

Multnomah County

Deflection Program Quarterly Report

10/1/2025 – 12/31/2025



Executive Summary	2
I. Reporting Period.....	2
II. Observations and Emerging Trends.....	2
Program Overview	2
I. Key Program Metrics.....	2
Table 1: Key Program Metrics Overview.....	3
Graph 1: Referrals to Deflection, Client Engagements, and Clients Completed Deflections by Reporting Period.....	4
II. Transportation Utilization by Deflection Clients.....	4
Graph 2: Client Transportation Use from the Pathway Center by Reporting Period.....	4
III. Service Referrals.....	5
Graph 3: Service Referrals Accessed Resulting in Completed Deflection.....	5
Population Insights	6
I. Demographics.....	6
Graph 4: Client Age.....	6
Graph 5: Client Gender Identity.....	6
Graph 6: Client Race.....	7
Graph 7: Client Primary Language.....	7
II. Medical and Dental Considerations.....	8
Graph 8: Client Self-Reported Medical and Dental Conditions.....	8
Graph 9: Client Self-Reported Drugs Used.....	8
III. Social Determinants of Health Considerations.....	9
Graph 10: Client Housing Status.....	9
Graph 11: Client Employment Status.....	9
Graph 12: Client Health Insurance Coverage.....	10
Graph 13: Client Food Security Status.....	10
Supplemental Criminal Justice Data	10
I. Portland Police Bureau (PPB).....	10
Table 2: Individuals Reviewed for Deflection Eligibility, 10/1/2025 – 12/31/2025.....	11
Table 3: Activity Surrounding the Coordinated Care Pathway Center.....	12
II. Oregon Circuit Court.....	12
Table 4: Drug Enforcement Misdemeanor (DEM) Cases by Quarter.....	12
Next Steps	13

Executive Summary

I. Reporting Period

This report focuses on the period of October 1, 2025 (10/1/2025) to December 31, 2025 (12/31/2025).

II. Observations and Emerging Trends

Deflection completion rates among engaged clients has remained above 30% for the past three-quarters. This includes a 7% increase from last quarter (33%) to the current quarter (40%), which is notably +9% above our program's average completion rate to date. **Of the individuals that completed deflection within this reporting period, 100% did so by accessing at least one Substance Use Disorder (SUD) or recovery support-specific service referral from their custom care plan.** More information on service referrals accessed by deflection clients is available in [Graph 3](#).

Much of the observed increase in the proportion of clients completing their deflection requirements by accessing at least one SUD service or recovery support service has been a result of quality improvements related to workflows and support for referrals and increased care coordination staffing.

The number of referrals into the Deflection Program by law enforcement (99) decreased by -41% compared to the most recent quarter (169). As noted in previous reports, the number of referrals by law enforcement depends on a number of factors, including law enforcement directives that may at times restrict the ability of those agencies to focus resources on deflection.

61% of people referred to deflection went through the warm hand-off process from law enforcement to Pathway Center staff, and then voluntarily chose to engage with the Deflection Program. This 61% of referrals represents the program's engagement rate and is within -4% of the program's average engagement rate (65%) to date.

Additionally, information on recent changes to the Deflection Program's completion criteria is included within the [Next Steps](#) portion of this report, however, they did not impact the reporting period for this quarter.

Program Overview

I. Key Program Metrics

Of the 99 referrals to deflection that occurred between 10/1/2025 – 12/31/2025, 60 clients (61%) engaged with the program. 24 clients (40% of the engaged clients from the quarter) completed deflection.

Additional key program metrics are shown in [Table 1](#).

