



Program #90020B - LUP Code Compliance Staffing Restoration 3/2/2021

Department: Community Services **Program Contact:** Carol Johnson
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Requested
Related Programs: 90020A, 90021
Program Characteristics: Out of Target

Executive Summary

The Code Compliance program protects the health and safety of the unincorporated areas of Multnomah County by enforcing the County’s land use, transportation, solid waste and grading and erosion control codes. This program offer proposes to restore 1.0 FTE that was cut from the compliance program in FY 2020. This new FTE will be primarily dedicated to field work.

Program Summary

The County’s Land Use Planning (LUP) code compliance program has long struggled with insufficient resources. In FY 2020, the program was reduced from 2.0 to 1.0 FTE to meet the general fund constraint. That staffing reduction negatively impacted the program's capacity and performance. Currently, one code compliance officer serves the entire unincorporated area, which includes 23,000 residents, and the enforcement backlog is over 250 cases.

The County and community both benefit from an effective code compliance system that ensures the health and safety of residents and protects the environment. This program offer has been crafted in response to community feedback that current service levels are inadequate, which has created an environment that fosters repeat violators. More staffing is necessary to respond to, investigate, and resolve code violation complaints.

The restored position will focus on compliance related field work. Field work includes complaint investigations for land use, transportation and solid waste, and conducting erosion control inspections.

Having one FTE dedicated to field work will enable the other program staff member to focus on handling the program’s administrative needs, responding to complaints, preparing enforcement, case documentation, processing voluntary compliance agreements, and updating administrative rules and procedures.

Performance Measures

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	Number of compliance cases opened	N/A	New	12	12
Outcome	Number of compliance cases resolved	17	20	12	12

Performance Measures Descriptions

Measures describe the total number of compliance cases opened and number of cases resolved.

Legal / Contractual Obligation

Program mandates originate from Oregon Revised Statutes Chapter 197.013; the County's agreement to implement the Management Plan for the Columbia Gorge National Scenic Area; Metro Code Title V, specifically 5.10 Regional Waste Plan; and Oregon Revised Statutes 459A and Oregon Administrative Rules Chapter 340-090.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2021	2021	2022	2022
Personnel	\$0	\$0	\$126,186	\$0
Contractual Services	\$0	\$0	\$42,000	\$0
Materials & Supplies	\$0	\$0	\$15,882	\$0
Total GF/non-GF	\$0	\$0	\$184,068	\$0
Program Total:	\$0		\$184,068	
Program FTE	0.00	0.00	1.00	0.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

The Code Compliance program is supported by the County General Fund. Metro provides additional support of \$14,000 to assist with the administration of the rural waste hauler and rural recycle at work program.

Significant Program Changes

Last Year this program was:

The Code Compliance program was previously included as part of the Land Use Planning program offer. It is being offered as an independent program offer for FY 2022 to more thoroughly explain and depict its importance.