



**Program #40199D - ARP - Behavioral Health - Continuing COVID Response** 7/6/2021

**Department:** Health Department **Program Contact:** Julie Dodge  
**Program Offer Type:** Innovative/New Program **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:**

**Executive Summary**

During FY 21, the Behavioral Health Division implemented a number of initiatives to better serve Multnomah County residents struggling to navigate the Coronavirus pandemic. Older adults and Black, Indigenous and other People of Color, experienced significant barriers to access support to address symptoms of stress, anxiety, depression, fear, isolation and loneliness. These communities are more vulnerable to COVID-19 and experience challenges directly related to a lack of access to technological devices, internet, and other resources. BIPOC experiences compound issues of toxic stress, on top of the mental, emotional, and economic impact of COVID-19.

**Program Summary**

This program is a continuation of the Behavioral Health Division's (BHD) response to COVID-19 initiated last year. The following services are included:

Brief behavioral health (BH) counseling and connection to ongoing behavioral health services for all residents impacted by COVID including culturally specific Asian, Latinx, and African American services. Culturally specific peer support, including connection to resources in the Voluntary Isolation Motels (VIMOs) and in the community at large. Development of culturally specific services in the African American community that reflect community cultural values. The behavioral health crisis Call Center will add staff to manage the increased volume of calls brought on by the pandemic. This also provides funding for culturally specific media outreach regarding COVID resources. It includes add-ons to the electronic health record system for telehealth and electronic documentation. And lastly, it includes internal staff for infrastructure support around quality and project management.

**Performance Measures**

Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer
Output	Number of unique individuals connected to services by peers (VIMOs and in the community).*	3,500	3,500	852	900
Outcome	Percentage of BIPOC and/or older adults served across all services.	30%	30%	36%	35%
Outcome	Quality Management will build data tracking mechanisms and reports for new programs for establishing and monito	N/A	N/A	N/A	100%

**Performance Measures Descriptions**

\*The FY20 client counts includes the initial COVID lockdown period, which served more individual in Voluntary Isolation Motels (VIMO.) This volume of activity will decline in FY2022 as we enter the recovery period of the pandemic.

**Legal / Contractual Obligation**

N/A

**Revenue/Expense Detail**

	<b>Adopted General Fund</b>	<b>Adopted Other Funds</b>	<b>Adopted General Fund</b>	<b>Adopted Other Funds</b>
<b>Program Expenses</b>	<b>2021</b>	<b>2021</b>	<b>2022</b>	<b>2022</b>
Personnel	\$0	\$0	\$0	\$483,901
Contractual Services	\$0	\$1,125,000	\$0	\$1,127,139
Materials & Supplies	\$0	\$175,000	\$0	\$0
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$1,300,000</b>	<b>\$0</b>	<b>\$1,611,040</b>
<b>Program Total:</b>	<b>\$1,300,000</b>		<b>\$1,611,040</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

<b>Program Revenues</b>				
Intergovernmental	\$0	\$1,300,000	\$0	\$1,611,040
<b>Total Revenue</b>	<b>\$0</b>	<b>\$1,300,000</b>	<b>\$0</b>	<b>\$1,611,040</b>

**Explanation of Revenues**

\$ 1,611,040 - Continuation of BHD Culturally Specific COVID-19 Response

**Significant Program Changes**

**Last Year this program was:** FY 2021: 40199D Behavioral Health - Culturally Specific, Peers and Client Assistance

This program offer addresses the Public Health Emergency Response priority. The Behavioral Health division will continue to provide behavioral health (BH) counseling and connection to ongoing services for all residents impacted by COVID-19.