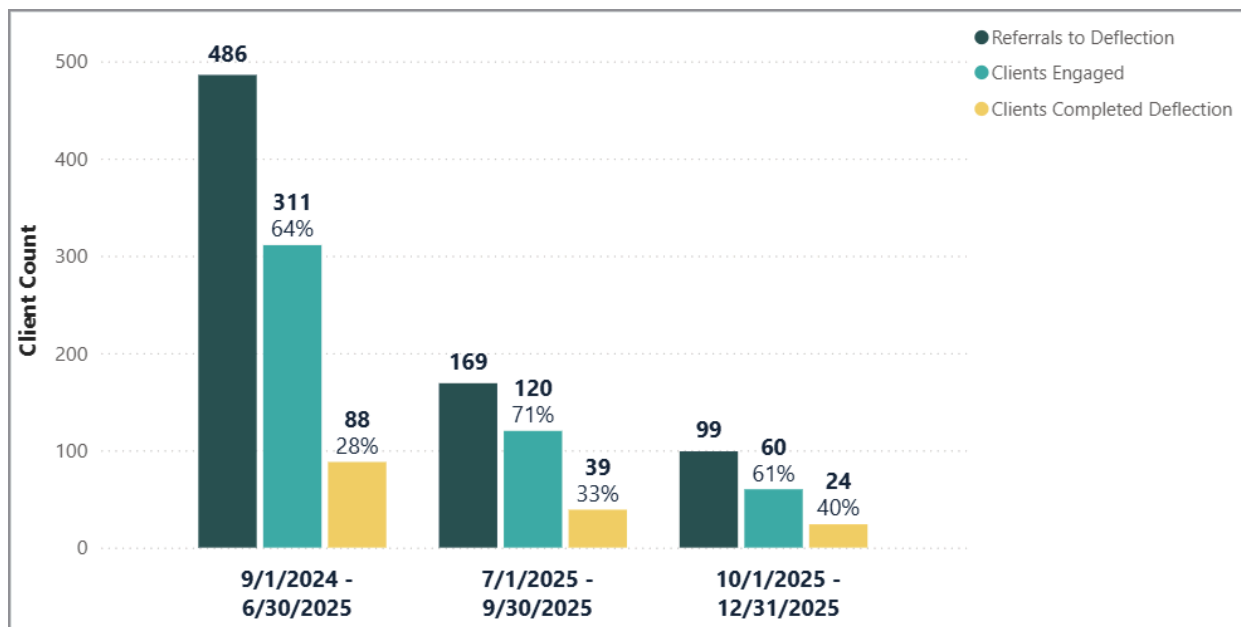
Table 1: Key Program Metrics Overview
Referral Data: 9/1/2024 – 12/31/2025
Completion Data: 9/1/2024 – 1/31/2026

Program Metric	9/1/2024 – 6/30/2025	7/1/2025 – 9/30/2025	10/1/2025 – 12/31/2025	Total
Referrals to Deflection				
No. of times law enforcement referred an individual to deflection in lieu of arrest for PCS	486	169	99	754
No. of unique people that were referred to deflection	434	165	97	629
Clients Engaged¹				
No. of times a person referred to deflection voluntarily engaged with deflection services	311	120	60	491
% of referrals that resulted in engagement	64%	71%	61%	65%
Completions²				
No. of engagement where the client completed deflection	88	39	24	151
% of engagements that led to a completed deflection	28%	33%	40%	31%
% of completed deflections that resulted from client accessing at least one SUD service or recovery support service ³	82%	97%	100%	89%
No. of clients with pending completion status	0	10	2	12

At the time of this reporting, 2 people referred to deflection within this reporting period and 10 people from the prior reporting period have a pending completion status despite becoming an engaged client. When the 30-day window for an engaged client to access service referrals closes, they have a pending completion status attributed to them until they are verified to have either successfully completed or not completed the deflection process by our Promoting Access to Hope (PATH) team. We intend to verify these additional clients and provide updated metrics for the 7/1/2025 – 12/31/2025 time frame in our next quarterly report.

¹ The term “engaged” is defined as signing a release of information (ROI) to allow for future verification of access to services, receiving a medical screening, SUD and basic needs screening, peer support, case management, a custom care plan with referrals to community services (including sobering, if appropriate).
² To “complete” deflection in Multnomah County, clients must access at least one service referral from their custom care plan within 30 days of their date of deflection. The PATH team verifies the accessing of these service referrals by connecting directly with the service provider.
³ Throughout this reporting, references to “SUD service or recovery support service” includes sobering, withdrawal management, outpatient treatment, intensive outpatient treatment, MAT, MOUD, and SUD peer services. These categories correspond to the breakout view as shown in graphs 4 and 5.

Graph 1: Referrals to Deflection, Client Engagements, and Clients Completed Deflections by Reporting Period

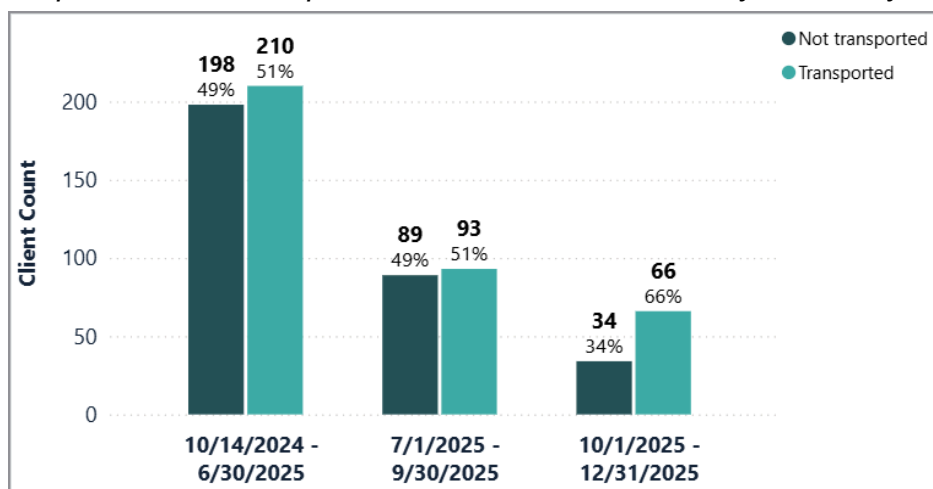


II. Transportation Utilization by Deflection Clients

Transportation data is associated with the opening and operation of Coordinated Care Pathway Center (CCPC) and was collected from 10/14/2024 onwards. Since eligible individuals can be referred to deflection more than once during a reporting period, some clients have been offered transportation services more than once.

