

Department: Joint Office of Homeless Services **Program Contact:** Marc Jolin
Program Offer Type: Innovative/New Program **Program Offer Stage:** As Adopted
Related Programs: 30210
Program Characteristics:

Executive Summary

Lack of access to primary physical health care is one of the most significant risk factors for those living unsheltered. This program offer funds expanded street-based medical care for individuals living unsheltered and in shelter programs throughout Multnomah County. It builds on the success of an existing volunteer team of medical professionals by adding a Medical Care Coordinator who will coordinate care in the field for the most medically complex patients, support with follow-up medical case management, and conduct outreach and engagement to partner organizations.

Program Summary

This program offer funds expanded street-based medical care for individuals living unsheltered and in a variety of shelter programs in Multnomah County. The investment builds on the success of an existing all volunteer team of medical professionals by adding a Medical Care Coordinator. A pilot program was launched in FY 2021 with the funding of a Street Care Coordinator (funded in FY 2022 in program offer 30210) that focuses on building relationships with individuals living unsheltered on the streets, most of whom have compounding barriers to accessing services, providing them with connection and short-term case management focused on system navigation and connection to social services. The Street Care Coordinator identified that the lack of access to medical care means immediate health needs often go unresolved and become a barrier to accessing other services.

The addition of the Medical Care Coordinator will address that critical gap, which has been further exposed during the COVID-19 pandemic, by allowing the team to provide immediate, on-site care to the most medically complex patients and then subsequent medical case management, connecting the individual with primary care and supporting the establishment of a relationship with a provider for ongoing care. The Medical Care Coordinator will also support system-wide medical program development by strengthening connections between the homeless services system and medical system. They will provide point-of-care testing for infectious diseases and then make connections to treatment, provide support for infectious disease responses, as well as participate in vaccination efforts, offer medical inreach to shelters and consultation to service providers regarding medical concerns.

Performance Measures

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	Number of street medicine outreach sessions (two per week)	N/A	N/A	N/A	104
Outcome	Number of patients served with medical case management (two or more visits)	N/A	N/A	N/A	120
Output	Number of partner organization outreach engagements	N/A	N/A	N/A	52

Performance Measures Descriptions

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2021	2021	2022	2022
Contractual Services	\$0	\$0	\$0	\$175,000
Total GF/non-GF	\$0	\$0	\$0	\$175,000
Program Total:	\$0		\$175,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Intergovernmental	\$0	\$0	\$0	\$175,000
Total Revenue	\$0	\$0	\$0	\$175,000

Explanation of Revenues

American Rescue Plan (ARP) Direct County Funding - \$175,000

Significant Program Changes

Last Year this program was:

This program offer provides core services supporting people in our care.