’s poorest and most diverse.”

### 211 Calls

- There were 318 calls to 211 on Thursday, August 6.
- The most common reason people called was to ask about rent/mortgage assistance. Other frequent inquiries were about utility assistance and general testing information.

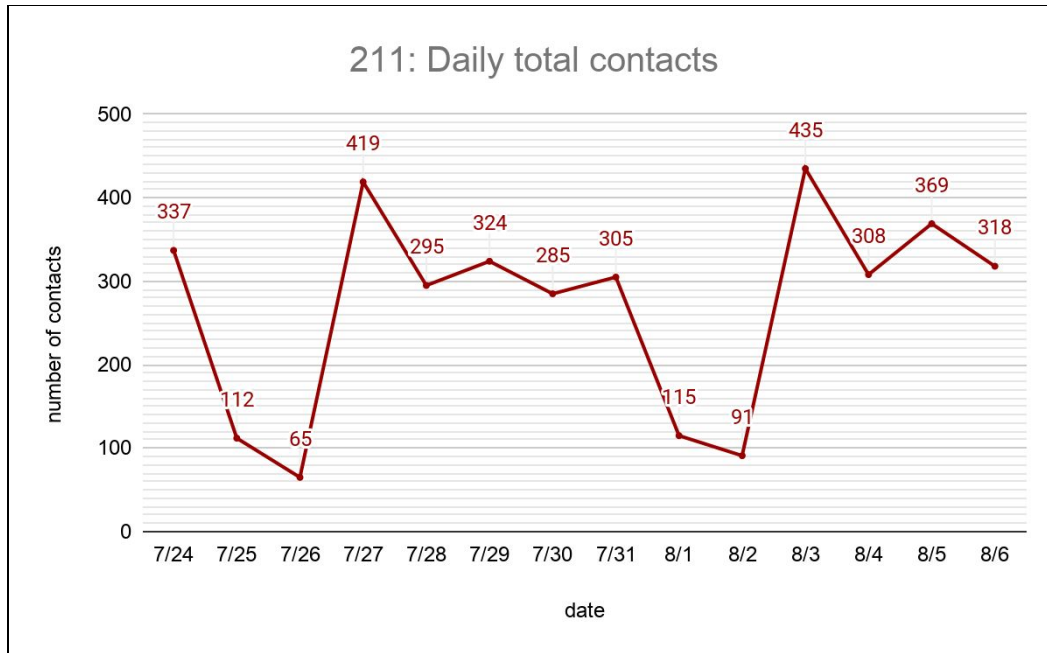
*(chart on next page)*

**Reason for Contact**


Data for August 6, 2020.

Aggregated data: The chart below shows the total number of 211 contacts each day, over the last two weeks.

(chart on next page)



## State of Oregon and Regional Updates

### Media and Announcements

- On August 5, [Willamette Week reported on pushback on Governor Kate Brown as she decides which sectors of public life to restrict due to COVID-19 concerns](#), and which elements can continue in person operations. The article notes, “More than 150 physicians who are also mothers have written to Gov. Kate Brown, taking exception to her decision to allow bars, restaurants and other nonessential businesses to continue operating while nearly all public schools will be closed.”
- On August 5, [KGW reported “All Oregon high school fall sports, including football, have been postponed to March due to the COVID-19 pandemic.”](#)
- On August 5, [The Oregonian/OregonLive reported that Gov. Kate Brown’s office “is in active conversations about possible travel restrictions to slow the spread of coronavirus between states.”](#)
- On August 5, [The Oregonian/OregonLive posted a video highlighting the devastating impact the extended wait on unemployment benefits are having on five Oregonians](#). This story was also reported by [OPB](#).
- On August 5, [The Oregonian/OregonLive reported that a bar in Jackson County had its liquor license suspended after being cited for violations related to social distancing and face covering requirements](#). The article notes, “It’s the first bar in the state to have its liquor license suspended under the new temporary rules the [Oregon Liquor Control Commission] adopted on July 31, which require alcohol licensees to abide by the governor’s directives regarding facial coverings and social distancing requirements.”
- On August 5, [Washington State Governor Jay Inslee announced recommendations for the 2020-2021 school year](#), based on [recommendations from Washington’s Department of Health](#). While not barring in

person instruction, the guidelines “strongly recommend” distance learning and cancelling or postponing all in person extracurricular activities.