66 clients (66%) within the current reporting period accepted transport to their next destination, compared to 93 clients (51%) in the prior period. Of the 66 clients that were transported, 10 (15%) were transported directly to services while the other 56 (85%) were transported elsewhere.

Graph 2: Client Transportation Use from the Pathway Center by Reporting Period

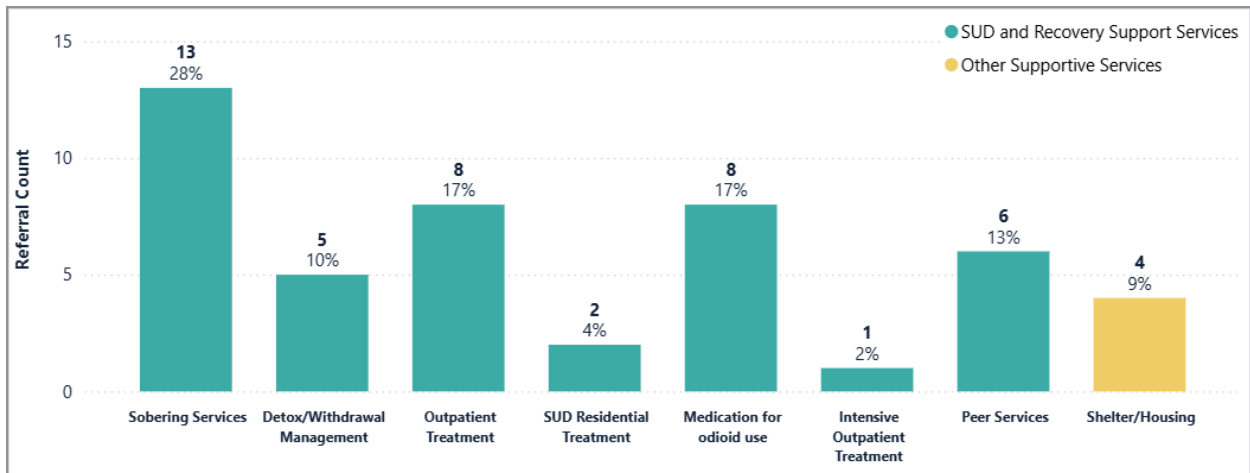


III. Service Referrals

24 unique individuals were confirmed to have accessed 47 services referrals in the current reporting period for which completion data is available, i.e. clients referred 10/1/2025 – 12/31/2025. While clients need only access one referral within their 30-day deflection window in order to complete the program, 11 clients accessed more than one service referral from their care plan, thus attributing to a greater amount of service referrals accessed than clients which have completed deflection.

Within the most recent quarter, 43 service referrals (91%) that were confirmed to have been accessed by engaged deflection clients were for SUD and recovery support services. The 4 service referrals (9%) for Shelter/Housing that were accessed were by clients that also accessed one of the SUD and Recovery Support Services. As stated in [Table 1](#), 100% of the individuals who completed deflection did so by accessing at least one SUD and recovery support services, with 3 of the individuals also accessing a Shelter/Housing service referral.

