

# Adult Care Home Emergency Phone List

## Emergency Phone Numbers

### Emergency - 911

Poison Control \_\_\_\_\_

Non-Emergency Ambulance \_\_\_\_\_

Non-Emergency Police \_\_\_\_\_

RN Consultant \_\_\_\_\_

## Information about the Adult Care Home

Name of the Adult Care Home: \_\_\_\_\_

Address of the Adult Care Home: \_\_\_\_\_

Phone(s) Number of the Adult Care Home: \_\_\_\_\_

## Who to Contact

**Medical Emergency** - Call 911 immediately for any emergency situation. (Do not call 911 if a resident is in hospice. Follow directions below.) If a resident has a "do not resuscitate" order, give a copy to the emergency team when they arrive.

**Hospice Emergency** - Call the resident's hospice nurse who will provide instructions.

**Death of a Resident** – Call 911 in the event of an unexpected death. Immediately notify the resident's representative and family. Complete an incident report. Call the funeral home listed on the resident's information sheet. Contact the estate administration unit at 1-800-826-5675 if the resident received Medicaid funding.

## Adult Care Home Staff

**Back-Up Operator Name:** \_\_\_\_\_ Phone: \_\_\_\_\_

**Resident Manager Name:** \_\_\_\_\_ Phone: \_\_\_\_\_

## Emergency Back-Up Caregiver(s):

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

**Emergency Contact Operator not living in the home:** \_\_\_\_\_

**Complaints-** Report complaints to:

**Multnomah County Adult Care Home Program: 503-988-3000**

- Or -

**Multnomah County Protective Services:**

Older Adults And Adults With Disabilities 503-988-4450

Adults With Developmental Disabilities 503-988-1285

Adults With Behavioral Health Needs 503-988-8170