STATEWIDE LARD SURVEヶIRG IMC.

Wednesday, January 15, 2020

## To Whom It May Concern:

An estimate for a Recovery/Record of Survey at 31431 SE Victory Rd, Troutdale, OR 97060 (tax lot 1S4E08DB 00700) was emailed to Barbara Hentges on April 10, 2018. Unfortunately, the estimate and supporting research were based on the wrong site address. The exact reason for the mix-up is unclear - it may have been a typo in the site address or a "jumped conclusion" resulting from area-association based on previous research for a different estimate. A summary of the relevant exchanges is noted below and attached:

## Attachment Summary: Item 1

- On Tuesday, April 10, 2018 at 09:32, Greg Engelgau emailed Barbara Hentges an estimate. (The email had attachments.)
- On Tuesday, April 10, 2018 at 09:41, Barbara Hentges emailed Greg Engelgau declining the proposal.
- On Tuesday, April 10, 2018 at 09:50, Greg Engelgau emailed Barbara Hentges "Thank you". Attachment Summary: Item 2
- On Tuesday, April 10, 2018 at 10:16, Jocosa Bottemiller emailed Barbara Hentges (and copied Greg Engelgau) an apology for the site address mix-up. (The email had attachments.)

In early 2019 the Freeland's accepted an estimate to complete a Topographic Survey and Site Map in preparation for building a home on their property (tax lot 1S4E08DC -00600) - SW of the property owned by Barbara Hentges. Mapping utilities in the public right-of-way known as SE Victory Road was included in the extents of the project. On February 13, 2019, Ticket No. 19038075 was ordered through Oregon Utility Notification Center by Statewide Land Surveying, Inc. (SWLS) to mark utilities in the public right-of-way beginning at the western edge of the driveway to the Hentges property and running west until SE Victory Road dead ends. The Hentges driveway was chosen as an easily recognized starting position for the locate/ing company/ies that would provide an adequate mapping lead-up to the subject property. (It is standard company practice to extend at least 50 feet beyond the subject property frontage [in both directions, as applicable] to sufficiently map utilities lying in the public right-of-way.) The utility marking was set to be completed on March 1, 2019. Supporting documeritation for the utility locate request attached as Item 3.

Red flags were used to mark the PGE line located in the public right-of-way. The evening of Monday, April 22, 2019 an email was received from Barbara Hentges requesting that SWLS remove the flags. The flags were removed the following morning by Greg Engelgau, who left his business card at the Hentges front door. The exchange is summarized as follows and the emails are attached:

## Attachment Summary: Item 4

- On Monday, April 22, 2019 at 18:49, Barbara Hentges emailed Jocosa Bottemiller requesting the utility flag markers be removed.
- On Tuesday, April 23, 2019 at 10:10, Jocosa Bottemiller emailed Barbara Hentges to notify her that the flags had been removed. (The email had an attachment.)
Attachment Summary: Item 5
- On Thursday, April 25, 2019 at 17:37, Barbara Hentges emailed Greg Engelgau a reminder of their previous email exchange and requested that Greg stay off her front porch.
- On Thursday, April 25, 2019 at 17:51, Greg Engelgau emailed Barbara Hentges a thank you message and mentioned the removal of the flags.
- On Thursday, April 25, 2019 at 18:01, Barbara Hentges emailed Greg Engelgau an offensive message.

When SWLS was asked by the Freelands to draft a statement regarding prior encounters with Barbara Freeland, out of curiosity, Jocosa Bottemiller phoned the Oregon Utility Notification Center as well as the company who provided the PGE locate service (contact information for the latter was provided by the former). Notes were not taken, but both companies seemed to be in agreement that no particular entity is responsible for removing flags marking utilities in the public right-of-way.