Graph 3: Service Referrals Accessed Resulting in Completed Deflection

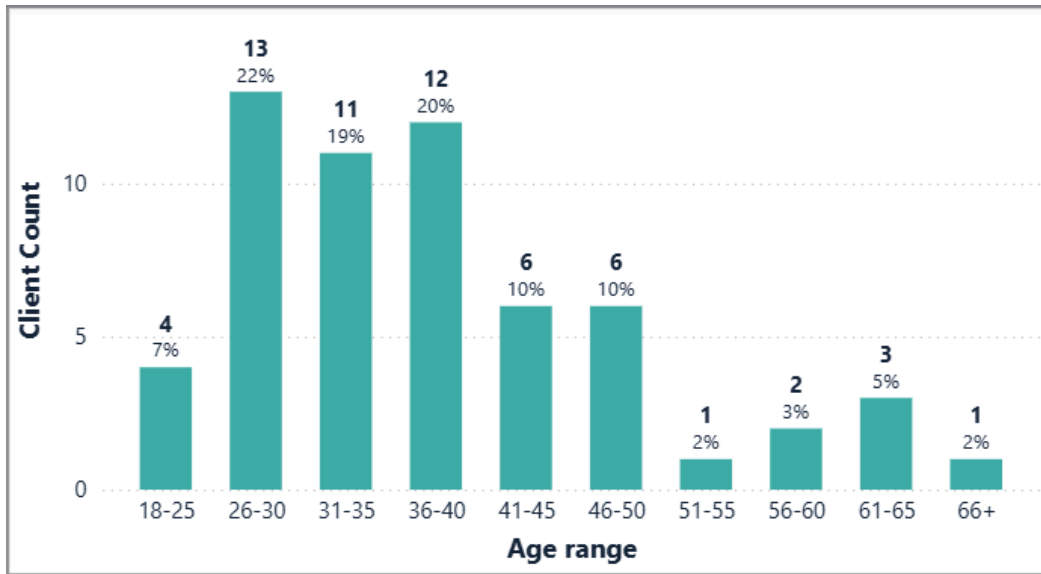


Population Insights

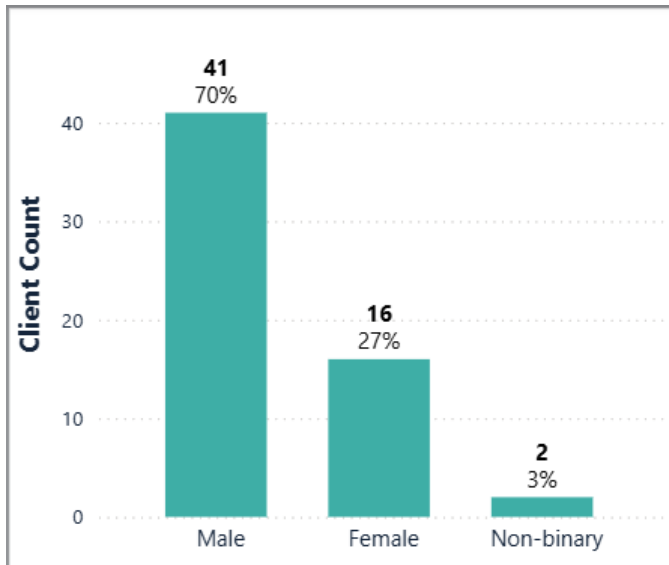
The data shown below is for individuals that were referred to deflection by law enforcement and subsequently engaged during the most recent reporting period, 10/1/2025 – 12/31/2025.

