

Department: Health Department **Program Contact:** Alexandra Lowell
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs:
Program Characteristics:

Executive Summary

Integrated Clinical Services (ICS) is the largest Federally Qualified Health Center (FQHC) in Oregon, providing high-quality, patient-centered health care and related services to communities across Multnomah County. The Student Health Center (SHC) program provides access to comprehensive preventive, primary, and mental healthcare for Multnomah County school-aged youth at nine Student Health Centers and is part of the County's FQHC. This program makes primary and behavioral health care services easily accessible for nearly 6,000 K-12 students each year, contributing to better health and learning outcomes for school-aged youth.

Program Summary

The Health Center welcomes all county persons, regardless of insurance status, ability to pay, or documentation status. Our health center prioritizes culturally and linguistically appropriate care, supporting patients in a way that works for them. Sixty percent of our patients identify as people of color, and more than 40% are best served in a language other than English, including more than 100 different languages. Nearly 20% of our patients have no insurance, 95% of our clients live below 200% of the Federal Poverty Guideline and nearly 2,000 of our patients report experiencing houselessness. All programs within ICS are committed to improving health outcomes, reducing health disparities and ensuring affordable, quality access to healthcare.

Healthcare for school aged youth is a basic need. The SHC sites provide critical points of access to health care regardless of insurance status through partnerships with schools, families, healthcare providers, and community agencies. SHCs contribute to learning readiness and optimize the learning environment by linking health and education for student success-- in school and life.

Services include chronic, acute and preventive healthcare; age appropriate reproductive health; exams, risk assessments, prescriptions, immunizations, fitness and nutrition education/counseling and referrals. This comprehensive approach enables preventive care and early identification and intervention, thereby promoting healthy behaviors and resilience as well as reducing risk behaviors. Program locations are geographically diverse and all Multnomah County K-12 aged youth are eligible to receive services at any SHC location, including students who attend other schools, those not currently attending school, students experiencing houselessness homeless. The SHCs provide culturally appropriate care to a diverse population with the largest groups served being the Latinx community and the white community (each at 31%), the Black community (15%), and the Asian community (12%). The remaining 10% of our patients identify as Pacific Islander, Native American, and Native Hawaiian.

Performance Measures

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	% of patients with one or more visits with a health assessment in the last year	65%	70%	50%	60%
Outcome	Number of visits completed	10,613	16,604	5,000	16,474

Performance Measures Descriptions

Output: Clients (age >5 to <21) with at least one SHC office visit encounter in the last 12 months who had health assessment. The health assessment is an exceptional tool to understand the physical and social health of the client, so that strengths can be affirmed for continued prevention and early intervention services can be offered.

Outcome: The number of visits completed indicates a general level of utilization of our services and financial viability.

Legal / Contractual Obligation

Student Health Centers (SHC) complies with CLIA (Laboratory accreditation) requirements, CCO contractual obligations, compliance with the Bureau of Primary Health 330 Grant (HRSA), and Patient-Centered Primary Care Home (PCPCH). SHC Primary Care is also accredited under Joint Commission and follows TJC accreditation guidelines.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2021	2021	2022	2022
Personnel	\$2,551,323	\$2,238,130	\$2,904,846	\$1,640,723
Contractual Services	\$48,295	\$31,983	\$25,512	\$53,382
Materials & Supplies	\$228,404	\$129,839	\$92,510	\$219,337
Internal Services	\$841,404	\$378,091	\$503,870	\$840,911
Total GF/non-GF	\$3,669,426	\$2,778,043	\$3,526,738	\$2,754,353
Program Total:	\$6,447,469		\$6,281,091	
Program FTE	17.50	16.74	18.47	13.80

Program Revenues				
Intergovernmental	\$0	\$1,077,481	\$0	\$1,131,899
Other / Miscellaneous	\$0	\$11,500	\$0	\$0
Service Charges	\$1,876,822	\$1,689,062	\$3,526,738	\$1,622,454
Total Revenue	\$1,876,822	\$2,778,043	\$3,526,738	\$2,754,353

Explanation of Revenues

This program generates \$605,427 in indirect revenues.

SHCs are supported by federal BPHC grant, state family planning grant, State School Based Health Centers grant through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

\$ 5,149,192 - Medical Fees

\$ 758,520 - State SHC grant

\$ 373,380 - Federal Primary Care grant

Significant Program Changes

Last Year this program was: FY 2021: 40024A Student Health Centers

COVID-19 pandemic required SHC to expand telehealth, and telemedicine programs to meet the needs of our clients while remaining in compliance with CDC recommendations aimed at decreasing spread of Covid 19. During the COVID-19 pandemic, four SHC clinics remained open and operational even while school buildings were closed. These clinics continue to provide essential medical care to Multnomah County youth, offering both in-person and telemedicine visits.