## Health System Capacity

As of August 6, 2020:

### Hospital Capacity and Usage in Oregon as reported to HOSCAP\*

Overall Capacity	Available	Total Staffed
Adult ICU Beds	157	761
Adult non-ICU Beds	642	4,365
NICU/PICU Beds	81	327
Pediatric non-ICU Beds	79	331

COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Current Hospitalized Patients	230	153
Current Patients in ICU Beds	58	45
Current Patients on Ventilators	29	18

Available Ventilators	774
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*Note: hospital capacity and usage data is published on weekdays only (source: [Oregon COVID-19 Update](#)).*

*Note from OHA: \*Every hospital in Oregon is asked to submit data twice daily to Oregon’s Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00 am. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classifications.*

## National and International Updates

### Media and Announcements

- On August 5, the *New York Times* published an editorial on [the toll COVID-19 is taking on Americans’ mental health](#). From the article: “Last week, the Kaiser Family Foundation released a tracking poll showing that for the first time, a majority of American adults — 53 percent — believes that the pandemic is taking a toll on their mental health. This number climbs to 68 percent if you look solely at African-Americans.” [Note: *New York Times* COVID-19 coverage is accessible by providing an email address for a free account.] Also on the topic of mental health, NPR reported on [Michelle Obama opening up about her experience of “low grade depression”](#) as a result of the nation’s racial strife and ongoing political turmoil.

- On August 6, the [New York Times reported on missteps in the handling of the COVID-19 pandemic in the US](#). The article notes, “Nearly every country has struggled to contain the coronavirus and made mistakes along the way . . . Yet even with all of these problems, one country stands alone, as the only affluent nation to have suffered a severe, sustained outbreak for more than four months: the United States.”
  - On August 6, the [New York Times questioned whether accuracy or speed is more important in COVID-19 testing](#). The article notes, “ The best chance to rein in the sprawling outbreaks in the United States now, experts say, requires widespread adoption of less accurate tests, as long as they’re administered quickly and often enough.”
  - On August 6, the *New York Times* included [an editorial asserting that women are bearing the brunt of job loss related to school closures and a lack of childcare](#). The article notes, “The Families First Coronavirus Response Act was enacted this spring for the express purpose of providing workers with expanded family and sick leaves for reasons related to Covid-19 and its accompanying school and child care closings,” but continues, “Even those who appear to be covered by Families First often end up losing their jobs.”
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## Stay Informed, Get Involved

### COVID-19 Response

- **Local response:** the [Multnomah County COVID-19 website](#) is regularly updated with new information and guidance. Topics covered include:
  - [Daily Living](#)
  - [Reopening & Guidance](#)
  - [Symptoms, Testing & Care](#)
  - [Outbreak Summary](#), including the [Regional COVID-19 Data Dashboard](#)
  - [Get or Give Help During COVID-19](#)
  - [What’s open — and what is closed — at MultCo during COVID-19](#)
  - [Discrimination, stigma and COVID-19](#)
- **State response:** [Oregon Health Authority COVID-19 website](#)
- **National response:** [CDC website](#)

### Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Multnomah County Public Information Media Coordinator at: **503-502-2741**.

Check out our [list of trusted sources](#) for current national and regional COVID-19 information.



## Volunteers

- Are you interested in assisting during this incident? Please complete a [volunteer interest form](#).

## Activated Call Centers

Call Center	Phone Number	Email	Hours
<a href="#">211 Call Center</a>	211	<a href="mailto:help@211info.org">help@211info.org</a>	seven days a week, 8:00 am - 11:00 pm
<a href="#">Mental Health Call Center</a>	503-988-4888 Toll-free: 800-716-9769 TTY: 711		open 24 hours a day, seven days a week
<a href="#">Aging &amp; Disabilities Resource Connection</a>	503-988-3646	<a href="mailto:adrc@multco.us">adrc@multco.us</a>	information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
<a href="#">City County Information and Referral</a>	503-823-4000		Mondays-Fridays, 8:00 am - 5:00 pm

## Help and Resources

- **Having symptoms?**
  - [C19Oregon.com](#) is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

## More questions?

- Consult the [Multnomah County COVID-19 FAQs](#).
- [Call 211](#).
- Still can't find the answer you're looking for? Submit [questions about the novel coronavirus](#) to Multnomah County.

Document Development Information	
Prepared By (Name & Position)	Emily-Jane Dawson, Amy Honisett, and Melissa Walker, Situation Unit
Approved By (Name & Position)	Alice Busch, Unified Command
Date; Time Approved	8//20; 22:00 hours
Date of Next Situation Report	Monday, 8/10/20

## Articles &amp; reports cited

## Local Updates

- “People Are More Likely to Catch COVID East of 82nd Avenue. That’s Where Portland’s Housing is the Most Overcrowded,” by Latisha Jensen, *Willamette Week*, 5 August 2020, <https://www.wweek.com/news/2020/08/05/people-are-more-likely-to-catch-covid-east-of-82nd-avenue-thats-where-portlands-housing-is-the-most-overcrowded/>

## State of Oregon and Regional Updates

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## National and International Updates

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