I. Demographics

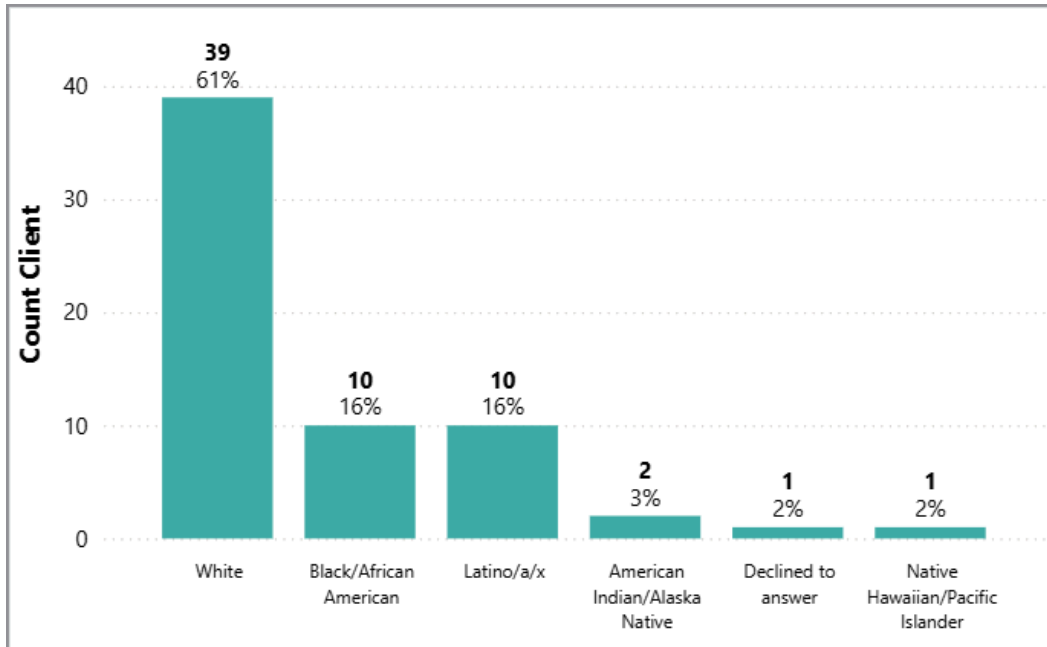
Graph 4: Client Age



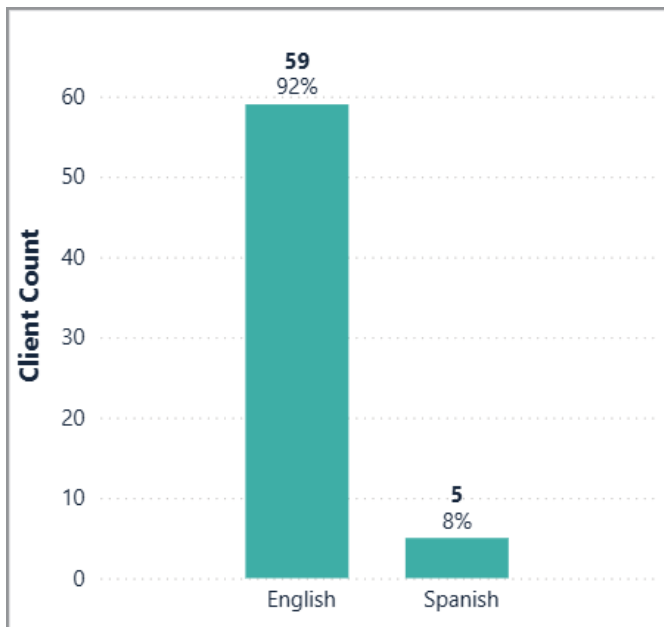
Graph 5: Client Gender Identity



Graph 6: Client Race

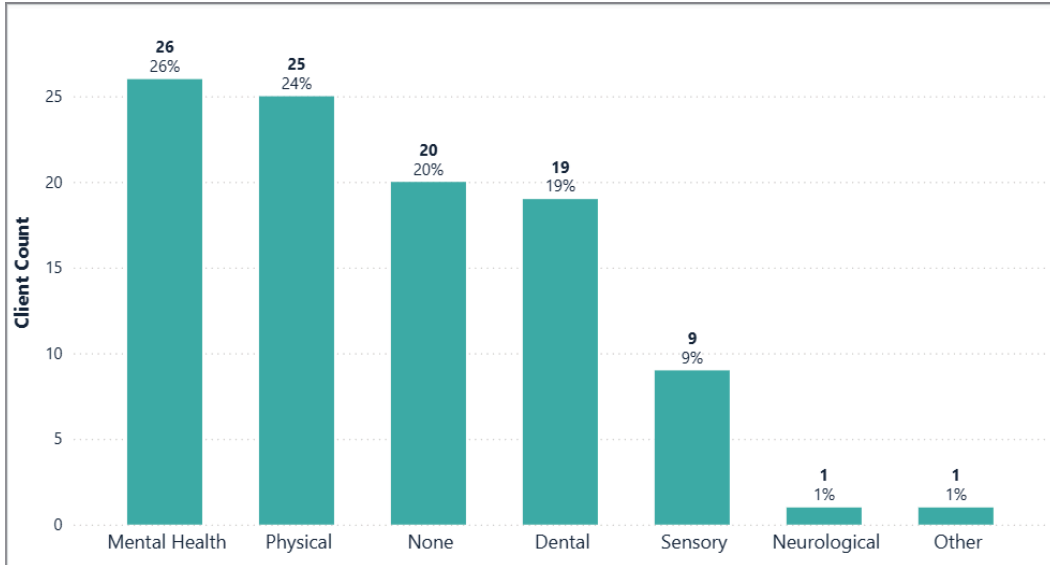


Graph 7: Client Primary Language



II. Medical and Dental Considerations

Graph 8: Client Self-Reported Medical and Dental Conditions

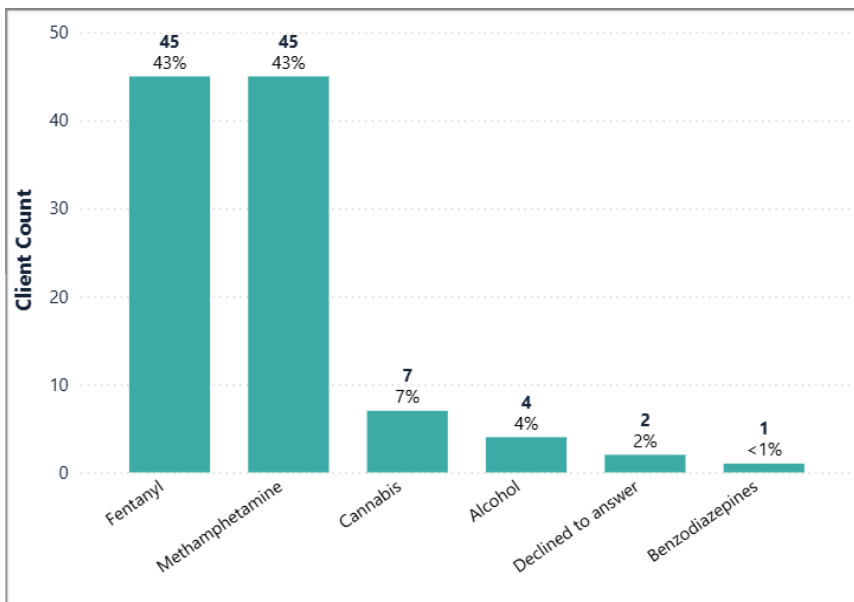


