

Department: Sheriff **Program Contact:** Francis Cop
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

The citizens of Oregon have designated certain activities be regulated in support of a safe and livable community. One of these activities is the MCSO's Alarm Program which administers and manages the reporting of legitimate and false alarms. False alarms are subject to penalties in an effort of reduce their number and unnecessary responses by law enforcement. The Program presently manages approximately 7,800 alarm customers.

Program Summary

Within the Law Enforcement Support Unit, the Alarms program issues burglary and robbery alarm permits for both residential and business customers located in unincorporated Multnomah County as well as in five cities located in East Multnomah County. Approximately 7,800 alarm customers are managed within the Alarms program. A False Alarm Reduction Program is operated for all residents and business, inclusive of all ethnicities, cultures and diverse backgrounds, which tracks burglary and robbery alarm events in the areas we serve.

Effective alarm use management increases the probability that the alarm calls law enforcement responds to will be valid alarm calls. Additionally reduction of false alarm calls conserves scarce public safety resources by reducing the time that law enforcement officers respond to false alarms. The program includes penalties for the reporting of false alarms which motivates alarm customers to properly maintain their equipment and exercise sound alarm-use practices. False alarm response is an inefficient use of law enforcement time and resources and presents potential safety concerns for innocent citizens and law enforcement as a result of an armed response. The efficient use and management of properly-working alarm systems provide increased security for the community, a reduction in criminal offenses, more effective law enforcement, and cost savings for Multnomah County and the cities we serve.

Performance Measures

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	Number of alarm events	2,748	2,900	2,800	2,900
Outcome	Number of false alarms dispatches completed	1,962	1,900	2,025	2,000
Output	Number of new alarm permits issued	824	1,000	850	1,200
Output	Number of existing alarm permits renewed	7,804	6,400	7,800	7,800

Performance Measures Descriptions

The performance measures for the Alarms Unit are all generated out of CryWolf.

Legal / Contractual Obligation

Alarm permitting is mandated in Unincorporated by MCC 15.703 and contracts with the cities of Gresham, Fairview, Troutdale, Wood Village and Maywood Park.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2021	2021	2022	2022
Personnel	\$0	\$145,700	\$0	\$154,506
Contractual Services	\$0	\$53,586	\$0	\$129,191
Materials & Supplies	\$0	\$2,624	\$0	\$2,624
Internal Services	\$0	\$34,090	\$0	\$29,020
Total GF/non-GF	\$0	\$236,000	\$0	\$315,341
Program Total:	\$236,000		\$315,341	
Program FTE	0.00	1.50	0.00	1.50

Program Revenues				
Fees, Permits & Charges	\$0	\$71,000	\$0	\$193,659
Other / Miscellaneous	\$0	\$133,000	\$0	\$91,682
Beginning Working Capital	\$0	\$32,000	\$0	\$30,000
Total Revenue	\$0	\$236,000	\$0	\$315,341

Explanation of Revenues

This program generates \$18,587 in indirect revenues.

Special Ops Fund:

\$30,000 - Carry-over from Fiscal Year 2021

\$27,000 - Alarms Late Fees

\$166,659 - Alarms Permits

\$91,682 - False Alarms Fines

These amounts are based on FY 2020 actuals.

Significant Program Changes

Last Year this program was: FY 2021: 60230 Alarm Program