Note, this graph is a non-unique client count due to 26 clients (44%) indicating that they had more than one type of condition.

57 clients responded when asked about what drugs they have been using, accounting for 97% of the engaged clients within the reporting period. 38 clients (64%) reported using more than one drug.

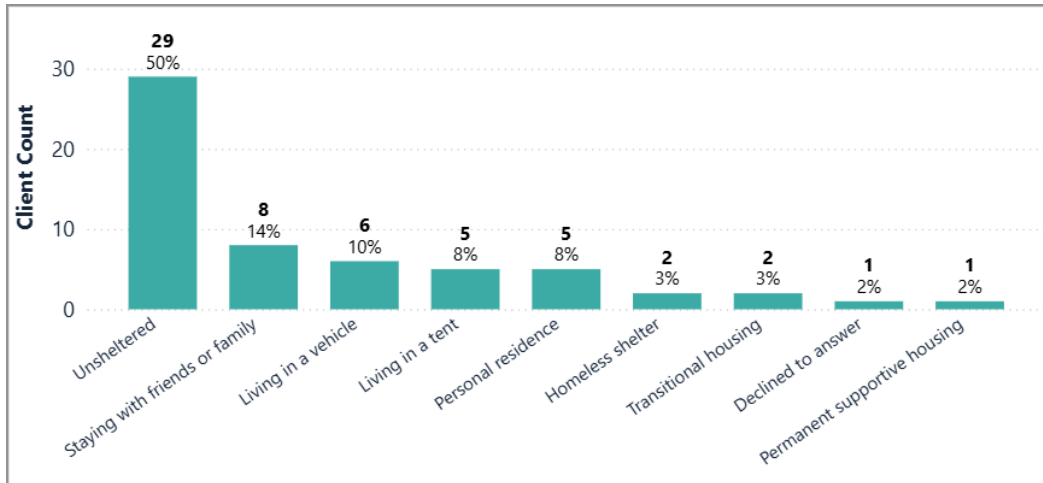
11 clients (19%) self-reported at least one recent (within the last 90 days) Emergency Room visit, while 48 clients (81%) reported no recent ER visit(s).

Graph 9: Client Self-Reported Drugs Used

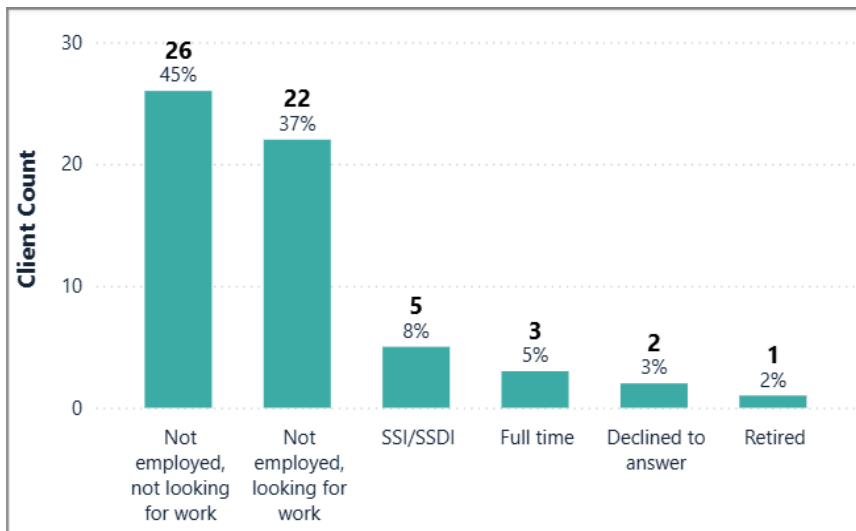


III. Social Determinants of Health Considerations

Graph 10: Client Housing Status

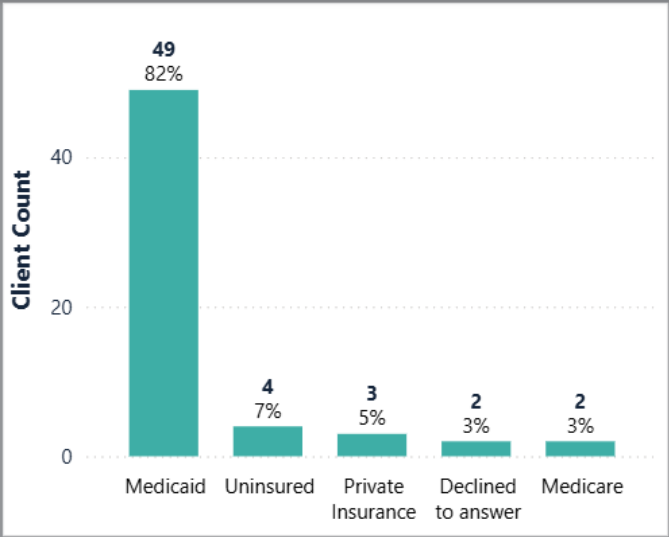


Graph 11: Client Employment Status

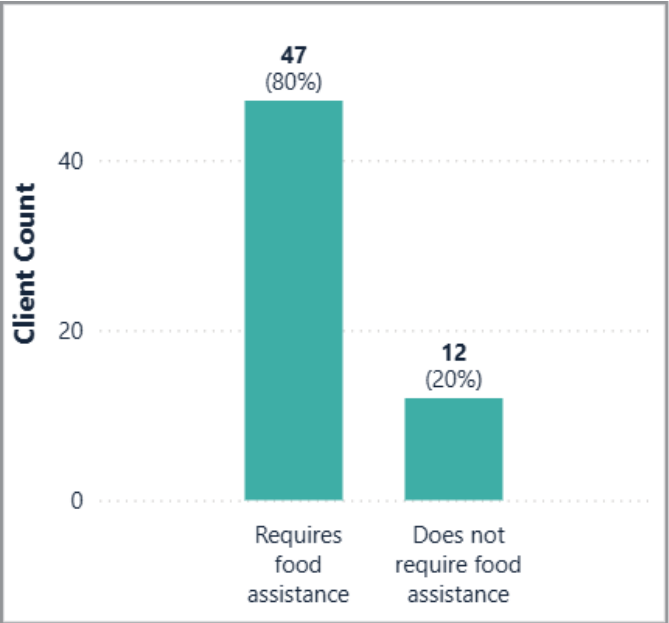


Note, the graph above is a non-unique client count as some clients indicated multiple employment statuses.

Graph 12: Client Health Insurance Coverage



Graph 13: Client Food Security Status



Supplemental Criminal Justice Data

I. Portland Police Bureau (PPB)

Portland Police Bureau, the Multnomah County Deflection Program’s most frequent referral partner, has provided the following data to provide insights into deflection eligibility following a law enforcement officer’s identification of a person that fits deflection criteria.

Of the individuals that were eligible for deflection, 74% (57 individuals) voluntarily opted into the program and were transported to the Pathway Center to begin the deflection process.

Of those ineligible for deflection, the most common reason for ineligibility was individuals having an existing warrant which accounted for 69% (132) of ineligible individuals. Additional criminal charges were the underlying reason for another 30% (57) of the ineligible population.

Table 2: Individuals Reviewed for Deflection Eligibility, 10/1/2025 – 12/31/2025

Deflection Eligibility⁴	Deflection Result or Ineligibility Reason	# of People	% of People
Eligible	Person chose not to go to deflection in lieu of arrest	14	5%
	Person transported to Pathway Center for warm hand-off to deflection	57	22%
	Unknown	6	2%
	<i>Subtotal</i>	77	29%
Not Eligible	Additional criminal charges	57	21%
	Medical	1	0.3%
	Parole or Probation	2	0.7%
	Warrant	132	49%
	<i>Subtotal</i>	192	71%
Total People Reviewed for Deflection Eligibility		269	100%

Additionally, PPB has provided the following statistics to provide insights into the safety and criminal activity within ¼ mile of the Pathway Center (located at 980 SE Pine St).

The time periods used by PPB for the analysis in [Table 3](#) includes:

Current Quarter Data: 10/1/2025 – 12/31/2025

Prior Quarter Data: 7/1/2025 – 9/30/2025

Same Quarter Prior Year Data: 10/1/2024 – 12/31/2024

⁴As part of the deflection process, referral partners call a hotline maintained by Pathway Center staff to check if a person has attempted deflection and failed to complete, deeming the person ineligible for deflection for a 30-day window following the closing of their referral window from their prior deflection engagement. This is an additional eligibility check outside of the criteria law enforcement use to identify if a person can be referred to the program (i.e. is not committing any other crime at the time of law enforcement encounter, does not have any active warrants, etc).

Table 3: Activity Surrounding the Coordinated Care Pathway Center

Metric	Current Quarter	Prior Quarter	% Change from Prior Quarter	Same Quarter Prior Year	% Change from Same Quarter Prior Year
Dispatched Calls for Service	582	666	-13%	523	+11%
Reported Offenses	150	180	-17%	173	-13%

II. Oregon Circuit Court

The Oregon Circuit Courts has provided data on Drug Enforcement Misdemeanor (DEM) cases. During the reporting period, a total of 111 DEM cases were filed with the Court, of which 45 (41%) cases contained DEM charges only. Of note, the Court’s data does not include information on how many of the DEM-only cases had pre-existing warrants (making them ineligible for deflection), but cases with DEM charges only could have potentially been deflection eligible. The program is continuing to collaborate with Oregon Circuit Courts to collect additional data that may provide insight into why those being arrested on PCS charges are either not being offered or not accepting deflection in lieu of arrest.

53 (48%) cases filed also contained non-DEM charges and 13 (11%) cases contained multiple DEM charges, both of which deem these charges ineligible for deflection based on current criteria.

Table 4: Drug Enforcement Misdemeanor (DEM) Cases by Quarter

DEM Cases by Charge Type	9/1/2024 – 12/31/2024		1/1/2025 – 3/31/2025		4/1/2025 – 6/30/2025		7/1/2025 – 9/30/2025		10/1/2025 - 12/31/2025	
	# of cases	% of cases	# of cases	% of cases	# of cases	% of cases	# of cases	% of cases	# of cases	% of cases
DEM-only ⁵	63	43%	25	30%	62	50%	39	40%	45	41%
DEM + non-DEM co-charges	76	51%	53	65%	52	41%	50	51%	53	48%
Multiple DEM charges	9	6%	4	5%	11	9%	9	9%	13	11%
Total	148	100%	82	100%	125	100%	98	100%	111	100%

⁵ DEM cases which contain only one DEM charge are potentially deflectable if the individual meets other eligibility criteria, such as having no existing warrants at the time of their law enforcement encounter.

Next Steps

This quarterly report, in tandem with the recently released Annual Report and FY26 Q1 Report, aims to provide context for further discussions concerning potential programmatic changes and improvements. Multnomah County's Deflection Program is committed to continuous quality improvement and continues to take an iterative approach to programming. Some areas in which the program is putting this into practice includes:

Pending updates to completion criteria: As of February 25, 2026 (2/25/2026) the Multnomah County Deflection Program has received approval from the Oregon Criminal Justice Commission (CJC) to update the program's completion criteria. The proposed changes include longer term follow-up of clients referred to deflection, spanning 90 days. Within these 90 days, clients must demonstrate participation in care coordination/case management through a minimum of 5 follow-up contacts that show progress towards goals outlined in their custom care plan or demonstrate meaningful engagement with at least one service identified in their custom care plan to meet completion criteria. Additionally, if clients do not complete deflection criteria within the 90 days, they will be issued an arrest warrant. Additional discussions are underway with the Multnomah County District Attorney's Office to ensure efficient data sharing with the deflection program for client tracking.

Updates to pre-intake and deflection services forms: REDCap, the data collection platform with which the CJC requires monthly programmatic data entry, has changed multiple questions and fields with regards to client demographics and deflection service referral types. The program team is working on incorporating these updates into the program's internal data collection systems and is seeking additional ways to optimize reporting, especially around service referrals suggested within custom care plans versus service referrals provided to clients.

Launch of additional deflection pathway pilots: As of November 10, 2025 (11/10/2025), Multnomah County is piloting the First Responder Prevention and Active Outreach pathways into deflection through close collaboration with Portland Street Response and the Peer Company, respectively. Updates to our protocols have been implemented to account for these pilot pathways and we are working to improve our data collection to be able to understand how client identification and transport to the Pathway Center through non-law enforcement driven pathways may impact downstream client metrics.

Continued engagement with law enforcement: Program staff prioritize participation in local law enforcement trainings, such as the Advanced Academy training that PPB held on October 16, 2025 (10/16/2025) and the PPB Behavioral Health Unit Enhanced Crisis Intervention Team (ECIT) Resource Fair held on January 8, 2026 (1/8/2026). These training opportunities provide officers with not only current deflection processes and key program metrics, but also a chance to ask targeted questions regarding client outcomes, provide feedback on eligibility criteria, and voice barriers they encounter in the field when offering deflection referrals.

Sustained efforts in cross system data-sharing and analyses: While longer term tracking of clients regarding their health outcomes and downstream involvement in the criminal justice system continues to be a goal of the Deflection Program, the Program remains constrained by funding limitations. To help address this, the Program is instead seeking alternative approaches through the Deflection Data & Evaluation Workgroup to leverage existing law enforcement data in an attempt to obtain this level of detail. Additionally, the Oregon Criminal Justice Commission has expressed intent to do state wide analysis. However no official timeline for this reporting has been established.